

SUNSHINE ORDINANCE TASK FORCE
AGENDA PACKET CONTENTS LISTSunshine Ordinance Task ForceDate: April 5, 2023

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OTHERCompleted by: C. Leger Date 3/31/23

* An asterisked item represents the cover sheet to a document that exceeds 25 pages.
The complete document is in the file on a disk

**Sunshine Ordinance Task Force
Complaint Summary**

File No. 21128

Maria Schulman v. SF Public Utilities Commission (SFPUC)

Date filed with SOTF: 09/29/21

Contact information (Complainant information listed first):

Maria Schulman (maria.schulman@gmail.com) (Complainant)

Mayara Ruski Augusto Sa and the SFPUC

Port Commission (Respondents)

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

Administrative Summary if applicable:

8/21/21 Next Request No. 21-4560 for:

"All records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051.

All records or documents regarding 311 Request 14160477."

Complaint Attached.

Leger, Cheryl (BOS)

From: Google Forms <sfbdsupvrs@gmail.com>
Sent: Wednesday, September 29, 2021 9:03 PM
To: SOTF, (BOS)
Subject: New Response Complaint Form

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Your form has a new entry.

Here are the results.

**Complaint against which
Department or
Commission** Public Utilities Commission (PUC)

**Name of individual
contacted at Department
or Commission** Mayara Ruski Augusto Sa

Alleged Violation Public Records

**Sunshine Ordinance
Section:** SFAC 67.26, SFAC 67.27, Gov Code 6253(d)

Please describe alleged violation

Documents received contained redactions, with no clear justification. Documents were not received within ten days of the request. Respondent did provide not the name and title of each person responsible for withholding any information.

Date September 29th 2021

Name Maria Schulman

City San Francisco

Telephone 4155950868

Email maria.schulman@gmail.com

Sent via [Google Form Notifications](#)

Petitioner's Supporting Documents

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, September 29, 2021 9:25 PM
To: SOTF, (BOS)
Subject: Complaint against Public Utilities Commission (PUC)
Attachments: RE WOW 397458_Redacted for Privacy.pdf; Screen Shot 2021-09-09 at 9.45.12 AM.png; Screen Shot 2021-09-09 at 9.33.48 AM.png; Screen Shot 2021-09-09 at 9.44.19 AM.png; Screen Shot 2021-09-09 at 9.44.31 AM.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

On August 21st, 2021 I submitted a records request (Request 21-4560) to the Public Utilities Commission (PUC) via the portal at <https://sanfrancisco.nextrequest.com/>.

I asked for:

"All records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051.

All records or documents regarding 311 Request 14160477."

I received a number of documents, but they were without itemized redactions, and one redaction in particular puzzled me. This redaction is in the document "entitled "RE WOW 397458_Redacted for Privacy.pdf". It does not appear to be covering up a name or phone number.

I wrote back on September 8th, 2021, questioning this redaction. I received a response on September 9th, saying that the redaction would stand, "because the remainder of the sentence you referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions."

As it happens, I already know the identity of the speaker. I am a renter on the property in question.

Regardless of that, it is a simple matter to determine the names of property owners in San Francisco. All you need is a property address. You find the block/lot number on sfplanningis.org, and then use those numbers to search recorder.sfgov.org.

Finally, and perhaps more fundamentally, from the context of the document, it does not seem likely that the redacted sentence contains identifying information, like a name or phone number.

The redacted document ("RE WOW 397458_Redacted for Privacy.pdf") is attached, along with screenshots demonstrating how the identity of the property owner is already revealed through public record.

From: Hickey, Timothy A
Sent: Monday, August 23, 2021 2:46 PM
To: Lee, Sanford
Cc: Ramirez, Sergio; So, Jacky
Subject: RE: WOW 397458

Thanks for the great details and well thought out recommendations. It's much more than what I could have offered and hope [REDACTED] benefits from the advice.

Thanks,
Tim Hickey
Utility Analyst
Water Conservation
Main #: (415) 551-4730
Direct #: (415) 517-8540
Pronouns: he, him, his
sfpuc.org

From: Lee, Sanford <SLLee@sfgwater.org>
Sent: Monday, August 23, 2021 2:44 PM
To: Hickey, Timothy A <TAHickey@sfgwater.org>
Cc: Ramirez, Sergio <SRamirez@sfgwater.org>; So, Jacky <jso@sfgwater.org>
Subject: WOW 397458

Met with [REDACTED] regarding WOW. Informed [REDACTED] about the regulations regarding using an open hose without a shut off device. [REDACTED] stated that since the soil was like clay [REDACTED] had to leave the water running at a slow rate for it to penetrate into the ground. I suggested aerating the soil and also creating multiple berms to contain the water to the planted areas. I also suggested installing a timer on the hose bib with a soaker hose. [REDACTED] also stated that [REDACTED]
[REDACTED] . We also discuss the water rate pass-through.

Sanford Lee
Water Service Inspector

San Francisco Water Power Sewer
Water Conservation
525 Golden Gate Avenue, 10th Floor #1065
San Francisco, CA 94102

sllee@sfwater.org
Mobile: (415) 260-2984

Block 3649

Lot 001

Search

Basic Search

12 Documents

Records, 01/02/1990, 09/09]

10 / Page 1 2



Document Number	Document Date	Search Filing Code
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Names

2020074383	12/21/2020	RELEASE OF LIEN	(R) SF Department of Public Health (E) CONNELL 1922 REVOC TR	
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2020038881	10/28/2020	NTC LIEN	(R) CONNELL 1922 REVOC TR (E) SF Department of Public Health	
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2020958746	7/28/2020	DEED	(R) CONNELL 1992 REVOC TRUST (E) CONNELL ELIZ ABETH A	
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2020958743	7/28/2020	AFFIDAVIT OF DEATH	(R) CONNELL JAMES JOSEPH	
------------	-----------	--------------------	--------------------------	--

2017398960	1/23/2017	SUBSTITUTION TRUSTEE RECONVEYANCE	(R) CONNELL ELIZABETH E (E) CONNELL ELIZABETH E	
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2003401441	4/4/2003	LETTERS ADMINISTRATION	(R) YUGOFF TAISIA J (R) YUGOFF TAISIA JOSEPH	
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2000809496	8/4/2000	NTC DECISION	(R) CONNELL JAMES JOSEPH	
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Date
Pages 1

Title(s)	Description	Corrected
019	RELEASE OF LIEN	

Name Type	Name	X-Ref	Corrected
SF D			
epart			
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Grantor	of Pu		
blic			
Healt			
h			
CON			
NELL			

1922	REVOC

County of San Francisco Assessor-Recorder Public Index Search

Cart (1)

[Remove All Items](#)

D:2020958746

\$ 6.00

Total Pages 2

[Edit | Remove](#)[Parties](#) [APN](#)

162

Document **2020958746**

Number

Document Date **07/28/2020**Pages **2**

Title(s)	Description	Corrected
001	DEED	

Name Type	Name	X-Ref	Corrected
	CONNELL 199		
Grantor	2 REVOC TRU		
	ST		
	CONNELL JA		
	MES M		
Grantee	CONNELL ELI		
	ZABETH A		

Number of Documents 1
Number of Pages 2
Total Cost \$ 6.00

plicable transaction

[Back](#)[Delivery Options](#)

an Francisco **Property Information Map**

1000 Dolores Street

**Property**

General information related to properties at this location.

**Report for: 1000 DOLORES STREET**

Parcel (Block/Lot)	Parcel History	Address(es) for this Parcel	Reports
3649/001		1000 Dolores St, San Francisco, CA 94114	Assessor Summary
		1002 Dolores St, San Francisco, CA 94114	Assessor Recorded Documents
		1004 Dolores St, San Francisco, CA 94114	Secured Property Tax Rolls

**Map Layers**

- Parcels (Block/Lot)
- Parcel History
- Planning District
- Neighborhoods
- Current Planning District
- City Properties
- Schools (K-12)
- Port Facilities
- Supervisor District
- Census Tracts
- Transportation / Infrastructure
- Year Built

Planning District

District 7 Central

Supervisor District

District 8 (Rafael Mandelman)

Current Planning Team

SW Team

Census Tract

2010 Census Tract 021100

Schools (K-12) Within 600ft

Adda Clevenger School

Edison Charter K-8

Neighborhood (Planning Dept)

Noe Valley

Neighborhood Groups Map

Port Facilities

None

Services nearby (street cleaning, parks, MUNI, etc.)

Transportation (transit, ped & bike safety, etc.)

City Properties**Recommended Plants**

www.baliblue.org/plants/plants_habitat_and_nature

County of San Francisco Assessor-Recorder Public Index Search

Document Type

Grantor/Grantee Name

Grantor/Grantee Name

Titles

Document Date To

Document Number

Old Doc Number

Block

Lot

12 Documents
records, 01/02/1990, 09/09]

10 / Page



Document Number Document Date SearchFilingCode Names

Document Number Document Date Pages

2020074383	12/21/2020	RELEASE OF LIEN	(R) SF Department of Public Health (E) CONNELL 1922	<input type="button" value="Print"/> <input type="button" value="Email"/> <input type="button" value="Share"/>
------------	------------	-----------------	--	--

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, September 29, 2021 9:30 PM
To: SOTF, (BOS)
Subject: Re: Complaint against Public Utilities Commission (PUC)
Attachments: Screen Shot 2021-09-29 at 9.27.41 PM.png; Screen Shot 2021-09-29 at 9.27.22 PM.png;
Screen Shot 2021-09-29 at 9.28.12 PM.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Additional screenshots from Next Request attached.

On Wed, Sep 29, 2021 at 9:25 PM Maria Schulman <maria.schulman@gmail.com> wrote:

On August 21st, 2021 I submitted a records request (Request 21-4560) to the Public Utilities Commission (PUC) via the portal at <https://sanfrancisco.nextrequest.com/>.

I asked for:

"All records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051.

All records or documents regarding 311 Request 14160477."

I received a number of documents, but they were without itemized redactions, and one redaction in particular puzzled me. This redaction is in the document "entitled "RE WOW 397458_Redacted for Privacy.pdf". It does not appear to be covering up a name or phone number.

I wrote back on September 8th, 2021, questioning this redaction. I received a response on September 9th, saying that the redaction would stand, "because the remainder of the sentence you referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions."

As it happens, I already know the identity of the speaker. I am a renter on the property in question.

Regardless of that, it is a simple matter to determine the names of property owners in San Francisco. All you need is a property address. You find the block/lot number on sfplanningis.org, and then use those numbers to search recorder.sfgov.org.

Finally, and perhaps more fundamentally, from the context of the document, it does not seem likely that the redacted sentence contains identifying information, like a name or phone number.

The redacted document ("RE WOW 397458_Redacted for Privacy.pdf") is attached, along with screenshots demonstrating how the identity of the property owner is already revealed through public record.

✉ External Message ^

Requester + Staff

In the document entitled "RE WOW 397458_Redacted for Privacy.pdf", there's an email which redacts a statement from the property owner.

"[Property Owner] also stated that...". Her statement is redacted.

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Please provide the rest of that email, or a legal justification as to why it has been redacted. I do not believe that the statement was simply stating her name or phone number.

September 8, 2021, 8:06pm by the requester

✉ External Message ^

Requester + Staff

Dear Requester,

The record in the document entitled "RE WOW 397458_Redacted for Privacy.pdf" was redacted because the remainder of the sentence you referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions.

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As explained in our September 8, 2021 message, redactions are based on the California Public Records Act, California Government Code §§ 6254(c) and (k), 6254.16; California Constitution, article I, § 1; and California Evidence Code § 1041.

Best Regards,

SFPUC Public Records

September 9, 2021, 9:02am by Mayara Ruski Augusto Sa (Staff)

✉ External Message ^

Requester + Staff

Dear Requester,

The SFPUC has reviewed additional records responsive to your request. Please see the attached. We now consider your request closed.

Please note that information has been withheld and redacted, including a utility customer's name, address, phone number, account number, number of building occupants, financial information, and the identity of an informer, because this information is exempt from disclosure under the utility customer, privacy, and privilege exemptions of the California Public Records Act. (California Government Code §§ 6254(c) and (k), 6254.16; California Constitution, article I, § 1; California Evidence Code § 1041).

Additionally, as stated in our September 7, 2021 message, the records released to you on that date were also redacted to protect utility usage data. Please refer to the legal basis as indicated above and in the previous message.

Best Regards,

SFPUC Public Records

September 8, 2021, 4:00pm by Mayara Ruski Augusto Sa (Staff)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Friday, February 10, 2023 4:43 PM
To: SOTF, (BOS)
Cc: Young, Victor (BOS); Calvillo, Angela (BOS)
Subject: Re: SOTF - Notice of Appearance; Sunshine Ordinance Task Force, March 1, 2023; 4:00 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: Supporting Document for Complaint 21128.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Attached, please find a supporting document for one of my complaints.
Please add it to the file.

Regards,

Maria Schulman

On Thu, Feb 9, 2023 at 5:12 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee. ***Please confirm your attendance.***

Date: March 1, 2023

Location: Hearing Room 408, City Hall, San Francisco, CA 94102

Time: 4:00 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21, (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Augusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 19140: Complaint filed by Stephen Malloy against the Department of Human Resources for violating Administrative Code (Sunshine Ordinance), Sections 67.21(e) for not sending an authorized representative to the hearing; 67.25, by failing to respond to a request for public records in a timely and/or complete manner; 67.24(h) for deliberative process exemption; 67.26 for keeping withholding to a minimum and 67.27 not providing a footnote and key legal citations.

File No. 21146: Complaint filed by Sergei Severinov against Sara Maunder and the Department of Police Accountability for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request for public records in a timely and/or complete manner.

CONSENT AGENDA - The Sunshine Ordinance Task Force shall review File No. 20124 to affirm that the Sunshine Ordinance Task Force has jurisdiction; that the noted violations of the Sunshine Ordinance, Brown Act, or California Public Records Act occurred; and, if applicable, to issue an Order of Determination and refer matters to a committee for monitoring. The Complainant and Respondent are not required to attend the February 1, 2023, Sunshine Task Force meeting but may attend to provide testimony during the public comment period for this item related to the above listed determinations. *(Discussion and Action) (attachments)*

File No. 20124: Complaint filed by Stephen Bejanski against Kevin Guy and the Office of Short-Term Rentals for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.24 for failing to provide public information; 67.25 for failing to respond to an Immediate Disclosure Request in a timely manner, 67.26 for failing to keep withholding to a minimum; 67.27 for failing to justify withholding and 67.29 and failing to provide an index of records.

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 PM, February 23, 2023**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The Legislative Research Center provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

Transcript of Complaint Committee Meeting 9/20/2022

1:00:48

CHAIR SCHMIDT: Okay, for the Respondent, first I'll ask: are there any documents that were within the scope of the request here that were fully withheld?

RESPONDENT: Um, I think that email at first, because most of the, uh, the followup request that we got on September 8th was an email where um, this person, um, provided a lot of information about themselves and about someone else, and like, with all of their customer information, um, so **we just basically withheld the record** because it was— all of the useful information, let's put it that way, was information we would redact. When Ms. Schulman followed up and requested a copy of that email, we provided a redacted version of it, that, at the end of the day, had very little information, because most of it was either private or customer information.

Respondent's Response

From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Sent: Friday, October 15, 2021 11:39 AM
To: SOTF, (BOS)
Cc: Maria Schulman
Subject: RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 21128
Attachments: Complaint 21128 - Response.pdf; Exhibit A – NextRequest Correspondence Log for Request No. 21-4560.pdf; Exhibit B – Fifth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency.pdf

Dear Ms. Leger,

Attached is SFPUC's full response to Complaint No. 21128 and supporting documents.

Thank you,
Mayara Ruski Augusto Sa
SFPUC Public Records Senior Analyst

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Thursday, October 7, 2021 3:49 PM
To: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Cc: Maria Schulman <maria.schulman@gmail.com>
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 21128

CAUTION: This email originated from **outside** of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Afternoon:

Mayara Ruski Augusto Sa and the San Francisco Public Utilities Commission have been named as Respondents in the attached complaint filed with the Sunshine Ordinance Task Force. Please respond to the attached complaint/request within five business days.

The Respondent is required to submit a written response to the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice. This is your opportunity to provide a full explanation to allow the Task Force to be fully informed in considering your response prior its meeting.

Please include the following information in your response if applicable:

1. List all relevant records with descriptions that have been provided pursuant to the Complainant request.
2. Date the relevant records were provided to the Complainant.
3. Description of the method used, along with any relevant search terms used, to search for the relevant records.
4. Statement/declaration that all relevant documents have been provided, does not exist, or has been excluded.
5. Copy of the original request for records (if applicable).

6. Statement/declaration that all relevant documents have been provided, does not exist, or Acknowledgement of noncompliance with the Sunshine Ordinance or declaration of no-contest.

Please refer to the File Number when submitting any new information and/or supporting documents pertaining to this complaint.

The Complainant alleges:

Complaint Attached.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

 Click to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.



Cheryl Leger, Assistant Clerk
Sunshine Ordinance Task Force
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
sotf@sfgov.org

October 15, 2021

**Re: Sunshine Ordinance Task Force Complaint File N. 21128
Maria Schulman v. SFPUC et al.**

Dear Honorable Members of the Sunshine Ordinance Task Force:

We write in response to Complaint No. 21128 filed by Maria Schulman (“Complainant”) on September 29, 2021 with the Sunshine Ordinance Task Force. The Task Force sent the complaint to the San Francisco Public Utilities Commission (“SFPUC”) on October 7, 2021.

Complaint No. 21128 pertains to the Complainant’s public records request received by the SFPUC on August 26, 2021 seeking “all records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051. All records or documents regarding 311 Request 14160477.” (“Request”).

The SFPUC timely provided all responsive records with certain redactions as required by law. The Complainant alleges that SFPUC violated the Sunshine Ordinance and the California Public Records Act because:

Documents received contained redactions, with no clear justification. Documents were not received within ten days of the request. Respondent did provide not [sic] the name and title of each person responsible for withholding any information.

London N. Breed
Mayor

Sophie Maxwell
President

Anson Moran
Vice President

Tim Paulson
Commissioner

Ed Harrington
Commissioner

Newsha Ajami
Commissioner

Michael Carlin
Acting
General Manager

Complainant’s allegations are without merit. The Complainant’s contentions and the SFPUC’s responses are as follows:

Contention: “Documents received contained redactions, with no clear justification,” and, more specifically that SFPUC failed to produce “itemized redactions.”

Response: The SFPUC provided all of the records requested with appropriate redactions for privacy as required by state law. The SFPUC has also provided

OUR MISSION: To provide our customers with high-quality, efficient and reliable water, power and sewer services in a manner that values environmental and community interests and sustains the resources entrusted to our care.



explanation and legal citation for the redactions. (See Exhibit A, p. 6.) Specifically, SFPUC noted:

we have redacted from the enclosed records a utility customer's name, address, phone number, account number, number of building occupants, and financial information based on the utility customer, privacy, and privilege exemptions of the California Public Records Act. (See California Government Code § 6254.16 (exempting from disclosure "the name, credit history, utility usage data, home address, or telephone number of utility customers"); Cal. Government Code § 6254(c) (exempting from disclosure files "the disclosure of which would constitute an unwarranted invasion of personal privacy"); Cal Govt Code Section 6254(k) (exempting from disclosure records the disclosure of which is exempted or prohibited pursuant to provisions of the Evidence Code relating to privilege); Cal. Evidence Code Section 1041 (privilege for identity of informer).

(*Id.*) As noted above, the SFPUC provided the legal justification for the redactions. (*Id.*) As all redactions were made to protect the personal privacy of a utility customer under the statutes cited above, the itemization requested by the Complainant would serve no functional or legal purpose and no further specificity is necessary or legally required.

However, SFPUC did provide targeted clarification regarding redactions when requested to do so by the Complainant. For example, in response to SFPUC's September 7 message to the Complainant, the Complainant asked SFPUC to "provide a legal justification for the redaction in the line following '@10am' in the doc entitled 'CT case events_Redacted'." On September 8, 2021, the same day SFPUC received this follow-up question from Complainant, we sent another message to clarify that "redactions made to the record 'CT case events_Redacted for Privacy' were made to remove a utility customer's name and a personal phone number." (Exhibit A, p. 4.)

Contention: The Complainant indirectly alleges that the SFPUC failed to keep redactions in records produced to Complainant to a minimum. Specifically, Complainant alleges redactions in the document titled "RE WOW 397458_Redacted for Privacy" did not appear to be covering up a name or phone number. The Complainant further alleges that redactions were unwarranted because Complainant "already know[s] the identity of the speaker," and that "it is a simple matter to determine the names of property owners in San Francisco. All you need is a property address."

As the Complainant acknowledges, the SFPUC explained that the record titled "RE WOW 397458_Redacted for Privacy.pdf," "was redacted because the remainder of the sentence [Complainant] referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions." (Exhibit A, p. 3.) As mentioned in this response, "redactions are based on the California Public Records Act, California Government Code §§ 6254(c) and (k), 6254.16; California

Constitution, article I, § 1; and California Evidence Code § 1041.” (*Id.*) Failure to redact this information would have caused the disclosure of information protected under the California privacy laws cited above. Under these circumstances, SFPUC redaction of this information was proper and necessary under applicable law.

Complainant’s further contention that redaction of information to protect personal privacy was unwarranted because the Complainant claims to already possess knowledge of the redacted information does not alter this outcome. SFPUC’s affirmative responsibility to protect private information in its possession transcends the assumed personal knowledge of any one member of the public, and this does not create an exception under applicable privacy laws. SFPUC’s duty to protect private personal information contained in a record as to all members of the public does not hinge on the assumed personal knowledge of the Complainant.

Finally, the Complainant alleges redactions to protect personal privacy are unwarranted because information regarding the identities of property owners is available on the County Recorder’s website. SFPUC does not maintain a register of property owners and is not the City department responsible for the maintenance or disclosure of this information. In contrast, SFPUC maintains a database of utility customer accounts. Being an SFPUC customer does not equate to being the property owner of record at a listed address, and vice versa. These statuses are legally and factually distinct.

As to the utility customer information in SFPUC’s possession, this information is protected under California Government Code section 6254.16, which exempts from disclosure the “name, credit history, utility usage data, home address, or telephone number of utility customers of local agencies.” SFPUC properly redacted information that would disclose information protected under this and other statutory and Constitutional privacy exemptions.

Contention: SFPUC failed to provide a timely response to Complainant’s Public Records Act request. Specifically, Complainant alleges, “Documents were not received within ten days of the request.”

Response: SFPUC timely responded to the Request. SFPUC received the Request on August 26, 2021. The City observed September 6, 2021, Labor Day, as a City holiday. The deadline to provide a written ten-day response to the Request was, therefore, September 7, 2021. On September 7, SFPUC provided an initial response to the Request, produced the majority of records in its possession, and estimated that it would be able to produce the remainder of the responsive records on or before September 20, 2021. (Exhibit A, pp. 6-7.)

As the Task Force is aware, in the Fifth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency Dated February 25, 2020, the Mayor suspended the ten-day deadline to produce records pursuant to the San Francisco Sunshine Ordinance. (See Exhibit B.) That suspension to the 10-day production deadline remains in effect and was in effect at the time SFPUC

received the Request on August 26, 2021. Because the Sunshine Ordinance provision Complainant alleges SFPUC violated is currently suspended, this contention is without merit.

SFPUC further provided a timely response to the Request pursuant to the California Public Records Act. City departments remain subject to the requirement to provide a written response to a request within ten days pursuant to section 6253(c) of the Government Code. As noted above, SFPUC initially responded to the Complainant in writing on September 7, 2021, within the 10-day response deadline provided in section 6253(c) of the Government Code. (Exhibit A, p. 6-7.) On September 7, SFPUC further provided an estimated date within which we would produce all responsive records. (Exhibit A, p. 6.) SFPUC, in fact, produced all responsive records within its possession the next day, on September 8, 2021. (Exhibit A, p. 5.) This constitutes a timely response to the Request under the California Public Records Act. To the extent Complainant argues SFPUC failed to respond to the Request in a timely manner as required pursuant to the California Public Records Act, these allegations are without merit.

Contention: Respondent did not provide the name and title of each person responsible for withholding any information.

Response: Under Government Code section 6253(d)(3), “[t]he notification of denial of any request for records required by Section 6255 shall set forth the names and titles or positions of each person responsible for the denial.”

SFPUC produced records in response to the Request and did not deny the Request. Furthermore, SFPUC’s September 7, 2021 response letter describing the exemptions applicable to the records it produced identified Mayara Ruski Augusto Sa, SFPUC Public Records Senior Analyst, as the person responsible for withholding information in response to the Request. (Exhibit A, p. 6-7.) This contention is without merit.

Based on the foregoing, SFPUC respectfully requests that Complaint No. 21128 be dismissed.

Sincerely,

Mayara Ruski Augusto Sa
SFPUC Custodian of Records

cc: Complainant

Attachments

- Exhibit A – NextRequest Correspondence Log for Request No. 21-4560
- Exhibit B – Fifth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency Dated February 25, 2020



**FIFTH SUPPLEMENT TO MAYORAL PROCLAMATION DECLARING THE
EXISTENCE OF A LOCAL EMERGENCY DATED FEBRUARY 25, 2020**

WHEREAS, California Government Code Sections 8550 et seq., San Francisco Charter Section 3.100(14) and Chapter 7 of the San Francisco Administrative Code empower the Mayor to proclaim the existence of a local emergency, subject to concurrence by the Board of Supervisors as provided in the Charter, in the case of an emergency threatening the lives, property or welfare of the City and County or its citizens; and

WHEREAS, On February 25, 2020, the Mayor issued a Proclamation (the "Proclamation") declaring a local emergency to exist in connection with the imminent spread within the City of a novel (new) coronavirus ("COVID-19"); and

WHEREAS, On March 3, 2020, the Board of Supervisors concurred in the Proclamation and in the actions taken by the Mayor to meet the emergency; and

WHEREAS, On March 4, 2020, Governor Gavin Newsom proclaimed a state of emergency to exist within the State due to the threat posed by COVID-19; and

WHEREAS, On March 6, 2020, the Local Health Officer declared a local health emergency under Section 101080 of the California Health and Safety Code, and the Board of Supervisors concurred in that declaration on March 10, 2020; and

WHEREAS, On March 6, 2020, the City issued public health guidance to encourage social distancing to disrupt the spread of COVID-19 and protect community health; and

WHEREAS, On March 7, 2020, the Local Health Officer ordered certain City facilities not to hold non-essential group events of more than 50 people for the two weeks from the date of the order and prohibited visitors from Laguna Honda Hospital; and

WHEREAS, On March 7, 2020, the Department of Human Resources issued guidance to minimize COVID-19 exposure risk for City employees who provide essential services to the local community, in particular during the current local emergency; and

WHEREAS, On March 11, 2020, March 13, 2020, March 17, 2020, and March 18, 2020, the Mayor issued supplements to the Proclamation, ordering additional measures to respond to the emergency; and



WHEREAS, On March 16, 2020, the Local Health Officer issued an order requiring most people to remain at home subject to certain exceptions including obtaining essential goods such as food and necessary supplies, and requiring the closure of non-essential businesses, through April 7, 2020; and

WHEREAS, On March 16, 2020, the Governor issued Executive Order N-28-20, finding that it is necessary to promote stability among residential and commercial tenancies to further public health and to mitigate the economic pressures of the emergency, and waiving certain provisions of state law so that local jurisdictions may achieve these purposes; and

WHEREAS, On March 17, 2020, the Governor issued Executive Order N-29-20, suspending provisions of state and local law to allow policy bodies to hold public meetings remotely without providing a physical meeting place so long as the policy body provides a means for the public to observe and address the policy body; and

WHEREAS, On March 19, 2020, the Governor issued Executive Order N-33-20 and the California Public Health Officer issued a corresponding order requiring people to stay home except as needed to maintain the continuity of operations of federal critical infrastructure sectors; and

WHEREAS, On March 21, 2020, the Governor issued Executive Order N-35-20, suspending provisions of state law to allow policy bodies to simultaneously receive briefings from local, state, or federal officials concerning information relevant to the COVID-19 emergency outside of a meeting of the policy body and to ask questions of such officials, so long as the members of the policy body do not discuss the briefing amongst themselves or take any action; and

WHEREAS, There are currently over 131 confirmed cases of COVID-19 within the City, more than 2,100 confirmed cases in California, and there have been 39 COVID-19-related deaths in California; and

WHEREAS, On March 18, 2020, the San Francisco Superior Court stayed all actions of unlawful detainer cases for 90 days, except those resulting from violence, threats of violence, or health and safety issues, and ordered that the period from March 18, 2020, through April 15, 2020 is deemed a holiday for purposes of computing time under Code



of Civil Procedure Section 1167, with the exception of unlawful detainer cases resulting from violence, threats of violence, or health and safety issues; and

WHEREAS, In the Mayor's Second Supplement to the Proclamation dated March 13, 2020, the Mayor temporarily suspended certain provisions of the City's Rent Ordinance that allow landlords to evict tenants due to non-payment of rent; the extreme circumstances presented by the COVID-19 crisis warrant expanding the protections in the Second Supplement so that there is a temporary moratorium on additional evictions, consistent with the Governor's Executive Order N-28-20 and the Superior Court's March 18, 2020 order; and

WHEREAS, Construction of temporary medical and public health facilities for testing and treatment may be necessary to address the crisis posed by COVID-19, and it is in the public interest to remove barriers in local law that would prohibit or slow the creation of such facilities; and

WHEREAS, The City is taking immediate action to procure rooms in hotels and similar facilities so that the City can provide temporary shelter to vulnerable persons who are unable to self-quarantine, and to persons who are assisting in the emergency response, and it will be essential that the City be able to transition these persons in and out of the rooms, in order to quickly and safely address the spread of the virus, and it is in the public interest to suspend local laws that may slow the process or disincentivize owners of hotels and similar facilities from making their properties available for these purposes; and

WHEREAS, Administrative Code Section 14.3(f)(2) requires employers to report annually on health care expenditures pursuant to the San Francisco Health Care Security Ordinance and Police Code Section 4910(b) requires employers to report annually on compliance with the San Francisco Fair Chance Ordinance; and the work required to compile and report this data would require some employers to engage in non-essential travel to their places of business and would place further economic strain on employers; and

WHEREAS, The COVID-19 emergency and related health restrictions has impacted the ability of City policy bodies to safely meet in person; as noted above, the Governor has relaxed state laws governing public meetings; it is in the public interest to suspend select



provisions of local law to allow policy bodies to meet efficiently and safely during the emergency consistent with state law and while ensuring public participation; and

WHEREAS, Many City employees have been reassigned from their normal duties or deployed as Disaster Service Workers to assist in the emergency response effort; other City employees must prioritize and devote their work time to work related to the emergency response; City departments have been directed to support telecommuting to the extent possible, and telecommuting employees may not have access to City records; and many City employees are unable to work full-time because they are caring for children and family members at home who have been impacted by the pandemic; these changes to the typical functioning of the City workforce and workplace have burdened the City's ability to respond to requests for public records; temporarily suspending select provisions of the Sunshine Ordinance will allow the City to devote limited staff resources to emergency services and providing services to the public while still providing transparency; the California Public Records Act will continue to apply; and

WHEREAS, The Mayor proclaims that the conditions of extreme peril exist and continue to warrant and necessitate the existence of a local emergency,

NOW, THEREFORE,

I, London N. Breed, Mayor of the City and County of San Francisco, proclaim that there continues to exist an emergency within the City and County threatening the lives, property or welfare of the City and County and its citizens;

In addition to the measures outlined in the Proclamation and in the Supplements to the Proclamation dated March 11, March 13, March 17, and March 18, 2020, it is further ordered that:

- (1) It is necessary to amend the temporary moratorium on eviction for non-payment of rent by residential tenants directly impacted by the COVID-19 crisis, as stated in Section 1 of the Second Supplement dated March 13, 2020, to clarify that it also applies to housing providers who are exempt from the Rent Ordinance because their rent is controlled or regulated by the City; to allow tenants to obtain extensions due to expenses that are non-medical in nature; and to modify the notification and timing procedures that apply when a tenant requires an extension. Accordingly, Section 1 of the Second Supplement is hereby withdrawn, and the temporary moratorium shall be as follows:



(a) Notwithstanding Section 37.9(a)(1) of the Administrative Code, if a residential tenant has not timely made a rent payment that was due on or after March 13, 2020, the landlord may not recover possession of the unit under Section 37.9(a)(1) if the tenant has provided notice to the landlord within 30 days after the date that rent was due that the tenant is unable to pay rent due to financial impacts related to COVID-19. This eviction moratorium also applies to housing providers who are exempt from Chapter 37 on the basis that the rent is controlled or regulated by the City (including without limitation privately-operated units regulated by the Mayor's Office of Housing and Community Development or the Department of Homelessness and Supportive Housing).

(b) For purposes of this Order, "financial impacts" means a substantial loss of household income due to business closure, loss of compensable hours of work or wages, layoffs, or extraordinary out-of-pocket expenses. A financial impact is "related to COVID-19" if it was caused by the COVID-19 pandemic, the Mayor's Proclamation, the Local Health Officer's Declaration of Local Health Emergency, or orders or recommended guidance related to COVID-19 from local, state, or federal authorities.

(c) Within one week of providing notice under subsection (1)(a), the tenant shall provide the landlord documentation or other objectively verifiable information that due to financial impacts related to COVID-19, the tenant is unable to pay rent. The landlord may attempt to proceed under Section 37.9(a)(1) if the tenant does not comply with this requirement to provide documentation of financial impact within one week. If the tenant has provided documentation, then the tenant shall automatically receive an additional month after the date the tenant provided the documentation to pay the rent. If the tenant does not pay the rent at that time, the landlord must inform the tenant of the breach in writing, and the landlord and tenant shall then attempt to discuss the matter in good faith in order to develop a payment plan for the tenant to pay the missed rent.

(d) This Order shall last for a period of 30 days, until the Proclamation of Local Emergency is terminated, or upon further Order from the Mayor, whichever occurs sooner. The Mayor may extend this Order by an additional period of 30 days if conditions at that time warrant extension. The Mayor shall provide notice of the extension through an Executive Order posted on the Mayor's website and delivered to the Clerk of the Board of Supervisors.

(e) Upon expiration or termination of this Order, a tenant who provided the notice required under subsection (1)(a) shall have up to six months to pay the rent owed to the



landlord, before the landlord may recover possession due to those missed rent payments under Section 37.9(a)(1). The foregoing sentence does not prevent a landlord from providing a tenant additional time under a payment plan. During the six-month period, a landlord may request documentation of the tenant's ongoing inability to pay, and the tenant shall pay if able to do so, but under no circumstances shall a tenant's failure to timely respond to a follow-up request for documentation invalidate the six-month extension period. At the end of the six-month extension period, if the tenant still has not paid all outstanding rent, Section 37.9(a)(1) shall apply.

(f) Nothing in this Order relieves a tenant of the obligation to pay rent, nor restricts a landlord's ability to recover the rent due through means other than an eviction for non-payment.

(g) The Director of the Mayor's Office of Housing and Community Development or the Director's designee, in consultation with the Executive Director of the Rent Board as appropriate, is delegated authority to adopt regulations and to develop and publish guidelines consistent with this Order, including through the development of forms and recommendations of the types of documentation that may show financial impacts related to COVID-19.

(2) There shall be a moratorium on attempts to recover possession of rental units from residential tenants, if the effective date of the notice of termination of tenancy would fall within 60 days after the date this Order expires or is terminated, except where the landlord is endeavoring to recover possession due to violence, threats of violence, or health and safety issues. This Order shall apply to evictions under Section 37.9(a)(13) only if and when the Governor or State Legislature authorize such limitations on Ellis Act evictions during this state of emergency. The Executive Director of the Rent Board is directed to develop a form that landlords shall be required to include with any eviction notices, to inform tenants of the requirements of Sections (1) and (2) of this Order, and of the Superior Court Order.

(3) Temporary medical or public health facilities related to the City's COVID-19 response, as recommended by the Director of Public Health or the Director's designee and authorized by the Mayor or the Mayor's designee, shall be allowed in the City, including on any City streets; any provision in City law that limits or restricts deployment of any emergency public health response is hereby waived, and any applicable local



requirements for public notice, the filing or approval of a permit application, or payment of fees are hereby waived.

(4) Any hotel, or other tourist or transient use, may be used for residential purposes related to the City's COVID-19 response without losing its designation as a hotel, tourist, or transient use under the Planning Code or Administrative Code Chapter 41. Any provision in City law that limits or restricts such conversions to residential use is hereby waived during the local emergency, and all otherwise applicable local requirements for public notice, the filing or approval of a permit application, or payment of fees are hereby waived. Chapter 37 of the Administrative Code shall not apply to any rooms used for the City's COVID-19 response in a hotel or other tourist or transient use property. For avoidance of doubt, the rooms shall not be "rental units" for the purpose of the Rent Ordinance under Administrative Code Section 37.2(r), and individuals staying in such rooms shall not be "tenants" under Administrative Code Section 37.2(t).

(5) The requirements for employers to report in 2020 on prior year health care expenditures and Fair Chance Ordinance compliance pursuant to Administrative Code Section 14.3(f)(2) and Police Code Section 4910(b) are waived.

(6) The following provisions of City law governing policy body meetings are hereby suspended, until the termination of the emergency, unless the Mayor provides notice to the Board of Supervisors that the suspension is no longer necessary and rescinds this Order:

(a) The requirements in Administrative Code Section 67.6(f) that policy bodies provide 72 hours' notice of special meetings and 15 days' notice of special meetings held at a location other than the building where the policy body holds regular meetings.

(b) All requirements in the Municipal Code, including in Administrative Code Chapters 8 and 67, that agendas or other information be posted at the Main Library, provided that the policy body makes reasonable efforts to post the agenda outside Room 244 in City Hall, the office for the Board of Supervisors, but only so long as the Main Library is not open to the general public.

(c) Any requirement in the Administrative Code or Campaign and Governmental Conduct Code to televise policy body meetings if the chairperson of the



policy body determines, in consultation with the Mayor's office or the staff of SFGOVTV, that televising a particular meeting is not reasonably feasible.

(d) Any requirement in Administrative Code Chapter 67 requiring policy bodies to provide a physical location for members of the public to attend or make public comment at a meeting in which all members of the policy body are teleconferencing from remote locations. The chairperson of each policy body may determine, in consultation with the Mayor's office and the clerk or secretary of the policy body, whether to provide a physical location for a particular meeting.

(e) All requirements in Chapter 67 of the Administrative Code concerning passive meetings and passive meeting bodies.

(f) The provision of Section 67.15(c) of the Administrative Code requiring that each member of the public be provided an equal amount of time for public comment, provided that any departure from the equal time rule not be intended to favor or discriminate against a particular viewpoint.

(g) Administrative Code Section 67.3(b) is suspended to the extent it would prohibit policy bodies from receiving updates relevant to the declared emergency as permitted by the Governor's Executive Order N-35-20, or any other order of the Governor in the exercise of his emergency powers.

(7) The following provisions of City law governing public records are hereby suspended for pending and future records requests, until the termination of the emergency, unless the Mayor provides notice to the Board of Supervisors that the suspension is no longer necessary and rescinds this Order:

(a) The requirements in Administrative Code Section 67.21(a) and (b) that City agencies comply with requests for inspection or copying of a public record within 10 days following receipt of the request, or provide a written justification for withholding a record within 10 days. The foregoing sentence only addresses those deadlines under the Sunshine Ordinance, and does not affect a City agency's obligation to provide an initial response to a requester within the timeframes set forth in California Government Code Section 6253(c).



(b) The requirement in Administrative Code Section 67.21(c) that City agencies comply with requests for descriptions of records.

(c) The requirement in Administrative Code Section 67.24(e)(3) that City agencies prepare and provide documents and information during the course of contract negotiations.

(d) The restriction in Administrative Code Sections 67.24(g) and 67.24(i) prohibiting City departments from relying upon Government Code Section 6255 or any similar provision as the basis for withholding any documents or information. This paragraph does not suspend Administrative Code Section 67.24(h) regarding a "deliberative process" exemption.

(e) All deadlines in Administrative Code Section 67.21 for the Sunshine Ordinance Task Force or the Supervisor of Records to make determinations, and all deadlines in the Administrative Code or in regulations for parties to submit information to the Sunshine Ordinance Task Force. All such deadlines shall be tolled until 15 days after the termination of this Order.

(f) The requirement in Administrative Code Section 67.21(e) that an authorized representative of the custodian of records attend any hearing concerning a records request and explain its decision to withhold the records requested.

(8) Any provision of City law, including but not limited to Administrative Code Chapter 67, that relates to meetings of policy bodies or public records is hereby suspended to the extent that it either (i) conflicts with an executive order of the Governor issued in the exercise of his emergency powers, or (ii) would render it unlawful to comply with such a gubernatorial order without meeting additional requirements imposed by City law. The purpose of this paragraph is to align City law with state law to the extent any provision of state law regarding meetings of policy bodies or public records is modified or suspended by the Governor in the exercise of his emergency powers.

DATED: March 23, 2020

A handwritten signature in black ink that reads "London Breed".

London N. Breed
Mayor of San Francisco

Request #21-4560

CLOSED

17 of 17 filtered by: Keyword search: 21-4560 ✖

As of October 12, 2021, 3:39pm
Request Visibility: Department

Details

All records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051.

All records or documents regarding 311 Request 14160477

Received

August 25, 2021 via web

Due

September 20, 2021

Departments

Public Utilities Commission (PUC) PUC - Water

Requester

maria.schulman@gmail.com

✉ maria.schulman@gmail.com

Requester email status list



Tags

PUC: Water - Conservation

Documents

1. *ending) ①*

(1.

Requester

RE_SF Water Waste report Redacted.pdf
SF311 Case 14160477 Redacted for Privacy.pdf
SF311 Case 14160477 details Redacted for Privacy.pdf
CT case events Redacted for Privacy.pdf
Hose 8 8 2021.jpg

Staff

Only
(none)

Staff

Point of Contact

mruski@sfwater.org

Support

ewalt@sfwater.org

nwebb@sfwater.org

Tasks

Timeline

Document(s) Released to Requester

Public

RE_SF Water Waste report_Redacted.pdf

September 28, 2021, 2:01pm by Mayara Ruski Augusto Sa

External Message

Requester + Staff 

Dear Requester,

We write in response to your email dated September 8, 2021, wherein you stated "Document '396051 CT event_Redacted.pdf' states that an email was sent on 7/1/2021. Please provide that email." After conducting a diligent search for records responsive to your

September 8 request, please find the attached record, which we have determined to be responsive to your request.

Please note that we have redacted from the enclosed record a utility customer's name, address, and account number based on the utility customer and privacy exemptions of the California Public Records Act. (See California Govt. Code § 6254.16 (exempting from disclosure "the name, credit history, utility usage data, home address, or telephone number of utility customers"); Cal. Government Code § 6254(c) (exempting from disclosure files "the disclosure of which would constitute an unwarranted invasion of personal privacy"); Cal. Const., art. I, § 1; Cal Govt. Code § 6254(k)). Redactions have also been made to the enclosed record pursuant to the identity of the informer privilege. (Cal. Evidence Code § 1041; Cal. Govt. Code § 6254(k)).

Best Regards,

Mayara Ruski Augusto Sa

SFPUC Public Records Senior Analyst

September 28, 2021, 2:01pm by Mayara Ruski Augusto Sa (Staff)

Document(s) Added

Staff Only

RE_SF Water Waste report_Redacted.pdf

September 27, 2021, 5:00pm by Mayara Ruski Augusto Sa

External Message

Requester + Staff 

Dear Requester,

The record in the document entitled "RE WOW 397458_Redacted for Privacy.pdf" was redacted because the remainder of the sentence you referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions.

As explained in our September 8, 2021 message, redactions are based on the California Public Records Act, California Government Code §§ 6254(c) and (k), 6254.16; California Constitution, article I, § 1; and California Evidence Code § 1041.

Best Regards,

SFPUC Public Records

September 9, 2021, 9:02am by Mayara Ruski Augusto Sa (Staff)

External Message

Requester + Staff 

Document "396051 CT event_Redacted.pdf" states that an email was sent on 7/1/2021.

Please provide that email.

September 8, 2021, 8:35pm by the requester

External MessageRequester + Staff 

Document "396051 CT event_Redacted.pdf" states that an email was sent on 7/1/2021.

Please provide that email.

September 8, 2021, 8:34pm by the requester

External MessageRequester + Staff 

In the document entitled "RE WOW 397458_Redacted for Privacy.pdf", there's an email which redacts a statement from the property owner.

"[Property Owner] also stated that...". Her statement is redacted.

Please provide the rest of that email, or a legal justification as to why it has been redacted. I do not believe that the statement was simply stating her name or phone number.

September 8, 2021, 8:06pm by the requester

External MessageRequester + Staff 

In the document entitled "RE WOW 397458_Redacted for Privacy.pdf", there's an email which redacts a statement from the property owner.

"[Property Owner] also stated that...". Her statement is redacted.

Please provide the rest of that email, or a legal justification as to why it has been redacted. I do not believe that the statement only contains identifying information.

September 8, 2021, 8:05pm by the requester

External MessageRequester + Staff 

In the document entitled "RE WOW 397458_Redacted for Privacy.pdf", there's an email which redacts a statement from the property owner.

"[Property Owner] also stated that...". Her statement is redacted.

Please provide the rest of that email, or a legal justification as to why it has been redacted. I do not believe that the statement only contains identifying information.

September 8, 2021, 8:05pm by the requester

External MessageRequester + Staff 

Dear Requester,

Please note that the redactions made to the record "CT case events_Redacted for Privacy" were made to remove a utility customer's name and a personal phone number. No other information was redacted in that record. The legal basis for these redactions was provided in the message provided to you yesterday.

Best Regards,

SFPUC Public Records

September 8, 2021, 4:22pm by Mayara Ruski Augusto Sa (Staff)

Request Closed

Public

September 8, 2021, 4:00pm by Mayara Ruski Augusto Sa

Document(s) Released to Requester

Public

CT case results _Redacted for Privacy.pdf

RE WOW 397458_Redacted for Privacy.pdf

September 8, 2021, 4:00pm by Mayara Ruski Augusto Sa

External Message

Requester + Staff 

Dear Requester,

The SFPUC has reviewed additional records responsive to your request. Please see the attached. We now consider your request closed.

Please note that information has been withheld and redacted, including a utility customer's name, address, phone number, account number, number of building occupants, financial information, and the identity of an informer, because this information is exempt from disclosure under the utility customer, privacy, and privilege exemptions of the California Public Records Act. (California Government Code §§ 6254(c) and (k), 6254.16; California Constitution, article I, § 1; California Evidence Code § 1041).

Additionally, as stated in our September 7, 2021 message, the records released to you on that date were also redacted to protect utility usage data. Please refer to the legal basis as indicated above and in the previous message.

Best Regards,

SFPUC Public Records

September 8, 2021, 4:00pm by Mayara Ruski Augusto Sa (Staff)

Document(s) Added

Staff Only

CT case results _Redacted for Privacy.pdf

RE WOW 397458_Redacted for Privacy.pdf

September 8, 2021, 2:43pm by Mayara Ruski Augusto Sa

External Message

Requester + Staff 

Please release the rest of the documents immediately, or I will file a complaint with the Sunshine Task Force.

I am particularly interested in knowing the outcome of this complaint. What happened during the inspection on 8/20? The inspector's notes have been redacted, and it appears that information is missing.

Please immediately provide a legal justification for the redaction in the line following "@10am" in the doc entitled "CT case events_Redacted". That line, presumably, says what the outcome of the inspection was.

If I do not hear from you by EOD on Wednesday, September 8th, I will initiate a complaint.

September 7, 2021, 8:59pm by the requester

Due Date Changed

Public

09/20/2021 (was 09/07/2021). Additional time needed to review remaining records with the City Attorney's Office

September 7, 2021, 5:30pm by Mayara Ruski Augusto Sa

Document(s) Released to Requester

Public

September 7, 2021, 5:29pm by Mayara Ruski Augusto Sa

External Message

Requester + Staff 

Dear Requester,

The SFPUC has identified records responsive to your request. Please note that the records responsive to the first part of your request are the same ones released to you as responsive to your request #21-3587. Please find attached additional records responsive to the second part of your request.

Please note that we have redacted from the enclosed records a utility customer's name, address, phone number, account number, number of building occupants, and financial information based on the utility customer, privacy, and privilege exemptions of the California Public Records Act. (See California Government Code § 6254.16 (exempting from disclosure "the name, credit history, utility usage data, home address, or telephone number of utility customers"); Cal. Government Code § 6254(c) (exempting from disclosure files "the disclosure of which would constitute an unwarranted invasion of personal privacy"); Cal Govt Code Section 6254(k) (exempting from disclosure records the disclosure of which is exempted or prohibited pursuant to provisions of the Evidence Code relating to privilege); Cal. Evidence Code Section 1041 (privilege for identity of informer)).

Due to the need to consult with the City Attorney's Office, we will produce additional responsive records as soon as reasonably possible on an incremental basis.

Best Regards,
Mayara Ruski Augusto Sa
SFPUC Public Records Senior Analyst
September 7, 2021, 5:29pm by Mayara Ruski Augusto Sa (Staff)

Document(s) Added Staff Only

Hose 8_8_2021.jpg
CT case events_Redacted for Privacy.pdf
SF311 Case 14160477 details_Redacted for Privacy.pdf
SF311 Case 14160477_Redacted for Privacy.pdf

September 7, 2021, 5:17pm by Mayara Ruski Augusto Sa

Document(s) Added Staff Only

396051 CT event_Redacted.pdf
396051 CT Summary_Redacted.pdf
396051 SF311 report_Redacted.pdf

September 7, 2021, 5:15pm by Mayara Ruski Augusto Sa

Internal Message Staff Only 

Hi Nathan,
This request is similar to Request #21-3587. Once the records are available, I will contact the City Attorney's Office to discuss redactions.
Thanks!

August 26, 2021, 8:39am by Mayara Ruski Augusto Sa (Staff)

Tags Added Staff Only

PUC: Water - Conservation

August 26, 2021, 8:36am by Mayara Ruski Augusto Sa

Internal Department Assignment Staff Only

Added: PUC - Water.

August 26, 2021, 8:36am by Mayara Ruski Augusto Sa

Support Staff Added Staff Only

Nathan Webb

August 26, 2021, 8:36am by Mayara Ruski Augusto Sa

External Message Requester + Staff 

Dear Requester,

Thank you for your public records request. Due to the COVID-19 pandemic, the Mayor has issued supplementary orders suspending select provisions of the Sunshine Ordinance which will affect how soon you may receive responsive documents. This memo provides details.

We have forwarded your request to the appropriate staff and will provide an update including a potential timeline within 10 days of your request.

Best Regards,
SFPUC Public Records

August 26, 2021, 8:28am by Mayara Ruski Augusto Sa (Staff)

Leger, Cheryl (BOS)

From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfgwater.org>
Sent: Monday, November 1, 2021 8:36 AM
To: SOTF, (BOS)
Cc: Alt, Emily (PUC)
Subject: RE: SOTF - Notice of Appearance - Education, Outreach and Training Committee: October 12, 2021, 5:30 p.m.-REMOTE MEETING
Attachments: Complaint 21128 - Response.pdf; Exhibit A – NextRequest Correspondence Log for Request No. 21-4560.pdf; Exhibit B – Fifth Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency.pdf

Dear Ms. Leger,

The SFPUC has already provided a written response to Complaint 21128 on October 15, 2021 (please see the attached). Please let me know if the Education, Outreach and Training Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) has already received a copy of our response. If not, can you please forward our response to the committee and attach it to the agenda?

Thank you,
Mayara Ruski Augusto Sa
SFPUC Public Records Senior Analyst

From: Marc Norton <nortonsf@protonmail.com>
Sent: Monday, November 1, 2021 7:07 AM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: LIZA murawski <lizamurawski@yahoo.com>; Padilla, Cristina (DPH) <cristina.padilla@sfdph.org>; Maria Schulman <maria.schulman@gmail.com>; Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfgwater.org>; Valdez, Sherrie (DPH) <sherrie.valdez@sfdph.org>; sfneighborhoods.net <info@sfneighborhoods.net>; Steinberg, David (DPW) <david.steinberg@sfdpw.org>
Subject: Re: SOTF - Notice of Appearance - Education, Outreach and Training Committee: October 12, 2021, 5:30 p.m.-REMOTE MEETING

CAUTION: This email originated from **outside** of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Ms. Leger,

Attached is my statement for the upcoming November 9 hearing. Please distribute it to the appropriate SOTF members.

Thank you.

Marc Norton
Marc Norton Online
(415) 648-2535 (landline)

----- Original Message -----

On Thursday, October 28th, 2021 at 3:29 PM, SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Education, Outreach and Training Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on the complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: November 9, 2021

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

Complaints:

File No. 21101: Complaint filed by Liza Murawski against the Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.15 and 67.21, by failing to provide meeting minutes upon request and failing to respond to a public records request in a timely and/or complete manner.

File No. 21124: Complaint filed by Marc Norton against the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21134: Complaint filed by Mark Sullivan against David Steinberg and Public Works for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 and 67.25, by failing to respond to a request for public records in a timely and/or complete manner.

For a document to be considered, it must be received at least two (2) working days before the hearing. **For inclusion into the agenda packet, supplemental/supporting documents must be received by 5:00 pm, November 4, 2021.**

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

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Leger, Cheryl (BOS)

From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfgov.org>
Sent: Thursday, September 15, 2022 2:45 PM
To: Leger, Cheryl (BOS)
Subject: RE: SOTF - Materials in support of PUC for Complaint Committee hearing of 9/20/22
Attachments: 396051 CT event_Redacted.pdf; 396051 CT Summary_Redacted.pdf; 396051 SF311 report_Redacted.pdf; CT case events_Redacted for Privacy.pdf; CT case results _Redacted for Privacy.pdf; Hose 8_8_2021.jpg; RE WOW 397458_Redacted for Privacy.pdf; RE_SF Water Waste report_Redacted.pdf; SF311 Case 14160477 details_Redacted for Privacy.pdf; SF311 Case 14160477_Redacted for Privacy.pdf

And here are the 10 records released to the requester. Please let me know if you need anything else. Thanks!

From: Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>
Sent: Thursday, September 15, 2022 12:32 PM
To: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfgov.org>
Subject: SOTF - Materials in support of PUC for Complaint Committee hearing of 9/20/22

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ank you.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Cheryl.Leger@sfgov.org
Tel: 415-554-7724
Fax: 415-554-5163
www.sfbos.org



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Program:Water Waste Complaint Tracking (/SFPUC/Modules/Programs/ViewProgram.aspx?ProgramId=85)»Phase:FY 20-21 Water Waste Complaint Tracking (/SFPUC/Modules/Programs/ViewPhase.aspx?PhaseId=423)»Current Step:Water Waste Complaint Received (/SFPUC/Modules/Programs/ViewStep.aspx?PhaseId=423&StepId=7264)»1000 DOLORES ST (/SFPUC/Modules/Programs/EditCase_SFRAN.aspx?ProgramType=WEE&SpecificID=396051)

Case #: 396051

Event Inspector					
Event Action Type	Email Sent	▼	Number of Units Surveyed		Efficient # Toilets
Event Date	7/1/2021		Number of Fixtures Post-Inspected		Inefficient # Toilets
Event Time Range			Leak Detected?	▼	Est. Total Toilets on Site
Event Time	10:00 AM	▼ To	12:00 PM	▼	Efficient # Urinals
Responsible	Tim Hickey	▼	Clothes Washer?	▼	Inefficient # Urinals
Language	▼		Landscape Inspected?		Est. Total Urinals on Site

311 CASE NUMBER: 13950979 & 13999644

ACTION TAKEN: Emailed and left voicemail

INCIDENT DATE: 6/27/21

TIME: 18:00, 18:30

FREQUENCY: recurring

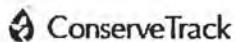
NATURE OF INCIDENT: over-irrigation

ADDITIONAL REQUEST DETAILS: hose is left running in the shrubbery on the north side of property Hose left running,

Comments: unattended, for an extended period of time

PROPERTY ADDRESS:

MAILING ADDRESS:



GoTo Case # Account # User: tshickey

Phases/Steps Programs Outreach Find by Tools Reports Admin

Program: Water Waste Complaint Tracking » Phase: FY 21-22 Water Waste Complaint Tracking » Current Step: Inspector Completed - Verified WOW » 1000 DOLGRES ST

UPDATING CASE: 397458

Update

Cancel

Delete

General Information

Events/History

Previous Cases

Results and Follow up

Retrofits

Properties in I

WalkAway

Potential Return

Return Date

Need Further Assistance From City

Interested in Other Programs

Reject or Re-Apply Reason

Internal Comments

External Customer Recommendations

8/17/21 [REDACTED] said [REDACTED] didn't have time today and wanted to reschedule to 8:20 AM 10am [REDACTED] also stated no one confirmed with [REDACTED] regarding the appointment scheduled for today

8/20/21 Met with [REDACTED] regarding WOW. Informed [REDACTED] about the regulations regarding using an open hose without a shut off device. [REDACTED] stated that since the soil was like clay, [REDACTED] had to leave the water running at a slow rate for it to penetrate into the ground. I suggested aerating the soil and also creating multiple berms to contain the water to the planted areas. I also suggested installing a timer on the hose bib with a soaker hose. [REDACTED] also stated that [REDACTED]
[REDACTED]
[REDACTED] We also discuss the water rate pass through

Phases/Steps **Programs** **Outreach** **Find by** **Tools** **Reports** ([./Reports/Reports.aspx](#)) **Admin**

Program:Water Waste Complaint Tracking (/SFPUC/Modules/Programs/ViewProgram.aspx?ProgramId=85)»Phase:FY 20-21 Water Waste Complaint Tracking (/SFPUC/Modules/Programs/ViewPhase.aspx?PhaseId=423)»Current Step:Water Waste Complaint Received (/SFPUC/Modules/Programs/ViewStep.aspx?PhaseID=423&StepID=7264)»1000 DOLORES ST (/SFPUC/Modules/Programs/EditCase_SFRAN.aspx?ProgramType=WEE&SpecificID=396051)

Updating Case: 396051

General Information	Events/History	Previous Cases	Results and Follow up	Retrofits	Properties in the Same
Responsible Applicant FirstName <input type="text"/> View (./People/EditPeople_V2.aspx?PeopleID=824076) change Applicant LastName <input type="text"/> Applicant Address 1 <input type="text"/> Applicant Address 2 <input type="text"/> Applicant City San Francisco Applicant State CA Applicant Zip 94110 <input type="text"/>	Process Status Water Waste Complaint Received Account Number <input type="text"/> View (./Accounts/ViewAccount.aspx?AccountID=386652) Change Account Holder <input type="text"/> Property Address <input type="text"/> Property Owner <input type="text"/> Region Number Region 5 Case Start Date 6/30/2021				
MyAccount Reg Import Date					
Applicant Home Phone <input type="text"/> Applicant Work Phone <input type="text"/> Applicant Email <input type="text"/> Application Number <input type="text"/> CAP? <input type="checkbox"/> CAP Type <input type="text"/> How Did You Hear? <input type="text"/> Reason for Participation <input type="text"/> Reject Reason <input type="text"/> Portal User <input type="text"/>	Service Agreement Type CPR RES-MWTR Revenue Class Name Residential Dwelling Units (Actual) 2 Occupants (Actual) <input type="text"/> Participating Units <input type="text"/> Inspector Name <input type="text"/> Other Inspector Name <input type="text"/> RFPO Num <input type="text"/> OTUW Num <input type="text"/> Portal Registered Date 6/30/2021 3:32:00 PM				
File 1 <input type="text"/> Choose File: No file chosen File 2 <input type="text"/> Choose File: No file chosen	Remove <input type="button"/> File 3 <input type="text"/> Choose File: No file chosen File 4 <input type="text"/> Choose File: No file chosen				Remove <input type="button"/> Remove <input type="button"/>

Case 13999644

Case Details

Case Ref	13999644
Classification	PUC >> Water >> SSP Report Water Waste
Associated with	[REDACTED]
Title	Hose without shut off
Description	hose is left running, sometimes for hours *** Attachment uploaded by customer: Download
Status	Closed (Case Resolved)
Closed Reason	Emailed and left voicemail.
Closed Date	30 Jun 21 15:46 (13 days ago)
Created Date	29 Jun 21 15:03 (14 days ago)
Created by	Eform WS
Raised by	
Priority	Medium
Severity	Medium

Case Form

CSR Instructions:	*** THE FIELDS BELOW ARE BACKOFFICE FIELDS FOR PUC USE ONLY ***
SFPUC Action at Property Address	Call made to property site or SFPUC account holder
Account Number	[REDACTED]
Account Holder	
Mailing Address	
Legal Owner Mailing Address	
Addresses of Action	Property Address
Conserve Track Number	396051
Entered into CC&B Database	
Date of Action	6/30/21
Staff Who Took Action	Tim Hickey
Group Who	311

Received Report**Verification Status** Not verified**Contact Initiated by**
Letter Recipient**Related 311 Case**
Numbers**History: All**

Type	Description	Raised by	Created by	Created
Initial Contact	Web (Verified) - 1065510193/I	Self Service User Anonymous	Eform WS	29 Jun 21 15:03
Event	Agent Created Case	(No Interaction)	Eform WS	29 Jun 21 15:03
eForm	SSP PUC Water Waste Report	(No Interaction)	Eform WS	29 Jun 21 15:03
Note	https://crmproxy.sfgov.org/lagan/uwa/general/attachment.html?documentRef=13999644	(No Interaction)	Eform WS	29 Jun 21 15:03
Event	Agent Updated Case Details - Description updated to: hose is left running, sometimes for hours *** Attachment uploaded by customer: https://crmproxy.sfgov.org/lagan/uwa/general/attachment.html?documentRef=4317665	(No Interaction)	Eform WS	29 Jun 21 15:03
Query	Voice In - 1065510222/I	(Unspecified Client)	Christ Bullock	29 Jun 21 15:09
Note	review to confirm SR is open in system Gv SLA. Client had previous SR 13907587 , 13905112 for this issue but appears location address did not save and they were closed.	(No Interaction)	Christ Bullock	29 Jun 21 15:12
Event	Agent Updated Case Details - Verification Status updated to: Not verified SFPUC Action at Property Address updated to Call made to property site or SFPUC account holder Group Who Received Report updated to: 311 Staff Who Took Action updated to Tim Hickey Date of Action updated to 6/30/21 Addresses of Action updated to: Property Address Conserve Track Number updated to 396051 Account Number updated to [REDACTED]	(No Interaction)	Tim A Hickey	30 Jun 21 15:43
Event	Agent Finished - Case Closed. Closed date : Wed Jun 30 15:46:00 PDT 2021 Case Resolved Emailed and left voicemail.	(No Interaction)	Tim A Hickey	30 Jun 21 15:46

9 items found.



From: Hickey, Timothy A
Sent: Monday, August 23, 2021 2:46 PM
To: Lee, Sanford
Cc: Ramirez, Sergio; So, Jacky
Subject: RE: WOW 397458

Thanks for the great details and well thought out recommendations. It's much more than what I could have offered and hope [REDACTED] benefits from the advice.

Thanks,
Tim Hickey
Utility Analyst
Water Conservation
Main #: (415) 551-4730
Direct #: (415) 517-8540
Pronouns: he, him, his
sfpuc.org

From: Lee, Sanford <SLLee@sfwater.org>
Sent: Monday, August 23, 2021 2:44 PM
To: Hickey, Timothy A <TAHickey@sfwater.org>
Cc: Ramirez, Sergio <SRamirez@sfwater.org>; So, Jacky <jso@sfwater.org>
Subject: WOW 397458

Met with [REDACTED] regarding WOW. Informed [REDACTED] about the regulations regarding using an open hose without a shut off device. [REDACTED] stated that since the soil was like clay [REDACTED] had to leave the water running at a slow rate for it to penetrate into the ground. I suggested aerating the soil and also creating multiple berms to contain the water to the planted areas. I also suggested installing a timer on the hose bib with a soaker hose. [REDACTED] also stated that [REDACTED]

[REDACTED]. We also discuss the water rate pass-through.

Sanford Lee
Water Service Inspector

San Francisco Water Power Sewer
Water Conservation
525 Golden Gate Avenue, 10th Floor #1065
San Francisco, CA 94102

sllee@sfgov.org
Mobile: (415) 260-2984



GoTo Case #

Account #

User: tahickey

[Phases/Steps](#) [Programs](#) [Outreach](#) [Find by](#) [Tools](#) [Reports](#) [Admin](#)

Program: Water Waste Complaint Tracking » Phase: FY 21-22 Water Waste Complaint Tracking » Current Step: Inspector Completed - Verified WOW » 1000 DOLORES ST

UPDATING CASE: 397458

[Update](#) [Cancel](#) [Delete](#)

General Information

Events/History

Previous Cases

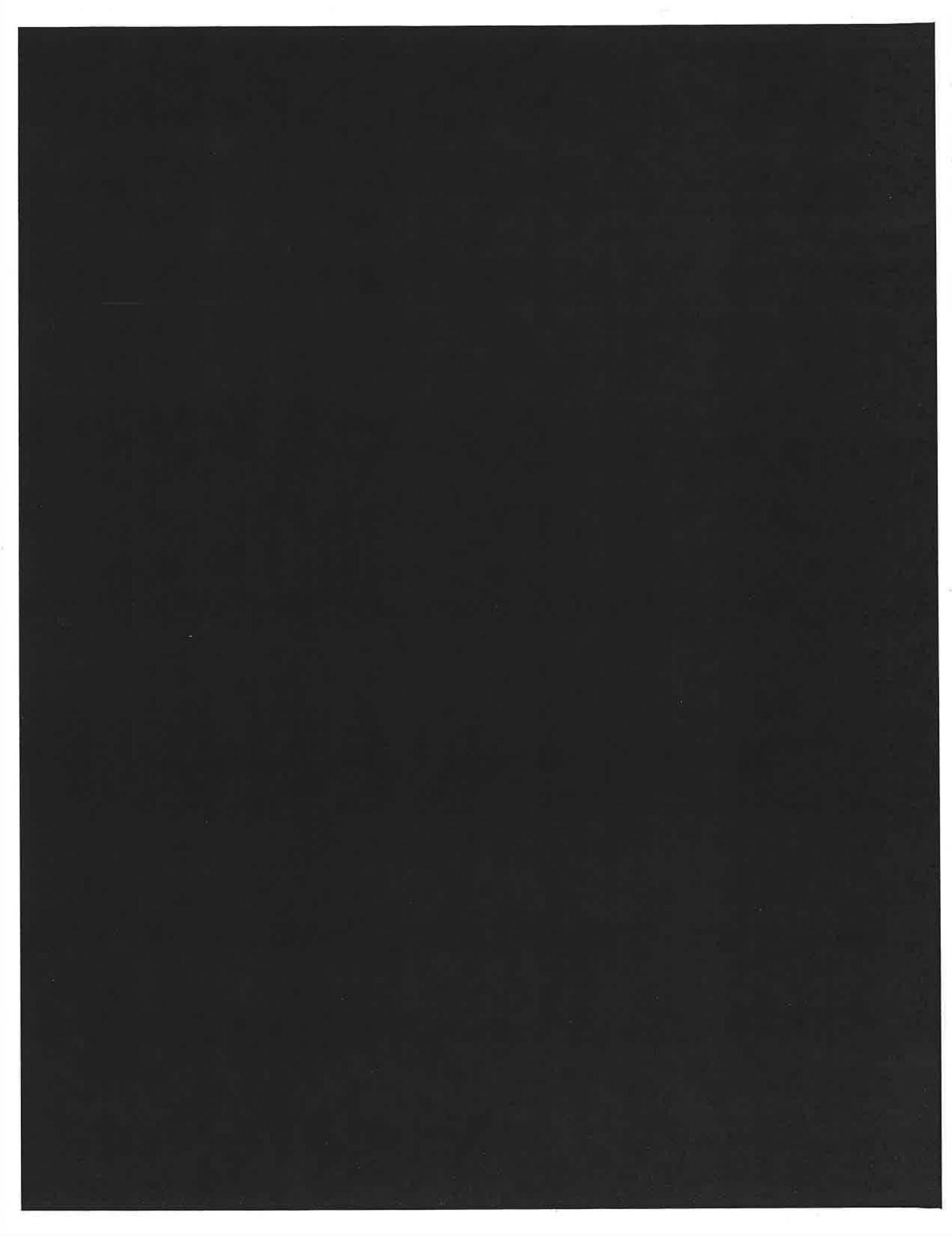
Results and Follow up

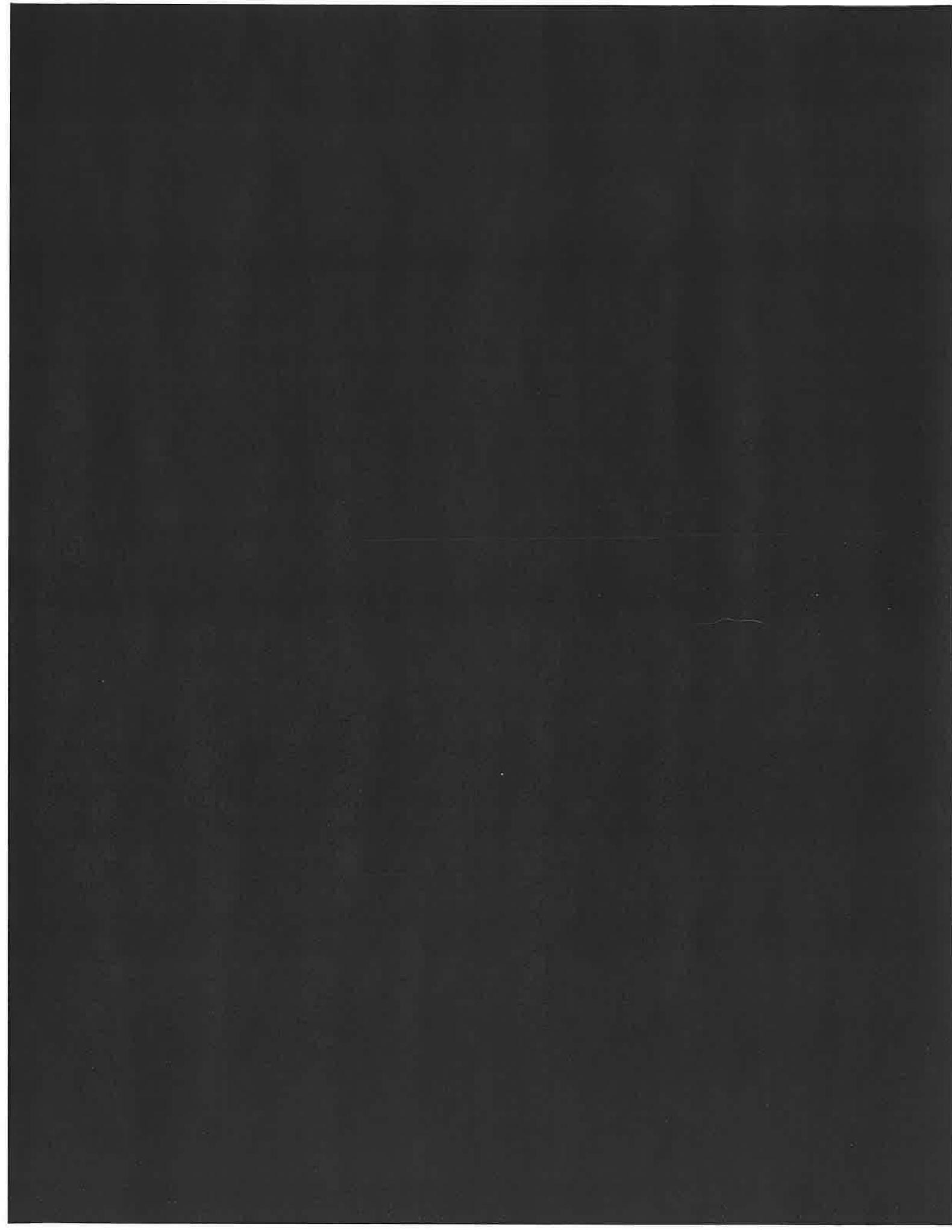
Retrofits

Properties in IL

Add New

Event Details						
EDIT	DELETE	298847	WOW Investor	Sanford Le	8/20/2021 10:00:00 AM	10:00 AM 12:00 PM
						Meet [REDACTED] @ 10am. [REDACTED]
						Rescheduled from 8/17
EDIT	DELETE	298846	Cancel	Sanford Le	8/17/2021 10:00:00 AM	10:00 AM 12:00 PM
EDIT	DELETE	298138	Outreach Via	Tim Hickey	8/13/2021 10:00:00 AM	10:00 AM 12:00 PM
						WOW/Landscape investigation scheduled at owner's request
EDIT	DELETE	298088	Email Sent	Tim Hickey	8/11/2021 10:00:00 AM	10:00 AM 12:00 PM
						311 CASE NUMBER: 14160477 ACTION TAKEN: Emailed customer INCIDENT DATE: 8/8/21 TIME: 19:57 FREQUENCY: recurring NATURE OF INCIDENT: Hose without shut off ADDITIONAL REQUEST DETAILS: Hose left running unattended for hours, causing runoff to sidewalk, no shutoff nozzle PROPERTY ADDRESS: MAILING ADDRESS:





[REDACTED]

On Wednesday, June 30, 2021, 03:32:03 PM PDT, Hickey, Timothy A <tahickey@swwater.org> wrote:

FIRST COURTESY NOTICE OF WATER WASTE

[REDACTED]
Service Address: [REDACTED]

SFPUC Account Number: [REDACTED]

Dear San Francisco Public Utilities Commission (SFPUC) Customer:

This courtesy letter is to let you know that we received a report that the following water waste may be occurring at [REDACTED]. Please take immediate action to prevent any future water waste.

- Hosing off sidewalks, driveways or other outdoor hardscapes in a manner that causes runoff to storm drains.
- Watering outdoor landscapes in a manner that causes runoff onto adjacent property, non-irrigated areas, walkways or roadways.
- Operating a hose without the use of an automatic shut-off spray nozzle. Reported details: "hose is left running sometimes for hours" and "hose is left running in the shrubbery on the north side of property ([REDACTED])"
- Using potable water in nonrecirculating fountains and decorative water features.
- Watering outdoor landscapes during and within 48 hours after measurable rainfall.

Using old, water-wasting toilets, urinals, showers and faucets that are not compliant with San Francisco's Water Conservation Ordinance.

Visible leaks in plumbing fixtures or pipes

SFPUC account holders are responsible for sites that receive multiple notices, and sites where an SFPUC inspector verifies ongoing waste may be subject to further action, which could include fines.

Please contact us at waterconservation@sfgov.org or at (415) 551-4730 if you would like to provide us with more information. For information about the water waste restrictions including FAQs, visit <https://www.sfpuc.org/learning/how-you-can-help/faq-about-wasteful-water-use>.

Free Water-Wise Evaluations

Call (415) 551-4730 to schedule a free evaluation. Our experienced technicians will help identify leaks, provide free water-efficient plumbing devices, and inform you of available financial incentives.

Free Toilet Replacement

For a limited time, the SFPUC is offering free high-efficiency toilets with free installation to eligible homes that have toilets flushing 3.5 gallons per flush or greater. For more information, visit www.sfpuc.org/prep.

Free Plumbing Devices

Pick up free water-efficient plumbing devices, such as showerheads, faucet aerators, and toilet leak detection dye tablets. To obtain devices, either schedule a Water-Wise Evaluation or visit the SFPUC Customer Service Office, open Monday through Friday, 8am to 5pm at 525 Golden Gate Avenue, 1st Floor, in San Francisco^[HTA1]. Residential properties with over 10 dwelling units and all commercial properties must participate in a free Water-Wise Evaluation to receive devices.

Water Saving Tips

- **Monitor daily water use in your home or business.** Sign up for _____ to monitor your daily water use.
- **Conduct preventative maintenance and repair leaks.** Toilets and irrigation systems are the most likely culprits. Visit _____ for tips on how to identify and repair leaks.
- **Use a broom to clean sidewalks, driveways and pavement.** If water must be used for health

and safety purposes, use only hoses with an automatic shut off nozzle, or consider a pressure washer that uses 1.6 gallons per minute versus 9 or more gallons per minute for an open hose.

- **Give your irrigation system a tune-up.** Repair or replace broken sprinkler heads and adjust them so that water remains on landscaped areas.
- **Select plants that are appropriate for San Francisco's dry climate.** Limit irrigation to cooler hours (between 8pm and 10am) to reduce evaporation.
- **Turn off the tap** when you soap your hands or brush your teeth.
- **Operate clothes washers and dishwashers with full loads**, even if the machine has an adjustable load setting.
- **Educate employees, tenants, and customers to report leaks** immediately and be mindful of water-wise practices.

For more information:

Visit: sfpuc.org/conservation

Email: waterconservation@sfgov.org

Call: (415) 551-4730

[HTA1]COVID comment

VERINT Engagement Management

Tim A Hickey  

Knowledge Search... 

Cases

New Case

Case Details

Handle Cases

New Case

Case Details

Case 14160477

Organize

New Case

Case Details

Case 14160477

Case 14160477



Case 14160477

[Reopen](#) [Add Note](#)

Case Details

Case Ref 14160477

Classification PUC >> Water >> SSP Report Water Waste

Associated with 

Title Hose_without_shut_off

Description Hose left running unattended for hours, causing runoff to sidewalk, no shutoff nozzle *** Attachment uploaded by customer:

Status Closed (Case Resolved)

Closed Reason Landscape evaluation scheduled.

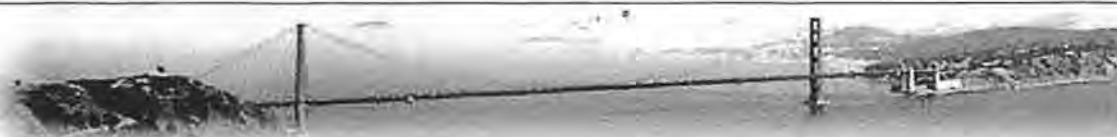
Closed Date 12 Aug 21 08:25 (14 days ago)

Created Date 8 Aug 21 19:57 (17 days ago)

Created by Eform WS

Raised by

Priority Medium



PUC Water Waste - Report

Successfully Submitted

Your Tracking Number is: 14160477

Please print a copy for your records. You may close your browser when done.

Request Details:

Nature of Incident:

Using a hose without a shut-off nozzle

Additional Incident Details: Hose left running unattended for hours, causing runoff to sidewalk, no shutoff nozzle

Location and Timing of Incident:

Location Type: Residential - Multi Family

Additional Location Details: Incident occurred on the north side of property, on [REDACTED]. Property is located on the corner of [REDACTED].

Date of Incident: 08/08/2021

Time of Incident: 05:00, pm

Frequency: recurring

Exact Street Address: [REDACTED], San Francisco, CA, 94110

Unit:

Name of

Business/Property:

Customer Contact Information:

First Name:

Last Name:

Primary Phone:

Alternate Phone:

Address Number:

Street Name:

City, State:

ZIP Code:

Email:

Expected Response Time:

The City's goal is to respond to these types of complaints within 7 calendar days

[Update](#)



From: Maria Schulman <maria.schulman@gmail.com>
Sent: Thursday, September 30, 2021 9:50 AM
To: SOTF, (BOS)
Subject: Re: Complaint against Public Utilities Commission (PUC)

Yes. I thought it over and decided to file the complaint under my name. Please close the anonymous one. I'll use this email address (maria.schulman@gmail.com) to manage it.

Thank you!
Maria

On Thu, Sep 30, 2021 at 9:10 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: Are you requesting that I open a new complaint? From what I have read below, you are using your name and not filing this complaint anonymously. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org



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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, September 29, 2021 9:30 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: Complaint against Public Utilities Commission (PUC)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Additional screenshots from Next Request attached.

On Wed, Sep 29, 2021 at 9:25 PM Maria Schulman <maria.schulman@gmail.com> wrote:

On August 21st, 2021 I submitted a records request (Request 21-4560) to the Public Utilities Commission (PUC) via the portal at <https://sanfrancisco.nextrequest.com/>.

I asked for:

"All records or documents regarding 311 Request 13999644 (Water Waste Report), and/or Conserve Track Number 396051.

All records or documents regarding 311 Request 14160477."

I received a number of documents, but they were without itemized redactions, and one redaction in particular puzzled me. This redaction is in the document "entitled "RE WOW 397458_Redacted for Privacy.pdf". It does not appear to be covering up a name or phone number.

I wrote back on September 8th, 2021, questioning this redaction. I received a response on September 9th, saying that the redaction would stand, "because the remainder of the sentence you referenced could be used to identify the speaker if it was disclosed. This information has been redacted under the utility customer and privacy exemptions."

As it happens, I already know the identity of the speaker. I am a renter on the property in question.

Regardless of that, it is a simple matter to determine the names of property owners in San Francisco. All you need is a property address. You find the block/lot number on sfplanningis.org, and then use those numbers to search recorder.sfgov.org.

Finally, and perhaps more fundamentally, from the context of the document, it does not seem likely that the redacted sentence contains identifying information, like a name or phone number.

The redacted document ("RE WOW 397458_Redacted for Privacy.pdf") is attached, along with screenshots demonstrating how the identity of the property owner is already revealed through public record.

From: SOTF, (BOS)
Sent: Thursday, October 7, 2021 3:49 PM
To: Ruski Augusto Sa, Mayara (PUC)
Cc: Maria Schulman
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 21128
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf; 21128 Complaint.pdf

Good Afternoon:

Mayara Ruski Augusto Sa and the San Francisco Public Utilities Commission have been named as Respondents in the attached complaint filed with the Sunshine Ordinance Task Force. Please respond to the attached complaint/request within five business days.

The Respondent is required to submit a written response to the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice. This is your opportunity to provide a full explanation to allow the Task Force to be fully informed in considering your response prior its meeting.

Please include the following information in your response if applicable:

1. List all relevant records with descriptions that have been provided pursuant to the Complainant request.
2. Date the relevant records were provided to the Complainant.
3. Description of the method used, along with any relevant search terms used, to search for the relevant records.
4. Statement/declaration that all relevant documents have been provided, does not exist, or has been excluded.
5. Copy of the original request for records (if applicable).
6. Statement/declaration that all relevant documents have been provided, does not exist, or Acknowledgement of noncompliance with the Sunshine Ordinance or declaration of no-contest.

Please refer to the File Number when submitting any new information and/or supporting documents pertaining to this complaint.

The Complainant alleges:

Complaint Attached.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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From: SOTF, (BOS)
Sent: Thursday, October 28, 2021 3:30 PM
To: 'LIZA murawski'; Padilla, Cristina (DPH); 'Marc Norton'; 'Maria Schulman'; Ruski Augusto Sa, Mayara (PUC); Valdez, Sherrie (DPH); 'sfneighborhoods.net'; Steinberg, David (DPW)
Subject: SOTF - Notice of Appearance - Education, Outreach and Training Committee: October 12, 2021, 5:30 p.m.-REMOTE MEETING

Good Afternoon:

Notice is hereby given that the Education, Outreach and Training Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on the complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: November 9, 2021

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

Complaints:

File No. 21101: Complaint filed by Liza Murawski against the Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.15 and 67.21, by failing to provide meeting minutes upon request and failing to respond to a public records request in a timely and/or complete manner.

File No. 21124: Complaint filed by Marc Norton against the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21134: Complaint filed by Mark Sullivan against David Steinberg and Public Works for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 and 67.25, by failing to respond to a request for public records in a timely and/or complete manner.

For a document to be considered, it must be received at least two (2) working days before the hearing. ***For inclusion into the agenda packet, supplemental/supporting documents must be received by 5:00 pm, November 4, 2021.***

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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From: SOTF, (BOS)
To: Reilly, Lynn (POL); A.J. White; muckrock muckrock; ron@getinvader.com; Maria Schulman; Ruski Augusto Sa, Mayara (PUC); Pojman, Natalie (DPH); Hawkes, Alison (DPH); Valdez, Sherrie (DPH); Marc Norton; KWART, JEN (CAT); Anonymoose (@journo_anon) ; Cityattorney
Subject: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Morning:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: March 15, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 22011:** Complaint filed by Andrew White against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.21, 67.24(d), by failing to respond to a public records request in a timely and/or complete manner.
2. **File No. 21155:** Complaint filed by Anonymous (MUC) versus the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a public records request in a timely and/or complete manner.
3. **File No. 22010:** Complaint filed by Ron Cicero against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.
4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.
5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

6. **File No. 22005:** Complaint filed by Marc Norton Against the Department of Public Health for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.21, by failing to respond to a public records request in a timely and/or complete manner.
7. **File No. 20030:** Complaint filed by Anonymous (MUC) against The Office of the City Attorney, Dennis Herrera, for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(c)(d), by failing to respond to provide assistance, failure to provide determinations and orders to comply in response to a Supervisor of Records petition and 67.34 willful violation.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (4) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 10, 2022.**

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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From: SOTF, (BOS)
Sent: Wednesday, September 7, 2022 3:05 PM
To: Zach; Kaplan, Deborah (ADM); Feitelberg, Brittany (PUC); Ruski Augusto Sa, Mayara (PUC); BUTA, ODAYA (CAT); Cote, John (PUC); RUSSI, BRAD (CAT); KWART, JEN (CAT); Anonymous; Maria Schulman; Valdez, Sherrie (DPH); Hussey, Deirdre (DPH); Hawkes, Alison (DPH); Brown, Vallie (ADM)
Cc: Young, Victor (BOS)
Subject: SOTF - Complaint Committee hearing, August 16, 2022; 5:30 PM; remote meeting;
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Afternoon:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. *Please confirm your attendance for this hearing.*

Date: September 20, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 21033:** Complaint filed by Zach Karnazes against the Mayor's Office on Disability for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.12 by failing to provide disclosures of closed session discussions and actions; 67.25 by failing to respond to an Immediate Disclosure Request for public records in a timely and/or complete manner.
2. **File No. 20126:** Anonymous (ARE) against Dennis Herrera, Odaya Buta and the Office of the City Attorney for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21 by failing to respond to a request for public records in a complete and/or timely manner, 67.26 by failing to keep withholding to a minimum, 67.29-5(a) by failing to record the statement of issues discussed in his Prop G calendar, 67.29-5(b,c,d,e) by failing to record attendees in his Prop G calendar, and 67.34 for willful violation and official misconduct by elected official.

3. **File No. 20128:** Anonymous (ARE) against Dennis Herrera, John Cote and Brad Russi for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(d) refusal to issue supervisor of records order or provide determinations, 67.21(h) for presenting a false Supervisors of Records report and 67.34 willful violation of the Sunshine Ordinance.
4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.
5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.
6. **File No. 22029:** Complaint filed by Anonymous (ARE) against Vallie Brown, City Administrator's Office, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b), 67.25(d), 67.26, and 67.27, by failing to respond to a request for public records in a timely and/or complete manner; failing to provide documents on a rolling basis; failing to keep withholdings to a minimum; and failing to provide written justification for withholdings.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, September 15, 2022.**

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Thursday, January 6, 2022 4:50 PM
To: SOTF, (BOS)
Cc: Young, Victor (BOS)
Subject: Re: SOTF - January 18, 2022 Complaint Committee hearing

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you for your email.

I am unable to attend on this date. I may be available on Tuesday afternoons starting in March.

All the best,

Maria Schulman

On Thu, Jan 6, 2022 at 7:39 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Ms. Schulman: I write to ask about your availability for a hearing before the Complaint Committee on January 18, 2022 at 5:30 PM. I have tentatively scheduled your two matters outlined below. ***Please confirm your availability.***

File No. 21140: Complaint filed by Maria Schulman against the Office of the City Attorney for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21145: Complaint filed by Maria Schulman against Sara Mauder and the Department of Police Accountability for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

Please let me know if you have questions. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, March 8, 2022 11:11 AM
To: SOTF, (BOS)
Subject: Re: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

Unfortunately, my work schedule has changed and I am no longer available on Tuesdays at 5:30pm. I'll let you know if that changes.

Maybe there's a way for me to write up a brief statement/explanation of my complaints, which the Task Force could review in my absence.

Regards,

Maria Schulman

On Tue, Mar 8, 2022 at 1:59 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Morning:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: March 15, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 22011:** Complaint filed by Andrew White against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.21, 67.24(d), by failing to respond to a public records request in a timely and/or complete manner.

2. **File No. 21155:** Complaint filed by Anonymous (MUC) versus the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a public records request in a timely and/or complete manner.
3. **File No. 22010:** Complaint filed by Ron Cicero against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.
4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.
5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.
6. **File No. 22005:** Complaint filed by Marc Norton Against the Department of Public Health for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.21, by failing to respond to a public records request in a timely and/or complete manner.
7. **File No. 20030:** Complaint filed by Anonymous (MUC) against The Office of the City Attorney, Dennis Herrera, for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(c)(d), by failing to respond to provide assistance, failure to provide determinations and orders to comply in response to a Supervisor of Records petition and 67.34 willful violation.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (4) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 10, 2022.**

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, March 8, 2022 12:19 PM
To: SOTF, (BOS)
Subject: Re: FW: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

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A postponement is fine with me. Thank you!

On Tue, Mar 8, 2022 at 3:06 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: Per the email below, are you willing to agree to a postponement of your case? Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org



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From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Sent: Tuesday, March 8, 2022 12:04 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: RE: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

Dear Ms. Leger,

Is it possible to postpone the hearing of Complaint n. 21118 to a later date? I manage the SFPUC Citizens' Advisory Committee and they are meeting next week at the same date and time as the SOTF Complaint Committee (agenda is available [here](#)). Additionally, John Scarpulla who represented the SFPUC when I was not available is presenting to the SFPUC CAC next week and is not available as well. Therefore, if a postponement could be granted, we would appreciate it.

Thanks,

Mayara Sa

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Tuesday, March 8, 2022 10:59 AM
To: Reilly, Lynn (POL) <Lynn.Reilly@sfgov.org>; A.J. White <ajwxyz@gmail.com>; muckrock muckrock <muckrocksf@gmail.com>; ron@getinvader.com; Maria Schulman <maria.schulman@gmail.com>; Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Hawkes, Alison (DPH) <alison.hawkes@sfdph.org>; Valdez, Sherrie (DPH) <sherrie.valdez@sfdph.org>; Marc Norton <nortonsf@protonmail.com>; KWART, JEN (CAT) <Jen.Kwart@sfcityatty.org>; Anonymoose (@journo_anon)  
<arecordsrequestor@protonmail.com>; Cityattorney <Cityattorney@sfcityatty.org>
Subject: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

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Good Morning:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: March 15, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 22011:** Complaint filed by Andrew White against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.21, 67.24(d), by failing to respond to a public records request in a timely and/or complete manner.
2. **File No. 21155:** Complaint filed by Anonymous (MUC) versus the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a public records request in a timely and/or complete manner.
3. **File No. 22010:** Complaint filed by Ron Cicero against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.
4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.
5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

6. **File No. 22005:** Complaint filed by Marc Norton Against the Department of Public Health for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.21, by failing to respond to a public records request in a timely and/or complete manner.

7. **File No. 20030:** Complaint filed by Anonymous (MUC) against The Office of the City Attorney, Dennis Herrera, for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(c)(d), by failing to respond to provide assistance, failure to provide determinations and orders to comply in response to a Supervisor of Records petition and 67.34 willful violation.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (4) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 10, 2022.**

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

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From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Sent: Tuesday, March 8, 2022 1:34 PM
To: SOTF, (BOS)
Cc: Maria Schulman
Subject: RE: FW: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

Perfect. Thank you both!

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Tuesday, March 8, 2022 12:24 PM
To: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Cc: Maria Schulman <maria.schulman@gmail.com>
Subject: FW: FW: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

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Ms. Ruski Augusto Sa: Ms. Schulman has agreed to your request for postponement. See the email below.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Cheryl.Leger@sfgov.org
Tel: 415-554-7724
Fax: 415-554-5163
www.sfbos.org



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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, March 8, 2022 12:19 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: FW: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

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A postponement is fine with me. Thank you!

On Tue, Mar 8, 2022 at 3:06 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: Per the email below, are you willing to agree to a postponement of your case? Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org

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From: Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>
Sent: Tuesday, March 8, 2022 12:04 PM

To: SOTF, (BOS) <sotf@sfgov.org>

Subject: RE: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

Dear Ms. Leger,

Is it possible to postpone the hearing of Complaint n. 21118 to a later date? I manage the SFPUC Citizens' Advisory Committee and they are meeting next week at the same date and time as the SOTF Complaint Committee (agenda is available [here](#)). Additionally, John Scarpulla who represented the SFPUC when I was not available is presenting to the SFPUC CAC next week and is not available as well. Therefore, if a postponement could be granted, we would appreciate it.

Thanks,

Mayara Sa

From: SOTF, (BOS) <sotf@sfgov.org>

Sent: Tuesday, March 8, 2022 10:59 AM

To: Reilly, Lynn (POL) <Lynn.Reilly@sfgov.org>; A.J. White <ajwxyz@gmail.com>; muckrock muckrock <muckrocksf@gmail.com>; ron@getinvader.com; Maria Schulman <maria.schulman@gmail.com>; Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfwater.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Hawkes, Alison (DPH) <alison.hawkes@sfdph.org>; Valdez, Sherrie (DPH) <sherrie.valdez@sfdph.org>; Marc Norton <nortonsf@protonmail.com>; KWART, JEN (CAT) <Jen.Kwart@sfcityatty.org>; Anonymoose (@journo_anon) <arecordsrequestor@protonmail.com>; Cityattorney <Cityattorney@sfcityatty.org>

Subject: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

CAUTION: This email originated from **outside** of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Morning:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

Date: March 15, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 22011:** Complaint filed by Andrew White against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.21, 67.24(d), by failing to respond to a public records request in a timely and/or complete manner.

2. **File No. 21155:** Complaint filed by Anonymous (MUC) versus the Police Department for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21 by failing to respond to a public records request in a timely and/or complete manner.

3. **File No. 22010:** Complaint filed by Ron Cicero against the Police Department for allegedly violating Administrator Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

6. **File No. 22005:** Complaint filed by Marc Norton Against the Department of Public Health for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.21, by failing to respond to a public records request in a timely and/or complete manner.

7. **File No. 20030:** Complaint filed by Anonymous (MUC) against The Office of the City Attorney, Dennis Herrera, for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(c)(d), by failing to respond to provide assistance, failure to provide determinations and orders to comply in response to a Supervisor of Records petition and 67.34 willful violation.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (4) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 10, 2022**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



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Sent: Tuesday, March 8, 2022 12:04 PM
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Thanks,
Mayara Sa

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Tuesday, March 8, 2022 10:59 AM
To: Reilly, Lynn (POL) <Lynn.Reilly@sfgov.org>; A.J. White <ajwxyz@gmail.com>; muckrock muckrock <muckrocksf@gmail.com>; ron@getinvader.com; Maria Schulman <maria.schulman@gmail.com>; Ruski Augusto Sa, Mayara <MRuskiAugustoSa@sfgov.org>; Pojman, Natalie (DPH) <natalie.pojman@sfph.org>; Hawkes, Alison (DPH) <alison.hawkes@sfph.org>; Valdez, Sherrie (DPH) <sherrie.valdez@sfph.org>; Marc Norton <nortonsf@protonmail.com>; KWART, JEN (CAT) <Jen.Kwart@sfcityatty.org>; Anonymoose (@journo_anon)  <arecordsrequestor@protonmail.com>; Cityattorney <Cityattorney@sfcityatty.org>
Subject: SOTF - Complaint Committee hearing, March 15, 2022; 5:30 PM; remote meeting;

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Good Morning:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force.

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Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (4) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 10, 2022.**

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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Leger, Cheryl (BOS)

From: Leger, Cheryl (BOS)
Sent: Tuesday, May 17, 2022 8:18 AM
To: Maria Schulman
Cc: Young, Victor (BOS); Chris Hyland
Subject: RE: SOTF - January 18, 2022 Complaint Committee hearing

Ms. Schulman: Per your email below, I write to ask if your schedule changed and you are now available on Tuesday evenings? We would like to schedule two of your cases. Thank you.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Cheryl.Leger@sfgov.org
Tel: 415-554-7724
Fax: 415-554-5163
www.sfbos.org

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Thursday, January 6, 2022 4:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: Re: SOTF - January 18, 2022 Complaint Committee hearing

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Thank you for your email.

I am unable to attend on this date. I may be available on Tuesday afternoons starting in March.

All the best,

Maria Schulman

On Thu, Jan 6, 2022 at 7:39 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Dear Ms. Schulman: I write to ask about your availability for a hearing before the Complaint Committee on January 18, 2022 at 5:30 PM. I have tentatively scheduled your two matters outlined below. ***Please confirm your availability.***

File No. 21140: Complaint filed by Maria Schulman against the Office of the City Attorney for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 21145: Complaint filed by Maria Schulman against Sara Mauder and the Department of Police Accountability for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

Please let me know if you have questions. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, May 17, 2022 8:36 AM
To: Leger, Cheryl (BOS)
Subject: Re: SOTF - January 18, 2022 Complaint Committee hearing

Thanks for asking! The schedule change turned out to be permanent. I am still not available on Tuesday afternoons.

I did get your other email and I'll try to submit a written statement for those two complaints. When do you need the statements by?

Maria

On Tue, May 17, 2022 at 8:18 AM Leger, Cheryl (BOS) <cheryl.leger@sfgov.org> wrote:

Ms. Schulman: Per your email below, I write to ask if your schedule changed and you are now available on Tuesday evenings? We would like to schedule two of your cases. Thank you.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Thursday, January 6, 2022 4:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: Re: SOTF - January 18, 2022 Complaint Committee hearing

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Thank you for your email.

I am unable to attend on this date. I may be available on Tuesday afternoons starting in March.

All the best,

Maria Schulman

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Please let me know if you have questions. Thank you.

Cheryl Leger

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, July 12, 2022 3:56 PM
To: SOTF, (BOS)
Subject: Re: SOTF - Five open cases from 2021

Yes, thank you! I'm on vacation starting tomorrow, but I'll be back by August 16th.

On Tue, Jul 12, 2022 at 3:53 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Thank you Maria. I can schedule your cases to be heard around 6:30 PM. You will not be first on the agenda. Does that work.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, July 12, 2022 3:40 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

Thanks. If my cases could be heard after 6pm, I can make it. I am only unavailable between 5-6pm on Tuesdays.

Maria

On Tue, Jul 12, 2022 at 10:58 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: Please give me a call to discuss. 415-425-6918, my cell. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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From: SOTF, (BOS)
Sent: Tuesday, July 12, 2022 9:28 AM
To: 'Maria Schulman' <maria.schulman@gmail.com>
Subject: RE: SOTF - Five open cases from 2021

Ms. Schulman: Yes, the opposing party will have an opportunity to view your statements before the hearing and you will have an opportunity to see their records as well. In addition, there is no requirement to make a personal appearance. Your case can be heard without you appearing but only if you agree to that process. It's up to you. You have five open cases from 2021 and several more in 2022. I am trying to move your cases along because you are unavailable during the SOTF Committees hearing hours which generally meet at 5:30 PM and the Task Force begins its hearings at 4:00 PM. Just tell me what you would like to do. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, July 12, 2022 8:35 AM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

If I am submitting these statements in lieu of a personal appearance, why do I need to submit the statements ahead of time? Will the subjects of my complaints have the opportunity to review my statements before the hearing? If so, that puts me at even more of a disadvantage.

On Tue, Jul 12, 2022 at 8:21 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Okay. We will calendar your hearings for the month of August before the Complaint Committee. The date of the Complaint Committee hearing is August 16. I will need your statement no later than August 11. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Monday, July 11, 2022 6:34 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

I'm going out of town and will not be able to submit my statements to you by the 14th.

In my email of June 15th, I wrote that I would submit statements if I had sufficient advance notice. I requested at least a month. A couple of days is certainly not enough notice for me.

Regards,

Maria Schulman

On Mon, Jul 11, 2022 at 4:57 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Maria: That is fine. I would like to schedule the two cases below to be heard before the Complaint Committee on July 18. Can you get your statements to me by July 14? Thank you.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Monday, July 11, 2022 4:38 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I plan to submit a statement in lieu of appearance.

On Mon, Jul 11, 2022 at 4:30 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: After reviewing our case charts, it has come to my attention that you have five outstanding cases from 2021. I write to ask if you are still unavailable on Tuesday afternoons because that is the allotted time SOTF committees meet? If so, how would you like to handle your cases? You can prepare a statement in lieu of an appearance. Just let me know how you want to proceed. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, July 12, 2022 3:40 PM
To: SOTF, (BOS)
Subject: Re: SOTF - Five open cases from 2021

Thanks. If my cases could be heard after 6pm, I can make it. I am only unavailable between 5-6pm on Tuesdays.

Maria

On Tue, Jul 12, 2022 at 10:58 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: Please give me a call to discuss. 415-425-6918, my cell. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

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From: SOTF, (BOS)
Sent: Tuesday, July 12, 2022 9:28 AM
To: 'Maria Schulman' <maria.schulman@gmail.com>
Subject: RE: SOTF - Five open cases from 2021

Ms. Schulman: Yes, the opposing party will have an opportunity to view your statements before the hearing and you will have an opportunity to see their records as well. In addition, there is no requirement to make a personal appearance. Your case can be heard without you appearing but only if you agree to that process. It's up to you. You have five open cases from 2021 and several more in 2022. I am trying to move your cases along because you are unavailable during the SOTF Committees hearing hours which generally meet at 5:30 PM and the Task Force begins its hearings at 4:00 PM. Just tell me what you would like to do. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, July 12, 2022 8:35 AM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

If I am submitting these statements in lieu of a personal appearance, why do I need to submit the statements ahead of time? Will the subjects of my complaints have the opportunity to review my statements before the hearing? If so, that puts me at even more of a disadvantage.

On Tue, Jul 12, 2022 at 8:21 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Okay. We will calendar your hearings for the month of August before the Complaint Committee. The date of the Complaint Committee hearing is August 16. I will need your statement no later than August 11. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

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From: Maria Schulman <maria.schulman@gmail.com>

Sent: Monday, July 11, 2022 6:34 PM

To: SOTF, (BOS) <sotf@sfgov.org>

Cc: Young, Victor (BOS) <victor.young@sfgov.org>

Subject: Re: SOTF - Five open cases from 2021

I'm going out of town and will not be able to submit my statements to you by the 14th.

In my email of June 15th, I wrote that I would submit statements if I had sufficient advance notice. I requested at least a month. A couple of days is certainly not enough notice for me.

Regards,

Maria Schulman

On Mon, Jul 11, 2022 at 4:57 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Maria: That is fine. I would like to schedule the two cases below to be heard before the Complaint Committee on July 18. Can you get your statements to me by July 14? Thank you.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Monday, July 11, 2022 4:38 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Subject: Re: SOTF - Five open cases from 2021

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I plan to submit a statement in lieu of appearance.

On Mon, Jul 11, 2022 at 4:30 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Ms. Schulman: After reviewing our case charts, it has come to my attention that you have five outstanding cases from 2021. I write to ask if you are still unavailable on Tuesday afternoons because that is the allotted time SOTF committees meet? If so, how would you like to handle your cases? You can prepare a statement in lieu of an appearance. Just let me know how you want to proceed. Thank you.

I will be out of the office August 5 through August 8. For questions regarding the Sunshine Ordinance, please contact Victor Young at Victor.Young@sfgov.org.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Sunday, September 11, 2022 5:05 PM
To: SOTF, (BOS); Young, Victor (BOS)
Subject: Re: SOTF - Complaint Committee hearing, August 16, 2022; 5:30 PM; remote meeting;

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Thank you. I will try to attend after 6pm.

I would like to withdraw **File No. 21132**: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH). and/or complete manner. It's just not worth my time to pursue that complaint any further.

I will NOT be withdrawing **File No. 21128**: Complaint filed by Maria Schulman against Mayara Ruski Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC). Please keep that complaint on the agenda for Sept 20th.

Regards,
Maria

On Wed, Sep 7, 2022 at 3:05 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: September 20, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 21033**: Complaint filed by Zach Karnazes against the Mayor's Office on Disability for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.12 by failing to provide disclosures of closed session discussions and actions; 67.25 by failing to respond to an Immediate Disclosure Request for public records in a timely and/or complete manner.

2. **File No. 20126:** Anonymous (ARE) against Dennis Herrera, Odaya Buta and the Office of the City Attorney for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21 by failing to respond to a request for public records in a complete and/or timely manner, 67.26 by failing to keep withholding to a minimum, 67.29-5(a) by failing to record the statement of issues discussed in his Prop G calendar, 67.29-5(b,c,d,e) by failing to record attendees in his Prop G calendar, and 67.34 for willful violation and official misconduct by elected official.

3. **File No. 20128:** Anonymous (ARE) against Dennis Herrera, John Cote and Brad Russi for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(d) refusal to issue supervisor of records order or provide determinations, 67.21(h) for presenting a false Supervisors of Records report and 67.34 willful violation of the Sunshine Ordinance.

4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

6. **File No. 22029:** Complaint filed by Anonymous (ARE) against Vallie Brown, City Administrator's Office, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b), 67.25(d), 67.26, and 67.27, by failing to respond to a request for public records in a timely and/or complete manner; failing to provide documents on a rolling basis; failing to keep withholdings to a minimum; and failing to provide written justification for withholdings.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, September 15, 2022.**

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, September 14, 2022 8:46 PM
To: SOTF, (BOS); Young, Victor (BOS)
Subject: Re: SOTF - Complaint Committee hearing, August 16, 2022; 5:30 PM; remote meeting;

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Correction: the attached docs are related to **File No. 21128** against the PUC.

On Wed, Sep 14, 2022 at 8:45 PM Maria Schulman <maria.schulman@gmail.com> wrote:
Attached, please find documents related to **File No. 21132**.

On Sun, Sep 11, 2022 at 5:04 PM Maria Schulman <maria.schulman@gmail.com> wrote:
Thank you. I will try to attend after 6pm.

I would like to withdraw **File No. 21132**: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH). and/or complete manner. It's just not worth my time to pursue that complaint any further.

I will NOT be withdrawing **File No. 21128**: Complaint filed by Maria Schulman against Mayara Ruski Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC). Please keep that complaint on the agenda for Sept 20th.

Regards,
Maria

On Wed, Sep 7, 2022 at 3:05 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: September 20, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

1. **File No. 21033:** Complaint filed by Zach Karnazes against the Mayor's Office on Disability for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.12 by failing to provide disclosures of closed session discussions and actions; 67.25 by failing to respond to an Immediate Disclosure Request for public records in a timely and/or complete manner.
2. **File No. 20126:** Anonymous (ARE) against Dennis Herrera, Odaya Buta and the Office of the City Attorney for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21 by failing to respond to a request for public records in a complete and/or timely manner, 67.26 by failing to keep withholding to a minimum, 67.29-5(a) by failing to record the statement of issues discussed in his Prop G calendar, 67.29-5(b,c,d,e) by failing to record attendees in his Prop G calendar, and 67.34 for willful violation and official misconduct by elected official.
3. **File No. 20128:** Anonymous (ARE) against Dennis Herrera, John Cote and Brad Russi for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(d) refusal to issue supervisor of records order or provide determinations, 67.21(h) for presenting a false Supervisors of Records report and 67.34 willful violation of the Sunshine Ordinance.
4. **File No. 21128:** Complaint filed by Maria Schulman against Mayara Ruski Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.
5. **File No. 21132:** Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.
6. **File No. 22029:** Complaint filed by Anonymous (ARE) against Vallie Brown, City Administrator's Office, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21(b), 67.25(d), 67.26, and 67.27, by failing to respond to a request for public records in a timely and/or complete manner; failing to provide documents on a rolling basis; failing to keep withholdings to a minimum; and failing to provide written justification for withholdings.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, September 15, 2022**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



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Leger, Cheryl (BOS)

From: SOTF, (BOS)
Sent: Thursday, September 15, 2022 9:46 AM
To: Anonymous; Feitelberg, Brittany (PUC); Cote, John (PUC); RUSSI, BRAD (CAT); Maria Schulman; Ruski Augusto Sa, Mayara (PUC); Brown, Vallie (ADM); KWART, JEN (CAT)
Subject: RE: SOTF - Complaint Committee hearing, September 20, 2022; 5:30 PM; remote meeting;

I have been informed that the hearing date on the subject line of this Notice of hearing is incorrect. The correct Complaint Committee hearing date is September 20, not August 16. As such, I am allowing all parties to provide their responsive records by tomorrow at 10:00 am. Let me know if you have further questions.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Cheryl.Leger@sfgov.org
Tel: 415-554-7724
Fax: 415-554-5163
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From: SOTF, (BOS)
Sent: Wednesday, September 7, 2022 3:05 PM
To: Zach <zkarnazes@gmail.com>; Kaplan, Deborah (ADM) <deborah.kaplan@sfgov.org>; Feitelberg, Brittany (PUC) <BFeitelberg@sfgov.org>; Ruski Augusto Sa, Mayara (PUC) <MRuskiAugustoSa@sfgov.org>; BUTA, ODAYA (CAT) <Odaya.Buta@sfcityatty.org>; Cote, John (PUC) <JCote@sfgov.org>; RUSSI, BRAD (CAT) <Brad.Russi@sfcityatty.org>; KWART, JEN (CAT) <Jen.Kwart@sfcityatty.org>; Anonymous <arecordsrequestor@protonmail.com>; Maria Schulman <maria.schulman@gmail.com>; Valdez, Sherrie (DPH) <sherrie.valdez@sfdph.org>; Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; Hawkes, Alison (DPH) <alison.hawkes@sfdph.org>; Brown, Vallie (ADM) <vallie.brown@sfgov.org>
Cc: Young, Victor (BOS) <victor.young@sfgov.org>
Subject: SOTF - Complaint Committee hearing, August 16, 2022; 5:30 PM; remote meeting;

Good Afternoon:

Notice is hereby given that the Complaint Committee (Committee) of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: September 20, 2022

Location: Remote Meeting

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 20128: Anonymous (ARE) against Dennis Herrera, John Cote and Brad Russi for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.21(d) refusal to issue supervisor of records order or provide determinations, 67.21(h) for presenting a false Supervisors of Records report and 67.34 willful violation of the Sunshine Ordinance.

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Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **10:00 am, September 16, 2022.**

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Monday, September 19, 2022 9:44 AM
To: SOTF, (BOS); Young, Victor (BOS)
Subject: Re: SOTF - Complaint Committee hearing; September 20, 2022

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Hi,

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Cheryl Leger

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From: Maria Schulman <maria.schulman@gmail.com>
Sent: Monday, September 19, 2022 11:36 AM
To: SOTF, (BOS); Young, Victor (BOS)
Subject: Re: SOTF - Complaint Committee hearing; September 20, 2022

1. The document which you attached does not match what is outlined here: <https://sfgov.org/sunshine/filing-complaint-sunshine-ordinance-task-force>.

I suggest that someone update the website so that it more accurately reflects the new Complaint Process.

2. The Complaint Process (in the document that you attached) still does not seem to be reflected by the agenda for tomorrow's meeting.

According to the Complaint Process, a hearing will be held "to determine if the SOTF has jurisdiction and if the complaint is new or duplicates a previous complaint by the same complainant; 2) review the merits of the complaint; and/or 3) issue a report and/or recommendation to the SOTF."

However, the agenda says that there will be a "Hearing on the Complaint", implying that a final judgement will be issued on the Complaint, without the full Task Force. According to the agenda, this Hearing will be held immediately after the Committee determines whether or not SOTF has jurisdiction, so it seems to be separate from the "hearing" over jurisdiction which is outlined in the Complaint Process. The agenda does not mention the second two items listed in the Complaint Process: "2) review the merits of the complaint; and/or 3) issue a report and/or recommendation to the SOTF".

Can you clarify whether or not the hearing described in the agenda as "b) Hearing on the complaint. (Discussion and Action)" is, in fact, a final hearing on the complaint?

Maria

On Mon, Sep 19, 2022 at 11:02 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Please see Section C of this document. It was revised in May 2022.

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Subject: Re: SOTF - Complaint Committee hearing; September 20, 2022

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Hi,

I thought tomorrow's meeting was just a committee meeting to determine whether or not the Task Force has jurisdiction over the complaint.

I am not prepared for a full hearing on the complaint.

Also, why would there be a hearing with only three Task Force members present?

On Mon, Sep 19, 2022 at 9:19 AM SOTF, (BOS) <sotf@sfgov.org> wrote:

Due to the Lack of Complainants the Complaint Committee hearing scheduled for Tuesday, September 20, 2022, the meeting will begin at 5:30 pm but will recess at that time until 6:15 pm. If you have questions, please feel free to contact me.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org

From: SOTF, (BOS)
Sent: Friday, January 20, 2023 3:08 PM
To: KWART, JEN (CAT); Mauder, Sara (DPA); Rydstrom, Todd (CON); Jue, Richard (SHF); Kropff, Christian (SHF); Miyamoto, Paul (SHF); Heckel, Hank (MYR); Steinberg, David (DPW); Toomey, William (POL); Degrafinried, Alaric (DPW); Examiner, Medical (ADM); Serrano Sewell, David (ADM); Bukowski, Kenneth (ADM); Moore, Nicole (DAT); Marshall, Rachel (DAT); Pojman, Natalie (DPH); Hussey, Deirdre (DPH); Wright, Edward (BOS); Kilgore, Preston (BOS); Smeallie, Kyle (BOS); Rambo, Obai (BOS); Rosenstein, Diana (DPA); Lim, Victor (DEM); Ruski Augusto Sa, Mayara (PUC); Cote, John (PUC); RUSSI, BRAD (CAT); GIVNER, JON (CAT); Carlin, Michael (PUC); Lambert, Michael (LIB); Shaub, Margot (LIB); Summers, Ashley (REC); Ginsburg, Phil (REC); Chatfield, Kate (DAT); Boudin, Chesa (DAT); Ronen, Hillary; Lerma, Santiago (BOS); Saini, Nikita (BOS); Anonymous; mark.price.wolf@sfcityatty.org; Lim, Victor (DEM); Heckel, Hank (MYR); Rydstrom, Todd (CON); Rhorer, Trent (HSA); Rudakov, Vladimir (HSA); sfneighbors.net; Wynship Hillier, Tam, Madison (BOS); Dahl, Bryan (BOS); Ebadi, Mahanaz (BOS); Dorsey, Matt (BOS); Anonymous
Cc: Young, Victor (BOS); Calvillo, Angela (BOS); Somera, Alisa (BOS)
Subject: SOTF - Notice of Appearance February 1, 2023; 4:00 PM - Sunshine Ordinance Task Force; Remote Meeting
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Afternoon:

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee. ***Please confirm your attendance.***

Date: February 1, 2023

Location: Remote Meeting

Time: 4:00 p.m.

For those of you participating in matters 22018, 21128 and 21132, please see the instructions below regarding your appearance.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

Complaints:

File No. 22018: Complaint filed by Peter Drekmeier against the San Francisco Public Utilities Commission for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Agusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 18086: Complaint filed by Mark Sullivan against the Mission Dolores Green Benefit District Formation Committee for allegedly violating Administrative Code (Sunshine Ordinance), Section 67.14, by failing to allow video and audio recording filming and still photography of a policy body.

Complaints Involving the SOTF: Potential consideration of rescinding votes taken by the Sunshine Ordinance Task Force on Item #4B from its November 2, 2022, regular meeting and Items #6A & #6B from its December 7, 2022 regular meeting. *(Discussion and Action)*

For matters 13(A) and 13(B) below, the Complainant and Respondent are not required to appear.

13(A) File No. 22131 Complaint filed by Michael Petrelis against Supervisor Gordon Mar, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

13(B) File No. 22110 Complaint filed by Anonymous (ARE) against Supervisor Matt Dorsey for allegedly violating Administrative Code (Sunshine Ordinance), Section 67.21(b) for failure to respond to a records request within 10 days, 67.25 failure to acknowledge an immediate disclosure request within one business day and for violations of Government Code 6253(c) for failure to respond to a public records request in a timely manner.

For the matter regarding Closing Pending Complaints, the Petitioner, Anonymous and various Respondents are not required to appear.

Closing Pending Complaints: Consider closing the following complaint files and dismissing them without prejudice pursuant to SOTF Complaint Procedure 7(b). The Complainant has communicated to the Task Force Administrator that they will not be attending hearings for these files. *(Discussion and Action) (attachments)*

1. File 20014 - Anonymous v. City Attorney
2. File 20030 - Anonymous v. City Attorney
3. File 20063 - Anonymous v. Dept. of Police Accountability
4. File 20074 - Anonymous v. City Attorney
5. File 20080 - Anonymous v. J. Kositsky
6. File 20081 - Anonymous v. Controller's Office
7. File 20110 - Anonymous v. Sheriff's Office
8. File 20111 - Anonymous v. Mayor's Office
9. File 20113 - Anonymous v. Mayor's Office
10. File 20114 - Anonymous v. Dennis Herrera, City Attorney
11. File 20121 - Anonymous v. Sheriff's Office
12. File 20130 - Anonymous v. David Steinberg and Dept of Public Works
13. File 20133 - Anonymous v. Dennis Herrera, Brittney Feitelberg, John Cote
14. File 20135 - Anonymous v. Lt. Andrew Cox, Chief William Scott

15. File 20136 - Anonymous v. J. Givner, O Buta, D. Herrera and the Office of the City Attorney
16. File 20138 - Anonymous v. Mayor's Office
17. File 20139 - Anonymous v. Alaraic Degrafinried
18. File 20140 - Anonymous v. Naomi Kelly
19. File 20141 - Anonymous v. D. Herrera, O. Buta and the Office of the City Attorney
20. File 20142 - Anonymous v. Medical Examiner
21. File 21005 - Anonymous v. C. Boudin and the District Attorney's Office
22. File 21006 - Anonymous v. Mayor Breed and Hank Heckel
23. File 21013 - Anonymous v. Dept. of Public Health
24. File 21020 - Anonymous v. Office of the Clerk of the Board
25. File 21022 - Anonymous v. Dept. of Emergency Management
26. File 21023 - Anonymous v. Mayor Breed and Hank Heckel
27. File 21028 - Anonymous v. Clerk of the Board Calvillo
28. File 21029 - Anonymous v. Supervisor Gordon Mar
29. File 21030 - Anonymous v. Supervisor Dean Preston
30. File 21031 - Anonymous v. Dept. of Police Accountability
31. File 21037 - Anonymous v. Dept. of Emergency Management
32. File 21045 - Anonymous v. Ethics Commission
33. File 21051 - Anonymous v. District Attorney
34. File 21053 - Anonymous v. Public Utilities Commission
35. File 21061 - Anonymous v. Dennis Herrera, John Cote, Brad Russi, Jon Givner, Randy Parent
36. File 21076 - Anonymous v. Public Utilities Commission and Acting General Manager Michael Carlin
37. File 21079 - Anonymous v. Public Library, Michael Lambert, Margot Shaub
38. File 21082 - Anonymous v. Recreation and Parks
39. File 21083 - Anonymous v. Recreation and Parks
40. File 21092 - Anonymous v. Public Utilities Commission
41. File 21102 - Anonymous v. Recreation and Parks Dept., Phil Ginsburg
42. File 21104 - Anonymous v. Supervisor Preston
43. File 21105 - Anonymous v. Chesa Boudin, Kate Chatfield and the District Attorney's Office
44. File 21123 - Anonymous v. Port and Port Commission
45. File 21127 - Anonymous v. Office of the Mayor, Mayor London Breed and Hank Heckel
46. File 21130 - Anonymous v. City and County of San Francisco
47. File 21135 - Anonymous v. Supervisor Ronen
48. File 21138 - Anonymous v. Chesa Boudin
49. File 21147 - Anonymous v. Dennis Herrera and the City Attorney's Office
50. File 21164 - Anonymous v. Dept. of Emergency Management
51. File 20025 - Anonymous v. District Attorney
52. File 20026 - Anonymous v. Mayor's Office
53. File 20042 - Anonymous v. Ben Rosenfeld
54. File 20051 - Anonymous v. Trent Rhoher, Human Services Agency
55. File 20090 - Anonymous v. Mayor London Breed

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 PM, January 26, 2023**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

From: Matt Yankee <myankee.sotf@gmail.com>
Sent: Wednesday, February 1, 2023 1:45 PM
To: Maria Schulman
Cc: Young, Victor (BOS); Calvillo, Angela (BOS); Leger, Cheryl (BOS); Somera, Alisa (BOS); jenn.sotf@gmail.com
Subject: Re: Response RE: Immediate Disclosure- Records Request

Hi Ms. Schulman,

I was also unable to find any Notice of Appearance email which included you as a recipient. I absolutely agree that it would be improper to hear your files today without providing you ample notice and the ability to submit supplemental materials. Thus, it is my intention to make a motion to continue your files. Thank you for letting us know that this error occurred.

Sincerely,

Matt Yankee
Chair, Sunshine Ordinance Task Force
City and County of San Francisco

On Feb 1, 2023, at 1:18 PM, Maria Schulman <maria.schulman@gmail.com> wrote:

As everyone can see, my name and email address do not appear in the email list for this notice.

Regards,

Maria Schulman

On Wed, Feb 1, 2023 at 12:55 PM Young, Victor (BOS) <victor.young@sfgov.org> wrote:

Maria:

Attached is a copy of the notice of appearance for the February 1, 2023, SOTF. As I am not involved with the day to day operation of the SOTF I will defer to Cheryl to provide any additional documents related to your request.

Victor Young
Assistant Clerk

Board of Supervisors
phone 415-554-7723 | fax 415-554-5163

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, February 1, 2023 10:04 AM
To: Young, Victor (BOS) <victor.young@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>
Cc: myankee.sotf@gmail.com; jenn.sotf@gmail.com; Somera, Alisa (BOS) <alisa.somera@sfgov.org>;
Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>
Subject: Immediate Disclosure- Records Request

Mr. Young,

Thank you for finally responding.

I would also like the SOTF Clerk to provide me with the Notice of Appearance for today's meeting, including the email addresses that the Notice was sent to, and the date it was sent.

This is an Immediate Disclosure Records Request.

Regards,

Maria Schulman

On Wed, Feb 1, 2023 at 9:35 AM Young, Victor (BOS) <victor.young@sfgov.org> wrote:

Maria:

Through this email I am forward your request for continuance to Chair Yankee and the SOTF can consider the request during open session. Thank you.

Victor Young
Assistant Clerk

Board of Supervisors
phone 415-554-7723 | fax 415-554-5163

victor.young@sfgov.org | www.sfbos.org

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, January 31, 2023 7:42 PM
To: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>; Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Subject: Re: SOTF - February 1, 2023 Sunshine Ordinance Task Force Agenda

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi,

I have sent two emails regarding this matter and received no response.

According to SOTF hearing procedure: "The Administrator shall advise the complainant and the affected department/agency of the date, time and location of the Committee and/or Full Task Force meetings at which the complaint will be discussed. The Administrator shall inform both parties of the deadline to submit any supporting documentation. Both parties shall be held to the stated deadline: five working days before the hearing."

In the case of tomorrow's meeting, the SOTF Administrator failed to let me know of the date and time, and also failed to inform me of the deadline to submit supporting documentation in advance of the meeting.

I will not be able to attend the meeting tomorrow. I was not notified that this meeting would take place — I only received the agenda, with no other context, late Friday evening. I was not given the opportunity to confirm my attendance, nor to submit a statement or supporting documentation in advance of the agenda being set.

Please confirm receipt of this email.

Please also confirm that my complaints will be rescheduled, and that, going forward, I will be given due notice for any meetings at which my complaints are scheduled be heard.

Regards,

Maria Schulman

On Mon, Jan 30, 2023 at 5:36 PM Maria Schulman <maria.schulman@gmail.com> wrote:

Following up on this.

Please confirm that my complaints will be rescheduled, as I was not properly notified about this meeting.

Regards,

Maria Schulman

On Sat, Jan 28, 2023 at 12:01 AM Maria Schulman <maria.schulman@gmail.com> wrote:

Hi,

I did not receive a Notice of Appearance for this meeting and subsequently, I have not had adequate time to prepare.

Please reschedule my complaints.

Regards,

Maria Schulman

On Fri, Jan 27, 2023 at 8:49 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Evening:

The agenda and packet for the of the Sunshine Ordinance Task Force February 1, 2023, 4:00 p.m. meeting is online at the following link:

https://sfgov.org/sunshine/sites/default/files/sotf_020123_agenda.pdf

The packet material is linked to each item listed on the agenda. Click anywhere on the title of the item to open the link to the pdf of the packet material in question.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, February 1, 2023 11:46 AM
To: Leger, Cheryl (BOS)
Cc: Calvillo, Angela (BOS); Young, Victor (BOS); Somera, Alisa (BOS)
Subject: Re: SOTF - February 1, 2023 Sunshine Ordinance Task Force Agenda

Cheryl,

You say you are "sure", but I am equally sure that I did not receive a Notice.

If you did send it, I would appreciate it if you would forward it to me and Chair Yankee before tonight's meeting, so that the Task Force may have all the facts before they deliberate on whether or not to grant me a continuance.

Regards,

Maria

On Wed, Feb 1, 2023 at 11:11 AM Leger, Cheryl (BOS) <cheryl.leger@sfgov.org> wrote:

Dear Ms. Schulman: Apologies for not getting back to you sooner but I was diagnosed with Covid on Monday and consequently have very little energy.

In response to your email, I am sure that I did send you a timely notice, but will check my emails to be sure that happened. Chair Yankee is cc'd on this email.

Cheryl Leger

Sunshine Administrator

Board of Supervisors

phone 415-554-7724 | fax 415-554-5163

cheryl.leger@sfgov.org | www.sfbos.org

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Tuesday, January 31, 2023 7:42 PM
To: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>; Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>
Subject: Re: SOTF - February 1, 2023 Sunshine Ordinance Task Force Agenda

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi,

I have sent two emails regarding this matter and received no response.

According to SOTF hearing procedure: "The Administrator shall advise the complainant and the affected department/agency of the date, time and location of the Committee and/or Full Task Force meetings at which the complaint will be discussed. The Administrator shall inform both parties of the deadline to submit any supporting documentation. Both parties shall be held to the stated deadline: five working days before the hearing."

In the case of tomorrow's meeting, the SOTF Administrator failed to let me know of the date and time, and also failed to inform me of the deadline to submit supporting documentation in advance of the meeting.

I will not be able to attend the meeting tomorrow. I was not notified that this meeting would take place — I only received the agenda, with no other context, late Friday evening. I was not given the opportunity to confirm my attendance, nor to submit a statement or supporting documentation in advance of the agenda being set.

Please confirm receipt of this email.

Please also confirm that my complaints will be rescheduled, and that, going forward, I will be given due notice for any meetings at which my complaints are scheduled be heard.

Regards,

Maria Schulman

On Mon, Jan 30, 2023 at 5:36 PM Maria Schulman <maria.schulman@gmail.com> wrote:

Following up on this.

Please confirm that my complaints will be rescheduled, as I was not properly notified about this meeting.

Regards,

Maria Schulman

On Sat, Jan 28, 2023 at 12:01 AM Maria Schulman <maria.schulman@gmail.com> wrote:

Hi,

I did not receive a Notice of Appearance for this meeting and subsequently, I have not had adequate time to prepare.

Please reschedule my complaints.

Regards,

Maria Schulman

On Fri, Jan 27, 2023 at 8:49 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Evening:

The agenda and packet for the of the Sunshine Ordinance Task Force February 1, 2023, 4:00 p.m. meeting is online at the following link:

https://sfgov.org/sunshine/sites/default/files/sotf_020123_agenda.pdf

The packet material is linked to each item listed on the agenda. Click anywhere on the title of the item to open the link to the pdf of the packet material in question.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Cheryl.Leger@sfgov.org

Tel: 415-554-7724

Fax: 415-554-5163

www.sfbos.org



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

From: SOTF, (BOS)
Sent: Thursday, February 9, 2023 5:12 PM
To: Maria Schulman; Ruski Augusto Sa, Mayara (PUC); Valdez, Sherrie (DPH); Pojman, Natalie (DPH); Hussey, Deirdre (DPH); Stephen; Wisinski, Ted (HRD); Maunder, Sara (DPA); Rosenstein, Diana (DPA); Sergei Severinov; Stiliyan Bejanski; Guy, Kevin (CPC) Young, Victor (BOS); Calvillo, Angela (BOS); Somera, Alisa (BOS)
Cc:
Subject: SOTF - Notice of Appearance; Sunshine Ordinance Task Force, March 1, 2023; 4:00 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Afternoon:

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee. ***Please confirm your attendance.***

Date: March 1, 2023

Location: Hearing Room 408, City Hall, San Francisco, CA 94102

Time: 4:00 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Augusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

File No. 19140: Complaint filed by Stephen Malloy against the Department of Human Resources for violating Administrative Code (Sunshine Ordinance), Sections 67.21(e) for not sending an authorized representative to the hearing; 67.25, by failing to respond to a request for public records in a timely and/or complete manner; 67.24(h) for deliberative process exemption; 67.26 for keeping withholding to a minimum and 67.27 not providing a footnote and key legal citations.

File No. 21146: Complaint filed by Sergei Severinov against Sara Maunder and the Department of Police Accountability for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.25, by failing to respond to an Immediate Disclosure Request for public records in a timely and/or complete manner.

CONSENT AGENDA - The Sunshine Ordinance Task Force shall review File No. 20124 to affirm that the Sunshine Ordinance Task Force has jurisdiction; that the noted violations of the Sunshine Ordinance, Brown Act, or California Public Records Act occurred; and, if applicable, to issue an Order of Determination and refer matters to a committee for monitoring. The Complainant and Respondent are not required to attend the February 1, 2023, Sunshine Task Force meeting but may attend to provide testimony during the public comment period for this item related to the above listed determinations. *(Discussion and Action) (attachments)*

File No. 20124: Complaint filed by Stephen Bejanski against Kevin Guy and the Office of Short-Term Rentals for allegedly violating Administrative Code (Sunshine Ordinance), Sections 67.24 for failing to provide public information; 67.25 for failing to respond to an Immediate Disclosure Request in a timely manner, 67.26 for failing to keep withholding to a minimum; 67.27 for failing to justify withholding and 67.29 and failing to provide an index of records.

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 PM, February 23, 2023.**

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

Leger, Cheryl (BOS)

From: Maria Schulman <maria.schulman@gmail.com>
Sent: Wednesday, March 1, 2023 3:34 PM
To: SOTF, (BOS)
Cc: Somera, Alisa (BOS); Calvillo, Angelà (BOS); Young, Victor (BOS)
Subject: Re: SOTF - Public Call in numbers for remote participation

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I am unable to attend tonight's meeting at such short notice. Please continue my complaints to next month.

Regards,
Maria Schulman

On Wed, Mar 1, 2023 at 3:13 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

We apologize for the late notice and changes. We have just been informed that we are allowing remote participation in this evening's hearing. Please find the call in information and login below.

Cheryl Leger

Sunshine Administrator

Board of Supervisors

phone 415-554-7724 | fax 415-554-5163

cheryl.leger@sfgov.org | www.sfbos.org

From: SOTF, (BOS)
Sent: Wednesday, March 1, 2023 3:05 PM
To: Sergei Severinov <serolga@yahoo.com>; Maria Schulman <maria.schulman@gmail.com>; Ruski Augusto Sa, Mayara (PUC) <MRuskiAugustoSa@sfgov.org>; Valdez, Sherrie (DPH) <sherrie.valdez@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Stephen <grovestand2012@gmail.com>; Wisinski, Ted (HRD) <Ted.Wisinski@sfgov.org>; Maunder, Sara (DPA) <sara.maunder@sfgov.org>; Stiliyan Bejanski <bejanski@gmail.com>; Guy, Kevin (CPC) <kevin.guy@sfgov.org>
Subject: SOTF - Public Call in numbers for remote participation

The information below is the call in information for the purpose of your attending the Sunshine Task Force meeting of March 1, 2023 at 4:00 PM

Public Comment Call-in:

1 (415) 655-0001 / Meeting ID: 2488 813 6147 # #

(press *3 to enter the speaker line)

Cheryl Leger

Sunshine Administrator

Board of Supervisors

phone 415-554-7724 | fax 415-554-5163

cheryl.leger@sfgov.org | www.sfbos.org

From: SOTF, (BOS)
Sent: Monday, March 20, 2023 3:12 PM
To: Andrew Sisneros; Celaya, Caroline (MTA); A.J. White; Mauder, Sara (DPA); Maria Schulman; Ruski Augusto Sa, Mayara (PUC); Valdez, Sherrie (DPH); Pojman, Natalie (DPH); Michael Petrelis; Ng, Wilson (BOS); Somera, Alisa (BOS); Donovan, Dominica (BOS); Del Rosario, Mick (BOS)
Cc: Young, Victor (BOS)
Subject: SOTF - Notice of Appearance; Sunshine Ordinance Task Force, April 5, 2023; 4:00 PM, Room 408, City Hall, San Francisco, CA 94102
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Afternoon:

You are receiving this notice because you are named as a Complainant or Respondent in the following complaints scheduled before the Sunshine Ordinance Task Force to: 1) hear the merits of the complaint; 2) issue a determination; and/or 3) consider referrals from a Task Force Committee. ***Please confirm your attendance.***

Date: April 5, 2023

Location: Hearing Room 408, City Hall, San Francisco, CA 94102; **Hearings on complaints will begin no earlier than 5:00 P.M.**

Time: 4:00 p.m.

Remote Public Comment Via Videoconference

<https://bit.ly/3yolkop>

Password: sunshine

Public Comment Call-in:

**1 (415) 655-0001 / Meeting ID: 2483 415 7981 # #
(press *3 to enter the speaker line)**

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22001: Complaint filed by Andrew Sisneros against Caroline Celaya and the San Francisco Municipal Transportation Agency (SFMTA) for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.8, 67.9, 67.21, 67.25 and 67.26, by failing to respond to an Immediate Disclosure Request in a timely and/or complete manner.

File No. 22006: Complaint filed by Andrew White against the Department of Police Accountability (DPA) for allegedly violating Administrator Code (Sunshine Ordinance), Sections 67.1, 67.21, 67.24(d), by failing to respond to a public records request in a timely and/or complete manner.

File No. 21128: Complaint filed by Maria Schulman against Mayara Ruski, Augusto Sa, and the San Francisco Public Utilities Commission (SFPUC) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.26(b) and 67.27, and California Public Records Action, Section 6253(d), by failing to respond to a request for public records in a timely and/or complete manner and failing to provide written justification for withholdings.

File No. 21132: Complaint filed by Maria Schulman against Sherrie Valdez and the Department of Public Health (DPH) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a request for public records in a timely and/or complete manner.

CONSENT AGENDA - The Sunshine Ordinance Task Force shall review File No. 22130 to affirm that the Sunshine Ordinance Task Force has jurisdiction; that the noted violations of the Sunshine Ordinance, Brown Act, or California Public Records Act occurred; and, if applicable, to issue an Order of Determination and refer matters to a committee for monitoring. The Complainant and Respondent are not required to attend the April 5, 2023, Sunshine Task Force meeting but may attend to provide testimony during the public comment period for this item related to the above listed determinations. *(Discussion and Action) (attachments)*

File No. 22130 Complaint filed by Michael Petrelis against Supervisor Catherine Stefani, Board of Supervisors, for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.29-5, by failing to respond to a request for Proposition G Calendar in a timely and/or complete manner.

NOTE: if you have any additional supplemental/support documents for inclusion into the agenda packet they must be submitted by **5:00 PM, March 29, 2023 (Wednesday)**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

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