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Validzic, Ana (DPH) < ana.validzic@sfdph.org > has opened the link you sent to "Tenderloin Linkage Center Walkthrough Visits"!

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 This link only works for the direct recipients of this message.

 Tenderloin Linkage Center Walkthrough Visits



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Daniel Cooperman

RE: Tour of Tenderloin Linkage Center

January 26, 2022 at 4:42 PM PST

To: Cohen, Emily (HOM)

Cc: Lim, Victor (DEM)

Great, thank you so much. Following up w/ Dir Duffy and will reach out once his schedule is clear.

Daniel Cooperman

Sr. Manager of Social Service Partnerships

San Francisco Bay Area Rapid Transit

510.381.1897

2150 Webster St Oakland, CA 94612

From: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Sent: Monday, January 24, 2022 3:37 PM

To: Daniel Cooperman <daniel.cooperman@bart.gov>

Cc: Lim, Victor (DEM) <victor.lim@sfgov.org>

Subject: RE: Tour of Tenderloin Linkage Center

Hey Daniel,

We'd be happy to give you and Bevan a tour. We do tours Wednesday through Friday between 3:00 p.m. and 5:00 p.m.

I'm including Victor from DEM on this email as he is helping to coordinate all the tour requests.

Thank you!

Emily

From: Daniel Cooperman <daniel.cooperman@bart.gov>

Sent: Monday, January 24, 2022 9:31 AM

To: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Subject: RE: Tour of Tenderloin Linkage Center

Thanks Emily! I'll let you know shortly.

Happy Monday!

Daniel Cooperman

Sr. Manager of Social Service Partnerships

San Francisco Bay Area Rapid Transit

510.381.1897

2150 Webster St Oakland, CA 94612

From: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Sent: Friday, January 21, 2022 1:58 PM

To: Daniel Cooperman <daniel.cooperman@bart.gov>

Subject: RE: Tour of Tenderloin Linkage Center

Hi Daniel,

Yes, I'd be happy to set up a tour on the Linkage Center.

Can you please send me some days/times that work for you and Director Duffy?

Thanks
Emily

From: Daniel Cooperman <daniel.cooperman@bart.gov>

Sent: Friday, January 21, 2022 10:13 AM

To: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Subject: Tour of Tenderloin Linkage Center

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hey Emily,

Happy New Year! Hope all is well. I was hoping to set up a tour (covid permitting) of the new center for our crisis intervention staff as well as Director Duffy. Is that possible?

Thanks in advance.

Daniel Cooperman
Sr. Manager of Social Service Partnerships
San Francisco Bay Area Rapid Transit
510.381.1897
2150 Webster St Oakland, CA 94612

Lenrow, Laurie (DPH)

Automatic reply: Shand, Lloyd (DEM) shared "Linkage Center Walkthrough Request - SCRT & EMS6" with you.

February 25, 2022 at 9:54 AM PST

To: Lim, Victor (DEM)

As of 2/7/22 I have been deployed to the Tenderloin Linkage Center and will not be conducting any LHH business until my return from deployment, date TBD.

For urgent LHH behavioral health clinical issues, please call the Psychiatry urgent pager: 415-327-5130.

For other LHH matters please call the LHH Psychiatry Main Line at 628-217-7331.

Safarzadeh, Parisa (DEM)

TL Emergency Initiative Overview and FAQ

February 01, 2022 at 2:56 PM PST

To: HOMmedia, (HOM); DPH-Press; Harris, Zoe (DPH); Machuca-Grebe, Denny (HOM); Bouck, Deborah (HOM); Cohen, Emily (HOM); Hawkes, Alison (DPH); Mendoza, Nubia (DEM); Lim, Victor (DEM); Baxter, Jonathan (FIR); Thompson, Marianne (ECN); SFPDMediaRelations, (POL); Cretan, Jeff (MYR); Lynch, Andy (MYR)

Cc: Hogan, Kristin (DEM); Zamora, Francis (DEM); Carroll, Maryellen (DEM); Bechelli, Adrienne (DEM)

All:

Attached is the TL Emergency Initiative Overview + FAQ.

I will also add to the TL JIC google drive folder here:

<https://drive.google.com/drive/folders/1eoOe5HgGbv3HgukJDTwk8qXa5Hs0-ld1?usp=sharing>

Please note: this is intended to be a living document with ongoing updates. If you have any questions or edits, please let me know asap.

Thanks!

Parisa

Safarzadeh, Parisa (DEM)

For Tomorrow's PIO Call @ 11:30

January 27, 2022 at 7:45 PM PST

To: Lim, Victor (DEM)

Agenda:

Welcome and hello!

Tenderloin JIC Update (Victor):

1. SF has continued to make progress on the TL Emergency Initiative. Since opening doors on 1/28, the Tenderloin Linkage Center has:
 - a. Welcomed 1,180+ guests
 - b. Linked 499 guests to short and long-term services
 - c. Actively planned center expansion hours to 24/7 and increase guest capacity
2. Share TL Emergency Initiative website: <https://sf.gov/information/learn-about-tenderloin-emergency-initiative>

DPH Communications Update:

1. Alison Hawkes and/or Noel Sanchez
2. Questions

DEM Situational Awareness Update:

1. Nubia Mendoza DEM

Department Roundtable:

1. Open-up for other agencies to report out

Zamora, Francis (DEM)

Final Slides, Talking Points & Q&A

February 08, 2022 at 1:49 PM PST

To: Carroll, Maryellen (DEM)

Cc: Bechelli, Adrienne (DEM); Lim, Victor (DEM); Roman, Marisol (DEM)

Mary Ellen:

Please see the final slide deck, talking points for the slide deck and Q&A for the hearing. Many of questions will be fielded by DPH (Linkage Center), HSH (Housing Placements) and SFPD (Law Enforcement). However, if it is about the overall Tenderloin Emergency Initiative then you can respond.

Francis Zamora

Chief of Staff

San Francisco Department of Emergency Management

Lim, Victor (DEM)

Accepted: D11 Supervisor Safaí - Tenderloin Linkage Center Walkthrough

February 04, 2022 at 3:24 PM PST

To: Roman, Marisol (DEM)

Lim, Victor (DEM)

Accepted: PIO Staffing; Opening of Tenderloin Linkage Center
January 17, 2022 at 10:49 AM PST

To: Safarzadeh, Parisa (DEM)

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Thursday, June 16, 2022 4:55 PM
To: Gina McDonald; SOTF, (BOS)
Cc: DEM Records Request
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

I will now resend the second email from yesterday, and will include your Yahoo, Muckrock, and gina@MothersAgainstDrugDeaths.org emails on the email.

Please let me know if the new email you provide receives the documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-554-4827 direct | 直線
415-748-0028 cell | 手機
415-558-2712 media line | 傳媒

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Thursday, June 16, 2022 2:35 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Mr Lim,

I believe they all came through on Muckrock. I do have an alternative email that you can use that should work.

Please try gina@MothersAgainstDrugDeaths.org

Thanks

Gina
On Thursday, June 16, 2022 at 02:26:14 PM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Did you receive it on the Muckrock platform? It might just be a Yahoo email issue. Please confirm and let us know. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 2:24 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

I am not receiving them through this yahoo email but am able to access them on Muckrock. Not sure why they are not coming through on here.

Is Cheryl or the task force able to receive them?

Gina McDonald

On Thursday, June 16, 2022 at 02:00:32 PM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

I just resent the first of the two emails from yesterday, and included your original Muckrock email address.

Please let me know if that went through. I will process with the same process if you successfully received the email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 12:14 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Can you please try sending to this email again in a new email chain. Sometimes that clears it up.

Also CC the muckrock since that is for public viewing.

Thanks so much Mr. Lim!

Gina McDonald

On Thursday, June 16, 2022 at 11:52:37 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Ms. McDonald,

I sent it directly to this Yahoo email address you are currently using. Would you like me to send it to the original Muckrock email to see if it goes through?

Please let me know. Thanks!

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 11:38 AM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I have not received anything yet. Are you sending them directly to this email address or uploading to my original request that I sent through the Muckrock site?

Thanks,

Gina McDonald

On Thursday, June 16, 2022 at 11:25:15 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Thank you for your follow up email.

I wanted to check if you received my two emails send yesterday afternoon with our first two batches of additional responsive records.

We sent the two emails at approximately 4:48PM and 4:50PM. However, I received a delivery error message but I was not sure if both emails failed to deliver.

Could you kindly let me know if you were able to receive one or both of the emails? Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

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415-748-0028 cell | 手機

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

On Tuesday, May 31, 2022 at 08:49:14 AM PDT, SOTF, (BOS) <sotf@sfgov.org> wrote:

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Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few a specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Thursday, June 16, 2022 4:59 PM
To: gina@MothersAgainstDrugDeaths.org; Gina Mcdonald; 125534-94670199@requests.muckrock.com; SOTF, (BOS)
Cc: DEM Records Request
Subject: FW: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: 1170 Market Lease .pdf; 1170_Market_Street_12-30-21_Final_with_Exhibits.pdf; SF Linkage Center Flyer Temp WHITE FINAL.pdf; Alternatives to Policing Report - attachement.pdf

Dear Ms. McDonald,

We are resending you the second batch of documents originally emailed out yesterday, 6/15/2022 at 4:50PM.

Please confirm receipt of email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
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From: Lim, Victor (DEM)
Sent: Wednesday, June 15, 2022 4:50 PM
To: Gina Mcdonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Here is our second batch of responsive records for today. More to come in the future.

Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-554-4827 direct | 直線
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From: Lim, Victor (DEM)

Sent: Wednesday, June 15, 2022 4:48 PM

To: Gina McDonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>

Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Thank you for following up with our office.

Please see attached copies of additional responsive records we have located on our follow-up searches.

Due to the voluminous nature of the records, we will provide the copies of responsive records on a rolling basis.

Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

On Tuesday, May 31, 2022 at 08:49:14 AM PDT, SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

https://url.avanan.click/v2/www.sfbos.org_YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFiNjMwMzkyYjo2OmJiNmE6ZmE4NDI2ZjlxZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ



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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Monday, May 30, 2022 9:50 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

LEASE

between

1170 Market Street LLC,
as Landlord

and

CITY AND COUNTY OF SAN FRANCISCO,
as Tenant

For the lease of
1170 Market Street, San Francisco, California

January 3, 2022

LIST OF EXHIBITS

EXHIBIT A — Floor Plans of Premises

EXHIBIT B — Notice of Commencement Date

EXHIBIT C — Proclamation By The Mayor Declaring The Existence Of A Local Emergency dated December 17, 2021, First Supplement to Mayor Proclamation Declaring The Existence Of A Local Emergency dated December 27, 2021 and Motion M21-183, Board of Supervisor Resolution Concurring in Proclamation of Local Emergency – Drug Overdoses in the Tenderloin, approved 12/23/2021.

OFFICE LEASE

THIS OFFICE LEASE (this “**Lease**”), dated for reference purposes only as of January 3, 2022, is by and between 1170 Market Street LLC, a California limited liability company (“**Landlord**”), and the CITY AND COUNTY OF SAN FRANCISCO, a municipal corporation (“**City**” or “**Tenant**”).

Landlord and City hereby agree as follows:

1. BASIC LEASE INFORMATION

The following is a summary of basic lease information (the “**Basic Lease Information**”). Each item below is deemed to incorporate all of the terms in this Lease pertaining to that item. If there is any conflict between the information in this Section and any more specific provision of this Lease, the more specific provision will control.

Lease Reference Date:	January 3, 2022
Landlord:	1170 Market Street, LLC
Tenant:	CITY AND COUNTY OF SAN FRANCISCO
Building (<u>Section 2.1</u>):	1170 Market Street, San Francisco, CA
Premises (<u>Section 2.1</u>):	Entire Building
Rentable Area of Premises (<u>Section 2.1</u>):	Approximately 37,102 rentable square feet
Term (<u>Section 3</u>):	Estimated commencement date: January 3, 2022 Expiration date: June 30, 2022
Extension Options (<u>Section 3.4</u>):	Three (3) additional terms of two (2) months each, exercisable by City by notice to Landlord given not less than thirty (30) days in advance, with rent of Seventy-Five Thousand Dollars (\$75,000) per month.
Base Rent (<u>Section 4.1</u>):	Monthly payments: \$75,000 (\$2.022 per sq. ft.)
Use (<u>Section 5.1</u>):	Operation of a linkage center for City programs and services, as described in <u>Section 5.1</u>
Leasehold Improvements (<u>Section 6</u>):	None
Utilities (<u>Section 9.1</u>):	Those utilities listed in <u>Section 9.1</u> as Landlord responsibility will be provided by Landlord; all utility costs are included in Base Rent except electrical consumption on each floor (which is separately metered), which will be reimbursed

	by City as part of the monthly Rent.
Services (<u>Section 9.2</u>):	Those services described as Landlord responsibility in <u>Section 9.1</u> , except City will provide janitorial and security services at no cost to Landlord
Notice Address of Landlord (<u>Section 24.1</u>):	1170 Market Street, LLC 1801 Van Ness Avenue, Suite 320 San Francisco, CA 94109 Attn: Haig G Mardikian, Manager Email: Betty@haigmardikian.com (415) 986-0785
Landlord's Key Contact:	Robin Levitt Robin@haigmardikian.com
Landlord Contact Telephone No.:	(415) 722-3038
Tenant's Notice Address (<u>Section 24.1</u>):	Real Estate Division 25 Van Ness Avenue, Suite 400 San Francisco, California 94102 Attn: Director of Property Re: 1170 Market Street Email: Andrico.penick@sfgov.org
with a copy to:	Department of Emergency Management 1011 Turk Street San Francisco, CA 94102 Attn: Adrienne Bechelli, Deputy Director Re: 1170 Market Street Email: Adrienne.bechelli@sfgov.org
and to:	Office of the City Attorney City Hall, Room 234 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4682 Attn: Real Estate & Finance Team Re: 1170 Market Street Email: Charles.sullivan@sfcityattv.org Fax No. (415) 5540-4757
Tenant's Key Contact:	Adrienne Bechelli
Tenant Contact Telephone No.:	(415) 554-4843
Tenant's Alternate Contact:	Andrico Q. Penick
Alternate Contact Telephone No.:	(415) 554-9860

Brokers (Section 24.8):

Steven A. Anderson, JLL

2. PREMISES

2.1 Lease Premises

Landlord leases to City and City leases from Landlord, subject to the provisions of this Lease, those premises in the building identified in the Basic Lease Information (the “**Building**”) and shown on the floor plans attached as Exhibit A (the “**Premises**”). The Premises contain the rentable area specified in the Basic Lease Information, and all of the floors of the Building. As used in this Lease, the term “**rentable area**” means that measurement of interior floor area computed in accordance with the “Office Buildings: Standard Methods of Measurements” (ANSI/BOMA Z65.1-2017) “**METHOD B**”, adopted by the Building Owners and Managers Association (the “**BOMA Standard**”). For clarity, Base Rent is not determined based upon rentable area of the Premises. The Building, the land on which the Building is located, and all other improvements on or appurtenances to the land are referred to collectively as the “**Property**.”

2.2 Common Areas

City has the exclusive right to use the lobbies, corridors, elevators, stairways, and other public areas of the Building and the Property (collectively, the “**Common Areas**”), and the exclusive right of access to and from the Premises by the main entrances to the Building and the Property, subject to Landlord’s right and obligation to make repairs and provide services as set forth in this Lease.

2.3 Condition of the Premises on Delivery

Landlord will deliver the Premises to City in “as is” condition, demised, water tight, with all Building Systems (as defined in Section 8.1 (Landlord’s Repairs)) in operable order, and all other systems in and serving the Premises in operable condition, and the Premises, the Building, and the Common Areas in compliance with all applicable Laws, as provided in Section 10.1 (Landlord’s Compliance with Laws; Premises Condition).

2.4 Disability Access

California Civil Code Section 1938 requires commercial landlords to disclose to tenants whether the property being leased has undergone inspection by a Certified Access Specialist (“**CASp**”) to determine whether the property meets all applicable construction-related accessibility requirements. Landlord discloses (i) Landlord has not been issued a disability access inspection certificate as described in California Civil Code (“**CC**”) Section 55.53(e), (ii) pursuant to CC Section 1938, that Landlord has not ordered, performed, or caused to be performed, a Certified Access Specialist (“**CASp**”) inspection of the Premises (sometimes referred to as “premises” or “subject premises” for the herein disclosures), and (iii) Landlord makes the following statutory disclosure per CC Section 1938 (the required “**CASp Disclosure**”):

“A Certified Access Specialist (CASp) can inspect the subject premises and determine whether the subject premises comply with all of the applicable construction-related accessibility standards under state law. Although state law does not require a CASp inspection of the subject premises, the commercial property owner or lessor may not prohibit the lessee or tenant from obtaining a CASp inspection of the subject premises for the occupancy or potential occupancy of the lessee or tenant, if requested by the lessee or

tenant. The parties shall mutually agree on the arrangements for the time and manner of the CASp inspection, the payment of the fee for the CASp inspection and the cost of making any repairs necessary to correct violations of construction-related accessibility standards within the premises.”

If City elects to obtain an inspection, City and Landlord will mutually agree on the arrangements for the time and manner of the CASp inspection. The payment of the CASp inspection fee and the cost of any repairs necessary to correct violations of construction-related accessibility standards shall be borne by the City.

3. TERM

3.1 Term of Lease

The Premises are leased for a term (the “**Term**”) commencing on the date that Landlord has delivered and City has accepted the Premises in the condition required under this Lease (Effective Date). The Term will end on the expiration date specified in the Basic Lease Information, or the date that this Lease is earlier terminated under the provisions of this Lease, unless City extends the Term pursuant to Section 3.4 (Extension Options).

3.2 Commencement Date and Expiration Date

The dates that the Term commences and expires under this Lease are the “**Commencement Date**” and the “**Expiration Date**.” If the Commencement Date occurs on a date other than the Estimated Commencement Date provided in the Basic Lease Information, then Landlord will promptly deliver to City a notice substantially in the form of the attached Exhibit B confirming the actual Commencement Date, but Landlord’s failure to do so will not affect the dates of commencement or expiration of the Term.

3.3 Delay in Delivery of Possession

Landlord will use diligent and good faith efforts to deliver possession of the Premises in the condition required under this Lease, on or before the Estimated Commencement Date. If Landlord is unable to deliver possession of the Premises by the Estimated Commencement Date, then, subject to the provisions of this Section below, the validity of this Lease will not be affected by Landlord’s inability to deliver possession except that City’s obligations to pay Rent will not commence until the Commencement Date. If the Commencement Date is later or earlier than the Estimated Commencement Date, this Lease will still expire on the Expiration Date, unless sooner terminated under the provisions under this Lease. If Landlord is unable to deliver possession of the Premises to City as required under this Lease within fifteen (15) days after the Estimated Commencement Date, then, by written notice to Landlord, City may terminate this Lease, without any further liability to Landlord or City.

3.4 Extension Options

Landlord grants City the right to extend the Term (the “**Extension Options**”) for the additional terms specified in the Basic Lease Information (the “**Extended Terms**”). The Extended Terms will be on all of the terms and conditions contained in this Lease. Landlord acknowledges and agrees that City’s exercise of an Extension Option will be conditioned on and subject to the Board of Supervisors and the Mayor enacting a resolution, at their respective sole and absolute discretion, approving and authorizing the extension (“**Exercise Approval**”). Accordingly, City’s exercise of each Extension Option will occur, if at all, in two steps. City may exercise an Extension Option, if at all, by giving first written notice to Landlord of the

City's intent to extend the Lease (the "**Exercise Notice**") no later than thirty (30) days before expiration of the Term; provided, however, if there is an uncured Event of Default on the date City gives an Exercise Notice, then Landlord may reject City's Exercise Notice if City fails to cure the Event of Default within ten (10) days after Landlord's written demand for City to cure the Event of Default. City will have twenty (20) days after the date the City delivers the Exercise Notice to Landlord to obtain Exercise Approval. City makes no representation or warranty at the time of giving the Exercise Notice that City will receive Exercise Approval, and Landlord agrees that the Lease will not be extended if the City does not receive Exercise Approval for any reason or cause, including any alleged failure of advocacy. If the Exercise Approval is not received within the twenty (20)-day period, then Landlord may reject City's exercise upon written notice to City at any time before City receives the Exercise Approval. On receipt of the Exercise Approval, Tenant shall notify Landlord and the Extension Option will be deemed exercised and binding on the parties. If City extends the Term as provided in this Section, then the word "Term" will mean and include any Extended Terms.

4. RENT

4.1 Base Rent

Beginning on the Commencement Date, City will pay to Landlord the monthly Base Rent specified in the Basic Lease Information (the "**Base Rent**"). The Base Rent is payable each month at the address specified for Landlord in the Basic Lease Information, or other place as Landlord may designate in writing on not less than thirty (30) days' advance notice. City will pay the Base Rent monthly within thirty (30) days after invoice from Landlord and without any deductions or setoff except as otherwise provided in this Lease. At Landlord's election, Base Rent shall be sent electronically to an ACH account designated by Landlord.

4.2 Intentionally Omitted

4.3 Base Rent for the Extended Term

During any Extended Term, the Base Rent will remain the same (\$75,000 per month).

4.4 Additional Charges

City will pay to Landlord any charges or other amounts required under this Lease as additional rent ("**Additional Charges**"), including charges for Additional Services under Section 4.18 and for floor electrical as set forth in Section 9.1. All Additional Charges are payable to Landlord at the place where the Base Rent is payable. The Base Rent and Additional Charges are sometimes collectively referred to "**Rent**."

4.5 Intentionally Omitted

4.6 Intentionally Omitted

4.7 Intentionally Omitted

4.8 Operating Costs and Real Estate Taxes

This Lease is fully serviced except janitorial, security and floor electrical as set forth in Article 9. Thus, the Base Rent includes all fees and charges for Tenant's use and occupancy of the Premises, and there will be no other pass throughs to Tenant for operating expenses, taxes, or assessments except as set forth above.

4.9 Intentionally Omitted**4.10 Intentionally Omitted****4.11 Intentionally Omitted****4.12 Intentionally Omitted****4.13 Intentionally Omitted****4.14 Audits**

After not less than five (5) business days' notice to Landlord, City may audit the books and records of the Building related to the Additional Services, the floor electrical costs or any charges made by Landlord to City under this Lease. If the audit discloses any discrepancies that would result in a reduction of moneys paid to Landlord, Landlord will immediately refund to City the amount of any overpayment by City. City will pay the cost of the audit, but if an audit discloses any discrepancies that shows an overpayment of five percent (5%) or more, then Landlord will pay the costs of the audit.

4.15 Records

Landlord will maintain at the Building or at its offices in San Francisco in a safe, complete, and organized manner all of its records related to this Lease, the floor electrical billing, Additional Services under Section 4.18, and any other charges paid by City under this Lease, for at least three (3) years after the Expiration Date or earlier termination of the Term. Landlord will maintain the records on a current basis and in sufficient detail to facilitate adequate review and audit. All books and records will be available for inspection, copying, and audit by City and its representatives, at City's expense, subject to the provisions of Section 4.14 (Audits).

4.16 Payments by City

Landlord acknowledges that City cannot make any payments to Landlord unless Landlord is qualified as an approved vendor in City's financial and payment system. Therefore, City will not be in default of any monetary obligation under this Lease and no interest or late charge will apply, if Landlord is not an approved vendor with City. More information about being an approved vendor with City is available at <https://sfcitypartner.sfgov.org/Vendor/BecomeSupplier>. All Rent that has accrued while Landlord was not an approved vendor will be payable within twenty (20) after City receives Landlord's written notice and the Contract Monitoring Division confirms that Landlord has been approved as a City vendor. Notwithstanding the foregoing, pursuant to the Mayor's Declaration of Emergency attached as Exhibit C (the **Emergency Declaration**), the City will waive all requirements necessary to become a City approved vendor except that Landlord must provide to the City, in advance of the Commencement Date, its W-9 Taxpayer Identification and Certification Form, its San Francisco Business Tax ID information and any similar information or documents reasonably requested by the City in order to comply with tax reporting requirements.

4.17 Landlord's Compliance with City Business and Tax Regulations Code

Landlord acknowledges that under Section 6.10-2 of the San Francisco Business and Tax Regulations Code, the City Treasurer and Tax Collector may require the withholding of payments to any vendor that is delinquent in the payment of any amounts that the vendor is

required to pay the City under the San Francisco Business and Tax Regulations Code. If, under that authority, any payment City is required to make to Landlord under this Lease is withheld, then City will not be in breach or default under this Lease, and the Treasurer and Tax Collector will authorize release of any payments withheld under this paragraph to Landlord, without interest, late fees, penalties, or other charges, upon Landlord coming back into compliance with its San Francisco Business and Tax Regulations Code obligations.

4.18 Additional Services

City may request that Landlord provide or arrange for additional services for the Premises, which Landlord may provide or arrange in its reasonable discretion. If Landlord elects to provide the requested additional services and City has approved the cost and scope of those services in advance (the "**Additional Services**"), then City will pay Landlord as Additional Charges the cost of those Additional Services at the agreed upon price. Landlord may not contract for or provide any services (and City will not be obligated to pay for such services) without City's prior written approval of the cost of the Additional Services (which may be the known costs, or an hourly rate and maximum number of hours, or a cost estimate with a not-to-exceed maximum amount) in writing before Landlord incurs any costs. City will pay for the cost of the Additional Services within thirty (30) days after receipt of an invoice with supporting data, sent with the next rent invoice. Any additional terms for the Additional Services will be memorialized by a written agreement, which, upon execution by Landlord and City, will be considered a part of this Lease.

5. USE

5.1 Permitted Use

City may use the Premises for general office uses, and the operation of a Linkage Center for City programs and services and for no other use without Landlord's prior written consent, which may not be unreasonably withheld, conditioned, or delayed. The Premises may not be used for any overnight residential purposes including, without limitation, any overnight sleeping or "hoteling" accommodations. The Linkage Center is a component of the Tenderloin Emergency Intervention Plan that aims to mitigate the widespread open-air drug use and lack of easily accessible pop-up resources for people in need in the Tenderloin. This center is a services-focused location where people can voluntarily go to find respite from the streets and gain access to a wide variety of resources from the City and its partners. The purpose of this Linkage Center is to:

1. Provide a safe, welcoming space for people who suffer from substance use disorder in the Tenderloin to go where they can access hygiene resources and social space.
2. Be a "one stop shop" for people who are ready to access City health and human services resources to link to those services easily and quickly.

5.2 Intentionally Omitted

5.3 Interference with Access

Landlord will provide to City uninterrupted access to the Building and the Premises twenty-four (24) hours per day, seven (7) days per week, including during any power outages affecting the Premises or any portion of the Building; but Landlord may, after consultation with City's Administrator, interrupt City's access to the Premises or the Building if there is an immediate threat that will render the Premises, the Common Areas, or any other portion of the

Building unsafe for human occupancy. If City's use of any of the Premises is interrupted because the Premises, the Common Areas, or any other portion of the Building is unsafe for human occupancy due to Landlord's failure to comply with its obligations under this Lease, or for any reason not caused by the City, its Agents or Invitees, then Landlord will immediately undertake all necessary steps to correct the condition. If the condition impairs City's ability to carry on its business in the Premises, then the Rent will be abated based on the extent to which the condition interferes with City's ability to normally and safely carry on its business at the Premises. If the condition continues for thirty (30) days or more after City's use is interrupted or impaired then, without limiting any of its other rights under this Lease, City may terminate this Lease, unless Landlord supplies City with evidence that City's normal and safe use will be restored within thirty (30) days after the date City's use was interrupted or impaired, and City's full use is actually restored within that thirty (30)-day period. City acknowledges that, since it effectively has access to and control of the entire usable and occupiable portions of the Building, City will control and be responsible for security and access to the Building. Nothing in this Section will limit City's rights with respect to any disruption due to casualty under Section 12 (Damage and Destruction).

6. LEASEHOLD IMPROVEMENTS

6.1 Intentionally Omitted

6.2 Intentionally Omitted

6.3 Installation of Telecommunications and Other Equipment

Landlord and City acknowledge that Landlord will not install telecommunications, data, and computer cabling facilities and equipment. City is responsible for installing those facilities and equipment to the extent needed and setting up its own Wi-Fi network. Landlord will furnish access to City and its consultants and contractors to the main communications service serving the floor(s) on which the Premises are located and all other parts of the Building where access is needed for proper installation of Wi-Fi and/or communication facilities and data equipment including wiring. City will have the right to install Wi-Fi and/or communication facilities and data equipment. City and Landlord will use their good faith efforts to coordinate any all activities to allow the installation of Wi-Fi and/or communication facilities and data equipment to be completed in a timely and cost-effective manner. Upon the expiration or termination of this Lease, City shall remove any communications and data equipment that City installs in the Premises.

6.4 Construction of Improvements that Disturb or Remove Exterior Paint

Landlord, on behalf of itself and its successors, assigns, and Agents, will comply with all requirements of the San Francisco Building Code Chapter 34 and all other applicable local, state, and federal laws, including the California and United States Occupational and Health Safety Acts and their implementing regulations, when Landlord disturbs or removes exterior or interior lead-based or "presumed" lead-based paint (as defined below). Landlord and its Agents must give to City three (3) business days' prior written notice of any disturbance or removal of exterior or interior lead-based or presumed lead-based paint. Landlord acknowledges that the required notification to the Department of Building Inspection regarding the disturbance or removal of exterior lead-based paint under San Francisco Building Code Chapter 34 does not constitute notification to City as Tenant under this Lease and similarly that notice under this Lease does not constitute notice under San Francisco Building Code Chapter 34. Further, Landlord and its Agents, when disturbing or removing exterior or interior lead-based or presumed lead-based paint, will not use or cause to be used any of the following methods:

(a) acetylene or propane burning and torching; (b) scraping, sanding, or grinding without containment barriers or a High Efficiency Particulate Air filter ("HEPA") local vacuum exhaust tool; (c) hydroblasting or high-pressure wash without containment barriers; (d) abrasive blasting or sandblasting without containment barriers or a HEPA vacuum exhaust tool; and (e) heat guns operating above 1,100 degrees Fahrenheit. Landlord will comply with the requirements of California Code of Regulations Title 17 when taking measures that are designed to reduce or eliminate lead hazards. Under this Section, paint on the exterior or interior of buildings built before January 1, 1979 is presumed to be lead-based paint unless a lead-based paint test, as defined by San Francisco Building Code Chapter 34, demonstrates an absence of lead-based paint on the interior or exterior surfaces of the buildings. Under this Section, lead-based paint is "disturbed or removed" if the work or alteration involves any action that creates friction, pressure, heat, or a chemical reaction on any lead-based or presumed lead-based paint on a surface so as to abrade, loosen, penetrate, cut through, or eliminate paint from that surface.

7. ALTERATIONS

7.1 Alterations by City

City may not make or permit any alterations, installations, additions, or improvements (collectively, "Alterations") to the Premises without first obtaining Landlord's written consent, which Landlord will not unreasonably withhold, condition, or delay. Installation of furnishings, fixtures, equipment, or decorative improvements that do not affect the Building Systems or structural integrity of the Building, and the repainting and recarpeting of the Premises do not constitute Alterations and do not require Landlord's consent. Any Alterations permitted under this Lease will be made at City's cost in compliance with applicable Laws (as defined in Section 10.1 (Landlord's Compliance with Laws)). Without cost to itself, Landlord will cooperate with City in securing building and other permits and authorizations needed for any permitted Alterations. Landlord will not be entitled to any construction or other administrative fee in connection with any Alteration. City will not be required to remove any Alterations on the expiration or sooner termination of this Lease unless Landlord notifies City in writing at the time Landlord approves the Alterations that they must be removed. City is not required to remove any improvements not requiring Landlord's consent.

7.2 Title to Improvements

Except for City's Personal Property (as defined in the next Section), all appurtenances, fixtures, improvements, equipment, additions, and other property permanently installed in the Premises as of the Commencement Date or during the Term will be and will remain Landlord's property. City may not remove Landlord's property without Landlord's written approval.

7.3 City's Personal Property

(a) All furniture, furnishings, equipment, trade fixtures, and articles of movable personal property installed in the Premises by or for City and that can be removed without structural damage to the Premises (collectively, "City's Personal Property") are and will remain City's property. If City requests, Landlord may assist City by ordering and installing City's Personal Property and City will reimburse Landlord for all fees, costs, and expenses approved by City in advance within thirty (30) days after receipt of an invoice with supporting documentation and submitted with the next rent invoice; provided, however, that City may elect to provide any deposit or other expense required at the time of ordering City's Personal Property. To the extent possible, any maintenance contract or warranty in connection with the purchase or lease of tangible personal property will be optional (namely, City may, but is not required to, purchase a maintenance contract or warranty). To the extent feasible, Landlord and any vendors

of Landlord will separately itemize any shipping charges. Although Landlord may order and install City's Personal Property, all items will remain City's Personal Property and not be considered Leasehold Improvements or constitute any component of the Leasehold Improvements. With regard to any personal property purchased by Landlord on behalf of City or leased by City under this Lease, (a) Landlord represents that it is fully compliant with the California Sales and Use Tax Law and warrants to City that Landlord that it will fulfill its use tax obligations under that law with respect to the subject transaction; (b) Landlord will accept a Use Tax Direct Payment Exemption Certificate in lieu of any use tax payment if the City, in its sole discretion, elects to provide such Certificate to Landlord; (c) If the City pays use tax to Landlord, Landlord will remit the entire amount of the use tax payment to the state and provide the City with a receipt in accordance with the California Sales and Use Tax Law; and (d) Landlord will be liable to the City for all amounts of use tax paid to Landlord that Landlord fails to remit to the State. This obligations of Landlord under the foregoing sentence will survive and termination or expiration of the Lease.

(b) At any time during the Term, City may remove any of City's Personal Property, and City will repair any damage to the Premises resulting from that removal. On the expiration or earlier termination of this Lease, City will remove City's Personal Property from the Premises in accordance with Section 20 (Surrender of Premises). Landlord acknowledges that some of City's Personal Property may be financed by an equipment lease financing otherwise subjected to a security interest, or owned by an equipment company and leased to City ("**Secured Personal Property**"). Landlord recognizes the rights of any supplier, lessor, or lender who has an interest in any items of Secured Personal Property to enter the Premises and remove that Secured Personal Property at any time during the Term or within thirty (30) days after the Expiration Date. On City's reasonable request, Landlord will execute and deliver any document required by any supplier, lessor, or lender in connection with the installation of any items of Secured Personal Property in the Premises, under which Landlord waives any rights it may have or acquire with respect to the Secured Personal Property, so long as the supplier, equipment supplier, lessor, or lender agrees that it (i) will remove the Secured Personal Property from the Premises within thirty (30) days after the Expiration Date (and if it does not remove the Secured Personal Property within that time the equipment supplier, lessor, or lender will have waived any rights it may have had to the Secured Personal Property), and (ii) will repair any damage caused by the removal of the Secured Personal Property.

7.4 Alteration by Landlord

Landlord will use its best efforts to minimize interference with or disruption to City's use and occupancy of the Premises during any alterations, installations, additions, or improvements to the Building. Landlord will promptly remedy any interference or disruption on receiving City's notice thereof.

8. REPAIRS AND MAINTENANCE

8.1 Landlord's Repairs

City acknowledges that the Building is currently in acceptable condition ("**Current Condition**"). At its cost, Landlord will repair and maintain the exterior and structural portions of the Building in its Current Condition, including only the roof, foundation, bearing and exterior walls and subflooring, and the heating, ventilating, air conditioning, plumbing, electrical, fire protection, life safety, security, and other mechanical, electrical, and communications systems of the Building (collectively, the "**Building Systems**"). Without limiting the foregoing, City will maintain the Building in its Current Condition, normal wear and tear excepted and will provide exterior graffiti removal with reasonable frequency.

8.2 City's Repairs

Subject to Landlord's warranty under Section 10.1 (Premises Condition), and Landlord's repair and maintenance obligations under this Lease, City will repair and maintain at its cost the interior portions of the Premises and will keep the Premises in good working order and in a safe and sanitary condition, except for ordinary wear and tear and damage by casualty or condemnation. City will make any required repairs and replacements to the interior of the Premises (a) at City's cost, (b) by contractors or mechanics selected by City and reasonably approved by Landlord, (c) so that the interior portions of the Premises will be at least substantially equal in quality, value, and utility to the original work or installation before the damage, (d) in a manner and using equipment and materials that will not materially interfere with or impair the operations, use, or occupation of the Building or the Building Systems, and (e) in compliance with all applicable Laws, including any applicable contracting requirements under City's Charter and Administrative Code. At all times during the Term, promptly after City's reasonable notice, Landlord will provide City and its Agents with access to those portions of the Building that are necessary to maintain or repair the telecommunications and data and computer cabling facilities and equipment installed by City, if any.

8.3 Liens

City will keep the Premises free from liens arising out of any work performed, material furnished, or obligations incurred by City during the Term. Landlord may post on the Premises any notices permitted or required by Laws or that are needed for the protection of Landlord, the Premises, or the Building, from mechanics' and material suppliers' liens. City will give Landlord at least five (5) days' prior written notice of commencement of any repair or construction by City on the Premises.

9. UTILITIES AND SERVICES

9.1 Landlord's Provision of Utilities

Landlord will furnish only the following utilities and services to the Premises at no cost to City, except as set forth in (b) below: (a) heating, air conditioning, and ventilation twenty-four (24) hours a day, seven (7) days a week ("**Daily Basis**"); (b) electric current up to the existing electrical capacity of the Building, on a Daily Basis except that City will reimburse Landlord for floor electrical (without markup) based upon actual costs, as evidenced by electric bills from PG&E; (c) elevator service on a Daily Basis; and (d) water for lavatory, kitchen, and drinking purposes on a Daily Basis. During the Term, Landlord will provide freight elevator service on City's reasonable request. Without limiting Landlord's obligations under this Section, Landlord will furnish all utilities and services required under this Lease in a manner consistent with utilities and services normally provided in comparable buildings in the San Francisco Civic Center District.

9.2 Services

At its cost, City will provide such janitorial and security services that City requires during the Term.

9.3 Conservation

Landlord may establish reasonable measures to conserve energy and water, including automatic light shut off after hours and efficient lighting forms on unused floors, including but

not limited to the basement, so long as these measures do not unreasonably interfere with City's use of the Premises.

9.4 Disruption in Essential Utilities or Services

If any failure, stoppage, or interruption of any utilities or services to be furnished by Landlord occurs, Landlord will immediately notify City of the failure, stoppage, or interruption; diligently attempt to restore service as promptly as possible; and keep City apprised of its efforts. If Landlord is unable to supply any of the Building's sanitary, electrical, heating, air conditioning, water, elevator, fire protection and hazard detection and alarm, or other essential services serving the Premises (collectively, "Essential Services") and, if such failure, stoppage or interruption is not caused by City, its Agents or Invitees, and that inability of Landlord impairs City's ability to carry on its business in the Premises for (a) one (1) or more business days and it is in Landlord's reasonable control to restore the Essential Services or (b) five (5) or more consecutive business days if the failure is not within Landlord's reasonable control and City, in fact, does not use or occupy that portion of the Premises, then the Rent will be abated based on the extent that the lack of the Essential Services impairs City's ability to normally carry on its business in the Premises, or, alternatively at City's election, City may provide the Essential Services and offset the reasonable cost against the Rent next due under this Lease. The abatement or right to provide the Essential Services and offset against Rent will continue until the Essential Services have been restored so that the lack of any remaining Essential Services no longer materially impairs City's ability to carry on its business in the Premises. Landlord will use its reasonable and diligent efforts to restore disrupted Essential Services as soon as practicable. If the failure to provide any Essential Services occurs for any reason (other than acts or omissions of City (solely as Tenant but not City in its regulatory role), City's Agents or Invitees) for more than thirty (30) days, and that failure interferes with City's ability to normally carry on its business in the Premises and City, in fact, does not use or occupy that portion of the Premises, then, without limiting any of its other rights or remedies under this Lease or at law or in equity, City may terminate this Lease on written notice to Landlord, unless Landlord supplies City with evidence reasonably satisfactory to City that the Essential Services will be reliably restored within forty-five (45) days after the date City's use was first interrupted, and the Essential Services are actually restored and reliable within the forty-five (45)-day period. City will not be entitled to any abatement of Rent or right to terminate if Landlord's inability to supply Essential Services to City results solely to the negligent acts or omissions of City (solely as Tenant but not City in its regulatory role) and City's Agents.

10. COMPLIANCE WITH LAWS; PREMISES CONDITION

10.1 Landlord's Compliance with Laws; Premises Condition

Subject to City's obligation under Section 8.2 (City's Repairs), Landlord will at all times during the Term maintain, at its cost, the Property, Building, Common Areas, and the Building Systems in compliance with applicable present or future federal, state, local, and administrative laws, rules, regulations, orders, and requirements (collectively, "Laws"). Landlord represents and warrants to City, and covenants with City, as follows: to Landlord's actual knowledge, without inquiry: (a) the physical structure, fixtures, and permanent improvements of the Premises (including the Leasehold Improvements) and all portions of the Property and the Building along the path of travel to the Premises (including the Building entrances, Common Areas, restrooms, elevators, lobbies, telephone banks, and drinking fountains) are now, and as of the Commencement Date will be, in compliance with the requirements of the Americans With Disabilities Act of 1990, California Code of Regulations Title 24, and all other applicable Laws intended to provide equal accessibility for persons with disabilities (collectively, "Disabilities Laws"); (b) the Building is not an unreinforced masonry building, and is now, and as of the

Commencement Date will be, in compliance with all applicable Laws relating to seismic safety (collectively, "**Seismic Safety Laws**"); (c) the Building, the Common Areas, and Building Systems serving the Premises are now, and as of the Commencement Date will be, in full compliance with all applicable Laws relating to fire and life safety (including the San Francisco High-Rise Sprinkler Ordinance) (collectively, "**Life Safety Laws**"); (d) the Building, the Common Areas, and Building Systems serving the Premises are now, and as of the Commencement Date will be, in compliance with all other applicable Laws; and (e) there are not now, and as of the Commencement Date will not be, any material physical or mechanical defects in the Premises, Building, or the Building Systems that would materially adversely affect City's intended use of the Premises.

10.2 City's Compliance with Laws

City will use the Premises during the Term in compliance with applicable Laws, as modified or waived by the Emergency Declaration (Exhibit C), except that City will not be required to make any structural alterations, additions, or other modifications in order to comply with applicable Laws unless the modifications are necessary solely because of any Alterations to the Premises made by City under Section 7 (Alterations) and the modifications are not otherwise Landlord's responsibility under this Lease. City will be responsible for complying with any requirement of the Disabilities Laws relating to the placement of City's furniture or other City Personal Property and the operation of any programs in the Premises, other than any requirement relating to the physical structure, fixtures, and permanent improvements of the Premises or portions of the Property or Building along the path of travel to the Premises, which are Landlord's obligation as provided in Section 10.1 (Premises Condition).

11. SUBORDINATION

(a) Subject to subsection (b) below, this Lease is subject and subordinate at all times to the following (each an "**Encumbrance**"): (i) any reciprocal easement agreements, ground leases, or other underlying leases that may later be executed affecting Landlord's interest in the Property (or any portion of it), and (ii) the lien of any mortgages or deeds of trust and renewals, modifications, consolidations, replacements, and extensions of any of the foregoing that may be executed by Landlord at any time in any amount for which any part of the Property, any ground lease, or underlying lease, or Landlord's interest or estate in them is subject. But, if the ground lessor, mortgagee, trustee, or holder of any mortgage or deed of trust (each an "**Encumbrancer**") elects to have City's interest in this Lease be superior to its Encumbrance, then, on City's receipt of a notice from the Encumbrancer, this Lease will be deemed superior, whether this Lease was executed before or after the date of the Encumbrance or the date of its recording. The provisions of this subsection 11(a) are self-operative and no further instrument will be required. At Landlord's request, however, City will enter into a subordination, nondisturbance, and attornment agreement ("**SNDA**") with Encumbrancer in a form reasonably acceptable to City and Encumbrancer evidencing the subordination or superiority of this Lease. City's covenant under this subsection (a) to subordinate this Lease to any Encumbrance is conditioned on each senior instrument containing the commitments in subsection (b) below.

(b) If any mortgage or deed of trust to which this Lease is subordinate is foreclosed or a deed in lieu of foreclosure is given to the mortgagee or beneficiary, or if any ground lease or underlying lease to which this Lease is subordinate is terminated, then this Lease will not be barred, terminated, cut off, or foreclosed and the rights and possession of City under this Lease will not be disturbed unless an Event of Default has occurred and is continuing. City will attorn to and become the tenant of the successor-in-interest to Landlord, provided that City has received proper written notice of the succession and the name and address of the successor landlord. The provisions of this Section 11(b) are self-operative and no further instrument will be

required. Landlord agrees, however, upon request by City and in a form reasonably acceptable to City to cause any Encumbrancer to execute an SNDA evidencing the foregoing non-disturbance provisions together with the priority or subordination of this Lease with respect to any such Encumbrance.

12. DAMAGE AND DESTRUCTION

(a) If the Premises, the Building, or any Building Systems are damaged by fire or other casualty, and the resulting damage or destruction will take more than 60 days to repair; then either party can terminate the Lease upon 30 days written notice to the other party. If the parties do not terminate the Lease within 30 days then the Lease continues in full force and effect for the portions of the Premises unaffected by the damage/destruction, with the Rent abated as set forth in Section 5.3.

(b) The parties intend that the provisions of this Section fully govern their rights and obligations in the event of damage or destruction. Accordingly, Landlord and City each waives and releases any right to terminate this Lease in whole or in part under Section 1932, subdivision 2, Section 1933, subdivision 4, and Sections 1941 and 1942 of the Civil Code of California or under any similar Law now or later in effect, to the extent those rights are inconsistent with the provisions of this Section.

13. EMINENT DOMAIN

13.1 Definitions

“**Taking**” means a taking or damaging, including severance damage, by eminent domain, inverse condemnation, or for any public or quasi-public use under law. A Taking may occur pursuant to the recording of a final order of condemnation, or by voluntary sale or conveyance in lieu of condemnation, or in settlement of a condemnation action.

“**Date of Taking**” means the earlier of (a) the date on which title to the portion of the Property taken passes to and vests in the condemnor or (b) the date on which City is dispossessed.

“**Award**” means all compensation, sums, or anything of value paid, awarded or received for a Taking, whether under any judgment, agreement, settlement, or otherwise.

13.2 General

If during the Term or during the period between the execution of this Lease and the Commencement Date, there is any Taking of all or any part of the Premises or the Building or any interest in this Lease, the rights and obligations of the parties will be determined under this Section. City and Landlord intend that the provisions of this Section govern fully in the event of a Taking and accordingly, Landlord and City each waives any right to terminate this Lease in whole or in part under Sections 1265.110, 1265.120, 1265.130 and 1265.140 of the California Code of Civil Procedure or under any similar Law now or later in effect.

13.3 Total Taking; Automatic Termination

If there is a total Taking of the Premises, then this Lease will terminate as of the Date of Taking.

13.4 Partial Taking; Election to Terminate

(a) If there is a Taking of any portion (but less than all) of the Premises, then this Lease will terminate in its entirety if all of the following exist: (i) the partial Taking, in City's reasonable judgment, renders the remaining portion of the Premises untenable or unsuitable for continued use by City for its intended purposes or otherwise materially adversely affects City's normal operations in the Premises or access to the Premises, (ii) the condition rendering the Premises untenable or unsuitable or that materially adversely affects City's normal operations or limits access to the Premises either is not curable or is curable but Landlord is unwilling or unable to cure the condition, and (iii) City elects to terminate.

(b) If a partial Taking of a substantial portion of the Building occurs, a but subsection (a) above does not apply, then within thirty (30) days after the Date of Taking either City or Landlord may terminate this Lease by written notice to the other, provided that, as a condition to City's right to terminate, the portion of the Building taken must, in City's reasonable judgment, render the Premises unsuitable for continued use by City for its intended purposes or otherwise materially adversely affect City's normal operations in the Premises or access to the Premises.

(c) If either party elects to terminate this Lease under this Section, then this Lease will terminate on the later of the thirtieth (30th) day after the written notice is given or the Date of Taking.

13.5 Termination of Lease; Rent and Award

On termination of this Lease in its entirety under Section 13.3 (Total Taking; Automatic Termination) or under Section 13.4 (Partial Taking; Continuation of Lease), then: (a) City's obligation to pay Rent will continue up until the date of termination and then will cease, and (b) Landlord will be entitled to the entire Award, except that City will receive any portion of the Award for the unamortized cost of any Leasehold Improvements paid for by City and any Award made specifically for City's relocation expenses or the interruption of or damage to City's business or damage to City's Personal Property.

13.6 Partial Taking; Continuation of Lease

If there is a partial Taking of the Premises and this Lease is not terminated in its entirety under Section 13.4 (Partial Taking; Continuation of Lease) above, then this Lease will terminate as to the portion of the Premises taken, but will remain in effect as to the portion not taken, and the rights and obligations of the parties will be as follows: (a) Rent will be equitably reduced depending on the configuration of the Premises and the portion taken (for instance, if the area of the Premises taken has no special or significant use, then the reduction may be by an amount that is in the same ratio to the Rent as the area of the Premises taken bears to the area of the Premises before the Date of Taking), and (b) Landlord will be entitled to the entire Award in connection therewith, provided that City will receive any portion of the Award for the unamortized cost of any Leasehold Improvements paid for by City in the portion of the Premises taken and any Award made specifically for City's relocation expenses or the interruption of or damage to City's business or damage to City's Personal Property.

13.7 Temporary Taking

Notwithstanding anything to contrary in this Section, if a Taking of the Premises occurs for sixty (60) consecutive days or fewer, this Lease will remain unaffected by the temporary Taking, and City will continue to pay Rent and to perform all of the terms, conditions, and

covenants of this Lease. In the event of a temporary Taking, City will be entitled to receive that portion of any Award representing compensation for the use or occupancy of the Premises during the Term up to the total Rent owing by City and any out-of-pocket costs incurred by City due to the temporary Taking for the period of the Taking.

14. ASSIGNMENT AND SUBLETTING

Except as provided in this Section, City may not directly or indirectly sell, assign, encumber, pledge, or otherwise transfer or hypothecate all or any part of its interest in or rights with respect to the Premises or its leasehold estate created by this Lease or permit all or any portion of the Premises to be occupied by anyone other than itself or sublet all or any portion of the Premises, without Landlord's prior written consent in each instance, which will not be unreasonably withheld, conditioned, or delayed. From time to time, on notice to Landlord, but without Landlord's consent, City may transfer this Lease or use and occupancy of all or any of the Premises to any department, commission, or agency of the City and County of San Francisco for uses permitted by applicable Law.

15. DEFAULT; REMEDIES

15.1 Events of Default by City

Any of the following will constitute an "Event of Default" by City:

(a) City fails to make any timely payment of Rent and to cure the nonpayment within five (5) business days after receipt of written notice of nonpayment from Landlord, provided that for the first monthly payment of Rent at the beginning of the Term, City will have twenty (20) days after written notice from Landlord to cure any nonpayment.

(b) City's abandons the Premises (within the meaning and under the requirements of California Civil Code Section 1951.3).

(c) City's failure to perform any other of its covenants or obligations under this Lease (not involving the payment of money) and failure to cure the non-performance within thirty (30) days of the date of receipt of Landlord's notice of the failure, provided that if more than thirty (30) days are reasonably required for the cure, no Event of Default will occur if City commences the cure within the thirty (30)-day period and diligently prosecutes the cure to completion.

15.2 Landlord's Remedies

On the occurrence and during the continuance of any Event of Default by City, Landlord will have all rights and remedies available under law or granted pursuant to this Lease, including the following:

(a) The rights and remedies provided by California Civil Code Section 1951.2 (damages on termination for breach), including the right to terminate City's right to possession of the Premises and to recover the worth at the time of award of the amount by which the unpaid Rent for the balance of the Term after the time of award exceeds the amount of rental loss for the same period that City proves could be reasonably avoided, as computed under subsection (b) of Section 1951.2.

(b) The rights and remedies provided by California Civil Code Section 1951.4 (continuation of lease after breach and abandonment), which allows Landlord to continue this

Lease in effect and to enforce all of its rights and remedies under this Lease, including the right to recover Rent as it becomes due, for so long as Landlord does not terminate City's right to possession, if City has the right to sublet or assign, subject only to reasonable limitations.

15.3 Landlord's Default

If Landlord fails to perform any of its obligations under this Lease, then (without limiting any of City's other cure rights under this Lease), at its sole option, City may cure the default at Landlord's expense if the default continues after ten (10) days after the date City gives notice to Landlord of City's intention to perform the cure. However, if a default occurs because of a cause beyond Landlord's control (excluding any financial inability to perform), and Landlord cannot with due diligence cure the default within the ten (10)-day period, then the ten (10)-day period will be extended if, promptly on receipt of City's notice, Landlord advises City of Landlord's intention to take all steps required to cure the default, and Landlord promptly commences the cure and diligently prosecutes the cure to completion. But if any default by Landlord continues for thirty (30) days and impairs City's ability to carry on its normal business in the Premises and City, in fact, does not use or occupy that portion of the Premises, then City may terminate this Lease on written notice to Landlord within thirty (30) days after the expiration of the thirty (30)-day period. Subject to the other provisions of this Lease relating to abatement of Rent, if Landlord fails to cure any default within the ten (10)-day cure period provided above (as it may be extended as provided above), then, whether or not City elects to cure Landlord's default, the Rent will be abated based on the extent to which the default makes a portion of the Premises unusable, but only to the extent City was actually using that portion of the Premises at the time of the damages. City's rights under this Section and under any other provisions of this Lease will not limit in any way any of its other rights and remedies under this Lease or at law or in equity.

16. INDEMNITIES

16.1 City's Indemnity

City will indemnify, defend, and hold harmless ("**Indemnify**") Landlord and its Agents from and against any and all claims, losses, damages, costs, and expenses, including reasonable attorneys' fees (collectively, "**Claims**"), incurred as a result of (a) default by City in the performance of any obligations under this Lease or any breach of any representations or warranties made by City under this Lease, or (b) any willful misconduct or negligent acts or omissions of City or its Agents or Invitees in, on, or about the Premises or the Property, or (c) any third party lawsuits against Landlord based in whole or in part on the operation of a Linkage Center in the Building or the presence of people in need in or around the Building; provided, however, City will not be obligated to Indemnify Landlord or its Agents to the extent any Claim arises out of the acts or omissions by Landlord or its Agents. In any action or proceeding brought against Landlord or its Agents because of a Claim Indemnified by City under this Section, at its sole option, City may elect to defend the Claim by attorneys in City's Office of the City Attorney, by other attorneys selected by City, or both. City will have the right to control the defense and to determine the settlement or compromise of any action or proceeding, provided that Landlord will have the right, but not the obligation, to participate in the defense of the Claim at its sole cost. City's obligations under this Section will survive the termination of the Lease.

16.2 Landlord's Indemnity

Landlord will Indemnify City and its Agents against any and all Claims incurred as a result of (a) any default by Landlord in the performance of any of its obligations under this Lease or any breach of any representations or warranties made by Landlord under this Lease, or (b) any

willful misconduct or negligent acts or omissions of Landlord or its Agents in, on, or about the Premises or the Property; provided, however, Landlord will not be obligated to Indemnify City or its Agents to the extent any Claim arises out of the acts or omissions of City or its Agents or Invitees. In any action or proceeding brought against City or its Agents because of a Claim Indemnified by Landlord under this Section, at its sole option, Landlord may elect to defend the Claim by attorneys selected by Landlord. Landlord will have the right to control the defense and to determine the settlement or compromise of any action or proceeding, provided that City will have the right, but not the obligation, to participate in the defense of any Claim at its sole cost. Landlord's obligations under this Section will survive the termination of this Lease.

17. INSURANCE

17.1 City's Self-Insurance

Landlord acknowledges that City maintains a program of self-insurance and City is not be required to carry any insurance with respect to this Lease. City assumes the risk of damage to any of City's Personal Property, except for damage caused by Landlord or its Agents.

17.2 Landlord's Insurance

(a) At all times during the Term, Landlord will keep the Building insured against damage and destruction by fire, vandalism, malicious mischief, sprinkler damage (include earthquake sprinkler leakage) and other perils customarily covered under a cause of loss-special form property insurance policy in an amount equal to one hundred percent (100%) of the full insurance replacement value (replacement cost new, including debris removal and demolition). Upon City's request, Landlord will provide to City a certificate of insurance issued by the insurance carrier, evidencing the required insurance. The certificate must expressly provide that the policy is not cancelable or subject to reduction of coverage or otherwise subject to modification except after thirty (30) days' prior written notice to City (or, if the insurer refuses to provide notice to the City, then Landlord will provide such thirty (30)-day prior notice to City). Landlord waives any rights against City for loss or damage to the Premises or any other part of the Property to the extent covered by Landlord's property insurance.

(b) In addition, at no cost to City, Landlord will procure and keep in effect at all times during the Term insurance as follows: (i) commercial general liability insurance with limits not less than One Million Dollars (\$1,000,000) each occurrence combined single limit for bodily injury and property damage, including contractual liability, independent contractors, broad-form property damage, fire damage legal liability (of not less than Fifty Thousand Dollars (\$50,000)), personal injury, products and completed operations, and explosion, collapse, and underground (XCU); and (ii) worker's compensation insurance in the amounts required by applicable Laws and employer's liability with limits not less than One Million Dollars (\$1,000,000) each accident. All insurance policies required by this Lease to be maintained by Landlord must be endorsed to provide for thirty (30) days' prior written notice of cancellation for any reason, intended non-renewal, or reduction in coverage to Landlord and City (or, if such endorsement is not available from the insurer, Landlord will provide such notice to City).

17.3 Waiver of Subrogation

Notwithstanding anything to the contrary in this Lease, Landlord waives any right of recovery against City for any loss or damage relating to the Building or the Premises or any operations or contents in the Building, whether or not the loss is caused by City's fault or negligence, to the extent the loss or damage is covered by Landlord insurance that is required under this Lease or any excess coverage otherwise held by Landlord or its Agents. Landlord will

obtain a waiver of subrogation endorsement from applicable insurance carriers issuing policies relating to the Building or the Premises, but Landlord's failure to do so will not affect the above waiver.

18. ACCESS BY LANDLORD

Landlord reserves for itself and any of its designated Agents the right to enter the Premises at all reasonable times and, except in cases of emergency (in which event Landlord will give any reasonable notice), after giving City at least twenty four (24) hours' advance written notice, to (a) inspect the Premises, (b) supply any service to be provided by Landlord under this Lease, (c) show the Premises to any prospective purchasers, mortgagees or, during the last six (6) months of the Term, tenants, (d) post notices of non-responsibility, and (e) alter, improve, or repair the Premises and any portion of the Building, and, for that purpose, Landlord may erect, use, and maintain necessary structures in and through the Premises where reasonably required by the work to be performed, provided that the entrance to the Premises may not be blocked. Landlord may not interfere with City's use of the Premises.

19. ESTOPPEL CERTIFICATES

From time to time during the Term, by not less than thirty (30) days' prior written notice to the other party, either party may request the other party to execute, acknowledge, and deliver to the persons or entities designated by the other party a certificate stating: (a) the Commencement Date and Expiration Date of this Lease, (b) that this Lease is unmodified and in full force and effect (or, if there have been modifications, this the Lease is in full force and effect as modified and stating the modifications), (c) that there are no defaults under this Lease (or if so, specifying the same), and (d) the date to which Rent has been paid.

20. SURRENDER OF PREMISES

On the expiration or sooner termination of this Lease, City will surrender the Premises to Landlord in its Current Condition, excepting reasonable use and wear and damage by fire or other casualty or condemnation. Within ten (10) days after the Expiration Date, City will remove from the Premises all of City's Personal Property and any Alterations City desires or is required to remove from the Premises under the provisions of Section 7.1 (Alterations by City). City will repair (or at City's option) pay to Landlord the cost of repairing any damage to the Premises or the Building resulting from that removal or City's use of the Building under the Lease. City's obligations under this Section will survive the expiration or earlier termination of this Lease.

In order to document the condition of the Premises at the start and at the end of the Term (at the end, following City's removal of Personal Property and any Alterations), Landlord and Tenant agree to conduct a walk-through, at a mutually agreeable time but in no event later than 3 days following the request of either party, with representatives of both Landlord and City present. The parties may document the condition with video, photographs and/or other evidence or written materials that describe and document any issues relative to the condition of the Property. If Landlord believes that City must make any repairs to the Premises upon the expiration or termination of this Lease, Landlord shall notify City of such repairs within thirty (30) days following the Lease expiration or termination, together with reasonable backup documentation to show that City caused the damage that Landlord believes City should repair (the "Premises Repair Notice"). To the extent there is any dispute regarding the condition of the Premises, the parties agree to meet and confer in good faith for a period of not less than 30 days following Landlord's delivery of the Premises Repair Notice. As to those repairs contained in the Premises Repair Notice that the parties agree are the responsibility of the City, then City

will repair (or at City's option) pay to Landlord the cost of repairing any damage to the Premises or the Building. The repair period shall not be construed as a holdover of the City's occupancy of the Premises.

21. HAZARDOUS MATERIALS

21.1 Definitions

As used in this Lease, the following terms are defined below:

"Environmental Laws" means any Law relating to industrial hygiene, environmental conditions, or Hazardous Material, whether now in effect or later adopted.

"Hazardous Material" means any material that, because of its quantity, concentration, or physical or chemical characteristics, is deemed by any federal, state, or local governmental authority to pose a present or potential hazard to human health or safety or to the environment. Hazardous Material includes any material or substance defined as a "hazardous substance," or "pollutant" or "contaminant" under the Comprehensive Environmental Response, Compensation and Liability Act of 1980 ("CERCLA", also commonly known as the Superfund law), as amended (42 U.S.C. Section 9601 et seq.), or under California Health & Safety Code Section 25316; any "hazardous waste" listed under California Health & Safety Code Section 25140; any asbestos and asbestos containing materials whether or not those materials are part of the structure of the Building or are naturally occurring substances on or about the Property; and petroleum, including crude oil or any fraction thereof, natural gas, or natural gas liquids.

"Release" when used with respect to Hazardous Material includes any actual or imminent spilling, leaking, pumping, pouring, emitting, emptying, discharging, injecting, escaping, leaching, dumping, or disposing into or inside the Building, or in, on, under, or about the Property.

21.2 Landlord's Representations and Covenants

Landlord represents and warrants to City that the following statements are true and correct and will be true and correct as of the Commencement Date: **(a)** the Property is not in violation of any Environmental Laws; **(b)** the Property is not now, and has not been, used for the manufacture, use, storage, discharge, deposit, transportation, or disposal of any Hazardous Material, except for the use of Hazardous Material in limited quantities as are customarily used in offices, which limited use is and has been in compliance with Environmental Laws; **(c)** the Property does not consist of any landfill or contain any underground storage tanks; **(d)** the Building does not contain any asbestos-containing materials or have building materials that contain any other Hazardous Material, and the Premises or the common areas of the Building do not contain any lead-based paints; **(e)** there is and has been no Release of any Hazardous Material in the Building or in, on, under, or about the Property; and **(f)** the Property is not subject to any claim by any governmental regulatory agency or third party related to the Release of any Hazardous Material, and there is no inquiry by any governmental agency (including the California Department of Toxic Substances Control or the Regional Water Quality Control Board) with respect to the presence of Hazardous Material in the Building or in, on, under, or about the Property, or the migration of Hazardous Material from or to other real property. Subject to City's obligations under this Section below, Landlord will maintain the Property throughout the Term in compliance with all Environmental Laws that could affect the health, safety, and welfare of City's employees or City's use, occupancy, or enjoyment of the Premises for their intended purposes.

21.3 Landlord's Environmental Indemnity

Without limiting Landlord's Indemnity in Section 16.2 (Landlord's Indemnity), Landlord will indemnify City and its Agents against any and all Claims arising during or after the Term (a) as a result of any breach of any of Landlord's representations, warranties, or covenants in the preceding Section, or (b) in connection with any presence or Release of Hazardous Material in the Building or on, under, or about the Property, unless City or its Agents caused the Release.

21.4 City's Covenants

Neither City nor its Agents or Invitees will cause any Hazardous Material to be brought on, kept, used, stored, generated, or disposed of in, on or about the Premises or the Property, or transported to or from the Premises or the Property, in violation of any Environmental Laws.

21.5 City's Environmental Indemnity

If City breaches its obligations contained in the preceding Section 21.4 (City's Covenants), or if City or its Agents cause the Release of Hazardous Material from, in, on, or about the Premises or the Property, then City will indemnify Landlord against any and all Claims arising during or after the Term as a result of the Release, except to the extent Landlord or its Agents is responsible for the Release. The foregoing Indemnity will not include any Claims resulting from the non-negligent aggravation by City, its Agents, or Invitees of physical conditions of the Premises, or other parts of the Property, existing before City's occupancy.

22. Intentionally Omitted

23. CITY PROVISIONS

23.1 MacBride Principles - Northern Ireland

The provisions of San Francisco Administrative Code Section 12F are incorporated into this Lease by this reference and made part of this Lease. Landlord confirms that Landlord has read and understood that City urges companies doing business in Northern Ireland to resolve employment inequities and to abide by the MacBride Principles, and urges San Francisco companies to do business with corporations that abide by the MacBride Principles.

23.2 Controller's Certification of Funds

The terms of this Lease are governed by and subject to the budgetary and fiscal provisions of City's Charter. Notwithstanding anything to the contrary contained in this Lease, there will be no obligation for the payment or expenditure of money by City under this Lease unless the Controller of the City and County of San Francisco first certifies, under Section 3.105 of City's Charter, that there is a valid appropriation from which the expenditure may be made and that unencumbered funds are available from the appropriation to pay the expenditure. Without limiting the foregoing, if in any fiscal year of City after the fiscal year in which the Term of this Lease commences, sufficient funds for the payment of Rent are not appropriated, then City may terminate this Lease, without penalty, liability, or expense of any kind to City, as of the last date on which sufficient funds are appropriated. City will use its reasonable efforts to give Landlord reasonable advance notice of the termination.

23.3 Prevailing Wages and Working Conditions

Any undefined, initially-capitalized term used in this Section has the meaning given to that term in San Francisco Administrative Code section 23.61. Landlord will require its Contractors and Subcontractors performing (i) labor in the construction of a "public work" as defined in California Labor Code Section 1720 *et seq.* (which includes certain construction, alteration, maintenance, demolition, installation, repair, carpet laying, or refuse hauling if paid for in whole or part out of public funds), or (ii) Covered Construction at the Premises to (A) pay workers performing the work not less than the Prevailing Rate of Wages, (B) provide the same hours, working conditions, and benefits as in each case are provided for similar work performed in San Francisco County, and (C) employ Apprentices in accordance with San Francisco Administrative Code Section 23.61 (collectively, "**Prevailing Wage Requirements**"). Landlord will cooperate with City in any action or proceeding against a Contractor or Subcontractor that fails to comply with the Prevailing Wage Requirements.

Landlord will include, and require its Contractors and Subcontractors (regardless of tier) to include, the Prevailing Wage Requirements and the agreement to cooperate in City enforcement actions in any Construction Contract with specific reference to San Francisco Administrative Code Section 23.61. Each Construction Contract must name the City and County of San Francisco, affected workers, and employee organizations formally representing affected workers as third party beneficiaries for the limited purpose of enforcing the Prevailing Wage Requirements, including the right to file charges and seek penalties against any Contractor or Subcontractor in accordance with San Francisco Administrative Code Section 23.61. Landlord's failure to comply with its obligations under this Section will constitute a material breach of this Lease. A Contractor's or Subcontractor's failure to comply with this Section will enable City to seek the remedies specified in San Francisco Administrative Code Section 23.61 against the breaching party.

23.4 Non Discrimination in City Contracts and Benefits Ordinance

(a) Covenant Not to Discriminate

In the performance of this Lease, Landlord will not to discriminate against any employee of Landlord, any City employee working with Landlord, any applicant for employment with Landlord, or against any person seeking accommodations, advantages, facilities, privileges, services, or membership in all business, social, or other establishments or organizations on the basis of the fact or perception of a person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of those protected classes, or in retaliation for opposition to discrimination against those classes.

(b) Subcontracts

Landlord will include in all subcontracts relating to the Premises a non-discrimination clause applicable to the subcontractor in substantially the form of subsection (a) above. In addition, Landlord will incorporate by reference in all subcontracts the provisions of San Francisco Administrative Code Sections 12B.2(a), 12B.2(c)-(k), and 12C.3 and require all subcontractors to comply with those provisions. Landlord's failure to comply with the obligations in this subsection will constitute a material breach of this Lease.

(c) Non-Discrimination in Benefits

Landlord does not as of the date of this Lease, and will not during the Term, in any of its operations in San Francisco, on real property owned by City, or where the work is being performed for City or elsewhere within the United States, discriminate in the provision of bereavement leave, family medical leave, health benefits, membership or membership discounts, moving expenses, pension and retirement benefits, or travel benefits, as well as any benefits other than the benefits specified above, between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of the employees, where the domestic partnership has been registered with a governmental entity under state or local law authorizing that registration, subject to the conditions set forth in San Francisco Administrative Code Section 12B.2(b).

(d) CMD Form

As a condition to this Lease, Landlord will execute the "Chapter 12B Declaration: Nondiscrimination in Contracts and Benefits" form (Form CMD-12B-101) with supporting documentation and secure the approval of the form by the San Francisco Contract Monitoring Division (the "CMD"). Landlord represents that before execution of the Lease: (i) Landlord executed and submitted to the CMD Form CMD-12B-101 with supporting documentation, and (ii) the CMD approved the form.

(e) Incorporation of Administrative Code Provisions by Reference

The provisions of San Francisco Administrative Code Chapters 12B and 12C relating to non-discrimination by parties contracting for the lease of property to City are incorporated into this Section by reference and made a part of this Lease as though fully set forth. Landlord will comply fully with and be bound by all of the provisions that apply to this Lease under Administrative Code Chapters 12B and 12C, including the remedies provided in those Chapters. Without limiting the foregoing, Landlord understands that under San Francisco Administrative Code Section 12B.2(h) a penalty of Fifty Dollars (\$50) for each person for each calendar day during which that person was discriminated against in violation of the provisions of this Lease may be assessed against Landlord and/or deducted from any payments due Landlord.

23.5 Intentionally Omitted

23.6 Intentionally Omitted

23.7 Intentionally Omitted

23.8 Sunshine Ordinance

In accordance with San Francisco Administrative Code Section 67.24(e), contracts, contractors' bids, leases, agreements, responses to Requests for Proposals, and all other records of communications between City and persons or firms seeking contracts will be open to inspection immediately after a contract has been awarded. Nothing in this provision requires the disclosure of a private person's or organization's net worth or other proprietary financial data submitted for qualification for a contract, lease, agreement, or other benefit until and unless that person or organization is awarded the contract, lease, agreement, or benefit. Information provided that is covered by this Section will be made available to the public on request.

23.9 Conflicts of Interest

Through its execution of this Lease, Landlord acknowledges that it is familiar with the provisions of City's Campaign and Governmental Conduct Code Article III, Chapter 2 and

California Government Code Section 87100 et seq., and Section 1090 et seq., and certifies that it does not know of any facts that would constitute a violation of those provisions. If Landlord becomes aware of any such fact during the Term of this Lease, Landlord will immediately notify City.

23.10 Notification of Prohibition on Contributions

By executing this Lease, Landlord acknowledges its obligations under Section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who leases, or seeks to lease, to or from any department of the City any land or building from making any campaign contribution to (a) a City elected official if the lease must be approved by that official, (b) a candidate for that City elective office, or (c) a committee controlled by that elected official or a candidate for that office, at any time from the submission of a proposal for the lease until the later of either the termination of negotiations for the lease or twelve (12) months after the date the City approves the lease. Landlord acknowledges that the foregoing restriction applies only if the lease or a combination or series of leases or other contracts approved by the same individual or board in a fiscal year have a total anticipated or actual value of one hundred thousand dollars (\$100,000) or more. Landlord further acknowledges that (i) the prohibition on contributions applies to each prospective party to the lease; any person with an ownership interest of more than 10 percent (10%) in Landlord; any subcontractor listed in the lease; and any committee that is sponsored or controlled by Landlord; and (ii) within thirty (30) days of the submission of a proposal for the Lease, the City department with whom Landlord is leasing is obligated to submit to the Ethics Commission the parties to the lease and any subcontractor. Additionally, Landlord certifies that it has informed each such person of the limitation on contributions imposed by Section 1.126 by the time it submitted a proposal for the lease, and has provided the names of the persons required to be informed to the City department with whom it is leasing.

23.11 Preservative-Treated Wood Containing Arsenic

Landlord may not purchase preservative-treated wood products containing arsenic in the performance of this Lease unless an exemption from the requirements of Environment Code Chapter 13 is obtained from the Department of Environment under Environment Code Section 1304. The term "preservative-treated wood containing arsenic" means wood treated with a preservative that contains arsenic, elemental arsenic, or an arsenic copper combination, including chromated copper arsenate preservative, ammoniac copper zinc arsenate preservative, or ammoniacal copper arsenate preservative. Landlord may purchase preservative-treated wood products on the list of environmentally preferable alternatives prepared and adopted by the Department of Environment. This provision does not preclude Landlord from purchasing preservative-treated wood containing arsenic for saltwater immersion. The term "saltwater immersion" means a pressure-treated wood that is used for construction purposes or facilities that are partially or totally immersed in saltwater.

24. GENERAL PROVISIONS

24.1 Notices

Except as otherwise specifically provided in this Lease, any notice given under this Lease must be in writing and given by delivering the notice by email (sent during normal business hours (Monday through Friday, 9:00 am – 5:00 pm, excluding City holidays; if email is sent after normal business hours by either party, the notice will be deemed sent at 9:00 am the next business day) or in person or by commercial courier, or by sending it by first-class mail, certified mail, return receipt requested, or Express Mail, return receipt requested, with postage prepaid, to: (a) City at City's address set forth in the Basic Lease Information; or (b) Landlord at Landlord's

address set forth in the Basic Lease Information; or (c) any other address designated by as either Landlord or City as its new address for notices by notice given to the other in accordance with this Section. A properly addressed notice transmitted by one of the foregoing methods will be deemed received upon confirmed delivery, attempted delivery, or rejected delivery. Notices may also be given by email to the email address number set forth in the Basic Lease Information or any other email address as may be provided from time to time, provided the sender concurrently sends notice by one of the other specified means, in which event notice shall be deemed given when the email is sent.

24.2 No Implied Waiver

No failure by either party to insist on the strict performance of any obligation of the other party under this Lease or to exercise any right, power, or remedy after a breach of this Lease will constitute a waiver of any breach or of term, covenant, or condition. No acceptance of full or partial Rent by Landlord while City is in default will constitute a waiver of the default by Landlord. No express written waiver of any default or the performance of any provision of this Lease will affect any other default or performance, or cover any other period of time, other than the default, performance, or time specified in the express waiver. One or more written waivers of a default or the performance of any provision of this Lease will not be deemed to be a waiver of a subsequent default or performance. The consent of Landlord or City given in one instance under the terms of this Lease will not relieve the other party of any obligation to secure the consent to any other or future instance under the terms of the Lease.

24.3 Amendments

The terms and provisions of this Lease may only be changed, waived, discharged, or terminated by a written instrument signed by both parties. No waiver of any breach will affect or alter this Lease, and each and every term, covenant, and condition of this Lease will continue in full force and effect with respect to any other then-existing or subsequent breach. Whenever this Lease requires or permits City's consent or approval, the Director of Property, or his or her designee, will be authorized to provide the consent or approval, except as otherwise provided by applicable Law, including the Charter of the City and County of San Francisco. City's agreement to any amendments or modifications to this Lease (including the exhibits) may be made on the sole approval of the Director of Property, or his or her designee; provided, however, material amendments or modifications to this Lease (a) changing the legal description of the Premises, (b) increasing the Term, (c) increasing the Rent, (d) changing the general use of the Premises from the use authorized under Section 5.1 (Permitted Use), and (e) any other amendment or modification that materially increases City's liabilities or financial obligations under this Lease will also require the approval of City's Board of Supervisors.

24.4 Authority

Landlord represents and warrants to City that it is the sole owner of the Property and the execution and delivery of this Lease by Landlord does not violate any provision of any agreement or any applicable Laws. If Landlord is a corporation, limited liability company, or a partnership, each person executing this Lease on behalf of Landlord, by their signature, covenants and warrants that Landlord is a duly authorized and existing entity, that Landlord is qualified to do business in California, that Landlord has the full right and authority to enter into this Lease, and that each person signing on behalf of Landlord is authorized to do so. On City's request, Landlord will provide City with evidence reasonably satisfactory to City confirming these representations and warranties.

24.5 Parties and Their Agents; Approvals

If applicable, the word “**Landlord**” will include the plural as well as the singular. The term “**Agents**” when used with respect to either party includes the agents, employees, officers, and contractors of the party, and the term “**Invitees**” when used with respect to City will include the clients, customers, invitees, guests, licensees, assignees, or subtenants of City including, without limitation, those parties described in Section 5.1 who are being provided services. All approvals, consents, or other determinations permitted or required by City under this Lease, including City’s exercise of any option, must be made by or through City’s Director of Property unless otherwise provided in this Lease, subject to any applicable limitations in City’s Charter. If there is more than one entity that comprises Landlord, the obligations and liabilities under this Lease imposed on Landlord are joint and several.

24.6 Interpretation of Lease

The captions preceding the articles and sections of this Lease and in the table of contents have been inserted for convenience of reference only and will in no way define or limit the scope or intent of any provision of this Lease. Except as otherwise specifically provided in this Lease, wherever Landlord or City is required or requested to give its consent or approval to any matter or action by the other, the consent or approval will not be unreasonably withheld or delayed and the reasons for disapproval of consent will be stated in reasonable detail in writing. Provisions in this Lease relating to number of days will be calendar days, unless otherwise specified. If the last day of any period to give notice, reply to a notice, or to take any other action occurs on a Saturday, Sunday, or a bank or City holiday, then the last day for taking the action or giving or replying to the notice will be the next succeeding business day. The words “**include**” or “**including**” or similar words will not be construed to limit any general term, statement, or other matter in this Lease or any of its attached exhibits, whether or not language of non-limitation, such as “without limitation” or similar words, are used.

24.7 Successors and Assigns

Subject to the provisions of Section 14 (Assignment and Subletting), the terms, covenants, and conditions contained in this Lease will bind and inure to the benefit of Landlord and City and, except as otherwise provided in this Lease, their personal representatives and successors and assigns. There are no third-party beneficiaries to this Lease.

24.8 Brokers

Except for Landlord’s broker Steven A. Anderson, neither party has had any contact or dealings or communications regarding leasing the Premises through any licensed real estate broker or other person who could claim a right to a commission or finder’s fee in connection with the lease of the Premises, except for the broker, if any, identified in the Basic Lease Information. That broker’s commission is Landlord’s sole responsibility under a separate written agreement between Landlord and the broker, and City has no liability for that commission. If any other broker or finder perfects a claim for a commission or finder’s fee based on any contact, dealings, or communication, the party through whom the broker or finder makes his claim will be responsible for the commission or fee and will indemnify the other party from any and all Claims incurred by the indemnified party. The provisions of this Section will survive any termination of this Lease.

24.9 Severability

If any provision of this Lease or its application to any person, entity, or circumstance is found to be invalid or unenforceable, the remainder of this Lease, or the application of the provision to persons, entities, or circumstances other than those as to which it is invalid or

unenforceable, will not be affected by that finding, and each other provision of this Lease will be valid and be enforceable to the full extent permitted by Law, except to the extent that enforcement of this Lease without the invalidated provision would be unreasonable or inequitable under all the circumstances or would frustrate a fundamental purpose of this Lease.

24.10 Governing Law

This Lease will be construed and enforced in accordance with the laws of the State of California and City's Charter. Any legal suit, action, or proceeding arising out of or relating to this Lease shall be instituted in the Superior Court for the City and County of San Francisco, and each party agrees to the exclusive jurisdiction of such court in any such suit, action, or proceeding (excluding bankruptcy matters). The parties irrevocably and unconditionally waive any objection to the laying of venue of any suit, action, or proceeding in such court and irrevocably waive and agree not to plead or claim that any suit, action, or proceeding brought in San Francisco Superior Court relating to this Lease has been brought in an inconvenient forum. The Parties also unconditionally and irrevocably waive any right to remove any such suit, action, or proceeding to Federal Court.

24.11 Entire Agreement; Incorporation of Exhibits

The parties intend that this Lease (including all of the attached exhibits, which are made a part of this Lease by this reference) are the final expression of their agreement with respect to the lease of the Premises and may not be contradicted by evidence of any prior or contemporaneous written or oral agreements or understandings. The parties further intend that this Lease will constitute the complete and exclusive statement of its terms and that no extrinsic evidence whatsoever (including prior drafts and changes) may be introduced in any judicial, administrative, or other legal proceeding involving this Lease.

24.12 Holding Over

If City holds over in possession of the Premises after the expiration of the Term with Landlord's consent, that holding over will not be deemed to extend the Term or renew this Lease, and City's tenancy will continue as a month-to-month tenancy until the tenancy is terminated by either party by giving least thirty (30) days' prior written notice of termination. The month-to-month tenancy will be on all the terms and conditions of this Lease and at the monthly Base Rent in effect during the last month of the Term or as Landlord and City may mutually agree in writing. If City holds over without Landlord's consent, the rent payable by City during the period of holding over will be one hundred ten percent (110%) of the monthly Base Rent in effect during the last month of the Term of this Lease, and the tenancy will otherwise be on the terms and conditions contained in this Lease.

24.13 Cumulative Remedies

All rights and remedies of either party set forth in this Lease are cumulative, except as otherwise specifically provided in this Lease.

24.14 Time of Essence

Time is of the essence for all provisions of this Lease.

24.15 Survival of Indemnities

Termination of this Lease will not affect the right of either party to enforce any indemnities and representations and warranties given or made to the other party, and it will not affect any provision of this Lease that expressly states it will survive termination. With respect to each of the indemnities contained in this Lease, the indemnitor has an immediate and independent obligation to defend the indemnitees from any claim that actually or potentially falls within the indemnity provision even if the claim is or may be groundless, fraudulent, or false, and the obligation to defend arises at the time the claim is tendered to the indemnitor by the indemnitee and continues at all times until resolved.

24.16 Signs

City may erect or post exterior signs on or about the Premises with Landlord's prior approval. Landlord reserves the right to review and approve the placement, design, and plan for before erecting or posting any sign, which review and approval will not be unreasonably withheld or delayed. Interior signs not visible from the exterior of the Premises are permitted as provided under Article 7 (Alterations).

24.17 Quiet Enjoyment and Title

Landlord covenants and represents that it has full right, power, and authority to grant the leasehold estate as provided in this Lease, and covenants that City, on paying the Rent and performing the covenants contained in this Lease, will peaceably and quietly have, hold, and enjoy the Premises and all related rights during the Term as against all persons or entities or on account of any action, inaction, or agreement of Landlord or its Agents. Without limiting the provisions of Section 16.2 (Landlord's Indemnity), Landlord will indemnify City and its Agents against Claims arising out of any assertion that would interfere with City's right to quiet enjoyment as provided in this Section.

24.18 Bankruptcy

Landlord represents and warrants to City that Landlord has neither filed nor been the subject of any filing of a petition under the federal bankruptcy law or any federal or state insolvency laws or laws for composition of indebtedness or for the reorganization of debtors, and, to the best of Landlord's knowledge, no such filing is threatened. City's leasehold estate under this Lease includes all rights to receive and enjoy all services, facilities, and amenities of the Premises and the Building as provided in this Lease. If any of the services, facilities, or amenities are terminated, or materially limited or restricted because of any such case or proceeding, or for any other reason, City may (a) contract directly with any third-party provider of those services, facilities, or amenities, and (b) offset against the Rent all reasonable costs and expenses incurred by City in obtaining those services, facilities, or amenities.

24.19 Transfer of Landlord's Interest

Landlord may transfer its interest in the Property, the Building, or this Lease to any other financially responsible person or entity. If Landlord transfers its interest in the Property, the Building, or this Lease to another other financially responsible person or entity, then Landlord will be relieved of Landlord's obligations under this Lease accruing from and after the date of the transfer when (a) Landlord has provided notice to City of the name and address of Landlord's successor, (b) Landlord has provided City with supporting documentation reasonably acceptable to City demonstrating the transferee's financial ability to assume this obligations transferred to it by Landlord, (c) Landlord has transferred the Security Deposit to the transferee, and (d) Landlord has delivered to City an express written assumption by the transferee of all of Landlord's obligations under this Lease.

24.20 Non-Liability of City Officials, Employees, and Agents

Notwithstanding anything to the contrary in this Lease, no elected or appointed board, commission, member, officer, employee, or other Agent of City will be personally liable to Landlord, its successors, or its assigns for any City default or breach or for any amount that may become due to Landlord or its successors or assigns, or for any obligation of City under this Lease.

24.21 Counterparts

This Lease may be executed in two or more counterparts, each of which will be deemed an original, but all of which taken together will constitute one and the same instrument.

24.22 Effective Date

This Lease will become effective on the date (the “**Effective Date**”) that this Lease is duly executed by Landlord and City as authorized by the Emergency Declaration (Exhibit C).

24.23 Certification by Landlord

By executing this Lease, Landlord certifies that neither Landlord nor any of its officers or members have been suspended, disciplined, or disbarred by, or prohibited from contracting with, any federal, state, or local governmental agency. If Landlord or any of its officers or members have been suspended, disbarred, disciplined, or prohibited from contracting with any governmental agency, it will immediately notify City of that fact and the reasons for the suspension, disbarment, discipline, or prohibition together with any relevant facts or information requested by City. If there is any suspension, disbarment, discipline, or prohibition that may result in the termination or suspension of this Lease, City may terminate this Lease on written notice to Landlord. Landlord acknowledges that this certification is a material term of this Lease.

24.24 Intentionally Omitted

24.25 Intentionally Omitted

24.26 Cooperative Drafting

This Lease has been drafted through a cooperative effort of both parties, and both parties have had an opportunity to have the Lease reviewed and revised by legal Landlord. No party will be considered the drafter of this Lease, and no presumption or rule that an ambiguity will be construed against the party drafting the clause will apply to the interpretation or enforcement of this Lease.

24.27 Contractor Vaccination Requirements

Landlord shall comply with the requirements of the 38th Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency dated February 25, 2020, and the Contractor Vaccination Policy for City Contractors issued by the City Administrator (“**Contractor Vaccination Policy**”), as those documents may be amended from time to time. The requirements stated in the Contractor Vaccination Policy are material terms and conditions of this Lease, which include but are not limited to, the following:

(a) Landlord shall identify its Covered Employees who are or will be performing Work or Services under this Lease, and shall inform them of the COVID-19 vaccination requirements stated in the City's Contractor Vaccination Policy and the Emergency Declaration.

(b) Landlord shall maintain a list of its Covered Employees by name and position, which list shall not include the employees' vaccination status. Landlord shall update the list as needed to show all current Covered Employees, and Landlord shall provide that list to the City on request.

(c) Landlord shall be responsible for determining the vaccination status of any Covered Employees working under this Lease, including any subcontractors working for Landlord. Landlord shall ensure that its covered subcontractors submit required information to the Landlord respecting their compliance with the Contractor Vaccination Policy.

(d) In conjunction with this Lease, Landlord has submitted to the City the Attestation Form confirming its compliance with the Contractor Vaccination Policy.

(e) Attachment A to the Attestation Form:

(i) If Landlord has previously submitted Attachment A to the Attestation Form identifying Covered Employee for whom the Landlord has granted a medical or religious vaccination exemption, Landlord shall ensure the form is continuously updated with the names of newly identified exempt Covered Employees and that such updates are promptly provided to City.

(ii) If Landlord has not previously submitted Attachment A to the Attestation Form identifying Covered Employee for whom the Landlord has granted a medical or religious vaccination exemption but does so after contract execution, Landlord shall ensure the form is continuously updated with the names of newly identified Exempt Covered Employees and that such updates are promptly provided to City.

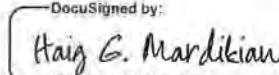
(iii) With respect to subsections (i) and (ii) above, Landlord shall first coordinate with the City to confirm that the City can safely accommodate at its worksite any Covered Employee for whom the Landlord has granted a medical or religious vaccination exemption, which may include ensuring that exempt employees who are accommodated comply with any required health and safety protocols.

NOTWITHSTANDING ANYTHING TO THE CONTRARY CONTAINED IN THIS LEASE, LANDLORD ACKNOWLEDGES THAT NO OFFICER OR EMPLOYEE OF CITY HAS AUTHORITY TO COMMIT CITY TO THIS LEASE UNLESS CITY'S BOARD OF SUPERVISORS HAS DULY ADOPTED A RESOLUTION OR THE MAYOR ADOPTS AN EMERGENCY DECLARATION AUTHORIZING CONSUMMATION OF THE TRANSACTION CONTEMPLATED BY THIS LEASE. THEREFORE, ANY OBLIGATIONS OR LIABILITIES OF CITY UNDER THIS LEASE ARE CONTINGENT ON ADOPTION OF THAT RESOLUTION OR EMERGENCY DECLARATION, AND THIS LEASE WILL BE NULL AND VOID UNLESS CITY'S MAYOR AND BOARD OF SUPERVISORS ADOPT A RESOLUTION OR EMERGENCY DECLARATION AS SET FORTH ABOVE.

Landlord and City have executed this Lease as of the date first written above.

LANDLORD:

1170 Market Street LLC, a California limited liability company

By: 
DocuSigned by:
Haig G. Mardikian
D108ADC8DD474C5

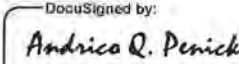
Its: Manager

By: _____

Its: _____

CITY:

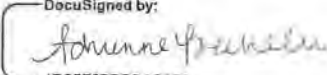
CITY AND COUNTY OF SAN FRANCISCO,
a municipal corporation

By: 
DocuSigned by:
Andrico Q. Penick
3441150C0287459

ANDRICO Q. PENICK
Director of Property

Pursuant to the authority granted to the
Director of Property under the Emergency
Declaration (Exhibit C)

RECOMMENDED:


DocuSigned by:
Adriene Bechelli
4EC7E9BDBCAC4C6
Adriene Bechelli
Deputy Director

APPROVED AS TO FORM:

DAVID CHIU, City Attorney

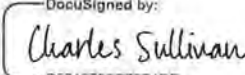
By: 
DocuSigned by:
Charles Sullivan
C5846796C72F4DE
Charles Sullivan
Deputy City Attorney

EXHIBIT A

Legal Description of Property/Floor Plans

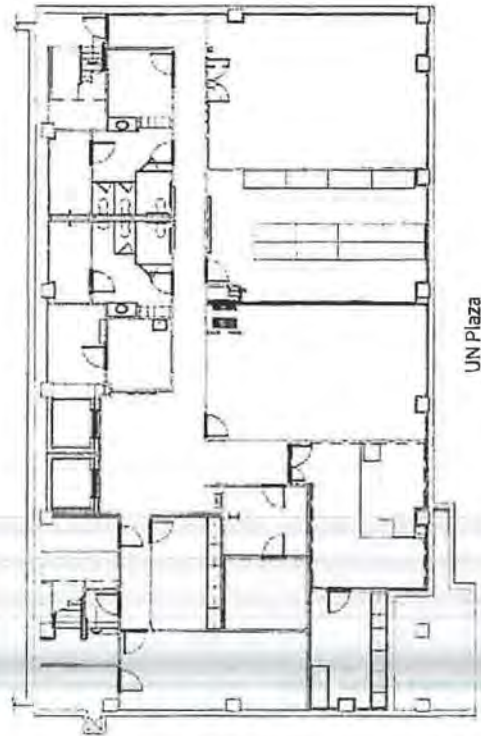
1170 Market Street

AVAILABLE NOW

4,527 RSF | Lower Level

SUITE FEATURES

- Full height office use ceiling
- 5 Large multipurpose rooms
- Showers



STEVEN A. ANDERSON
STEVE.ANDERSON@AM JLL.COM
LICENSE #00869389
+1 415 395 7265

CHARLIE HANAFIN
CHARLIE.HANAFIN@AM JLL.COM
LICENSE #01996121
+1 415 395 4951

Market Street



Jones Lang LaSalle Real Estate, Inc. Real Estate License # 01656260

1170 Market Street

AVAILABLE NOW

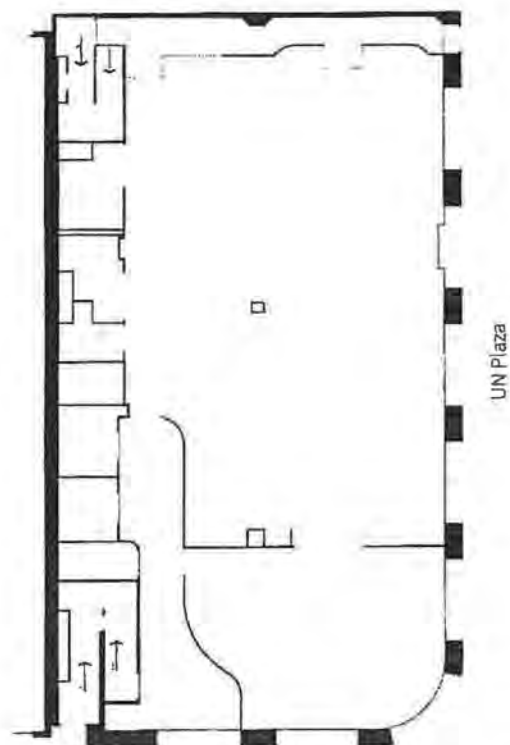
3,939 RSF | Ground Floor

SUITE FEATURES

- 7 Rooms
- Open area
- Separate Plaza entry (optional)
- High ceilings

STEVEN A. ANDERSON
STEVE.ANDERSON@AM.JLL.COM
LICENSE #00889189
+1 415 395 7285

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+1 415 395 1951



Market Street



Jones Lang LaSalle Brokerage, Inc. Real Estate License # 01656120

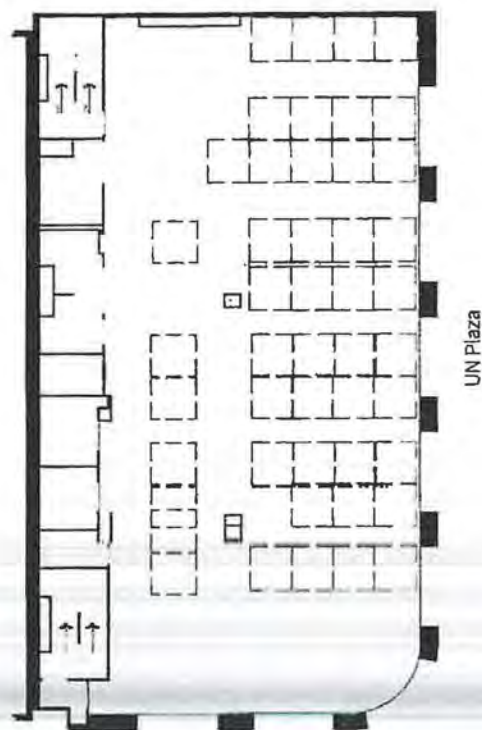
1170 Market Street

AVAILABLE NOW

4,734 RSF | 2nd Floor

SUITE FEATURES

- 4 Private offices
- Open area
- Floor to ceiling arched windows



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STEVE.ANDERSON@AM.JLL.COM
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+1 415 395 4951

Market Street



Jones Lang LaSalle Brokerage, Inc. Real Estate License #01836280

1170 Market Street

AVAILABLE NOW

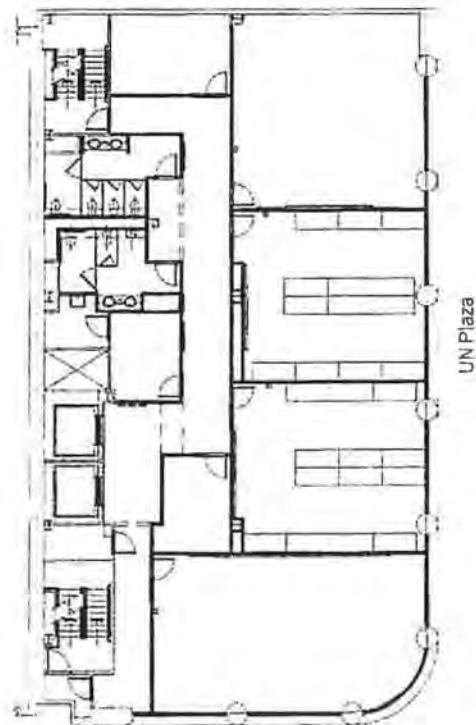
4,734 RSF | 3rd Floor

SUITE FEATURES

- 4 Large rooms
- 2 Small offices

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Market Street



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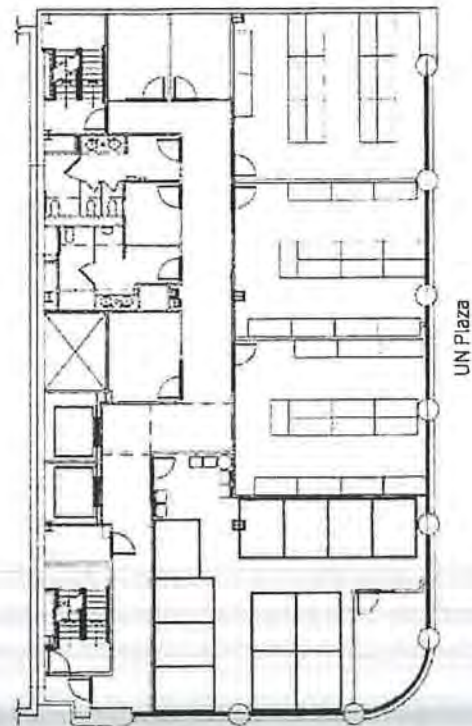
1170 Market Street

AVAILABLE NOW

4,734 RSF | 4TH Floor

SUITE FEATURES

- 3 Large rooms
- 4 Private offices
- Open area



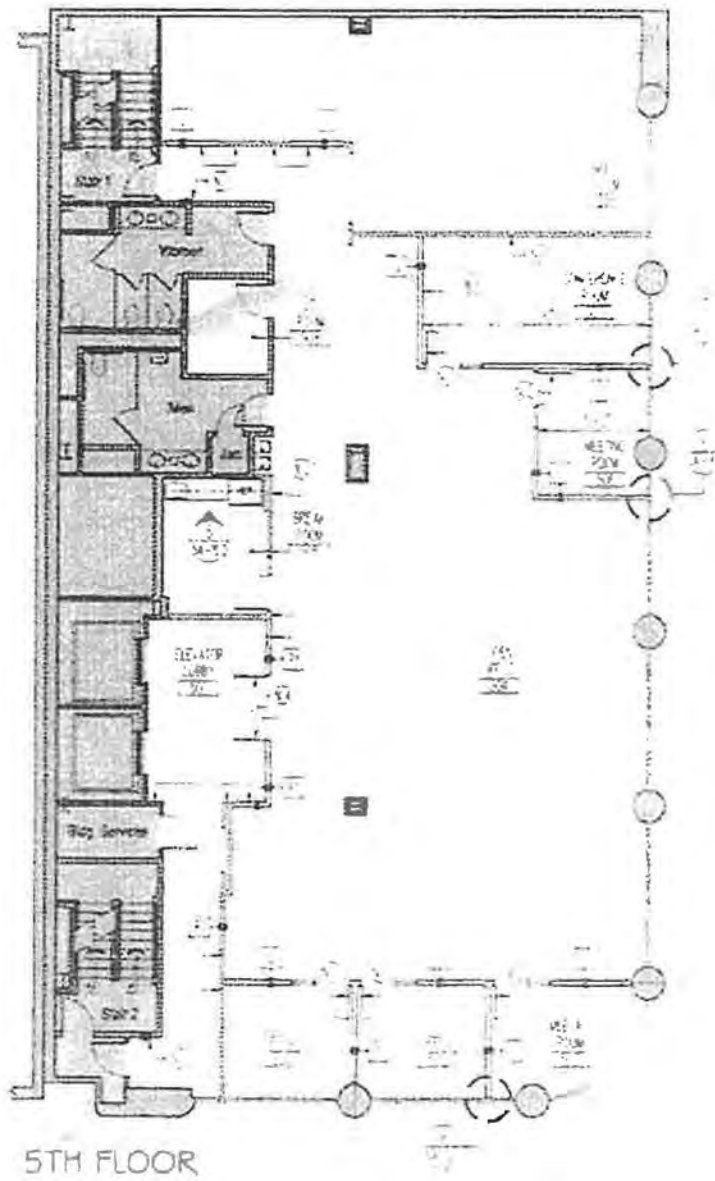
STEVEN A. ANDERSON
STEVE.ANDERSON@AMJLL.COM
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+1 415 395 7265

CHARLIE HANAFIN
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LICENSE #01996121
+1 415 395 4951

Market Street



Jones Lang LaSalle Brokerage, Inc. Real Estate License # 01856740



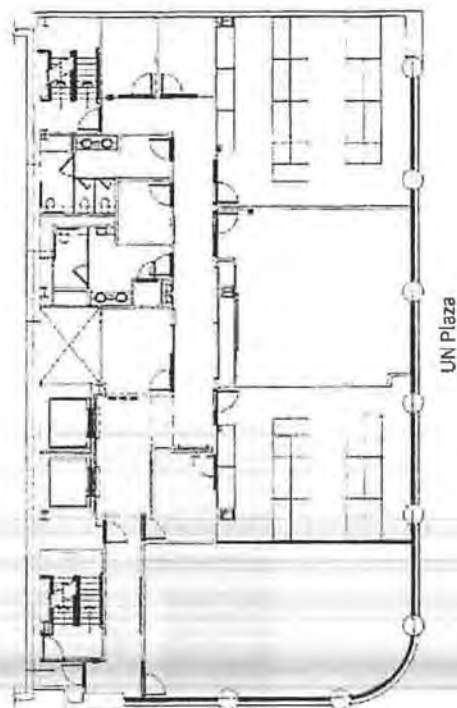
1170 Market Street

AVAILABLE NOW

4,734 RSF | 6TH Floor

SUITE FEATURES

- Excellent Natural Light
- Efficient side-core and column free layout
- 4 Large meeting rooms
- 2 Private Offices



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STEVE.ANDERSON@AM.JLL.COM
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+1 415 395 7265

CHARLIE HANAFIN
CHARLIE.HANAFIN@AM.JLL.COM
LICENSE #01996121
+1 415 395 1951

Market Street



Jones Lang LaSalle Real Estate Services, Inc. Real Estate License #01056750

1170 Market Street

AVAILABLE NOW

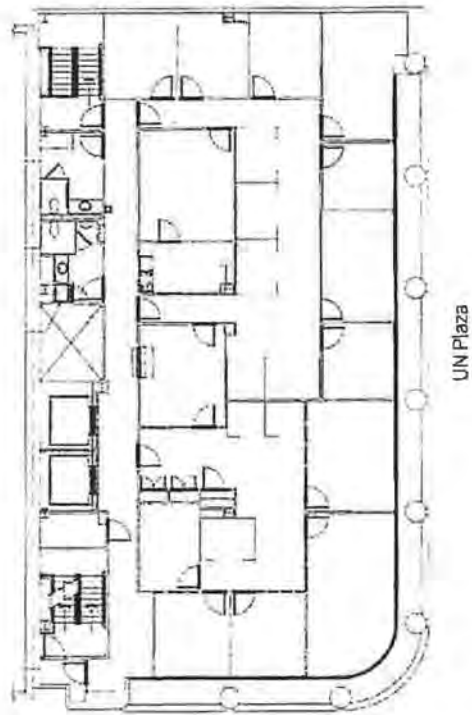
4,966 RSF | 7TH Floor

SUITE FEATURES

- 14 Rooms
- Private balconies
- Kitchenette
- Open area

STEVEN A. ANDERSON
STEVE.ANDERSON@AM JLL.COM
LICENSE #00869389
+1 415 395 7265

CHARLIE HANAFIN
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LICENSE #01996121
+1 415 395 4951



Market Street

UN Plaza



James Long Lubelle Properties, Inc. Real Estate License # 01850260

EXHIBIT B

Notice of Commencement Date

[Date]

Mr. Andrico Q. Penick
Director of Property
Real Estate Division
City and County of San Francisco
25 Van Ness Avenue, Suite 400
San Francisco, California 94102

RE: Acknowledgement of Commencement Date, Lease Between 1170 Market Street, LLC (Landlord), and the CITY AND COUNTY OF SAN FRANCISCO (Tenant), for premises known as 1170 Market Street, San Francisco, CA 94102

Dear Mr. Penick:

This letter confirms that for all purposes of the Lease, the Commencement Date (as defined in Section 3.2 of the Lease) is _____, 2022.

Please acknowledge your acceptance of this letter by signing and returning a copy of this letter.

Very truly yours,

By: _____
Title: _____

Accepted and Agreed:

By: _____
Andrico Q. Penick
Director of Property

Dated: _____

EXHIBIT C

Emergency Declaration

OFFICE OF THE MAYOR
SAN FRANCISCO



LONDON N. BREED
MAYOR

PROCLAMATION BY THE MAYOR DECLARING THE EXISTENCE OF A LOCAL EMERGENCY

Drug Overdoses in the Tenderloin

WHEREAS, California Government Code Sections 8550 et seq., San Francisco Charter Section 3.100(14), and Chapter 7 of the San Francisco Administrative Code empower the Mayor to proclaim the existence of a local emergency, subject to concurrence by the Board of Supervisors as provided in the Charter, in the case of an emergency threatening the lives, property or welfare of the City and County of San Francisco (the "City") or its citizens; and

WHEREAS, Deaths from drug overdose are at epidemic levels in San Francisco. While the problem has gotten worse over the past few years and particularly over the course of the pandemic, recently the threat to public health, safety and welfare has become much graver and more imminent in the Tenderloin (as defined below) and demands emergency action; and

WHEREAS, Deaths attributable to drug overdose in San Francisco have increased over 200% since 2018. In 2020, over 700 individuals died from drug overdoses. The number of deaths in 2020 from drug overdose far exceeded the number of individuals who died of COVID-19; and

WHEREAS, The COVID-19 pandemic exacerbated the overdose epidemic in San Francisco. In the eight months before the Health Officer issued the Shelter-In-Place Order (March 2020), the median number of weekly overdose deaths was 10, which increased to 15 after the Order, representing a 50% increase. During this period, there was a significant increase in the number of people experiencing homelessness dying from drug overdoses; and

WHEREAS, A main contributor to the rapid rise in drug overdoses and deaths in San Francisco is the recent increase in the prevalence of fentanyl in the illegal drug market. Fentanyl is highly addictive and potent, and it is more likely to lead to overdose than other drugs in common use today. There has been a significant increase in the deaths attributable to fentanyl since the onset of the COVID-19 pandemic. Fentanyl was a factor in more than 70% of overdose deaths between January and October 2021, an increase of nearly 20% since 2019. Over the past year, the San Francisco Police

OFFICE OF THE MAYOR
SAN FRANCISCO



LONDON N. BREED
MAYOR

Department has confiscated over 23 kilos of fentanyl – more than four times the year before; and

WHEREAS, As the situation with the COVID-19 pandemic has begun to improve, the drug overdose crisis in the City has continued unabated. Between January and November 2021, nearly 600 San Franciscans died of a drug overdose; and

WHEREAS, The Tenderloin neighborhood and the surrounding area, including the South of Market neighborhood, are the epicenter of the overdose crisis in the City. Between January and October 2021, 21% of overdose deaths occurred in the Tenderloin, with an additional 20% of deaths occurring in the South of Market neighborhood. These areas make up only 7% of the City's population; and

WHEREAS, Contacts between clients and the City's non-profit partners running needle exchange programs in the Tenderloin increased nearly 30% in the period between July and September 2021 compared to the previous three months; and

WHEREAS, The crisis in the Tenderloin has worsened in recent months. One of the City's non-profit partners reported an over 35% increase in the distribution of Narcan in the Tenderloin between October 2021 and November 2021. Narcan is used to revive someone experiencing an overdose; and

WHEREAS, Emergency medical calls for service designated as calls for a "sick person" in the Tenderloin have increased more than 150% between June and November 2021 compared to the same period in 2020, and medical calls for service for all reasons during this time period also increased, indicative of serious public health issues likely attributable to the opioid crisis in the area; and

WHEREAS, Other indicators of the opioid crisis in the Tenderloin are also present; street conditions in the Tenderloin and surrounding area have deteriorated in recent months. Calls to 311 concerning human waste, needles, and garbage on streets and sidewalks increased significantly between the fall of 2020 and the fall of 2021; and

WHEREAS, There was a 38% increase in calls to the City's Street Overdose Response Team between October and November 2021, and a 44% increase in calls regarding drug overdoses in the same period; and

OFFICE OF THE MAYOR
SAN FRANCISCO



LONDON N. BREED
MAYOR

WHEREAS, The rapidly deteriorating conditions in the Tenderloin caused by the opioid crisis put the lives of San Franciscans at serious risk, and the City must take action beyond the City's ordinary response capabilities, including re-appropriating resources to address the crisis, directing personnel from City departments to assist with the response, implementing crisis response sites for individuals to obtain medical help and services, and quickly procuring goods and services to address the crisis; and

WHEREAS, Conditions of extreme peril to the safety of persons and property have arisen; and

WHEREAS, The Mayor proclaims that all of these conditions of extreme peril warrant and necessitate the proclamation of the existence of a local emergency,

NOW, THEREFORE,

I, London N. Breed, Mayor of the City and County of San Francisco, proclaim the existence, effective immediately on December 17, 2021 and for limited duration specified below, of an emergency within the City threatening the lives, property or welfare of the City and County and its citizens.

It is further ordered that:

- (1) All City officers and employees take all steps requested by the Executive Director of the Department of Emergency Management to address the emergency conditions of the overdose and overdose death crisis in the Tenderloin. For purposes of this Proclamation, the "Tenderloin" means the San Francisco Police Department's Tenderloin District and the additional area within a one-block perimeter of that District.
- (2) All City officers and employees take all steps requested by the Executive Director of the Department of Emergency Management to qualify the City for reimbursement from the Federal Emergency Management Agency and for other state and federal relief as may be available to reimburse the City for the expenses it incurs in addressing this emergency.
- (3) Notwithstanding any other restriction in local law except Charter Section 9.118, City departments entering agreements related to the City's response to the emergency, including contracts for the procurement of commodities or services, contracts for public works, and grant agreements, shall comply with the procedural requirements of Section 21.15 of the Administrative Code (for agreements that are otherwise subject to

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SAN FRANCISCO



LONDON N. BREED
MAYOR

Chapter 21 or Chapter 21G) or Section 6.60 of the Administrative Code (for agreements that are otherwise subject to Chapter 6). Civil Service Commission approval of such agreements is waived. Within 30 days of execution of the agreement departments must report any agreement that would have required approval by the Civil Service Commission to the Civil Service Commission.

(4) Temporary facilities implemented for purposes of offering services as part of the emergency response, such as public health, behavioral health, social, or housing services, as recommended by the Director of the Department of Emergency Management or the Director's designee and authorized by the Mayor or the Mayor's designee, shall be allowed in the Tenderloin, including on any City sidewalks or parks; any provision in City law that limits or restricts the City's deployment of such facilities is waived, and any applicable local requirements for public notice, the filing or approval of a permit application, or payment of fees related to that response are waived.

I further proclaim and order that:

By the terms of this emergency declaration the City's government is organized under the provisions of the Incident Command System (ICS), which system forms an essential part of the City's Emergency Response Plan and is located in the Emergency Operations Center of the City and County of San Francisco. All City departments are ordered to cooperate strictly with the requests for material and personnel resources that may emanate from the ICS staff of the City. Under Charter Section 3.100(14), the Mayor may direct department personnel and resources, including reallocating and expending available funds within a department's budget or among and between departments, and expending available unappropriated funds, as necessary to meet the emergency. At least once every 30 days during this emergency, and again within 30 days after the termination of the emergency, the Controller shall report to the Board of Supervisors any transfer of appropriated or unappropriated funds adopted pursuant to this proclamation;

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LONDON N. BREED
MAYOR

And I further proclaim and order that:

This declaration of a local emergency shall continue to exist for no longer than 90 days from the effective date of this Proclamation and may be terminated earlier by the Mayor or the Board of Supervisors.

DATED: December 17, 2021

A handwritten signature in cursive script, reading "London N. Breed", written over a horizontal line.

London N. Breed
Mayor of San Francisco

OFFICE OF THE MAYOR
SAN FRANCISCO



LONDON N. BREED
MAYOR

**FIRST SUPPLEMENT TO MAYORAL PROCLAMATION DECLARING THE
EXISTENCE OF A LOCAL EMERGENCY DATED DECEMBER 17, 2021**

Drug Overdoses in the Tenderloin

WHEREAS, California Government Code Sections 8550 et seq., San Francisco Charter Section 3.100(14), and Chapter 7 of the San Francisco Administrative Code empower the Mayor to proclaim the existence of a local emergency, subject to concurrence by the Board of Supervisors as provided in the Charter, in the case of an emergency threatening the lives, property or welfare of the City and County of San Francisco (the "City") or its citizens; and

WHEREAS, On December 17, 2021, the Mayor issued a Proclamation (the "Proclamation") declaring a local emergency to exist in connection with drug overdoses in the Tenderloin; and

WHEREAS, To quickly address the overdose crisis in the Tenderloin and mount a response that will reduce the overdoses and deaths occurring on our streets, the City must hire employees to fill vacant positions in the Department of Public Health, the Human Services Agency, and the Department of Homelessness and Supportive Housing who will participate directly in the emergency response. Employees in these departments will provide behavioral health and substance abuse services, housing services, street outreach, overdose response, and other services aimed at helping individuals in danger of overdose death. It is in the public interest to waive local law that could delay the rapid hiring of employees to fill these crucial emergency response needs; and

WHEREAS, Also to address the emergency, the City plans to open a linkage center in the Tenderloin, at least initially on a temporary basis, where individuals in crisis may go to be connected to City services for mental health and substance abuse treatment, housing, and other benefits and for referral to medical attention, with the goal of breaking the cycle of addiction and reducing the prevalence of drug overdoses in the Tenderloin. To quickly implement the opening of such a facility, it is in the public interest to suspend local law that would delay the execution of a short-term lease of an appropriate location for this purpose; and

WHEREAS, Conditions of extreme peril to the safety of persons and property continue to exist;

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SAN FRANCISCO



LONDON N. BREED
MAYOR

NOW, THEREFORE,

I, London N. Breed, Mayor of the City and County of San Francisco, proclaim that there continues to exist an emergency within the City and County threatening the lives, property or welfare of the City and County and its citizens;

In addition to the measures outlined in the Proclamation, it is further ordered that:

(1) The Human Resources Director or designee is delegated authority during the local emergency to temporarily waive provisions of Civil Service Commission Rules and provisions of the Charter regarding hiring, if the Human Resources Director deems in writing that such waiver is necessary or appropriate to expedite the hiring of employees in the Department of Public Health, the Human Services Agency, and the Department of Homelessness and Supportive Housing who will perform duties in direct response to the drug overdose emergency in the Tenderloin, including behavioral health employees.

(2) Upon recommendation of the Executive Director of the Department of Emergency Management, the Director of Real Estate is authorized to enter into a lease on behalf of the City as tenant for real property necessary to establish facilities to respond to the drug overdose emergency in the Tenderloin. Any such lease shall be for a period not to exceed the 90-day emergency term specified in the Proclamation, unless the Director of Real Estate determines that the City is unable to secure a suitable property without agreeing to a longer term not to exceed a total of six months. Except for Charter Section 9.118, the Director of Real Estate may waive any provision of City law that would limit or delay execution of a lease authorized by this Order, including, without limitation, Chapter 23 of the Administrative Code. If a lease executed by the Director of Real Estate under this Order provides the City an option to extend the term beyond a six-month period, the City's decision to exercise such option shall be subject to such approvals as may be required by Chapter 23 of the Administrative Code and any other applicable law, including, without limitation, prior approval by the Board of Supervisors.

DATED: December 27, 2021

A handwritten signature in black ink, appearing to read "London Breed", written over a horizontal line.

London N. Breed
Mayor of San Francisco

FILE NO. 211320

MOTION NO. M21-183

1 [Concurring in Proclamation of Local Emergency - Drug Overdoses in the Tenderloin]

2

3 **Motion concurring in the December 17, 2021, Proclamation by the Mayor Declaring the**
4 **Existence of a Local Emergency in connection with the sudden increase in drug**
5 **overdoses in the Tenderloin, and concurring in actions taken to meet the emergency**
6 **to: 1) require City employees and officers to take all steps requested by the Executive**
7 **Director of the Department of Emergency Management ("DEM") to address the**
8 **emergency conditions; 2) require all City employees and officers to take all steps**
9 **requested by the Executive Director of DEM to qualify the City for funding as may be**
10 **available to reimburse the City for the expenses it incurs in addressing this emergency;**
11 **3) allow departments to procure services, goods, and public works relating to the**
12 **emergency using emergency procurement procedures, and waive any applicable**
13 **requirement of Civil Service Commission approval of such contracts; and 4) allow the**
14 **implementation in the Tenderloin of temporary facilities for purposes of offering**
15 **services as part of the emergency response, and waive any provision in City law that**
16 **limits or restricts the City's deployment of such facilities, and any applicable local**
17 **requirements for public notice, the filing or approval of a permit application, or**
18 **payment of fees related to that response.**

19

20 WHEREAS, On December 17, 2021, Mayor London N. Breed declared a local
21 emergency to exist in connection with the sudden increase of drug overdoses in the
22 Tenderloin; and

23 WHEREAS, The Mayor has transmitted a copy of that Proclamation Declaring the
24 Existence of a Local Emergency ("Proclamation") to the Board of Supervisors, and such copy
25 is on file with the Clerk of the Board of Supervisors in File No. 211320; and

1 WHEREAS, Government Code, Sections 8550 et seq. and Charter, Section 3.100
2 provide for the concurrence by members of the Board of Supervisors in such emergency
3 declaration and in actions taken by the Mayor to meet the emergency; and

4 WHEREAS, Deaths from drug overdose are at epidemic levels in San Francisco; while
5 the problem has gotten worse over the past few years and particularly over the course of the
6 pandemic, recently the threat to public health, safety and welfare has become much graver
7 and more imminent in the Tenderloin and demands emergency action; and

8 WHEREAS, Deaths attributable to drug overdose in San Francisco have increased
9 over 200% since 2018, and in 2020, over 700 individuals died from drug overdoses; the
10 number of deaths in 2020 from drug overdose far exceeded the number of individuals who
11 died of COVID-19; and

12 WHEREAS, The COVID-19 pandemic exacerbated the overdose epidemic in San
13 Francisco; in the eight months before the Health Officer issued the Shelter-In-Place Order
14 (March 2020), the median number of weekly overdose deaths was 10, which increased to 15
15 after the Order, representing a 50% increase; and

16 WHEREAS, A main contributor to the rapid rise in drug overdoses and deaths in San
17 Francisco is the recent increase in the prevalence of fentanyl in the illegal drug market; there
18 has been a significant increase in the deaths attributable to fentanyl since the onset of the
19 COVID-19 pandemic, with fentanyl serving as a factor in more than 70% of overdose deaths
20 between January and October 2021, an increase of nearly 20% since 2019.

21 WHEREAS, As the situation with the COVID-19 pandemic has begun to improve, the
22 drug overdose crisis in the City has continued unabated; between January and November
23 2021, nearly 600 San Franciscans died of a drug overdose; and

24
25

1 WHEREAS, Between January and October 2021, 21% of overdose deaths occurred in
2 the Tenderloin, with an additional 20% of deaths occurring in the South of Market
3 neighborhood; and

4 WHEREAS, Contacts between clients and the City's non-profit partners running needle
5 exchange programs in the Tenderloin increased nearly 30% in the period between July and
6 September 2021 compared to the previous three months; and

7 WHEREAS, The crisis in the Tenderloin has worsened in recent months; one of the
8 City's non-profit partners reported an over 35% increase in the distribution of Narcan (which is
9 used to revive someone experiencing an overdose) in the Tenderloin between October 2021
10 and November 2021; and

11 WHEREAS, Emergency medical calls for service designated as calls for a "sick person"
12 in the Tenderloin have increased more than 150% between June and November 2021
13 compared to the same period in 2020, and medical calls for service for all reasons during this
14 time period also increased, indicative of serious public health issues likely attributable to the
15 opioid crisis in the area; and

16 WHEREAS, Other indicators of the opioid crisis in the Tenderloin are also present;
17 street conditions in the Tenderloin and surrounding area have deteriorated in recent months,
18 and calls to 311 concerning human waste, needles, and garbage on streets and sidewalks
19 increased significantly between the fall of 2020 and the fall of 2021; and

20 WHEREAS, There was a 38% increase in calls to the City's Street Overdose Response
21 Team between October and November 2021, and a 44% increase in calls regarding drug
22 overdoses in the same period; and

23 WHEREAS, The rapidly deteriorating conditions in the Tenderloin caused by the opioid
24 crisis put the lives of San Franciscans at serious risk, and the City must take action beyond
25 the City's ordinary response capabilities, including re-appropriating resources to address the

1 crisis and directing personnel from City departments to assist with the response, which the
2 Proclamation authorizes the Mayor to do under Charter, Section 3.100(14); and

3 WHEREAS, The Mayor has found the aforesaid conditions of extreme peril justify and
4 require a proclamation of the existence of a local emergency; and

5 WHEREAS, As part of the Proclamation, the Mayor took additional steps to meet the
6 emergency by ordering four actions to meet the emergency; and

7 WHEREAS, For purposes of the Proclamation, the Tenderloin is defined as the San
8 Francisco Police Department's Tenderloin District and the additional area within a one-block
9 perimeter of that District; now, therefore, be it

10 MOVED, That the Board of Supervisors concurs with the Proclamation by the Mayor
11 Declaring the Existence of Local Emergency issued on December 17, 2021, and, be it

12 FURTHER MOVED, That the Board of Supervisors concurs with the following actions
13 taken by the Mayor to meet the local emergency, as such actions are described in full in
14 December 17, 2021 Proclamation and summarized as follows:

15 **Action 1:** Requiring all City officers and employees to take all steps
16 requested by the Executive Director of the Department of Emergency Management ("DEM") to
17 address the emergency conditions of the overdose and overdose death crisis in the
18 Tenderloin;

19 **Action 2:** Requiring all City officers and employees to take all steps
20 requested by the Executive Director of DEM to qualify the City for reimbursement from the
21 Federal Emergency Management Agency and for other state and federal relief as may be
22 available to reimburse the City for the expenses it incurs in addressing this emergency;

23 **Action 3:** Allowing departments to procure services, goods, and public works
24 relating to the emergency using emergency procurement procedures, waiving any applicable
25 requirement of Civil Service Commission approval of such contracts, and requiring

1 departments to report to the Civil Service Commission any agreement that would have
2 required its approval;

3 **Action 4:** Allowing the implementation in the Tenderloin, including on any
4 City sidewalks or parks, of temporary facilities for purposes of offering services as part of the
5 emergency response, such as public health, behavioral health, social, or housing services, as
6 recommended by the Director of DEM or the Director's designee and authorized by the Mayor
7 or the Mayor's designee, and waiving any provision in City law that limits or restricts the City's
8 deployment of such facilities, and any applicable local requirements for public notice, the filing
9 or approval of a permit application, or payment of fees related to that response.

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City and County of San Francisco
Tails
Motion: M21-183

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

File Number: 211320

Date Passed: December 23, 2021

Motion concurring in the December 17, 2021, Proclamation by the Mayor Declaring the Existence of a Local Emergency in connection with the sudden increase in drug overdoses in the Tenderloin, and concurring in actions taken to meet the emergency to: 1) require City employees and officers to take all steps requested by the Executive Director of the Department of Emergency Management ("DEM") to address the emergency conditions; 2) require all City employees and officers to take all steps requested by the Executive Director of DEM to qualify the City for funding as may be available to reimburse the City for the expenses it incurs in addressing this emergency; 3) allow departments to procure services, goods, and public works relating to the emergency using emergency procurement procedures, and waive any applicable requirement of Civil Service Commission approval of such contracts; and 4) allow the implementation in the Tenderloin of temporary facilities for purposes of offering services as part of the emergency response, and waive any provision in City law that limits or restricts the City's deployment of such facilities, and any applicable local requirements for public notice, the filing or approval of a permit application, or payment of fees related to that response.

December 23, 2021 Board of Supervisors - APPROVED

Ayes: 8 - Chan, Haney, Mandelman, Mar, Melgar, Ronen, Safai and Stefani

Noes: 2 - Preston and Walton

Excused: 1 - Peskin

File No. 211320

I hereby certify that the foregoing Motion was APPROVED on 12/23/2021 by the Board of Supervisors of the City and County of San Francisco.

A handwritten signature in black ink, appearing to read "Angela Calvillo".

Angela Calvillo
Clerk of the Board

Tenderloin Linkage Center

Centro de recursos del Tenderloin • 田德隆聯繫中心

Come as you are. Help starts here.

Acuda tal y como es. La ayuda comienza aquí.

來者不問何出處。絕處從此可逢生。

Halika. Dito magsisimula ang tulong.



You are welcome at the Tenderloin Linkage Center, a safe place with food and water, hygiene services, and social support under one roof. The Tenderloin Linkage Center is located at 1172 Market Street (in UN Plaza). Come as you are. You are welcome here.

Bienvenido al Centro de recursos del Tenderloin, un lugar seguro con comida y agua, servicios de higiene y apoyo social bajo un mismo techo.

El Centro de recursos del Tenderloin está ubicado en 1172 Market Street (en UN Plaza).

Acuda tal y como es.
Aquí es bienvenido.

歡迎來到田德隆聯繫中心，一個提供一站式食物、飲用水、清潔及社會支援服務的安心之所。田德隆聯繫中心位於市場街1172號聯合國廣場內。不問出處。掃徑以待。

Ikaw ay inaanyayahan sa Tenderloin Linkage Center, isang ligtas na lugar na may pagkain at tubig, mga serbisyo sa kalinisan, at suportang panlipunan. Ang Tenderloin Linkage Center ay matatagpuan sa 1172 Market Street (sa UN Plaza). Halika na. Ikaw ay inaanyayahan dito.



City & County of San Francisco

ALTERNATIVES TO POLICING

EXECUTIVE SUMMARY

**“TO ADDRESS THE STRUCTURAL INEQUITIES THAT TOO MANY
IN OUR CITY EXPERIENCE, IN PARTICULAR OUR AFRICAN-AMERICAN
COMMUNITY, WE NEED FUNDAMENTAL CHANGE AND REINVESTMENT. THE
CRIMINAL JUSTICE SYSTEM CAN NO LONGER BE OUR ANSWER TO SOCIAL
PROBLEMS. WE HAVE TO REIMAGINE A PUBLIC SAFETY SYSTEM IN WHICH
RACE DOES NOT INFLUENCE OR DETERMINE THE OUTCOME”**

- Mayor London N. Breed, September 2020

Announced in June 2020, Mayor London N. Breed's roadmap to changing the way that the City of San Francisco addresses structural inequalities and handles public safety includes a series of initiatives. One of the foci of her roadmap is geared towards ending the use of police as first responders to non-violent activity. As a part of this initiative, the City has committed to developing an effective and sustainable systematic response plan of alternative approaches to public safety. In an important step toward realizing this change, the San Francisco Human Rights Commission (HRC) convened an Alternatives to Policing Steering Committee, specifically tasked with exploring strategies and alternatives to policing. In order to include the input of all the relevant stakeholders as well as all the diverse San Francisco communities, the HRC also conducted broad and comprehensive community outreach. By means of large-scale surveys in multiple languages, targeted community focus groups, and the HRC Roundtable weekly sessions, over the course of several months, community members and community workers, service providers, and service beneficiaries, provided their opinions, knowledge, and suggestions with regards to public health and safety. These suggestions, rooted in the respondents' directly relevant life and/or work experiences were integrated with the suggestions generated through the Steering Committee's continuous sessions and discussions with the City's key experts and policymakers in the area of public health and safety. This process of critical data gathering through various methods and within various relevant contexts produced a robust and authentic set of bottom-up recommendations that can serve as a platform for a way forward. The views of the community members, the behavioral health and homelessness professionals and CBOs, and the Steering

Committee experts, converged in a number of areas, pointing to the indisputability of need as well as the shared desire to effect change. Three areas of concern that were particularly sharply drawn out include:

- The need to recognize that the notions of wellness have evolved from a specialized focus on a diagnosed problem solving, to focusing on the overall psychological and whole-person health.
- The imperative to acknowledge the rights to autonomy, choice, and dignity of persons in crisis
- The need to reimagine public health and safety in ways that place more critical importance on the involvement of the community, and on sharing both the work and the accountability
- The caution that armed police should still remain first responders for situations where there is a risk of violence, thus, improving the strategies and means of risk assessment, may be necessary

The consolidated recommendations that have come out of the research processes are substantial in number and quality. The specific suggestions concern, on the one hand, the method, consistency, inclusiveness, and versatility of existing public health and safety services, and on the other hand the creative, incisive, and verified alternative models. Recommendations fall into six broad categories, each encompassing several key areas with suggestions for improving, expanding, or reenvisioning the current systems and structures.

- Create a mobile, non-police response for non-violent situations involving individuals in behavioral health crises and unhoused individuals
- Provide housing and stability for individuals in crisis
- Strengthen community engagement and equity
- Integrate harm reduction model throughout outreach and services
- Design an iterative and reflective process that measures the impact on outcomes

With intentional investment, political will, and public buy-in, it is possible and achievable to transition from a public safety system centered on policing and law enforcement to one that is focused on the needs of individuals in crisis, especially in communities of color. Over the past year, in particular, the entire society has changed, presenting both new challenges and new lessons on how to best respond to crisis and trauma.

It will take time and planning to build a system that serves everyone more effectively, but this moment is an opportunity for the social innovators to create the blueprint for a more peaceful and just society. The constellation of ideas, knowledge, and lived experiences of all the crucial and diverse stakeholders whose responses have shaped this report, provides an authentic roadmap.

ALTERNATIVES TO POLICING

APRIL 2021 REPORT

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BACKGROUND

On June 11, 2020, Mayor London N. Breed announced her roadmap to fundamentally change the way San Francisco handles public safety. This announcement followed weeks of nationwide protests after the murder of George Floyd by a Minneapolis police officer, and many other Black and Brown individuals across the country. Increased national coverage of racially-charged incidents of violence at the hands of police, often without consequence, illuminated a harsh reality in America's communities of color: the economic apartheid resulting from generations of systematic inequality and the buildup of the carceral system has resulted in multigenerational harm to Black and Brown communities. For successive generations, localities across America have prioritized policing as a solution for situations rooted in poverty, behavioral health needs, and economic inequality.

Our society as a whole has developed a near-total reliance on police and the criminal legal system as an answer for situations that arise as a result of a behavioral health crisis and/or the experience of homelessness. For example, the San Francisco County Jail serves as one of the main providers of medical care for individuals and those experiencing behavioral health crisis. San Francisco police officers are asked to respond to, and solve, situations for which they do not have recourse other than the criminal and carceral system; this is often the case in situations such as an individual who seeks shelter in a tent on a sidewalk or who has few options other than to use a public space when they have the human need to use a toilet.

Mayor Breed's directive was necessary to address both needed police reforms and the structural inequities that have resulted in disproportionate injuries to the African American community. Departments were therefore directed to undertake the following:

- End the use of police to respond to calls that can be addressed by unarmed civilians.
- Address bias and strengthen accountability within the San Francisco Police Department (SFPD).
- Demilitarize the SFPD and divest the department from the use of, and acquisitions of, military-grade weapons
- Economic equity; invest in better outcomes for the African American community.

A vital aspect of this plan includes ending the use of police as first responders to situations that involve behavioral health and/or homelessness as well as other non-violent calls that can be

safely handled by an unarmed, civilian response. Achieving this objective is not a short-term enterprise. Fundamentally changing a public safety system from one that has centered on policing and law enforcement to one that recognizes the needs of individuals in crisis as the focal point, especially within communities of color, is achievable with intentional investment, political will, and public buy-in. But it will take time and planning to build a better system that serves all of us more effectively.

To advance this work, on September 8, 2020, Mayor Breed announced the formation of the Alternatives to Policing Steering Committee (the Steering Committee) convened by the San Francisco Human Rights Commission (HRC). HRC, led by Director Sheryl Davis, was selected to support this process because of their experience and success convening other complex conversations that engage the community and City staff, such as ongoing discussions about reparations and reinvestment of law enforcement dollars into the African-American community. Over the past five months, from October 14, 2020-March 24, 2021, the Alternatives to Policing Committee met regularly, worked with HRC to engage the community, and developed recommendations for Mayor Breed.

PURPOSE AND SCOPE

The objective of the Steering Committee is to provide guidance and recommendations on the City's response to non-violent emergency calls to 911 and 311, specifically in regards to situations that involve an individual who is experiencing homelessness and/or a behavioral health crisis. These recommendations will inform the Fiscal Year 2021-22 budget as the Mayor continues to implement her vision to end the use of police as first responders to situations that do not demand an armed police response.

Identifying and implementing alternative responses to police is a complex process. There is a diverse range of perspectives about policing, so planning on when and how to limit police interactions for these two categories of situations can be fraught. Beyond that, the challenge of logistically implementing an alternative is underscored by the need for any alternative response to be able to serve as a safe replacement for one of our first responders agencies who are currently available 24 hours a day, 7 days a week, and the only group in the city authorized to use force. It is worth noting that across all discussions about alternatives to a police response, from community-of-interest focus groups to one-on-one interviews to steering committee meetings and survey takers, one consistent response was that an armed police response was still necessary for situations involving a high risk of violence. In these instances, the general consensus was a desire for the risk assessment to be continuously strengthened so that these determinations are as accurate as possible, but that police should still be our first responders.

This work is also informed by, and is informing, related initiatives such as Our City our Home/Prop C allocations, and Mental Health SF and ongoing discussions about reparations and reinvestment of law enforcement dollars into the African-American Community. Combined, these initiatives intend to stimulate systems change and improve outcomes for similar groups of people.

Alternatives to Policing Steering Committee

The Mayor's priority in selecting committee members was to ensure strong and diverse community-based expertise founded upon practical policy expertise; she called on individuals to join the committee who understand that policies must work in reality, not simply on paper, and who have direct, firsthand knowledge of the existing system, its flaws, as well as those aspects that are effective or show strong promise. The Steering Committee is composed of community members, representatives of organizations, and city staff with extensive technical and substance knowledge that have a track record of working effectively to support people with a range of

behavioral health needs, experiencing poverty and homelessness, or a combination of these conditions. These members and organizations were selected because of a demonstrated commitment to centering community voices and people with lived experience, a willingness to challenge the status quo, and a dedication to exploring innovative and outcome-driven practices. The Steering Committee also has representatives from City agencies that intersect with Alternatives to Policing activities.

Conveners: SF Human Rights Commission Director Sheryl Davis, Phelicia Jones, Kayleigh Lloyd, Noah Frigault, and Amelia M. Martinez-Bankhead

Steering Committee:

ORGANIZATION	REPRESENTATIVE
At the Crossroads	Charles Lerner (he/him/they)
City of San Francisco	--
Department of Emergency Management	Robert Smuts
Department of Public Health	Dr. Angelic Almeida (she/her)
Fire Department, EMS-6 Unit	Simon Pang
Police Department	Lt. Mario Molina
GLIDE	Dr. Kenneth Kim
Hamilton Families	Kyriell Noon
HealthRIGHT 360	Dr. Vitka Eisen
Hospitality House	Joe Wilson
Occupational Therapist	Sheela Ivlev, MS, OTR/L, CMHIMP (she/her)
San Francisco AIDS Foundation	Laura Thomas (she/her)
Street Violence Intervention Project (SVIP)	Arturo Carillo
Taxpayers for Public Safety	Roma Guy
Urban Alchemy	Dr. Lena Miller (she/her)

GUIDING PRINCIPLES

This effort represents a watershed moment in reimagining public safety. A new vision is needed; a vision that requires thinking bolder, imagining better, and exploring uncharted waters. Committee members must challenge each other to lift up the best of our communities, to elevate and celebrate risk-taking, and potentially take to scale those smaller models that show promise. Indeed, by redirecting the investments necessary to implement new approaches – we can build the alternative we need, with the resources it needs, to reach the communities that need it. Ultimately, as we work to transform our public institutions - institutions that owe their creation to the communities they serve - we transform ourselves along the way.

A commitment to rethink and reimagine current assumptions and practices has been at the core of the Committee's work. The Steering Committee members utilized their own deep expertise and extensive networks and invited input from local providers, local and national programs, and people with lived experience. To strengthen and inform the conversations, feedback was elicited through community meetings and a survey, which was open to the public and promoted to communities impacted by this issue.

First, there was an acknowledgement and interest in exploring the tension between community expectations and the personal autonomy of an individual to make their own decisions about their health. Moreover, notions of wellness have evolved from a specialized focus on a diagnosed problem to solving for the overall psychological and whole-person health. The Committee also elevated the inherent racism and classism that people experiencing homelessness and behavioral health challenges face, and that it prevents those who want help from trusting existing systems of care. As such, the Steering Committee placed an emphasis on developing positive outcomes for populations that are overrepresented through arrests, incarceration, homelessness and behavioral health.

Key tenets to realize alternatives to policing solutions should:

1. Prevent crisis in the first place by focusing on health care, housing, and employment
2. Re-think what we assume to be true, and be willing to adapt when something is not working
3. Partner with community and be informed by people who will be served, their families and friends, and those who work with them

4. Focus on the outcomes we want to see, defining success from the perspective of people in crisis
5. Tailor the system and delivery of services to meet a person's social, cultural, and linguistic needs
6. Provide voluntary, **trauma-informed** services that utilize a **harm reduction** approach
7. Develop programs and services in a way that does not regard people who are unhoused, those with mental illness and/or substance use disorder as a "disease to treat" but as individuals with dignity and humanity, and as members of the community
8. Support efforts to coordinate and make services and resources accessible to people when, and where they need them the most.
9. Avoid "shiny new objects" or short-term unsustainable pilots or initiatives. Instead focus on models that can build on existing successes, be long-term and flexible, in order to continuously improve.¹

KEY TERMS: *Trauma, Trauma-informed, Harm Reduction*

TRAUMA

Trauma is any physical, emotional, or psychological experience that overwhelms or compromises individual integrity, sense of safety, control, and/or ability to carry out life-sustaining processes. It can include real, or perceived threat. Trauma can be a single event or a series of events compounded over time. Commonly understood forms of trauma include physical and sexual violence, childhood abuse and neglect, natural disasters and community violence (eg bullying, war, gang culture, rape); less well-understood but just as significant forms of trauma include racism, poverty, inequality, oppression and historical trauma (the legacy of entire groups having experienced violence such as slavery, the Holocaust, genocide, forced displacement).

TRAUMA-INFORMED

The fundamental shift in providing support using a **trauma-informed approach** is to move from thinking 'What is wrong with you?' to considering 'What happened to you?'

HARM REDUCTION

Defined by Drug Policy Alliance, **Harm-reduction** is a set of ideas and interventions that seek to reduce the harms associated with both drug use and ineffective, racialized drug policies. Harm reduction stands in stark contrast to a punitive approach to problematic drug use—it is based on acknowledging the dignity and humanity of people who use drugs and bringing them into a community of care in order to minimize negative consequences and promote optimal health and social inclusion."

¹Seand, A., Filsen, D., Kennedy, A., Collinson, L. & Gillard, S. (2018). A paradigm shift: relationships in trauma-informed mental health services. *BJPsych*, 213 (5), 2475-51-533

Community Engagement

Community engagement is vital to reimagining, designing, and implementing alternatives to policing. To bring in as many perspectives as possible, the Human Rights Commission (HRC) elicited input from communities most impacted by policing disparities as well as difficult-to-reach populations of marginalized communities whose voices are often not heard or prioritized in City decision-making on this topic. This was accomplished through one on one conversations, listening sessions, and surveys.

The survey was hosted online; translated into Spanish, Chinese, and Arabic; and open to responses for over three months. The survey was promoted through the San Francisco Human Rights Commission large array of partner organizations, including many community-based organizations and individuals working in various capacities in the fields relevant to mental and behavioral health, substance abuse homelessness, and community support and wellness. As a result,

BEHAVIORAL HEALTH - defined by Substance Abuse and Mental Health Services Administration, a part of the U.S. Department of Health and Human Services - The term "behavioral health" means the promotion of mental health, resilience and wellbeing; the treatment of mental and substance use disorders; and the support of those who experience and/or are in recovery from these conditions, along with their families and communities.

the HRC ultimately received over 300 survey responses from a wide variety of stakeholders. During this time, the HRC held special sessions with target populations to gather additional feedback in keeping with the spirit of the survey.

The demographic makeup of the survey respondents (see Figures 1-3 below) was as follows:

Nearly half of the respondents (46%) identified as White, followed by Black or African American (15%), Latinx (11%), Asian (9%) and Multiracial (9%). Other racial / ethnic groups were represented by less than 5% of the respondents, each. Nearly half of the respondents (48%) identified as female, and nearly a third (30%) as male. One in five respondents did not wish to identify and 1 in five identified as Gender fluid, or Non-binary, or CIS-male/female, or Transgender.

Human Rights Commission | 2021 Survey Report

The respondents age groups were concentrated in three categories between the ages 25 and 54. Although individuals in these age groups represent the majority of the working population in San Francisco, input from young adults (age 18-24) and individuals over 65 years of age was too low for reliability.

RACE / ETHNICITY OF RESPONDENTS. N=298

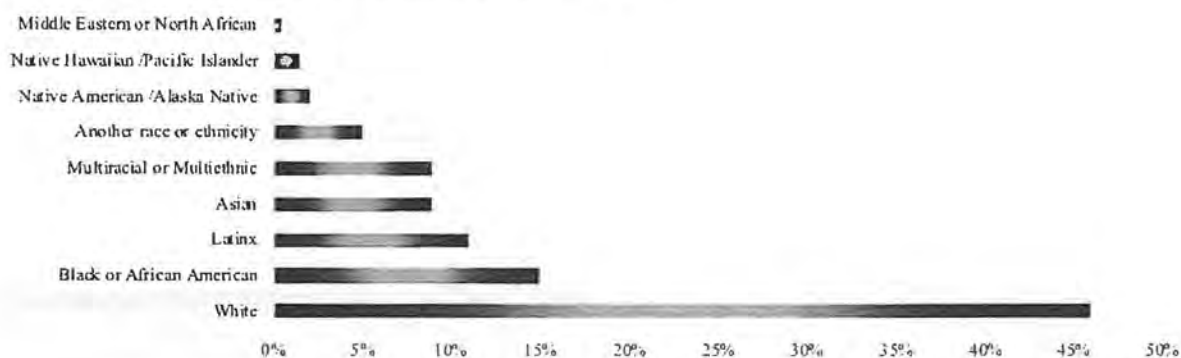


Figure 1. Racial/ethnic makeup of the respondents.

SELF-IDENTIFIED GENDER N=298

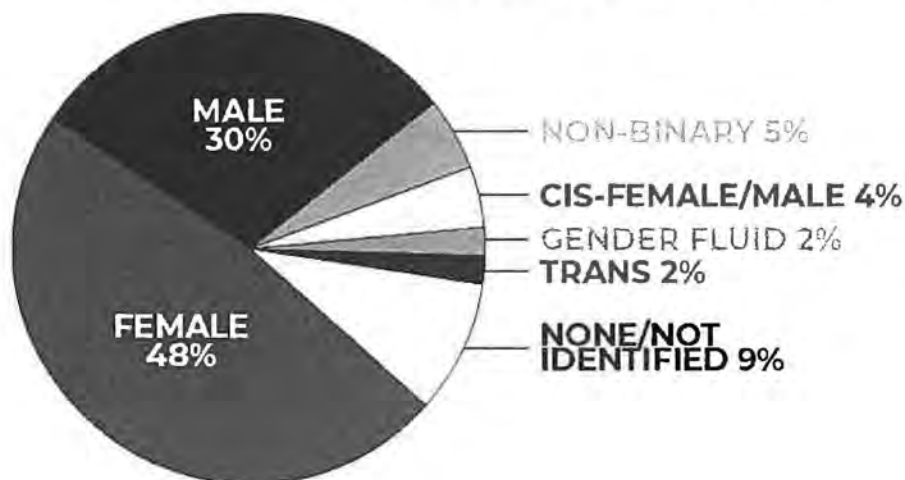


Figure 2. Self-identified gender makeup of the respondents.

RESIDENTS AGE GROUP DISTRIBUTION N=298

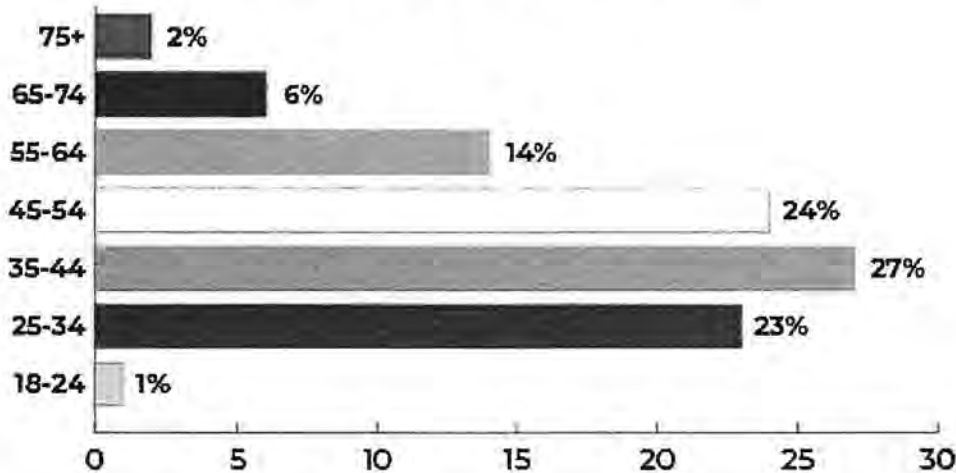


Figure 3. Age groups categories of the respondents.

The HRC listening sessions happened in two formats: as structured community focus groups, and as part of the Human Rights Commission's regular weekly Roundtable sessions. Targeted focus groups recruited 15-30 participants each, of different ages, backgrounds and professions (see Appendix iii for full detail). Groups that were engaged, included:

- San Francisco Latino Task Force, a coalition of over 50 CBOs and government agencies working together to meet the needs of our immigrants, families, elders, houseless, LGBTQ, youth, and other Latino populations who are experiencing challenging times during the pandemic;
- MegaBlackSF, a coalition of community organizations that celebrates and recognizes the "megalthic, not monolithic" contributions of Black people in the San Francisco Bay Area;
- Close Juvenile Hall Working Group, a City-facilitated group of community members, nonprofits, and local agencies formed to develop a Juvenile Hall closure plan and support community-based alternatives to detention;
- LGBTQI Advisory Committee, first established in 1975, this committee is tasked with advising the HRC on issues affecting the LGBTQ community and it played a part in the creation of the city's LGBT Aging Policy Task Force, which produced policy proposals instituted at both the city and state level, making gender identity a protected category in San Francisco.

- TLCBD, The Tenderloin Community Benefit District established collaboratively by community leaders and property owners, works on implementing neighborhood improvements around the physical environment, economic development, and neighborhood pride, including: maintenance and safe passage of streets, a positive experience for visitors and residents, and coordination with City agencies.

The HRC Roundtable weekly sessions are attended by 40-60 participants and contributors, and are intentionally structured to represent all the San Francisco neighborhoods and diverse race, ethnicity and faith-based groups, as well as CBOs and various City government agencies. Over several weeks, the HRC engaged with the Roundtable contributors in conversations about alternatives to non-violent responses to behavioral health and homelessness incidents, as well as their views on the reallocation of SFPD funds.

Several HRC Roundtable sessions were also specifically dedicated to the presentations of the work and suggestions relevant to these topics. For example, at one of the regular HRC Roundtable meetings the Street Level Drug Dealing Task Force featured the history, the work, and the ideas from a Tenderloin Community Council and a concept for an action plan and resources that includes police engagement, trauma informed systems, harm reduction, restorative justice, anti-violence programming with short and long-term improvements and ideas on how to coordinate existing resources.

HRC Roundtable conversations and Steering Committee meeting discussions informed additional community outreach and data collection. This includes presentations at Steering Committee meetings by community and city teams working on aspects of this work. Additionally, follow-up one on one interviews were conducted with committee and community members who had more to share beyond what was available through the survey or listening sessions.

The themes that emerged from the community surveys and focus groups aligned with those of the steering committee and focused on the **notions of psychological wellness** (mentioned by more than one third of the survey respondents). The importance of **cultural competency** in delivery of care was emphasized by one in four respondents. This suggestion also agrees with the findings from community focus groups, in particular the LGBTQI focus group, the Latinx focus group, and Tenderloin residents focus group. This suggestion too, aligns with repeated suggestions from Steering Committee experts. Other suggestions that were prevalent across all

the data sources include the importance of trauma informed approach, the value of compassion and respect for individuals; and focus on harm reduction.

FINAL RECOMMENDATIONS AND NEXT STEPS

These recommendations are consistent across different data sources, coming out steering committee meetings and community listening sessions, and input from community partners. They were also supported by the majority of the survey respondents who reported concerns in several areas with regards to dispatching the police for non-violent calls. Most notably, 58% of respondents said that dispatching the police represents and / or produces harm. One in four respondents (24%) said that the police lack proper training and / or education, and 15% said that the police lack understanding and empathy. One in five (19%) thought that the police lack the necessary resources to appropriately divert the calls. One in ten were concerned about the inadequate response time and inadequate behavior of the police.

In the light of these concerns many suggestions for alternatives were shared with the community (see Figures 4-6 below) and the experts. One of the strongest recommendations (65% of survey responses) was to create **Professionally Trained Response Teams**, that would comprise not only healthcare professionals and workers, but more peer outreach, and more acknowledgement of others, such as family members, in the response processes.

STRATEGIES AND PROGRAMMING

Homelessness, Behavioral Health, Substance Abuse

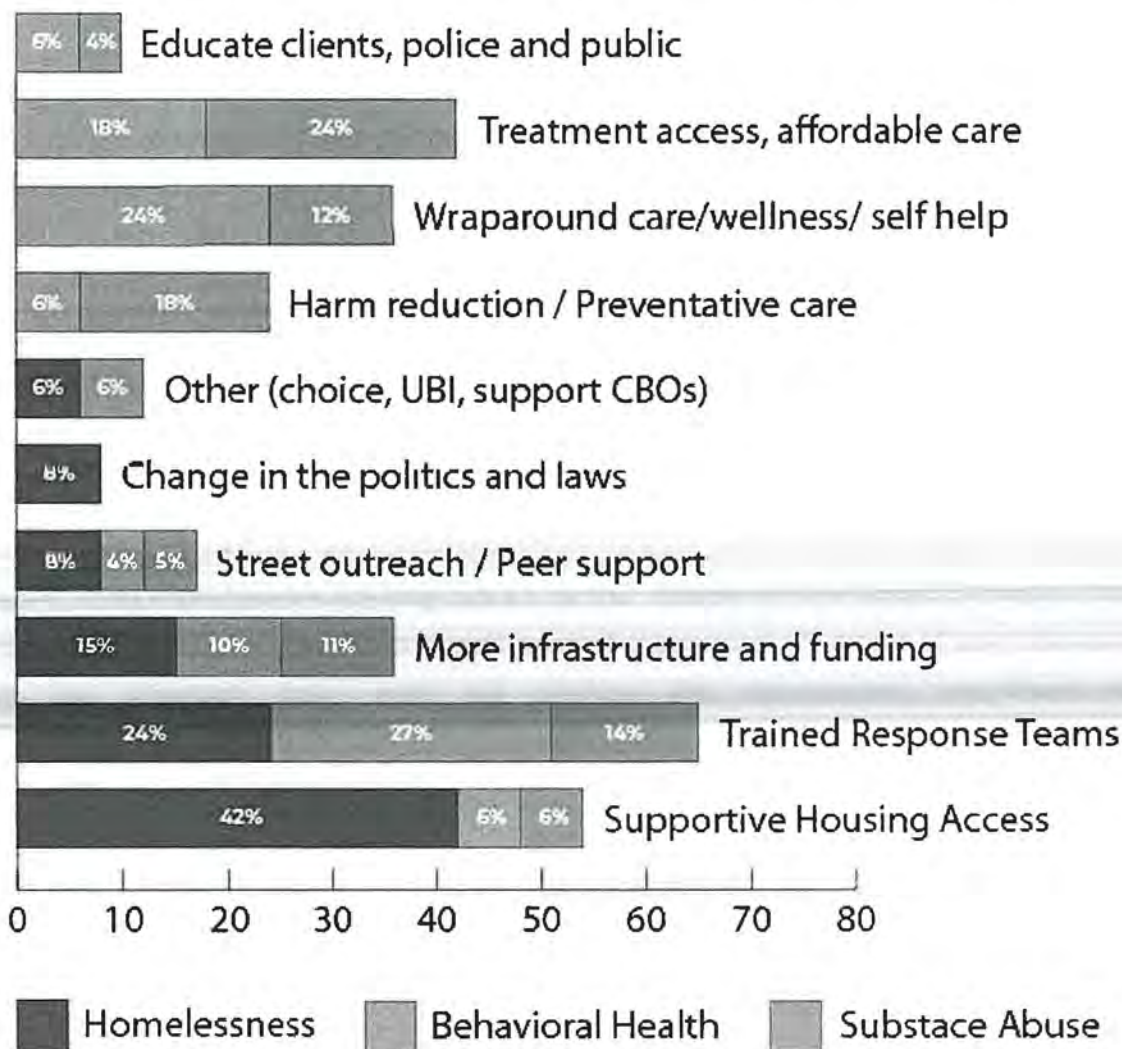
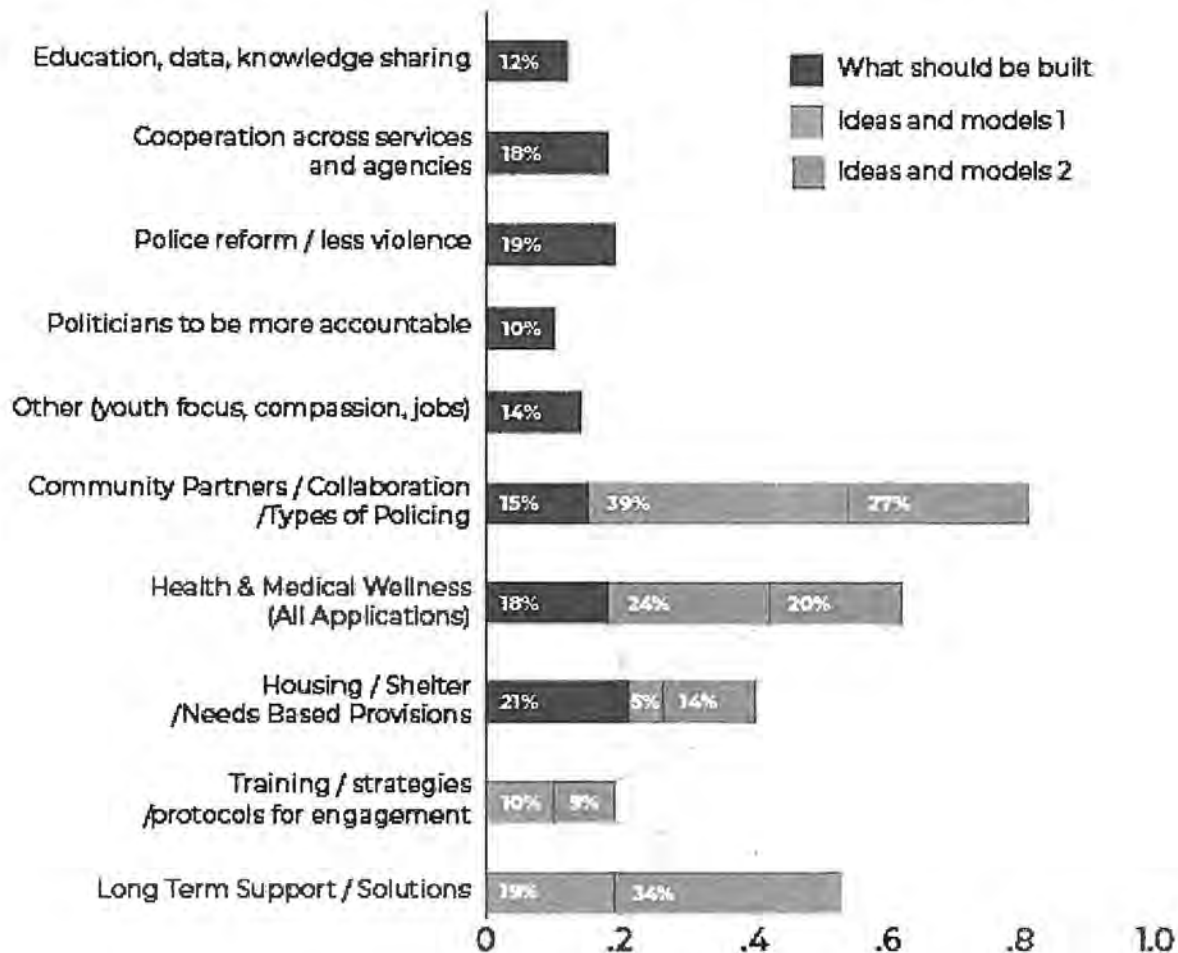


Figure 4. Categorized responses regarding suggested improvements in strategies and programs.

WHAT NEEDS TO BE BUILT/CHANGED. WHAT IDEAS & MODELS ARE SUGGESTED.



	Long Term Support/ Solutions	Training strategies /protocols for engagement	Housing/ Shelter/ Needs Based Provisions	Health & Medical Wellness (All Applications)	Community Partners/ Collaboration/ Types of Policing	Other (youth focus, compassion, jobs)	Politicians to be more accountable	Police reform / Less violence	Cooperation across services and agencies	Education, data, knowledge sharing
What should be built			21%	18%	15%	14%	10%	19%	18%	12%
Ideas and models 1	19%	10%	5%	24%	39%					
Ideas and models 2	34%	9%	14%	20%	27%					

Figure 5. Suggestion about what should be built, categorized ideas and models.

AREAS OF IMPACT:

Individuals | Community | Police

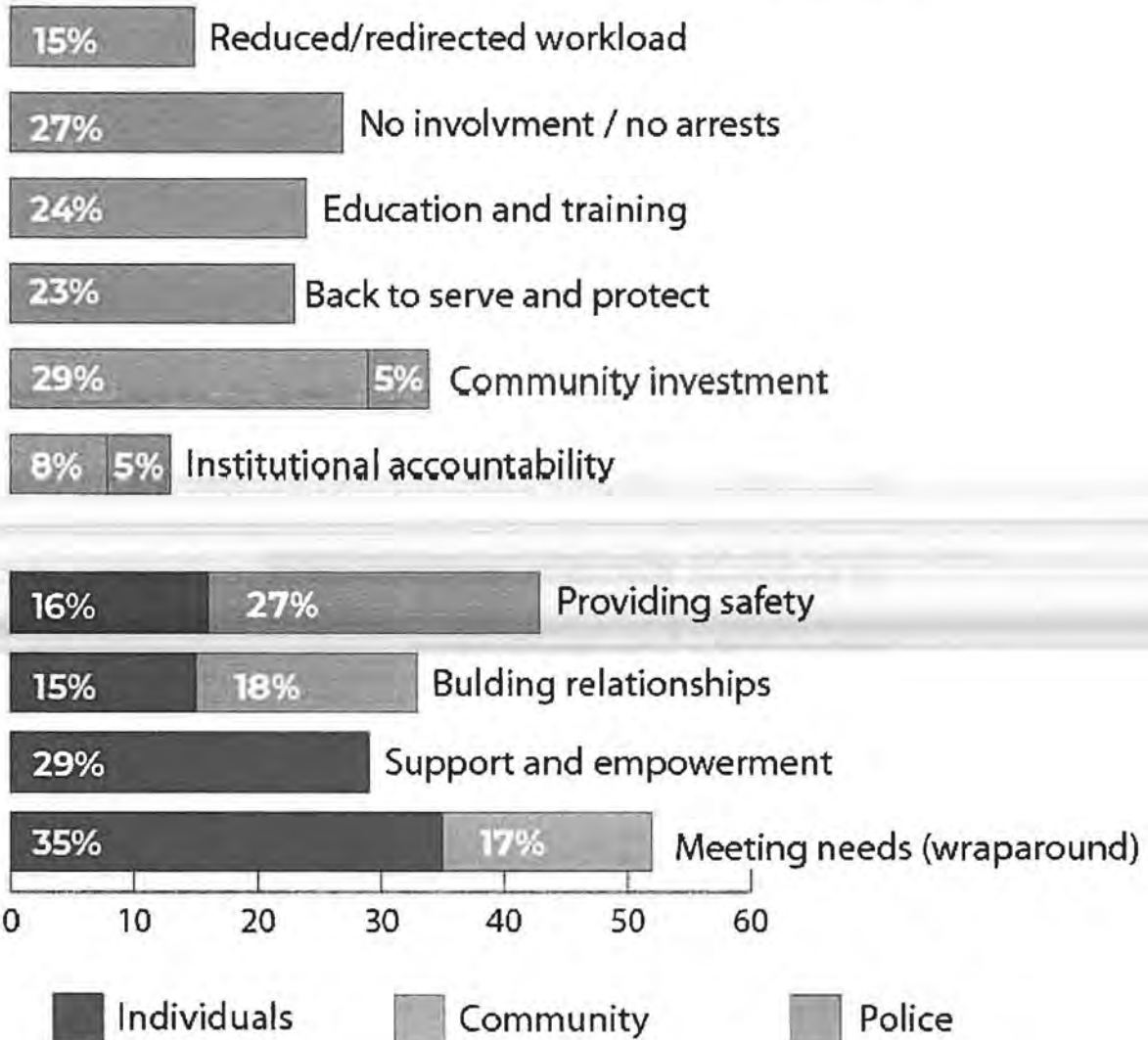


Figure 6. How should a successful program impact the individuals, communities and the police.

The recommendations are as follows:

1. Create a mobile, non-police response for non-violent situations involving individuals in behavioral health crisis.

People with untreated mental illness and psychosis due to substance use disorder face a higher likelihood of being killed by police or entering the justice system than any other population. While criminal legal settings are not an appropriate long-term treatment solution, our health system is also disproportionately impacted by those who frequent emergency rooms due to behavioral health challenges. A mobile, non-police response would be an effective way to intervene in high acuity situations in community. The Committee was convened at the early stages of a planned pilot and many of the community's recommendations were incorporated into the operations of a mobile crisis intervention.

On Monday, November 30th, 2020 the Street Crisis Response Team (SCRT), a pilot program launched in partnership between San Francisco Department of Public Health & San Francisco Fire Department, with significant support from the SF Department of Emergency Management, launched in an effort to transition Behavioral Health calls away from police to a tailored health response. SCRT's goal is to provide the most appropriate clinical interventions and care coordination for people who experience behavioral health crises in public spaces in San Francisco. Each team includes one community paramedic, one behavioral health clinician, and one behavioral health peer specialist. The SCRT model is designed to address all three arms of the equity-oriented health care paradigm: Trauma- and Violence-Informed Care, by ensuring that a specialized behavioral health team is capable of responding real-time to those in need of urgent crisis support; Culturally Safe Care, by reducing the role of law enforcement in behavioral health crisis response; and Contextually Tailored Care, by addressing contextual factors like linkage to appropriate behavioral health and housing services.

Currently the first two teams of the pilot have been deployed in Tenderloin (launched Dec 1, 2020) and Mission/Castro neighborhoods (launched February 1, 2021) with Team 3 launching in Bayview April 5, 2021. Each team does 12 hours a day/ 7 days a week.

In the first three months of operation, 20% of the 800 b (non-violent, mentally disturbed) 911 calls were diverted away from police to SCRT. Of the clients encountered by SCRT, 9% were transported to a social/behavioral health program, 17% were taken to an emergency destination. The majority of clients, 74%, were engaged by SCRT, offered assessments and therapeutic de-escalation, reconnected with their providers, and/or linked to case management to ultimately safely remain in community settings. These initial results are

consistent with the experience of mobile crisis programs in other jurisdictions, which report about 71% of their encounters as resolved in community. SCRT will continue to seek input from community about its implementation and service offerings.

KEY TERM

Definition of an 800B call:

800 is the police code for calls to 911 from the public that concern a mentally disturbed adult. "B" denotes the relative priority of the call and reflects a situation that is not an active "crime in progress" nor a situation involving the risk of immediate harm to the public or individual of concern.

Key elements that were requested, for this mobile behavioral health crisis response, by community in the survey and focus groups include:

- Teams of trained professionals, rather than police, should respond to non-violent homeless and behavioral health incidents; these individuals should be equipped with de-escalation techniques and where available there should be a peer response.
- Responders should provide immediate trauma-informed, low-barrier, harm reduction services on location where possible.
- Non-police response is especially important in addressing behavioral health challenges for Black, Indigenous, and People of color who may have trauma from previous encounters with law enforcement.
- Services should be voluntary, non-coercive and should include linkage to destinations including housing shelter and treatment programs with reconnection to provider
- This type of response should result in reduced burdens on the health care systems who see these patients in urgent care and psychiatric emergency settings, and should reduce the rate of incarceration for those who may be homeless with a behavioral health diagnosis.
- Consider additional types of calls that the mobile response team could respond to beyond 800B to further reduce police interactions.

- Support mobile response roll-out and track outcomes to ensure it is effective at providing an alternative to police responses to nonviolent calls.

2. Create a mobile, non-police response for non-violent situations involving individuals experiencing homelessness.

This type of approach can be seen in different constellations throughout the country, generally focusing on trauma informed services, immediate needs, de-escalation, warm hand-offs to services, and the ability to be mobile and meet people where they are at. Concurrent to this Alternatives to Policing process, city teams met to evaluate calls and responses, and a facilitated community group met regularly to envision what it this might look like for San Francisco. As the city creates housing options for people experiencing homelessness, reactivates emergency shelter, and diversifies our health and safety response for people on the street, we are on track to decrease unsheltered homelessness. Key to the city's success will be ongoing investment in public-private solutions that can respond quickly to people experiencing crisis on the streets to support health and safety, and a commitment to evaluation so that when something works, it can be scaled up. To these ends, a new City staff position should:

- Analyze data on publicly and privately funded outreach teams that work with people experiencing unsheltered homelessness.
- Evaluate call-center data and data on who is served by outreach teams and develop a coordinated outreach plan
- Actively coordinate public and private outreach teams to ensure interactions are intentional and support shared outcomes vs. being disorganized and blindly duplicative
- Coordinate case conferencing as needed to support people with complex needs

Throughout the city, there are a range of public and private teams providing some level of outreach on any given day. Services provided include relationship building, invitations to safer spaces, harm reduction and needle exchange, mobile primary care, and linkages to critical behavioral health resources and housing. Outreach teams need to be nimble,

flexible, and available to pivot at a moment's notice in order to provide care to people in crisis on the streets. This strength can also challenge the larger system to fully categorize and track all of the things that happen each day and measure outcomes at the system level (Are people getting housing? Are people safer? Are we diverting police calls?). Coordinating outcomes across teams and supporting people experiencing homelessness as a group can have an immediate impact for people experiencing homelessness and pinpoint what changes are needed, and where gaps exist.

KEY TERM

Definition of People in Crisis

Individuals who are experiencing mental health and/or substance use crisis

- Outreach teams should coordinate with Neighborhood Ambassadors to provide support and response when ambassadors encounter people in need. Ambassadors can also be supported with de-escalation, trauma informed strategies to communicate with people experiencing homelessness.
- The City should contract with a community-based agency to provide training to outreach teams, neighbors and businesses to develop a shared understanding of what resources are available and what to do when people become aware of someone experiencing homelessness.
- The City should explore the logistics of 311/911 protocols in order to handle alternative calls; consider new phone number, looking at integrating new models of response into existing infrastructure of dispatch systems citywide. The City should evaluate the option for a new phone number and/or a centralized call center for dispatching to serve diverse needs and on-going training for call takers and dispatchers, especially re: risk assessment.
- A broad range of City and community partners should convene to evaluate system changes and determine if increasing the number of teams on the street, adapting the roles of existing street teams, and/or creating new support teams can decrease reliance on police for other non-violent, low-priority calls
- Based on learnings from the coordinated outreach approach, community-based training, and evaluation of 311/911 calls, and with input from City and community

partners, the City should revisit outreach contracts coming up for renewal to ensure the programs can be adapted to support alternatives to policing strategies.

3. Provide housing and stability for individuals in crisis

When it comes to homelessness in particular, community input and the stakeholder meeting, supported by about one in five respondents, called for more investment in housing and respite supports, as well as more "one stop shop" solutions where a range of different basic needs of the unhoused, besides just shelter, can be met. There was a recognition that while this exists within the city and can be a good example, it needs to be more accessible to have an impact.

- Design services and welcoming 24-7 sites in San Francisco communities that can offer support before, during, and after crisis occurs. Ensure people accessing these sites can also access the full suite of services offered by the city.
- Build smaller, more localized service centers rather than one big space because people will walk within no more than a 6-block radius to access a service (e.g. safe injection).
- Advocate with the state to use Medi-Cal to serve this population and use local flexible funding to ensure that no matter what, people can walk in the door and get support.
- Increase the number of transitional housing opportunities that are low barrier housing first.
- Expand step-down programs for longer-term, intensive, out-patient support after exiting residential treatment.
- Through the Mayor's Homelessness Recovery Plan and aligned local, state, and federal investments in housing, including local Our City, Our Home Funding: increase pathways to housing by investing in a range of housing options that are paired with adequate services and supports.

Supportive Housing for people experiencing homelessness was identified by the Steering Committee and community, including over 50% of the survey respondents as a critical resource to create environments where people's needs can most effectively be supported. Some concrete suggestion for improving existing programs included:

- Providing more low-barrier places like Dore Urgent Care Clinic which serves as a voluntary alternative to hospital emergency services for those experiencing escalating psychological crisis or who might require support for detoxification. Dore provides rapid engagement, assessment, and intervention in order to prevent further deterioration into an acute crisis or grave disability
- Ensure that people extremely low income have access to safe, stable housing options and address unintended consequences of developing affordable housing. "When the city turned [the TL Hotels that offered nightly stays for \$40] into housing, that left a lot of hustling homeless people really homeless"
- Create more housing throughout the city so that people can pick their neighborhood of choice and avoid bad influences.
- Providing more permanent, supportive housing for people with severe mental illnesses, that have behavioral health services and social programming because, as one respondent put it, "Many people thrive in that environment, but once they leave, they decompensate and cycle back through the system only to land there again, worse off than the last time."
- Consider the L.A.'s work in "housing as healthcare" and use it as a model.
- Increase taxes on tech companies and use those funds to increase affordable housing provision and space in shelters.

4. Strengthen community engagement and equity

Partner with the community to build awareness and support among the population served, the public, and those designated to provide services.

- Develop a public education campaign about who to call, why and when. The public needs to be provided with clear information about what they can expect in regards to the government's response when the public reaches out for help.
- Outreach and service providers should represent the people being served and they should be paid a living wage.
- Support Black & Brown communities to participate in the development and expansion of employment opportunities that are emerging from Alternatives to Policing. Government should create an intentional career pipeline as the field expands.
- Design meaningful employment opportunities and support for peer specialists. This is a unique group of people who have lived experience with mental health and/or substance use disorder and many have the capacity to help others suffering from these crises in a way that clinicians, police, well-intentioned volunteers, cannot. But meaningful training and support is critical to ensure that they are not retraumatized

Bay Area Youth EMT in Oakland is a program that works with the Alameda County Fire Department and Fremont Fire Department with a specific mission of increasing diversity in the first responder profession by instructing inner-city youth in the EMT and Fire curriculum, to create civic-minded EMTs and firefighters. All students are required to participate in volunteer events scheduled by the program and with schools, non-profits, churches, and CBOs.

In several one-on-one interviews steering committee members shared insight from their organizational peer advocate programs, including best practices and pitfalls to avoid. It is important to consider the needs of a peer advocate/counselor/specialist who is in life-long recovery from substance use disorder, for example, and ensure that they have support for vicarious trauma often experienced when engaged in direct service work with traumatized individuals. Proper training is also needed, such as in regards to the privacy rights of individuals.

through this work.

- Integrate new models of response with workforce training, job placement, and a pipeline into community-based public safety work.
- Create ongoing positions and leverage paid interns and committed volunteers to enrich the environment and foster learning instead of filling gaps.

- Take input from the community on how services can be presented – process for registering concern and reporting crisis, signage, location, uniforms, etc.
- Find ways for the community to easily access the information about what services and resources are available in a way that can be easily updated as programs and services change.
- Consider creating a public-facing dashboard to capture and communicate progress, status, updates, and provide public with easy ways to provide feedback and access these alternatives.

Responses from the community surveys and focus groups strongly emphasized the need to engage with the community, particularly in ways that lead to **Building Relationships** that are deep and lasting, and that promote a culture that “everyone belongs here, we are all neighbors and this is our city.” Some of the suggested ways to that were:

- providing opportunities for positive communication and compassion, channels for getting community input and feedback on programs and initiatives, and ways for families, parents, children and youth to communicate their specific needs and feel supported. This could include
 - Community Forums
 - Arts and Cultural Enrichment programming activities
 - Community Storytelling projects to uplift the stories and experiences of community
- providing education for better understanding of behavioral health issues by community
- more consistent messaging from program leaders on how community can support
- establishing regular meetings of community members with city officials on a weekly basis.
- inviting City officials and the Mayor to walk the street with outreach teams, especially in the Tenderloin, to get a real sense of the need.

Providing safety suggested area of focus for strengthening community engagement, and the respondents particularly emphasized the need for safer streets, could be achieved by:

- doing a better and more consistent work with cleaning the city streets,
- supporting CBOs who work with children to making sure that children feel safe,
- doing a better job of informing people of resources, such as was done with COVID19 campaigns that included posters regarding face coverings and testing sites,
- more programs that focus on children's safety, especially in the Tenderloin,
- Treating the Tenderloin as all other neighborhoods, and not like a ghetto.

In addition, when survey respondents were asked “What should be built?” suggestions were consistent with the earlier responses to “What works?” and “What models and strategies would you suggest?” Respondents were asked to provide three suggestions and the majority provided at least two. The strongest suggestion (by over 80%) was to build **Community Partnerships/Collaborations**, including multidisciplinary response teams that would bring together mental and behavioral health professionals, social workers, therapists, peers, and community organizations. In line with the earlier outline general themes from across the data, in these responses too, the police were not excluded, rather their participation was suggested to be conditional on training. In addition to these partnerships being collaborative, further suggestion included:

- Specially trained arm of the police and no police from outside of San Francisco
- Mentorship programs (big brother /big sister model)
- More Care Ambassadors throughout the communities
- Citizens run for seats on their neighborhood's section of a larger committee
- Allowing business owners to join in on meetings reporting what is going on in their area

SFPD's recent grant from the California Violence Intervention Program (CalVIP) is a good example of this type of mentorship. This pairs up a Life Coach with lived experiences growing up or living among a community where there is a high risk of interpersonal violence with a small number of youth of color who are experiencing the same. The Life Coach's mission is to help provide youth with the support, resources, and coaching

For participants in all the focus groups one of the top priorities was creation of **Community Wellness Hubs, Mobile Units, or Community Caravans**

that could serve as safe spaces to access resources, bring health-focused activities to the neighborhood and address spatial inequality by

placing basic resources (food, bathroom, water, and housing) for the community, in one place rather than multiple locations. This was especially true for youth and LGBTQI community members. The idea of Community Ambassadors from community members with lived experience was also widely supported.

5. Integrate harm reduction model throughout outreach and services

Both the Steering Committee and community respondents called out improvements in the approach to services and outreach across the continuum of solutions for people experiencing homelessness as well as those with behavioral health challenges. By far the most consistent message was about offering compassionate services by genuinely engaging with clients from a trauma-informed, respectful and empathetic perspective. A calm and inquisitive approach to people with obvious severe mental illness instead of [the police use of] overt verbal aggression, name calling and physical force could change the need for a physical interaction. Furthermore, alternative solutions should be designed in

a way that does not threat the homeless and people with behavioral health issues as a “disease to treat” but as individuals with dignity and humanity, and as members of the community – hallmarks of the harm reduction approach. There was a request to engage with people well before a crisis occurs, not just addressing someone who is in an acute situation; this would require meeting someone where they are without violating their privacy.

Recommendations from community surveys and focus groups aligned with these priorities, and included some further elaborations. Almost half (45%) of all the survey respondents suggested there needs to be **better access to treatment, affordable care**, better infrastructure of care, improving access to care and communication between different agencies. The suggestions converged mostly around the idea of zero-barrier access to mental health clinics and providers where clients can walk in without appointments and at locations that are near. More than one third of the respondents included in that the need for more healthcare and wellness infrastructure, including

- **Wraparound care** and alternative care;
- Growing more programs that go beyond 9-5 business hours;
- Supporting programs that provide wellness, therapy and self-help resources.
- Strengthening different modalities and approaches such as **preventative care, based on harm reduction models**;
- **Expanding language accessible programs**, as most programs are in English only.
- Better use of technology: Apps that help people with common interests connect, and apps inform about (free) services and free access to fun events or places in the city; An app that quickly and easily gives options besides calling 911 and an advertising campaign to make that app be known and accessible
- Cross-agency information and form sharing and clear, unified protocols for engagement.
- Starting early – more resources for addressing mental and behavioral health in schools K-12
- More education, better data collection and structured opportunities for knowledge sharing
- More institutional / politicians’ accountability and transparency
- Developing consistent training programs that are mandatory for all partners involved in the collaboration or service delivery

- Provide safe consumption sites.

Furthermore, more than one in 4 survey respondents (29%) underscored the need to focus on **Support and empowerment** of the client, such that a successful program would focus on helping the clients help themselves. Components of that kind of an approach could include:

- career pathways for people of diverse populations,
- positive/affirming messaging throughout city,
- psycho-education about some basics of behavioral health for all city depts,
- contracted agencies and mobile therapy service at various locations throughout the city
- therapy/mental health supports where it can happen confidentially,
- uplifting culturally sensitive services including music, art, indigenous, healing circles,
- transformative/restorative justice practices

Again, when survey respondents were asked "What should be built?" over 80% prioritized building **Health and Wellness** solutions, that include not only expanded access to traditional healthcare but to models based on wellness, self-help, therapy and harm reduction, and over 50% suggested building **Long term Support** and solutions on case management basis, finding better ways to track that case work, and providing food and shelter and clean city streets for the benefit of those who do not have shelter as well and as the benefit of all in those communities.

6. Design an iterative and reflective process that measures impact on outcomes and can adapt as needed

- This process should be rooted in the commitment to a continuous improvement plan and data-informed decisions. Such a process would include convening an interagency public/private group to drive this work and create accountability. A vehicle or forum tasked with ensuring that recommendations are implemented, communities are being engaged and included, and that the alternatives remain a funding priority beyond a

single mayoral administration and that can withstand turnover of the Board of Supervisors.

- E.g. Office of Justice Innovation, Office of Accountability housed within Mayor's Office
- E.g. MA Office of Child Advocate as one example of an independent body created through legislation that is outside of a mayoral administration

This group could be tasked with the type of evaluation and learning suggested by survey respondents, steering committee members, focus group participants:

- Get consistent input and feedback directly from communities most impacted by police violence, including unhoused/justice-involved individuals, service providers, and peer specialists using multiple modalities from community input sessions to surveys.
- Engage and coordinate with existing community task forces and work groups, such as Mental Health SF's Implementation Working Group and the Prop C Oversight Committee to ensure alignment with goals, strategies, and resources.
- Ongoing collaboration and information-sharing between San Francisco's alternatives and other programs across the country with an eye towards sharing and integrating best and promising practices.
- Long-term investment is absolutely critical. Pilots and short-term (1-2 year) initiatives are difficult to stand up and make an impact over such a short period of time and challenging to hire and staff.

KEY TERM — *Prop C*

Prop C - A gross receipts tax initiative to fund homelessness services was on the ballot for San Francisco voters in San Francisco County, California, on November 6, 2018. It received 61 percent approval, and San Francisco city officials certified the measure as approved.

A yes vote was a vote in favor of authorizing the city and county of San Francisco to fund housing and homelessness services by taxing certain businesses at the following rates: 0.175 percent to 0.69 percent on gross receipts for businesses with over \$50 million in gross annual receipts, or 1.5 percent of payroll expenses for certain businesses with over \$1 billion in gross annual receipts and administrative offices in San Francisco.

- Develop a community learning group (i.e., COVID testing group) that includes providers, community leaders, and share best practices across neighborhoods to increase coordination and efficacy.
- Consistent, regular review and evaluation of alternative models of response that are established, especially collecting data regarding outcomes, that are uniform across programs and can be compared easily to existing metrics used to gauge policing outcomes. The Controller's office currently evaluates and provides a performance scorecard on a regular basis and could potentially perform this type of measurement and analysis.

KEY TERM: - *Scorecard*

City Performance Scorecards provide timely information on the efficiency and effectiveness of San Francisco government in eight service areas. The goal is to provide citizens and policy makers with information that makes the government smarter and more effective while delivering the best results for taxpayers.

See <https://sfgov.org/scorecards>

- Prioritize measurement of outcomes: change in criminal legal system engagement as a result of street level interaction or crisis; decrease in number of police interactions or responses; increase in connection and use of services, etc.

In relation to creating teams for both homelessness and behavioral health responses, more than a third (35%) of survey respondents suggested creating a non-police, state-wide, multidisciplinary panel (comprising educators, therapists, counselors, builders-contractors, politicians, teachers, social workers, mental health experts, and foundations and philanthropic funders) tasked with jointly developing, a financially and politically realistic (given the diversity of perspectives and expertise on the panel), plan to address mental and behavioral health and homeless issues. Making this panel state-wide would allow exchange of experiences and best practices between different cities and counties.

Focus groups discussions echoed many of the above suggestions for strengthening the procedures and processes. Suggestions included supporting, and adding more organizations like Urban Alchemy and Care Ambassadors; creating Mediation Teams made up of LGBTQI people, people of color, people who are multilingual, and other diverse groups; supporting Community Patrolling as a model of community self-determination, with a point of contact in multiple districts; engaging the Fire Department whenever possible instead of the police; and establishing an

Oversight Committee that would hold all parties in the partnership, including the government departments, accountable for their roles and duties.

APPENDIX I

Steering Committee Meeting Summary Notes

January 20, 2021

MAIN TAKEAWAYS

Support for the **SCRT multi-disciplinary team** made up of a community paramedic, a behavioral health clinician, and a behavioral health peer specialist, as an alternative to police involvement with nonviolent situations pertaining to homelessness and behavioral health. SCRT would have a yearly response capacity of 11,000-17,000 calls which would replace the Police Department responses in this area of work. The piloting stage of SCRT showed that 5-8 individuals can be served in a 12-hour shift; that community paramedics need to be given time and space to reach people and focus on their needs; that the team was able to provide **alternatives** to hospitalization, that "5150" were avoided due to de-escalation;

Funding for **Compassionate Alternative Response Team (CART)** a community-based and community-driven model that would respond to Priority C Calls and support people experiencing homelessness. It should have a call-line separate from 911/311, and extensive peer supports and training.

For the purpose of further and transparent community engagement, a "community dashboard" for data access will include input from communities that may be underrepresented from the existing data.

March 13, 2021

MAIN TAKEAWAYS

Community Engagement and getting input and ideas from the community in a number of ways:

1. HRC community focus groups. Steering Committee Members will receive an invite to listen in.
2. Community Survey

3. Recommendations for the next phase on what community engagement should look like

March 10, 2021

MAIN TAKEAWAYS

Defining the shared language. Developing a glossary of terms that would include defining the meaning of key concepts that are part of plans and objectives. In addition, naming of dispatch codes for easier communication.

EXAMPLES OF TERMS TO DEFINE	EXAMPLES OF DISPATCH CODE NAMES
Economic Equity	601 - Trespass: unauthorized person occupying premises of another
Behavioral Health	910 – Wellbeing check
Crisis	915 - Unhoused person, encampment → Routed to 311/HSOC
Threatening	916 - Suspicious person in a car
Trauma-Informed	917 - Suspicious person
Harm reduction	919 - Sit/lie ordinance violation
Beds	920 - Aggressively panhandling

February 24, 2021

MAIN TAKEAWAYS

Discussion about safety concerns. How to address clients feeling unsafe, and being worried about how the alternatives to policing will impact their ability to access protection and security. Excelsior neighborhood: replacing the police with peers needs to ensure safety for the peers and effective communication to help people understand what the work is on and addressing fears. Tenderloin area: a practitioner got stabbed in the face by someone having a psychiatric break; overdoses that cannot be reversed; traumatic for people doing the work – the importance of taking care of them. Training needs to happen regularly enough so as people step into new

roles, they have access.

Data collection/sharing. As alternatives for different purposes and different communities are developed need to make sure that all collect the same set of data using metrics that are easy to compare to the police.

Central communication plan. System to coordinate services, mapping what services exist, and where the gaps are, better insight into how services coordinate and how they overlap. Centralized call center for dispatching all needs and better training for those dispatchers. Continuous public information sharing on status and updates. A way for the residents to be able to give feedback and access alternatives. The goal should be to assure that wherever you are, you should be within walking distance from a safe space. More safe spaces that are easy to access/get to (SFPL, rec centers, neighborhood houses, etc.)

Creation of a training program for community members in recovery to work as outreach providers/ navigators and to give back, to have purpose, to develop skills.

Addressing Accountability. Having regular intervals to check in for accountability (every 3 months) and an annual opportunity for community feedback and report. Establish an Office of Accountability tasked to ensure ongoing community engagement, accomplishment of action items (and if not, why). Approach this by creating an accountability structure in the community too. Identify practitioners on the ground doing the work – to “hand over the keys of accountability” to. Build in specific auditing for accountability - if there are quarterly budget and outcome reports, it is easier to improve.

Assuring sustainability. Plugging in directed community and youth too - to have compensation to help support and sustain the work - if it is in a commission or through nonprofit or CBO, pay them.

February 17. 2021

MAIN TAKEAWAYS

Points from Dir. Davis presentation that should be principles:

- Inappropriate policing triggers and produces harm
- Empathy without resources is not empathy; empathy is not just another referral
- Setting realistic expectations –won't be done by end of year but is an ongoing effort
- What has to happen to build trust and hope

Themes seen in the survey responses so far:

- Access to resources, basic needs 18.61%
- Education 4.38%
- Training 20.44%
- Empathy/ Understanding 14.60%
- represents/ produces harm 58.03%
- Response time/ behavior/ 9.12%
- Need the police/ consequences for criminal activity/ accountability 5.84%
- safety of nonpolice 4.74%

February 10. 2021

MAIN TAKEAWAYS

Concern about HOT team relationship to the police – there needs to be clear departmental guidance to the HOT team regarding referring situations to the police. What happens if HOT encounters something presumptively illegal? Building an alternative response without reliance on police. HOT tries not to be an extension of the police. While HOT de facto does not call police when HOT members witness/observe illegal activity, it is appropriate for them to call police when there is violent/abusive activity that requires intervention. There should be clear policy for HOT so that they are clear re: use of police for aid.

No Prop C funds should be used in the alternative response to police – should be another funding source.

Communication and info. Mental Health SF reimagining what the Mental Health Service can look like. More advertising, more billboards, e.g. a lot of people don't know about 1380 Howard. The waiting room is usually empty, first thing people see is sheriff deputy in the lobby – this is intimidating. If multiple people engage with the same messages and similar offers – great. But if it is conflicting (stay here, no move, we have housing, no we don't) -- it erodes trust that people have, which is already thin. There is fatigue that people may experience from having multiple outreach teams talking to them.

Expansion of service to include the undocumented. Messaging needs to get to folks that they are not going to be turned in or that the police will not be called – if applying for service (e.g. Healthy SF). Remove the huge cultural communication barrier to build trusting relationship.

Establish a central dispatch, to dispatch teams based on need – even if they call 311/911, it would be referred to the central dispatch to determine what team to call. There should be a standard criterion for assessment and referrals, and a way for teams to coordinate if they need assistance. This would take burden off the caller, if there is only one point of contact for the public.

KEY TERM:
Mental Health SF

A program created by the city and county of San Francisco to provide access to mental health services, substance use treatment, and psychiatric medications to all adult San Francisco residents with mental illness and/or substance abuse who are homeless, uninsured, or enrolled in Medi-Cal or Healthy San Francisco. The ordinance establishes a Mental Health SF Implementation Working Group (IWG), a 13-member board, to advise its development and implementation and eventually to present final recommendations concerning the design and any steps that may be required to ensure a successful implementation of Mental Health

January 27. 2021

MAIN TAKEAWAYS

Evaluation of Police Calls. Goal is to get a sense of priorities from the steering committee on what calls should be diverted. Priority A, crime in progress cases, violent situations - those are the most challenging. CART is not intended to respond to incidents where someone has a weapon and/or is threatening harm.

SCRT Follow-up. Team 2 launch in one week. Onboarding additional staff to build in threshold languages, for both clinicians and community paramedics.

Families and children. Develop a plan for addressing needs of children / families with CPS involvement. Maybe divert calls regarding children to comp crisis without revealing the age of the child.

Collaboration. Devise a way for the system around SCRT to respond. Outreach workers, community ambassadors etc. - need to devise a way to provide treatment before diagnosis, too. Clarify the ways that CBOs can get into a collaboration with SCRT without duplicating efforts. Make sure there is good coordination and solid oversight between different specialized units. Cooperation to make sure that other teams with other specialties can coordinate to meet people's unique needs – a lot of the teams are trying to build an ongoing relationship – how do you make crisis response and ongoing relationship building teams coordinate to share information and strengthen support for people. Include Mental Health SF in recommendations for collaboration (not coordination).

Cost efficiency. Concerns of the cost of SCRT is high vs. total interactions the team is having. If this is non-governmental how should the budget be structured to make sure it does not create barriers relating to outcomes deliverables. What about the overhead admin costs for non-profits?

January 20. 2021

MAIN TAKEAWAYS

Funding and budget for CART. Important facet of this is that the initiative be community-driven and funded, not dependent on city leadership so that the communities are responsible and not always depend on government. The budget should be based on the CAHOOTS model, adjusted up in salary based on cost of living and added to the number of calls staff will respond to. Find the right balance between budgeting for street response and upstream resources/longer-term support/"interventions" is needed to address the common experiences of reaching people but not being able to offer them the resources that they need.

Tracking. Way of tracking is needed about whether or not residents make fewer calls to SFPD once they know that an alternative resource is available.

January 13. 2021

MAIN TAKEAWAYS

Change Laws/Enforcement Discussion. Open-air drug use and selling should not be criminalized, but cannot be openly allowed. A lot of people selling the drugs are human trafficking victims, there needs to be a way to address this. When things are not built in or mandatory they end up not being enforced. It is important to look at this from the perspective of people's rights, and these are also people's children, loved ones. Safe injection sites are a real alternative and there should be more.

Better communication of work to the community. Better communicate what harm reduction means, and what is available, and what is on the horizon, people should know about the City's creativity in addressing this. People also need to feel welcome, 24-hour, low barrier sites to be connected to services.

October 14. 2021

MAIN TAKEAWAYS

Discussion on 311 calls. 311 service cannot provide breakdown of calls by nature, it can only provide information on how many calls are transferred to 911- most calls are transferred to non-

emergency. 311 also does not collect demographic information on the caller, nor their GPS location. 311 does not make direct transfers to SF Suicide Prevention Hotline, but it does provide the number. Most 311 calls concern street cleaning, graffiti, etc. Currently calls about Covid too. Needs analysis is necessary to comparing the calls coming in, to what alternatives there are in place (or being underutilized) and what capacities they have. Then id the gaps.

Ask SF HOT Team, Street Medicine and Mobile Crisis to provide some info on their current capacity – and if it was doubled or tripled, would that be helpful?

Organize a Public Education campaign on proper route for compassionate responses.

September 16. 2021

MAIN TAKEAWAYS

Important to think outside the box and think upstream about preempting police intervention. Prioritize recommendations about what kind of alternatives people want to recommend.

Be clear that **the Steering Committee's charge** is the structural redesign and building community-based infrastructure that makes policing unnecessary/less necessary than it is now. Lifting up and resourcing the expertise that is already in the community and making that the standard, not the exception. Form subcommittees for specific goals and reconvene in those larger groups.

Be critical-minded about **who is not included in the data** and why, in order to put a critical lens on the data sets understand what those are telling us. Build a community around those who might be vulnerable and disconnected/unheard/unnoticed. Not to forget family members involved with the person in crisis. If a member is in crisis, the entire family is in crisis!

Consider models that could work. Criminal justice profiles and "heat map" are good models of data that were helpful to guide conversations previously around reform.

Outreach/Engagement: members want to make sure we are reaching out to the public and stakeholders identified by members through the survey. Consider who are the other

players: School district? What are the student resource officers doing? Further, ADP, JPD, closure of CJ4, Reentry - to be included.

Being Solution-Oriented. Prioritizing what initial steps to take, what is the low hanging fruit that allows acting now vs. later.

There are untapped ideas or strategies in communities that we have never heard of and don't know about - solicit and incorporate community engagement.

Need a combination of building community capacity that doesn't exist yet AND supporting existing capacity. Alternative to police should not end up being poor people policing other poor people.

APPENDIX STEERING COMMITTEE MEMBERS:

II

Community Stakeholders



ARTURO CARRILLO

*Director, Street Violence Intervention Program (SFSVIP)
under HealthRIGHT360*

The SFSVIP is a street outreach and crisis response initiative to reduce and intervene in street violence in the City and County of San Francisco. The SFSVIP consists of three components: street outreach, crisis response, and public education and community mobilization. We are responsible for the hot spot areas of the city to include the

Western Addition, Tenderloin, SOMA, Mission/Excelsior, Bayview/Potrero Hill, Visitation Valley districts.

Mr. Carrillo has worked for Walden House/HealthRIGHT360 and is a diversely qualified professional with over 40 years' administrative, clinical and management experience in the non-profit behavioral health arena. Areas of expertise include Operations/Facilities Management, Systems Development, Program Administration, Training & Development, Fiscal Management, and Violence Intervention/Prevention.

VITKA EISEN

*President and Chief Executive Officer
HealthRIGHT 360*



Vitka is the President and Chief Executive Officer of HealthRIGHT 360, a healthcare provider for very low income and otherwise marginalized Californians. With over 30 years of experience in human services, Vitka has dedicated her career to supporting people and communities struggling with addiction and incarceration through the provision of integrated, compassionate, and relevant care. Since being appointed to her current role in 2010, Vitka has led HealthRIGHT 360 through a

series of mergers, growing the organization to serve over 30,000 people annually.

A frequent speaker on innovative practices, Vitka is the president of the board of directors of the California Council of Community Behavioral Health Agencies, the vice president of the board of directors of the California Association of Drug and Alcohol Program Executives, and a member of the board of directors of the National Council for Behavioral Health. Vitka earned an M.S.W. from San Francisco State University, and a Doctorate from the Harvard Graduate School of Education. Vitka is a former injection heroin user; she participated in substance use disorder treatment over 30 years ago at the agency she now leads.



ROMA GUY

Roma Guy has been a community activist in San Francisco since the 1970s. She was born in Maine and earned a Masters in Social Work after which she worked in Africa for nine years. Her work has focused on women's and LGBTQ rights, and she is a founder of the San Francisco Women's Building, La Casa de las Madres, SF Women Against Rape, and The Women's Foundation of California. She has served on the statewide Health Access Board of Directors, the San Francisco Mayor's Local Homeless Board, Juvenile Justice Reform

Blue Ribbon Panel, among many others.

In 2018 she was chosen by the National Women's History Project as one of its honorees for Women's History Month in the United States. Roma Guy currently serves on the Board of Directors of Metta Fund, a private foundation committed to San Francisco's aging population and those furthest from access and opportunity.



SHEELA IVLEV

As a South Asian occupational therapist born and raised in San Francisco, Sheela understands health and wellness from diverse perspectives and values the connection of culture and healing. She became a Certified Mental Health Integrative Medicine Provider to incorporate traditional and holistic methods with her clinical education and training.

Early in her career, Sheela learned to provide her patients with the highest level of care while working for top Bay Area hospitals, including Stanford Health Care, Sutter Health's Mills-Peninsula, and San Francisco VA Health Care System. As an occupational therapist, Sheela treats both physical and mental health and addresses every aspect of a person's life.

In her experience as a clinical educator, while running an independent occupational therapy mental health clinic, and working in hospitals, Sheela has found that the greatest gaps in care were in mental health, wellness, and advocacy. Her focus is on helping individuals and professionals meet their goals to improve daily life and work performance.



DR. KENNETH KIM
Senior Director of Programs
GLIDE Foundation

Dr. Kenneth Kim is Senior Director of Programs at GLIDE Foundation, where he leads the design, implementation and evaluation of an integrated community engagement and dynamic service system for the homeless and marginalized communities living in San Francisco's Tenderloin neighborhood. He joined GLIDE as Clinical Director in 2015. Kenneth represents GLIDE as a member of the Community Advisory Committee for TLHIP, San Francisco's Domestic Violence Consortium, as well as other collaborations with Bay Area community-based organizations and city agencies. Kenneth is a licensed clinical psychologist specializing in community mental health, foster care system, and treatment of trauma and has worked in human services for over 20 years. His volunteer, training, and work experience include but not limited to programs addressing violence prevention, severe mental illness, substance use, psychological evaluation, and crisis intervention. Kenneth is an advisor for the Korean American Community Foundation of San Francisco and board member at TNDC. Kenneth earned his doctorate in Clinical Psychology from The Wright Institute in Berkeley and bachelor's degree in Social Work from UC Davis.



CHARLES LERNER
Executive Director
The Crossroads

Charles Lerner has served as the Executive Director of At The Crossroads since May 2019. In Charles' first year at ATC, the organization increased its revenue by 69% and began working on three key strategic initiatives including a strategic plan, a program evaluation project with Stanford University, and a social marketing campaign. Prior to joining ATC, Charles was the founding Executive Director of Boston CASA (Court Appointed Special Advocates). Charles' previous work has also included leading the first LGBTQ foster-to-permanency program in California as well as teaching at multiple universities including California State University, East Bay and Harvard University. He holds a master's degree in marriage and family therapy.



LENA MILLER

Founder & CEO Urban Alchemy

Lena Miller is the founder and Chief Executive Officer of Urban Alchemy a non-profit organization based in San Francisco. Urban Alchemy was founded to bring a sense of peace and respect to America's most chaotic urban areas that are struggling with the intersection of extreme poverty, addiction mental illness, and hopelessness. Urban Alchemy prioritizes employing former long-term offenders who have rededicated their lives to healing and redemption through service. UA currently employs over 700 individuals to provide services to the community through contracts with Los Angeles and San Francisco's Department of

Public Works, BART, the Department of Human Resources, San Francisco's Homeless & Housing Services, Hastings Law School, Light House for the Blind, and Supreme.

Lena is the founder and former Director of the Bayshore Navigation Center under 5 Keys Charter School, a 127-bed facility for homeless individuals in San Francisco. She resigned from this position in August of 2019 in order to begin her internship to complete her PsyD degree.

Lena is also the founder and former Executive Director, for over 24 years, of the Hunters Point Family agency and is a life-long resident of the Bayview Hunters Point district of San Francisco. She has over twenty- five years of experience working with at-risk youth in group homes, schools, and camps. She has worked for Hunters Point Family since its inception in 1997.

Through her work at the Hunters Point Family, Lena has written, developed, and implemented youth development/leadership programs that serve the African American and Pacific Islander families in 8 public housing communities throughout San Francisco's Bayview Hunters Point community. She has also implemented various environmental programs, including community gardens in public housing communities, a Farmers market, and street greening and beautification.

A graduate of the University of California at Berkeley, she holds a Masters Degree in Social Work from San Francisco State University, a Masters Degree in Psychology from University of San Francisco, and a Doctorate in Psychology (PsyD) degree from the University of San Francisco.

Prior to her work at HPF, she was a Special Assistant to the Mayor under Mayor Willie L. Brown Jr's Administration, in the Office of Equity Programs where she helped to resolve discrimination complaints among City employees and ensured fair participation for Minority and Women Business Enterprises in City contracting.

Lena was appointed to the San Francisco's Mental Health Board in 2011 after serving on San Francisco's Urban Forestry Commission from 2005-2009.

Lena has been an Adjunct Professor for the University of San Francisco's Masters in Behavioral Health Program. She has provided Crisis Intervention training for the SFPD in the areas of Complex Trauma and Emotional Intelligence and has trained over 600 officers over the last three years. She has also provided this training for over 200 former long term-offenders and over 200 public housing residents.



KYRIELL NOON

CEO, Hamilton Families

Kyriell Noon is the CEO of Hamilton Families—the leading nonprofit service provider to families experiencing homelessness in the San Francisco Bay Area. Kyriell Noon joined Hamilton Families as the CEO in October 2020. Prior to Hamilton Families, Noon served for 20 years in the SF non-profit sector at Juma Ventures, Youth and Family Enrichment Services, STOP AIDS Project, San Francisco AIDS Foundation, and GLIDE. As Chief Impact Officer at GLIDE, he oversaw the organization's Programs, Church, Center for Social Justice, and Data, Strategy, and Evaluation teams. As part of their Senior Leadership, he provided critical strategic leadership on matters related to GLIDE's community-facing programming. Originally from New York City, Noon attended Vassar College and Harvard University, is engaged to be married, and has two teenage sons.



LAURA THOMAS

*Director of Harm Reduction Policy
San Francisco AIDS Foundation*

Laura Thomas is the Director of Harm Reduction Policy for the San Francisco AIDS Foundation where she is leading work on drug user health, harm reduction, and access to treatment, with a focus on efforts to open supervised consumption services in San Francisco. She has been advocating on HIV and public health issues in San Francisco for over 30 years, since becoming involved in AIDS activism through ACT UP in San Francisco. She has worked for the Drug Policy Alliance, community-based organizations in San Francisco's Tenderloin neighborhood, the San Francisco Department of Public Health, and as a health policy consultant. She was appointed to the Entertainment Commission in 2016, where she serves in the public health seat. She is a member of the San Francisco HIV Community Planning Council. She volunteers with the Golden Gate Raptor Observatory and SFAF Syringe Access Services. She's a former co-president of the Harvey Milk LGBT Democratic Club and was a founding organizer of the SF Dyke March. She graduated from the University of California, Berkeley with a Masters in Public Health and a Masters in Public Policy.



Joe Wilson
Executive Director, Hospitality House

Joe began his time with the Hospitality House as a shelter resident in 1983 after finding himself homeless in San Francisco, and his career started here. He was a volunteer and soon after became the shelter manager. For the next 20 years, Joe continued to gain experience and knowledge working in various leadership roles at other nonprofits and labor unions, and led policy reform, community organizing, and budget advocacy campaigns. In 2012, Joe came back to Hospitality House and had been leading our community building and policy advocacy work for the past five years and became the Executive Director after a national search in 2017.

"We considered dozens of candidates in a competitive hiring process, and Joe emerged as the clear front runner," said Jeanie Bunker, Board President. "To have a former shelter resident become the leader of our organization is the ultimate example of how our peer-based model truly works."

"This community has cared about me; welcomed me, nurtured me, and inspired me for more than half my life. As we (continue) our next half-century of civic renewal, I'm humbled by the sense of purpose and commitment by the entire Hospitality House family. Above all, I'm excited about the promise of self-determination, community empowerment, and new possibilities, as our journey of discovery continues, together."

STEERING COMMITTEE MEMBERS: *CITY AND COUNTY OF SAN FRANCISCO*

Angelica Almeida, Director, Forensic/Justice Involved Behavioral Health Services,
SF Department of Public Health

Umecke Cannariato, Director of Outreach and Temporary Shelter,
SF Department of Homelessness and Supportive Housing

Lt. Mario Molina,

Simon Pang

Robert Smuts

APPENDIX III

Multilingual Survey Tools

English Version

Survey on Alternatives to Policing

In September 2020, Mayor London N. Breed announced the formation of a Steering Committee to help guide the City's process for identifying alternatives to police response for non-violent calls to 911 and 311. Ending the use of police as first responders to situations that involve behavioral health and or homelessness and other non-violent calls is part of the Mayor's roadmap to fundamentally changing the way that the City handles public safety, which Mayor Breed announced in June.



SAMHSA a division of The United States Department of Health and Human Services explains behavioral health - The term "behavioral health" in this context means the promotion of mental health, resilience and wellbeing; the treatment of mental and substance use disorders; and the support of those who experience and/or are in recovery from these conditions, along with their families and communities.



1. After reading the description above, do you agree with the SAMHSA definition?

☐ yes

☐ no

Other (please specify)

2. What (if anything) would you add or take away from the SAMHSA definition?

3. Have you ever witnessed or personally had an exchange with the police for a nonviolent incident, that might include behavioral health or substance abuse?

☐ Yes

☐ No

☐ Other (please specify)

4. If yes, based on your experience, what would you suggest happen in a similar situation?

Survey on Alternatives to Policing

The City and County of San Francisco uses the Federal Definition of Homelessness:

Living in a supervised publicly or privately operated shelter designated to provide a temporary living arrangement; or

With a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground.

The City and County of San Francisco also uses an expanded definition of homelessness which includes persons who are “doubled-up” in the homes of family or friends; individuals staying in jails, hospitals, or rehabilitation facilities; and families living in Single Room Occupancy (SRO) units

OK

5. Have you ever witnessed or personally had an exchange with the police for a nonviolent incident, that might include homelessness?

☐ Yes

☐ No

☐ Other (please specify)

6. If yes, based on your experience, what would you suggest happen in a similar situation?

7. What if any concerns do you have with dispatching or not dispatching the police for nonviolent calls?

8. What is working when it comes to behavioral health and homeless interventions on the street?

9. What strategies or programming would you recommend in the areas of homelessness or behavioral health - that doesn't include the police?

Homelessness

18

Behavioral health

Substance abuse

Other areas

10. What would a successful program look like? What would change? What would be the outcomes/impact on the individual and community?

Individuals

Community

Police

Other

11. What needs to be built, expanded or changed to get better outcomes?

12. Please share any examples, models or ideas you have for alternatives to policing.

Suggestion

1

Suggestion

2

Suggestion

3

13. What is your race or ethnicity?

Asian

Black or African American

Latinx

Middle Eastern or North African

Multiracial or Multiethnic

Native American or Alaska Native

Native Hawaiian or other Pacific Islander

White

Another race or ethnicity, please describe below

Self-describe below:

Other or I don't know

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

8. _____

9. _____

10. _____

15. What is your gender?

Spanish Version

Alternativas a la vigilancia policial

En septiembre de 2020, la alcaldesa London N. Breed anunció la formación de un Comité Directivo para ayudar a guiar el proceso de la ciudad para identificar alternativas a la respuesta policial para las llamadas no violentas al 911 y 311. Poner fin al uso de la policía como socorristas a situaciones que involucran salud conductual o falta de vivienda y otras llamadas no violentas es parte del plan de la alcaldesa para cambiar fundamentalmente la forma en que la ciudad maneja la seguridad pública, que la alcaldesa de Breed anunció en junio.

SAMHSA una división del Departamento de Salud y Servicios Humanos de los Estados Unidos explica la salud conductual - El término "salud conductual" en este contexto significa la promoción de la salud mental, la resiliencia y el bienestar; el tratamiento de trastornos mentales y de consumo de sustancias; y el apoyo de aquellos que experimentan y/o están en recuperación de estas condiciones, junto con sus familias y comunidades.

1. **Después de leer la descripción anterior, ¿está de acuerdo con la definición de SAMHSA?**
 - a. Sí
 - b. no
 - c. Otro (especificar)
2. **¿Qué (si hay algo) agregaría o quitaría de la definición de SAMHSA?**
3. **¿Alguna vez ha presenciado o ha tenido un intercambio personal con la policía por un incidente no violento, que podría incluir salud conductual o abuso de sustancias?**
 - a. Sí
 - b. No
 - c. Otro (especificar)
4. **4. Si su respuesta es sí, en su experiencia, ¿qué sugiere que suceda en una situación similar?**

La ciudad y el condado de San Francisco utiliza la Definición Federal de Desamparados: Vivir en un refugio supervisado de manera pública o privada designado para proporcionar un arreglo de vida temporal; o con una residencia nocturna principal que es un lugar público o privado no diseñado para o normalmente utilizado como un alojamiento habitual para los seres humanos, incluyendo un coche, parque, edificio abandonado, estación de autobús o tren, aeropuerto, o camping. La ciudad y el condado de San Francisco también utiliza una definición ampliada de personas sin hogar que incluye a las personas que están "dobladas" en los hogares de familiares o amigos; personas que permanecen en cárceles, hospitales o centros de rehabilitación; y familias que viven en unidades de ocupación de habitación individual (SRO)

5. **¿Alguna vez ha presenciado o ha tenido un intercambio personal con la policía por un incidente no violento, que podría incluir la falta de vivienda?**
 - a. Sí
 - b. No
 - c. Otro (especificar)
6. **Si su respuesta es sí, en función de su experiencia, ¿qué sugiere que suceda en una situación similar?**
7. **¿Cuál, si tiene alguna, es su preocupación con que envíen o no envíen policía para llamadas no violentas?**
8. **¿Qué funciona cuando se trata de salud conductual e intervenciones para personas sin hogar en la calle?**
9. **¿Qué estrategias o programación recomendaría en las áreas de falta de vivienda o salud conductual, que no incluya a la policía?**
 - a. Vivienda
 - b. Salud conductual
 - c. Abuso
 - d. Otras áreas
10. **¿Cómo sería un programa exitoso? ¿Qué cambiaría? ¿Cuáles serían los resultados/impacto en el individuo y la comunidad?**
 - a. Individuos
 - b. Comunidad
 - c. Policía
 - d. Otro
11. **¿Qué necesita ser construido, ampliado o cambiado para obtener mejores resultados?**
12. **Por favor, comparta cualquier ejemplo, modelo o idea que tenga para alternativas a la vigilancia.**
 - a. Sugerencia 1
 - b. Sugerencia 2
 - c. Sugerencia 3
13. **¿Cuál es su raza o etnia?**
 - a. Asiático
 - b. Negro o afroamericano
 - c. Latino/a, Latinx, Hispano/a
 - d. Del Oriente Medio o Norte de África
 - e. Multirracial o Multiétnico
 - f. Nativo Americano o Nativo de Alaska
 - g. Nativo hawaiano u otro isleño del Pacífico

- h. Blanco
- i. Otra raza o etnia, por favor describa a continuación Descripción de otra raza:

14. ¿Cuál es tu edad?

- a. 13 o menos
- b. 14 a 24
- c. 18 a 24
- d. 25 a 34
- e. 35 a 44
- f. 45 a 54
- g. 55 a 64
- h. 65 a 74
- i. 75 años o más

15. ¿Cuál es tu género?

Arabic Version

بدائل العمل الشرطي

في سبتمبر 2020، أعلن عمدة لندن N. Breed عن تشكيل لجنة توجيهية للمساعدة في توجيه عملية المدينة المعنية بتحديد بدائل لاستجابة الشرطة للمكالمات التي لا تتضمن عنفاً الموجهة إلى 911 و311. ويعد إنهاء وضع الشرطة المستجيب الأول للحالات المتعلقة بالصحة السلوكية و/أو التشرذد والمكالمات الأخرى التي لا تتضمن عنفاً جزءاً من خارطة طريق العمدة لتغيير الطريقة التي تتعامل بها المدينة مع السلامة العامة، والتي أعلن عنها العمدة Breed في يونيو.

ويوضح SAMHSA / أحد أقسام وزارة الصحة والخدمات الإنسانية الأمريكية مصطلح "الصحة السلوكية" - الذي يعني في هذا السياق تعزيز الصحة العقلية والمرونة والرفاهية؛ وعلاج الاضطرابات العقلية وتعاطي المخدرات؛ ودعم أولئك الذين يعانون و/أو يتعافون من هذه الظروف، بالإضافة إلى أسرهم ومجتمعاتهم.

Question Title

1. بعد قراءة الوصف أعلاه، هل توافق على التعريف الذي قدمته SAMHSA؟

نعم
لا

غير ذلك (يرجى التحديد)

Question Title

2. ما الذي تود إضافته أو حذفه (إن وجد) من تعريف SAMHSA؟

Question Title

3. هل سبق لك أن شاهدت أو تعاملت شخصيًا مع الشرطة بشأن حادثة لا تتضمن عنفًا، قد تشمل الصحة السلوكية أو تعاطي المخدرات؟

نعم

لا

غير ذلك (يُرجى التحديد)

Question Title

4. إذا كانت الإجابة بنعم، بناءً على خبرتك، فما الذي تقترح حدوثه في موقف مشابه؟
تستخدم مدينة ومقاطعة سان فرانسيسكو التعريف الفيدرالي للتشرد:

العيش في مأوى تحت إشراف عام أو خاص مخصص لتوفير ترتيبات معيشية مؤقتة؛
أو في السكن الليلي الأساسي الذي يتألف من مكان عام أو خاص غير مصمم أو يستخدم عادةً كمكان إقامة عادي للبشر، بما في ذلك السيارات، أو موقف سيارات، أو مبنى مهجور، أو محطة حافلات أو قطار، أو مطار، أو أرض تخيم.

تستخدم مدينة ومقاطعة سان فرانسيسكو أيضًا تعريفًا موسعًا للتشرد يشمل الأشخاص الذين يعيشون في منازل العائلة أو الأصدقاء "بأعداد مضاعفة"؛ والأفراد الذين يقيمون في السجون أو المستشفيات أو مرافق إعادة التأهيل؛ والأسر التي تعيش في وحدات إشغال غرفة مفردة (SRO)

Question Title

5. هل سبق لك أن شاهدت أو تعاملت شخصيًا مع الشرطة بشأن حادثة لا تتضمن عنفًا، قد تشمل التشرد؟

نعم

لا

غير ذلك (يُرجى التحديد)

Question Title

6. إذا كانت الإجابة بنعم، بناءً على خبرتك، فما الذي تقترح حدوثه في موقف مشابه؟

Question Title

7. ماذا لو كانت لديك أي مخاوف بشأن إرسال أو عدم إرسال الشرطة للمكالمات التي لا تتضمن عنفًا؟

Question Title

8. ما الذي ينبج عندما يتعلق الأمر بتدخلات الصحة السلوكية والمشردين في الشارع؟

Question Title

9. ما هي الإستراتيجيات أو البرامج التي توصي بها في مجالات التشرد أو الصحة السلوكية - التي لا تشمل الشرطة؟
التشرد
الصحة السلوكية
تعاطي المخدرات
غير ذلك من المجالات

Question Title

10. كيف سيكون البرنامج الناجح؟ وما الذي سيتغير؟ ما هي النتائج/التأثير في الفرد والمجتمع؟
الأفراد
المجتمع
الشرطة
غير ذلك

Question Title

11. ما الذي يجب بناؤه، أو توسيعه، أو تغييره للحصول على نتائج أفضل؟

Question Title

12. ما الذي يجب بناؤه، أو توسيعه، أو تغييره للحصول على نتائج أفضل؟

السؤال الأول

السؤال الثاني

السؤال الثالث

Question Title

13. ما هو عرقك أو أصلك الإثني؟

من أصل آسيوي

السود أو الأمريكيون الإفريقيون

لاتيني

من الشرق الأوسط أو شمال إفريقيا

متعدد الأعراق أو متعدد الإثنية

أمريكي أصلي أو من سكان ألاسكا الأصليين

السكان الأصليون لهاواي أو سكان الجزر الأخرى في المحيط الهادئ

أبيض

عرق أو إثنية أخرى، يرجى الوصف أدناه

الوصف الذاتي أدناه:

Question Title

14. كم تبلغ من العمر؟

13 أو أقل

14 إلى 24

18 إلى 24

25 إلى 34

35 إلى 44

45 إلى 54

55 إلى 64

65 إلى 74

75 عامًا أو أكبر

Question Title

15. ما هو نوعك الجنسي؟

تم

Chinese Version

維護治安替代方案

2020 年 9 月，London N. Breed 市長宣布將成立「督導委員會」(Steering Committee) 以協助本市進行辨識替代方案，以處理 911 與 311 接獲非暴力通報的警察回應。在涉及行為健康及/或無家可歸和其他非暴力通報的情況時，停止調度警察作為初期應變人員的作法，是市長希望對本市處理公共安全之方法進行根本性變更的計畫，且 Breed 市長已在 6 月宣布進行此項措施。

SAMHSA 是美國衛生及公共服務部 (U.S. Department of Health and Human Services) 轄下的部門，其對行為健康的解釋 – 本內容中的「行為健康」一詞代表推動心理健康、韌性及安寧；治療心理及藥物濫用疾病；以及為經歷及/或從上述情況復原的人，連同其家人與社區一起提供支援。

Question Title

1. 在閱讀完上述描述後，您是否同意有關 SAMHSA 的定義？

是

否

其他（請註明）

Question Title

2. 您對 SAMHSA 的定義是否有想新增或刪除的內容（若有）？

Question Title

3. 您是否曾經目擊非暴力事件（可能包含行為健康或藥物濫用）或因此而與警察有過交流？

是

否

其他（請註明）

Question Title

4. 若答案為「是」，根據您的經驗，您在發生類型情況時會建議採取哪些行動？

舊金山市與郡 (City and County of San Francisco) 使用聯邦政府對於無家可歸的定義：

居住在有人監督的公家或私人營運的收容所，此類收容所設計旨在提供臨時生活安排；或是
附有永久夜間居住地的公有或私有場地，但其並非設計作為或通常作為人類的一般睡眠場所，包含汽車、公園、廢棄的建築物、公車或火車站、機場或露營區。

舊金山市與郡也使用擴展的無家可歸定義，其中包含在家人或朋友家中「共用房間」的人；入監服刑、住院或是被送到勒戒所的人；以及住在單人房間 (SRO) 單位的家庭。

Question Title

5. 您是否曾經目擊非暴力事件（可能包含無家可歸的人）或因此而與警察有過交流？

是

否

其他（請註明）

Question Title

6. 若答案為「是」，根據您的經驗，您在發生類型情況時會建議採取哪些行動？

Question Title

7. 您對於調度或不調度警察來處理非暴力通報有哪些考量（若有）？

Question Title

8. 談到街上的行為健康和無家可歸干預時，哪些措施可發揮作用？

Question Title

9. 在無家可歸或行為健康領域，您會建議哪些策略或方案規劃 – 其中不包含警察？

無家可歸

行為健康

藥物濫用

其他領域

Question Title

10.一個成功的計劃為何樣？什麼會變更？對於個人和社區的結果/影響為何？

個人
社區
警察
其他

Question Title

11.需要建立、擴展或變更什麼，才能獲得更理想的結果？

Question Title

12.請分享您對於維護治安替代方案的任何範例、模型或想法。

建議 1
建議 2
建議 3

Question Title

13.您的種族或民族？

亞洲人
黑人或非裔美國人
拉丁裔
中東人或北非人
多族裔或多民族
美國印地安人或阿拉斯加原住民
夏威夷原住民或其他太平洋島民
白人
其他種族或民族，請在下方說明
在下方自我說明：

Question Title

14. 您的年齡？

13 歲或以下

14 至 24 歲

18 至 24 歲

25 至 34 歲

35 至 44 歲

45 至 54 歲

55 至 64 歲

65 至 74 歲

75 歲或以上

Question Title

15. 您的性別？

完成

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Thursday, June 16, 2022 4:59 PM
To: gina@MothersAgainstDrugDeaths.org; Gina Mcdonald; 125534-94670199@requests.muckrock.com; SOTF, (BOS)
Cc: DEM Records Request
Subject: FW: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: 1170 Market Lease .pdf; 1170_Market_Street_12-30-21_Final_with_Exhibits.pdf; SF Linkage Center Flyer Temp WHITE FINAL.pdf; Alternatives to Policing Report - attachment.pdf

Dear Ms. McDonald,

We are resending you the second batch of documents originally emailed out yesterday, 6/15/2022 at 4:50PM.

Please confirm receipt of email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-554-4827 direct | 直線
415-748-0028 cell | 手機
415-558-2712 media line | 傳媒

From: Lim, Victor (DEM)
Sent: Wednesday, June 15, 2022 4:50 PM
To: Gina Mcdonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Here is our second batch of responsive records for today. More to come in the future.

Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
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415-558-2712 media line | 傳媒

From: Lim, Victor (DEM)

Sent: Wednesday, June 15, 2022 4:48 PM

To: Gina McDonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>

Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Thank you for following up with our office.

Please see attached copies of additional responsive records we have located on our follow-up searches.

Due to the voluminous nature of the records, we will provide the copies of responsive records on a rolling basis.

Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with. Thank you.

https://url.avanan_click/v2/ www.sfbos.org .YXAzOnNmZHqYomE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFjNjMwMzIxYjY2OmJiNmE6ZmE4NDI2ZjIxZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ

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2680

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few a specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Thursday, June 16, 2022 4:55 PM
To: Gina Mcdonald; SOTF, (BOS)
Cc: DEM Records Request
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

I will now resend the second email from yesterday, and will include your Yahoo, Muckrock, and gina@MothersAgainstDrugDeaths.org emails on the email.

Please let me know if the new email you provide receives the documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
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From: Gina Mcdonald <gina.mcdee@yahoo.com>
Sent: Thursday, June 16, 2022 2:35 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Mr Lim,

I believe they all came through on Muckrock. I do have an alternative email that you can use that should work.

Please try gina@MothersAgainstDrugDeaths.org

Thanks

Gina

On Thursday, June 16, 2022 at 02:26:14 PM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Did you receive it on the Muckrock platform? It might just be a Yahoo email issue. Please confirm and let us know. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 2:24 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

I am not receiving them through this yahoo email but am able to access them on Muckrock. Not sure why they are not coming through on here.

Is Cheryl or the task force able to receive them?

Gina McDonald

On Thursday, June 16, 2022 at 02:00:32 PM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

I just resent the first of the two emails from yesterday, and included your original Muckrock email address.

Please let me know if that went through. I will process with the same process if you successfully received the email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

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415-748-0028 cell | 手機

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From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 12:14 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Can you please try sending to this email again in a new email chain. Sometimes that clears it up.

Also CC the muckrock since that is for public viewing .

Thanks so much Mr. Lim!

Gina McDonald

On Thursday, June 16, 2022 at 11:52:37 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Ms. McDonald,

I sent it directly to this Yahoo email address you are currently using. Would you like me to send it to the original Muckrock email to see if it goes through?

Please let me know. Thanks!

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

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415-558-2712 media line | 傳媒

From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 11:38 AM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I have not received anything yet. Are you sending them directly to this email address or uploading to my original request that I sent through the Muckrock site?

Thanks,

Gina McDonald

On Thursday, June 16, 2022 at 11:25:15 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Thank you for your follow up email.

I wanted to check if you received my two emails send yesterday afternoon with our first two batches of additional responsive records.

We sent the two emails at approximately 4:48PM and 4:50PM. However, I received a delivery error message but I was not sure if both emails failed to deliver.

Could you kindly let me know if you were able to receive one or both of the emails? Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Gina Mcdonald <gina.mcdee@yahoo.com>
Sent: Wednesday, June 8, 2022 2:52 PM
To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

On Tuesday, May 31, 2022 at 08:49:14 AM PDT, SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFiNjMwMzkyYjo2OmJiNmE6ZmE4NDI2ZjZjZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

***Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Monday, May 30, 2022 9:50 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Thursday, June 16, 2022 12:14 PM
To: SOTF, (BOS); Lim, Victor (DEM)
Cc: DEM Records Request
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Can you please try sending to this email again in a new email chain. Sometimes that clears it up.

Also CC the muckrock since that is for public viewing .

Thanks so much Mr. Lim!

Gina McDonald

On Thursday, June 16, 2022 at 11:52:37 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Ms. McDonald,

I sent it directly to this Yahoo email address you are currently using. Would you like me to send it to the original Muckrock email to see if it goes through?

Please let me know. Thanks!

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Thursday, June 16, 2022 11:38 AM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I have not received anything yet. Are you sending them directly to this email address or uploading to my original request that I sent through the Muckrock site?

Thanks,

Gina McDonald

On Thursday, June 16, 2022 at 11:25:15 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Thank you for your follow up email.

I wanted to check if you received my two emails send yesterday afternoon with our first two batches of additional responsive records.

We sent the two emails at approximately 4:48PM and 4:50PM. However, I received a delivery error message but I was not sure if both emails failed to deliver.

Could you kindly let me know if you were able to receive one or both of the emails? Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

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Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

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<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFiNjMwMzkxYjo2OmJiNmE6ZmE4NDI2ZjlxZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDljMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



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regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Monday, May 30, 2022 9:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: 125534-94670199@requests.muckrock.com
Sent: Friday, June 17, 2022 6:42 PM
To: Lim, Victor (DEM)
Cc: gina@MothersAgainstDrugDeaths.org; Gina Mcdonald; DEM Records Request; SOTF, (BOS)
Subject: RE: California Public Records Act Request: Tenderloin Linkage Center Communications (Department of Emergency Management)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Department of Emergency Management
PRA Office
1011 Turk Street
SF, CA 94102

June 17, 2022

This is a follow up to a previous request:

One more follow up. Please continue to use my yahoo email for communication and records as well as Muckrock as that's what seems to work best for attachments.

Thanks again,

Gina

View request history, upload responsive documents, and report problems here:

https://url.avanan.click/v2/___https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fdepartment-of-emergency-management-8080%252Ftenderloin-linkage-center-communications-department-of-emergency-management-125534%252F%253Femail%253Dvictor.lim%252540sfgov.org&url_auth_token=AAAdJxAETqCps-U29PPrGEzc-Bc%3A1o2Nte%3A5YhN442hIF5giOgYV05TyFA6KWd2WDSzsyXPcsbxm2k____.YXAzOnNmZHQyOmE6bzpiYmNkOTY2YTdiYzEwMzkYOGI3OTI4ZmJmMGNkZGVmNT02OjUyMWU6Y2MwZDg0YmZjY2VjN2RkMTdiMwY2MzhiMDU1YzJiY2Y1ZjllNjd hMTViNjIwNmYzOTI5OGJhZDMYNGQ1YTZhNj p0OIQ

If prompted for a passcode, please enter:
YMLUAYE

Filed via MuckRock.com
E-mail (Preferred): 125534-94670199@requests.muckrock.com

PLEASE NOTE OUR NEW ADDRESS
For mailed responses, please address (see note):
MuckRock News
DEPT MR 125534

263 Huntington Ave
Boston, MA 02115

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

—
On June 17, 2022:

Subject: RE: California Public Records Act Request: Tenderloin Linkage Center Communications (Department of Emergency Management)

Thank you Mr Lim.

The emails that you sent to my yahoo and .org were unsuccessful with the attachment. However, I am able to receive them on Muckrock.

I appreciate your effort on this and that you will release more on a rolling basis.

Gina McDonald
—

On June 16, 2022:

Subject: FW: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Dear Ms. McDonald,

We are resending you the second batch of documents originally emailed out yesterday, 6/15/2022 at 4:50PM.

Please confirm receipt of email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-554-4827 direct | 直線
415-748-0028 cell | 手機
415-558-2712 media line | 傳媒
—

On June 16, 2022:

Subject: Fw: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Resending the email we emailed out yesterday at 4:47PM to you and including the Muckrock email address from your original request.

Please confirm receipt of this response. Thank you.

Victor Wai Ho Lim | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-558-2768 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

On April 27, 2022:

Subject: Re: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 22035

Dear Mr Lim,

I also have a response to this and supporting documents that I will provide shortly that show several email chains with DEM. I received these from the other SF Government agencies that all complied with this same exact request. There are also email chains and texts to the controllers office discussing how to gather and measure data that I will supply.

Unless these communications were DELETED, I am just wondering why they haven't been released under this request to DEM as they were with every other agency that was involved with the Tenderloin Linkage Center.

Thank you,

Gina McDonald

Sent from Yahoo Mail for iPhone

On April 27, 2022:

Subject: RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 22035

Dear Mr. Young,

Please replace the documents we submitted yesterday with the attached revised response letter and supporting documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

On Feb. 27, 2022:

Subject:

To Whom It May Concern:

Pursuant to the California Public Records Act, I hereby request the following records:

I am requesting all electronic communication, including email, text message, any messaging service or app used in communication regarding the Tenderloin Linkage Center and it's fenced in area. This is to include communication

between all government and non governmental agencies involved in the operation of the linkage center, including communications with non profit agencies.

I am requesting that all records be preserved until this request is completed.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Sincerely,

Virginia McDonald

View request history, upload responsive documents, and report problems here:

https://url.avanan.click/v2/___https://accounts.muckrock.com/accounts/login/?next=https%3A%2F%2Fwww.muckrock.com%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency_login%252Fdepartment-of-emergency-management-8080%252Ftenderloin-linkage-center-communications-department-of-emergency-management-125534%252F%253Femail%253Dvictor.lim%252540sfgov.org&url_auth_token=AAAdJxAETqCps-U29PPrGEzc-Bc%3A1o2NTE%3A5YhN442hIF5giOgYV05TyFA6KWd2WDSzsyXPcsbxm2k___YXAzOnNmZHQyOmE6bzpiYmNkOTY2YTdiYzEwMzkyOGI3OTI4ZmJmMGNkZGVmNTTo2OmE4ZGE6ZWl3YzRlZTM1YTtyZGFmOTQ0NzkwZmUwOGVIOWM0NGRlOGY5OTcxZTViYTA4Y2ViNTA3MzAwOTg5MmY3ZGM0MDp0OIQ

If prompted for a passcode, please enter:

YMLUAYE

Filed via MuckRock.com

E-mail (Preferred): 125534-94670199@requests.muckrock.com

PLEASE NOTE OUR NEW ADDRESS

For mailed responses, please address (see note):

MuckRock News

DEPT MR 125534

263 Huntington Ave

Boston, MA 02115

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.



Leger, Cheryl (BOS)

From: 125534-94670199@requests.muckrock.com
Sent: Friday, June 17, 2022 6:41 PM
To: Lim, Victor (DEM)
Cc: gina@MothersAgainstDrugDeaths.org; Gina McDonald; DEM Records Request; SOTF, (BOS)
Subject: RE: California Public Records Act Request: Tenderloin Linkage Center Communications (Department of Emergency Management)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Department of Emergency Management
PRA Office
1011 Turk Street
SF, CA 94102

June 17, 2022

This is a follow up to a previous request:

Thank you Mr Lim.

The emails that you sent to my yahoo and .org were unsuccessful with the attachment. However, I am able to receive them on Muckrock.

I appreciate your effort on this and that you will release more on a rolling basis.

Gina McDonald

View request history, upload responsive documents, and report problems here:

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YMLUAYE

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E-mail (Preferred): 125534-94670199@requests.muckrock.com

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MuckRock News
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263 Huntington Ave
Boston, MA 02115

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On June 16, 2022:

Subject: FW: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Dear Ms. McDonald,

We are resending you the second batch of documents originally emailed out yesterday, 6/15/2022 at 4:50PM.

Please confirm receipt of email. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩
Liaison to Electeds & Board of Supervisors
Government & AAPI Affairs Manager
External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-554-4827 direct | 直線
415-748-0028 cell | 手機
415-558-2712 media line | 傳媒

On June 16, 2022:

Subject: Fw: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

Resending the email we emailed out yesterday at 4:47PM to you and including the Muckrock email address from your original request.

Please confirm receipt of this response. Thank you.

Victor Wai Ho Lim | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員
Department of Emergency Management | 三藩市應急管理局
415-558-2768 direct | 直線
415-748-0028 cell | 手機
415-558-2712 media line | 傳媒

On April 27, 2022:

Subject: Re: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 22035

Dear Mr Lim,

I also have a response to this and supporting documents that I will provide shortly that show several email chains with DEM. I received these from the other SF Government agencies that all complied with this same exact request. There are also email chains and texts to the controllers office discussing how to gather and measure data that I will supply.

Unless these communications were DELETED, I am just wondering why they haven't been released under this request to DEM as they were with every other agency that was involved with the Tenderloin Linkage Center.

Thank you,

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Sent from Yahoo Mail for iPhone

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Subject: RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 22035

Dear Mr. Young,

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Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

On April 26, 2022:

Subject: RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 22035

Dear Ms. Leger,

Please find attached DEM's formal response to File No. 22035 and the supporting documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

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On Feb. 27, 2022:

Subject:

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Pursuant to the California Public Records Act, I hereby request the following records:

I am requesting all electronic communication, including email, text message, any messaging service or app used in communication regarding the Tenderloin Linkage Center and it's fenced in area. This is to include communication between all government and non governmental agencies involved in the operation of the linkage center, including communications with non profit agencies.

I am requesting that all records be preserved until this request is completed.

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Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 10 calendar days, as the statute requires.

Sincerely,

Virginia McDonald

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If prompted for a passcode, please enter:
YMLUAYE

Filed via MuckRock.com

E-mail (Preferred): 125534-94670199@requests.muckrock.com

PLEASE NOTE OUR NEW ADDRESS

For mailed responses, please address (see note):

MuckRock News

DEPT MR 125534

263 Huntington Ave

Boston, MA 02115

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From: Lim, Victor (DEM)
Sent: Monday, June 27, 2022 3:47 PM
To: Gina Mcdonald; 125534-94670199@requests.muckrock.com;
gina@MothersAgainstDrugDeaths.org
Cc: DEM Records Request; SOTF, (BOS)
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: DEM Records Request shared the folder "Kristin Hogan-Ready" with you.

Dear Ms. McDonald,

We have released two additional batches of additional responsive records to your request.

Please note, due to the voluminous size and number of responsive records we need to provide you, we have uploaded the records onto Microsoft OneDrive, and have granted access to the following emails:

1. gina.mcdee@yahoo.com;
2. 125534-94670199@requests.muckrock.com;
3. gina@MothersAgainstDrugDeaths.org

You should have received an email in your three mailboxes providing you a link to a OneDrive folder (which should look similar to the sample email provided on this response as an attachment)

After opening the email specifically addressed to you, please click on the word "Open", and it will prompt you to input the specific email address you are currently login into. For example, if you are opening the email on your Yahoo mailbox, please type in "gina.mcdee@yahoo.com" and press enter.

It will the prompt the system to send you a one-time verification login code sent as an email. Go back to your mailbox, look for that email with the one-time verification code, and input that code onto the browser to open the OneDrive folder. (Please check spam or junk mail folders if you do not see it within your "Inbox") Once you are in the OneDrive folder, you may choose to view or download any of the files you wish.

This will help speed up the process to provide additional responsive documents, given that some email servers have a 25 MB limit for the size of attachments you may receive. We have several hundred MBs of responsive documents that we need to provide.

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Please let me know if you have any questions. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Lim, Victor (DEM) <victor.lim@sfgov.org>

Sent: Thursday, June 16, 2022 4:55 PM

To: Gina Mcdonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

I will now resend the second email from yesterday, and will include your Yahoo, Muckrock, and gina@MothersAgainstDrugDeaths.org emails on the email.

Please let me know if the new email you provide receives the documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 2:35 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Mr Lim,

I believe they all came through on Muckrock. I do have an alternative email that you can use that should work.

Please try gina@MothersAgainstDrugDeaths.org

Thanks

Gina

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To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Is Cheryl or the task force able to receive them?

Gina McDonald

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Hello Ms. McDonald,

I just resent the first of the two emails from yesterday, and included your original Muckrock email address.

Please let me know if that went through. I will process with the same process if you successfully received the email. Thank you.

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 12:14 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Can you please try sending to this email again in a new email chain. Sometimes that clears it up.

Also CC the muckrock since that is for public viewing .

Thanks so much Mr. Lim!

Gina McDonald

On Thursday, June 16, 2022 at 11:52:37 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Ms. McDonald,

I sent it directly to this Yahoo email address you are currently using. Would you like me to send it to the original Muckrock email to see if it goes through?

Please let me know. Thanks!

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 11:38 AM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I have not received anything yet. Are you sending them directly to this email address or uploading to my original request that I sent through the Muckrock site?

Thanks,

Gina McDonald

On Thursday, June 16, 2022 at 11:25:15 AM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Hello Ms. McDonald,

Thank you for your follow up email.

I wanted to check if you received my two emails send yesterday afternoon with our first two batches of additional responsive records.

We sent the two emails at approximately 4:48PM and 4:50PM. However, I received a delivery error message but I was not sure if both emails failed to deliver.

Could you kindly let me know if you were able to receive one or both of the emails? Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

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415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Gina McDonald <gina.mcdee@yahoo.com>

Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Mr. Lim,

I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

Gina McDonald

On Tuesday, May 31, 2022 at 08:49:14 AM PDT, SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFjNjMwMzkyYjE2OmJiNmE6ZmE4NDI2ZjZjZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



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From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Monday, May 30, 2022 9:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Monday, June 27, 2022 5:36 PM
To: 125534-94670199@requests.muckrock.com; gina@MothersAgainstDrugDeaths.org; Lim, Victor (DEM)
Cc: DEM Records Request; SOTF, (BOS)
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Victor,

I have not received an invite to OneDrive. Just this email in all of the provided emails. Please resend.

Thanks

Gina

On Monday, June 27, 2022, 03:47:17 PM PDT, Lim, Victor (DEM) <victor.lim@sfgov.org> wrote:

Dear Ms. McDonald,

We have released two additional batches of additional responsive records to your request.

Please note, due to the voluminous size and number of responsive records we need to provide you, we have uploaded the records onto Microsoft OneDrive, and have granted access to the following emails:

1. gina.mcdee@yahoo.com;
2. 125534-94670199@requests.muckrock.com;
3. gina@MothersAgainstDrugDeaths.org

You should have received an email in your three mailboxes providing you a link to a OneDrive folder (which should look similar to the sample email provided on this response as an attachment)

After opening the email specifically addressed to you, please click on the word "Open", and it will prompt you to input the specific email address you are currently login into. For example, if you are opening the email on your Yahoo mailbox, please type in "gina.mcdee@yahoo.com" and press enter.

It will the prompt the system to send you a one-time verification login code sent as an email. Go back to your mailbox, look for that email with the one-time verification code, and input that code onto the browser to open the OneDrive folder. (Please check spam or junk mail folders if you do not see it within your "Inbox") Once you are in the OneDrive folder, you may choose to view or download any of the files you wish.

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Please let me know if you have any questions. Thank you.

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Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

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Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFjNjMwMzkxYjo2OmJiNmE6ZmE4NDI2ZjZjZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



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From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Monday, May 30, 2022 9:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald



DEM Records Request shared a folder with you

Here's the folder that DEM Records Request shared with you.

Kristin Hogan-Ready



This link only works for the direct recipients of this message.

Open

 Microsoft

[Privacy Statement](#)

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Tuesday, June 28, 2022 11:22 AM
To: Gina Mcdonald; 125534-94670199@requests.muckrock.com; gina@MothersAgainstDrugDeaths.org
Cc: DEM Records Request; SOTF, (BOS)
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: DEM Records Request shared the folder "Francis Zamora-Ready" with you.

Hello Gina,

My colleague just re-sent the invite again. It should look like the attachment on this email.

Did you also try checking the Muckrock or the gina@MothersAgainstDrugDeaths.org inboxes, and you should check your spam or junk mail boxes if you do not see it in your Inbox. I remember last time you were able to receive our documents on Muckrock.

Please let me know if you have any additional questions.

Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

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From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Monday, June 27, 2022 5:36 PM

To: 125534-94670199@requests.muckrock.com; gina@MothersAgainstDrugDeaths.org; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Victor,

I have not received an invite to OneDrive. Just this email in all of the provided emails. Please resend.

Thanks

Gina

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Dear Ms. McDonald,

We have released two additional batches of additional responsive records to your request.

Please note, due to the voluminous size and number of responsive records we need to provide you, we have uploaded the records onto Microsoft OneDrive, and have granted access to the following emails:

1. gina.mcdee@yahoo.com;
2. 125534-94670199@requests.muckrock.com;
3. gina@MothersAgainstDrugDeaths.org

You should have received an email in your three mailboxes providing you a link to a OneDrive folder (which should look similar to the sample email provided on this response as an attachment)

After opening the email specifically addressed to you, please click on the word "Open", and it will prompt you to input the specific email address you are currently login into. For example, if you are opening the email on your Yahoo mailbox, please type in "gina.mcdee@yahoo.com" and press enter.

It will the prompt the system to send you a one-time verification login code sent as an email. Go back to your mailbox, look for that email with the one-time verification code, and input that code onto the browser to open the OneDrive folder. (Please check spam or junk mail folders if you do not see it within your "Inbox") Once you are in the OneDrive folder, you may choose to view or download any of the files you wish.

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Please let me know if you have any questions. Thank you.

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Sent: Thursday, June 16, 2022 4:55 PM

To: Gina Mcdonald <gina.mcdee@yahoo.com>; SOTF, (BOS) <sotf@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hello Ms. McDonald,

I will now resend the second email from yesterday, and will include your Yahoo, Muckrock, and gina@MothersAgainstDrugDeaths.org emails on the email.

Please let me know if the new email you provide receives the documents. Thank you.

Victor Wai Ho Lim, MPA | 林偉浩

Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

From: Gina Mcdonald <gina.mcdee@yahoo.com>

Sent: Thursday, June 16, 2022 2:35 PM

To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>

Cc: DEM Records Request <RecordsRequestDEM@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Mr Lim,

I believe they all came through on Muckrock. I do have an alternative email that you can use that should work.

Please try gina@MothersAgainstDrugDeaths.org

Thanks

Gina

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Please advise.

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Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with. Thank you.

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Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald



DEM Records Request shared a folder with you

Here's the folder that DEM Records Request shared with you.



Kristin Hogan-Ready



This link only works for the direct recipients of this message.

Open

Leger, Cheryl (BOS)

From: SOTF, (BOS)
Sent: Monday, July 10, 2023 11:59 AM
To: Michael Petrelis; Safai, Ahsha (BOS); Preston, Dean (BOS); Barnes, Bill (BOS); Chung, Lauren (BOS); Carrillo, Lila (BOS); Kilgore, Preston (BOS); Bolen, Jennifer M.(BOS); Hernandez, Melissa G (BOS); San Francisco Living Wage; Bukowski, Kenneth (ADM); Perl, Charles (PUC); Ruski Augusto Sa, Mayara (PUC); gizellejane215@gmail.com; Maria Schulman; Alberto, Justine Eileen (ADM); gina.mcdee@yahoo.com; Carroll, Maryellen (DEM); Bourne, Megan (FAM); leerossh@gmail.com; Chu, Carmen (ADM)
Cc: Somera, Alisa (BOS); Calvillo, Angela (BOS); Young, Victor (BOS); myankee.sotf@gmail.com; jenn.sotf@gmail.com; Chris Hyland; Bruce Wolfe; lstein.sotf@gmail.com; DSchmi4@aol.com; Thao Hill; lilalahood.sotf@gmail.com
Subject: SOTF - Notice of Appearance; Sunshine Ordinance Task Force, Special Meeting; July 25, 2023; 4:30 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Morning:

In order to prevent any confusion regarding hybrid in-person/remote meetings due to changing meeting requirements we wanted to provide additional information via the below revised Notice of Hearing. Thank you for your patience.

--

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Date: July 25, 2023

Location: Hearing Room 408, City Hall, San Francisco, CA 94102

Time: Special Meeting Convenes - 4:30 p.m.
Complaint Hearings - 5:00 p.m.
(Note: Hearings on complaints will begin no earlier than 5:00 P.M.)

Remote Access and/or In-Person Participation

The Sunshine Ordinance Task Force and its committees convene hybrid meetings that allow in-person attendance, in-person public comment, remote access for petitioners and respondents, and remote public comment via teleconference (via Webex).

Webex Remote Link/Log-in:
<https://tinyurl.com/458ekx9w>
Password: sunshine

Telephone Call-in:
1 (415) 655-0001 / Meeting ID: 2592 715 5953 # #
(press *3 to enter the speaker line)

Complaints Scheduled for Hearing on July 25, 2023 will begin no earlier than 5:00 p.m. *The Petitioner and the Respondent are required to attend this hearing.*

CONSENT AGENDA - The Sunshine Ordinance Task Force shall review **File Nos. 22132** and **22133** to affirm that the Sunshine Ordinance Task Force has jurisdiction; that the noted violations of the Sunshine Ordinance, Brown Act, or California Public Records Act occurred; and, if applicable, to issue an Order of Determination and refer matters to a committee for monitoring. The Complainant and Respondent are not required to attend the July 25, 2023 Special Sunshine Task Force meeting but may attend to provide testimony during the public comment period for this item related to the above-listed determinations.

File No. 22132 Complaint filed by Michael Petrelis against Supervisor Ahsha Safai, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

File No. 22133 Complaint filed by Michael Petrelis against Supervisor Dean Preston, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

File No. 22031: Complaint filed by Gizelle Rabi and Karl Kramer against City Administrator Carmen Chu and the Office of the City Administrator for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22032: Complaint filed by Gizelle Rabi and Karl Kramer against Charles Perl and the San Francisco Public Utilities Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Augusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code, (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Act Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.


File No. 21150: Complaint filed by Maria Schulman against Justine Alberto and the Animal Care and Control Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to public records request in a timely and/or complete manner.

File No. 22035: Complaint filed by Gina McDonald against the Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22052: Complaint filed by Lee Heidhues against Megan Bourne and the Fine Arts Museum for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request in a timely and/or complete manner.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by **5:00 PM, July 19, 2023 (Wednesday)**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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From: Lim, Victor (DEM)
Sent: Monday, June 27, 2022 3:47 PM
To: Gina McDonald; 125534-94670199@requests.muckrock.com;
gina@MothersAgainstDrugDeaths.org
Cc: DEM Records Request; SOTF, (BOS)
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: DEM Records Request shared the folder "Kristin Hogan-Ready" with you.

Dear Ms. McDonald,

We have released two additional batches of additional responsive records to your request.

Please note, due to the voluminous size and number of responsive records we need to provide you, we have uploaded the records onto Microsoft OneDrive, and have granted access to the following emails:

1. gina.mcdee@yahoo.com;
2. 125534-94670199@requests.muckrock.com;
3. gina@MothersAgainstDrugDeaths.org

You should have received an email in your three mailboxes providing you a link to a OneDrive folder (which should look similar to the sample email provided on this response as an attachment)

After opening the email specifically addressed to you, please click on the word "Open", and it will prompt you to input the specific email address you are currently login into. For example, if you are opening the email on your Yahoo mailbox, please type in "gina.mcdee@yahoo.com" and press enter.

It will the prompt the system to send you a one-time verification login code sent as an email. Go back to your mailbox, look for that email with the one-time verification code, and input that code onto the browser to open the OneDrive folder. (Please check spam or junk mail folders if you do not see it within your "Inbox") Once you are in the OneDrive folder, you may choose to view or download any of the files you wish.

This will help speed up the process to provide additional responsive documents, given that some email servers have a 25 MB limit for the size of attachments you may receive. We have several hundred MBs of responsive documents that we need to provide.

Please note, personal contact information has been redacted to protect personal privacy in portions of some responsive records. See Gov. Code § 6254(c), California Constitution, Art. I, Sec. 1. Please also note that certain conference call dial-in information intended only for internal use have been redacted pursuant to the official information privilege. Cal. Evid. Code § 1040.

Please let me know if you have any questions. Thank you.

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Thank you,

Gina McDonald

Leger, Cheryl (BOS)

From: Gina McDonald <gina.mcdee@yahoo.com>
Sent: Monday, June 27, 2022 5:36 PM
To: 125534-94670199@requests.muckrock.com; gina@MothersAgainstDrugDeaths.org; Lim, Victor (DEM)
Cc: DEM Records Request; SOTF, (BOS)
Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

Hi Victor,

I have not received an invite to OneDrive. Just this email in all of the provided emails. Please resend.

Thanks

Gina

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Dear Ms. McDonald,

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Please note, due to the voluminous size and number of responsive records we need to provide you, we have uploaded the records onto Microsoft OneDrive, and have granted access to the following emails:

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Liaison to Electeds & Board of Supervisors

Government & AAPI Affairs Manager

External Affairs Officer | 外務特派專員

Department of Emergency Management | 三藩市應急管理局

415-554-4827 direct | 直線

415-748-0028 cell | 手機

415-558-2712 media line | 傳媒

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Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Sent: Wednesday, June 8, 2022 2:52 PM

To: Lim, Victor (DEM) <victor.lim@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>

Subject: Re: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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I am checking in on your progress on this request. Have you been able to connect with the IT person that we spoke about at the Task Force hearing and/or obtain the communication that I requested?

Please advise.

Cheryl,

What is the timeline on how this works? Do we wait for another hearing?

Thanks so much!

Best,

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Dear Ms. McDonald and Mr. Lim: In the future please provide documents in pdf format. It is much easier to work with.
Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5183

<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFjNjMwMzkxYjo2OmJiNmE6ZmE4NDI2ZjlxZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



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To: SOTF, (BOS) <sotf@sfgov.org>; Lim, Victor (DEM) <victor.lim@sfgov.org>
Subject: Case 22035 - Supporting emails/texts Dept. Of Emergency Management

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Hello Mr. Lim and Sunshine Board,

Below are a few of the emails we discussed at the last meeting regarding my Sunshine Task Force complaint #22035. I am providing photos as I am not aware of your policy regarding attachments.

These are a few examples provided by the Mayors office, DPH and text messages between SF Controller Ben Rosenfield and Mary Ellen Carroll of DEM.

As we talked about during the hearing, this is only a sample of what I received from other agencies, and am only providing a few as specified by the task force board. There are hundreds.

Please let me know if I can provide further info if needed.

Mr. Lim, were you able to connect to the IT people to broaden the request as suggested by the task force?

Thank you,

Gina McDonald



DEM Records Request shared a folder with you

Here's the folder that DEM Records Request shared with you.

Kristin Hogan-Ready



This link only works for the direct recipients of this message.



[Privacy Statement](#)

Leger, Cheryl (BOS)

From: Lim, Victor (DEM)
Sent: Tuesday, June 28, 2022 11:22 AM
To: Gina Mcdonald; 125534-94670199@requests.muckrock.com;
gina@MothersAgainstDrugDeaths.org
Cc: DEM Records Request; SOTF, (BOS)
Subject: RE: Case 22035 - Supporting emails/texts Dept. Of Emergency Management
Attachments: DEM Records Request shared the folder "Francis Zamora-Ready" with you.

Hello Gina,

My colleague just re-sent the invite again. It should look like the attachment on this email.

Did you also try checking the Muckrock or the gina@MothersAgainstDrugDeaths.org inboxes, and you should check your spam or junk mail boxes if you do not see it in your Inbox. I remember last time you were able to receive our documents on Muckrock.

Please let me know if you have any additional questions.

Thank you.

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Cheryl.Leger@sfgov.org

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Fax: 415-554-5163

<https://url.avanan.click/v2/www.sfbos.org.YXAzOnNmZHQyOmE6bzphZjkwYjk4M2VmNTdmZWZhN2E0MDZmOTFjNiMwMzIxOjI2ZjZDc3YjU1MTc0MWM4MGZmMTgyYzY5MDdiYzc3NDIjMzFINTY2YzRkMGUwM2I2MzBmOGU4M2NkMDp0OIQ>



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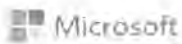


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Kristin Hogan-Ready

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Leger, Cheryl (BOS)

From: SOTF, (BOS)
Sent: Monday, July 10, 2023 11:59 AM
To: Michael Petrelis; Safai, Ahsha (BOS); Preston, Dean (BOS); Barnes, Bill (BOS); Chung, Lauren (BOS); Carrillo, Lila (BOS); Kilgore, Preston (BOS); Bolen, Jennifer M.(BOS); Hernandez, Melissa G (BOS); San Francisco Living Wage; Bukowski, Kenneth (ADM); Perl, Charles (PUC); Ruski Augusto Sa, Mayara (PUC); gizellejane215@gmail.com; Maria Schulman; Alberto, Justine Eileen (ADM); gina.mcdee@yahoo.com; Carroll, Maryellen (DEM); Bourne, Megan (FAM); leerossh@gmail.com; Chu, Carmen (ADM)
Cc: Somera, Alisa (BOS); Calvillo, Angela (BOS); Young, Victor (BOS); myankee.sotf@gmail.com; jenn.sotf@gmail.com; Chris Hyland; Bruce Wolfe; lstein.sotf@gmail.com; DSchmi4@aol.com; Thao Hill; lilalahood.sotf@gmail.com
Subject: SOTF - Notice of Appearance; Sunshine Ordinance Task Force, Special Meeting; July 25, 2023; 4:30 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Morning:

In order to prevent any confusion regarding hybrid in-person/remote meetings due to changing meeting requirements we wanted to provide additional information via the below revised Notice of Hearing. Thank you for your patience.

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You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee.

Date: July 25, 2023

Location: Hearing Room 408, City Hall, San Francisco, CA 94102

Time: Special Meeting Convenes - 4:30 p.m.
Complaint Hearings – 5:00 p.m.
(Note: Hearings on complaints will begin no earlier than 5:00 P.M.)

Remote Access and/or In-Person Participation

The Sunshine Ordinance Task Force and its committees convene hybrid meetings that allow in-person attendance, in-person public comment, remote access for petitioners and respondents, and remote public comment via teleconference (via Webex).

Webex Remote Link/Log-in:
<https://tinyurl.com/458ekx9w>
Password: sunshine

Telephone Call-in:
1 (415) 655-0001 / Meeting ID: 2592 715 5953 # #
(press *3 to enter the speaker line)

Complaints Scheduled for Hearing on July 25, 2023 will begin no earlier than 5:00 p.m. *The Petitioner and the Respondent are required to attend this hearing.*

CONSENT AGENDA - The Sunshine Ordinance Task Force shall review **File Nos. 22132 and 22133** to affirm that the Sunshine Ordinance Task Force has jurisdiction; that the noted violations of the Sunshine Ordinance, Brown Act, or California Public Records Act occurred; and, if applicable, to issue an Order of Determination and refer matters to a committee for monitoring. The Complainant and Respondent are not required to attend the July 25, 2023 Special Sunshine Task Force meeting but may attend to provide testimony during the public comment period for this item related to the above-listed determinations.

File No. 22132 Complaint filed by Michael Petrelis against Supervisor Ahsha Safai, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

File No. 22133 Complaint filed by Michael Petrelis against Supervisor Dean Preston, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

File No. 22031: Complaint filed by Gizelle Rabi and Karl Kramer against City Administrator Carmen Chu and the Office of the City Administrator for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22032: Complaint filed by Gizelle Rabi and Karl Kramer against Charles Perl and the San Francisco Public Utilities Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Augusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code, (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Act Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.


File No. 21150: Complaint filed by Maria Schulman against Justine Alberto and the Animal Care and Control Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to public records request in a timely and/or complete manner.

File No. 22035: Complaint filed by Gina McDonald against the Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 22052: Complaint filed by Lee Heidhues against Megan Bourne and the Fine Arts Museum for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request in a timely and/or complete manner.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by **5:00 PM, July 19, 2023 (Wednesday)**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

