

SUNSHINE ORDINANCE TASK FORCE
AGENDA PACKET CONTENTS LIST

Complaint Committee

Date: March 21, 2023

☒	Petition/Complaint	Page: <u>109</u>
☒	Respondent's Response	Page: <u>292</u>
☐	Petitioner/Complainant Rebuttal	Page: <u> </u>
☐	Memorandum - Deputy City Attorney	Page: <u> </u>
☐	Petitioner/Complainant	
	Supporting Documents	Page: <u> </u>
☐	Respondent Supporting Documents	Page: <u> </u>
☐	Public Correspondence	Page: <u> </u>
☐	Order of Determination	Page: <u> </u>
☐	Minutes	Page: <u> </u>
☐	Administrator's Report	Page: <u> </u>
☐	No Attachments	

OTHER

☐	_____	Page
☐	_____	
☐	_____	
☐	_____	
☐	_____	

Completed by: C. Leger Date 3/16/23

* An asterisked item represents the cover sheet to a document that exceeds 25 pages.
The complete document is in the file on a disk

**Sunshine Ordinance Task Force
Complaint Summary**

File No. 23013 A-E

Chris Ward Kline v Department of Public Health (A)
Chris Ward Kline v Office of the Sheriff (B)
Chris Ward Kline v Mayors Office (C)
Chris Ward Kline v Department of Emergency Management (D)
Chris Ward Kline v SF Police Department (E)

Date filed with SOTF: 1/28/2023

Contact information:

Chris Kline (ckblueaqua@gmail.com) Complainant
Deirdre Hussey (deirdre.hussey@sfdph.org) Public Health; Paul Miyamoto
(paul.miyamoto@sfgov.org) Sheriff's Office; Victor Lim (victor.lim@sfgov.org) Dept. of
Emergency Management; Lt. William Toomey (william.toomey@sfgov.org) Police Dept.
(Respondents)

File No. 23013 A Complaint filed by Chris Ward Kline against Department of Public Health (A) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

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Petition/Complaint

Leger, Cheryl (BOS)

From: Chris K. <ckblueaqua@gmail.com>
Sent: Wednesday, February 22, 2023 7:32 PM
To: DPH Sunshine; SOTF, (BOS)
Cc: Leger, Cheryl (BOS); Pojman, Natalie (DPH); Varisto, Michaela (DPH)
Subject: Re: DPH response enclosed - RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)
Attachments: image001.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening SOTF,

Not sure if this is the correct process but I must call out a point of order with DPH.

They are obviously aware of the files I'm requesting which are the HIV Surveillance files.

Per an email from the Executive Secretary and/or staff, they stated these files are private medical files.

I bring this up because Natalie Pojman used Grants secretary to send me an email earlier today to, get this, place HIV Surveillance on my device and phone in an attempt to influence me illegally. This is obstruction and illegal, all recorded. It is their attempt to lie and conceal information.

According to HIPPA Rules, state and federal law, private medical files are accessible by me for review to challenge in court if necessary.

The Veterans Affairs has provided private medical files to me recently.

In addition, HIV Surveillance is considered medical treatment which falls under patient accessible data.

Public Health knows that I do not have HIV, and is aware that a few are using this surveillance network illegally but refuse to remove me or report the illegal activity.

I know the probable cause on why they are refusing.

Confidential and private files are accessible to the patient.

Can you imagine a scenario in which a health care provider had no oversight and could dictate life or death medicine, treatment, short/long term treatment with no oversight. You could literally cays illnesses and injuries, falsify documents and restrict civil and human rights.

I will seek a full board/commission on this specific request and portion with DPH.

Respectfully,

Chris Ward Kline

On Wed, Feb 22, 2023, 3:51 PM DPH Sunshine <dph.sunshine@sfdph.org> wrote:

Sunshine Ordinance Task Force,

Attached please find the Department of Public Health's written response to File No. 23013(A) along with supporting documentation.

Thank you,

DPH Sunshine

From: SOTF, (BOS) <sotf@sfgov.org>

Sent: Wednesday, February 15, 2023 3:35 PM

To: Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>

Cc: ckblueaqua@gmail.com

Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

Good Afternoon:

The Department of Public Health has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(A) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



Click to complete a Board of Supervisors Customer Service Satisfaction form.

Leger, Cheryl (BOS)

From: Varisto, Michaela (DPH)
Sent: Thursday, February 23, 2023 8:56 AM
To: SOTF, (BOS); Leger, Cheryl (BOS)
Subject: FW: HIV Surveillance and Laguna Honda

Further documentation for File No. 23013(A) below. Thank you.

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, February 23, 2023 8:09 AM
To: Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Varisto, Michaela (DPH) <michaela.varisto@sfdph.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>
Cc: Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>
Subject: HIV Surveillance and Laguna Honda

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

All,

It appears as if the city and county has placed all gay people on HIV Surveillance which is illegal. This is how the gay Softball and pool league is tampered with and cheating allowed. That also means a few people are using credentials illegally.

Then look at Laguna Honda Hospital because most residents have HIV or under health surveillance.

It is pretty simple from there.

The city places votes over people's individual healthcare.

Still no income, still not registered for softball, pool and after the city and county restricting my movements to get to Dallas, they are committing false arrest on not allowing attending Las Vegas to play in nationals in Pool Tournament.

This will be escalated to federal regulators and officials.

I submitted a CDC FOIR requesting documentation back to 1990 and should have info by April 2023.

And my resident building just had a smoke alarm as retaliation. This info will be forwarded to SFFD and the media. Third alarm in a short period of time. All caused by surveillance.

Doesn't take much ultrasound to activate a smoke alarm.

Regards,

Chris Ward Kline

Sunshine Ordinance Task Force Complaint Summary

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SUNSHINE ORDINANCE TASK FORCE

1 Dr. Carlton B. Goodlett Place, Room 244, San Francisco CA 94102

Tel. (415) 554-7724; Fax (415) 554-7854

<http://www.sfgov.org/sunshine>

SUNSHINE ORDINANCE COMPLAINT FORM

Complainant Name (Optional)

Chris WARD Kline

Date of Request:

1/28/2023

Please identify the City Official(s) and/or Employee(s) against whom the complaint is being made:

SFPD, Sheriff, SFPD, DEM + MAYOR

Please identify the Officials' and/or Employees' Board, Commission, Task Force, Department or other type of agency.

Same AS ABOVE

Name of the Custodian of Records tasked with providing the requested information:

London Breed + MARY Ellen Carroll

- ☒ Alleged violation of public records access
☒ Alleged failure to provide information in a timely manner in accordance with the provisions of the Sunshine Ordinance
☐ Alleged violation of a public meeting
 Please indicate date of meeting if known

Sunshine Ordinance Section(s)

67.21; 67.24(B)(0); 67.25

(If known, please cite specific provision(s) being violated)

Please describe the alleged violation. Use additional paper if needed. Please attach any relevant documentation which supports your complaint.

See Attached Word Document for specific Details.

Are you requesting a public hearing before the Sunshine Ordinance Task Force?¹☒ yes ☐ no

If yes, please provide 1 or more preferred method(s) of contact:

- ☐ Phone: _____ ☐ Mailing Address: _____
☐ Fax: _____
☐ Email: _____ ☐ Other: _____

Signature:

Clyde

Date:

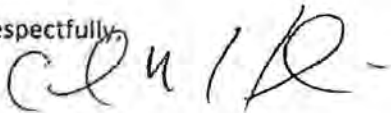
1/28/2023

¹ NOTICE: PERSONAL INFORMATION THAT IS PROVIDED WHEN ADDRESSING A PUBLIC POLICY BODY IS SUBJECT TO DISCLOSURE UNDER THE CALIFORNIA PUBLIC RECORDS ACT AND THE SUNSHINE ORDINANCE. MEMBERS OF THE PUBLIC ARE NOT REQUIRED TO PROVIDE PERSONAL IDENTIFYING INFORMATION, AND COMPLAINANTS MAY REMAIN ANONYMOUS. HOWEVER, FOR PROPER NOTICING AND PROCESSING OF A HEARING REQUEST, A RELIABLE MEANS OF CONTACT IS RECOMMENDED. PLEASE NOTE THAT THE SOTF ADMINISTRATOR WILL NOT REDACT ANY INFORMATION PROVIDED IN THESE SUBMISSIONS.

SUNSHINE ORDINANCE COMPLAINT FORM ALLEGED VIOLATION

- 1) Numerous request with SFDPH, SFPD, DEM and Sheriff's Department for public records for my person with most recent request dated December 13, 2022 – see that specific enclosed request for the entirety of request, specifics to include all surveillance, health surveillance, HIV surveillance and all audio/video surveillance. Pg 3-5
- 2) Please note on pg 5 "You will receive the Sheriff's office response no later than January 6, 2023" signed by Alison Lambert, Legal Assistant, San Francisco Sheriff's Office, Central Records and Warrants Unit.
- 3) Please note on pg 2, as on January 27, 2023 that request aforementioned in 1) and 2) is still listed as 'in progress' and I have not been notified via any other communications. These records have been delayed for over 8 plus months now.
- 4) All other pages in this request are a sampling and not all request sent to SFDPH, DEM, SFPD and Sheriff's Department. I have notified the Mayor, SFPD, Sheriff and Director Colfax several times of these attempts and it is obvious that there is stalling, and hesitancy to turn over the documents in the city/county possession.
- 5) The city and county utilizes an app called One System, which offers a variety of surveillance type tools to include GPS/GPRS, tracking documents and tracking individuals. Due to the GPS abilities, all data would eventually be stored within the Sheriff's Department and/or Department of Emergency Management. Just with One System, there would be records concerning myself. I'm asking for all records not just with One System, but all notes, files, surveillance, request, etc.
- 6) HIPPA Law does state that it is not required to turn over 'audio files' in protective health records; however, that a typed or otherwise printed format of the transcript is required for review by the person's health record it pertains too. The aforementioned agencies are refusing to turn over any records stating federal protection which is not valid nor true. Surveillance 'supremacy laws' lie within the city and county and are reviewable records and can be challenged in the court of law. For example, if a person was on HIV or Health Surveillance for Public Health to guide a patient to healthcare by audio means, a complete transcript of the interaction between 'operator and patient' shall be made available for review.
- 7) I'm in the process of amending my medical records with the Veterans Affairs and Kaiser. Records already received clearly would show that San Francisco has records that I'm requesting to review, challenge and potentially challenge in the court of law.
- 8) It is my desire to work with the city and county outside the court of law in resolving disputes, access to the records and their assistance with amending my records.

Respectfully,



Chris Ward Kline

1/28/2023



San Francisco Sheriff's Office

MENU

Records Menu

FAQs

See All FAQs 

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Public Records Request about a month ago
P001596-121322
Public Records Request
Status : Received

In Progress

Chris Kline

[View File\(s\)](#)

[Details](#)

Public Records Request 3 months ago
P001470-101922
Public Records Request
Status : Partial Release

Completed

Chris Kline

[View File\(s\)](#)

[Details](#)

Subpoena Duces Tecum about a year ago
S000127-070521

Completed

All public health records to include epidemiology, behavioral health surveillance to include communication from county to and from Chris Ward Kline. Information should include all communication transmitted through Public Broadcast, Emergency Broadcast and Public Health Communication and any additional surveillance networks within San Francisco County via voice synthesizers and utilization of text to voice/speech and voice/speech to text during all periods from 9/2001 through July 4, 2021. It should be noted that plaintiff was not in prison nor affiliated with a gang; however, Plaintiff is requesting electronic surveillance listed above but also any

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2

12/23/22, 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322



Chris K. <ckblueaqua@gmail.com>

[Records Center] Public Records Request :: P001596-121322

1 message

San Francisco County Sheriff <sfsheriff@govqa.us>
To: "ckblueaqua@gmail.com" <ckblueaqua@gmail.com>

Fri, Dec 23, 2022 at 11:26 AM

--- Please respond above this line ---



RE: Public Records Request of December 13, 2022, Reference # P001596-121322

Dear Chris Kline,

On December 13, 2022, the San Francisco Sheriff's office received your request for records pursuant to the California Public Records Act (CPRA) wherein you requested the following:

See original request and additional items. I'm also looking for encrypted files of Interoperable Communication, text-to-voice/voice to text and for these files to be decrypted and turned over within a reasonable amount of time. It is how public health and safety uses technology. For example, it picks up code words such as 'what is the speed limit?' and the technology is supposed to inform me with computers and devices talking to me the individual. It is not classified nor confidential. It is the same devices and equipment that churches use, Federal Prisons, jails and protective housing folks as well as folks with HIV. It is also used to protect politicians inside city hall and outside during events in which SFPD and Sheriff's places on large swarms of people during these events and with the equipment atop the County Library and Asian Art Museum.

I know these records exist as they exist in all approximately 3,030 counties across the United States. This is not an abnormal request, just all files related to me and interaction with former and current employees.

I understand the legal issues and the facts that some former and possible current deputies have went to fall with their surveillance duties. The office of the Sheriff is to uphold the law with the upmost integrity.

I can if needed request this information from the District of Columbia Public Safety as that is where the Interface for the entire system that wraps up to federal agencies such of Commerce, Labor, DOJ, HHS, AND multiple others. It is also available at the FCC.

I'm also requesting all information from the Sheriff's Department on any investigation conducted by current and former employees using this equipment. I have also submitted an

12/23/22 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322

Internal Affairs request and have submitted over 60 pages of documentation. There would have been notes added to my file and those are public records.

Besides One System which I have 100% proof that Department of Emergency Management and the Sheriff's Department uses, amongst others, but to also include the following:

1) body worn cameras, 2) Inmate phone call recording, 3) CCTV Cameras, 4) Fiber Optic Cameras and Under door cameras, 5) GPS Tracking devices, 6) HNT Throw Phone/Camera, 7) any stingray or related technology, 8) Recon Scout, 9) Constant Contact, 10) Google Web Analytic, 11) drones, 12) RFID Scanner, 13) Vehicle and Mobile Command Cameras, 14) SCRAM Ankle Bracelet, 15) Dataworks Plus Digital Photo, 16) Cellbrite, 17) Lil Ears Microphone, 18) Irobot, 19) Vetmax Camera, 20) Wolstenholme Hazprobe, 20) Andros Robotics with Camera, 21) under vehicle Camera, and all other apps, devices and technology.

As a portion of this has been answered already, please disregard the portions already answered by your office such as P.R.E.P.

All records within the Sheriffs Department, the Department of Emergency Management and other agencies to include the Sheriff Department Community Programs and Engagement Programs to include but not limited too: Current and valid P.R.E.P. certification from the California Department of Health and for all other records that are known to exist on a variety of incidents, issues, surveillance to include: interviewing gang members, interviewing homeless people, interacting with people on the app

One System, public health surveillance and safety equipment to include and not limited too: All Central Records Systems to include but not limited to Electronic/Microphone/Physical and Technical Surveillances for both main file records and cross reference files. These records are known to exist as all apps that utilize GPS and GPRS data, with One System and all other apps such as public health, public safety and political surveillance to include any and all surveys and messages sent to any and devices specific to Chris Ward Kline. a previous request for records was denied by Retired Deputy James Wilson which would be misconduct of a public official since the records do exist. --- Clarification response: --- I was asked for follow up on two specific parts of my records request: 1) P.R.E.P. is the Post Release Education Program, certification #380083BN expired 5/31/2017. It is required by state law as the Sheriff conducts outpatient Alcohol and/or other Drug Services. California Department of Health Care Services issues the certification. 2) the App One System was purchased by the city and county of San Francisco from Bitfocus, Inc. and is used in all agencies within the city and county of San Francisco to multiple day to day functions, monitors SIGINT, is assigned a FCC channel, and used for Protection for elected officials, gang surveillance, public health day to day operations, public safety day to day operations. With it, you can program signals to go to peoples homes, cell phones, police vehicles, fire trucks, etc. and it is being used illegally by a few in San Francisco to influence people for various personal and political reasons. Simply put, I want all information that applies to me, impacted me, etc that was used on that FCC channel. You can contact this person's email shome.vasudevan@sfgov.org who has the certification which expires in the year 2030. SFIA COMMUNICATIONS DEPT SAN FRANCISCO, SAN MATEO, SAN FRANCISCO, CA P: (650)821-3644 SY - Trunked Public Safety 700 MHz WQMR423 - Call Sign 90.523(A) - GOVERNMENT AGENCIES SAN FRANCISCO INTERNATIONAL AIRPORT PUBLIC SAFETY RADIO SYSTEM City Agency HSH is the largest agency in the city and county. It uses the app and issues credentials to agencies and individuals to, when done legally, to guide people to healthy decisions. When it is being done illegally, it can force people to move that they don't like, that don't vote for a specific person, or donate to a specific person or cause. Please let me know if there is additional information needed.

I'm also concerned that at least one record was removed from this service request system in

12/23/22, 1:09 PM

Gmail - [Records Center] Public Records Request :: P001596-121322

which the Legal Office stated that they needed two more weeks to review my claim asking for my knowledge of P.R.E.P. and One System.

I'm also looking for all credentials that were given out to any citizen, former and current employee and purpose of allowing them credentials. Within San Francisco, over 50 agencies utilize One System, from churches, non profit, Department of Emergency Management, Public Health, and politicians use to send out MailChimp, SurveyMonkey, SurveyGizmo, etc.

If the Sheriff was not able to monitor this system, a person could at any time, send an email, text, call with the aforementioned apps, to inmates or visitors entering into City Hall. It sends bots and malware that turn on a persons phone, and then can be a live operator, program, questionnaire, etc to cause violence within areas that are protected by the Sheriff's Department.

IT WOULD BE IMPOSSIBLE FOR THE SHERIFF NOT TO HAVE ANY DOCUMENTATION CONCERNING THIS, LET ALONG SOMEONE THAT HAS VISITED SAN FRANCISCO, FREQUENTED SAN FRANCISCO, SPOKE AT CITY HALL, ETC.

I'm also including multiple dates and times in which current and former Sheriff's employees were using surveillance on me at various times and the obstruction that occurred.

The Sheriff's Office responds to your public records request as follows: The Sheriff's office is conducting an extensive review to locate and review responsive records in order to respond to your public records request. Please be advised that because of the need to consult with another unit in our department, the Sheriff's office is hereby invoking an extension of time of 14 days under Gov. Code section 6253(c). On or before January 06, 2023, the Sheriff's office will notify you if we locate any records that are responsive and not exempt from disclosure to your request, in addition to providing a date that non exempt records will be provided to you.

You will receive the Sheriff's office response no later than January 06, 2023.

Sincerely,

Alison Lambert
Legal Assistant
San Francisco Sheriff's Office
Central Records & Warrants Unit

To monitor the progress or update this request please log into the Records Request System

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Records Menu

[View File\(s\)](#)

[View Message\(s\)](#)

FAQs

[See All FAQs Q](#)

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[Request / Incident Summary](#)

Request Type:

Public Records Request

Contact E-Mail:

akblueaquar@gmail.com

Reference No:

0001596-121422

Status:

Received



image.pdf
SHE Surveillance Technology Enrollment Letter.pdf

[Additional Information](#)

Type of Record(s):*

☐ Incident Related Records

☐ Calls for Service

☐ Other (describe below)

☐ Policy and Procedures

☒ Other (describe below)

[Incident Details](#)

Incident Number:

Date of Incident:

Time of Incident:

12/12/2022

1:00 PM

Location/Address:

Date Range:

Powered by
GovQA

View Message

The San Francisco Sheriff's Office received a public records request from you on December 13, 2022.

Your request mentioned the following: *See original request and additional items. I'm also looking for encrypted files of Interoperable Communication, text-to-voice/voice to text and for these files to be decrypted and turned over within a reasonable amount of time. It is how public health and safety uses technology. For example, it picks up code words such as 'what is the speed limit?' and the technology is supposed to inform me with computers and devices talking to me the individual. It is not classified nor confidential. It is the same devices and equipment that churches use, Federal Prisons, jails and protective housing folks as well as folks with HIV. It is also used to protect politicians inside city hall and outside during events in which SFPD and Sheriff's places on large swaths of people during these events and with the equipment atop the County Library and Asian Art Museum. I know these records exist as they exist in all approximately 3,030 counties across the United States. This is not an abnormal request, just all files related to me and interaction with former and current employees. I understand the legal issues and the facts that some former and possible current deputies have went to fall with their surveillance duties. The office of the Sheriff is to uphold the law with the upmost integrity. I can if needed request this information from the District of Columbia Public Safety as that is where the Interface for the entire system that wraps up to federal agencies such of Commerce, Labor, DOJ, HHS, AND multiple others. It is also available at the FCC. I'm also requesting all information from the Sheriff's Department on any investigation conducted by current and former employees using this equipment. I have also submitted an Internal Affairs request and have submitted over 60 pages of documentation. There would have been notes added to my file and those are*



SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT

Custodian of Records

Request for Dispatch Records

(San Francisco Sunshine Ordinance, Administrative Code §67.1 seq.)

2022 SEP -6 A 6:50

Date of Request: September 4, 2022 **NOTE: No Same Day Service Available**Requestor Name: Chris Ward KlineAddress: 237 Kearny St, PMB 114City/State/Zip: San Francisco, CA 94108 Telephone: _____
 Records Requested: ☐ CAD Printout ☒ Telephone Audio (\$35) ☒ Radio Audio (\$35)
☒ Other (specify): public health and public safety surveillance

CAD Number: _____ Case or Incident Number: _____

Date of Incident: various Time of Incident: variousIncident Location: variousOther identifying information or details (be specific): Please conduct a search of the Central Records System, including

but not limited to the Electronic Surveillance (ELSUR) Indices, the Microphone Surveillance (MISUR),
 the Physical Surveillance (FISUR) indices, and the Technical Surveillance (TESUR) indices, for
 both main file records and cross references.

Fee Schedule: (City / County employees - DO NOT USE THIS FORM)**Audio:** \$35.00 for phone audio for each CAD requested; \$35.00 for radio audio for each CAD requested.**Print:** Printouts over 100 pages billed at \$0.10 per page.*Payment is by cash, check or money order***When Requesting by Email:** Send the **completed form** to dem.records@sfgov.org.

(If you are requesting audio files, please mail the request form with exact payment to avoid a delay in receipt of the records requested. We cannot process electronic payments.)

Method of Delivery: Please check an option below. **We cannot currently send records by email**

- ☐ I would like to inspect records by **mail**. Please send the records to the address above. I understand I must pay any applicable fees before the Department will send the records.
- ☒ I would like to inspect & **pick up a copy** of the records from the Department of Emergency Management. Please advise when the records are ready. I understand I must pay any applicable fees before the Department will release copies to me.

For Office Use Only

Date Completed: _____ Completed By: _____

Comments: _____



Public Records Portal

MENU

Public Records Menu

FAQs

Search FAQs

Obtain an Existing
Police Report

Requesting Public
Records from the
Police Department

Public Records Policy
& Procedures

Fees for Public
Records

Department Records
that are Subject to
Disclosure

Public Records Request

View File(s)

View Message(s)

Select Language ▼

Request Type:

Public Records Request

Description:

Public records are defined as any writing containing information relating to the conduct of the public's business prepared, owned, used, or retained by any state or local agency regardless of physical form or characteristics.

Contact E-Mail:

CKBlueaqua@gmail.com

Reference No:

P084503-091622

Status:

Completed

UPLOAD DATE



DOWNLOAD ALL

Files	09/26/2022	P84503_-9.26.22_sfpd_response.pdf
-------	------------	-----------------------------------

Describe the Record(s) Requested:

From: Chris K.
<ckblueaqua@gmail.com> Sent:
Tuesday, September 13, 2022 4:15
PM To: Breed, Mayor London
(MYR)
<mayorlondonbreed@sfgov.org>
Colfax, Grant (DPH)
<grant.colfax@sfdph.org>;
Walton, Shamann (BOS)
<shamann.walton@sfgov.org>;
Peskin, Aaron (BOS)

<aaron.peskin@sfgov.org> Cc:
SFPD, Chief (POL)
<sfpdchief@sfgov.org>; Pojman,
Natalie (DPH)
<natalie.pojman@sfdph.org>;
Varisto, Michaela (DPH)
<michaela.varisto@sfdph.org>
Subject: Department of
Emergency Management
Response This message is from
outside the City email system. Do
not open links or attachments
from untrusted sources. Good
evening, Department of
Emergency Management
Response denies and record
within 72 hours or request. It
should be noted that on a SF gov
website, the partner agencies list
was changed by IT and an
appropriate list of previous and
new are recorded which points to
obstruction. I will be asking for a
complete list and once again, I
respectfully request the
documents from Public Health,
and any/all agencies that have
record that include but not limited
too: 'Electronic Surveillance
(ELSUR) indices, the Microphone
Surveillance (MISUR) indices, the
Physical Surveillance (FISUR)
Indices, and the Technical
Surveillance (TESUR) Indices, for
both main file records and cross
reference files'. Respectfully, Chris
Ward Kline

Incident Number: *if known*

Police Officer(s) Involved: *if known*

Time of Incident: *specify AM or PM, if known*

Date Range From: *if applicable*

Date Range To: *if applicable*

Preferred Method to Receive Records: Electronic via Records Center

Cancel

Messages

 Print Messages (PDF)

✓  On 9/26/2022 2:26:10 PM, San Francisco Police Records Portal wrote:

Subject: Public Records Request :: P084503-091622

Body:

September 26, 2022

Via email CKBlueaqua@gmail.com

Chris Ward Kline
237 Kearny Street Apt 104
San Francisco, CA 94108

RE: Public Records Request, dated September 16, 2022, Reference # P084503-091622

Dear Chris Ward Kline:

In response to your request, please see attached document(s).

Sincerely,

Lieutenant Lynn Reilly #1141
Officer in Charge
Risk Management - Legal Division

✓  On 9/16/2022 12:51:13 PM, San Francisco Police Records Portal wrote:



Dear Chris Ward Kline:

Thank you for your interest in public records of the San Francisco Police Department ("SFPD").

The San Francisco Police Department ("SFPD") received your request, dated September 16, 2022 and given the reference number **P084503-091622** for tracking purposes.

Record(s) Requested: From: Chris K.

Sent: Tuesday, September 13, 2022 4:19 PM

To: Breed, Mayor London (MYR) ; Colfax, Grant (DPH) ; Walton, Shamann (BOS) ; Peskin, Aaron (BOS)

Cc: SFPD, Chief (POL) ; Pojman, Natalie (DPH) ; Varisto, Michaela (DPH)

Subject: Department of Emergency Management Response

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening,

Department of Emergency Management Response denies and record within 72 hours or request.

It should be noted that on a SF govt website, the partner agencies list was changed by IT and an appropriate list of previous and new are recorded which points to obstruction.

I will be asking for a complete list and once again, I respectfully request the documents from Public Health, and any/all agencies that have record that include but not limited too:

'Electronic Surveillance (ELSUR) indices, the Microphone Surveillance (MISUR) indices, the Physical Surveillance (FISUR) Indices, and the Technical Surveillance (TESUR) Indices, for both main file records and cross reference files'

Respectfully,

Chris Ward Kline

Your request is being forwarded to the appropriate department(s) for processing and you will be notified once the request is complete.

You can monitor request progress at the link below. Thank you for using the San Francisco Public Records Center.

San Francisco Police Department

To monitor the progress or update this request please log into the SFPD Public Records Center.

✓ On 9/16/2022 12:51:12 PM, San Francisco Police Records Portal wrote:

Request was created by staff

GovQA is an SFPD authorized third party vendor which facilitates incident report request services for CISU. SFPD accepts no liability for the accuracy of content on the linked GovQA webpages. Members of the public may still make requests using U.S. mail or email by using the Incident Report Request Form(s). Those requests will be manually entered and tracked in the Incident Report Request Portal by a member of CISU. An account on the Incident Report Request Portal can be created to track the request online.

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GovQA



London Breed
Mayor

Department of Emergency Management



Mary Ellen Carroll
Executive Director

To: Chris Ward Klein
237 Kearny St., PMB 114
San Francisco, CA 94108

From: Custodian of Records

Date: September 7, 2022

Re: Records Request

We are in receipt of your request regarding:

***Electronic Surveillance (ELSUR) Indices, the
Microphone Surveillance (MISUR), the Physical
Surveillance (FISUR) Indices, and the Technical
Surveillance (TESUR) Indices, for both main file records
and cross references.***

The San Francisco Department of Emergency Management does not maintain such records.
You may wish to contact the San Francisco Police Department for further.

**San Francisco Police Department
Risk Management Office
1245 3rd Street, 4th Floor
San Francisco, CA 94158**

If you have any further questions, please feel free to contact our offices at 415-558-3826.



Chris K. <ckblueaqua@gmail.com>

[Records Center] Public Records Request :: P001470-101922

1 message

San Francisco County Sheriff <sfsheriff@govqa.us>
To: "ckblueaqua@gmail.com" <ckblueaqua@gmail.com>

Tue, Oct 25, 2022 at 12:07 PM

--- Please respond above this line ---



RE: Public Records Request of October 19, 2022, Reference # P001470-101922

Dear Chris Kline,

On October 19, 2022, the San Francisco Sheriff's office received your request for records pursuant to the California Public Records Act (CPRA) wherein you requested the following:

All records within the Sheriffs Department, the Department of Emergency Management and other agencies to include she Sheriff Department Community Programs and Engagement Programs to include but not limited too:

Current and valid P.R.E.P. certification from the California Department of Health and for all other records that are known to exist on a variety of incidents, issues, surveillance to include: interviewing gang members, interviewing homeless people, interacting with people on the app One System, public health surveillance and to include and not limited too:

All Central Records Systems to include but not limited to Electronic/Microphone/Physical and Technical Surveillances for both main file records and cross reference files.

These records are known to exist as all apps that utilize GPS and GPRS data, with One System and all other apps such as public health, public safety and political surveillance to include any and all surveys and messages sent to any and devices specific to Chris Ward Kline.

a previous request for records was denied by Retired Deputy James Wilson which would be misconduct of a public official since the records do exist.

Additional clarification is needed in order to fulfill your request:

- Define P.R.E.P certification
- Define App One System



San Francisco Sheriff's Office

MENU

Records Menu

[View Message\(s\)](#)

FAQs

[See All FAQs](#)

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Request / Incident Summary

Request Type:

Public Records Request

Contact E-Mail:

ckblueaqua@gmail.com

Reference No:

P000320-041221

Status:

No Records Exist

Additional Information

Type of Record(s):

Incident Related Records

Calls for Service

Policy and Procedures

Other (describe below)

The Sheriff's Office is not the custodian of records of mugshots and arrest records. To obtain copies of your criminal history and mug shots, you must contact the San Francisco Police Department, ID Bureau, located at 850 Bryant St., Room 475, San Francisco, CA 94103. The SFPD ID Bureau is open Monday - Friday, 8:00 a.m. - 5:00 p.m., and their telephone number is (415) 553-1415. You should also bring a valid government issued ID.

Incident Details

Incident Number:

Date of Incident:

04/12/2021

Time of Incident:

1335

Location/Address:

Lake Merritt BART

Please be as specific as possible including the exact address or landmark.

Date Range:

Since 09/2000

If Applicable

Powered by
GovQA

Involved Party:

Various members of SF County Public Safety

Describe the Record(s) Requested:

Date of Incident: 04/12/2021 Today at 1335 hrs, I received a call from number 628-227-3227 which was used to place a survey and surveillance on my phone 415-203-1662. The surveillance was and is illegal and there are no reasons for surveillance to be placed on me, friends or family. I'm requesting that these records are turned over to me immediately in order to file criminal charges and to start civil proceedings on all parties involved. The surveillance has been occurring regularly off and on since approximately 09/2000 and lately 24/7 from San Francisco Public Safety. I will be requesting similar documentation from Alameda County, the state of California, FBI and Health and Human Services. I will request a subpoena for these records as well. Respectfully, Chris Ward Kline

As a default, all records are provided to the requester electronically through the online Records Request System. If you would like to receive your records in an alternative format please select the format below. Please note copy fees may apply for non-electronic delivery.

Alternate Method to Receive Records:

Electronic Records

If you have any documents that may assist in responding to your request, please attach here:

New Message

Return to List

Messages

 Print Messages (PDF)

✓  On 4/13/2021 7:54:53 AM, San Francisco County Sheriff wrote:

Subject: [Records Center] Public Records Request :: P000320-041221

Body:

RE: Public Records Request of April 12, 2021, Reference # P000320-041221

Dear Chris Kline,

On April 12, 2021, the San Francisco Sheriff's Office received your request for records pursuant to the California Public Records Act (CPRA) wherein you requested the following:

Today at 1335 hrs, I received a call from number 628-227-3227 which was used to place a survey and surveillance on my phone 415-203-1662. The surveillance was and is illegal and there are no reasons for surveillance to be placed on me, friends or family.

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GovQA



San Francisco Sheriff's Office

MENU

Records Menu

FAQs

See All FAQs 

What types of records are available?

Are there fees for public records requests?

What records are exempt from public requests?

When will I receive records for my public request?

If a records does not exist, can the agency create a record in response to my request?

Subpoena Duces Tecum about a year ago

Completed

S000127-070521

All public health records to include epidemiology, behavioral health surveillance to include communication from county to and from Chris Ward Kline. Information should include all communication transmitted through Public Broadcast, Emergency Broadcast and Public Health Communication and any additional surveillance networks within San Francisco County via voice synthesizers and utilization of text to voice/speech and voice/speech to text during all periods from 9/2001 through July 4, 2021. It should be noted that plaintiff was not in prison nor affiliated with a gang; however, Plaintiff is requesting electronic surveillance listed above but also any involving communication with gang members and current and/or former prisoners. Respectfully, Chris Ward Kline 415-203-1662 p.s. please do not utilize my cell phone number or my email to place electronic surveillance based on this request.

Status : No Records Exist

Chris Kline

[View File\(s\)](#)

[Details](#)

Public Records Request about a year ago

Completed

P000320-041221

Public Records Request

Status : No Records Exist

Chris Kline

[Details](#)

Powered by
GovQA

The surveillance has been occurring regularly off and on since approximately 09/2000 and lately 24/7 from San Francisco Public Safety.

I will be requesting similar documentation from Alameda County, the state of California, FBI and Health and Human Services.

I will request a subpoena for these records as well.

Respectfully,

Chris Ward Kline

The Sheriff's Office has performed a diligent search and determined that no such record exists. The Sheriff's Office has no duty to create a record that does not exist at the time of the request. *Sander v. State Bar of California* (2013) 58 Cal.4th 300.

This completes the Sheriff's office response to your request under the California Public Records Act. If you would like to make a new public records request of the Sheriff's Office, please make your request at the Records Request System.

Sincerely,

James Wilson
Retired Deputy #1093
San Francisco Sheriff's Office
Central Records & Warrants Unit

> ☒ On 4/12/2021 4:31:09 PM, San Francisco County Sheriff wrote:

> ☒ On 4/12/2021 4:31:08 PM, Chris Kline wrote:



London N Breed
Mayor

Department of Emergency Management
1011 Turk Street, San Francisco, CA 94102

Phone: (415) 558-3826
Fax: (415) 558-3869



Mary Ellen Carroll
Executive Director

CUSTODIAN OF RECORDS
REQUEST FOR DISPATCH RECORDS INSTRUCTIONS
(San Francisco Sunshine Ordinance, Administrative Code §67.2.seq.)

Dear Requestor:

Fill out each line as applicable. Specifically identify the information you are attempting to obtain.

The following information must be supplied to ensure your request is accepted:

- ✓ **Date of your request**
- ✓ **Name, address and contact telephone number**
- ✓ **CAD or police case number (if available)**
- ✓ **Date of the incident**
- ✓ **Location of the incident – If requesting address history, please list the date range**
- ✓ **Any other identifying information (i.e. requests for all calls to a particular location)**

If you do not have all of the above required information, please fill out the form to the greatest extent possible.
Incomplete requests may delay our ability to process the request in a timely manner or at all.

We can use a police case number to locate your CAD record; however, **we do not have access to San Francisco Police reports.** For copies of a police report, contact SFPD – Record Management via their web portal at www.sanfranciscopolice.org. You may also call 415.575.7232 or email them at sfpd.cisu.reports@sfgov.org.

If your request requires a payment, we currently accept cash, check, or money order. To avoid delays in receipt of your request, please include payment in the exact amount due with the request form.

WE CANNOT PROVIDE RUSH SERVICE. Requests are processed in the order received. While we process requests as quickly as possible, we have up to 10 calendar days to accept or deny the request. It is not necessary to call for the status of your request.

You may submit a completed form via US mail, in person, fax, or email.

In person: There is a secure drop box in our lobby along with additional blank forms for your convenience.

Fax: You may fax us at 415.558.3869.

Email: dem.records@sfgov.org – Printouts only

We cannot return records by email at this time. You must choose whether to pick up the responsive records in person, or have them mailed to you via the return address you include on the form.

Mail: Department of Emergency Management

Attn: Custodian of Records

1011 Turk St

San Francisco CA 94102



SAN FRANCISCO DEPARTMENT OF EMERGENCY MANAGEMENT
Custodian of Records

Request for Dispatch Records

(San Francisco Sunshine Ordinance, Administrative Code §67.1.seq.)

Date of Request: October 19, 2022 **NOTE: No Same Day Service Available**

Requestor Name: Chris WARD Kline

Address: 237 Kearny ST PMB 114

City/State/Zip: San Francisco, CA Telephone: 415-513-9334

Records Requested: ☒ CAD Printout ☐ Telephone Audio (\$35) ☐ Radio Audio (\$35)

☒ Other (specify): All Surveillance - See

CAD Number: All Case or Incident Number: All Attached

Date of Incident: All Time of Incident: All

Incident Location: All

Other identifying information or details (be specific): See ATTACHED email

Sent to Sheriff's Dept. I want their records
and All stored with DEM.

Fee Schedule: (City / County employees - DO NOT USE THIS FORM)

Audio: \$35.00 for phone audio for each CAD requested; \$35.00 for radio audio for each CAD requested.

Print: Printouts over 100 pages billed at \$0.10 per page.

Payment is by cash, check or money order

When Requesting by Email: Send the **completed form** to dem.records@sfgov.org.

(If you are requesting audio files, please mail the request form with exact payment to avoid a delay in receipt of the records requested. We cannot process electronic payments.)

Method of Delivery: Please check an option below. **We cannot currently send records by email**

☐ I would like to inspect records by **mail**. Please send the records to the address above. I understand I must pay any applicable fees before the Department will send the records.

☒ I would like to inspect & **pick up a copy** of the records from the Department of Emergency Management. Please advise when the records are ready. I understand I must pay any applicable fees before the Department will release copies to me.

For Office Use Only

Date Completed: _____ Completed By: _____

Comments: _____



Chris K. <ckblueaqua@gmail.com>

RE: Request for One System, Bitfocus App and Network Communication

2 messages

DPH Sunshine <dph.sunshine@sfdph.org>
To: "Chris K." <ckblueaqua@gmail.com>
Cc: DPH Sunshine <dph.sunshine@sfdph.org>

Tue, Sep 20, 2022 at 12:39 PM

Requester,

DPH IT conducted an email search of the records you request below. The only results were emails you have sent to DPH yourself; however, copies of those communications are attached here as PDFs.

This concludes your public records request.

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, September 15, 2022 2:52 PM
To: Varisto, Michaela (DPH) <michaela.varisto@sfdph.org>
Cc: Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; SFPD, Chief (POL) <sfpdchief@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>
Subject: Request for One System, Bitfocus App and Network Communication

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Michaela Varisto,

I was reviewing my request and noticed your name on all the comments.

I'm now requesting all communications between Public Health and me, Chris Ward Kline that deal with the app One System and Bitfocus, as well as any and all APPS.

I have documentation that shows Public Health utilizes this app as well as other partner agencies within San Francisco.

I have reviewed all state and federal law as well as SF Public Health Manuals and have not seen any protections federally or within the state of California. It does show that these communications are reviewable and amendable with cause, which I have or can show. It also shows that these records can be challenged in state and federal court. It is my desire to resolve this within the county, collectively, amicably and timely.

9/21/22, 9:42 AM

Gmail - RE: Request for One System, Bitfocus App and Network Communication

I've been very patient with San Francisco in requesting these records. In fact, due to not receiving these timely requests, it cost me a civil judgment federally against H.H.S. I do believe SF has brought suit or is still involved with a suit with H.H.S. and it is my belief that H.H.S. is also accessing your One System with credentials it should not have.

If I need to request these records via another agency, please advise where to send the request.

Respectfully,

Chris Ward Kline

Request Closed

Requester, it seems as though you are requesting your own protected health information. Please note medical record/health information requests are NOT public record requests. You may request medical records, in accordance with privacy protected law, by sending a fax to 628-206-8623 or visit the Medical Records Office at 1001 Potrero Ave, Building 5, 2nd Floor, Room 2B.

June 27, 2022, 4:00pm by Michaela Varisto

Public

Department Assignment

Public Health: Other

June 27, 2022, 3:56pm by Michaela Varisto

3 attachments

 Batch 1.pdf
853K

 Batch 2.pdf
1511K

 Request for One System, Bitfocus App and Network Communication.pdf
138K

Chris K. <ckblueaqua@gmail.com>

Tue, Sep 20, 2022 at 4:07 PM

To: grant.colfax@sfdph.org

Cc: "Varisto, Michaela (DPH)" <michaela.varisto@sfdph.org>, natalie.pojman@sfdph.org

Bcc: "Breed, Mayor London (MYR)" <MayorLondonBreed@sfgov.org>, SFPDChief@sfgov.org, Shamann.Walton@sfgov.org

Good afternoon Dr. Colfax,

I have sent you, as well as others, documented evidence that should be on my public health record with the city logo, Public Address on it.

I'm trying to resolve this without submitting to a city/county grand jury.

You certainly are not suggesting that these documents (that I submitted) are fraudulent, are you?

I know where the files are kept. Having send me only my emails will not suffice.

This would be best resolved without a grand jury convening or other legal means.

These documents have been produced in other counties, or should I say the county settled, because they did not want the files released.

I assure you, I have always wanted this resolved amicably; however, stalling, obstructing and not being straight forward, will potentially only backfire on city and county employees with potential civil and criminal penalties.

Having said that, I want to resolve this as soon as possible or I will discuss 'voices' as a byproduct of public health to guide people to healthy or unhealthy decisions. Voices are nothing more then public health and others to include politicians using for a host of issues.

It strongly appears that public health is protecting one or more politician, who acted outside of his scope.

This was filed with the FBI and DHS, as well as others.

Regards,

Chris Ward Kline

[Quoted text hidden]

3 attachments



Batch 1.pdf
853K



Batch 2.pdf
1511K



Request for One System, Bitfocus App and Network Communication.pdf
138K

A reply must be received within ten (10) calendar days of the date this email was sent or your request will be closed and a new request will be required. Please respond in writing via the Records Request System so that there is a record of your response.

Upon receipt of your response, the department will further respond to your request as required by law.

Sincerely,

Juliana Petani
Legal Assistant
San Francisco Sheriff's Office
Central Records & Warrants Unit

To monitor the progress or update this request please log into the Records Request System

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GovQA

**Sunshine Ordinance Task Force
Complaint Summary**

File No. 23013 A-E

Chris Ward Kline v Department of Public Health (A)
Chris Ward Kline v Office of the Sheriff (B)
Chris Ward Kline v Mayors Office (C)
Chris Ward Kline v Department of Emergency Management (D)
Chris Ward Kline v SF Police Department (E)

Date filed with SOTF: 1/28/2023

Contact information:

Chris Kline (ckblueagua@gmail.com) Complainant
Deirdre Hussey (deirdre.hussey@sfdph.org) Public Health; Paul Miyamoto
(paul.miyamoto@sfgov.org) Sheriff's Office; Victor Lim (victor.lim@sfgov.org) Dept. of
Emergency Management; Lt. William Toomey (william.toomey@sfgov.org) Police Dept.
(Respondents)

File No. 23013 A Complaint filed by Chris Ward Kline against Department of Public Health (A) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 B Complaint filed by Chris Ward Kline against Office of the Sheriff (B) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office (C) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management (D) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 E Complaint filed by Chris Ward Kline against A-E SF Police Department (E) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013 A Complaint filed by Chris Ward Kline against Department of Public Health (A) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Request for all communications between Public and Chris Ward Kline that deal with the app Once Systems and Bitfocus, as well as any and all APPS.

DPH response stated that they conducted a search and the only result were emails send by Mr. Ward Kline himself.

File No. 23013 B Complaint filed by Chris Ward Kline against Office of the Sheriff (B) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Request for all public records to include epidemiology, behavioral health surveillance to include communications from county to and from Chris Ward Kline. See file for additional details.

File No. 23013 C Complaint filed by Chris Ward Kline against Mayors Office (C) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

It is unclear as to the exact nature of the request for records. There is a email sent to various departments requesting records but it is not clear what was requested from the submitted documents. The request is most likely for the following:

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

File No. 23013 D Complaint filed by Chris Ward Kline against Department of Emergency Management (D) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

File No. 23013 E Complaint filed by Chris Ward Kline against A-E SF Police Department (E) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

It is unclear as to the exact nature of the request for records. There is a email sent to various departments requesting records but it is not clear what was requested from the submitted documents. The request is most likely for the following:

Electronic surveillance, Microphone Surveillance, Physical Surveillance and Technical Surveillance for both main files records and cross references.

Leger, Cheryl (BOS)

From: Chris K. <ckblueaqua@gmail.com>
Sent: Tuesday, February 28, 2023 6:02 PM
To: DPH Sunshine; SOTF, (BOS)
Cc: Leger, Cheryl (BOS); Pojman, Natalie (DPH); Varisto, Michaela (DPH); Colfax, Grant (DPH)
Subject: Re: DPH response enclosed - RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening. I'm enclosing an email from Natalie Pojman in which she, as the records manager for DOH, has refused to acknowledge publicly or on my public records request but on this email. She failed to disclose to SOTF and me appropriate protections, county, state or federal legal protections denying access to records. 308(d) of the public health service act states clearly that I'm entitled to waive and release this information. I understand that portions could be redacted.

Clearly, DPH is trying to cover up the illegal usage of surveillance. Refusing to turn over records in which a crime was committed, or a wrong diagnosis is misconduct. Typical punishment just for one count is 10 years in prison.

DPH is just stating records do not exist when in fact they do exist. She needs to list specific codes in all public records request, even, private and confidential files.

Here is the email I can forward to you if you would like.

Mr. Kline,

It is not possible for a private citizen to request their own epi data. Epidemiology & Surveillance cannot disclose any information to a private citizen regarding HIV status or any other data from the case registry.

Sincerely,

Michaela C. Varisto

Executive Secretary to the Director of Health

San Francisco Department of Public Health
101 Grove Street
San Francisco, CA 94102
Email: michaela.varisto@sfdph.org

Respectfully,

Chris Ward Kline

On Wed, Feb 22, 2023, 7:32 PM Chris K. <ckblueaqua@gmail.com> wrote:

Good evening SOTF,

Not sure if this is the correct process but I must call out a point of order with DPH.

They are obviously aware of the files I'm requesting which are the HIV Surveillance files.

Per an email from the Executive Secretary and/or staff, they stated these files are private medical files.

I bring this up because Natalie Pojman used Grants secretary to send me an email earlier today to, get this, place HIV Surveillance on my device and phone in an attempt to influence me illegally. This is obstruction and illegal, all recorded. It is their attempt to lie and conceal information.

According to HIPPA Rules, state and federal law, private medical files are accessible by me for review to challenge in court if necessary.

The Veterans Affairs has provided private medical files to me recently.

In addition, HIV Surveillance is considered medical treatment which falls under patient accessible data.

Public Health knows that I do not have HIV, and is aware that a few are using this surveillance network illegally but refuse to remove me or report the illegal activity.

I know the probable cause on why they are refusing.

Confidential and private files are accessible to the patient.

Can you imagine a scenario in which a health care provider had no oversight and could dictate life or death medicine, treatment, short/long term treatment with no oversight. You could literally cays illnesses and injuries, falsify documents and restrict civil and human rights.

I will seek a full board/commission on this specific request and portion with DPH.

Respectfully,

Chris Ward Kline

On Wed, Feb 22, 2023, 3:51 PM DPH Sunshine <dph.sunshine@sfdph.org> wrote:

Sunshine Ordinance Task Force,

Attached please find the Department of Public Health's written response to File No. 23013(A) along with supporting documentation.

Thank you,

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Wednesday, February 15, 2023 3:35 PM
To: Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>
Cc: ckblueaqua@gmail.com
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

Good Afternoon:

The Department of Public Health has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(A) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

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From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, February 23, 2023 6:17 PM
To: SOTF, (BOS)
Subject: Respectively Request a Stay

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening,

After most of the responses, I needed to ask your office to potentially ask for a stay of info collection and ask each agency, to follow up with their Senior Officials. If not, these agencies are outright lying and their bosses are setting them up to take the fall.

They are being led down a horrible path.

Let me explain:

Each agency uses tchnology to conduct surveys, questionnaires, programs, etc. It is done with computer technology that uses text-to-voice/voice-to-technology to gather information and data.

For example, a political party sends out these surveys to gather info, and agenda, etc. Another example would be emergency management training - once you attend, it is there to access at any time within your personal surveillance.

Some of the programs the city uses are MailChimp, SurveyMonkey, SurveyGizmo, etc. There are plenty others.

These programs are supposed to be automatic and computer only; however, a programmer or staff member could interject and alter the automatic program causing and altering outcomes.

These agencies are not even giveng me the automatic, but simply stating nothing exist when that is impossible.

I will prove beyond a reasonable doubt, that these agencies have info on me, and not just a little info.

I do not want to embarass this city and county.

Please ask these agencies and senior officials for the info and provide an additional five days (business days). If these responses stand as is, I will utilize in potential next steps.

Respectfully,

Chris Ward Kline

Leger, Cheryl (BOS)

From: Chris K. <ckblueaqua@gmail.com>
Sent: Saturday, February 25, 2023 12:15 PM
To: SOTF, (BOS)
Cc: Pojman, Natalie (DPH); Lim, Victor (DEM); Lambert, Alison (SHF); Board of Supervisors (BOS)
Subject: SOTF -COMPLAINT FILED - 308(d) Public Health Act

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

As per my previous request to ask for all parties to reconvene to inquire and authorize public records related to myself.

Senior Officials were operating under guidance that they 'were protecting my 5th and 14th Amendment in not releasing files' and thought erroneously that this information should not be released or even admitted too!

Unfortunately, this places the individuals responsible in the release of information in legal jeopardy, and the Department Heads as well as the Sheriff, Police Chief, Director of Public Health, Mayor and potentially members of the board of supervisors.

Public Health, HIV, Behavioral and other surveillance falls under 308(d) and does offer protection for the citizen on 5th and 14th Amendment (self incrimination); however, either the institution or individual is allowed to release that information.

I hereby authorize the release for explicit reasons to assist in identifying egregious behavior against myself.

If this is not convenient, then we shall proceed with normal schedule by SOTF. I have asked each agency to release this information by March 1, 2023.

Here is a subsection of legal rights under 308(d):

'The legislation states that no identifiable information may be used for any purpose other than the purpose for which it was supplied unless such institution or individual has consented to that disclosure'

Respectfully,

Chris Ward Kline

Leger, Cheryl (BOS)

From: Chris K. <ckblueaqua@gmail.com>
Sent: Thursday, March 9, 2023 2:40 PM
To: SOTF, (BOS)
Cc: Heckel, Hank (MYR); Hussey, Deirdre (DPH); Lim, Victor (DEM); Pojman, Natalie (DPH); Miyamoto, Paul (SHF); Toomey, William (POL); Young, Victor (BOS); Somera, Alisa (BOS); Calvillo, Angela (BOS)
Subject: Re: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall
Attachments: image001.png

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon SOTF,

In reading the bylaws and to expedite File Number 23013 (A-E) and to prevent further delays and respondents denials of files, evidence, I make the following request for March 21, 2023 at 1730 hrs which is not covered by the bylaws.

I request at least 8 minutes (total and combined) to present evidence against each department. I can link the presentation to include each department acting in concert (either formally or informally) to not release files.

The only time stipulation listed on the bylaws is for five minutes in presenting 'new' evidence to reopen the claim.

I will submit all documentation five days prior to hearing, with no foreseen delays, weather permitting.

Respectfully,

Chris Ward-Kline
415-513-9334

On Fri, Mar 3, 2023, 3:32 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724



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Leger, Cheryl (BOS)

From: Chris K. <ckblueaqua@gmail.com>
Sent: Tuesday, March 14, 2023 4:43 PM
To: SOTF, (BOS)
Cc: Michael Petrelis; Heckel, Hank (MYR); Hussey, Deirdre (DPH); Lim, Victor (DEM); Pojman, Natalie (DPH); Miyamoto, Paul (SHF); Toomey, William (POL); Young, Victor (BOS); Somera, Alisa (BOS); Calvillo, Angela (BOS)
Subject: Re: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall
Attachments: 23013E.pdf; 23013D.pdf; 23013B.pdf; 23013A.pdf; MAINALL.pdf; 23013C.pdf

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening all,

I broke the files and complaints down for each department. MAINALL is for everyone, then just add your specific document for your agency behind the main packet.

I have also included SEC. 19B.1. DEFINITIONS in which all agencies have not complied, not even close.

I may send some additional evidence by tomorrow's deadline.

Also, in response to the Mayor's Office, the entire packet refers to her office as she has a budget committee and multiple documents list the Mayor's Office and London Breed's name basically signing off on the budget, technology, etc.

I also included a few emails of a total 442 emails either sent, received or CC'd to the Mayor's office. She, without a doubt, knows the issues, complaints and has a very detailed understanding of the issues and complaints, sometimes supplied to me. In fact, she and her office actively monitors my emails, sometimes for ideas, complaints, and status, which I will share on 3/21/2023.

I would be more than happy to turn over these few, today and again on 3/21/2023, to have her office investigate. Her complaint is 23013C - I'm also requesting that the previous packet sent, be forwarded to the Mayor, as is as these directives and guidelines to prevent release came from the top and she has an understanding of each department and utilizes some of their equipment and technology.

Thank you in advance.

Respectfully,

Chris Ward Kline

On Fri, Mar 3, 2023 at 3:32 PM SOTF, (BOS) <sotf@sfgov.org> wrote:

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

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File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Tel: 415-554-7724

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TB SKIN TESTS*	Type**	Date given	Given by	Date read	Read by	rem indur	Interpretation
結核病 (TB) 皮下測試*	☒ PPD-Mantoux	9/28/15	W. B. [Signature]	10/1/15	W. B. [Signature]	0 mm	☐ Pos ☒ Neg
	☐ Other	/ /		/ /			☐ Pos ☒ Neg
	☐ PPD-Mantoux	/ /		/ /			☐ Pos ☒ Neg
	☐ Other	/ /		/ /			☐ Pos ☒ Neg

* A chest x-ray may be indicated if skin test is positive.
 ** If required for school entry, must be Mantoux unless exception granted by local health department.

CHEST X-RAY 胸部X光顯射 (Necessary if skin test positive.)	Film date: ____/____/____ Interpretation: ☐ normal ☐ abnormal Person is free of communicable tuberculosis: ☐ yes ☐ no Signature/Agency: _____
---	---

Parents: Your child must meet California's immunization requirements to be enrolled in school and child care. Keep this Record as proof of immunization.
 家長: 您的子女必須符合加州免疫注射要求才能註冊入學和上託兒所。請保留本記錄作為免疫注射證明。

IMMUNIZATION RECORD

Adult Immunization & Travel Clinic
 San Francisco Department of Public Health
 101 Grove St, Room 102
 San Francisco CA 94102
 415.554.2825
www.TravelClinicSF.org
 Please bring this card to your next visit

Name
姓名

Birthdate
出生日期

Allergies
過敏反應

Vaccine Reactions
對接種疫苗的反應



RETAIN THIS DOCUMENT — 保留本文件

Protected Health Information Cover Sheet

Required for

910-2-938

Fax Transmissions ~ Interoffice & US Mail ~ Deliveries Received

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RECIPIENT, PLEASE NOTE: PER FEDERAL SUBSTANCE ABUSE REGULATIONS [42 C.F.R. PART 2], DOCUMENTS CONTAINING PHI SENT TO YOU FROM A SUBSTANCE ABUSE TREATMENT PROGRAM MAY NOT BE RE-DISCLOSED WITHOUT SIGNED AUTHORIZATION FROM THE CLIENT.

DATE: SEP 8 2015		Initials: <i>R</i>	
If Fax, Total # of Faxed Pages (including this cover page):		URGENT	FOR REVIEW
		PLEASE REPLY	PLEASE RECYCLE
FROM SENDER		TO RECIPIENT	
NAME: Robin Allen-Contreras (Robbie) RN, MSN, PHN, CNS CHARGE NURSE		NAME: <i>Chris Kline</i>	
PROGRAM: Adult Immunization and Travel Clinic		PROGRAM:	
DEPT/AGENCY: Department of Public Health		DEPT/AGENCY:	
FAX: (415) 554-2619		FAX:	
PHONE: (415) 554-2625		PHONE:	
ADDRESS: 101 Grove St., Room 102 San Francisco, CA 94102		ADDRESS:	
COMMENTS			
Please find your results enclosed. Please keep a copy of these results for your own medical records to be maintained by you. Please call me with any questions or concerns @ (415) 554-2528. Nurse Robbie			

Date: **SEP 30 2015**

Dear Chris Kline

Enclosed are your lab results from the blood tests that were done at our clinic.

Your blood tests show you are immune to: Hep A and Hep B
Hep C = Negative.

You **Do Not** need follow up vaccines at this time.

375 02 732

Your blood tests show that you are **NOT** immune, you are susceptible to:

You **DO** need follow up vaccines at this time.

If you need follow up vaccines, please return to our clinic as soon as possible. An appointment is **NOT** necessary for follow up vaccinations.

Please retain a copy of these results in a safe place for future reference.

Should you have any questions please refer to our website www.sfdph.org/aitec or contact me at (415).554-2528.

Thank you,

Robin

Robin Allen-Contreras, RN

NOTE: This letter and the documents accompanying it may contain privileged and confidential information belonging to the sender and is intended for the use of the specific individual(s) and/or entity to which it is addressed. If you are not the intended recipient of this letter you are hereby notified that any unauthorized use, dissemination or copying of this letter or the information contained in it or attached to it is strictly prohibited. If you have received this mail in error, please immediately notify the sender by telephone to arrange for return or disposal of the documents sent.

3189

Patient Name: KLINE, CHRIS

Adult Immun/ Travel Clin 012775
101 Grove Street #102
San Francisco CA 94102

Date of Birth: 25-Dec-69
Gender: Male
ARUP ID: 1ARUP0001235468
Requisition #: PRBQ00001185687
Client Supplied ID: 89107 ; DPH07000745
Physician: 1848750 -David Stier, MD
Printed: 30-Sep-15 00:40:49

Procedure	Result	Units	Ref Interval	Accession	Collected	Received	Verified
Hepatitis A Antibodies, Total	Positive *f +		[Negative]	15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis B Core Antibodies, Total	Negative -		[Negative]	15-272-400125	13:30:00	05:24:14	13:15:13
Hepatitis B Surface Antigen	Negative f -		[Negative]	15-272-400125	13:30:00	05:24:14	13:15:20
Hepatitis C Antibody by CIA Interp	Negative -		[Negative]	15-272-400125	13:30:00	05:24:12	12:46:28
Hepatitis C Antibody by CIA Index	<0.02 -	IV		15-272-400125	13:30:00	05:24:13	13:14:18
Hepatitis B Surface Antibody	21.49 f +	IU/L		15-272-400125	13:30:00	05:24:13	13:14:17

28-Sep-15 13:30:00 Hepatitis A Antibodies, Total:
The positive anti-HAV is consistent with recent or remote Hepatitis A infection or antibody response to HAV vaccination.

28-Sep-15 13:30:00 Hepatitis B Surface Antigen:
Based on the non-reactive HBsAg screen, the HBsAg Confirmation test is not indicated and therefore not performed.

28-Sep-15 13:30:00 Hepatitis B Surface Antibody:

The anti-HBs is greater than or equal to 10 IU/L. This patient has either had an antibody response to HBV vaccination, received a transfusion, or has recovered from HBV infection. This patient should be considered immune to hepatitis B.

An anti-HBs result greater than or equal to 10 IU/L implies immunity. For post-vaccination antibody testing guidelines for the general public refer to MMWR December 23, 2005/Vol. 54(No. 16):1-23, and for healthcare workers refer to MMWR December 20, 2013/Vol. 62(No. 10):1-19.

Reference Interval: anti-HBs

9.99 IU/L or less Negative

10.00 IU/L or greater Positive

Results greater than 1,000.00 IU/L are reported as greater than 1,000.00 IU/L.

28-Sep-15 13:30:00 Hepatitis B Core Antibodies, Total:
INTERPRETIVE INFORMATION: Hepatitis B Core Ab (Total)

~~This assay should not be used for blood donor screening, associated re-entry protocols, or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).~~

28-Sep-15 13:30:00 Hepatitis B Surface Antigen:
INTERPRETIVE INFORMATION: Hepatitis B Surface Ag

This assay should not be used for blood donor screening, associated re-entry protocols, or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).

28-Sep-15 13:30:00 Hepatitis C Antibody by CIA Interp:
INTERPRETIVE INFORMATION:

* = Abnormal, # = Corrected, C = Critical, f = Footnote, H = High, L = Low, t = Interpretive Text, @ = Reference Lab

Patient Name: KLINE, CHRIS

Chart ID: 11217615
Page 1 of 2

369

Patient Name: **KLINE, CHRIS**

Adult Immun/Travel Clin 012775
101 Grove Street #102
San Francisco CA 94102

Date of Birth: 25-Dec-69
Gender: Male
ARUP ID: 1ARUP0001235468
Requisition #: PREQ00001185687
Client Supplied ID: 89107 ; DPH07000745
Physician: 1848750 -David Stier, MD
Printed: 30-Sep-15 00:40:49

Hepatitis C Virus Antibody by CIA Index:

0.79-IV or less Negative ✓
0.80 to 0.99 IV Equivocal
1.00 to 10.99 IV Low Positive
11.00 IV or greater High Positive
Index Value (IV) = Anti-HCV signal to cutoff (S/C) ratio

This assay should not be used for blood donor screening, associated re-entry protocols, or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).

* = Abnormal, # = Corrected, C = Critical, f = Footnote, H = High, L = Low, t = Interpretive Text, @ = Reference Lab

Patient Name: **KLINE, CHRIS**

Chart ID: 11217615
Page 2 of 2

ARUP Laboratories 500 Chipeta Way SLC, UT 84108 - (800)522-2787 - www.aruplab.com - Jerry W. Hussong MD - Director of Laboratories

24610

Patient Name: KLINE, CHRIS

Date of Birth: 25-Dec-69

Gender: Male

ARUP ID: 1ARUP0001235468

Requisition #: PREQ00001185687

Client Supplied ID: 89107; DPH07000745

Physician: 1848750 -David Stier, MD

Printed: 30-Sep-15 00:40:49

Adult Immun/Travel Clin 012775
101 Grove Street #102
San Francisco CA 94102

Procedure	Result	Units	Ref Interval	Accession	Collected	Received	Verified
Hepatitis A Antibodies, Total	Positive # +		[Negative]	15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis B Core Antibodies, Total	Negative -		[Negative]	15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis B Surface Antigen	Negative -		[Negative]	15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis C Antibody by CIA Interp	Negative -		[Negative]	15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis C Antibody by CIA Index	<0.02 -	IV		15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15
Hepatitis B Surface Antibody	21.49 f +	IU/L		15-272-400125	28-Sep-15	29-Sep-15	29-Sep-15

28-Sep-15 13:30:00 Hepatitis A Antibodies, Total:

The positive anti-HAV is consistent with recent or remote Hepatitis A infection or antibody response to HAV vaccination.

28-Sep-15 13:30:00 Hepatitis B Surface Antigen:

Based on the non-reactive HBsAg screen, the HBsAg Confirmation test is not indicated and therefore not performed.

28-Sep-15 13:30:00 Hepatitis B Surface Antibody:

The anti-HBs is greater than or equal to 10 IU/L. This patient has either had an antibody response to HBV vaccination, received a transfusion, or has recovered from HBV infection. This patient should be considered immune to hepatitis B.

An anti-HBs result greater than or equal to 10 IU/L implies immunity. For post-vaccination antibody testing guidelines for the general public refer to MMWR December 23, 2005/Vol. 54 (No. 16); 1-23, and for healthcare workers refer to MMWR December 20, 2013/Vol. 62 (No. 10); 1-19.

Reference Interval: anti-HBs

9.99 IU/L or less Negative

10.00 IU/L or greater Positive

Results greater than 1,000.00 IU/L are reported as greater than 1,000.00 IU/L.

28-Sep-15 13:30:00 Hepatitis B Core Antibodies, Total:

INTERPRETIVE INFORMATION: Hepatitis B Core Ab (Total)

~~This assay should not be used for blood donor screening, associated re-entry protocols, or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).~~

28-Sep-15 13:30:00 Hepatitis B Surface Antigen:

INTERPRETIVE INFORMATION: Hepatitis B Surface Ag

This assay should not be used for blood donor screening, associated re-entry protocols, or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).

28-Sep-15 13:30:00 Hepatitis C Antibody by CIA Interp:

INTERPRETIVE INFORMATION:

* = Abnormal, # = Corrected, C = Critical, f = Footnote, H = High, L = Low, t = Interpretive Text, @ = Reference Lab

Patient Name: KLINE, CHRIS

Chart ID: 11217615

Page 1 of 2

Patient Name: KLINE, CHRIS

Adult Immun/ Travel Clin 012775
101 Grove Street #102
San Francisco CA 94102

Date of Birth: 25-Dec-69
Gender: Male
ARUP ID: 1ARUP0001235468
Requisition #: PREQ00001185687
Client Supplied ID: 89107 ; DPH07000745
Physician: 1848750 -David Stier, MD
Printed: 30-Sep-15 00:40:49

Hepatitis C Virus Antibody by CIA Index:

0.79-IV or less Negative ✓
0.80 to 0.99 IV Equivocal
1.00 to 10.99 IV Low Positive
11.00-IV or greater High Positive
Index Value (IV) = Anti-HCV signal to cutoff (S/C) ratio

This assay should not be used for blood donor screening, associated re-entry protocols,
or for screening Human Cells, Tissues and Cellular and Tissue-Based Products (HCT/P).

* = Abnormal, # = Corrected, C = Critical, f = Footnote, H = High, L = Low, t = Interpretive Text, @ = Reference Lab

Patient Name: KLINE, CHRIS

Chart ID: 11217615
Page 2 of 2

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4263

Title 17. California Code of Regulations (CCR) §2500, §2593, §2641.5-2643.20, and §2800-2812 Reportable Diseases and Conditions *

§ 2500. REPORTING TO THE LOCAL HEALTH AUTHORITY.

- **§ 2500(b)** It shall be the duty of every health care provider, knowing of or in attendance on a case or suspected case of any of the diseases or condition listed below, to report to the local health officer for the jurisdiction where the patient resides. Where no health care provider is in attendance, any individual having knowledge of a person who is suspected to be suffering from one of the diseases or conditions listed below may make such a report to the local health officer for the jurisdiction where the patient resides.
- **§ 2500(c)** The administrator of each health facility, clinic, or other setting where more than one health care provider may know of a case, a suspected case or an outbreak of disease within the facility shall establish and be responsible for administrative procedures to assure that reports are made to the local officer.
- **§ 2500(a)(14)** "Health care provider" means a physician and surgeon, a veterinarian, a podiatrist, a nurse practitioner, a physician assistant, a registered nurse, a nurse midwife, a school nurse, an infection control practitioner, a medical examiner, a coroner, or a dentist.

URGENCY REPORTING REQUIREMENTS [17 CCR §2500(h)(i)]

⓪! = Report immediately by telephone (designated by a ♦ in regulations).

† = Report immediately by telephone when two or more cases or suspected cases of foodborne disease from separate households are suspected to have the same source of illness (designated by a • in regulations).

⓪ = Report by telephone within one working day of identification (designated by a + in regulations).

FAX ⓪☑ = Report by electronic transmission (including FAX), telephone, or mail within one working day of identification (designated by a + in regulations).

WEEK = All other diseases/conditions should be reported by electronic transmission (including FAX), telephone, or mail within seven calendar days of identification.

REPORTABLE COMMUNICABLE DISEASES §2500(j)

Disease Name	Urgency	Disease Name	Urgency
Anaplasmosis	WEEK	Listeriosis	FAX ⓪☑
Anthrax, human or animal	⓪!	Lyme Disease	WEEK
Babesiosis	FAX ⓪☑	Malaria	FAX ⓪☑
Botulism (Infant, Foodborne, Wound, Other)	⓪!	Measles (Rubeola)	⓪!
Brucellosis, animal (except infections due to <i>Brucella canis</i>)	WEEK	Meningitis, Specify Etiology: Viral, Bacterial, Fungal, Parasitic	FAX ⓪☑
Brucellosis, human	⓪!	Meningococcal Infections	⓪!
Campylobacteriosis	FAX ⓪☑	Middle East Respiratory Syndrome (MERS)	⓪!
<i>Candida auris</i> , colonization or infection	⓪	Monkeypox or orthopox virus infection	⓪
Chancroid	WEEK	Mumps	WEEK
Chickenpox (Varicella)(Outbreaks, hospitalizations and deaths)	FAX ⓪☑	Novel Coronavirus Infection	⓪!

Disease Name	Urgency	Disease Name	Urgency
Chikungunya Virus Infection	FAX ☐☑	Novel Virus Infection with Pandemic Potential	☐!
Cholera	☐!	Paralytic Shellfish Poisoning	☐!
Ciguatera Fish Poisoning	☐!	Paratyphoid Fever	FAX ☐☑
Coccidioidomycosis	WEEK	Pertussis (Whooping Cough)	FAX ☐☑
Coronavirus Disease 2019 (COVID-19)	☐	Plague, human or animal	☐!
Creutzfeldt-Jakob Disease (CJD) and other Transmissible Spongiform Encephalopathies (TSE)	WEEK	Poliovirus Infection	FAX ☐☑
Cryptosporidiosis	FAX ☐☑	Psittacosis	FAX ☐☑
Cyclosporiasis	WEEK	Q Fever	FAX ☐☑
Cysticercosis or taeniasis	WEEK	Rabies, human or animal	☐!
Dengue Virus Infection	FAX ☐☑	Relapsing Fever	FAX ☐☑
Diphtheria	☐!	Respiratory Syncytial Virus-associated deaths in laboratory-confirmed cases less than five years of age	WEEK
Domoic Acid Poisoning (Amnesic Shellfish Poisoning)	☐!	Rickettsial Diseases (non-Rocky Mountain Spotted Fever), including Typhus and Typhus-like illnesses	WEEK
Ehrlichiosis	WEEK	Rocky Mountain Spotted Fever	WEEK
Encephalitis, Specify Etiology: Viral, Bacterial, Fungal, Parasitic	FAX ☐☑	Rubella (German Measles)	WEEK
<i>Escherichia coli</i> : shiga toxin producing (STEC) including <i>E. coli</i> O157	FAX ☐☑	Rubella Syndrome, Congenital	WEEK
Flavivirus infection of undetermined species	☐!	Salmonellosis (Other than Typhoid Fever)	FAX ☐☑
Foodborne Disease	†FAX ☐☑	Scombroid Fish Poisoning	☐!
Giardiasis	WEEK	Shiga toxin (detected in feces)	☐!
Gonococcal Infections	WEEK	Shigellosis	FAX ☐☑
<i>Haemophilus influenzae</i> , invasive disease, all serotypes (report an incident less than 5 years of age)	FAX ☐☑	Smallpox (Variola)	☐!
Hantavirus Infections	FAX ☐☑	Syphilis (all stages, including congenital)	FAX ☐☑
Hemolytic Uremic Syndrome	☐!	Tetanus	WEEK
Hepatitis A, acute infection	FAX ☐☑	Trichinosis	FAX ☐☑
Hepatitis B (specify acute, chronic, or perinatal)	WEEK	Tuberculosis	FAX ☐☑
Hepatitis C (specify acute, chronic, or perinatal)	WEEK	Tularemia, animal	WEEK
Hepatitis D (Delta) (specify acute case or chronic)	WEEK	Tularemia, human	☐!
Hepatitis E, acute infection	WEEK	Typhoid Fever, Cases and Carriers	FAX ☐☑

Disease Name	Urgency	Disease Name	Urgency
Human Immunodeficiency Virus (HIV), acute infection	0	Vibrio Infections	FAX 0☑
Human Immunodeficiency Virus (HIV) infection, any stage	WEEK	Viral Hemorrhagic Fevers, human or animal (e.g., Crimean-Congo, Ebola, Lassa, and Marburg viruses)	0!
Human Immunodeficiency Virus (HIV) infection, progression to stage 3 (AIDS)	WEEK	West Nile Virus (WNV) Infection	FAX 0☑
Influenza-associated deaths in laboratory- confirmed cases less than 18 years of age	WEEK	Yellow Fever	FAX 0☑
Influenza due to novel strains (human)	0!	Yersiniosis	FAX 0☑
Legionellosis	WEEK	Zika Virus Infection	FAX 0☑
Leprosy (Hansen Disease)	WEEK	OCCURRENCE of ANY UNUSUAL DISEASE	0!
Leptospirosis	WEEK	OUTBREAKS of ANY DISEASE (Including diseases not listed in §2500). Specify if institutional and/or open community.	0!

HIV REPORTING BY HEALTH CARE PROVIDERS §2641.30-2643.20

Human Immunodeficiency Virus (HIV) infection at all stages is reportable by traceable mail, person-to-person transfer, or electronically within seven calendar days. For complete HIV-specific reporting requirements, see Title 17, CCR, §2641.30-2643.20 and the California Department of Public Health's HIV Surveillance and Case Reporting Resource page (https://www.cdph.ca.gov/Programs/CID/DOA/Pages/OA_case_surveillance_resources.aspx)

REPORTABLE NONCOMMUNICABLE DISEASES AND CONDITIONS §2800-2812 and §2593(b)

Disorders Characterized by Lapses of Consciousness (§2800-2812)

Pesticide-related illness or injury (known or suspected cases) **

Cancer, including benign and borderline brain tumors (except (1) basal and squamous skin cancer unless occurring on genitalia, and (2) carcinoma in-situ and CIN III of the Cervix) (§2593) ***

LOCALLY REPORTABLE DISEASES (If Applicable):

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* The Confidential Morbidity Report (CMR) is designed for health care providers to report those diseases mandated by Title 17, California Code of Regulations (CCR). The CMR form can be found here: Communicable Disease Reporting Forms. Failure to report is a misdemeanor (Health & Safety Code §120295) and is a citable offense under the Medical Board of California Citation and Fine Program (Title 16, CCR, §1364.10 and 1364.11).

** Failure to report is a citable offense and subject to civil penalty (\$250) (Health and Safety Code

§105200).

*** The Confidential Physician Cancer Reporting Form may also be used. See Physician Reporting Requirements for Cancer Reporting in CA on the California Cancer Registry website (www.ccrca.org).

Revised 08/2022

SF SUICIDE PREVENTION HISTORY AT A GLANCE



2020

SFSP upgrades to a cloud-based calling system, allowing volunteers and staff to respond to crisis calls safely from home and in compliance to Shelter-in-Place guidelines.

2019

SFSP merges into Felton Institute, uniting two of the Bay's Areas leading mental health and crisis intervention agencies.

1992

SFSP relocates to the Financial District.

1989

HIV/AIDS Nightline launches. The name was adapted as most calls came in at night due to most HIV patients were up at night in pain.

1988

Youth line launches.

1976

Drug and Alcohol line launches.

1972

Funding begins from the City and County of San Francisco.

1962

Founded by gay Anglican priest Bernard Mayes who hands out flyers saying, "Call Bruce."
Trivia: Bernard Mayes later co-founds NPR.



SAN FRANCISCO
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PREVENTION**



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institute



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Page - 47



San Francisco Suicide Prevention and Felton Institute Merge to Augment Suicide Prevention and Mental Health

Jul 9, 2019

SAN FRANCISCO, CA – San Francisco Suicide Prevention has now merged into Felton Institute, uniting two of the most enduring mental health and crisis intervention agencies in Northern California. This innovative merger places suicide prevention in a broad continuum of care and extends the reach of both agencies to serve communities in need.

“Our agencies are coming together with the opportunity to expand capacity of our service continuum. As we integrate, we bring our unique experiences, unified around a shared commitment to save and improve lives. San Francisco Suicide Prevention and Felton Institute have long traditions of executing life-enhancing programs that strengthen communities, and we anticipate that our combined resources will have even greater impact,” said Al Gilbert, President and CEO of Felton Institute.

Survey!

48

169



Felton Institute, named for its maverick executive director Kitty Felton, is celebrating 130 years of providing over 50 transformative mental health and social service programs to children, youth, families, adults, and seniors. San Francisco Suicide Prevention, a pioneer in community-based crisis intervention founded by Bernard Mayes in the Tenderloin 57 years ago, today receives more than 300 calls a day, saving lives with 24/7 hotlines, outreach and trainings, and support services for those affected by suicide.

"Our two organizations share values and missions. As anchors in the San Francisco mental health provider community, Felton and San Francisco Suicide Prevention serve the same populations, and this merger allows us to serve them even better," noted Peter Rojo, Chairman of the Board for San Francisco Suicide Prevention.

San Francisco Department of Public Health's Director Dr. Grant Colfax states, "The merger of San Francisco Suicide Prevention and Felton Institute will strengthen and preserve crucial prevention, outreach, case management, and crisis intervention services for San Franciscans with mental illness and substance use issues, benefitting people who are experiencing homelessness and people who are housed. These two organizations have strong track records of providing quality services to those in need, and it is great for San Francisco that they are joining forces."

Survey!

4/9
1701

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About Felton Institute: Founded in 1889, Felton Institute responds to human needs by providing cutting edge, evidence-based mental health and social services that transform lives. Offering more than 50 acclaimed and honored programs that address homelessness, mental health, prenatal, adolescent, adult and senior needs, Felton Institute provides services in San Francisco, Alameda, San Mateo, Marin, and Monterey counties. Felton is named for its social services pioneer and executive director Dr. Katharine "Kitty" Felton who was called the "conscience of San Francisco" and was committed to ensuring that children and families in crisis have access to social services and resources in order to help them build upon their inherent strengths and develop self-sufficiency. www.felton.org

About San Francisco Suicide Prevention: Founded in 1962, San Francisco Suicide Prevention is the oldest community-based telephone crisis center in the United States. The agency provides emotional support and crisis intervention, answering more than 300 calls a day; has trained over 6,000 youth in the warning signs of suicide and risk-reduction tactics; and helped 200 community members process the loss of loved ones, ensuring that all members of the community are empowered with tools to help each other through moments of crisis. San Francisco Suicide Prevention has several 24-hour crisis hotlines. www.sfsuicide.org

For More Information, contact Felton Communications:
communications@felton.org, 415-653-2726 or 415-474-7310 ext. 680

[Click here](#) to print and / or download the PDF version of this press release (903 KB).

Who We Are

Mission & Vision

Legacy of Felton

Leadership Team

Board of Directors

Make A Difference

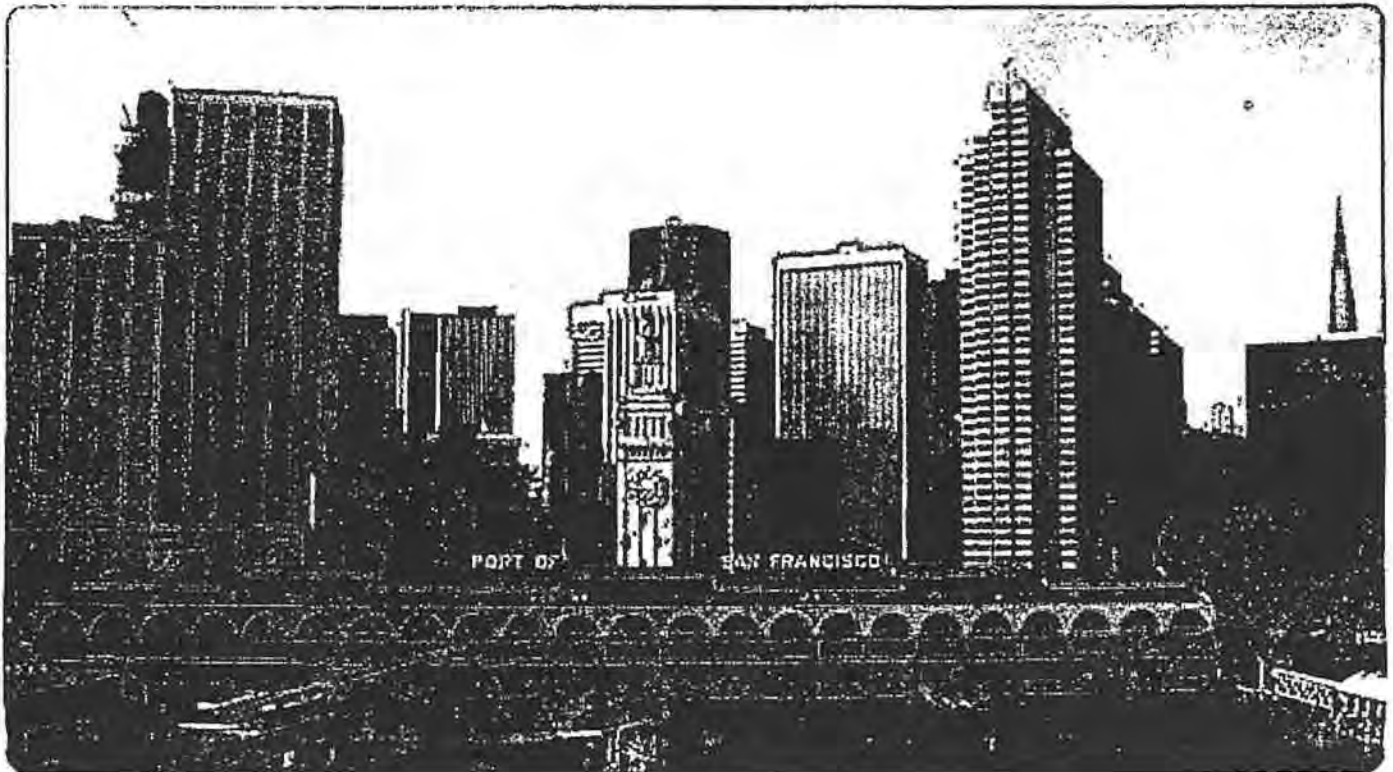
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Survey!

50



Case Study: San Francisco Suicide Prevention



Keeping essential, lifesaving services running

San Francisco Suicide Prevention volunteers could not work from the office and needed a solution that would allow them to perform their life-saving mission from home. The agency is relying on Cisco Webex solutions for secure, cloud-based communications.

[Watch video \(1:24\)](#)[Webex for Healthcare](#)[Overview](#) [Case Studies](#) [Customer Statistics](#)[Contact Cisco](#)

Overview

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51



HIV Surveillance Reports



HIV surveillance reports disseminate data about HIV and AIDS—for example, the number and population rates of HIV diagnoses, the number of people living with HIV, and the number of people who are receiving HIV medical care.

HIV Surveillance Reports

The annual HIV Surveillance Report provides an overview on the current epidemiology of HIV disease in the United States and dependent areas. CDC funds state and territorial health departments to collect surveillance data on persons with diagnosed HIV infection; all personal identifiers are removed from these data before being transmitted to CDC via a secure data network. Data are analyzed by CDC and then displayed by age, race, sex at birth, gender, transmission category, and jurisdiction (where appropriate). Prior to the 2008 reporting year, the report was referred to as the *HIV/AIDS Surveillance Report*.

- **2020, Volume 33:** Diagnoses of HIV Infection in the United States and Dependent Areas 2020
- **2019, Volume 32:** Diagnoses of HIV Infection in the United States and Dependent Areas, 2019
- **2018 Updated Edition, Volume 31:** Diagnoses of HIV Infection in the United States and Dependent Areas, 2018
 - **Infographic:** Diagnoses of HIV Infection in the United States and Dependent Areas, 2018 

Looking for archived reports? Visit [HIV Surveillance Reports Archive](#).

HIV Surveillance Supplemental Reports

HIV Surveillance Supplemental Reports are based on data from CDC's National HIV Surveillance System and are issued intermittently. The Enhanced HIV/AIDS Reporting System (eHARS) is a browser-based, CDC-developed application that assists health departments with reporting, data management, analysis, and transfer of data to CDC. Prior to volume 15, the report was referred to as the *HIV/AIDS Surveillance Supplemental Report*.

Latest Reports:

- **Volume 28, Number 1:** HIV and Stage 3 (AIDS) Classifications Data through December 2020 Provided for the Ryan White HIV/AIDS Program, for Fiscal Year 2022
- **Volume 27, Number 3:** Monitoring Selected National HIV Prevention and Care Objectives By Using HIV Surveillance Data United States and 6 Dependent Areas, 2020
- **Volume 27, Number 2:** Social Determinants of Health among Adults with Diagnosed HIV Infection, 2019

5 2173

HIV Surveillance

The California Department of Public Health (CDPH) Office of AIDS (OA) works with local health jurisdictions to collect, analyze, and disseminate surveillance data on people living and diagnosed with HIV in California. HIV surveillance is conducted through three different activities.

HIV Case Surveillance

Health care providers and clinical laboratories provide HIV case surveillance data to local health jurisdictions and the Office of AIDS as a routine public health activity required by state law (California HSC 121022 and HSC 120130). Demographic and clinical information is collected on all people living and diagnosed with HIV in California.

HIV Surveillance Reports

HIV Case Reporting Resources

Medical Monitoring Project

The California Department of Public Health (CDPH), Office of AIDS (OA) conducts the U.S. Department of Health and Human Services' Centers for Disease Control and Prevention (CDC), Medical Monitoring Project (MMP), a surveillance project designed to produce nationally representative data about the health-related experiences and needs of persons living with HIV (PLWH) in the United States and California. The CA MMP Project Area is one of 23 state or local health department that conduct MMP nationwide. In California, Los Angeles and San Francisco counties also conduct MMP through the local health departments.

National HIV Behavioral Surveillance System

The National HIV Behavioral Surveillance (NHBS) System is a national health survey that collects information on sexual risk, drug use, HIV testing behaviors, and HIV seroprevalence from populations at highest risk for HIV infection—men who have sex with men, people who inject drugs and low-income heterosexual people. NHBS collects data from these populations each year on a rotating basis. NHBS is designed, coordinated, and funded by the Centers for Disease Control and Prevention (CDC). San Diego County is one of approximately 20 areas across the nation currently participating in NHBS, with data collection conducted by the California Department of Public Health, Office of AIDS with assistance from Family Health Centers of San Diego. In California, Los Angeles and San Francisco counties also conduct NHBS through the local health departments.

Using HIV Surveillance Registry Data to Re-Link Persons to Care: The RSVP Project in San Francisco

Kate Buchacz, Miao-Jung Chen, Maree Kay Parisi, Maya Yoshida-Cervantes, Erin Antunez, Viva Delgado, Nicholas J. Moss, Susan Scheer

Published: March 6, 2015 • <https://doi.org/10.1371/journal.pone.0118923>

Abstract

Background

Persons with unsuppressed HIV viral load (VL) who disengage from care may experience poor clinical outcomes and potentially transmit HIV. We assessed the feasibility and yield of using the San Francisco Department of Public Health (SFPDH) enhanced HIV surveillance system (eHARS) to identify and re-engage such persons in care.

Methods

Using SFPDH eHARS data as of 4/20/2012 (index date), we selected HIV-infected adults who were alive, had no reported VL or CD4 cell count results in the past nine months (proxy for "out-of-care") and a VL >200 copies/mL drawn nine to 15 months earlier. We prioritized cases residing locally for investigation, and used information from eHARS and medical and public health databases to contact them for interview and referral to the SFPDH linkage services (LINCS). Twelve months later, we matched-back to eHARS data to assess how HIV laboratory reporting delays affected original eligibility, and if persons had any HIV laboratory results performed and reported within 12 months after index date ('new labs').

Results

Among 434 eligible persons, 282 were prioritized for investigation, of whom 75 (27%) were interviewed, 79 (28%) could not be located, and 48 (17%) were located out of the area. Among the interviewed, 54 (72%) persons accepted referral to LINCS. Upon match-back to eHARS data, 324 (75%) in total were confirmed as eligible, including 221 (78%) of the investigated; most had new labs.

175

65

Conclusions

Among the investigated persons presumed out-of-care, we interviewed and offered LINCOS referral to about one-quarter, demonstrating the feasibility but limited yield of our project. Matching to updated surveillance data revealed that a substantial minority did not disengage from care and that most re-engaged in HIV care. Verifying persons' HIV care status with medical providers and improving timeliness of transfer and cross-jurisdictional sharing of HIV laboratory data may aid future efforts.

Citation: Buchacz K, Chen M-J, Parisi MK, Yoshida-Cervantes M, Antunez E, Delgado V, et al. (2015) Using HIV Surveillance Registry Data to Re-Link Persons to Care: The RSVP Project in San Francisco. PLoS ONE 10(3): e0118923. <https://doi.org/10.1371/journal.pone.0118923>

Academic Editor: Patrick S. Sullivan, Rollins School of Public Health, Emory University, UNITED STATES

Received: May 28, 2014; **Accepted:** January 18, 2015; **Published:** March 6, 2015

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Data Availability: Because of legal restrictions and the confidential nature of HIV surveillance data, public health authorities cannot release individual-level data on reported HIV cases. However, results presented in the manuscript tables and text are available to others for use. The SFDPH staff are also available to assist external researchers who may have further specific data questions or uses. Please contact Dr. Susan Scheer at Susan.Scheer@sfdph.org with requests for additional information. A minimal de-identified dataset needed to replicate manuscript findings can be made available to interested researchers upon request, pending ethical approval.

Funding: The Centers for Disease Control and Prevention (CDC) provides funding to the San Francisco Department of Public Health and to other state and local health departments in the United States to conduct surveillance of HIV disease in accordance with their own disease reporting regulations. CDC provides technical guidance for the collection of data by the state and local health departments and data are sent to CDC for national-level analyses. Aside from CDC's support to surveillance of HIV disease, the authors received no specific funding for this work. **Role of the Sponsors:** The CDC reviewed and approved final submission but the findings and conclusions in this report are those of the authors and do not necessarily represent the views of the CDC. The funders had no role in study design, data collection and analysis, decision to publish, or preparation of the manuscript.

Competing interests: The authors have declared that no competing interests exist.

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Our Programs

HIV/AIDS Programs & Research

Program Description

The San Francisco Department of Public Health HIV/AIDS Epidemiology Section consists of two units: The HIV Surveillance Unit, and HIV Seroepidemiology Unit. The goal of the section is to provide HIV statistics, epidemiology, and emerging trends of the San Francisco HIV epidemic.

Government mandates apportion funding for prevention planning and medical and social services for HIV/AIDS patients to local jurisdictions on the basis of the number of reported HIV/AIDS cases for that area. The goals of the *HIV Surveillance Unit* are to monitor the incidence and prevalence of persons with HIV/AIDS in San Francisco and to follow the government mandates in an efficient, accurate, timely and community driven manner. The Surveillance Unit tracks the morbidity and mortality of persons with HIV/AIDS, provides crucial data to monitor current and emerging trends in HIV transmission, characterize recent infections, and target prevention resources in San Francisco.

The Surveillance Unit provides an epidemiological window into the local HIV epidemic, allowing public health officials to more effectively and completely monitor the epidemic, allocate resources, and to plan and implement programs, particularly prevention programs. The surveillance program helps to identify areas of focus for persons with HIV/AIDS, and for community needs, thereby helping guide prevention and care activities and resources to the people and populations at risk for HIV and/or in need of HIV/AIDS services.

The goals of the *HIV Seroepidemiology Unit* are to assess the current level or burden of HIV infection among populations at risk, to monitor trends in transmission, to detect nascent sub-epidemics, and to find empirical evidence of the impact of community-wide prevention programs. HIV seroprevalence and seroincidence data contribute to our understanding of the epidemiology of HIV, the formation of sound health policy, the appropriate allocation of resources, and the planning of programs for the primary and secondary prevention of infection.

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[Bridge HIV](#)
[HIV Statistics & Epidemiology](#)
[HIV/AIDS Information, from the U.S. Government](#)

Notice to Health Care Providers and Others Responsible for Disease Reporting: California Code of Regulations, Title 17, Section 2500 and Section 2643.5 require that all diagnosed cases of AIDS and HIV as defined by CDC must be reported within seven (7) days to the Health Officer. To obtain information on the CDC HIV/AIDS case definition or reporting requirements, to obtain case report forms, or to report a case, contact the HIV Surveillance Unit at (415) 554-9050. All reports are confidential.

55

CAHPS® Visit Survey 2.0 survey template

Designed by the U.S. Department of Health and Human Services, this survey asks patients questions from appointment scheduling convenience to provider communication skills.

[Preview template](#)

CAHPS Hospital (H-CAHPS) Survey (Adult) (updated January 2019)

Get a year-long view of patient satisfaction with this template, designed by the U.S. Department of Health and Human Services.

US Department of Health and Human Services

Third Party Websites and Applications Privacy Impact Assessment

Date Signed:

May 02, 2022

OPDIV:

NIH

Name:

NIH/OD/Qualtrics

TPWA Unique Identifier:

T-9551110-105615

Is this a new TPWA?

Yes

Will the use of a third-party Website or application create a new or modify an existing HHS/OPDIV System of Records Notice (SORN) under the Privacy Act?

No

If SORN is not yet published, identify plans to put one in place.

null

Will the use of a third-party Website or application create an information collection subject to OMB clearance under the Paperwork Reduction Act (PRA)?

Yes

Indicate the OMB approval number and approval number expiration date (or describe the plans to obtain OMB clearance).

OMB Approval Various - see explanation

Indicate the OMB approval number expiration date (or describe the plans to obtain OMB clearance).

Expiration Date: 1/1/01, 12:00 AM

Describe the plans to obtain OMB clearance.

Explanation:

OMB clearance may come under one of the following:

Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery (NIH) OMB Control No: 0925-0648: (Expires 06/30/2024)

Conference, Meeting, Workshop, and Poster Session Registration Generic Clearance (OD) OMB Control No: 0925-0740: (Expires 07/31/2022)

Generic Clearance for NIH Citizen Science and Crowdsourcing Projects (OD) OMB Control No: 0925-0766: (Expires 04/30/2023)

Public Law 114-255, Section 2035, exempts research conducted by NIH from Paperwork Reduction Act (PRA) requirements.

Does the third-party Website or application contain Federal Records?

Yes

Describe the specific purpose for the OPDIV use of the third-party Website or application:

Qualtrics is a cloud based research tool that collects and maintains de-identified survey data. Qualtrics partners with over 20 online sample providers to supply a network of diverse quality respondents worldwide. Qualtrics recruit, screen, and survey participants using their existing research panels.

NIH staff use this application to conduct both internal and external surveys. Internal survey can include gathering information from principle investigators, scholars, mentors and other staff that rates their satisfaction level regarding certain NIH programs, training or protocols. External surveys could include information clinical subject's satisfaction or views on NIH sponsored programs, research protocols, health disparities.

Metrics could include demographics, quality and frequency of interactions, impact of a program on health or career development, digital health (the field of knowledge and practice associated with the development and use of digital technologies to improve health), the level of satisfaction with various program activities, and the impact the program has on the research programs and/or products.

Qualtrics is a certified Federal Risk and Authorization Management Program (FedRAMP) vendor that provides the highest data security standards in the US including data isolation, privacy shield certification, and active session management. Qualtrics Privacy policy can be found here: <http://www.qualtrics.com/privacy-statement/>

Have the third-party privacy policies been reviewed to evaluate any risks and to determine whether the Website or application is appropriate for OPDIV use?

Yes

Describe alternative means by which the public can obtain comparable information or services if they choose not to use the third-party Website or application:

There are multiple online survey tools that provide similar functionality. These include Survey Gizmo and Survey Monkey. However, Qualtrics has the ability to pull survey data and automate it into analyzed, qualitative reports that allow the user to see patterns or discrepancies. This, in turn, creates greater transparency for operators to see where programs can be improved.

Does the third-party Website or application have appropriate branding to distinguish the OPDIV activities from those of nongovernmental actors?

Yes

How does the public navigate to the third party Website or application from the OPDIV?

Other...

Please describe how the public navigate to the thirdparty website or application:

The OPDIV or Qualtrics sends potential respondents an email with a link to the survey. If the respondent consents, they take the survey.

If the public navigate to the third-party website or application via an external hyperlink, is there an alert to notify the public that they are being directed to anongovernmental Website?

Yes

Has the OPDIV Privacy Policy been updated to describe the use of a third-party Website or application?

Yes

Provide a hyperlink to the OPDIV Privacy Policy:

<http://www.nih.gov/about/privacy.htm>

Is an OPDIV Privacy Notice posted on the third-part website or application?

No

Is PII collected by the OPDIV from the third-party Website or application?

No

Will the third-party Website or application make PII available to the OPDIV?

Yes

Describe the PII that will be collected by the OPDIV from the third-party Website or application and/or the PII which the public could make available to the OPDIV through the use of the third-party Website or application and the intended or expected use of the PII:

The personally identifiable information (PII) can include name, e-mail address, phone number, mailing address, organization, demographics such as race, age (date of birth), gender, sex, education, geographical location (county, state, zip code), socio-economic background, and general health profiles.

The collection of other PII and data uses would be accounted for within another security authorization boundary and separately assessed for privacy and security compliance.

Describe the type of PII from the third-party Website or application that will be shared, with whom the PII will be shared, and the purpose of the information sharing:

The information Qualtrics shares can include Name, e-mail address, phone number, date of birth organization, geographic location, health profiles, socio-economic background and demographics.

Only authorized NIH personnel will have access to the data.

The collection of other PII and data uses would be accounted for within another security authorization boundary and is separately assessed for privacy and security compliance and has its own PIA, which is routinely reviewed and updated as needed.

If PII is shared, how are the risks of sharing PII mitigated?

PII will only be shared with authorized NIH staff for the purpose of contacting survey respondents for

Will the PII from the third-party website or application be maintained by the OPDIV?

Yes

Describe how PII that is used or maintained will be secured:

PII will be stored in a secure NIH server on federal property. Determinations are made based on role-based access controls and least privilege. User rights are provisioned based on controls within the system, allowing users only access to the minimum amount of PII necessary to perform their job.

What other privacy risks exist and how will they be mitigated?

NIH cannot control and protect the content of a survey application distributed by a third-party website outside of the NIH network. However, Institute and Centers (ICs) will post a privacy notice in the summary section of each survey that informs users of risks and mitigations.

Search Frequently
Asked Questions ▼
[About DPH](#)
[Our Services](#)
[Our Programs](#)
[Healthy Living](#)
[Records, Permits & Licensing](#)
[Knowledge Sharing & Collaboration](#)
[Diseases & Conditions](#)
[Training](#)

We're moving to sf.gov, a user-centered, services-first, accessible website. [Go to SF.gov](#)

[Prevention](#)
[Behavioral Health](#)
[CDC](#)
[Community Programs](#)
[Other](#)
[Emergency Services](#)
[Dental Services](#)
[Providers](#)
[Medical Services](#)

Our Services

San Francisco Department of Public Health Homeless Services

Program Description

Homeless Programs administers a number of special projects and contracts with community-based organizations to deliver a variety of services to homeless persons, including the clinics listed at the right and the **Tom Waddell Health Center** described below.

Special Projects

- Homeless Death Prevention
- Winter Shelter
- COR Outreach Services
- Community Housing Partnership
- Episcopal Community Services

Population Served

Homeless of San Francisco

Tom Waddell Health Center

The Health Center specializes in multidisciplinary services to respond to a wide range of medical, psychological, and social needs presented by homeless clients. The internal structure of **Tom Waddell Health Center** is divided into two structures: Clinical disciplines (medical, nursing, social work, mental health, outreach) provide the forum for administrative and clinical supervision; clinical teams provide the forum for the organization of patient care through multidisciplinary services, with each team being organized around a primary care or specialty focus, (HIV, mental health, substance abuse, Women Services, shelters, Substance Abuse Residential Centers). The Tom Waddell Health Center is part of the Community Health Network.

CLINICS

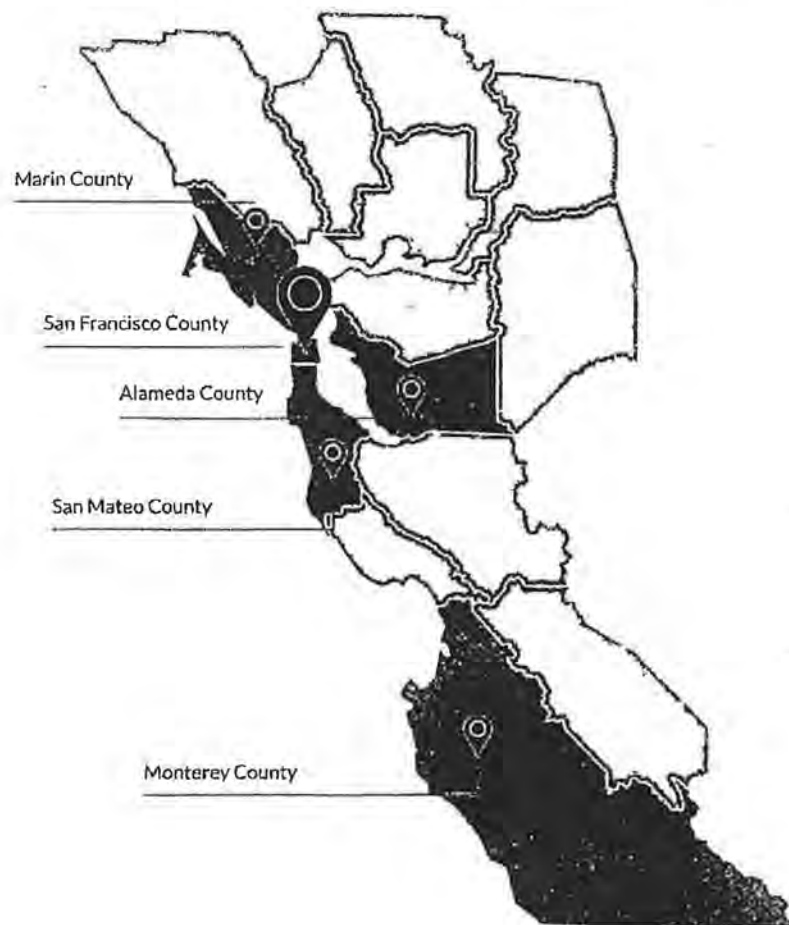
Drop-In/Same Day Clinic - Same day appointments and drop in visits. Must come in person to make an appointment and be evaluated by a triage nurse. Operates from 8:00 a.m. -8:00 p.m. Monday thru Friday; 9:00 a.m. -5:00 p.m. Saturdays, Sundays, and Holidays.

Drop-In Nurse Clinic - Operates from 8:00 a.m. -8:00 p.m. Monday thru Friday; 9:00 a.m. -5:00 p.m. Saturdays, Sundays, and Holidays.

Primary Care Clinics - All primary care clinics are interdisciplinary and include: medical, social and psychological services; education and outreach.

Community Site Clinics - In addition to services at **Tom Waddell Health Center**, Health Care for the Homeless provides medical, podiatry, mental health and social services around the City as part of its Outreach Program.

FELTON service area



183

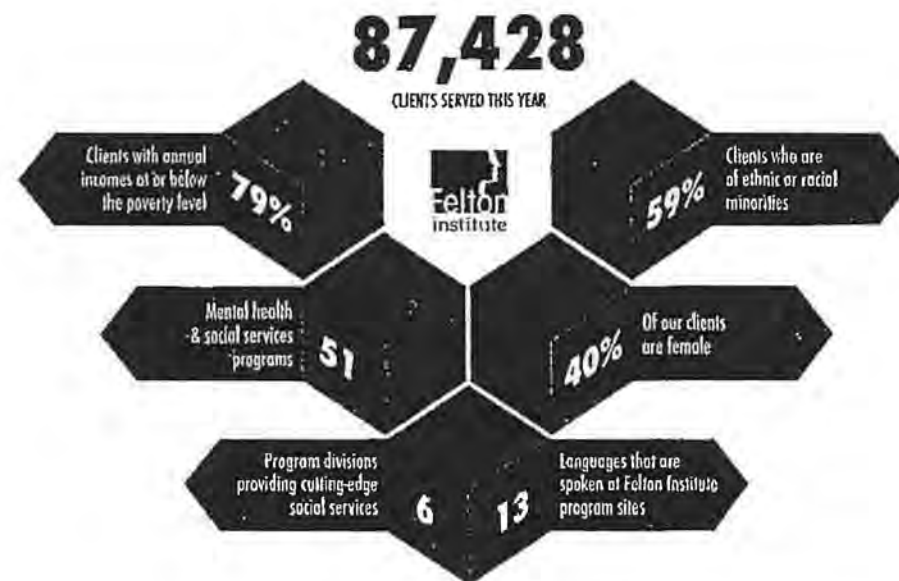
PROGRAM SITES & OFFICES

Operations and programs are spread over five counties: Alameda, Marin, Monterey, San Francisco, and San Mateo, responding to the belief that those in crisis must have access to social services.

WIDE ARRAY OF SOCIAL SERVICES

Our services are comprehensive with an emphasis on the needs of low-income families, children, the elderly, ethnic minorities, justice impacted individuals, and people living with mental and physical disabilities.

WHO DOES FELTON serve?



UNDERSERVED COMMUNITIES

Too often individuals with income below the poverty line are dealing with complex social and emotional challenges. Felton offers a comprehensive network of support for this community.

DIVERSE DEMOGRAPHIC

Our community embodies cultural, economic, social, and ethnic diversity. On average, 79% of our clients are at or below the poverty level, and about 59% are of ethnic or racial minorities.

EARLY PSYCHOSIS CARE

The Felton (re)MIND® early psychosis network currently operates programs in five counties, serving 350+ clients per year and providing a full-spectrum of prevention, early detection and treatment.

FEMALE CLIENTS

On average across our programs, around 40% of the population Felton serves are female, offering equal opportunity for women to build on their inherent strengths and develop self-sufficiency.

SIX SEPARATE DIVISIONS

Felton Institute consists of six divisions:

- Children, Youth, Family & Transitional Age Youth
- Adult • Justice Services • Senior • Early Psychosis
- Training, Research & Evaluation

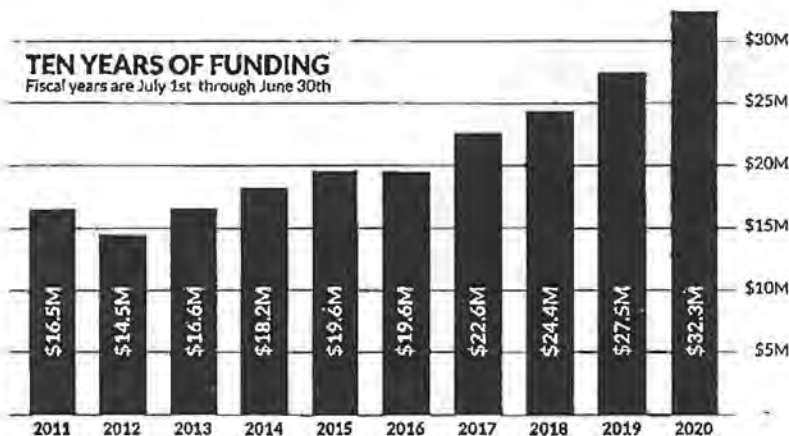
LANGUAGE ACCESS

Felton honors the cultural sensitivity of our clients and responds to the call with staff who speak a wide variety of languages. This year, 13 languages are represented across our 51 programs.

MAKING A *measurable* DIFFERENCE

TEN YEARS OF FUNDING

Fiscal years are July 1st through June 30th

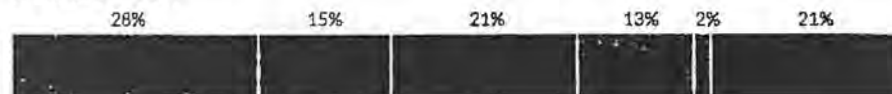


184

SPENDING FY 2020



SPENDING FY 2019



- CHILDREN, YOUTH, FAMILY & TAY
- ADULT DIVISION
- JUSTICE SERVICES DIVISION
- SENIOR DIVISION
- EARLY PSYCHOSIS DIVISION
- TRAINING, RESEARCH & EVALUATION
- MANAGEMENT & GENERAL

OUT OF EVERY DOLLAR SPENT BY FELTON INSTITUTE

79¢

DIRECTLY SUPPORTED OUR EXTENSIVE MENTAL
HEALTH AND SOCIAL SERVICES PROGRAMS



FINANCIAL *statements* FOR 2020

STATEMENT OF ACTIVITIES

	2020	2019
REVENUE		
Fees from government agencies	\$30,893,724	\$26,052,828
Contributions	\$895,501	\$712,024
Program service fees	\$144,087	\$185,918
Rental income	\$206,631	\$358,643
In-kind contributions	\$87,207	\$85,992
Miscellaneous	\$44,763	\$142,989
TOTAL REVENUE AND SUPPORT	\$32,271,913	\$27,538,394
EXPENSES		
Program services	\$25,680,877	\$21,555,406
Support services	\$6,982,075	\$5,788,069
TOTAL EXPENSES	\$32,662,952	\$27,343,475
CHANGE IN NET ASSETS	(\$391,039)	\$194,919

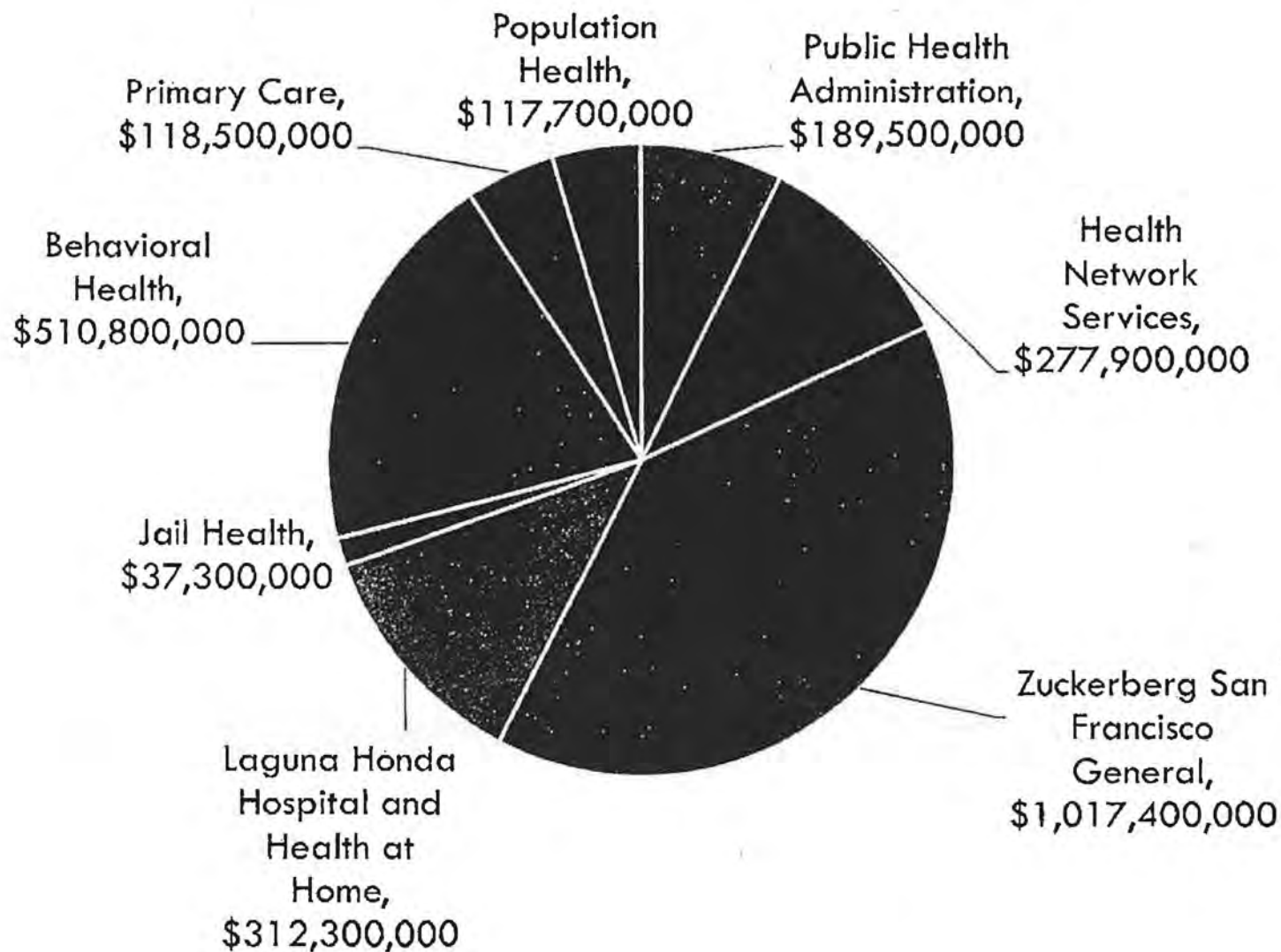
STATEMENT OF FINANCIAL POSITION

	2020	2019
ASSETS		
Investments, cash and cash equivalents	\$1,284,804	\$829,224
Receivables and prepaid expenses	\$5,176,798	\$4,285,543
Property and equipment	\$9,792,176	\$10,282,633
TOTAL ASSETS	\$16,253,778	\$15,397,400
LIABILITIES		
Paycheck Protection Program loan	\$3,547,190	
Accounts payable, accrued liabilities, lines of credit, & notes payable	\$10,519,150	\$12,801,291
TOTAL LIABILITIES	\$14,066,340	\$12,801,291
NET ASSETS		
Unrestricted	\$2,154,006	\$2,498,219
Temporarily restricted	\$33,432	\$97,890
TOTAL NET ASSETS	\$2,187,438	\$2,596,109
TOTAL LIABILITIES AND NET ASSETS	\$16,253,778	\$15,397,400

The complete audited, consolidated financial statements of Felton Institute for fiscal year 2019 & 2020 can be requested by contacting info@felton.org.

DPH Approved FY 21-22 Base Budget \$2.6 Billion

4



Next Meeting

22

- Present balancing plan for meeting General Fund reduction target
- Request for Health Commission approval of proposed budget for submission to Controller and Mayor's Office
- Development of Behavioral Health and COVID-19 Response will be developed in conjunction with key stakeholders this spring



London N. Breed,
Mayor

Jenny Louie,
Chief Financial Officer

MEMORANDUM

December 1, 2022

To: President Dan Bernal and Honorable Members of the Health Commission

Through: Dr. Grant Colfax, Director of Health
Greg Wagner, Chief Operating Officer

From: Jenny Louie, Chief Financial Officer

RE: Revenue and Expenditure Projection Report – First Quarter FY 2022-23

This report presents the first quarter statement of revenues and expenditures for the Department of Public Health for fiscal year 2022-23. These figures are based on revenue collected and billed, and expenses incurred for the fiscal year beginning July 1, 2022. Figures reported include projected balances based on actual revenues and expenditures as of September 30, 2022. At the end of the first quarter, the department projects a net general fund deficit of \$15.3 million. The department projects operating expenditures to be above budget by \$1.1 million, and revenues to be below budget by \$16.5 million.

First Quarter Projected FY 2022-23 Surplus/(Deficit) (in Millions)

First Quarter Report	Revenue			Expenditure			Total
	Revised Budget	Current Projection	Surplus/ (Deficit)	Revised Budget	Current Projection	Surplus/ (Deficit)	Surplus/ (Deficit)
HGH - Zuckerberg SF General	\$ 1,107.7	\$ 1,111.7	\$ 4.0	\$ 1,107.5	\$ 1,116.5	\$ (9.1)	\$ (5.0)
HLH - Laguna Honda Hospital	\$ 214.5	\$ 190.6	\$ (23.9)	\$ 337.2	\$ 340.8	\$ (3.6)	\$ (27.6)
HBH - Behavioral Health	\$ 267.4	\$ 273.8	\$ 6.5	\$ 425.0	\$ 418.2	\$ 6.8	\$ 13.2
HPC - Primary Care	\$ 20.2	\$ 20.2	\$ -	\$ 153.1	\$ 152.6	\$ 0.5	\$ 0.5
HJH - Jail Health	\$ 0.4	\$ 0.4	\$ -	\$ 42.3	\$ 41.4	\$ 0.8	\$ 0.8
HNS - Health Network including HAH	\$ 15.6	\$ 13.6	\$ (1.9)	\$ 189.7	\$ 187.3	\$ 2.4	\$ 0.5
HPH - Public Health Division	\$ 25.7	\$ 24.6	\$ (1.1)	\$ 112.0	\$ 110.3	\$ 1.7	\$ 0.6
HAD - Central Administration	\$ 44.4	\$ 44.4	\$ -	\$ 170.5	\$ 168.8	\$ 1.7	\$ 1.7
Total Operating	1,695.7	1,679.3	(16.5)	2,537.1	2,536.0	1.1	(15.3)

Key highlights:

- Following the approved Management Reserve policy, if the projected \$15.3 million shortfall materializes, it would likely be offset with a withdrawal of \$15.3 million from DPH's management reserve. Balances of the reserve are shown at the end of this memo.
- The deficit is primarily driven by an estimated \$23.9 million revenue shortfall at Laguna Honda Hospital due to lower than budgeted census while new admissions are paused during the recertification process. This projection assumes that the current census remains at a level similar to October 2022, given the pause in the mandatory transfers and discharges of patients, but that recertification efforts are successful this spring and patient admission resumes for the last quarter of the year. This projection will continue to be updated in subsequent financials as the recertification process continues.

Public Health Administration: The central operations divisions projects a net surplus of \$1.7 million comprised of salary and fringe benefit savings.

COVID Projections:

The COVID-19 Response project projects a net surplus of \$3.7 million overall compared to the \$72.5 million budget. These savings are achieved primarily due to the closeout of prior year encumbrances after final invoicing and payment and the balances are no longer needed. This projection assumes continued baseline activities for the remainder of the year, and does not reflect any major changes in service levels as a result of surges.

<u>Branch</u>	<u>Revised Budget</u>	<u>Projection</u>	<u>Surplus/ (Deficit)</u>
CoVid OPS - Central Operations	8.1	7.5	0.5
CoVid OPS - SIP Hotels	-	1.7	(1.7)
CoVid OPS - Isolation & Quarantine Hotels	5.7	3.2	2.5
CoVid CDRU	4.0	2.4	1.5
CoVid OPS Community	19.7	19.6	-
CoVid PLN Epi & Surveillance	2.0	1.6	0.4
CoVid OPS Testing	16.3	16.0	0.3
CoVid OPS Vaccination	16.7	16.7	-
Total	72.5	68.8	3.7

- \$2.5 million projected surplus in the Isolation and Quarantine Hotels from close out of FY 2021-22 encumbrances for operations resulting from a change in operational model supported by existing DPH staff rather than contracted services.
- \$1.5 million projected saving in the COVID Disease Response Unit project from closing out prior year FY 2021-22 encumbrances.
- \$1.7 million projected shortfall in the Shelter in Place project due to extension of operations at one site through December 2022 and previously unanticipated decommissioning costs.

Comments

- As in previous fiscal years, this report assumes no variance from budget in 1991 State Realignment revenues. As these revenues affect multiple departments they are monitored and projected centrally by the City Controller's Office and reported separately in the Controller's 6-Month Report.
- Section 12.6 of the administrative provisions of the Annual Appropriation Ordinance authorizes the Controller to defer surplus transfer payments, indigent health revenues, and Realignment funding to offset future reductions or audit adjustments associated with funding allocations for indigent health services. This provision was adopted by the Board of



London N. Breed,
Mayor

Jenny Louie,
Chief Financial Officer

MEMORANDUM

To: President Dan Bernal and Honorable Members of the Health Commission

Through: Dr. Grant Colfax, Director of Health
Greg Wagner, Chief Operating Officer

From: Jenny Louie, Chief Financial Officer

Date: February 3, 2023

At the February 7th Commission meeting we will have the second hearing on the Department of Public Health (DPH)'s proposed budget for FY 2023-24 and FY 2024-25 (FY 2023-25). As you recall, our first hearing on January 17th included an overview of the Department's base budget, the Mayor's Budget instructions and reduction targets, and key areas of focus for the two upcoming fiscal years. In this second hearing, we will present our proposed budget submission, including revenues and emerging needs. We are respectfully requesting Commission approval of these initiatives for submission to the Controller and Mayor's Office.

As discussed in the first Health Commission meeting on the FY 2023-25 budget, the Department's proposal focuses on maximizing revenue to meet general fund targets as well as support long-term financial stewardship. By leveraging revenues and limiting new initiatives, this proposal enables the Department to meet the two-year reduction targets, maintain service levels, and focus on full and effective implementation of new initiatives already funded as part of the prior budget process. The proposal includes limited program expansions, primarily through revenue-neutral opportunities that allow DPH to expand or strengthen services without requiring additional general fund resources. In addition, the proposal makes investments in the operations of Laguna Honda Hospital to sustain key strategies identified as part of the recertification process.

I. Baseline Revenues Initiatives

A1 - Baseline Revenues for the San Francisco Health Network (SFHN) and Zuckerberg San Francisco General (ZSFG): This initiative updates the assumptions related to patient revenues at SFHN and ZSFG. Baseline revenues are projected to increase by \$55.1 million in FY23-23 and \$39.8 million ongoing.

Net General Fund Impact: FY 2023-24 (\$55,125,199) FY 2024-25 (\$39,830,735)

A2 - Expansion of Fee for Service (FFS) Payment Model at ZSFG: This initiative recognizes increased revenue as a result of expanding the FFS payment model for ZSFG services starting in January 2023. The expansion affects how DPH bills and receives

payment from the SFHP, but does not affect the way services are delivered to patients and there should not result in changes or delays in seeking treatment or services.

Net General Fund Impact: FY 2023-24 (\$36,618,916) FY 2024-25 (\$36,917,326)

A3 – Behavioral Health Baseline Revenues and Quality Assurance/Utilization Review:

Based on State projections, 2011 Realignment will increase by \$8.3 million in FY23-24 and \$7.4 million ongoing with an additional \$6.3 million one-time increase in FY23-24 and \$700K ongoing in Short-Doyle Medi-Cal for Behavioral Health Services. In addition, the initiative adds 7.0 FTE for Quality Assurance and Utilization Review activities for additional \$600K in Quality Assurance Medi-Cal in FY23-24 and \$700K ongoing.

Net General Fund Impact: FY 2023-24 (\$14,510,928), FY 2024-25 (\$7,681,051)

A4– Population Health Revenues: Backfills losses in Population Health Division for expiring grants and reduced fee revenues.

Net General Fund Impact: FY 2023-24 \$502,325, FY 2024-25 \$665,226

II. Revenue Neutral and Emerging Needs

B1 - Integrating COVID-19 Response Functions into Ongoing Operations: As part of last year's FY 2022-24 budget, DPH proposed a continued step down of its COVID-19 response and operating costs with \$57 million budgeted for FY 2022-23 and \$25 million ongoing starting in FY 2023-24. A portion of the base \$25 million was programmed last year for 58.0 new FTE across the department. This initiative details the full \$25 million of COVID-19 response and operating costs including the creation of an additional 42.5 FTE annually with the remaining unexpended authority. These investments provide baseline services and costs to prevent further exacerbation of health disparities, continued capacity at PHD and the SFHN to respond to the risk represented by the presence of endemic COVID and other emerging diseases in the future.

Area of Response	FY 2022-23 FTE	FY 2022-23	FY 2023-24 FTE	FY 2023-24	FY 2024-25 FTE	FY 2024-25
Info & Guidance	5.6	800,000	3.0	900,000	3.0	900,000
Equity & Community Engagement	9.4	3,000,000	5.8	1,000,000	6.0	1,000,000
Testing	9.8	12,300,000	5.5	4,700,000	7.0	4,700,000
SIP Hotels	1.5	300,000	-	-	-	-
Epi & Surveillance	7.2	1,000,000	5.8	1,000,000	6.0	1,000,000
Isolation & Quarantine	16.6	2,900,000	1.8	300,000	2.0	300,000
Vaccination	23.4	7,500,000	7.0	3,100,000	8.0	3,100,000
Covid Resource Center	11.9	1,700,000	2.0	600,000	2.0	600,000
Operations	44.5	8,000,000	3.0	400,000	3.0	400,000
Subtotal Population Health	129.9	37,500,000	33.9	12,000,000	37.0	12,000,000
Ambulatory Care	29.4	3,900,000	15.8	2,300,000	20.0	2,300,000
ZSFG	63.6	11,302,090	31.3	8,900,000	32.5	8,900,000

University of California, San Francisco

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Integrated HIV Bio-behavioral Surveillance Toolbox

Our Global Strategic Information unit along with the San Francisco Department of Public Health's HIV Epidemiology section has created this free and publicly available toolbox to complement what we do every day: provide training, technical assistance and active mentoring in a variety of effective methodologies for domestic and international surveillance. Essential to our approach are surveillance tools that can be locally adapted and used to produce high-quality, user-friendly, practical, reliable and reproducible data that will inform policy and programs to improve the health of HIV-affected populations and reduce the spread of the virus.

This toolbox is for governments, nongovernmental organizations, and private researchers who wish to implement IBBS surveys for key populations at higher risk for HIV infection. The toolbox features two methods

- Time location sampling (TLS)
- Respondent driven sampling (RDS)

These methods focus on three key populations at higher risk for HIV infection

- Female sex workers (FSW)
- Men who have sex with men (MSM)
- Persons who inject drugs (PWID)

However, these tools are easily modifiable for other sampling designs as appropriate. This toolbox is complete with everything you would need to implement a survey. These documents are based on our years of experience implementing IBBS all over the world, including San Francisco, CA; eight countries in Africa; Brazil; China and the Caribbean.

By downloading any of these documents, you are agreeing to our Terms of Use.

Presentation March 21, 2023 at 1730 hrs

Good evening and thank you Sunshine Ordinance Task Force for allowing me to speak to the Commission.

I'm Chris Ward Kline, a Northeastern University Criminal Justice graduate with Public Health/Safety experience within hospitals, hotels, retail, housing, homelessness areas, risk management, emergency management. I have also been involved with high level protections of foreign presidents, dignitaries, VIP's, etc. I have a wealth of knowledge regarding electronic surveillance, both collecting data, metadata both for legal and illegal purposes.

I also have experience as a security consultant having previously contracted with NCS Pearson and the Department of Transportation at LAX and surrounding airports as the Security Director shortly after 9/11 in revamping airport security.

Unfortunately, the city and county of San Francisco, is not turning over required files and data due to personal and political reasons. Imagine, having the gold card with unlimited withdrawals, the wine bottle that keeps pouring wine, or the ability to influence a person(s) to consistently do what you want, and making that person, genuinely think it was their own decision, when in fact it wasn't. This is the only reason, the mayor and other agencies refuse to turn over all files, because it would shed light to unauthorized utilization of technology and rain on their parade.

Let's review technology:

- 1) Reference page 1 - 1975 during the Church Commission, it was discussed 'U.S. perfected technology to monitor messages that go through the air...reminiscent of the Stassi in East Germany, KGB in Russia and of course the surveillance state of North Korea and China. It further discussed that a 'Dictator could impose a tyranny on its people'. The Church

Commission stated 'we must ensure all agencies operate within the law and with proper supervision'.

One Reason for the creation of the Sunshine Ordinance Task Force was for this very reason.

- 2) Reference pages 2-8 – Forbes article discusses the technology in 2003 which is widely utilized. That was over 19 years ago.
- 3) Reference page 9 – San Francisco Built a System (One System) to track all homeless people, but also every person and agency that works with homeless or receive funds from the city and county.
- 4) Reference pages 10-11 – Big Brother in SF, so much that in 2019 the Episcopal Community stated 'there's lots of privacy concern' reference One System
- 5) Reference pages 12-13 – Similar App to One System section VI (6) that sending fraudulent, threatening, harassing messages, spamming, bombing (tech term) is not allowed, but the city and county of San Francisco widely disregards!
- 6) Reference pages 14-23 – similar tech and app SurveyMonkey (now called Momentive) Acceptable Usage Policy clearly states under 'YOUR RESPONSIBILITIES' "you may not use the Services to commit an unlawful activity; use the Services for activities where use or failure of the Services could lead to PHYSICAL DAMAGE, DEATH, MENTAL HARM, OR PERSONAL INJURY". Let that sink in for a second.
****The city and county of San Francisco utilizes SurveyMonkey, Survey Gizmo, MailChimp, One System, plus a host of other apps and technology.
- 7) Reference pages 24-31 – discusses the technology and some researchers, inventors in which technology has been around for over a century.
- 8) Reference pages 32/33 Bitfocus declaring it does not utilize DO NOT TRACK SIGNALS

So, One System, Bitfocus, Momentive, SurveyMonkey, and so on are terms that I never heard of until fairly recently. After speaking up about these concerns that

are public information, the city and county of San Francisco used some of these and others to cause to me, Chris Ward Kline:

- 1) Homelessness
- 2) Restrictions of jobs, income, revenue, grants to my Non-profit PAVEN (Prejudice And Violence Ends Now)
- 3) Monitored and harassed friends and family
- 4) Refused to step in and provide the resources (previously mentioned) to get home to my mother's funeral, my grandmother's funeral and great aunt's funeral between 2020-2021 – to teach me a lesson and to attempt to discredit me with my family.
- 5) Used to influence individuals to cause a robbery of myself, multiple hostile situations, false medical diagnosis, and even to use this technology to alter outcomes of billiard games and softball games. They even prevented me from traveling to Dallas for the Softball World Series in August 2022 and Las Vegas National Pool Tournament in March 2023.

And after repeated requests, the city and county denied not just any records but that zero records exist.

Reference page 34-35

Any app or technology used in the city and county of San Francisco such as One System, Surveillance by SFPD and Sheriff, Facebook, Twitter, Uber would fall under an appropriate MHz channel issued, to the city and county of San Francisco by the F.C.C. Reference page 34-35!

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

With multiple specific detailed request(s), San Francisco Department of Public Health repeatedly denied records existed:

- 1) Reference SFDPH pages 36-42 show records that should have been kept, maintained and supplied upon request(s), but not provided upon request(s).
- 2) Reference SFDPH pages 43-46 shows a list of medical conditions and appropriate reporting steps to Public Health – at least one of these was reported to San Francisco Public Health, but not provided upon request(s)
- 3) Reference SFDPH pages 47-55 - City and county of San Francisco donates to third parties such as the Felton Institute who engages in surveillance type work, i.e. suicide hotline, HIV hotline, eviction services which are all, a public health responsibility, but SFDPH is simply stating there is no oversight, or files. More on Felton later as it cross references with the Sheriff Department. SFDPH, FELTON AND THE SHERIFF using computer programs that simply voices in your head, that mimic your inner voice. If you notice the printout concerning Felton, someone printed 'survey' on each page, because that is what they typically call the program. Page 55 clearly shows SFDPH uses HIV Surveillance technology.
- 4) Gross denial of utilization of Surveillance Equipment to include Ehars, Epi-x, One System and other surveillance systems which is a MAIN function of Public Health. Section 308(d) of the Public Health Service Act allows for a citizen to legally request and receive a copy of all surveillance activities for normal reasons and other reasons to challenge legally, the scope, actions and results of any research, interventions, trace contacting, HIV surveillance.
- 5) Reference SFDPH pages 56-59 shows Consumer Assessment of Healthcare Providers and Systems in regard to SurveyMonkey. Also enclosed is the federal agency H.H.S. third party and applications Impact Assessment – thus admitting to the utilization of these apps in each level of health care are the county, state and federal government.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH SIMPLY DENIED ALL FILES, BUT STATED IN AN EMAIL, THAT HIV SURVEILLANCE IS PROTECTED AND CANNOT BE RELEASED. SIMPLY PUT, SFDPH IS USING ILLEGALLY TO VIOLATE MY RIGHTS, ATTEMPT TO FORCE ME TO MOVE, AND RESTRICT INCOME, GRANTS, REVENUE.

SAN FRANCISCO SHERIFFS'S DEPARTMENT

With multiple specific detailed request(s), San Francisco Sheriff's Department repeatedly denied records existed:

- 1) Reference pages 60-64 show probably cause that Sheriff has collected records of members of the public and its own staff, some resulting in civil court hearings
- 2) Reference page 65 – shows camera and surveillance system that sits on top of Public Library and Asian Art Museum which is used by the Sheriff (and others), to collect data, metadata on anyone that walks in the path and directly to the entrance of City Hall. This system collects your phone data, phone number and other data for the sole purposes of simply tracking individuals, gay people during Gay Pride, political dissidents who may protest in front of City Hall, or other large civic gatherings.
- 3) Reference pages 66-69, shows Public Records Request December 13, 2022, with normal response of December 22, 2022 expected but their own Legal Department asked for an extension until and their own deadline of January 6, 2023. Here we are as of March 11, 2023, the request is still not completed – because they are in a legal jambo because records do exist.
- 4) Part of my job as an investigator, I interacted with people on Probation, Parole or individuals who were sent to jail and/or prison. These interviews were recorded by the Sheriff Department but not released upon a valid specific request(s) i.e. San Francisco resident in 2001, was using crack, pulled a fire alarm and I contacted 911, and was later testified at his parole hearing at San Quinton but the Sheriff states no records exist.
- 5) Reference pages 70-73 which shows an Internal Affairs report with supporting evidence sent certified mail, but this was not included with my requests nor was it investigated.

- 6) Reference pages 74-83 is budget that not only states that surveillance exist, but they contract the surveillance out to a third party....\$1,128,000 for a company that is for-profit – it is their goal to place people on surveillance to make more money. The Sheriff has a budget for 2 civilians, 25.5 sworn officers just for surveillance and two sworn officers for the Felton Institute page 79 for eviction services. Simply put, the Sheriff (and others) are using Felton Institute programs to place on people on surveillance that they want to move, discredit, political dissident, etc.
- 7) Reference pages 84-87 copies for the DA and Sheriff of Surveillance Technology in usage; clearly, there would be a few pages of files on me, but none exist.

SAN FRANCISCO SHERIFF DEPARTMENT SIMPLY DENIED ALL FILES, EVEN THOUGH THEIR CORE ROLE IS TO CONDUCT SURVEILLANCE ON INMATES, PAROLE AND PROBATION; HOWEVER, THEY USE ON MEMBERS OF THE PUBLIC SUCH AS POLITICAL DISSIDENTS. SIMPLY PUT, SF SHERIFF IS USING ILLEGALLY TO VIOLATE MY RIGHTS, ATTEMPT TO FORCE ME TO MOVE, AND RESTRICT INCOME, GRANTS, REVENUE.

SAN FRANCISCO POLICE DEPARTMENT

- 1) Reference pages 88-91 SFPD Must End Irresponsible Relationship with the Northern California Fusion Center – otherwise put, they are not reporting correctly, this is why they claim no files or data exist.
- 2) Reference pages 92-94 Bay Area Police Departments (Include San Francisco) using Stingray technology – again, if you are a political dissident, SFPD would use this on technology, but simply state it doesn't exist. This technology gives you real time GPS, GPRS, and with other technology, they could interfere with social gatherings, alter outcomes with softball, billiards, get someone agitated, cause an accident – REMEMBER, MOMENTIVE ACCEPTABLE USAGES AND USER RESPONSIBILITY THAT INCORRECT USAGES COULD CAUSE MENTAL HARM, DEATH, PHYSICAL INJURY, ETC.

- 3) Reference pages 95-108 multiple emails, police reports that SFPD simply state that they did not have any records. At least SFDPH admitted that they had emails sent by me.

BITFOCUS DESIGNER OF ONE SYSTEM

- 1) Reference pages 109-117 – shows various federal partners that utilize data supplied to them from cities such as San Francisco. These include H.H.S., Veterans Affairs and HUD. Also included would be SAMHSA which falls under H.H.S. which has an office on 90th 7th Street, San Francisco. Bitfocus recommendations for agencies to be highly involved with their technology include Emergency Services, Law Enforcement, Public Works, Parks and Recreation but not one file was given to Chris Ward Kline from several agencies listed in this complaint.

SURVEILLANCE TECHNOLOGY INVENTORY SAN FRANCISCO

- 1) Reference pages 118-142 which shows that the city uses this technology discussed but claim there is no files, meta data or data on Chris Ward Kline. Kaiser in San Francisco for a period of 6 years have over 600 pages of files but SF doesn't have one page.

DEPARTMENT OF EMERGENCY MANAGEMENT

- 1) Reference pages 143-144 – page 143 shows Interoperable Communications – this is where all the files exist in the county, but DEM says no files exist. Page 143 shows breakdown of Public Health, and they oversee Jail Services which links Public Health to the Sheriff. The sheriff also does security and operations control at the DEM, Public Health, Library, and several medical facilities. So these three combined say that the files do not exist, but with this presentation and the technology states, clearly shows that files do exist.
- 2) Reference page 145 – a release statement from the Department of Emergency Management concerning ACS Radio Nets – which are used for Emergency Communications during disasters. Any member of the

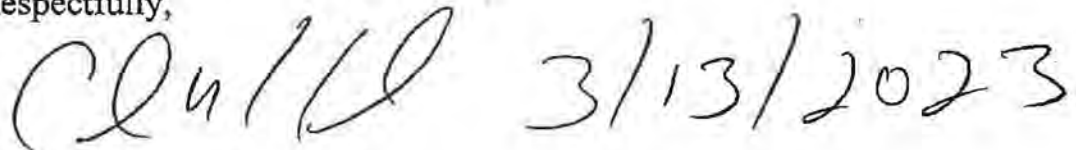
- Northern California Amateur Radio Group or anyone with a little experience can tell you everything we just discussed in this presentation.
- 3) Reference pages 146-164 shows a LinkedIn post concerning this technology followed by emails to local leaders in San Francisco. I also presented this at several meetings to include the San Francisco Tenderloin Station public meeting, which was recorded. Notice HSH 9/2/2022 information concerning agencies using the technology and the one dated 9/13/2022 which DEM and several other agencies asked HSH to remove them from the website, only due to public outcry and complaints, not because they were not using it as suggested.

DATA SHARING AND PRIVACY

- 1) Reference page 165
In closing, Oakland Privacy Advocacy Director Tracy Rosenberg commented 'the use of any surveillance technology with impunity is a recipe for disaster'.

Your office, Sunshine Ordinance Task Force in one of these checks and balances and I ask for a favorable ruling asking for a full release and disclosure from all parties and agencies named.

Respectfully,

A handwritten signature in black ink, appearing to read 'CWK', followed by the date '3/13/2023' written in a similar cursive style.

Chris Ward Kline

Results of the investigation

On August 17, 1975 Senator Frank Church appeared on NBC's *Meet the Press*, and discussed the NSA, without mentioning it by name:

In the need to develop a capacity to know what potential enemies are doing, the United States government has perfected a technological capability that enables us to monitor the messages that go through the air. (...) Now, that is necessary and important to the United States as we look abroad at enemies or potential enemies. We must know, at the same time, that capability at any time could be turned around on the American people, and no American would have any privacy left: such is the capability to monitor everything—telephone conversations, telegrams, it doesn't matter. There would be no place to hide.

If this government ever became a tyranny, if a dictator ever took charge in this country, the technological capacity that the intelligence community has given the government could enable it to impose total tyranny, and there would be no way to fight back because the most careful effort to combine together in resistance to the government, no matter how privately it was done, is within the reach of the government to know. Such is the capability of this technology. (...)

I don't want to see this country ever go across the bridge. I know the capacity that is there to make tyranny total in America, and we must see to it that this agency and all agencies that possess this technology operate within the law and under proper supervision so that we never cross over that abyss. That is the abyss from which there is no return.^{[25][26]}

Now Hear This

Christopher Helman Forbes Staff

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Sep 15, 2003, 12:00am EDT

⌚ This article is more than 10 years old.

A new ultrasound system can zap a laserlike channel of sound over hundreds of feet to just one pair of ears in a crowd--a perfect pitch for marketers.

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2

201

How HSS Works

**HyperSonic Sound
is an aural laser.
By blending
ultrasonic waves,
it yields a
pinpointed audible
tone. A woman at
the front of a line
hears a message
no one else can.**





HSS units for testing at Wal-Mart and McDonald's. Sony has signed up to distribute the units in Europe. Gateway is considering including the technology in its line of televisions. And General Dynamics is installing them in the public address systems of U.S. Navy ships.

Woody's biggest win--until now, top secret--is the coming deployment of HSS in front of as many as 100 million supermarket shoppers a week. Disney and other big media companies plan to launch the ABC In-Store Network next year. The venture's budget calls for some 5,600 high-end supermarkets across 13 chains to spend \$250 million installing 40,000 plasma TV screens integrated with HSS emitters. The satellite-linked network will show news, previews of ABC shows and Disney movies, and, of course, advertising. Inaudible to anyone not standing in the checkout line, it wouldn't drive cashiers batty or interfere with other store announcements.

Marketers have always dreamed of whispering into the ears of individual shoppers as they mill around the aisles and inch along

checkout lanes. But speaker systems to date have annoyed everyone, employees especially, with their constant, ubiquitous noise pollution. Home uses abound, too. Imagine watching ESPN in bed at 1 a.m. without waking the wife.

Conventional loudspeakers spew a shotgun spray of sound waves in all directions. HSS, by contrast, shoots tightly focused waves of ultrasound (meaning it exceeds the frequency range of human hearing). When its various waves interact with each other, audible sounds emerge. An HSS emitter can transmit a message to a single person standing in a crowd 200 feet away, without anyone on either side being able to hear it. Motion-sensitive HSS emitters can flog Doritos on one end of the snack aisle and hawk Cracker Jack on the other. "HSS will eclipse anything I've invented so far," says Norris.

Tanned, 64 years old and gregarious, the self-taught engineer has made a fortune in four decades of inventing electronic gadgets outside the corporate tent. In 1967 he delivered a "transcutaneous Doppler," a forerunner of sonography. Since then Norris has devised a 20-hour cassette tape, the first palm-size digital voice recorder and an in-the-ear speaker that uses the bones of the skull to transmit sound. Norris sold the rights to that last device for \$5 million a decade ago. GN Netcom now sells \$40 million of them a year under the Jabra name for hands-free phone use.

His inspiration for HSS came in the late 1970s, when he found himself contemplating the characteristics of mixing. "I invent by analogy," he says. "I thought, 'It's commonplace that you can mix colors, smear them together to get new emerging colors. Likewise you can mix radio waves to get new frequencies.' So, I wondered, 'Why can't you mix sound to get new sounds?'"

Norris started on HSS in earnest in 1996. He puzzled out (and only later learned that 19th-century German physicist Hermann Helmholtz had gotten there before him) that when two tones are played simultaneously and loudly enough, they interact to create two new tones. One carries a frequency that is the sum of the two starting frequencies; the other is their difference. So if you blast inaudible ultrasonic frequencies of 100 kilohertz and 101 kilohertz, you get an inaudible 201 kilohertz overtone plus an undertone of 1 kilohertz that is well inside the range of hearing. And since ultrasound travels in a tight line akin to laser light, the emergent tones are audible only in a narrow, cylindrical path from source to ear.

It took seven years and \$45 million in venture capital and personal funds for Norris to solve the myriad distortion problems and figure out how to turn music or soda pop fizzing into ultrasound and back to music (or fizzing) again. Norris also figured out how to achieve his sound effect using only a dinner-plate-thick transducer instead of bulky speaker cones. HSS' transducer is a 28-micron-thick plastic film that flutters when exposed to an electric field (because it is "piezoelectric"). Alternate the charges fast enough and the minute fluttering of the film causes tiny dimples on its surface to push the air at ultrasound frequencies.

Norris and his engineers have tested and patented every method they could think of to make it work. So far American Technology has 17 HSS patents and 24 more pending. The promise of HSS has inspired investors to bid up ATC stock 100% to \$6 this year, giving the company a market cap of \$90 million. This, despite a first-quarter loss of \$1.4 million on \$314,000 in revenue, mostly from military contracts. Yet the stock could still be cheap. Norris, who owns a quarter of the company (and says he won't sell a share until the stock hits \$20), sees an annual sales rate of \$20 million in the

next 12 months. To do that ATC would need to deliver something like 40,000 units at \$500 each.

Norris and Chief Executive James Irish have drummed up hundreds of business leads by crisscrossing the country, shooting cacophonous jungle sounds and sweet symphonies to suits in the boardrooms or out windows into the startled ears of unsuspecting pedestrians. Sales efforts are aided by marketers such as Harbor Digital Services, which makes high-end signage and has introduced HSS to clients like McDonald's and IBM and is working on the supermarket deal with ABC. On seeing a handheld HSS emitter at work, marketers go into "immediate brainstorming mode," says Harbor's Jeffrey Dahlstrom. "The ABC guys carry it around everywhere they go."

Iport Media, which is incorporating HSS into displays for eyeglass stores, expects designers like Calvin Klein will gladly pay \$500 to \$1,000 to install motion-activated HSS for their racks, says Chief Executive Edward Weiner. The sales pitch would never cross the clerk's ears. "The idea is to get them to buy what you want by showing them the difference," says Weiner, who aims to place thousands of systems in two years.

Paul Drouin of IKS Media, who installs sound systems for McDonald's, has persuaded operators in Florida, Oklahoma and Texas to test HSS this summer. In time emitters built into soda fountains could help drive sales in the Golden Arches with a message like, "You know what goes great with Coke? McDonald's french fries."

HSS also is being integrated into consumer electronics, with Gateway exploring the idea of adding HSS to its plasma TVs to create surround-sound effects without the need for back-of-the-room speakers. DaimlerChrysler is considering putting it in cars so

that riders in the front and back seats can enjoy separate stereo systems. A buyer from Wal-Mart called Norris in July asking whether ATC could develop an HSS speaker to sit on top of a TV and direct sound to one viewer but not another. Norris expects it to hit shelves in a year for around \$200 a pop.

General Dynamics is installing HSS gear on Navy ships, including one over the captain's chair on the bridge of the U.S.S. *Winston S. Churchill*. The speaker cuts through the din to beam messages to the captain's ears only. Even cooler, but scarier, is HSS' amped-up cousin, the Long Range Acoustic Device. A ship seeking to warn off a suspicious dinghy can use the device to loudly hail the vessel from 500 yards away. If it gets closer, sailors can target it with 120 earsplitting decibels of siren sounds that cause spontaneous diarrhea, long-lasting migraines or nausea. Says Norris: "It's cleaner than the 50-caliber solution."



Christopher Helman

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PRIVACY TRADEOFF | 2. 4. 19 by DAN ROBITZSKI

San Francisco Built a System to Track Homeless People

The system can coordinate help for the city's homeless, but requires a lot of personal data.

208

/ Future Society / Data / Homeless / Privacy

7

BIG BROTHER

San Francisco, unsurprisingly, has decided that the solution to the city's homelessness problem is to gather and analyze personal data.

Specifically, a program called ONE System is now gathering data about the approximately 7,500 homeless people in San Francisco so that the city can better coordinate its efforts to get people off the street. It's a program with noble aspirations, but some difficult-to-justify means — homeless participants will need to trade their private, personal data for the chance of receiving aid from the government, according to Bloomberg.

Since August, ONE System has helped around 70 homeless people get off the street, *Bloomberg* reports, and its creators hope it will halve the homeless population by 2022. To do so, the system, which Nevada-based tech startup BitFocus, Inc. developed for the city, collects data from 15 government agencies and also asks homeless participants to fill out a survey that asks about their daily routines, medical history, and other personal information that could be used to help them get appropriate help.

But the new system doesn't exactly erase the hurdles that homeless people already face — to get permanent housing in one of San Francisco's low-cost adult-supportive housing programs, homeless people must pass a background check that takes 45 days to complete and also often need to present a government-issued ID. On top of those systematic hurdles already facing homeless people, government employees will need to convince homeless people to participate in the program, even though some may have debilitating mental illnesses or be skeptical that the system's data won't make its way into the hands of the police.

210

UNSUBSCRIBE

So far, the data collected through ONE System has stayed out of law enforcement's hands and no one has tried to buy it, Chris Block, the director of coordinated entry for Episcopal Community Services of San Francisco, an organization contributing to the program, told *Bloomberg*. But there aren't any laws on the books that specifically protect the data the system collects or prevent it from being abused.

"There's a lot of privacy concerns," he said. "So far those issues haven't been significant, but that doesn't mean they won't come up in the future."



San Diego County CoC Homeless Management Information System (HMIS)

Agency Participation Agreement

Postings: Privacy and Mandatory Collection notices (Appendices D and E) must be posted at the Agency.

- A. The Agency must post Privacy and Mandatory Collection notices at each intake desk or comparable location.
- B. Privacy and Mandatory Collection notices must be made available in writing at the client's request.
- C. If the Agency maintains a website, a link to the privacy notice must be accessible from the Agency's website.

IV. Data Use

Data contained in the HMIS will only be used to support the delivery of homeless services in the San Diego region. Each User will affirm the principles of ethical data use and client confidentiality as noted and contained in the HMIS User Agreement.

1. The Agency will not solicit or input information from clients unless it is essential to provide services, or conduct program evaluation.
2. The Agency understands that all client data will be maintained on a central server, which will contain all client information in an encrypted state. All client identifiable data is inaccessible to unauthorized users.
3. The Agency shall use the system to enter and corroborate services but not for location services for past due billing.
4. The Agency shall not be denied access to client data entered by the Agency. Agencies are bound by all restrictions placed upon the data by the client of any Participating Agency. The Agency shall diligently record in the HMIS all restrictions requested.
5. The Agency shall not knowingly enter false or misleading data under any circumstances.
6. The Agency shall maintain appropriate documentation of client consent to participate in the HMIS.
7. If a client withdraws consent for release of information, the Agency remains responsible to ensure that the client's information is unavailable to all other Agencies.
8. The Agency shall keep signed copies of the Multiparty Authorization form for a period of seven (7) years.

V. Responsibilities

The Agency is responsible for ensuring that its staff does not intentionally or unintentionally misuse the HMIS. Such misuses include and are not limited to: damage of computing resources, obtaining unauthorized resources, taking resources from another user, gaining unauthorized access to resources, or otherwise using or computing resources without proper authorization.

1. The Agency will maintain an environment free of illegal or malicious acts and the Agency's users agree to never use the system to perform an illegal or malicious act. Any attempt to increase the level of access to which the User is authorized or any attempt to deprive other authorized Users of resources or access to HMIS shall be regarded as a violation of this Agreement that will be addressed as set forth in the HMIS Policies and Procedures.
2. Any User who finds a possible security lapse on the system is obligated to report it to the HMIS System Administrator immediately.
3. The HMIS software application was paid for with U.S. Department of Housing and Urban Development (HUD) grant funds. The maintenance, upgrades and license purchases are limited by the sanctions of the HUD grant.

VI. System Usage

Computer Equipment and Services are intended for HMIS-related activities. Acceptable computer system use includes data intake, reports, research of Client, Client development, and public service purposes. Prohibited Usage includes, but is not limited to, the following activities: the sending of fraudulent, threatening, harassing, or obscene messages and/or materials; inappropriate mass mailing (spamming, flooding, bombing); creation or intentional distribution of computer viruses, worms, or Trojan horses; unauthorized access to or denial of service; attempted attacks on any computer system.. Abusers are subject to sanctions as outlined in the HMIS Policies and Procedures.

VII. Rights

The HMIS Lead Agency reserves all rights, including access audit, termination of agreements, of the HMIS application and the service resources that it owns and/or operates on behalf of the Continuum of Care. These procedures shall not be construed as a waiver of any rights of the HMIS Lead Agency or the Participating Agency, nor shall they conflict with applicable acts of law.

VIII. Privileges

The HMIS services and or equipment are a privilege and are assigned and managed by the HMIS Lead or designee(s). The Agency is responsible for proper use of the system as outlined in Section VI.

San Diego County CoC Homeless Management Information System (HMIS)
Agency Participation Agreement

IX. Confidentiality

Although technological and procedural securities have been reasonably exhausted by the HMIS Lead to ensure client data confidentiality, this HMIS is being used by a multitude of end users and is therefore subject to the diligence to which the Participating Agencies' staff protects client records.

The protections that the HMIS put in place to protect client confidentiality include compliance with HUD Data and Technical Standards Final Notice, institution of a mandated HMIS training program for all HMIS users, consistent application of Policies and Procedures, and signed Agency End-User Agreements.

X. Copyright

The HMIS is protected by copyright and is not to be copied, except as permitted by law or by contract with owner of the copyright. The number of copies and distribution of copies are to be managed by the HMIS Lead. Interference with measures used by copyright holders to protect copyrighted works is prohibited.

Agency users storing materials copyrighted by others on the systems or displaying the materials through web pages must comply with copyright laws and guidelines.

XI. Violations

An individual violating any of the guidelines outlined in this agreement will be reported immediately upon discovery. Such suspected violations will be confidentially reported to the HMIS Lead and or the designee of that agency in accordance with the HMIS Policies and Procedures.

Agreement

I have read this HMIS Agency Participation Agreement and thoroughly understand that this technology is for HMIS purposes only and is to be used in accordance with the HMIS Policies and Procedures.

This Agreement is executed between the Participating Agency listed below and the Regional Task Force on Homelessness (RTFH) acting as the San Diego County HMIS Lead Agency and upon execution the Participating Agency will be given access to the HMIS. The Executive Director or Authorized Designees for each Agency will sign this agreement.

Participating Agency (Print)

HMIS Lead Agency (Print)

Signature - Authorized Representative

Signature - Authorized Representative

Name (Print)

Name (Print)

Date

Date

12123

Acceptable Uses Policy

LAST UPDATED: October 10, 2022

Legal Compliance

You must use the Services in compliance with, and only as permitted by, applicable law. The use of our Services in conjunction with other tools or resources in furtherance of any of the unacceptable uses described herein is also prohibited. In the event of any violation of this Acceptable Uses Policy, Momentive may, in its sole discretion, do one or more of the following:

- suspend (temporarily or permanently) or terminate your use of the Services;
- block your access to the Services;
- remove or delete content from your account(s); or
- communicate such violation to impacted third parties and/or law enforcement authorities (where appropriate and subject to applicable law).

Your Responsibilities

You are responsible for your Content, Customer Data, conduct, and communications with others while using the Services. You must comply with the following requirements when using the Services. If we become aware of Content or Customer Data that falls outside the bounds of what is acceptable under this policy, we may remove it and report it. We also take steps to prevent uses of our Services that are contrary to the spirit of this policy.

(a) You may not use the Services to commit an unlawful activity; use the Services for activities where use or failure of the Services could lead to physical damage, death, mental harm, or personal injury.

(b) You may not provide any individual under the age of 16 (or under a higher age as provided in certain countries or territories) with access to the Services.

(c) You may not purchase, use, or access the Services for the purpose of building a competitive product or service or for any other competitive purposes.

(d) You may not misuse our Services by interfering with their normal operation or attempting to access them using a method other than through the interfaces and instructions that we provide.

(e) You may not circumvent or attempt to circumvent any limitations that Momentive imposes on your use of our Services or your account(s) (such as by opening up a new account to create or distribute a survey, form, application, or questionnaire that we have closed for a violation of our terms or policies).

(f) Unless authorized by Momentive in writing, you may not probe, scan, or test the vulnerability or security of the Services or any Momentive system or network.

(g) Unless authorized by Momentive in writing, you may not use any automated system or software to extract or scrape data from the websites or other interfaces through which we make our Services available.

(h) You may not deny others access to, or reverse engineer, the Services, or assist anyone else to do so, to the extent such restriction is permitted by law.

~~(i) You may not store or transmit any viruses, malware, or other types of malicious software, or links to such software, through the Services.~~

~~(j) You may not use the Services to infringe the intellectual property rights of others.~~

~~(k) Unless authorized by Momentive in writing, you may not resell or lease the Services.~~

(l) If your use of the Services requires you to comply with industry-specific regulations applicable to such use, you will be solely responsible for such compliance, unless Momentive has agreed with you in writing otherwise. You may not use the Services in a way that would subject Momentive to those industry-specific regulations without obtaining Momentive's prior written agreement. For example, you may not use the Services to collect, protect, or otherwise handle "protected health information" (as defined in 45 C.F.R.

\$160,103 under United States federal regulations) without entering into a separate business associate agreement with Momentive that permits you to do so.

(m) We may offer content like images or video that are provided by third parties. You may use that material solely in your Content or Customer Data. Momentive may modify or revoke that permission at any time in our sole discretion. In using such material, you may not imply that your Content, Customer Data, or use of the Services are affiliated with or run or endorsed by any company, product, brand or service depicted in that material unless you have obtained their permission.

(n) You may not engage in abusive or excessive usage of the Services, which is usage significantly in excess of average usage patterns of reasonable users similar to you, including any usage that adversely affects the speed, responsiveness, stability, availability, or functionality of the Services for other users. Momentive will endeavor to notify you of any abusive or excessive usage to provide you with an opportunity to reduce such usage to a level acceptable to Momentive which no longer causes such adverse effects.

(o) You must use a valid email address to register an account. You may not register accounts using a disposable or temporary email address, "bots," or other unauthorized automated methods.

(p) You may not host or transmit content that is or contains false, inaccurate, or intentionally deceptive information that is likely to cause harm to the public or adversely affect the public interest (including health, safety, election integrity, and civic participation).

(q) If Momentive determines, in its sole discretion, that your usage of the Services causes damage to our brand or reputation, or results in an excessive volume of complaints, Momentive, has the right to suspend or terminate your use of our websites and the Services.

Phishing and Security

We strive to protect the security of all our users. We take specific measures to ensure respondents are not misled by surveys/forms/applications/questionnaires used for fraudulent or malicious purposes. We will suspend any use of the Services or remove any Content or Customer Data which comes to our attention that:

- attempts to collect, as determined in our sole discretion, social security numbers or similar government-issued identification numbers, credit card numbers (other than solely for collecting payment through an authorized payment processor as permitted by the Services), passwords, or other similar types of sensitive information;
- publishes a person's identifying information without their consent;
- is intended to deceive or mislead respondents, including by linking to websites with malicious software such as malware;
- promotes or recruits for pyramid schemes, multi-level marketing campaigns, or work-from-home and other false earning scams;
- knowingly and artificially boosts or inflates a website or webpage's search engine ranking or reputation, including by offering or selling social media "likes", followers, reviews, comments, or similar services; or
- hosts content that is downloadable, live-streamed, or merely intended to solicit clicks to other sites.

Privacy and Impersonation

Users provide responses and information with the expectation that their information will be handled respectfully and not abused. Accordingly, you are responsible for complying with all applicable data protection laws and regulations with respect to any data that you submit to or collect through our Services.

- We encourage you to disclose your privacy practices when you use the Services and, if you do, we require you to act in accordance with those practices.
- You may not claim that a survey/form/application/questionnaire or other use of our Services is anonymous when it is not.
- You may not impersonate others when using the Services or collecting information.

Email and Text Message Requirements

Momentive has a zero-tolerance spam policy. This means the following:

- Emails or text messages you send via the Services must include a valid survey/form/application/questionnaire for the purpose of collecting responses

(excluding certain automated messages such as "thank you" emails, as applicable).

- Emails you send via the Services must have a valid reply-to email address owned or managed by you. You may not use a "no reply" address as the sender email address.
- Text messages you send via the Services should include your company name.
- You can only use the Services to send emails and text messages to people that have opted in to, or otherwise validly consented to, receiving communications from you, the sender through that medium. If you don't have proof that each recipient opted in for your emails or text messages (as applicable), don't import them into any lists in the Services. We prohibit the use of harvested mailing lists.
- We prohibit the use of third-party, purchased, or rented mailing lists unless you are able to provide proof that individuals on the list have opted-in to receiving emails of the type you will be sending them.
- You must not send unsolicited email to newsgroups, message boards, distribution lists, or email addresses.
- You must not utilize the Services to send any email or text messages in a way not permitted by or compliant with applicable law, carrier compliance requirements or industry standards, or to any recipient who has opted out, unsubscribed, or otherwise objected to receiving such messages from you or another party on whose behalf you may be commissioned.
- You must not use the Services to send emails with deceptive subject lines or false or misleading header information.
- Email messages sent in connection with our Services must contain an "unsubscribe" link that allows subscribers to remove themselves from your email messages. You acknowledge and agree that you will not hide, disable, or remove or attempt to hide, disable, or remove the opt-out link from the email invitation. You will actively manage and process unsubscribe requests received by you directly within ten days of submission and update your email lists and address books to reflect the unsubscribe requests.
- You are responsible for ensuring that the email messages or text messages you send in connection with your surveys/forms/applications/questionnaires or any use of our Services do not generate a number of spam complaints or bounce rates in excess of industry standards. If Momentive determines that your level of spam complaints or bounce rate is higher than industry standards,

Momentive, at its sole discretion, has the right to suspend or terminate your use of our Services and websites. If you receive low response rates, high abuse rates or high bounce rates, or we receive complaints associated with your use of our Services, we may request additional information regarding your mailing lists to investigate and attempt to resolve the problem, or in some cases we may suspend or remove your email privileges.

- Text message invitations you send via our Services must have a valid reply "Stop".
- You may not use Momentive's text messaging services to access or allow access to emergency services.

If we believe you are violating any of these prohibitions, we may suspend (temporarily or permanently) or terminate your account(s).

Violence and Hate Speech

We remove Content or Customer Data and may report information related to that Content or Customer Data to law enforcement authorities if we become aware of, or believe that, a genuine risk of harm or threat to public safety exists.

- Our Services may not be used to directly or indirectly threaten or attack others, or to organize or incite violence, harassment, terrorism, or property damage.
- Our Services may not be used for hate speech, or to promote or fund such acts. Examples of hate speech include attacking or advocating for the abuse or exclusion of people based on their ethnicity, national origin, political or religious affiliations, gender, age, sexual orientation, genetic predisposition, disability, medical or physical condition, veteran status, or any other protected classes under applicable law.
- Our Services may not be used to promote, incite, or glorify self-harm or acts of terrorism.

Bullying, Harassment, and Criminal Activity

You may not use our Services to bully or harass others, in furtherance of any criminal activity, or in violation of any applicable law.

Pornography and Offensive Graphic Material

We acknowledge nudity, pornography and gore may have a legitimate place in certain uses of our Services. However, we discourage the gratuitous inclusion of such materials.

- You may not include gratuitous graphic violent material or pornography in connection with the use of our Services.
- We recommend adding a conspicuous warning screen before displaying any material which may be offensive in nature.
- You may not under any circumstances share, transmit, upload, or store materials that constitute any of the following: unlawful pornography; material that shows a child engaging in or depicted as engaging in sexually explicit activity, for example, child sexually exploitative material (including material which may not be illegal child sexual abuse material but which nonetheless sexually exploits or promotes the sexual exploitation of minors); or materials that are otherwise indecent.

Intellectual Property Infringement

Please respect the intellectual property rights of others. You must have the appropriate rights to use any Content or Customer Data. It is your responsibility to determine what rights you need, to obtain and maintain those rights, and to understand how you are permitted to exercise those rights. You may include Content, including any third-party logos, brands and other indicia of source, (a) to the extent permitted as a fair use or otherwise under applicable law, and (b) so long as the use does not (i) cause confusion as to the origin or sponsorship of a good or service, (ii) imply sponsorship or endorsement by the trademark owner where none exists, or (iii) inaccurately describe a product or service. We recommend that you seek independent legal counsel if you have questions about your use of content or intellectual property owned by a third party.

How to Report Policy Violations

If you suspect that someone's use of our Services is in violation of this policy, please contact us immediately by filing an abuse report

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Woody Norris

HyperSonic Sound

COMPUTING AND TELECOMMUNICATIONS

Elwood "Woody" Norris proves that there is no magic formula for becoming a successful inventor. Born in October 23, 1939 in Barrelville, Maryland, his mother and father had eighth-grade and third-grade educations, respectively, and Norris's formal training stopped with high school. Nonetheless, his aptitude for electronics and entrepreneurship and his enthusiasm for creating new technologies has taken him to the top of his game. He has garnered over 100 patents and has created a variety of successful inventions to his credit in fields as diverse as sound technology, transportation, and medicine.

Norris learned about electronics by tinkering with radios in his youth and discovered a natural ability to understand how circuitry worked. He joined the Air Force, where he received some training in radar and electronics while working on triggers for bombs. He took a job at a nearby television station as a cameraman to supplement his military income and thought that he might pursue acting after his military service was complete. As a high school student, he had enjoyed participating in school productions and possessed some talent as a performer.

Instead, when Norris left the Air Force as Airman Second Class, he took a job at the University of Washington fixing electronic equipment. Within two years, he was named director of the campus' Engineering Experiment Station. When a local company approached him, he took on the task of developing a sonar version of radar to listen to sounds inside the body. This "Doppler" tool emitted ultrasonic sound into the skin. Changes in the pitch of the sound waves that bounced back allowed physicians to



"hear" movement inside the patient. The tool, licensed to Medical Development Corporation (which was later acquired by American Hospitals), was helpful to the development of the Sonogram, and, as Norris received company stock for the device, it also helped him make enough money to set up his own company.

Norris later sold a phonographic tone arm he had been working on and evolved a specialization in audio-related devices. His subsequent inventions included headsets for mobile phones, a hearing-aid-sized FM radio, and automobile audio systems. He also created a child locator device for tracking kidnapped children, an alarm worn by a person to alert him that his artificial hip is starting to separate, and a design for a vehicle dubbed the AirScooter®, an easy-to-fly, lightweight, inexpensive aircraft that has the ability to hover in one spot while a pilot gets his bearings. Norris has worked with NASA engineers to develop a prototype of the AirScooter, which he dreams will one day be viable as a commuter vehicle.

Norris is perhaps best-known for his work on what is known as Hypersonic Sound technology (HSS). HSS, or directional sound, targets a listener with sound waves similar to the way a laser beam directs light, so that the individual who is targeted is the only one who can hear it. As a result, different people in one room could feasibly listen to different music, watch totally different television shows or movies, or hear different advertising messages without the use of headphones.

In conjunction with American Technology Corp. (now Genasys Inc.), Norris worked on HSS and other audio technologies, including a compact sub-woofer and "sonic bullets," which emit intense beams of sound at targeted individuals who pose a threat to others, giving them painful migraines.

Norris has been honored with numerous awards for his work including Product of the Year awards from *Popular Science* and *Business Week*, and the 1997 Award for Technological Innovation in the sound category from *Discover Magazine*. He won the prestigious \$500,000 Lemelson-MIT Prize in 2005 for his HSS technology.

Norris founded and served as Director and President of Parametric Sound Corporation, now known as Turtle Beach Corporation, and also served as Chief Scientist at Turtle Beach. He also founded LRAD Corporation and was the Chairman of LRAD Corporation's Board of Directors until 2010.

Most recently, Norris has been working on the BolaWrap, a handheld, non-lethal restraining device, currently being used by hundreds of law enforcement agencies. The small device works like a lasso, designed to detain people without causing severe injury. Norris expects to offer a range of new product solutions to "help meet the challenges of modern policing."

Norris currently serves as Chief Technology Officer for Wrap Technologies Inc.

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WIKIPEDIA

Woody Norris

Elwood Adrian "Woody" Norris (June 18, 1919 – April 25, 2007) was an American professional basketball player.^[1] He played for the Indianapolis Kautskys in the National Basketball League during the 1941–42 season, served in the United States Army Air Forces during World War II, then continued his basketball career with the Kautskys between 1945 and 1948.^{[1][2][3]} In college he played basketball and football for Butler University.^[2]

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- 2. "Woody Norris" (<http://peachbasketsociety.blogspot.com/2015/12/woody-norris.html>). *Peach Basket Society*. December 9, 2015. Retrieved May 5, 2019.
- 3. "Elwood Norris Statistics" (https://www.justsportsstats.com/basketballstatsindex.php?player_id=norriwo01). *Just Sports Stats*. Retrieved May 5, 2019.

Woody Norris	
Personal information	
Born	June 18, 1919 Washington, Indiana
Died	April 25, 2007 (aged 87) Bloomington, Indiana
Nationality	American
Listed height	6 ft 1 in (1.85 m)
Listed weight	170 lb (77 kg)
Career information	
High school	Washington (Washington, Indiana)
College	Butler (1938–1941)
Position	Forward / Guard
Career history	
1941–1942,	<u>Indianapolis Kautskys</u>
1945–1948	

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WIKIPEDIA

Hermann von Helmholtz

Hermann Ludwig Ferdinand von Helmholtz^[a] (31 August 1821 – 8 September 1894) was a German physicist and physician who made significant contributions in several scientific fields, particularly hydrodynamic stability.^[5] The Helmholtz Association, the largest German association of research institutions, is named in his honor.^[6]

In the fields of physiology and psychology, Helmholtz is known for his mathematics concerning the eye, theories of vision, ideas on the visual perception of space, color vision research, the sensation of tone, perceptions of sound, and empiricism in the physiology of perception. In physics, he is known for his theories on the conservation of energy, work in electrodynamics, chemical thermodynamics, and on a mechanical foundation of thermodynamics. As a philosopher, he is known for his philosophy of science, ideas on the relation between the laws of perception and the laws of nature, the science of aesthetics, and ideas on the civilizing power of science.

Contents

Biography

Early years

University posts

Research

Mechanics

Sensory physiology

Ophthalmic optics

Nerve physiology

Acoustics and aesthetics

Electromagnetism

Philosophy

Quotations

Students and associates

Honours and legacy

Works

Hermann von Helmholtz



Born	Hermann Ludwig Ferdinand Helmholtz 31 August 1821 Potsdam, <u>Province of Brandenburg</u> , <u>Prussia</u>
Died	8 September 1894 (aged 73) Charlottenburg, <u>Province of Brandenburg</u> , <u>Kingdom of Prussia</u> , <u>German Empire</u>
Education	Medicinisch-chirurgisches Friedrich-Wilhelm-Institut (<u>M.D.</u> , 1842)
Known for	Studies in the <u>conservation of energy</u> <u>Helmholtz coil</u> <u>Helmholtz condition</u> <u>Helmholtz decomposition</u> <u>Helmholtz equation</u> <u>Helmholtz free energy</u> <u>Helmholtz free entropy</u> <u>Helmholtz layer</u>

WIKIPEDIA

Genasys

Genasys Inc. is based in San Diego, California. Its long-range acoustic device (LRAD) products are used for long-range acoustic hailing and mass notification. The company was previously named **American Technology Corporation** (ATC) until 2010^[1] and as **LRAD Corporation** until 2019.^[2] The company's stock trades on the NASDAQ Capital Market with the ticker symbol "GNSS".^[2]

Contents

[History](#)[Products](#)[References](#)[External links](#)

History

Genasys was founded in Utah by Elwood "Woody" Norris as the American Technology Corporation in 1980.^[3] From 1988 to early 1992 the company was inactive. Norris recapitalized the company as a Delaware Corporation in 1992.^[4] In 1996, the company launched its first directed sound technology and began engineering sound solutions for the commercial, government, and military markets. In response to the October 2000 attack on the *USS Cole*, the company's engineering team developed their long-range acoustic device (LRAD) product line. With the introduction of LRAD systems in 2003, the company created the acoustic hailing device (AHD) market, followed by the introduction of multidirectional mass notifications systems in 2012. The

Genasys Inc.

Type	<u>Public</u>
Traded as	Nasdaq: <u>GNSS</u> (https://www.nasdaq.com/symbol/gnss)
Industry	<u>Technology/Manufacturing</u>
Founded	1980 in <u>Utah, U.S.</u>
Founder	Elwood Norris
Headquarters	<u>San Diego, California, U.S.</u>
Area served	Worldwide
Key people	Richard S. Danforth (CEO) Dennis Klahn (CFO) General John G. Coburn (Ret.) (Chairman)
Products	<u>Long Range Acoustic Device</u> LRAD-RX LRAD 1000Xi LRAD 1000RXL LRAD 100X LRAD 500X LRAD 300X LRAD 450XLi LRAD 100X
Website	genasys.com (https://genasys.com/)

company acquired Genasys, a Spanish company based in Madrid and provider of location-based mass messaging solutions for emergency warning and workforce management in January 2018, and subsequently adopted the name Genasys for itself.^[2]

Products

- **Long-range acoustic device (LRAD)**, which is a high-intensity directional acoustic array designed for long-range communication and mass notification.^[5]

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External links

- **Official website** (<http://www.lradx.com/>) 
 - **Investor information on Yahoo! Finance** (<https://finance.yahoo.com/q?s=lrad&q1=1>)
 - **SEC Filings** (<https://www.sec.gov/cgi-bin/browse-edgar?company=LRAD&owner=exclude&action=getcompany>)
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MECHANICS

Scientists Can Now Use WiFi to See Through People's Walls

**Tim Newcomb**

Thu, January 19, 2023 at 1:11 PM PST



WiFi Signals Can See People Through WallsCarnegie Mellon University

- Researchers at Carnegie Mellon University can map human bodies through walls using WiFi signals.
- The technology tracks key points on the body for detection, extending previous research into using WiFi signals to locate humans.
- The study's authors position the breakthrough as helpful to privacy, even if it opens the possibilities for much easier, cheaper human tracking.

It isn't immediately clear how using only a WiFi signal to track human movement through walls *improves* personal privacy ... but that's what a new study from Carnegie Mellon University claims.

In a recently published paper, the researchers expanded on the study of employing WiFi signals to

on



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"We developed a deep neural network that maps the phase and amplitude of WiFi signals to UV coordinates within 24 human regions. The results of the study reveal that our model can estimate the dense pose of multiple subjects, with comparable performance to image-based approaches, by utilizing WiFi signals as the only input."

This pathway opens the options for low-cost, broadly accessible human tracking through walls.

High-cost technology has successfully mapped people's movements through walls for years. And researchers at the Massachusetts Institute of Technology have spent over a decade working on ways to more easily see people through walls, whether using cell phone signals or WiFi. In the Carnegie Mellon study, scientists had WiFi signals send and receive a body's coordinates and then used DensePose to map the body.

From the study:

"Advances in computer vision and machine learning techniques have led to significant development in 2D and 3D human pose estimation from RGB cameras, LiDAR, and radars. However, human pose estimation from images is adversely affected by occlusion and lighting, which are common in many scenarios of interest."

By reducing the need for the advanced—and expensive—technology, the Carnegie Mellon researchers say they can make human tracking more available. Somehow, they've also positioned the breakthrough as a privacy-positive situation. You

Privacy Statement

As a Human Services data company, we take privacy particularly seriously at Bitfocus.

This privacy policy explains what personal information we collect from you, how we use, and for what reasons we may share it. This statement applies only to our public website and other Bitfocus services displaying it. Other services may include specific statements that provide additional limits and safeguards applicable to those particular Bitfocus services and customers.

What We Collect

We collect information to provide you with the best experience with our services. Depending on which services you use, we collect different kinds of personal information. We also may receive information from third parties.

Information you Provide

Primarily, we collect information you send us. For example, when you register for an event, sign up for our mailing list, or submit a question on our website we collect the information you submit in order to process those requests. We also collect messages you send us. Conversations with our representatives—including phone calls, emails and chat sessions—may be monitored and recorded.

We also collect information about how you use and interact with our services. This includes information about the device you used, your connection, and details of how you used our services.

Information from Third-Parties

We may also receive a limited amount of information about you from third parties. For example, we may use demographic or location information provided by third parties to better understand how our services are being used.

How We Use It

We use the information we collect for two general purposes: (1) to maintain, protect, and improve our services; and (2) to provide you with tailored content and communications.

We use collected information to better understand how our services are being used, to support and protect them, and to continue to improve and refine them.

Collected information is also used to improve our communications with you. For example, we record your past conversations with representatives to improve our ability to respond efficiently. We may also contact you with information about our services, including changes and improvements. We respect your choices about what communications you like to receive.

332

When We Share It

SCHEDULE A DEMO

We only share your personal data with your consent or as necessary to provide any service you have requested or authorized, with a limited number of trusted business partners to process it on our behalf and in compliance with this privacy statement.

With Consent

We may share personal information with outside parties when we have your consent to do so.

Legal Reasons

We also may share information to third parties for legal reasons. We will share information when required by law or legal process, or as necessary to protect the safety, rights, or property of Bitfocus and our users.

Cookies

We use cookies, web beacons, and similar technology to improve your experience and report visitor interactions. Cookies are small text files placed on your device that allow us to identify you when you visit our website and online services. Most browsers include a variety of tools to manage cookies, including alerting you when cookies are sent or blocking them entirely. However, these and other choices may impact your experience with our services.

California Privacy Notice

Do Not Track (DNT) is an effort to develop a way for internet users to control the tracking of their online activities. Although the World Wide Web Consortium (W3C) is working to develop a DNT technology standard, none has been adopted. Bitfocus, therefore, does not use DNT signals.

Bitfocus does not authorize the collection of Personal Identifiable Information (PII) from our users for third party use through advertising technologies without separate user consent.

How to Contact Us with Questions

Contact us at support@bitfocus.com with any questions, concerns or comments about this statement or our privacy program at Bitfocus. Click [here](#) to submit a whistleblower claim.

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**New Outreach
Tools to Transform
Your Unsheltered
Homelessness Care**



**Optimizing Client &
Staff Care While
Short Staffed**



**SOC2 Series: Why
Data Security Is
Crucial for HMIS
Comparable
Databases**



Bitfocus is a leading system administration and software development firm offering superior value-priced services for Human Services data systems. Our user friendly technology and seasoned public policy professionals form a unique blend that delivers the best possible technological solutions for your community.

(800)-594-9854

Customer Support:
support@bitfocus.com

General Inquiries:
info@bitfocus.com

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233 33

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[FCC Site Map](#)

ULS License

Trunked Public Safety 700 MHz License - WQMR423 - San Francisco, City and County of

[? HELP](#)
[New Search](#) [Printable Page](#) [Reference Copy](#) [Map License](#)

MAIN	ADMIN	LOCATIONS	FREQUENCIES	MAP
------	-------	-----------	-------------	-----

Call Sign	WQMR423	Radio Service	SY - Trunked Public Safety 700 MHz
Status	Active	Auth Type	Regular
Dates			
Grant	08/04/2020	Expiration	10/28/2030
Effective	08/04/2020	Cancellation	
Control Points			
1	SFIA COMMUNICATIONS DEPT SAN FRANCISCO, SAN MATEO, SAN FRANCISCO, CA P: (650)821-3644		

Licensee

FRN	0001540731 (View Ownership Filing)	Type	Governmental Entity
-----	---	------	---------------------

Licensee

San Francisco, City and County of	P:(415)928-9559
200 PAUL AVE	F:(415)467-7004
SAN FRANCISCO, CA 94124-3100	E:dt.licenses.fcc@sfgov.org
ATTN SHOME VASUDEVAN SYSTEM ADMIN	

Contact

San Francisco, City and County of	P:(415)928-9559
Shome K Vasudevan	E:shome.vasudevan@sfgov.org
200 PAUL AVE, BUILDING B	
SAN FRANCISCO, CA 94124	
ATTN Shome Vasudevan	

Land Mobile Data

Extended	No	Assoc. Call Signs
Implementation		
(Slow Growth)		

Eligibility

90.523(A) - GOVERNMENT AGENCIES SAN FRANCISCO INTERNATIONAL AIRPORT PUBLIC SAFETY RADIO SYSTEM

Ownership and Qualifications

Radio Service Type Mobile

Regulatory Status Private Comm Interconnected No

Alien OwnershipThe Applicant answered "No" to each of the [Alien Ownership](#) questions.**Basic Qualifications**The Applicant answered "No" to each of the [Basic Qualification](#) questions.**Demographics**

Race

Ethnicity

Gender

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By Call Sign

▼ =

[FCC](#) | [Wireless](#) | [ULS](#) | [CORES](#)[Help](#) | [Tech Support](#)Federal Communications Commission
45 L Street NE
Washington, DC 20554Phone: 1-877-480-3201
TTY: 1-717-338-2824
[Submit Help Request](#)

35

(6) Whether use or maintenance of the technology will require data gathered by the technology to be handled or stored by a third-party vendor on an ongoing basis; and

(7) A summary of the experience, if any, other governmental entities have had with the proposed technology, including information about its effectiveness and any known adverse information about the technology such as unanticipated costs, failures, or civil rights and civil liberties abuses.

"Personal communication device" means a cellular telephone that has not been modified beyond stock manufacturer capabilities, a personal digital assistant, a wireless capable tablet or similar wireless two-way communications and/or portable Internet accessing devices, whether procured or subsidized by a City entity or personally owned, that is used in the regular course of conducting City business.

"Protected Class" means a class of persons with shared characteristics based on sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, gender identity, gender expression, or sexual orientation, or any other class protected under the California Unruh Civil Rights Act.

"Surveillance Technology" means any software, electronic device, system utilizing an electronic device, or similar device used, designed, or primarily intended to collect, retain, process, or share audio, electronic, visual, location, thermal, biometric, olfactory or similar information specifically associated with, or capable of being associated with, any individual or group. Surveillance Technology¹¹ includes but is not limited to the following: international mobile subscriber identity (IMSI) catchers and other cell site simulators; automatic license plate readers; electric toll readers; closed-circuit television cameras; gunshot detection hardware and services; video and audio monitoring and/or recording technology, such as surveillance cameras, wide-angle cameras, and wearable body cameras; mobile DNA capture technology; biometric software or technology, including facial, voice, iris, and gait-recognition software and databases; software designed to monitor social media services; x-ray vans; software designed to forecast criminal activity or criminality; radio-frequency I.D. (RFID) scanners; and tools, including software and hardware, used to gain unauthorized access to a computer, computer service, or computer network. Surveillance Technology does not include the following devices, hardware, or software:

(1) Office hardware, such as televisions, computers, credit card machines, copy machines, telephones, and printers, that are in common use by City Departments and used for routine City business and transactions;

(2) City databases and enterprise systems that contain information kept in the ordinary course of City business, including, but not limited to, human resource, permit, license, and business records;

(3) City databases and enterprise systems that do not contain any data or other information collected, captured, recorded, retained, processed, intercepted, or analyzed by Surveillance Technology, including payroll, accounting, or other fiscal databases;

(4) Information technology security systems, including firewalls and other cybersecurity systems intended to secure City data;

(5) Physical access control systems, employee identification management systems, and other physical control systems;

(6) Infrastructure and mechanical control systems, including those that control or manage street lights, traffic lights, electrical, natural gas, or water or sewer functions;

(7) Manually-operated technological devices used primarily for internal City communications, which are not designed to surreptitiously collect surveillance data, such as radios, personal communication devices, and email systems;

(8) Manually-operated and non-wearable handheld cameras, audio recorders, and video recorders, that are not designed to be used surreptitiously and whose functionality is limited to manually capturing and manually downloading video and/or audio recordings;

(9) Surveillance devices that cannot record or transmit audio or video or be remotely accessed, such as image stabilizing binoculars or night vision equipment;

(10) Medical equipment and systems used to record, diagnose, treat, or prevent disease or injury, and used and/or kept in the ordinary course of providing City services;

(11) Parking Ticket Devices;

(12) Police Department interview rooms, holding cells, and internal security audio/video recording systems;

(13) Police department computer aided dispatch (CAD), records/case management, Live Scan, booking, Department of Motor Vehicles, California Law Enforcement Telecommunications Systems (CLETS), 9-1-1 and related dispatch and operation or emergency services systems;

(14) Police department early warning systems; and

(15) Computers, software, hardware, or devices intended to be used solely to monitor the safety and security of City facilities and City vehicles, not generally accessible to the public.

"Surveillance Technology Policy" means a written policy that includes:

(1) A description of the product and services addressed by the Surveillance Technology, including the identity of any provider(s) whose services are essential to the functioning or effectiveness of the Surveillance Technology equipment or services for the intended purpose;

(2) A description of the purpose(s) for which the Surveillance Technology equipment or services are proposed for acquisition, including the type of data that may be collected by the Surveillance Technology equipment or services;

(3) The uses that are authorized, the rules and processes required prior to such use, and uses of the Surveillance Technology that will be expressly prohibited.¹

(4) A description of the formats in which information collected by the Surveillance Technology is stored, copied, and/or accessed;

(5) The specific categories and titles of individuals who are authorized by the Department to access or use the collected information, including restrictions on how and under what circumstances data collected with Surveillance Technology can be analyzed and reviewed, and the rules and processes required prior to access or use of the information;

(6) The general safeguards that protect information from unauthorized access, including encryption and access control mechanisms;

(7) The limited time period, if any, that information collected by the Surveillance Technology will be routinely retained, the reason such retention period is appropriate to further the purpose(s) enumerated in the Surveillance Technology Policy, the process by which the information is regularly deleted after that period lapses, and the specific conditions that must be met to retain information beyond that period;

(8) How collected information can be accessed or used by members of the public, including criminal defendants;

(9) Which governmental agencies, departments, bureaus, divisions, or units that may receive data collected by the Surveillance Technology operated by the Department, including any required justification or legal standard necessary to share that data and how it will ensure that any entity receiving such data complies with the Surveillance Technology Policy;

(10) The training required for any individual authorized to use the Surveillance Technology or to access information collected by the Surveillance Technology;

(11) The mechanisms to ensure that the Surveillance Technology Policy is followed, including internal personnel assigned to ensure compliance with the policy, internal recordkeeping of the use of the technology or access to information collected by the technology, technical measures to monitor for misuse, any independent person or entity with oversight authority, and the sanctions for violations of the policy; and

(12) What procedures will be put in place by which members of the public can register complaints or concerns, or submit questions about the deployment or use of a specific Surveillance Technology, and how the Department will ensure each question and complaint is responded to in a timely manner.

(Added by Ord. 101-10, File No. 190110, App. 5/31/2019, Eff. 7/1/2019; Ord. 107-10, File No. 190568, App. 6/14/2019, Eff. 7/1/2019)

COMPLAINT NOTICE

1. See Ord. 101-10 and Ord. 107-10.

1. PROJECT SUMMARY

1.1 Background

Our vision is that homelessness in San Diego would be rare, brief and non-recurring. In order to accomplish our vision, we must know the scope of the problem, know the characteristics of those who find themselves homeless, and understand which homeless resolution strategies are effective and which are not. Reliable data enables our community to work confidently towards our goals as we measure outputs, outcomes, and impacts.

A Homeless Management Information System (HMIS) is the information system designated by a local Continuum of Care (CoC) to comply with the requirements of CoC Program interim rule 24 CFR 578. It is a locally-administered data system used to record and analyze client, service and housing data for individuals and families who are homeless or at risk of homelessness. HMIS is a valuable resource because of its capacity to integrate and un-duplicate data across projects in a community. Aggregate HMIS data can be used to understand the size, characteristics, and needs of the homeless population at multiple levels: project, system, local, state, and national. The Longitudinal Systems Analysis (LSA) report, produced from a CoC's HMIS and submitted annually to HUD, provides HUD and Continuums of Care (CoCs) with critical information about how people experiencing homelessness use their system of care. This report could not be written if communities were not able to provide HUD with reliable, aggregate data on the clients they serve.

In 2010 the U.S. Interagency Council on Homelessness (USICH) affirmed HMIS as the official method of measuring outcomes in its Opening Doors: Federal Strategic Plan to Prevent and End Homelessness. Since then many of the federal agencies that provide McKinney-Vento Act and other sources of funding for services to specific homeless populations have joined together and are working with HUD to coordinate the effort.

HMIS is now used by the federal partners and their respective programs in the effort to end Homelessness, which include:

- U.S. Department of Health and Human Services (HHS)
- U.S. Department of Housing and Urban Development (HUD)
- U.S. Department of Veterans Affairs

The HMIS Data Standards provide communities with baseline data collection requirements developed by each of these federal partners. The HMIS Data Standards Manual is designed for CoC's, HMIS Lead Agencies, HMIS System Administrators, and HMIS Users to help them understand the data elements that are required in an HMIS to meet participation and reporting requirements established by HUD and the federal partners.

HUD is responsible for coordinating the collection of data, overseeing HMIS rules and regulations, and reporting to Congress through the AHA, and will continue to manage the HMIS regulations, provide support and guidance to local CoC's and HMIS Lead Agencies, and provide guidance to users in collaboration with the federal partner agencies. The 2014 release of the Data Dictionary and Manual is the first joint publication of HUD and the federal partners and is intended to provide guidance to communities around federal expectations for HMIS. The HMIS Data Standards Manual was updated most recently in June 2020.



HUD Exchange HMIS Data Standards

[Overview](#)
[Enter AAQ](#)

PATH



-Search-

U.S. Department of Health and Human Services (HHS) Substance Abuse and Mental Health Services Administration (SAMHSA):

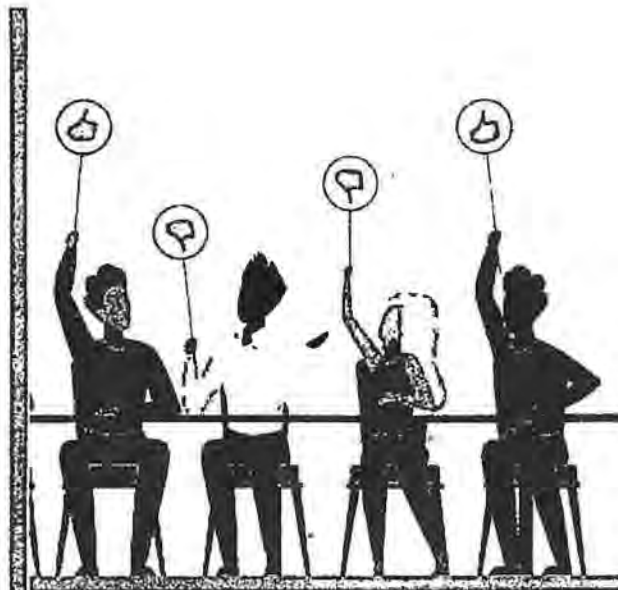
Projects for Assistance in Transition from Homelessness (PATH)

Required Data Collection & HMIS Project Type

Funded Components:		PATH: Street Outreach & Supportive Services Only	PATH: Street Outreach & Supportive Services Only
Data Element #	HMIS Project Type (Right): HMIS Element Name (Below):	Street Outreach (HMIS Project Type 4)	Services Only (HMIS Project Type 6)
3.01-3.917	Universal Data Elements (All)	X	X
4.02	Income and Sources	X	X
4.03	Non-Cash Benefits	X	X
4.04	Health Insurance	X	X

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[FY2022 Data Standards](#)
[HMIS Data Standards Introduction](#)
[Project Descriptor Data Elements \(PDDE\)](#)
[Universal Data Elements \(UDE\)](#)
[Program Specific Data Elements \(PSDE\)](#)
[Federal Partner Program Elements](#)
[Metadata Elements](#)
[HMIS Data Entry](#)
[HMIS Lead](#)
[CoC Lead](#)
[HOPWA](#)
PATH
[VA](#)
[HUD CoC](#)
[HUD ESG](#)
[RHY](#)
[HUD-VASH](#)



4. Prepare to Go Live

4.1: Policies & Procedures

4.2: Create Communication Plan

4.3: Configure Outreach

4.4: Training

may bring.

Form an Outreach Stakeholder Committee

When implementing Clarity Outreach, it is important to establish a strong stakeholder committee to help prepare the community and manage the rollout. Bitfocus recommends forming a stakeholder committee that includes a mix of stakeholders and community leadership. It is important to consider the anticipated level of involvement, interest, and influence within the project. Assess the landscape to identify stakeholders who are aligned with the project and view any potential conflict or varying degrees of cooperation each stakeholder may bring.

Consider the following stakeholders for your community's stakeholder committee:

STAKEHOLDER	VALUE PROVIDED
CoC Representatives	Ensure outreach services are well integrated into the homelessness response system and are aligned with the community's coordinated efforts.
HMIS System Administrators	Understand HMIS software and Clarity Outreach module and can provide insight into potential workflows and data collection
Individuals with Lived Experience	Provide critical insight into the experience of being homeless, receiving services, living in encampments, and more
Outreach Providers	Experience providing outreach services, and understanding of day-to-day workflows and challenges
Funders	Knowledge of funding opportunities, limitations, and restrictions

- Emergency Services
 - Public Works
 - Park and Recreation
- homelessness. They could already have outreach and engagement processes in place that can provide insight into services, and coordinate with new efforts

[Back to Top](#) ▲



STEP 2

1.2 Define Roles & Responsibilities

Once you have created your implementation committee, the next step is to define clear roles and responsibilities. Before the project begins, identify the staffing and support your community will need for rollout. These individuals will support the remaining steps in the rollout process.

Consider who will fulfill the following project needs:

ROLE	RESPONSIBILITY
Project Management	Coordinates all parts of project rollout, and communicates with the project team to ensure that timelines and responsibilities are clear and that all milestones are met
System Configuration	Configures Clarity Human Services to meet the needs of the outreach project
Communication	Plans and completes communication to service providers and the community at large to apprise them of timelines, processes and process changes, milestones, and other key information
Training Content Development	Develops content used to train service providers and other impacted staff which may include slide decks, job aids, workflow diagrams, and other materials
Training Facilitation	Conducts training for service providers and other impacted staff

DATA COLLECTION AND INTEGRATION IN HMIS

One of the primary challenges providers identified was with collecting client data through multiple data systems. In particular, nearly all providers interviewed discussed a need for further integration with the County's HMIS, Clarity, to reduce duplicative data entry and the burden it places on agency staff, as well as the resulting impact on data quality. Broader integration of data across systems, including County health, mental health, criminal justice, and other departments, was also needed to improve coordination across systems and provide a holistic view of the experience and outcomes of people experiencing homelessness across the county.

SANTA CLARA COUNTY'S CLARITY SYSTEM

The County's Clarity system, developed and administered by Bitfocus, is the primary means of gathering information on programs that serve people experiencing homelessness across the community (see text box for additional information on HMIS). Overall, providers were satisfied with the Clarity system and agreed it improved significantly upon the previous HMIS. Among other benefits, providers appreciated the ability to generate standard reports to analyze client outcomes and to satisfy funder reporting requirements. Providers also appreciated the support available from Bitfocus staff and reported that the recent "Data Literacy Institutes" provided by Bitfocus, which take a deeper dive into reporting functionalities for both agency staff and managers, were helpful to gain skills for maximizing the functionality of the system.

However, nearly all providers also reported some frustration with certain functionalities of the Clarity system, and acknowledged that most staff were not able to take full advantage of all of the system's capabilities due to a lack of technical expertise. Some providers were not aware of all functionalities or customization options that are currently available. In addition to reporting gaps discussed in the next section, providers cited specific areas for improvement, including:

- Additional case management functionalities.
- Capturing additional information, such as tracking historical changes in client income.
- Building out the location tab to allow for descriptions of other locations where clients may be found (e.g. where they pick up medication or where they access certain services).
- More accurate GPS location tabbing functionality, as currently it is not effectively pinning a location.
- Capability to track and manage landlord relationships or potential roommates for shared housing.
- Texting capabilities to contact clients in their preferred mode of communication.
- Streamlined reporting functionality (see *Reporting & Analytics* below for more detail).
- More prominent notifications when a client has been referred to housing.

Each Participating Agency is required to have a Progressive Discipline Policy.

5. PRIVACY AND SECURITY

5.1 Privacy and Security

Privacy and Security Policy

The HMIS Privacy and Security Policies and Procedures apply to any person accessing HMIS data, however, Participating Agencies subject to more restrictive regulations will be honored. In order to incorporate any Participating Agency's more restrictive regulations, additional implementation elements may be utilized to provide a cohesive framework for policies and procedures.

Procedure

All HMIS Lead Agency assets (e.g., workstations, laptops, and other systems or devices that process and/or store HMIS information) must be protected by commercial anti-virus and internet security software solutions.

- HMIS Lead Agency devices used to access HMIS shall utilize a firewall between the workstation and any external system including the internet;
- Security solutions must be updated when new versions or releases become available;
- Security software and operating system patches shall be applied within a reasonable time when they become available; and
- Any HMIS information stored on media shall be encrypted.

Participating Agency End-users are advised that these policies do not allow any use that is unlawful or other applicable rules and regulations, or is specifically prohibited by this policy or another applicable agency policy.

Under no circumstances will end-users store Personally Identifiable Information (PII) on any personally owned media; end-users may not place PII on a work-owned USB drive for personal use.

PII and removable data devices (e.g., USB drives, CDs, and external drives) must be protected by appropriate physical means from modification, theft, or unauthorized access. Such records and confidential information contained therein remain subject to the HMIS Policies and Procedures. When these media have reached the end of their useful life, the data will be disposed of in a manner consistent with the procedures outlined in this policy.

Risk Analysis Management - HMIS Lead Agency Risk Analysis

The HMIS Security Officer, in conjunction with executive management, and the HMIS Lead Agency Privacy Officer, will perform a modified Security Risk Analysis (RA) in accordance with the National Institute of Standards and Technology (NIST). The minimum content of the RA shall consist of:

- List of assets (i.e. hardware, software, data, physical sites);
- Threats to each of the listed assets (ex.: hacking, malware, misuse of data, burglary);

- Likelihood threats and impact of threat exploitation; and
- Heat map of likelihood versus impact.

Any decisions on selection of security measures to reduce risk must be documented and based on the RA.

Lack of funds to support security measures may be a mitigating factor for the current fiscal term, however lack of funds should be addressed in a Short-Term Security Mitigation Plan that is three (3) to five (5) years in implementation length and addresses funding.

HMIS Vendor

The CoC is responsible for the process and selection of the region's HMIS Vendor.

The HMIS Lead Agency is responsible for ensuring HMIS is operated in accordance with HMIS standards via the HMIS Vendor Contract.

The HMIS Lead Agency will include provisions in the HMIS Vendor contract requiring the physical security of the facilities and media storing the data is protected.

- The HMIS Vendor is required to take steps, consistent with the most current HMIS technical and security standards, to prevent unauthorized access to the data and the software (See Section 5.2 "Access Controls");
- The HMIS Lead Agency, through the HMIS Vendor contract, will take measures to ensure the system is protected from intrusion and risks to data loss is minimized;
- The HMIS Vendor will maintain software consistent with the most up-to-date HMIS technical and security standards:
 - The HMIS Vendor must retain a log of system changes and/or software version changes;
 - Security gaps or issues, identified by the HMIS Vendor or HMIS Lead Agency, shall be resolved in an expedient manner; and
 - The HMIS Lead Agency is responsible for ensuring all vendor-released enhancements, upgrades and bug fixes are applied promptly.

Participating Agencies shall be notified of changes by HMIS Lead Agency where appropriate.

Data Backup

HMIS Vendor shall store and maintain backup versions of the data in a separate physical location consistent with the most up-to-date HMIS technical and security standards. Examples include:

- HMIS Vendor servers on which the HMIS data is stored shall utilize firewalls;
- HMIS Vendor will also perform daily, weekly and monthly data backups;
 - Backups will be held offsite at a secondary (hot) data center;
- Intra-day and day-end backups will be held on a local server as well as offsite at the secondary data center.

Entities providing funding to Participating Agencies, or projects required to use HMIS, will not have automatic access to the HMIS.

- Access to HMIS will only be granted according to the Access Controls;
- Funders requesting access to HMIS data, or summary reports, must submit through their contracted Participating Agency;

Any requests for reports or information from an individual or group who have not been explicitly granted access to the HMIS will be directed to the HMIS Lead Agency.

- No individual client data will be provided to meet these requests without Evaluations Committee review of the data request.

Verbal Consent for Services

In an effort to more efficiently serve the client, the HMIS Lead Agency may authorize the use of a verbal process for assessment and documentation by 2-1-1 San Diego. The verbal process does not replace in person enrollment.

- The verbal process to collect information shall replace a written signature on the Multiparty Authorization (MPA) with a telephonic signature which will allow for authorized access to the client's data, and shall collect relevant identifiers to ensure unique identification of the individual and record of the Authorization;
- Authorized Participating Agencies shall certify in the HMIS they have talked to the individual, and to the best of their ability, collected the required unique identifiers and have indicated such by including a telephone reference number on the electronic file in the HMIS;
- "Data Not Collected" for identifier fields shall require physical corroboration prior to delivery of services;
- Verbal Consent process shall be monitored on an ongoing basis and should be used sparingly when a written signature is not possible;
- The HMIS Lead Agency must provide written authorization to Participating Agencies wishing to use the verbal consent process.

Research Projects

Request for research projects must be approved by the HMIS Lead Agency. Should the HMIS Lead Agency determine that additional review is required, the request will be forwarded to the Evaluations Committee for a final determination.

Research that is approved by the Institutional Review Board (IRB) must meet the Office for Human Research Protections (OHRP) requirements for use of individual client data. Waiver of Informed Consent by an IRB does not constitute a waiver of individual privacy rights under other federal or state laws.

Requirement of an IRB for research is exempt at 45 CFR 46.101 where:

- Unless otherwise required by the research entity or Participating Agency heads, research activities in which the only involvement of human subjects will be in one or more of the following categories are exempt from this policy:
 - Research and demonstration projects which are conducted by or subject to the approval of the research entity or Participating Agency, and which are designed to study, evaluate, or otherwise examine:
- Public benefit or service programs;
- Procedures for obtaining benefits or services under those programs;
- Possible changes in or alternatives to those programs or procedures; or
- Possible changes in methods or levels of payment for benefits or services under those programs.

Access to client-level data for uses or disclosures not described here must be done only utilizing the Multiparty Authorization.

HMIS Reporting and Publication

The HMIS Lead Agency may utilize data in the HMIS for federal reporting, local evaluation, analysis, and publication.

To foster full transparency, identifiable project-level data pertaining to CoC and/or federally, state, or locally funded program performance may be published by the HMIS Lead Agency upon request by the Governance Board, Full Membership, and/or its subcommittees. Identifiable client-level data may only be released within the HMIS with client Authorization solely for coordination of housing and services. Clients may authorize the HMIS to release their information outside of the HMIS (ex.: Community Information Exchange (CIE)).

Participating Agency Procedure Notification

At minimum, the HMIS Lead Agency requires Participating Agencies to post signs (Appendix F) where data collection occurs. The sign will include the following language:

"We collect personal information directly from you for reasons that are discussed in our privacy statement. We may be required to collect some personal information as mandated by law or as requested from entities that fund this program. Other personal information we collect is necessary to operate programs, improve services, and better understand homelessness. We collect appropriate information only. A Privacy Notice is available upon request."

Participating Agencies must notify individuals seeking their assistance of data collection, use, and that disclosure will occur for the purposes of:

- Coordination of individual referrals, case management, housing, or other services; and
- Sharing with other organizations that may have separate privacy policies and that may allow different uses and disclosures of the information.

Data Standard Compliance

Participating Agencies and the HMIS Lead Agency are jointly responsible for ensuring project data in the HMIS meets the thresholds outlined in this policy:



Surveillance Technology Inventory

This inventory shows all currently identified surveillance technologies. For each technology, City departments are required to create a Surveillance Impact Report, a Surveillance Technology Policy, and Annual Reports.

A "Surveillance Technology" is defined as:

- A software, electronic device, system using an electronic device, or similar device
- used, designed, or primarily intended to
- collect, retain, process, or share
- audio, electronic, visual, location, thermal, biometric, olfactory or similar information
- specifically associated with, or capable or being associated with, any individual or group

The Surveillance Ordinance includes 15 separate exemptions for technologies not required to be inventoried. For [more details, refer to the ordinance directly](#).

Our current inventory of surveillance technologies by department will continue to grow as additional technologies are identified.

Last updated October 24, 2022.

Documents

Adult Probation Department

Adult Probation: GPS Monitoring

Ankle Bracelet

Upcoming

GPS Monitoring Ankle Bracelet

Adult Probation: Survey Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Airport

Airport: Airport Gunshot Detection

- proof of concept

Upcoming

The detectors sense for the presence of a gunshot, conducting full analysis on the device (no real-time audio is sent back). In the event of an activation, the alert message is sent over our proprietary wireless mesh (potentially hopping over multiple detectors) back to the gateway. The gateway connects to the AmberBox Response Platform servers via a VPN and HTTPS connection. The AmberBox Response Platform servers are hosted by our cloud provider, Google Cloud.

Airport: App-Based Commercial
Transportation Management
System

Upcoming

Airport uses data provided by Transportation Network Companies (TNCs) to track the whereabouts of specific vehicles (license plate info and geo-location information provided by TNCs in real-time at four different points of a TNC's journey on the Airport's premises) to support permit compliance.

Airport: Electronic Toll Readers

Upcoming

Vehicle-mounted transponder that is activated by an antenna on a toll lane. Individual account information is stored in the transponder. The antenna identifies the individual transponder and reads the associated account information. The amount of the toll is deducted from the associated account.

Airport: Hootsuite

Upcoming

Social Media Marketing and Management Dashboard

Airport: License Plate Recognition
System Surveillance Technology
Policy

System includes high-performance IP cameras and powerful software that provides consistent and reliable results. The system converts the image (picture of the license) to computer data that can be checked against a database.

Airport: License Plate Recognition
System Surveillance Impact Report

August 4, 2021

System includes high-performance IP cameras and powerful software that provides consistent and reliable results. The system converts the image (picture of the license) to computer data that can be checked against a database.

Airport: Media Access Control
(MAC) Address

Upcoming

The media access control address (MAC address) of a device is a unique identifier assigned to a network interface controller. It is used as a network address for most network technologies, including Ethernet, Wi-Fi, and Bluetooth. Airport operates an extensive Wi-Fi network throughout the Airport's facilities.

Airport: ParkAssist Parking
Guidance System

Upcoming

The sensors determine parking stall availability and the cameras provide a snapshot of license plates to assist the public in locating their vehicles via Park Assist "Find My Car" smartphone app.

Airport: Pre-Security Closed Circuit

Television (CCTV) Cameras

Surveillance Impact Report

August 4, 2021

Pre-Security Closed Circuit Television (CCTV) Cameras

Airport: Pre-Security Closed Circuit

Television (CCTV) Cameras

Surveillance Technology Policy

August 4, 2021

Pre-Security Closed Circuit Television (CCTV) Cameras

Airport: Survey Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Airport: Third-Party Cameras

Surveillance Technology Policy

February 17, 2022

Third-Party Cameras used at the San Francisco Airport.

Airport: Third-Party Cameras

Surveillance Impact Report

February 17, 2022

Third-Party Cameras used at the San Francisco Airport.

Animal Care and Control

Animal Care and Control: Security

Cameras

Upcoming

Security Cameras

Arts Commission

Arts Commission: Constant

Contact

Upcoming

Email marketing service. Records names and emails of individuals who subscribe.

Arts Commission: Hootsuite

Upcoming

Social Media Monitoring

Arts Commission: Meltwater

Upcoming

Meltwater is a software designed to monitor social media and traditional media.

Arts Commission: Security
Cameras Surveillance Technology
Policy

August 4, 2021

Surveillance systems are located in the San Francisco Arts Commission Galleries to monitor exhibition space at all times, as well as throughout City-owned Cultural Centers.

Arts Commission: Security
Cameras Surveillance Impact
Report

August 4, 2021

Surveillance systems are located in the San Francisco Arts Commission Galleries to monitor exhibition space at all times, as well as throughout City-owned Cultural Centers.

Asian Art Museum

Asian Art Museum: AdRoll

Upcoming

Uses advanced audience targeting to create awareness and drive high-quality new site traffic. It helps grow customer acquisition. Its growth marketing platform makes it easy to find the proper audience, create personalized, cross-channel experiences, and measure impact.

Asian Art Museum: Google Tag
Manager

Upcoming

A Google marketing platform and tag management system that helps website owners track codes and collect analytics about their website. It helps website owners make decisions about their

website. Data is stored in a centralized location. It can also assist with analytics for purposes such as marketing, tracking customer conversion rates, and other site analytics.

Asian Art Museum: MailChimp

Upcoming

Marketing automation platform and email marketing service

Asian Art Museum: Mobile Fuse

Upcoming

A mobile technology company that helps target and influence consumers. Their proprietary technology utilizes location and consumer mindset as a foundation to fuel customer insights. Consumer mindset is determined by leveraging environmental data including time of day, weather conditions, local event and census information that gives advertisers a holistic view into the user's mindset.

Asian Art Museum: Security

Camera System Surveillance

Technology Policy

August 4, 2021

Monitoring and recording device

Asian Art Museum: Security

Camera System Surveillance

Impact Report

August 4, 2021

Monitoring and recording device

Asian Art Museum: Steelhouse

Upcoming

Provides self-service advertising software that provides marketers with everything they need to build their own ads and launch retargeting and prospecting campaigns through display, mobile, native, and social media. The analytics and reporting feature is integrated into Google Analytics, which allows tracking and verification of all traffic and conversions across devices. It can be used to create reporting dashboards, display metrics, visualize metrics, etc.

Asian Art Museum: Survey Gizmo

Upcoming

An enterprise-level data collection platform that collects feedback through surveys and gives surveyers fast and accurate reporting

Asian Art Museum: Survey Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Assessor-Recorder

No surveillance technology inventory reported to date

Board of Appeals

No surveillance technology inventory reported to date

Board of Supervisors

Board of Supervisors: MailChimp

Upcoming

Marketing automation platform and an email marketing service

City Administrator's Office: Buffer
(311)

Upcoming

Cloud based Social Media response system. It is a social media management software that allows organizations build their audience and grow their brand on social media. Allows organizations to measure and analyze content performance, track key engagement metrics, and measures stories, individual posts, and hashtags. It also measures audience demographics.

City Administrator's Office:

MailChimp (Committee on
Information Technology)

Upcoming

Marketing automation platform and email marketing service

City Administrators' Office : Survey

Monkey (Committee on Information
Technology)

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

City Administrator's Office:

Security Camera System

Surveillance Technology Policy

(Real Estate Department, Media

Security Group)

August 4, 2021

Cameras, workstations, and Network Video Recorders (NVRs) to record security video.

City Administrator's Office:

Security Camera System

Surveillance Impact Report (Real

Estate Department, Media Security

Group)

August 4, 2021

Cameras, workstations, and Network Video Recorders (NVRs) to record security video.

City Attorney's Office

City Attorney's Office: MailChimp

Upcoming

Marketing automation platform and an email marketing service

City Planning

City Planning: BuildingEye

Upcoming

Web application which allows public to subscribe and receive notifications for permit related events. It stores some personal information such as name and email address.

City Planning: Google Web

Analytics

Upcoming

Used for department's public facing web site to collect access data including browser type, source IP address, page accessed and timestamp

City Planning: GovDelivery

Upcoming

Used for newsletters and public engagement. GovDelivery records the names and emails of individuals who subscribe to its services.

City Planning: MailChimp

Upcoming

Used for newsletters and public engagement. Mailchimp records the names and emails of individuals who subscribe to its services.

City Planning: Microsoft IIS Access

Log

Upcoming

Server side logging that can be enabled on a URL group to record the following data: Client IP address, user name, data, time, service and instance, server name, server IP address, time taken, etc.

City Planning: Time-lapse Camera

Upcoming

Takes individual photos that can be left separate or woven together to create professional-looking time-lapse videos with ease. The camera runs automatically and is powered by AA batteries and can capture up to 30,000 images before its batteries require changing.

Civil Service Commission

No surveillance technology inventory reported to date

Child Support Services

Child Support Services: Sonitrol

Security Cameras Surveillance

Technology Policy

August 4, 2021

Building security system which uses security cameras at points of entry and surveillance cameras at points of entries public

of entry and surveillance cameras at points of entries, public lobby, and interview areas.

Child Support Services: Sonitrol
Security Cameras Surveillance
Impact Report

August 4, 2021

Building security system which uses security cameras at points of entry and surveillance cameras at points of entries, public lobby, and interview areas.

Children and Families Commission

No surveillance technology inventory reported to date

Controller

Controller: Emma
Upcoming
Emma Marketing Software

Controller: Survey Monkey
Upcoming
Survey Monkey

Department of Building Inspection

Department of Building Inspection:

ForcePoint

Upcoming

Web security software for monitoring, filtering and reporting web traffic

Department of Building Inspection:

Survey Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Department of Children, Youth & Their Families

No surveillance technology inventory reported to date

Department of Elections

Department of Elections: Constant

Contact

Upcoming

Email marketing service.

Department of Elections: Cooler

Email

Upcoming

Email marketing service.

Department of Elections: Nest
Cameras Surveillance Technology
Policy

November 18, 2021

Cameras for internal viewing and streaming.

Department of Elections: Nest
Cameras Surveillance Impact
Report

November 18, 2021

Cameras for internal viewing and streaming.

Department of Elections: Survey

Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Department of Emergency Management

Department of Emergency
Management: Closed Circuit
Television Cameras (CCTVs)
Surveillance Technology Policy

August 4, 2021

The system is maintained by DT and monitored by Sheriff's Department staff on site. Not monitored by DEM Staff.

Department of Emergency
Management: Closed Circuit
Television Cameras (CCTVs)
Surveillance Impact Report

August 4, 2021

The system is maintained by DT and monitored by Sheriff's Department staff on site. Not monitored by DEM Staff.

Department of Emergency
Management: Hootsuite

Upcoming

Upcoming

Social media monitoring

Department of Emergency

Management: Public Safety Crime

Cameras

Upcoming

The system is administered by SFPD and maintained by DT. DEM's role is limited to providing copies of video at the request of SFPD personnel.

Department of Emergency

Management: ShotSpotter

Upcoming

An advanced system of sensors, algorithms and artificial intelligence to detect, locate and alert police to gunfire. It analyzes audio signals for potential gunshots, determines the location of the sound source, analyzes the pulse features to determine if the sound is likely to be gunfire, and notifies law enforcement and emergency responders. This system is maintained by the vendor and administered and paid for by SFPD.

Department of Emergency

Management: Tweetdeck

Upcoming

Social media monitoring. TweetDeck is a social media dashboard application for management of Twitter accounts. Originally an independent app, TweetDeck was subsequently acquired by Twitter Inc. and integrated into Twitter's interface.

Department of the Environment

No surveillance technology inventory reported to date

Department of Homelessness and Supportive Housing

Department of Homelessness and
Supportive Housing: Homeless
Shelter Reservation System
Upcoming

The system uses biometric finger imaging and photos to enroll single adult shelter clients, manage their reservations and identify and check-in those clients to the adult shelters.

Department of Homelessness and
Supportive Housing: Security
Camera System Surveillance
Technology Policy

August 4, 2021

Security camera collects images, which are available to staff for real-time review

Department of Homelessness and
Supportive Housing: Security
Camera System Surveillance
Impact Report

August 4, 2021

Security camera collects images, which are available to staff for real-time review

Department of Human Resources

Department of Human Resources:
Security Cameras Surveillance
Technology Policy

August 4, 2021

Security cameras

Department of Human Resources:

Security Cameras Surveillance

Impact Report

August 4, 2021

Security Cameras

Department of Public Health

Department of Public Health:

Closed Circuit Television Cameras

(CCTVs) Surveillance Technology

Policy

August 4, 2021

Security cameras located at various locations - A TV system in which signals signals are not publicly distributed, but monitored, primarily for surveillance and security purposes. Relies on strategic placement of cameras and observation of the camera's input on monitors somewhere.

Department of Public Health:

Closed Circuit Television Cameras

(CCTVs) Surveillance Impact Report

August 4, 2021

Security cameras located at various locations - A TV system in which signals signals are not publicly distributed, but monitored, primarily for surveillance and security purposes. Relies on strategic placement of cameras and observation of the camera's input on monitors somewhere.

Department of Public Health:

Survey Monkey

Upcoming

Survey Monkey

Department of Public Works

Department of Public Works: Aerial

Drone Surveillance Impact Report

August 4, 2021

Aerial drone

Department of Public Works: AerialDrone Surveillance TechnologyPolicy

August 4, 2021

Aerial drone

Department of Public Works:Automatic License Plate ReaderSurveillance Impact Report

August 4, 2021

Automatic License Plate Reader

Department of Public Works:Automatic License Plate ReaderSurveillance Technology Policy

August 4, 2021

Automatic License Plate Reader

Department on the Status of Women

No surveillance technology inventory reported to date

Department of Technology

Department of Technology: Archive

Social

Upcoming

Social media archiving permits consistent response to records

requests

Department of Technology:
Community Safety Cameras
Upcoming

Chapter 19 of the Admin Code defines "Community Safety Cameras means any digital recording surveillance system installed at fixed locations in an open and obvious manner by the City and County of San Francisco to film public streets, sidewalks or common areas of public housing complexes."

Department of Technology: Drone
Surveillance Impact Report
August 4, 2021
Drone

Department of Technology: Drone
Surveillance Technology Policy
August 4, 2021
Drone

Department of Technology: Emma
Upcoming
Emma is an online, mass marketing email platform that DT uses to send email communications about planned maintenance, service upgrades, and other news and operations items.

Department of Technology: Local
Area Networks in City-Owned
Housing
Upcoming
Local Area Networks in City-Owned Housing

Department of Technology:
Outdoor Facility Cameras
Surveillance Technology Policy
August 4, 2021
Outdoor Facility Cameras

Department of TechnologyOutdoor Facility CamerasSurveillance Impact Report

August 4, 2021

Outdoor Facility Cameras

District Attorney

District Attorney: SurveillanceTechnology ExemptionCertification

August 19, 2021

The District Attorney's Office letter to the Controller certifying exemption from compliance to avoid interference with investigative or prosecutorial functions.

Ethics Commission

No surveillance technology inventory reported to date

Fine Arts Museums

Fine Arts Museums: Bidtellect

Upcoming

The information collected by Bidtellect includes name, email address, password, telephone number, computer IP address, mobile device unique ID and real-time geographic information. The combination of this data is then used to determine the interest and behaviors of a unique user so that Bidtellect can deliver personalized advertising content to them

Fine Arts Museums: CCTVs

Upcoming

Security cameras located at various locations - A TV system in which signals are not publicly distributed, but monitored, primarily for surveillance and security purposes. Relies on strategic placement of cameras and observation of the camera's input on monitors somewhere

Fine Arts Museums: Data Studio

Upcoming

Advertisement integration and analytics - A Google product that helps prepare data visualizations by providing the resources to turn data into informative, easy to share, and fully customizable dashboards and reports. To use it, must connect data sets such as those from Google Marketing Platform products, Google consumer products, databases, updated CSV files, or social media platforms.

Fine Arts Museums: Datorama

Upcoming

Visualization platform

Fine Arts Museums: Facebook

Business Manager

Upcoming

A free platform that runs and tracks ads, manages pages and ad accounts, or allow third-parties manage ad placements, etc. It helps advertisers integrate Facebook marketing efforts across the organization's business with external partners

Fine Arts Museums: Falcon

Upcoming

This Social Media listening tool tracks a user's interactions with the museum's social media channels over time. I.e. whether they have commented on posts in the past in addition to the current one

Fine Arts Museums: Flashtalking

Upcoming

Flashtalking does not collect or process directly-identifiable information, such as a person's name and email address, or hold sensitive data of any sort. Flashtalking's products and policies limit their collection and use of personal data to online identifiers such as IP addresses, cookie IDs and device IDs, which they use for fraud detection, engagement analysis, and advertising delivery.

Fine Arts Museums: Google

Adwords

Upcoming

Search ad platform - Google's advertising system through which advertisers bid on certain keywords in order for their clickable ads to appear in Google's search results. Advertisers pay for these clicks. Also known as "Google Ads"

Fine Arts Museums: Google

Analytics

Upcoming

A free tracking tool offered by Google that shows how visitors use a website. A tracking code is added to the website so Google Analytics knows to track website visitors and any actions they perform. When a user visits the website, Google Analytics drops a cookie on the user's browser. Cookies are small files that contain information about the user's activities. Using these cookies, Google Analytics will know how a user behaves on your website and then collect this information. The reporting feature shows the demographics and geographic region of website visitors (i.e. age, gender), among other characteristics (interests, behavior, mobile, etc.).

Fine Arts Museums: MailChimp

Upcoming

Mailchimp may gather personal information such as name, email address or telephone number. Mailchimp may also automatically

139

gather information such as information about a user's device such as IP address. Mailchimp uses cookies and other tracking technologies.

Fine Arts Museums: Meraki

Upcoming

Cloud-controlled WiFi, routing, and security

Fine Arts Museums: Optmyzr

Upcoming

Optimizes advertisers' pay-per-click advertising. It assembles raw AdWords and Bing Ads information into comprehensive visualizations so advertisement account managers can follow highlights and trends and guide their ad placement strategies. It relies on robust automation that is enabled and enhanced with AdWords scripts.

Fine Arts Museums: The Trade

Desk

Upcoming

The information collected by The Trade Desk includes internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data. This data is gathered using several different methods including log files, cookies, clear gifs, and social media features.

Fire Department

Fire Department: 360-Degree

Cameras on Department Apparatus

(Fire Trucks)

Upcoming

360-degree cameras attached to department apparatus (fire trucks) assist drivers in seeing other people or objects around them. Cameras record footage on a 30-hour loop.

Fire Department: Body-Worn
Cameras Surveillance Impact
Report

October 21, 2021

Body-worn cameras

Fire Department: Body-Worn
Cameras Surveillance Technology
Policy

October 21, 2021

Body-Worn Cameras

Fire Department: Critical Mention
Upcoming

Critical Mention is software designed to monitor social media and traditional media.

Fire Department: Drone
Surveillance Impact Report

August 4, 2021

Drone

Fire Department: Drone
Surveillance Technology Policy

August 4, 2021

Drone

Fire Department: Mounted
Cameras on Mobile Command
Vehicle

Upcoming

Vehicle has mounted cameras for monitoring of surrounding area through live video feed.

Fire Department: Surveillance
Cameras Surveillance Impact
Report

2/10/1

August 4, 2021

Mounted security cameras at Department facilities.

Fire Department: SurveillanceCameras Surveillance TechnologyPolicy

August 4, 2021

Mounted security cameras at Department facilities.

Fire Department: Survey Monkey

Upcoming

An online survey software that helps organizations or individual users create and run professional online surveys.

Health Service System

No surveillance technology inventory reported to date

Human Rights Commission

No surveillance technology inventory reported to date

Human Services Agency



January 19, 2022

Mayor Breed's Attack on San Francisco's Surveillance Ordinance is Misguided

San Francisco-In a lengthy press release issued on January 18, 2022 by the office of San Francisco mayor London Breed, the mayor declares her intention to water down San Francisco's surveillance ordinance, whether by supervisor vote or by ballot initiative. The release seeks, **inaccurately**, to claim the ordinance is preventing the San Francisco Police Department from using Business Improvement District owned cameras to monitor retail corridors.

As evidence, Breed points to the *Williams v San Francisco* case, filed by the ACLU of Northern California and the Electronic Frontier Foundation. However, that case involves the use of private cameras to monitor protests against police brutality after the murder of George Floyd. Breed states in her press release that protests and First Amendment protected activities should not be monitored remotely by private camera networks by the Police Department. The looting that did occur in San Francisco around the time of the protests was not prevented by SFPD's real-time access to the camera network.

San Francisco's surveillance ordinance **does not** prevent the use of any equipment or technology besides the use of facial recognition, which is banned. It simply requires the creation of a usage policy and impact report that is reviewed and approved by the Board of Supervisors. If the San Francisco Police Department wants to use the cameras under certain circumstances, all they need to do is ask and describe the specific circumstances when use would be allowed. That request was never made and now it is almost three years since the ordinance was passed, and the equipment was used without ever doing so. Now the intent seems to be to revise the surveillance ordinance so that it never will and that private camera networks can be used with impunity.

X Oakland Privacy's advocacy director Tracy Rosenberg commented: *The use of any surveillance technology with impunity is a recipe for disaster. We've seen the building of a surveillance state with just these kinds of demands for unfettered and unregulated use. "Trust us" is not the answer for technology. It's having clear rules of the road. San Francisco's mayor and police department saying "we don't want no stinking rules" is really disappointing. Rules are not "an obstacle," they are a safety measure.* X

San Francisco's mayor goes on to provide two scenarios for this unfettered and unregulated use of private camera networks by the police department. The first expands the existing exemption for serious threats of injury or death to a person to include "organized theft or robbery."

The second imposes a waiver of any rules when there is an "open-air drug market" or when crime statistics have increased in a 14-day period. It isn't clear whether the waiver applies to a particular block where drug dealing is said to occur, an entire neighborhood like the Tenderloin or the entire City. To the best of our knowledge, the private camera networks in San Francisco's downtown area are in Union Square and operated by the business improvement district, and aren't located in the Tenderloin. The other camera network close to downtown in San Francisco is in Japantown. It isn't clear what impact real-time police access to cameras in Japantown and Union Square would have on the Tenderloin.

16252

MARCH 15, 2023

CHRIS WARD KLINE

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618

SAN FRANCISCO, CA 94108

415-513-9334

RE: EXPLANATION OF INTRO ALL PAGES 1-12

Pg 1-2: DOJ critiquing proposed Gang Injunction in 2006 that would have utilized surveillance type of equipment. A few people and agencies did without the injunction and placed people on surveillance without court order or paperwork, then simply state that the paperwork doesn't exist because there was no warrant. If person continues to make waves, they attempt at all costs to claim the suspect, claimant or plaintiff as having mental health issues.

With this, you can 'isolate or quarantine' a person from his friends and family. Public Health uses this same surveillance for epidemics, sheriff and police to place people on gang surveillance (that the law didn't catch, so to teach them a lesson) and the mayor or others, place political dissidents on that pose a political threat. DEM (Department of Emergency Management) is the agency that collects and saves all the information, but they too, can utilize in an illegal manner. This type of surveillance is simply called Cyberstalking which will clearly show the city and county of San Francisco has the devices, the technology and equipment to store such behavior. A check and balance allows the state of California to have a copy of these files, as does the DOJ, Department of Commerce, Labor, Intelligence Community, Health and Human Services, amongst other county, state and federal partners due to protections and potential violations of the Constitution.

Pg 3: 14th Amendment Equal Protection and Other Rights state cannot deprive any person of life, liberty or property without due process of law....

Pg 4: 14th Amendment S1.5.2 right to be free from official stigmatization ref: 1971 Wisconsin v. Constantineau

Pg 5: 14 Amendment s1.5.3 Property Deprivations and Due Process – No state shall make or ENFORCE any law which shall abridge the privileges or immunities of citizens of the United States

Pg 6: Cyberstalking to include equipment, technology and prohibitions to include all electronic forms of communications

Pg 7: Penalties for Cyberstalking include imprisonment for 2, 3, or 4 years and/or a fine of up to \$10,000 – one of the main reasons every would deny at all costs to prevent release of files

Pg 8: Document on SFgov website listing a portion of agencies and departments that utilize an app and application called One System. Please notate the numbers of listed agencies to include the Department of Public Health, UCSF, Swords to Plowshares, Veterans Affairs – THIS IS A PARTIAL LIST AND I WILL AT A FUTURE DATE PROVIDE A COMPLETE LIST OF ALL SAN FRANCISCO AGENCIES UNDER THE CITY AND COUNTY OF SAN FRANCISCO

Pg. 9: Document on SFgov website that list applicable codes of professional conduct that would call under

- 1) SFPD
- 2) SHERIFF
- 3) PUBLIC HEALTH
- 4) DEM
- 5) Ultimately the Mayor's Office as she uses behavioral surveillance staff, and authorized \$53 million to fund Urban Alchemy, which every individual is placed on electronic surveillance, which is monitored by the Sheriff, SFPD and Mayor's Office through their devices, emails and phone numbers. So if I walk by one of these individuals, any one of the aforementioned agencies can bounce the surveillance and leave it on me for as long as they want.

 An official website of the United States government, Department of Justice.
[Here's how you know](#)



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San Francisco's Proposed Gang Injunction: What Will it Mean, What Are the Problems, and How Will it Work?

NCJ Number: 218338

Date Published: November 2006

Length: 4 pages

Annotation

After reviewing a proposed preliminary injunction being sought by San Francisco's City Attorney against individuals it believes are members or associates of an alleged street gang called Oakdale Mob, this paper identifies problems with such an injunction and considers the likelihood of its effectiveness.

Abstract

An injunction is a court order that prohibits a named person or persons from continuing a particular activity named in the injunction. The proposed injunction against the Oakdale Mob aims to stop a public nuisance alleged to be illegal drug sales and possession, possession of illegal firearms, and assault with a firearm. The injunction would impose 11 specific restrictions on the activities of certain individuals identified by the city as gang members or associates. These restrictions would include a 10 pm curfew, a prohibition against associating with any other gang member or associate in public, and other activities already prohibited by law. Gang injunctions present many problems due to the severe limitations they impose on individual rights. One of the most commonly debated issues is injunctions' casting

INTRO 75411 pg 1

of a broad net that may mistakenly restrict the movements and associations of innocent people who have not engaged in behavior that violates a law. The short-term effects of gang injunctions generally show decreased crime rates in neighborhoods affected; however, over a long period of time (more than 1 year), the effects are marginal or minimal. Injunctions are more likely to have a positive long-term effect if accompanied by the development of constructive community programs for youth who may be attracted to or associated with gangs.

Additional Details

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*This document is currently unavailable from NCJRS. Downloaded May 7, 2007.

Downloads

No download available

Availability

INTR₂₇₆ A11 Pg 2

Fourteenth Amendment Equal Protection and Other Rights

Amdt14.1 Overview of Fourteenth Amendment, Equal Protection and Rights of Citizens

Amdt14.2 State Action Doctrine

Section 1 Rights

All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.

INTRO - All pg 3

In some cases, the Court also appeared to expand the notion of liberty to include the right to be free from official stigmatization, finding that the threat of such stigmatization could in and of itself require due process.¹² Thus, in the 1971 case *Wisconsin v. Constantineau*, the Court invalidated a statutory scheme in which persons could be labeled "excessive drinkers" without any opportunity for a hearing and rebuttal, and could then be barred from places where alcohol was served.¹³ Without discussing the source of the entitlement, the Court noted that the governmental action at issue impugned the individual's "reputation, honor, or integrity."¹⁴

By contrast, in the 1976 case *Paul v. Davis*, the Court appeared to retreat from recognizing damage to reputation alone, holding instead that the liberty interest extended only to those situations where loss of one's reputation also resulted in the loss of a statutory entitlement.¹⁵ In *Davis*, the police had included plaintiff's photograph and name on a list of "active shoplifters" circulated to merchants without an opportunity for notice or hearing. The Court rejected the constitutional challenge, holding that state law "does not extend to respondent any legal guarantee of present enjoyment of reputation which has been altered as a result of petitioners' actions. Rather, his interest in reputation is simply one of a number which the State may protect against injury by virtue of its tort law, providing a forum for vindication of [that] interest by means of damage actions."¹⁶ Thus, it appears that unless the government's official defamation has a specific negative effect on an entitlement, such as the denial of the right to obtain alcohol that occurred in *Constantineau*, there

14th Amendment § 1.5.2

INTRO-All Pg 5

Amdt14.S1.5.3 Property Deprivations and Due Process

Fourteenth Amendment, Section 1:

All persons born or naturalized in the United States, and subject to the jurisdiction thereof, are citizens of the United States and of the State wherein they reside. No State shall make or enforce any law which shall abridge the privileges or immunities of citizens of the United States; nor shall any State deprive any person of life, liberty, or property, without due process of law; nor deny to any person within its jurisdiction the equal protection of the laws.

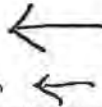
INTRO - All pg 5

What Does Cyberstalking Consist Of?

Cyberstalking as a criminal offense, consists of using the Internet or other electronic means to harass another person.

The communication can be done through:

Text messages,
Social media comments,
Direct messages,
Email, and
Other electronic forms of communication



The actor typically engages in the behavior deliberately and persistently to annoy or harass someone. Sometimes the acts can be minor and cause a slight upset in the targeted person. Still, some cyberstalking cases are severe and disturbing and can lead to serious feelings of fear, stress, anxiety, or worry.

Does California Prohibit Cyberstalking?

Yes, California makes it illegal for anyone to engage in a course of conduct that causes fear, annoyance, or terror. A course of conduct includes any action occurring two or more times over a certain period, regardless of how brief that is likely to continue.

The state does not have a separate cyberstalking law. The elements of the offense are the same as those for traditional (or in-person) stalking. The statute includes online forms of stalking by having a provision stating that written credible threats include those made through electronic communication.

Electronic communication devices include, but are not limited to, the following:

Telephones,
Cell phones,
Computers, and
Video recorders.



Under California Penal Code § 646.9, stalking (and cyberstalking) consists of willful and malicious:

Repetitive following, or
Harassment involving credible threats.

INTRO - A11 Pg 6

The potential penalties include imprisonment for 2, 3, or 4 years and/or a fine of up to \$10,000. Cyberstalking is also a felony if the actor has been convicted of domestic violence or violating a restraining order. In that case, the possible punishments include a prison sentence of 2, 3, or 5 years.

Oct 28, 2022



INTRO - All Pg 7

281

 العربية  简体中文  繁體中文  English  Filipino  Español

HOME ABOUT HSH SERVICES PARTNER RESOURCES PROJECTS AND PUBLIC POSTINGS

CALENDAR COVID-19

You are here: Home / Partner Resources / Data Sharing and Privacy / Partner Agencies with ONE System Access

Partner Agencies with ONE System Access

3rd Street Youth Center and Clinic

AIDS Housing Alliance

Asian Women's Shelter

Bay View Hunters Point Multipurpose Senior Services

Bernal Heights Neighborhood Center

Brilliant Corners

Catholic Charities CYO

Chinatown Community Development Corporation

Citizens Housing Corporation

Community Awareness & Treatment Services (CATS) Community Housing Partnership

161 283 INTRO - 11 Pg 8

Compass Family Services

Conard House

Curry Senior Center (CC)

Delivering Innovation in Supportive Housing (DISH)

 Department of Homelessness and Supportive Housing (HSH) Dolores Street Community Services

Episcopal Community Services (ECS)

Eviction Defense Collaborative

First Place for Youth

Five Keys Charter Schools & Programs

 Glide Community Housing

GP/TODCO Inc.

Hamilton Families

Heluna Health

Homeless Children's Network

Homeless Prenatal Program

Homeless Youth Alliance

Hospitality House

Huckleberry Youth Programs

John Stewart Company

Larkin Street Youth Services

462

INTRO - All PS 9

LGBT Center

Lyric

Mary Elizabeth Inn

Mercy Housing

Mission Housing Development Corporation

Mission Neighborhood Health Center

Positive Resource Center (PRC)

Providence Foundation

Raphael House

Reality House West

SafeHouse

Salvation Army

San Francisco Housing Authority

* San Francisco Human Services Agency (HSA)

San Francisco Unified School District

* SF Department of Public Health (DPH)

SF Health Plan

St Vincent de Paul Society

Swords to Plowshares

Tenderloin Housing Clinic

163
284

INTRO-All pg 10

Tenderloin Neighborhood Development Corporation (TNDC)

United Council of Human Services

University of California San Francisco

Automatic Translation Disclaimer

440 Turk Street
San Francisco, CA 94102
Contact Us

SEARCH

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164
285

FWTRO- All pg 11



DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING
STATEMENT OF INCOMPATIBLE ACTIVITIES

I. INTRODUCTION

This Statement of Incompatible Activities is intended to guide officers and employees of the San Francisco Department of Homelessness and Supportive Housing ("Department") about the kinds of activities that are incompatible with their public duties and therefore prohibited. For the purposes of this Statement, and except where otherwise provided, "officer" shall mean the executive director ("director"); and "employee" shall mean all employees of the Department.

This Statement is adopted under the provisions of San Francisco Campaign & Governmental Conduct Code ("C&GC Code") section 3.218. Engaging in the activities that are prohibited by this Statement may subject an officer or employee to discipline, up to and including possible termination of employment or removal from office, as well as to monetary fines and penalties. (C&GC Code § 3.242; Charter § 15.105.) Before an officer or employee is subjected to discipline or penalties for violation of this Statement, the officer or employee will have an opportunity to explain why the activity should not be deemed to be incompatible with their City duties. (C&GC Code § 3.218.) Nothing in this document shall modify or reduce any due process rights provided pursuant to the officer's or employee's collective bargaining agreement.

In addition to this Statement, officers and employees are subject to Department policies and State and local laws and rules governing the conduct of public officers and employees, including but not limited to:

- Political Reform Act, California Government Code § 87100 et seq.;
- California Government Code § 1090;
- San Francisco Charter;
- San Francisco Campaign and Governmental Conduct Code;
- San Francisco Sunshine Ordinance;
- Applicable Civil Service Rules;
- Applicable codes of professional conduct, including, but not limited to:

- * —> ○ California Board of Behavioral Sciences; *← Applies to SFPD, Sheriff, etc*
- Business and Professions Code of California; *Public Health, OEN, etc*
- Title 16, California Code of Regulations;
- * —> ○ California Health and Safety Code;
- * —> ○ California Penal Code;
- * —> ○ California Welfare and Institutions Code;
- California Family Code;
- California Corporations Code;

Leger, Cheryl (BOS)

From: Varisto, Michaela (DPH)
Sent: Wednesday, March 15, 2023 4:59 PM
To: SOTF, (BOS)
Cc: DPH Sunshine; Calvillo, Angela (BOS); Young, Victor (BOS); Somera, Alisa (BOS); Leger, Cheryl (BOS); Chris K.; Pojman, Natalie (DPH)
Subject: RE: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

Apologies, two letters in the below URL were transposed. This is the correct URL:

<https://www.cdph.ca.gov/Programs/PSB/Pages/OfficeLegalServices.aspx>

From: Varisto, Michaela (DPH)
Sent: Wednesday, March 15, 2023 4:57 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: DPH Sunshine <dph.sunshine@sfdph.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>; Chris K. <ckblueaqua@gmail.com>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>
Subject: RE: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

SOTF,

In advance of the March 21 hearing, the Department of Public Health (DPH) would like to log the following points in regards to File No. 23013(A):

- DPH feels it is important for the Task Force to be aware that Mr. Kline inundates the Department of Public Health staff with emails on a weekly basis. Since DPH provided its written response to this complaint on February 22, Mr. Kline has sent 55 emails just to myself and Natalie Pojman.
- Despite this constant barrage of communication, DPH staff have been diligent in responding to Mr. Kline's records requests on time.
- It is also important to note that Mr. Kline's "public records requests" are in fact **not** for public records – they are for his own medical or epidemiological records.
- Multiple times DPH has instructed Mr. Kline in writing how to request copies of his own medical records. These records are protected by HIPAA. We cannot obtain them for him. We have repeatedly provided him with the avenues for doing so himself.
- Regarding the HIV epidemiological record that Mr. Kline believes DPH has, this again is not a public record. HIV cases in San Francisco are logged in the "Enhanced HIV/AIDS Reporting System", or eHARS, which is a system managed and maintained by the U.S. Centers for Disease Control and Prevention, or CDC.
- In the State of California, HIV data is regulated by Health and Safety Code 121025. Theoretically, an individual could request their own records from the California Department of Public Health, if they provide written authorization for the disclosure by completing the relevant forms found here on their website:
<https://www.cdph.ca.gov/Programs/PSB/Pages/OfficeLegalServices.aspx>
- DPH cannot under State law confirm an individual's identity in order to respond to a request for their own HIV epidemiology record. Therefore, DPH cannot and will not investigate Mr. Kline's claim that we have such records pertaining to him.
- Again, we reiterate that the above referenced records are not public records and that DPH Sunshine staff cannot be expected to fulfill these requests with any response other than "we have no public records."

- Finally, Mr. Kline claims that the Department of Public Health is illegally “surveilling” him. We do not understand what he means. We want to clarify that that to DPH, the term “surveillance” as it pertains to public health refers only to the ongoing and systematic collection, analysis, and interpretation of health data in the process of describing and monitoring a health event or reportable disease (e.g. flu, measles, or food borne illnesses).

Thank you,

Michaela C. Varisto

Executive Secretary to the Director of Health
San Francisco Department of Public Health
101 Grove Street
San Francisco, CA 94102
Email: michaela.varisto@sfdph.org
Pronouns: she, her, hers

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments are prohibited. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: SOTF, (BOS) <sotf@sfgov.org>

Sent: Friday, March 3, 2023 3:33 PM

To: Michael Petrelis <mpetrelis@aol.com>; Heckel, Hank (MYR) <hank.heckel@sfgov.org>; Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; ckblueaqua@gmail.com; Lim, Victor (DEM) <victor.lim@sfgov.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Miyamoto, Paul (SHF) <paul.miyamoto@sfgov.org>; Toomey, William (POL) <William.Toomey@sfgov.org>

Cc: Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>

Subject: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (c) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

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Respondent's Response

Leger, Cheryl (BOS)

From: Varisto, Michaela (DPH)
Sent: Tuesday, February 28, 2023 11:22 AM
To: DPH Sunshine; SOTF, (BOS); Leger, Cheryl (BOS)
Cc: Pojman, Natalie (DPH)
Subject: RE: DPH response enclosed - RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)
Attachments: C.Kline emails - 2.22.23 thru 2.28.23.pdf

Sunshine Ordinance Task Force,

DPH would like you to be aware that Mr. Kline has sent us 21 new emails since the submission of our below written response. This number has accumulated within less than 5 days.

Thank you.
DPH Sunshine Team

From: DPH Sunshine
Sent: Wednesday, February 22, 2023 3:50 PM
To: SOTF, (BOS) <sotf@sfgov.org>; Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>
Cc: Chris K. <ckblueaqua@gmail.com>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; DPH Sunshine <dph.sunshine@sfdph.org>
Subject: DPH response enclosed - RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

Sunshine Ordinance Task Force,

Attached please find the Department of Public Health's written response to File No. 23013(A) along with supporting documentation.

Thank you,
DPH Sunshine

From: SOTF, (BOS) <sotf@sfgov.org>
Sent: Wednesday, February 15, 2023 3:35 PM
To: Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>
Cc: ckblueaqua@gmail.com
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

Good Afternoon:

The Department of Public Health has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(A) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724



Click to complete a Board of Supervisors Customer Service Satisfaction form.

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From: [Chris K.](#)
To: [Polman, Natalie \(DPH\)](#)
Cc: [Colfax, Grant \(DPH\)](#); [Varisto, Michaela \(DPH\)](#); [Chris K.](#); [SFSO Complaints \(SHE\)](#); [Breed, Mayor London \(MYR\)](#); [Peskin, Aaron \(BOS\)](#); [Lambert, Allison \(SHE\)](#)
Subject: Additional Follow Up Items
Date: Tuesday, February 28, 2023 11:12:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Natalie,

Can you please confirm what phone carrier that DPH uses as I prepare documents to start requesting phone record. These phone records will cross reference with my phone records. Please provide a list of truncated numbers DPH utilizes.

Also, can you provide the system and or app that is used for HIV and Health Surveillance, it's vendor, address, etc.

Please also provide redacted portion of who has credentials, within DPH, the the Sheriff to include Jail Services of DPH, and any and all public officials such as board of supervisors, Assembly members, mayor, etc.

Apparently, a few people are using this outside of normal parameters. Such as outside a jail cell location, such as to influence behavior in a social setting - again, not in a jail cell or confined to a cell, hospital bed, etc.

This would be a serious breach of trust, unethical and unlawful.

Thank you for complying in advance.

If necessary, I can submit another freedom of information request.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Breed, Mayor London \(MYR\)](#)
Cc: [Colfax, Grant \(DPM\)](#)
Subject: Next Steps Re: Kline, Chris
Date: Monday, February 27, 2023 6:07:08 PM

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Mayor,

I have tentatively held off filing a restraining order on the Sheriff and yourself.

I have reached out to other Supervisors for assistance.

I will start the paperwork soon for a United Nations Human Rights case naming the SFPD Chief, the Sheriff, Director of Public Health and yourself.

I want you to be aware that under your watch 1) I was not allowed to travel to my mother's, grandmother's and great aunts funeral due to policies in place in SF, and others... 2) I was restricted to travel to the Gay World Series in Dallas to to policies in SF, and others...3) SF is preventing travel yet again to Las Vegas on 3/3/2023 for National Pool Tournament, 4) no pay or income for now 50 plus months....etc., etc. etc.

I will explore every legal option available.

The window to resolve this amicably is quickly closing.

The restraining orders are in my possession and just need to be filed.

This all could have been avoided.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Polman, Natalie \(DPH\)](#)
Cc: [Colfax, Grant \(DPH\)](#); [Varkto, Michaela \(DPH\)](#)
Subject: Records within Public Health Re: Kline, Chris
Date: Monday, February 27, 2023 8:29:57 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Natalie,

I need you to confirm that there are no records within Publix Health.

My records show otherwise.

i.e.

- 1) 6 patient amendments issued on my behalf in which public health in SF would have documentation
- 2) hostel stays in which public health would have knowledge
- 3) collaboration with Suffolk County, MA in which SF public health would have knowledge
- 4) ADA accommodations in which public health would have knowledge
- 5) I'm a resident at 250 Kearny which has a nurse at its location and every resident has a disability ratings which public health would have knowledge

Etc, etc,

Please confirm with all data to include Health Surveillance data which I'm authorizing to be released, data explicitly that shows crimes committed against me.

I understand DPH wanting to police your own but they failed.

Please provide all data by Wednesday, March 1, 2023.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Breed, Haver London \(MYR\)](#); [Colfax, Grant \(DPH\)](#)
Cc: [Varisto, Michaela \(DPH\)](#); [Polman, Natalie \(DPH\)](#); [Chris K.](#)
Subject: Contacting State and Federal Representatives
Date: Sunday, February 26, 2023 11:31:51 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Here is a letter drafted that will go to multiple leaders.

Respectfully,.

Chris Ward Kline

Good morning Representative Nancy Pelosi,

Please bring your attention to 308(d) of the Public Health Service Act which protects citizens' 5th and 14th amendment to self incrimination in regards to county, state and federal health surveillance. It can only be used in the manner in which it was collected UNLESS, the agency or the individual agrees to release the information for other purposes.

For example, I'm agreeing to release my records explicitly to SFPD, Sheriff, DOJ, FBI, Commerce, and others on crimes that were committed against me by multiple individuals using surveillance for personal reasons and not by county, state or federal regulations.

This information may or may not be of use, but it could explain certain events within San Francisco City and County.

Please feel free to reach out to me if you have questions.

Apparently, a few with Public Health in San Francisco, either directed by other senior officials or outside intities, used to violate state, federal laws and violated my civil rights to include telling people by surveillance not to vote for me March 2020.

I believe this is also influencing overdoses, suicides, gun violence, etc with just a few people thinking that their actions are protected by 308(d) when in fact it is not

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Breed, Mayor London \(MYR\)](#); [Colfax, Grant \(DPH\)](#)
Cc: [Polman, Natalie \(DPH\)](#); [Vansco, Michaela \(DPH\)](#); [Vice Chair Political Affairs](#)
Subject: Health Surveillance for Votes
Date: Sunday, February 26, 2023 11:11:13 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Mayor Breed and Grant Colfax,

Did you both utilize health surveillance, under assumption that it was protected, to influence people to vote.

Did either of you take it upon yourself to tell people not to vote for me in March 2020? Is John Dennis off the hook for this specific issue because of your actions? Then you owe him an apology, unless you have info you are not sharing.

I have a claim in with the Secretary of State stating just that and have previously suggested that with Barbara Lee's office when corresponding with Jain.Thapa@mail.house.gov as far back as 2019.

Were you or your office, to include Alameda County aware that health surveillance is not protected? I will be requesting documents from all parties with professional and personal emails of all parties involved back in 2019.

Let's just be aware, that San Francisco and Alameda will not be allowed to use health surveillance for votes going forward.

Respectfully,

Chris Ward Kline

From: Chris K.
To: Poiman, Natalie (DPH); Varisto, Michaela (DPH)
Cc: Colfax, Grant (DPH); Breed, Mayor London (MYR)
Subject: Records Management and Retaliation by DPH
Date: Sunday, February 26, 2023 8:04:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Natalie/Michaela,

I will be asking via public request on a specific meeting on July 22, 2019 between Robert Redfield, Grant Colfax and others. I will want a transcript of meeting as it was a public meeting and names of all attendees.

Plus, please include and correspondence or record of and communication between Colfax and President of UCSF concerning correspondence submitted to UCSF and my non profit PAVEN and the Anson Khine Scholarship.

Also Grant Colfax's office or teams under his leadership ordered retaliation by his teams using HIV Surveillance - which would be illegal and will be reported as such.

These same depts and individuals also ordered surveillance to prevent wages, income and revenue in conjunction with the Mayor - this is all illegal and unconstitutional. They are also cheating at gay pool league and softball using One System and Gay Surveillance for no other reason except to mess with gay people's mental status.

Agency that fall under Grant Colfax has contributed to overdoses and suicides simply hiding under protections that don't exist.

I have the flow chart of Public Health and have identified the individuals and departments within that cause 80% of the problems in SFDPH.

Just remember, the scandal about 300 2nd jobs came from one of these departments to target Grant and the Mayor.

I'm asking for your cooperation in order to clean up this city and county.

Grant Colfax is being targeted and if he can't stand for himself, perhaps you can stand for him.

This is going to come out locally and nationally. It would be best if you both report what you know before it gets to subpoenas and warrants.

Respectfully

Chris Ward Kline

From: Chris K.
To: Colfax, Grant (DPH)
Cc: Peskin, Aaron (BOS); Board of Supervisors (BOS); Varisto, Michaela (DPH); Polman, Natalie (DPH); Breed, Mayor London (MYR); SFSO Complaints (SHF)
Subject: 300 City Employees With Secret Gigs Come Forward After Scandal
Date: Saturday, February 25, 2023 3:52:40 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Director Colfax,

How many of these employees were working elsewhere and receiving funding or grants for HIV/AIDS programs, and how many of these companies WERE PLACED ON HIV OR BEHAVIORAL SURVEILLANCE so you could ensure getting a DPH employee a job for your benefit?

You thought that no one would ever be able to access the HIV)BEHAVIORAL surveillance based on a citizens protections of 5th and 14th amendment.

You now violated labor laws and civil rights of others getting a job fairly without bias or prejudice.

Respectfully,

Chris Ward Kline

"300 City Employees With Secret Gigs Come Forward After Scandal"

<https://sfstandard.com/public-health/300-health-department-employees-with-secret-side-gigs-come-forward-after-scandal/>

From: [Chris K.](#)
To: [Polman, Natalie \(DPH\)](#)
Cc: [Colfax, Grant \(DPH\)](#); [Varisto, Michaela \(DPH\)](#)
Subject: Re: City/county Claim Kline, Chris Fwd: SFGSL Town Hall Meeting is Sat. Nov. 16
Date: Saturday, February 25, 2023 1:58:16 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon,

I have offered reasonable remedies to the city/county.

If needed, I have multiple pieces of evidence that shows how public health places EVERYONE in the gay Softball and Billiard community.

Here is one example with a link to DPH about MONKEYPOX.

We have never gave the city/county rights to simulate our lives in any format or to cheat or favor one over the other.

DPH, if you are behind restriction of my rights, income, social strata, I will go line item by line item and prosecute for each and every incident, discretion, violation of state, federal law and restriction of rights. i.e. getting to Dallas or Las Vegas because your teams shared, illegally, that I wouldn't get there. Part of your protections are privacy protections. If you were responsible for no wealth, then informed teammates of no wealth, I will prosecute to the fullest. That is a violation of trust and privacy laws and illegal violation of so many things.

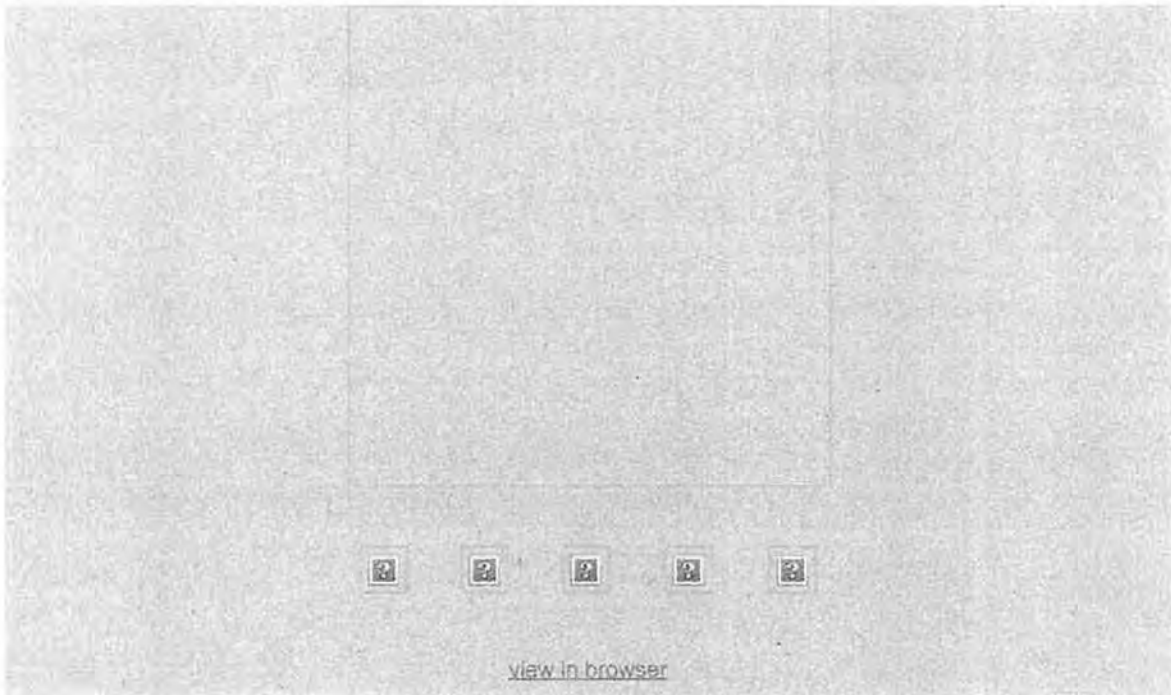
Remember, I offered mediation to resolve disputes.

Respectfully,

Chris Ward Kline

----- Forwarded message -----

From: SFGSL <info@sfgsl.org>
Date: Sat, Nov 5, 2022, 11:31 AM
Subject: SFGSL Town Hall Meeting is Sat. Nov. 16
To: <ckblueaqua@gmail.com>



Good morning SFGSL,

We'd like to thank everyone who participated in Fall Ball and made it such a fun & successful season!

SFGSL is excited to announce our 2022 Hall of Fame Induction Party on Saturday, November 12 from 12 p.m. to 4 p.m. at Marigold (194 Church St.).

SFGSL will be inducting longtime league members **Barbara Pershing, Cedrick Coward, and Sherry Schneider**. Tickets can be purchased on Eventbrite (\$25/ticket).

As we prepare for the upcoming 2023 SFGSL Spring Season, **we would like to hear from you.**

Please join us Wednesday, November 16th from 7 p.m. to 8 p.m. at our annual SFGSL Zoom Town Hall Meeting. The SFGSL Board will discuss and answer questions about plans for the upcoming season. Registration in advance is required

Nominations for the vacant secretary position on the board will also be opened at the Town Hall Meeting

Have a great weekend,
SFGSL



SFGSL Hall of Fame Induction Party

You are cordially invited to the SFGSL Hall of Fame Induction Party on
Saturday, November 12 from 12 p.m. until 4 p.m. at Marigold (194 Church St.).

Purchase your \$25 ticket today

SFGSL Town Hall Meeting

Join SFGSL on Wednesday, November 16 at 7 p.m. for a Zoom Town Hall.
The SFGSL Board will discuss and answer questions about plans for the
upcoming season.

Register in advance



MOCAA SF BIPOC & QTPOC Takeover: Meetup

BYOB, a blanket, your authentic self, and meet other members of the BIPOC & QTPOC community.

When: Sunday, November 13 from 1 p.m. to 5 p.m.

Where: Dolores Park (near Tennis Courts)



It's the End of an Era, longtime SFGSL sponsor Future Pro Baseball Center has announced they will be closing Sunday, November 13 after 13 years in business.

SFGSL would like to thank Future Pro for their dedication to supporting our league. Stop by one last time to say goodbye.

Select SFGSL on Amazon Smile

Amazon Smile is a simple way for you to support SFGSL every time you shop, at no cost to you.



For more information about Monkeypox please visit SFDPH.

Castro LGBTQ Community Hub

Free COVID-19 testing, vaccines, & boosters will be offered without any appointments at the Collingwood Parking lot on 18th Street between Collingwood and Castro Street. Additional resource navigation on a rotating basis.

2022-2023 SFGSL Board Members:

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Vice Commissioner - Lee Rankin
Treasurer - Michael Cross
Secretary - Vacant
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Open A/B Rep - John Christopher
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Open C2 Rep - Hank Galindo
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Open E Rep - Gary Baker
ASANA Rep - Sherry Schneider
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Development Director - Orlando Diaz
Diversity Chair - Christina Castro
Communications Director - Steven Bracco

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Help spread the word about the SFGSL while showing off your team on social media by tagging @SFGSL on Facebook, Instagram, and Twitter or using our hashtag #SFGSL

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From: Chris K.
To: [SFSO Complaints \(SHF\)](#); [Lambert, Alison \(SHF\)](#)
Cc: [Braed, Mayor London \(MYR\)](#); [Colfax, Grant \(DPH\)](#); [Varisto, Michaela \(DPH\)](#); [Poiman, Natalie \(DPH\)](#); [Peskin, Aaron \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [DPH Sunshine](#); [SFPD, Chief \(POL\)](#); [BSU, SFPD \(POL\)](#)
Subject: Fwd: Section 308(d) of the Public Health Service Act.
Date: Saturday, February 25, 2023 8:33:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning,

Please see attached email to DPH.

This applies to surveillance inside/outside jails:

Behavioral, HIV, Other surveillance offers protection to the person under surveillance with 5th and 14th Amendment protections. The staff performing are required to offer the highest protections while using surveillance while not to cause harm to person under surveillance.

The person (under surveillance) has the right to release that information, which I am waiving and authorizing the release to me and others I have given explicit investigative rights to investigate crimes committed against me by using surveillance.

I have already waived this right in writing to the FBI, DOJ, HHS-OIG and several others.

I'm asking DPH, Sheriff and any and all others to supply this information to me no later than March 1, 2023.

If you like, I can supply other legal doctrines regarding safeguards and protections of this information and authorization to release information.

I'm also requiring the release of all acts used by surveillance on me to intimidate, harass, threaten in order to extort me to not release, said information. Also, using surveillance to cause people not to donate, offer grants, limit mobility of my non profit to intimidate me to back down in release of information is simply illegal.

I expect your full cooperation going forward.

Respectfully,

Chris Ward Kline

----- Forwarded message -----

From: **Chris K.** <ckblueaqua@gmail.com>

Date: Fri, Feb 24, 2023, 9:46 PM

Subject: Section 308(d) of the Public Health Service Act.

To: [Colfax, Grant \(DPH\)](#) <grant.colfax@sfdph.org>, [Pojman, Natalie \(DPH\)](#)

<natalie.pojman@sfdph.org>, Varisto, Michaela (DPH) <michaela.varisto@sfdph.org>
Cc: Breed, Mayor London (MYR) <MayorLondonBreed@sfgov.org>, Peskin, Aaron (BOS)
<Aaron.peskin@sfgov.org>

HIV Surveillance is protected for the individuals protections under 5th and 14th Amendment, can't be used in court, civil or criminal when court action makes it potentially liable for HIV exposure.

Being placed on surveillance illegally, given a false diagnosis, and falsifying documents by Public Health officials are not protected and are serious violations of public welfare act.

I'm the person under surveillance and I give permission for it to be released. See next statement of the legislation.

'The legislation states that no identifiable information may be used for any purpose other than the purpose for which it was supplied unless such institution or individual has consented to that disclosure'

Again, I expect all data to be turned over to me by March 1, 2023.

Respectfully,

Chris Ward Kline

"CDC - Assurances of Confidentiality - OSI - OS"
<https://www.cdc.gov/os/integrity/confidentiality/index.htm>

From: Chris K.
To: Colfax, Grant (DPH); Polman, Natalie (DPH); Varisto, Michaela (DPH)
Cc: Breed, Mayor London (MYR); Peskin, Aaron (BOS)
Subject: Section 308(d) of the Public Health Service Act.
Date: Friday, February 24, 2023 9:46:25 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

HIV Surveillance is protected for the individuals protections under 5th and 14th Amendment, can't be used in court, civil or criminal when court action makes it potentially liable for HIV exposure.

Being placed on surveillance illegally, given a false diagnosis, and falsifying documents by Public Health officials are not protected and are serious violations of public welfare act.

I'm the person under surveillance and I give permission for it to be released, See next statement of the legislation.

'The legislation states that no identifiable information may be used for any purpose other than the purpose for which it was supplied unless such institution or individual has consented to that disclosure'

Again, I expect all data to be turned over to me by March 1, 2023.

Respectfully,

Chris Ward Kline

"CDC - Assurances of Confidentiality - OSI - OS"

<https://www.cdc.gov/os/integrity/confidentiality/index.htm>

From: [Chris K.](#)
To: [Polman, Natalie \(DPH\)](#); [Varisto, Michaela \(DPH\)](#)
Subject: Fwd: Cell Site Simulator use by San Francisco Police Department • MuckRock
Date: Friday, February 24, 2023 10:51:54 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

FYI, DPH uses these too.

:(

See attached.

All this time, I was being lied too.

Respectfully,

Chris Ward Kline

----- Forwarded message -----

From: **Chris K.** <ckblueaqua@gmail.com>
Date: Fri, Feb 24, 2023, 10:41 AM
Subject: Fwd: Cell Site Simulator use by San Francisco Police Department • MuckRock
To: <alison.lambert@sfgov.org>

Alison,

I think my request covered a portion of cell Site simulators but you may want to check with Senior staff because these are public records as well.

My next steps include requesting all of these plus other unidentified items.

If you pull up the documents listed on the attached, you will find out that Senior Management is bring egregious in concealing records - not just SFPD but the Sheriff's Department as well.

As a courtesy, I'm not enclosing this info to the SOTF but rest assured, evidence will be overwhelming either at the commission hearing or at court.

Remember, it was I who extended the olive branch to the city/agency; they decided to break and breach the trust.

Respectfully,

Chris Ward Kline

----- Forwarded message -----

From: **Chris K.** <ckblueaqua@gmail.com>

Date: Fri, Feb 24, 2023, 9:57 AM

Subject: Cell Site Simulator use by San Francisco Police Department • MuckRock

To: Breed, Mayor London (MYR) <MayorLondonBreed@sfgov.org>, Peskin, Aaron (BOS)

<Aaron.peskin@sfgov.org>, <board.of.supervisors@sfgov.org>, SFSO Complaints (SHF)

<sfso.complaints@sfgov.org>, <sfpd.bsu@sfgov.org>, SFPD, Chief (POL)

<SFPDChief@sfgov.org>, Colfax, Grant (DPH) <grant.colfax@sfdph.org>

Cc: Chris K. <ckblueaqua@gmail.com>

Good morning,

As I was trying to resolve amicably, and that seems further and further away, I will result in previous and new yet released information.

It is well know that one or more agency in SF has used a cell Site Simulator on my devices.

Respectfully,

Chris Ward Kline

"Cell Site Simulator use by San Francisco Police Department • MuckRock"

<https://www.muckrock.com/foi/san-francisco-141/cell-site-simulator-use-by-san-francisco-police-department-18573/>

From: Chris K.
To: Braet, Mayor London (MYS); Peskin, Aaron (BOS); Board of Supervisors (BOS); SFSO Complaints (SHF); BSU, SFPD (POL); SFPD, Chief (POL); Colfax, Grant (DPH)
Cc: Chris K.
Subject: Cell Site Simulator use by San Francisco Police Department • MuckRock
Date: Friday, February 24, 2023 9:57:56 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning,

As I was trying to resolve amicably, and that seems further and further away, I will result in previous and new yet released information.

It is well know that one or more agency in SF has used a cell Site Simulator on my devices.

Respectfully,

Chris Ward Kline

"Cell Site Simulator use by San Francisco Police Department • MuckRock"

<https://www.muckrock.com/foi/san-francisco-141/cell-site-simulator-use-by-san-francisco-police-department-18573/>

From: [Chris K.](#)
To: [Colfax, Grant \(DPH\)](#); [Bojman, Natalie \(DPH\)](#); [Varisto, Michaela \(DPH\)](#)
Cc: [Breed, Mayor London \(MYR\)](#)
Subject: DPH Public Records and ADA Requirements
Date: Friday, February 24, 2023 8:06:47 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning,

Recently I submitted 6 patient amendments to various entities concerning vacating diagnosis - some of which were originally diagnosed in San Francisco County and some without a doubt, SF County would have been advised of and monitored.

This does not include hearing loss in my left ear, tinnitus or vertigo on which public health would have knowledge of for occupational health and ADA requirements.

Please refer to RR5601.PDF which is the CDC Occupational Surveillance guidelines in which San Francisco utilizes.

In addition, I interviewed multiple people with Violence in the Workplace issues at various retailers which would have been recorded by DPH and Sheriff's Department.

In addition I attended Landmark Forums in San Francisco - all of these all known to be under surveillance, in fact, public health uses health surveillance to guide people to these seminars.

SAMHSA of HHS uses surveillance of churches because of adoption services and substance abuse classes - the county would have oversight of these as well and use health surveillance to guide people to services and for medical reasons. This is not HIV Surveillance.

Finally, my non profit has an investigative branch called PAVEN Sherlock which attempts to locate missing children and adults who want to be reconnected. These files are maintained by public health as well as adoption services. It is well known locally and nationally that I investigate these incidents. It is also known that I have friends who are monitored by public health due to adoption issues or concerns.

There are more reasons I will utilize in hearings and court if necessary.

Simply put, Public Health is not being truthful about documentation concerning myself.

I'm asking Public Health to review one last time before we move forward.

I must remind each of you:. Due to your actions and that of others:

- 1) no income over 49 months
- 2) no revenue for my jon profit even though we are current with state and federal regulations
- 3) did not attend Dallas in August 2022 for Gay World Series

- 4) did not attend Las Vegas for National Pool Tournament last year and apparently this year
- 5) unable to travel for funerals, weddings, births, non profit, etc

And so on, and so on.

Respectfully,

Chris Ward Kline

From: [Chris K.](#)
To: [Colfax, Grant \(DPH\)](#); [Varisto, Michaela \(DPH\)](#); [Poijman, Natalie \(DPH\)](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Peckin, Aaron \(BOS\)](#)
Subject: Public Health Surveys, Trace Contacting, Sex Surveys
Date: Thursday, February 23, 2023 6:48:05 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Director Colfax and team,

It as come to my attention that when providing any and all requested information, your office may have failed to provide:

- 1) any and all sex surveys
- 2) infectious disease registry and surveys
- 3) MONKEYPOX trace Contacting
- 4) COVID vaccinations
- 5) COVID trace Contacting
- 6) ?
- 7) ?
- 8) ?

Since the request was already submitted and your response given, please be advised I will use this information, and other information not included, against your office, the city and county of San Francisco.

Additional evidence may be requested such as all information on all sex clubs within San Francisco, to include entry, record keeping at each location and compared to your information. It would be safe to assume, this would not be HIV Surveillance as the majority of these folks, reasonably do not have HIV.

I will ask one additional question very soon that will show without a doubt, DPH is not providing all information requested.

I mean not one page of information on me within Public Health Ssn Francisco. Simply not possible.

Respectfully,

Chris Ward Kline

From: Chris K.
To: Colfax, Grant (DPH); Polman, Natalie (DPH); Varisto, Michaela (DPH); Breed, Mayor London (MYE)
Cc: Peskin, Aaron (BOS)
Subject: HIV Surveillance and Laguna Honda
Date: Thursday, February 23, 2023 8:09:52 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

All,

It appears as if the city and county has placed all gay people on HIV Surveillance which is illegal. This is how the gay Softball and pool league is tampered with and cheating allowed. That also means a few people are using credentials illegally.

Then look at Laguna Honda Hospital because most residents have HIV or under health surveillance.

It is pretty simple from there.
The city places votes over people's individual healthcare.

Still no income, still not registered for softball, pool and after the city and county restricting my movements to get to Dallas, they are committing false arrest on not allowing attending Las Vegas to play in nationals in Pool Tournament.

This will be escalated to federal regulators and officials.

I submitted a CDC FOIR requesting documentation back to 1990 and should have info by April 2023.

And my resident building just had a smoke alarm as retaliation. This info will be forwarded to SFFD and the media. Third alarm in a short period of time. All caused by surveillance.

Doesn't take much ultrasound to activate a smoke alarm.

Regards,

Chris Ward Kline

From: Chris K.
To: DPH Sunshine; SOTF. (BOS)
Cc: Leger, Cheryl (BOS); Pojman, Natalie (DPH); Varisto, Michaela (DPH)
Subject: Re: DPH response enclosed - RE: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)
Date: Wednesday, February 22, 2023 7:32:44 PM
Attachments: [image001.png](#)
[image001.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good evening SOTF,

Not sure if this is the correct process but I must call out a point of order with DPH.

They are obviously aware of the files I'm requesting which are the HIV Surveillance files.

Per an email from the Executive Secretary and/or staff, they stated these files are private medical files.

I bring this up because Natalie Pojman used Grants secretary to send me an email earlier today to, get this, place HIV Surveillance on my device and phone in an attempt to influence me illegally. This is obstruction and illegal, all recorded. It is their attempt to lie and conceal information.

According to HIPPA Rules, state and federal law, private medical files are accessible by me for review to challenge in court if necessary.

The Veterans Affairs has provided private medical files to me recently.

In addition, HIV Surveillance is considered medical treatment which falls under patient accessible data.

Public Health knows that I do not have HIV, and is aware that a few are using this surveillance network illegally but refuse to remove me or report the illegal activity.

I know the probable cause on why they are refusing.

Confidential and private files are accessible to the patient.

Can you imagine a scenario in which a health care provider had no oversight and could dictate life or death medicine, treatment, short/long term treatment with no oversight. You could literally cays illnesses and injuries, falsify documents and restrict civil and human rights.

I will seek a full board/commission on this specific request and portion with DPH.

Respectfully,

Chris Ward Kline

On Wed, Feb 22, 2023, 3:51 PM DPH Sunshine <dph.sunshine@sfdph.org> wrote:

Sunshine Ordinance Task Force,

Attached please find the Department of Public Health's written response to File No. 23013(A) along with supporting documentation.

Thank you,

DPH Sunshine

From: SOTF, (BOS) <sotf@sfgov.org>

Sent: Wednesday, February 15, 2023 3:35 PM

To: Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>

Cc: ckblueaqua@gmail.com

Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)

Good Afternoon:

The Department of Public Health has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(A) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger

Assistant Clerk, Board of Supervisors

Leger, Cheryl (BOS)

From: Varisto, Michaela (DPH)
Sent: Wednesday, March 15, 2023 4:59 PM
To: SOTF, (BOS)
Cc: DPH Sunshine; Calvillo, Angela (BOS); Young, Victor (BOS); Somera, Alisa (BOS); Leger, Cheryl (BOS); Chris K.; Pojman, Natalie (DPH)
Subject: RE: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

Apologies, two letters in the below URL were transposed. This is the correct URL:

<https://www.cdph.ca.gov/Programs/PSB/Pages/OfficeLegalServices.aspx>

From: Varisto, Michaela (DPH)
Sent: Wednesday, March 15, 2023 4:57 PM
To: SOTF, (BOS) <sotf@sfgov.org>
Cc: DPH Sunshine <dph.sunshine@sfdph.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Leger, Cheryl (BOS) <cheryl.leger@sfgov.org>; Chris K. <ckblueaqua@gmail.com>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>
Subject: RE: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

SOTF,

In advance of the March 21 hearing, the Department of Public Health (DPH) would like to log the following points in regards to File No. 23013(A):

- DPH feels it is important for the Task Force to be aware that Mr. Kline inundates the Department of Public Health staff with emails on a weekly basis. Since DPH provided its written response to this complaint on February 22, Mr. Kline has sent 55 emails just to myself and Natalie Pojman.
- Despite this constant barrage of communication, DPH staff have been diligent in responding to Mr. Kline's records requests on time.
- It is also important to note that Mr. Kline's "public records requests" are in fact *not* for public records – they are for his own medical or epidemiological records.
- Multiple times DPH has instructed Mr. Kline in writing how to request copies of his own medical records. These records are protected by HIPAA. We cannot obtain them for him. We have repeatedly provided him with the avenues for doing so himself.
- Regarding the HIV epidemiological record that Mr. Kline believes DPH has, this again is not a public record. HIV cases in San Francisco are logged in the "Enhanced HIV/AIDS Reporting System", or eHARS, which is a system managed and maintained by the U.S. Centers for Disease Control and Prevention, or CDC.
- In the State of California, HIV data is regulated by Health and Safety Code 121025. Theoretically, an individual could request their own records from the California Department of Public Health, if they provide written authorization for the disclosure by completing the relevant forms found here on their website:
<https://www.cdph.ca.gov/Programs/PSB/Pages/OfficeLegalServices.aspx>
- DPH cannot under State law confirm an individual's identity in order to respond to a request for their own HIV epidemiology record. Therefore, DPH cannot and will not investigate Mr. Kline's claim that we have such records pertaining to him.
- Again, we reiterate that the above referenced records are not public records and that DPH Sunshine staff cannot be expected to fulfill these requests with any response other than "we have no public records."

- Finally, Mr. Kline claims that the Department of Public Health is illegally “surveilling” him. We do not understand what he means. We want to clarify that that to DPH, the term “surveillance” as it pertains to public health refers only to the ongoing and systematic collection, analysis, and interpretation of health data in the process of describing and monitoring a health event or reportable disease (e.g. flu, measles, or food borne illnesses).

Thank you,

Michaela C. Varisto

Executive Secretary to the Director of Health
San Francisco Department of Public Health
101 Grove Street
San Francisco, CA 94102
Email: michaela.varisto@sfdph.org
Pronouns: she, her, hers

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From: SOTF, (BOS) <sotf@sfgov.org>

Sent: Friday, March 3, 2023 3:33 PM

To: Michael Petrelis <mpetrelis@aol.com>; Heckel, Hank (MYR) <hank.heckel@sfgov.org>; Hussey, Deirdre (DPH) <deirdre.hussey@sfdph.org>; ckblueaqua@gmail.com; Lim, Victor (DEM) <victor.lim@sfgov.org>; Pojman, Natalie (DPH) <natalie.pojman@sfdph.org>; Miyamoto, Paul (SHF) <paul.miyamoto@sfgov.org>; Toomey, William (POL) <William.Toomey@sfgov.org>

Cc: Young, Victor (BOS) <victor.young@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>

Subject: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21; by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The Legislative Research Center provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

From: SOTF, (BOS)
Sent: Wednesday, February 15, 2023 3:35 PM
To: Hussey, Deirdre (DPH); Pojman, Natalie (DPH)
Cc: 'ckblueaqua@gmail.com'
Subject: SOTF - Complaint Filed with the Sunshine Ordinance Task Force - File No. 23013(A)
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf; Preparing SOTF Respondent Materials FINAL for PILOT.pdf; 23013 A-E Complaint.pdf; Affirmation Letter 23013 (A).pdf

Good Afternoon:

The Department of Public Health has been named as a Respondent in the attached complaint filed with the Sunshine Ordinance Task Force (SOTF). In an effort to provide the SOTF information in an easy to understand format the SOTF has prepared a revised request format for responding to complaints (attached). **The SOTF requests that you submit your response to our office the allegations including any and all supporting documents, recordings, electronic media, etc., to the Task Force within five (5) business days of receipt of this notice.** In developing and submitting your response, please use the attached instructions, "Preparing San Francisco Sunshine Ordinance Task Force Respondents Materials," to address your defense of this complaint. This is your opportunity to provide a detailed explanation to allow the Task Force to be fully informed in considering your response prior to the meeting.

Please refer to the File Number 23013(A) when submitting any new information and/or supporting documents pertaining to this complaint.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724



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SUNSHINE ORDINANCE TASK FORCE

Tel: 415 554-7724
Fax: 415 554-7854
TDD/TTY: 415 554-5227



City Hall, Room 244
1 Dr. Carlton B. Goodlett Place
San Francisco 94102-4689

February 15, 2023

Ms. Deirdra Hussey
Department of Public Health

Re: Sunshine Ordinance Task Force, File No. 23013(A)

Dear Ms. Hussey:

Please review the complaint as described below and acknowledge your department's position on File No. 23013(A) regarding an alleged violation of the Sunshine Ordinance.

File No. 23013(A) Complaint filed by Chris Ward Kline against Department of Public Health (A) for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Please choose ONE answer. You may, if you wish, also attach any additional explanation.

- [a] acknowledge noncompliance for all allegations below
- [b] department/agency declares no-contest to all allegations below
- [c] deny one or more allegations below (please state an additional explanation which of the allegations you deny, and supporting evidence and/or argument)

If you or your entity acknowledges noncompliance or declares no-contest, the SOTF may, at its discretion, issue an Order of Determination against you or your entity for the allegations listed above without a hearing, and thereafter refer the matter to the Compliance & Amendments Committee for monitoring as needed.

Please respond within the next five business days of the date on this notice, with your acknowledgment. If it is not received within five business days, we will assume that you have acknowledged no-contest.

Very Truly Yours,

Matthew Yankee, Chair
Sunshine Ordinance Task Force

MY:cal

cc: Chris Klein, Petitioner

Leger, Cheryl (BOS)

From: SOTF, (BOS)
To: Michael Petrelis; Heckel, Hank (MYR); Hussey, Deirdre (DPH); ckblueaqua@gmail.com; Lim, Victor (DEM); Pózman, Natalie (DPH); Miyamoto, Paul (SHF); Toomey, William (POL)
Cc: Young, Victor (BOS); Somera, Alisa (BOS); Calvillo, Angela (BOS)
Subject: SOTF - Notice of Complaint Committee hearing, March 21, 2023 - 5:30 PM; Room 408, City Hall
Attachments: SOTF - Complaint Procedure 2019-10-02 FINAL.pdf

Good Afternoon:

Notice is hereby given that the Complaint Committee of the Sunshine Ordinance Task Force (Task Force) shall hold hearings on complaints listed below to: 1) determine if the Task Force has jurisdiction; 2) review the merits of the complaints; and/or 3) issue a report and/or recommendation to the Task Force. ***Please confirm your attendance for this hearing.***

Date: March 21, 2023

Location: Room 408, City Hall

Time: 5:30 p.m.

Complainants: Your attendance is required for this meeting/hearing.

Respondents/Departments: Pursuant to Section 67.21 (e) of the Ordinance, the custodian of records or a representative of your department, who can speak to the matter, is required at the meeting/hearing.

File No. 22134 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 22135 Complaint filed by Michael Petrelis against Mayor London Breed for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, by failing to respond to a public records request in a timely and/or complete manner.

File No. 23013A Complaint filed by Chris Ward Kline against Department of Public Health for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013B Complaint filed by Chris Ward Kline against Office of the Sheriff for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013C Complaint filed by Chris Ward Kline against Mayors Office for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013D Complaint filed by Chris Ward Kline against Department of Emergency Management for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

File No. 23013E Complaint filed by Chris Ward Kline against San Francisco Police Department (E) e for allegedly violating Administrative Code (Sunshine Ordinance), Section(s) 67.21, 67.24(b)(o), and 67.25 by failing to respond to a request for public records in a timely and/or complete manner.

Documentation (evidence supporting/disputing complaint)

For a document to be considered, it must be received at least five (5) working days before the hearing (see attached Public Complaint Procedure).

For inclusion in the agenda packet, supplemental/supporting documents must be received by **5:00 pm, March 15, 2023**.

Cheryl Leger
Assistant Clerk, Board of Supervisors
Tel: 415-554-7724

 Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The **Legislative Research Center** provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

Disclosures: Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

