Date:	August	24,	2010	

Item No. 17+18
File No. 10036

SUNSHINE ORDINANCE TASK FORCE

AGENDA PACKET CONTENTS LIST*

\boxtimes	Thomas Picarello v SRO	Task Force		

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Completed by	y: Chris Rustom	Date:	August 19, 2010	
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*This list reflects the explanatory documents provided

~ Late Agenda Items (documents received too late for distribution to the Task Force Members)

** The document this form replaces exceeds 25 pages and will therefore not be copied for the packet. The original document is in the file kept by the Administrator, and may be viewed in its entirety by the Task Force, or any member of the public upon request at City Hall, Room 244.

CITY AND COUNTY OF SAN FRANCISCO



DENNIS J. HERRERA City Attorney

OFFICE OF THE CITY ATTORNEY

JANA CLARK
Deputy City Attorney

Direct Dial: Email: (415) 554-3968 jana.clark@sfgov.org

MEMORANDUM PRIVILEGED AND CONFIDENTIAL

TO:

Sunshine Ordinance Task Force

FROM:

Jana Clark

Deputy City Attorney

DATE:

August 19, 2010

RE:

Thomas Picarello v. SRO Task Force (10036)

Complaint

On June 17, 2010, Complainant Thomas Picarello ("Complainant") filed a complaint against The Single Room Occupancy Task Force (SRO Task Force) alleging violations of the Sunshine Ordinance for failure to allow him public comment and for meeting by serial email.

JURISDICTION:

Article III, section 2 of the Bylaws of the SRO Task Force states that meetings shall be open to the public, in full accordance with the Sunshine Ordinance. Therefore, the Task Force does have jurisdiction to adjudicate the complaints.

APPLICABLE STATUTORY SECTION(S):

Section 67.15 of the Ordinance governs public testimony at regular meetings of a policy body.

Section 67.3(b) defines "Meeting" for purposes of the Ordinance.

APPLICABLE CASE LAW:

none

ISSUES TO BE DETERMINED:

FACTUAL ISSUES:

A. Uncontested Facts Regarding Alleged Public Comment Violation:

On June 17, 2010, the SRO Task Force held a regular meeting. The minutes of the meeting provided by the Department of Public Health ("DPH") indicate that there were nine items on the agenda, four of which were labeled "action" or "possible action." Of the four items labeled for action, three included an opportunity for public comment. The minutes indicate further that the Complainant provided public comment during those three opportunities. In addition, the minutes also indicate that there was a general public comment opportunity at the close of the meeting, and that the Complainant provided public comment during this time. Finally, item five, titled "Families in SROs Survey", was identified in the agenda as an item for

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Sunshine Ordinance Task Force

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RE:

Thomas Picarello v. SRO Task Force (10036)

"discussion and possible action." According to the minutes, the discussion of item five did not include an opportunity for public comment immediately following that agenda item.

B. Contested Facts Regarding Alleged Public Comment Violation:

The Complainant alleges that he was denied an opportunity for public comment on a proposed action item, but does not specify which item.

The Department alleges that there were two items on the agenda on which the SRO Task Force took action, and that the Complainant gave public comment on both items.

The Task Force must determine what facts are true.

A. Uncontested Facts Regarding Alleged Public Meeting Violation:

The Complainant alleges that the SRO Task Force legislated and vetted pending matters by serial email in violation of the Ordinance.

B. Contested Facts Regarding Alleged Public Meeting Violation:

The SRO Task Force responds that a draft of a proposed letter to the Board of Supervisors, attached to their response as Appendix B, was distributed to members on or about June 7, 2010. The SRO Task Force also attaches as Appendix C copies of 19 emails between members regarding the proposed draft letter. Attached as Appendix D is the agenda for the June 17, 2010 SRO Task Force meeting listing as item six, discussion of the proposed letter to the Board of Supervisors. According to the SRO Task Force, Appendix D was distributed by email to all members and persons on the SRO Task Force email list, including Mr. Picarello. The SRO Task Force notes that, following public comment regarding the proposed letter, in which the Complainant participated, the Task Force voted to send the letter to the Board of Supervisors.

QUESTIONS THAT MIGHT ASSIST IN DETERMINING FACTS:

Alleged Public Comment Violation:

On which item of the agenda did the Complainant want to provide public comment?

Did the SRO Task Force refuse to allow the Complainant to provide public comment on item five?

Did the Complainant ask to provide public comment on item five at its June 1, 2010 meeting?

Was there an opportunity for public comment regarding item five before any action was taken on that item?

Alleged Public Meeting Violation:

Is Appendix B to the SRO Task Force's response the letter to which Mr. Picarello refers.

Is Appendix C a correct and complete copy of the emails pertaining to Appendix B?

LEGAL ISSUES/LEGAL DETERMINATIONS:

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With respect to both alleged violations, were sections of the Sunshine Ordinance, Brown Act, and/or California Constitution Article I, Section three violated?

SUGGESTED ANALYSIS:

Alleged Public Comment Violation: Determine whether the Complainant was denied an opportunity to provide public comment on any item on the agenda before any action was taken on that item.

Alleged Public Meeting Violation: Determine whether the emails attached to the SRO Task Force's response as Appendix C constituted the use of communications media that permitted a majority of the members of a policy body to become aware of an item of business and of the views or positions of other members with respect thereto, and to negotiate consensus thereupon.

CONCLUSION:

THE TASK FORCE FINDS THE FOLLOWING FACTS TO BE TRUE:

THE TASK FORCE FINDS THE ALLEGED VIOLATIONS TO BE $\overline{\textbf{TRUE}}$ $\overline{\textbf{OR}}$ $\overline{\textbf{NOT}}$

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RE:

Thomas Picarello v. SRO Task Force (10036)

Section 67.15 of the Administrative Code (Sunshine Ordinance) governs public testimony at regular meetings of policy bodies and provides:

- (a) Every agenda for regular meetings shall provide an opportunity for members of the public to directly address a policy body on items of interest to the public that are within policy body's subject matter jurisdiction, provided that no action shall be taken on any item not appearing on the agenda unless the action is otherwise authorized by Section 67.7(e) of this article. However, in the case of a meeting of the Board of Supervisors, the agenda need not provide an opportunity for members of the public to address the Board on any item that has already been considered by a committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the committee on the item, before or during the committee's consideration of the item, unless the item has been substantially changed since the committee heard the item, as determined by the Board.
- (b) Every agenda for special meetings at which action is proposed to be taken on an item shall provide an opportunity for each member of the public to directly address the body concerning that item prior to action thereupon.
- (c) A policy body may adopt reasonable regulations to ensure that the intent of subdivisions (a) and (b) are carried out, including, but not limited to, regulations limiting the total amount of time allocated for public testimony on particular issues and for each individual speaker. Each policy body shall adopt a rule providing that each person wishing to speak on an item before the body at a regular or special meeting shall be permitted to be heard once for up to three minutes. Time limits shall be applied uniformly to members of the public wishing to testify.
- (d) A policy body shall not abridge or prohibit public criticism of the policy, procedures, programs or services of the City, or of any other aspect of its proposals or activities, or of the acts or omissions of the body, on the basis that the performance of one or more public employees is implicated, or on any basis other than reasonable time constraints adopted in regulations pursuant to Subdivision (c) of this Section.
- (e) To facilitate public input, any agenda changes or continuances shall be announced by the presiding officer of a policy body at the beginning of a meeting, or as soon thereafter as the change or continuance becomes known to such presiding officer.

SECTION 67.3(b)(3) defines meeting to include:

Any other use of personal intermediaries or communications media that could permit a majority of the members of a policy body to become aware of an item of business and of the views or positions of other members with respect thereto, and to negotiate consensus thereupon.

THE CALIFORNIA CONSTITUTION AS AMENDED BY PROPOSITION 59 IN 2004 PROVIDES FOR OPENNESS IN GOVERNMENT.

Article I Section 3 provides:

a) The people have the right to instruct their representative, petition government for redress of grievances, and assemble freely to consult for the common good.

TO:

Sunshine Ordinance Task Force

DATE:

August 19, 2010

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RE: Thomas Picarello v. SRO Task Force (10036)

- b)(1) The people have the right of access to information concerning the conduct of the people's business, and therefore, the meetings of public bodies and the writings of public officials and agencies shall be open to public scrutiny.
- 2) A statute, court rule, or other authority, including those in effect on the effective date of this subdivision that limits the right of access shall be adopted with findings demonstrating the interest protect by the limitation and the need for protecting that interest.
- 3) Nothing in this subdivision supersedes or modifies the right of privacy guaranteed by Section 1 or affects the construction of any statute, court rule, or other authority to the extent that it protects that right to privacy, including any statutory procedures governing discovery or disclosure of information concerning the official performance or professional qualifications of a peace officer.
- 4) Nothing in this subdivision supersedes or modifies any provision of this Constitution, including the guarantees that person may not be deprived of life, liberty, or property without due process of law, or denied equal protection of the laws, as provided by Section 7.
- 5) This subdivision does not repeal or nullify, expressly or by implication, any constitutional or statutory exception to the right of access to public records or meetings or public bodies that is in effect on the effective date of this subdivision, including, but not limited to, any statute protecting the confidentiality of law enforcement and prosecution records.
- 6) Nothing in this subdivision repeals, nullifies, supersedes, or modifies protections for the confidentiality of proceedings and records of the Legislature, the Members of the Legislature, and its employees, committee, and caucuses provided by Section 7 of Article IV, state law, or legislative rules adopted in furtherance of those provisions: nor does it affect the scope of permitted discovery in judicial or administrative proceedings regarding deliberations of the Legislature, the Members of the Legislature, and its employees, committees, and caucuses.

CITY AND COUNTY OF SAN FRANCISCO



DENNIS J. HERRERA City Attorney

OFFICE OF THE CITY ATTORNEY

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jana.clark@sfgov.org

MEMORANDUM PRIVILEGED AND CONFIDENTIAL

TO:

Sunshine Ordinance Task Force

FROM:

Jana Clark

Deputy City Attorney

DATE:

July 29, 2010

RE:

Thomas Picarello v. SRO Task Force (10036)

This memoranda addresses the issue of whether the Sunshine Ordinance Task Force ("Task Force") has jurisdiction over the complaint of Thomas Picarello ("Complainant") against the SRO Task Force.

BACKGROUND

Complainant alleges that the SRO Task Force refused to allow him to public comment on a proposed action item at their June 17, 2010 meeting.

Complaint

On July 1, 1010, complainant filed a complaint with the Task Force alleging a violation.

Short Answer

Based on Complainant's allegation, it would appear that the Sunshine Ordinance Task Force does have subject matter jurisdiction over the allegations, which if true, could constitute a violation of state or local public meetings laws.

Discussion and Analysis

The Single Room Occupancy Task Force (SRO Task Force) is organized to advise San Francisco policy makers on policies, codes, and legislation that impact residents, owners, and managers of SRO Hotels and to serve as a conduit for discussion and consensus between tenants, owners, managers and City policy makers in making informed decisions impacting SRO hotels. The Task Force therefore appears to have jurisdiction to hear a public meeting complaint.



<complaints@sfgov.org>

07/01/2010 03:39 PM

To <sotf@sfgov.org>

CC

bcc

Subject Sunshine Complaint

To:sotf@sfgov.orgEmail:complaints@sfgov.orgDEPARTMENT:SRO TASK FORCE CONTACTED:

PUBLIC RECORDS VIOLATION: Yes

PUBLIC MEETING VIOLATION: Yes

MEETING DATE:JUNE 17TH 2010

SECTIONS VIOLATED:NUMEROUS

DESCRIPTION: Task Force refused me public comment on a proposed action item. Task Force legislated and vetted pending public matters by serial emails, after they were warned that this violated the Sunshine and Brown Acts. Emails will be provided if the Task Force denies my allegations, or they fail to appear at the hearing.

HEARING:Yes

PRE-HEARING: Yes

DATE:7-1-10

NAME:tomas picarello

ADDRESS:

CITY:san francisco

ZIP:94102

PHONE:

CONTACT_EMAIL:t_picarello@yahoo.com

ANONYMOUS: email contact

CONFIDENTIALITY_REQUESTED:No



Eileen Shields/DPH/SFGOV

08/10/2010 10:31 AM

To SOTF/SOTF/SFGOV@SFGOV

CC

bcc

Subject Re: Sunshine Complaint Received: #10036_Thomas Picarello vs SRO Task Force

To the Sunshine Task Force

Re: Complaint of Mr. Tomas Picarello to the June 17, 2010 SRO Task Force Meeting

Mr. Picarello makes three complaints related to the June 17, 2010 SRO Task Force meeting, each of which shall be addressed in turn.

Complaint 1: Task Force refused Mr. Picarello public comment on a proposed action item

As the minutes of the June 17, 2010 show (Appendix A, attached), there were two items on which the SRO Task Force took action, Item 3, Approval of the Minutes, and Item 6, FY 2010-11 Budget Process & Task Force Letter to Board of Supervisors. Mr. Picarello gave public comment on both items. In addition, Mr. Picarello gave public comment during Item 8, Public Comment.



Appendix A.pdf

Complaint 2: Task Force legislated and vetted pending matters by serial e-mails, after they were warned this violated the Sunshine and Brown Acts

The SRO Task Force is an advisory body and does not have the ability to legislate on any matter. Notwithstanding, it is the SRO Task Force's belief that the matter to which Mr. Picarello refers is a letter to the Board of Supervisors on behalf of the SRO Collaboratives (Appendix B), which Mr. Picarello opposed the SRO Task Force sending. Between, June 7 and June 10, members of the SRO Task Force exchanged 19 e-mails concerning the letter in question. A pdf copy of those e-mails is attached as Appendix C. The draft letter was distributed at the June 17, 2010 SRO Task Force meeting, where it was discussed and modified as part of Item 6, FY 2010-11 Budget Process & Task Force Letter to Board of Supervisors on the agenda (Appendix D), which was posted on the SRO Task Force webpage and e-mailed to all members and individuals on the SRO Task Force e-mail list, including Mr. Picarello, on June 10, 2010. As part of that agenda item, the SRO Task Force voted in favor of sending the letter to the Board of Supervisors following public comment, where Mr. Picarello gave public comment.





Appendix B.pdf Appendix D.pdf

Complaint 3: Emails will be provided if the Task Force denies my allegations, or they fail to appear at the hearing

On June 17, 2010, Mr. Picarello filed a public records request for "any and all communications, whether by emails, faxes, letters, and or cell phone records, between members of the SRO task

force, regarding the SRO task force letter dated June 17, 2010." On June 25, 2010, Mr. Picarello was provided by e-mail with a copy of the 19 e-mails provided to the Sunshine Task Force in this response as Appendix C, which represents a full and complete response to Mr. Picarello's June 17, 2010 public records request.



The Department of Public Health does not dispute jurisdiction of this item by the SOTF. Inasmuch as the Department has appropriately responded to Mr. Picarello's public records requests and accommodated his public comment rights as evidenced herein, we submit the above statement and its attachments in lieu of sending a representative to this hearing.



Members:

Margot Antonetty DPH Housing & Urban Health

Rosemary Bosque, J.D. Department of Building Inspection

Jeff Buckley Central City SRO Collaborative,

Bruce Burge SRO Operator

Angela Chu Chinatown SRO Collaborative

Patrick Flanagan Tenant Representative

Seth Katzman Nonprofit SRO Owner/Manager

Matthias Mormino Families in SROs Collaborative

Johnson Ojo DPH Environmental Health Services

Sam Patel SRO Operator

Jorge Portillo Mission SRO Collaborative

Charles Sixon Tenant Representative

Alex Tse, J.D. City Attorney's Office

Scott Walton Human Services Agency

Chair:

Anne Kronenberg DPH Office of Policy & Planning

San Francisco SRO Task Force

101 Grove St., Room 312 San Francisco, CA 94102 (415) 554-2633

SRO HOTEL HEALTH & SAFETY TASK FORCE COMMITTEE MINUTES – June 17, 2010 101 Grove, Room 302

Chair: Alex Tse, JD (City Attorney's Office)

Members Present: Margot Antonetty (DPH-HUH); Jeff Buckley (Central City SRO Collaborative); Bruce Burge (SRO Operator); Angela Chu (Chinatown SRO Collaborative); Patrick Flanagan (SRO Tenant); Seth Katzman (Conard House); Matthias Mormino (SRO Families United Collaborative); Johnson Ojo (DPH-BEHS); Sam Patel (Independent Hotel Owners & Operators); Jorge Portillo (Mission SRO Collaborative); Alex Tse, JD (City Attorney's Office); Scott Walton (HSA-Housing & Homeless Programs)

Absent: Excused - Rosemary Bosque (DBI); Anne Kronenberg (DPH-OPP);

Unexcused - Charles Siron (SRO Tenant)

Guests: Patrick McKenzie (DBI – for Rosemary Bosque); Tomas Picarello (SRO

Tenant); Charles Pitts (SRO Tenant)

Minutes: Jim Soos (DPH)

1. Call to Order

The meeting was called to order by Alex Tse at 9:05 am.

2. Roll call/Determination of Quorum

Alex asked people to introduce themselves. There was a quorum.

3. Approval of Minutes of May 20 (Action)

Public Comment:

Tomas Picarello stated that on page 4 under Section 9, Public Comment that he stated that a vote on the Board of Supervisors letter is not allowed under the Brown Act and the Sunshine Ordinance rather than under the Task Force Bylaws.

Action - Minutes approved.

4. Administrative Announcements (Discussion)

Alex stated for the record that Charles Siron, the tenant representative was again absent with an unexcused absence.

5. Families in SROs Survey (Discussion and Possible Action)

Matthias Mormino presented the "Families Living in SROs" 2010 survey. He reported that 126 families living in SROs in the Mission, South of Market, Chinatown, and the Tenderloin were surveyed by more than 40 volunteers in three languages (English, Spanish, and Chinese). He noted that two take-aways from the survey are the nutritional difficulties families face due to lack of kitchen facilities, and families' concerns with health and wellbeing due to crowded living conditions. A copy of his presentation, which includes the background and findings is attached and hereby incorporated into these minutes.

Alex asked whether there's been any trending done of the data from prior surveys. Matthias responded in the negative, noting that the survey was slightly different from the one done in 2001. Alex followed up by asking whether the survey is typically conducted in conjunction with the Census. Matthias responded in the affirmative.

Scott Walton suggested that they try to tease out where people had applied for housing. He added that in terms of nutritional concerns, there should be an effort to target these families for Food Stamps, as they would likely qualify. Angela Chu noted that they have found a lack of affordable housing. Scott responded that housing programs that accept direct applications and operate waiting lists have reported problems with up-to-date contact information for families and individuals on the wait lists. Frequently they have to pass by people on their wait list due to bad contact information. Matthias noted the difficulty families face without one centralized location to apply for affordable housing, and that different providers have different rules regarding staying on the wait lists. Scott Walton suggested that support agencies can often act as back-up or secondary contacts for families so the housing providers have more than one way to try and reach those who come to the top of the waiting list.

Sam Patel asked whether there is a particular building with a large concentration of families. Matthias replied that the majority of families in SROs are in Chinatown and that outside of Chinatown, it's mostly one to two families in a building.

Margot noted that larger housing units are sometimes difficult to fill. Scott added that there are many challenges. He noted that there is family housing in the pipeline, and that demand typically exceeds availability. He asked for an electronic copy of the presentation.

Jorge Portillo noted that he sometimes encounters families who have some income, though not enough for them to get out of an SRO, but too much for subsidized housing. Scott requested that people let HSA know about those cases without the names so that HSA can let the developers know about problems people are facing. Sometimes there is little that can be done as income levels are tied to loans or other restrictions, but it's still helpful to let developers know about the hurdles people are facing.

Johnson Ojo asked for a list of the hotels that were surveyed.

Alex asked whether DPH does any outreach in the SROs. Margot responded that the Prevention Section probably does as well as the Collaboratives, who are DPH contractors. Scott reiterated the need for outreach to families for the Food Stamp program, although he noted the reluctance of some immigrants to take public benefits despite their attempt to allay fears of the "public charge" issue. Matthias responded that according to the survey, the Collaboratives are frequently the only agencies who knock on families' doors. He did note among immigrants there is both stigma and citizenship concerns with taking public benefits.

Angela stated that they find many families who would move if they could get a rental subsidy. She added that she also encounters concerns about finding living-wage jobs and employment training. Scott responded that employment training sometimes imposes barriers, such as what skills an individual needs to come with.

Jorge asked what action the Task Force should take, and what tangibles could be addressed. Alex encouraged dialogue and outreach, encouraging members to take this information back to the agencies they represent. Matthias agreed to work on a report and put forward a recommendation.

Johnson asked whether HSA offers any workshops for Food Stamps recipients. Scott responded in the negative, but agreed to take recommendations back to HSA. He encouraged Matthias to write a report with recommendations and that members do some off-line thinking.

6. FY 2010-11 Budget Process & Task Force Letter to Board of Supervisors (Discussion and Possible Action)

Alex began the discussion by referencing the draft letter to the Board of Supervisors that was sent out prior to the meeting and included as part of the meeting packet. He noted that the specific funding request came out at the City Attorney's recommendation.

Bruce Burge stated that the Collaboratives should be lobbying on their own behalf, and that even without a specific funding request, the letter still constitutes lobbying.

Margot stated that given the removal of the paragraph requesting specific funding, she could now support the letter.

Jeff Buckley asked how many years the Task Force has sent a similar letter to the Board. Scott responded that it had been at least two or three years, but added that this year is a different situation given the level of cuts that are being made.

Scott expressed confusion with the point of the letter as it was written. It is unclear whether the letter is focused on the work of the Collaboratives or the Task Force. Matthias recommended amending the letter to highlight the Collaboratives. Alex noted that the letter could highlight that the Collaboratives save the City money, but references to specific dollar figures would constitute lobbying. Johnson suggested that the letter include a sentence about the integral role that the Collaboratives play on the Task Force.

Bruce stated that if the letter is not about funding, it should be sent after the Budget process is concluded.

Scott suggested specific language to be incorporated into the letter.

Public Comment:

Tomas Picarello stated that the process for this letter is bad and in violation of the Sunshine Ordinance and the Brown Act. He added that the Collaborative representatives and Seth Katzman as a partner with the Central City SRO Collaborative need to recuse themselves and that the City Attorney should be advising on this. (Seth stated that Conard House is not a partner of the Central City SRO Collaborative.)

Charles Pitts agreed that the process is in violation of the Sunshine Ordinance.

Action – By a vote of eight to three, the Task Force approved sending the amended letter to the Board of Supervisors. Jim Soos agreed to get the letter to the Board by June 18, and to send a copy out to members and interested parties on the e-mail list.

7. Prioritization of Future Meeting Topics (Discussion and Possible Action)

- Patrick Flanagan suggested that the Visitor Policy and Non-Solicitation Policy in SROs be
 discussed. He noted that desk clerks are using discretion about who gets access to hotels, and
 specifically that missionaries are coming into the hotels with free food and proselytizing against
 homosexuality.
- Sam requested a bedbug and rat update from Johnson. Johnson agreed.
- Jorge requested an update on the Visitor Policy. Jim agreed to contact Delene Wolf at the Rent Board to see when she might be available.
- Jorge requested follow-up on the Families in SROs survey.

8. Public Comment

Charles Pitts noted the need for standards in SROs and how to build SROs with the tools to house people better. He proposed that members bring a list of recommendations regarding families in SROs. With regard to the runaround about how to get housing, that there be marketing and outreach. Finally, he stated that there are excessive amounts of places to get food, and that the need is to get that information out to people.

Tomas Picarello noted that on page two of the draft letter to the Board of Supervisors it states that, "The Central City SRO Collaborative is a partnership between the Tenderloin Housing Clinic, Conard House, and the Mental Health Association." Regarding the Families in SROs survey, he noted that it was conducted by volunteers from the Coalition on Homelessness. He questioned how data was extracted on SRO families from a generic survey. He also questioned how the Coalition on Homelessness accessed tenants. Finally he stated that he did not appreciate the ad libbing by Scott on the language for the letter to the Board of Supervisors.

9. Adjournment

The meeting adjourned at 10:42 a.m.



San Francisco SRO Task Force

101 Grove St., Room 312 San Francisco, CA 94102 (415) 554-2633

Members:

Angela Chu Chinatown SRO Collaborative

Jeff Buckley Central City SRO Collaborative

Jorge Portillo Mission SRO Collaborative

Matthias Mormino Families in SROs Collaborative

Bruce Burge SRO Operator

Sam Patel Independent Hotel Owners & Operators

Seth Kaizman SRO Nonprofit Operator Manger

Charles Siron Tenant Representative

Patrick Flanagan Tenant Representative

Alex Tse, J.D. City Attorney's Office

Johnson Ojo DPH Environmental Health Services

Margot Antonetty DPH Housing & Urban Health

Rosemary Bosque, J.D. Department of Building Inspection

Scott Walton Human Services Agency

Chair:

Anne Kronenberg DPH Office of Policy & Planning June 17, 2010

Honorable John Avalos, Chair & Members Budget & Finance Committee San Francisco Board of Supervisors City Hall, Room 235
1 Dr. Carleton B. Goodlett Place San Francisco, CA. 94102

Dear Supervisor Avalos:

This letter is being submitted by the SRO Task Force for your consideration. The San Francisco SRO Task Force, created by a Board of Supervisors action in 2000 and reconstituted in 2007, is comprised of City department representatives, SRO hotel tenants, service providers, managers, owners and representatives from the SRO Collaboratives. It advises the Mayor and Board of Supervisors on issues relevant to residents living in SRO Hotels and recommends policies, legislation, and services needed to achieve the following goals:

- Goal 1: San Francisco SRO Hotels are safe, accessible, stable, and 'just' places to live in.
- Goal 2: Affordable, healthy, and appropriate housing options are available in San Francisco so that extremely low-income families do not have to raise their children in SRO Hotels.

The City and County of San Francisco houses an estimated 18,500 residents in the 530 SRO hotels concentrated mainly in the Tenderloin, South of Market, Chinatown and Mission neighborhoods, although hotels are also located in the North Beach, Richmond, Castro and Bayview. Increasingly over the last decade, SRO Hotels also provide housing for an estimated 500+ low-income families with over 1,000 children living in conditions that the City has declared inadequate for their needs.

The Mission, Chinatown, Central City, and SRO Families United Collaboratives are not only important representatives on the SRO Task Force, but are integral in our coordination of City and community services being linked to the needs of the SRO population. These Collaboratives were established to address these unmet needs and prevent displacement of this vulnerable at-risk population. Attached is a summary of their work and accomplishments.

Thank you for your continued support and consideration.

Attachment

Sincerel

San Francisco SRO Collaboratives Fact Sheet June 17, 2010

The programs of the Mission, Chinatown, Central City, and SRO Families United Collaboratives involve a comprehensive approach to SRO hotel fire prevention, community stabilization, and peer-to-peer tenant outreach and support. These programs create effective neighborhood partnerships between community-based organizations, SRO tenants, City Departments, and SRO owners and operators in working to preserve and improve this critical stock of very low-income housing.

One of the core programs is fire prevention and education. It is clear that SRO hotel fires are the result of a complex intersection of problems within them: isolation and instability of tenants, lack of education and awareness about fire prevention, code violations and illegal tenancy practices. As a result, the program addresses the critical needs to organize and support tenants, prevent fires and improve conditions, and to coordinate community and public agencies in response to fires and other urgent issues. Also central to the program's approach is the development and involvement of SRO tenant leaders in identifying solutions.

The Mission SRO Collaborative is a partnership between Dolores Street Community Services, St. Peter's Housing Committee, and the Mission Neighborhood Resource Center. The Chinatown SRO Collaborative is a partnership between Chinatown Community Development Center, Chinese Progressive Association, and the Community Tenants Association. The Central City SRO Collaborative is a partnership between the Tenderloin Housing Clinic, Conard House, and the Mental Health Association. The SRO Families United Collaborative consists of five community-based organizations working in Chinatown/North Beach, Tenderloin, SoMa, and the Mission – they include Chinatown Community Development Center, Chinese Progressive Association, South of Market Community Action Network, Coalition on Homelessness, and Dolores Street Community Services.

Each Collaborative has a neighborhood, cultural, and language specific approach. Each agency contributes its particular expertise whether in housing and program development, property management, support services, tenant counseling and housing advocacy, case management and social service provision, and/or community organizing and leadership development. Together these agencies contribute established and strong relationships with tenants, landlords, City agencies, neighborhood organizations, and social service providers. Utilizing the Collaboratives' expertise and experience in SRO hotel stabilization, these programs have been cost-effective and replicable models for other neighborhoods with a large concentration of SRO hotels. The Mission SRO Collaborative was formed in 1996. The Chinatown SRO Collaborative was formed in 2000, and the Central City SRO Collaborative was established in 2001. The SRO Families United Collaborative was founded in 2001.

ACHIEVEMENTS:

- 1. SRO Tenant Outreach and Community Stabilization. The programs involve extensive door-to-door outreach in nearly all of the 530 SRO hotels in San Francisco, distributing thousands of educational and outreach materials. This outreach has resulted in abating hundreds of habitability issues before they enter the complaint system and helped to focus the system on the hotels that need the greatest concentration of city resources. Last year, city inspectors conducted room-by-room inspections at 6 different hotels that had systemic habitability issues resulting in over 700 units that were checked for code compliance and countless Notice of Violations issued for code issues. This was a result of door-to-door tenant outreach. We have been leaders in the development, implementation, and enforcement of legislation to protect other tenants' rights, including the Uniform Visitor Policy legislation.
- SRO Fire Safety and Prevention Organizing. The programs prevent fires in SROs. We partner with the San
 Francisco Fire Department to conduct fire prevention workshops several times a month in SRO hotels. The
 Collaboratives were instrumental in the creation of the Sprinkler Ordinance, and have played a key role in its
 implementation.
- 3. SRO Hotel Code Enforcement Monitoring and Public Education. The programs improve conditions in SRO hotels and promote permanent tenancy. The Collaboratives monitor hotel code violations and work with the City Attorney's Code Enforcement Task Force and the SRO Task Force. This has increased the City's

- capacity to address SRO hotel problems, enforce laws protecting tenants' rights, and promote landlord accountability.
- 4. SRO Emergency Planning and Response. The programs improve coordination among public and community agéncies to better prevent and respond to emergencies, especially to those caused by the displacement of tenants after SRO hotel fires. Together with the SRO Health and Safety Task Force, this community-City partnership has greatly improved emergency procedures and strategies.
- 5. Technical Assistance to City Agencies and SRO Owners and Operators. Through one-on-one meetings and group workshops, the Collaboratives assist dozens of privately owned SRO hotels to improve their awareness of laws regulating SRO hotels and mediate conflicts between tenants and management. The Collaboratives work closely with City Agencies to create policies and strategies to improve and stabilize conditions in SROs. The Mission SRO Collaborative worked with Supervisor Campos to draft and pass legislation requiring that SRO Property Owners and Managers post information informing tenants of the new 311 program in all SRO's throughout the city. The Mission SRO Collaborative successfully met all our Tobacco Free Project Goals (a DPH program), and through funding from this contractor and the work of our leadership development programs, realized the launch of a new system at the city's 311 project that will address a variety of SRO tenant concerns as they relate to issues of habitability.
- 6. Safe Housing for Families. The Collaboratives campaign to highlight the issues of families forced to live in crowded SRO hotel rooms. The Collaborative has networked with City departments, community-based organizations, and families living in SRO hotels, creating a citywide collaboration to address this disturbing trend. We conducted the first comprehensive Census of Families with Children Living in SROs in 2001, at that time, identifying over 450 families with children living in SROs. That number has continued to grow for every one family who has been able to move out to more appropriate housing, we have identified two to three new families moving into SROs every year. The SRO Families United Collaborative has provided critical home visits to ensure that isolated families are aware of and assists them in accessing desperately needed services, empowered SRO families to engage in civic participation and impact policies to improve the lives of low-income families, and created a replicable model of community-based outreach, advocacy, and collaboration. Last fall the SRO Families United Collaborative together with the Human Services Agency and the Rental Subsidy Providers amended the city's Rental Subsidy program to create increased transparency, accountability and opportunities for low-income families to move out of unhealthy, unsafe and unstable living conditions and into better housing conditions and with the help of a case manager develop-a plan that would create stability for them and allow them to stay housed when the subsidy ends.
- 7. SRO Tenant Leadership Development. The Collaboratives involve SRO tenants in the planning, organizing, and implementation of all programs and campaigns. SRO tenants are employed by the Collaborative as peer advocates, tenant organizers, and building coordinators. Last year, the City Attorney's office, in an unprecedented move, sued the US Postal Service in federal court, charging the federal agency with discriminatory mail delivery practices to the City's most vulnerable residents. The Central City SRO Collaborative is a co-plaintiff in this lawsuit with the City. Without tenant leaders throughout the community, this lawsuit would not have been possible.

The Collaborative model is a low-cost, high impact investment for San Francisco and for our most at-risk and marginalized populations. We urge you to continue supporting these programs. Thank you in advance for your consideration. Members of the Task Force are available to answer any questions you may have.



San Francisco SRO Task Force

101 Grove St., Room 312 San Francisco, CA 94102 (415) 554-2633

Members:

Margot Antonetty DPH Housing & Urban Health

Rosemary Bosque, J.D. Department of Building Inspection

Jeff Buckley Central City SRO Collaborative

Bruce Burge SRO Operator

Angela Chu Chinatown SRO Collaborative

Patrick Flanagan Tenant Representative

Seth Katzman Nonprofit SRO Manager/Owner

Matthias Mormino Families in SROs Collaborative

Johnson Ojo DPH Environmental Health Services

Sam Patel SRO Operator

Jorge Portillo Mission SRO Collaborative

Charles Siron Tenant Representative

Alex Tse, J.D. City Attorney's Office

Scott Walton Human Services Agency

Chair:

Anne Kronenberg
DPH Office of Policy & Planning

SRO HOTEL HEALTH AND SAFETY TASKFORCE THURSDAY, JUNE 17, 2010

9:00 AM - 10:30 AM 101 Grove St., Room 302

AGENDA

1	. Call to Order	9:00
2	. Roll call / Determination of Quorum	9:01
3	. Approval of Minutes of April 15, 2010 – Action	9:05
4	. Administrative Announcements – Discussion	9:15
5.	. Families in SROs Survey - Discussion & Possible Action	9:20
6	FY 2010-11 Budget Process & Task Force Letter to Board of Supervisors— Discussion & Possible Action	9:45
7.	. Prioritization of Future Meeting Topics - Possible Action	10:15
8.	. Public Comment	10:25
9.	. Adjournment	10:30

Possible Upcoming Agenda Items

- Improving communication between Collaboratives and owners
- Contact information for hotel owners
- Environmental health about the rodent problem in Chinatown
- Mailbox Issue
- Overcrowding in Hotels
- Recycling Program for SROs
- Tenant Relocations

Next Meeting:

July 15, 2010 @ 9:00 am

KNOW YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

For information on your rights under the Sunshine Ordinance (Chapters 67 of the San Francisco Administrative Code) or to report a violation of the ordinance, please contact:

Frank Darby
Sunshine Ordinance Task Force
554-7724

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library and on the City's website at www.sfgov.org.

DISABILITY ACCESS

The Health Department is on Grove at the corner of Polk Streets and is wheelchair accessible. The closest BART and MUNI Metro Station is Civic Center, about two blocks away. Accessible MUNI lines nearest The Health Department are: 5 Fulton, 19 Polk, 21 Hayes, 47 Van Ness, 49 Van Ness-Mission and F-Market & MUNI Metro (Civic Center Station).

For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking available in the vicinity of the Health Department.

For assistance with special needs (large print agendas, sign language interpreters, etc.), call 554-2556.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that others may be sensitive to various chemical based products. Please help the City accommodate these individuals.

LOBBYIST ORDINANCE

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (Administrative Code Section 16.520-534) to register and report lobbying activity.

For more information about the Lobbyist Ordinance, contact the Ethics Commission at 1390 Market Street, Suite 701, San Francisco, CA 94102, (415) 554-9510, FAX (415) 703-1021, or visit its website

Anne Kronenberg/DPH/SFGOV 06/07/2010 03:55 PM To achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, jorge@dscs.org, Johnson Ojo/DPH/SFGOV@SFGOV,

CC

bcc

Subject Meeting next week

History.

This message has been forwarded.



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Patrick Flanagan <pabbyman2000@yahoo.com

06/07/2010 04:05 PM

To Anne Kronenberg <Anne.Kronenberg@sfdph.org>, achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org,

bcc

Subject Re: Meeting next week

History:

This message has been forwarded.

Can you send us a copy of the letter to review before the meeting?

Patrick J. Flanagan Artistic Director www.LivingMiracleProductions.com 415-269-3477

From: Anne Kronenberg <Anne.Kronenberg@sfdph.org>

To: achu@Chinatowncdc.org; alex.tse@sfgov.org; info@livingmiracleproductions.com; jeff@thclinic.org; jorge@dscs.org; Johnson Ojo <Johnson.Ojo@sfdph.org>; mmormino@Chinatowncdc.org; Margot Antonetty <Margot.Antonetty@sfdph.org>; nagyoso@gmail.com; pabbyman2000@yahoo.com; robles94102@aol.com; Rosemary V. Bosque <Rosemary.Bosque@sfgov.org>; scott.walton@sfgov.org; seth@conard.org; spatel@CSVHOSPITALITY.com; Jim Soos <Jim.Soos@sfdph.org>

Sent: Mon, June 7, 2010 3:55:47 PM

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Anne Kronenberg/DPH/SFGOV 06/07/2010 04:08 PM

- To Patrick Flanagan <pabbyman2000@yahoo.com>
- cc achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos <Jim.Soos@sfdph.org>, Johnson Ojo

Subject Re: Meeting next week

History:

This message has been forwarded.

Absolutely Patrick - As stated below:

If we get info from the Collaboratives by Wednesday we will distribute a draft letter for you to review by COB Friday the 9th.

Thanks. anne
Patrick Flanagan <pabbyman2000@yahoo.com>



Patrick Flanagan <pabbyman2000@yahoo.com

06/07/2010 04:05 PM

To Anne Kronenberg <anne.Kronenberg@sfdph.org>, achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, jorge@dscs.org, Johnson Ojo <Johnson.Ojo@sfdph.org>, mmormino@Chinatowncdc.org, Margot Antonetty <Antonetty@sfdph.org>, nagyoso@gmail.com, robles94102@aol.com, "Rosemary V. Bosque" Rosemary.Bosque@sfgov.org, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com, Jim Soos <Jim.Soos@sfdph.org>

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Johnson Ojo/DPH/SFGOV 06/07/2010 04:33 PM

- To Anne Kronenberg/DPH/SFGOV@SFGOV
- cc achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos/DPH/SFGOV@SFGOV, jorge@dscs.org, Margot

Subject Re: Meeting next week

History.

This message has been forwarded.

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Johnson OJo Anne Kronenberg/DPH/SFGOV

> Anne Kronenberg/DPH/SFGOV 06/07/2010 03:55 PM

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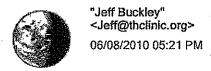
CC

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To <robles94102@aol.com>, <achu@Chinatowncdc.org>, <mmormino@Chinatowncdc.org>, <seth@conard.org>, <spatel@CSVHOSPITALITY.com>, <jorge@dscs.org>,

CO

bcc

Subject Re: Meeting next week

History:

This message has been forwarded.

I am working on that letter. You will receive a copy of it in your inbox Wed. morning.

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102

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>>> Anne Kronenberg <Anne.Kronenberg@sfdph.org> 6/7/2010 3:55 PM >>>

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- To Anne Kronenberg/DPH/SFGOV@SFGOV, Jim Soos/DPH/SFGOV@SFGOV
- cc Andrew Williams/DPH/SFGOV@SFGOV, Johnson Ojo/DPH/SFGOV@SFGOV

bcc

Subject Re: Meeting next week

History

13 This message has been forwarded.

Hi Anne and Jim:

Just a heads up that I will not be able to support a letter from the SRO Task Force, given the DPH budget situation and the fact that the budget reduction proposal is coming from Housing and Urban Health. Should the Task Force approve a letter with the necessary majority, I would need the letter to specify that I excused myself from the vote for the reasons stated above. Thank you,

Thank you,

Margot

Margot d. Antonetty, Deputy Director of Housing and Urban Health Department of Public Health

phone: 415-554-2642 fax: 415-554-2658

e-mail: margot.antonetty@sfdph.org 101 Grove Street, Room #323 San Francisco, CA 94102

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Johnson Ojo/DPH/SFGOV

Johnson OJo/DPH/SFGOV 06/07/2010 04:33 PM

- To Anne Kronenberg/DPH/SFGOV@SFGOV
- cc achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos/DPH/SFGOV@SFGOV, jorge@dscs.org, Margot Antonetty/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com

Subject Re: Meeting next week

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Johnson OJo Anne Kronenberg/DPH/SFGOV

> Anne Kronenberg/DPH/SFGOV

To achu@Chinatowncdc.org, alex.tse@sfgov.org,

06/07/2010 03:55 PM

info@livingmiracleproductions.com, jeff@thclinic.org, jorge@dscs.org, Johnson Ojo/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, Margot Antonetty/DPH/SFGOV@SFGOV, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com, Jim Soos

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Jim Soos/DPH/SFGOV 06/08/2010 05:40 PM To Anne Kronenberg

CC

bcc

Subject Fw: Meeting next week

Well, that's the final straw. With Margot abstaining, the four Collaboratives barred from voting, and Johnson and Sam voting no, there is no way to reach a majority.

Jim Soos
Assistant Director of Policy and Planning
San Francisco Department of Public Health
101 Grove St., Room 312
San Francisco, CA 94102
(415) 554-2633 - phone
(415) 554-2622 - fax
Jim.Soos@sfdph.org

— Forwarded by Jim Soos/DPH/SFGOV on 06/08/2010 05:39 PM ——



Margot Antonetty/DPH/SFGOV 06/08/2010 05:28 PM

To Anne Kronenberg/DPH/SFGOV@SFGOV, Jim Soos/DPH/SFGOV@SFGOV

cc *Andrew Williams/DPH/SFGOV@SFGOV, Johnson Oio/DPH/SFGOV@SFGOV

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Margot d. Antonetty, Deputy Director of Housing and Urban Health

Department of Public Health

phone: 415-554-2642 fax: 415-554-2658

e-mail: margot.antonetty@sfdph.org 101 Grove Street, Room #323 San Francisco, CA 94102

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Johnson Ojo/DPH/SFGOV

Johnson Ojo/DPH/SFGOV 06/07/2010 04:33 PM

To Anne Kronenberg/DPH/SFGOV@SFGOV

CC

achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos/DPH/SFGOV@SFGOV, jorge@dscs.org, Margot Antonetty/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, nagyoso@gmail.com, pabbyman2000@yahoo.com, robjes94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com

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anne

Anne Kronenberg/DPH/SFGOV 06/08/2010 05:50 PM To Jim Soos/DPH/SFGOV@SFGOV

cc bcc

Subject Re: Meeting next week

History:

This message has been forwarded.

Yep. I'll send something out tomorrow. Jim Soos

--- Original Message ---From: Jim Soos

From: JIM SOOS

Sent: 06/08/2010 05:40 PM PDT

To: Anne Kronenberg

Subject: Fw: Meeting next week

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Hi Anne and Jim:

Just a heads up that I will not be able to support a letter from the SRO Task Force, given the DPH budget situation and the fact that the budget reduction proposal is coming from Housing and Urban Health. Should the Task Force approve a letter with the necessary majority, I would need the letter to specify that I excused myself from the vote for the reasons stated above. Thank you, Margot

Margot d. Antonetty, Deputy Director of Housing and Urban Health Department of Public Health phone: 415-554-2642 fax: 415-554-2658 e-mail: margot.antonetty@sfdph.org 101 Grove Street, Room #323 San Francisco, CA 94102

This message and any attachments are solely for the intended recipient and may contain confidential or

privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify me by reply e-mail immediately and permanently delete this message and any attachments. Thank you.

Johnson Ojo/DPH/SFGOV

Johnson Ojo/DPH/SFGOV 06/07/2010 04:33 PM

- To Anne Kronenberg/DPH/SFGOV@SFGOV
- cc achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos/DPH/SFGOV@SFGOV, jorge@dscs.org, Margot Antonetty/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com

Subject Re: Meeting next week

In view of the budget crisis the City and my Department (DPH) are facing this year, I will not be supporting such a letter at this time.

Johnson OJo Anne Kronenberg/DPH/SFGOV

> Anne Kronenberg/DPH/SFGOV 06/07/2010 03:55 PM

To achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, jorge@dscs.org, Johnson Ojo/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, Margot Antonetty/DPH/SFGOV@SFGOV, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com, Jim Soos

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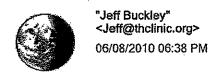
Subject Meeting next week



Just a reminder SRO Task Force members - we have our regular meeting June 17th at 9:00. At our meeting last month we discussed writing a letter to the Board of Supervisors about the SRO Collaboratives 2009/10 accomplishments. I asked everyone to submit relevant information to Jim Soos by May 28th at the latest and he would take a crack at putting a letter together and getting it out to the group for review. If you recall, a member of the public correctly stated that we would need to vote on the letter at our June meeting. If you have changed your minds and do not want to put a letter together, please let me know immediately. If you do want to send a letter from the Task Force on behalf of the Collaboratives, we need your minds and want to send a letter from the Task Force on behalf of the Collaboratives by Wednesday we will distribute a draft letter for you to review by COB Friday the 9th. This

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To <robles94102@aol.com>, <achu@Chinatowncdc.org>, <mmormino@Chinatowncdc.org>, <seth@conard.org>, <spatel@CSVHOSPITALITY.com>, <jorge@dscs.org>,

CC

bcc

Subject Re: Meeting on June 17

History

S. This message has been forwarded.

Hey all,

I've attached the support letter for your review.

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102

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>>> Anne Kronenberg <Anne.Kronenberg@sfdph.org> 6/7/2010 4:57 PM >>>

I forgot to mention in my last email that I am out of the Country June 17. Alex Tse will chair the SRO Task Force meeting in my absence. See you all in July. anne



SRO Collaboratives Summary for funding advocacy.doc

Mission, Chinatown, Central City, and Families United SRO Collaboratives Program Summary: SRO Tenant Stabilization, Fire Prevention, and Outreach (June 2010)

WHAT IS AT STAKE:

The City and County of San Francisco houses an estimated 18,500 residents in the 530 S.R.O (Single Room Occupancy) hotels concentrated mainly in the Tenderloin, South of Market, Chinatown and Mission neighborhoods though hotels are also located in the North Beach, Richmond, Castro and Bayview. According to the Human Services Agency's own survey results, SRO Hotels house the City's highest concentration of low-income seniors and people with physical and mental health disabilities. Increasingly over the last decade, SRO Hotels also provide housing for an estimated 500+low-income families with over 1,000 children living in conditions that the City has already declared inadequate for their needs. Families with children living in SROs, for example, are considered "homeless" under the City's homeless definition. Although 66 SRO Hotels operated under some form of city contract, 464 hotels are privately owned and managed and thus operate outside direct city monitoring control. While some private hotel owners operate their hotels in a responsive and humane way, many do not follow the city's guidelines for healthy and habitable housing set forth in its health and housing codes. The Mission, Chinatown, Central City, and SRO Families United Collaboratives were established to address these dire unmet needs and prevent displacement of this vulnerable at-risk population.

PRIMARY GOAL:

The primary goals of the SRO Collaboratives are to prevent fires, prevent homelessness through eviction prevention and tenant stabilization services, and improve the health and living conditions of tenants, including families with children living in SROs. All of the Collaboratives have also begun to offer Bed Bug eradication services for tenants, and the Mission and Central City SRO Collaboratives are beginning to provide Disaster Preparedness Education to SRO tenants in collaboration with the Red Cross and the City's Office of Emergency Services.

WHAT WE NEED:

The Collaboratives need to continue receiving the full \$455,099 funding through the Department of Public Health in order to keep their programs vital and important to the community they serve. It is a cost-effective investment that saves the City millions of dollars in saved lives and property, reduced homelessness and emergency service utilization, and increased code and law compliance. The Fiscal Year 10-11 Health Department Budget calls for a \$455,099 cut in funding for the four Collaboratives—\$107,485 for the Mission, \$109,230 for Chinatown, \$102,512 for Central City, and \$125,872 for the Families.

WHAT WE DO:

The programs of the Mission, Chinatown, Central City, and SRO Families United Collaboratives involve a comprehensive approach to SRO hotel fire prevention, community stabilization and peer-to-peer tenant outreach and support. These programs create effective neighborhood partnerships between community-based organizations, SRO tenants, City Departments, and SRO owners and operators in working to preserve and improve this critical stock of very low-income housing.

One of the core programs is fire prevention and education. It is clear that SRO hotel fires are the result of a complex intersection of problems within them: isolation and instability of tenants, lack of education and awareness about fire prevention, code violations and illegal tenancy practices. As a

result, the program addresses the critical needs to organize and support tenants, prevent fires and improve conditions, and to coordinate community and public agencies in response to fires and other urgent issues. Also central to the program's approach is the development and involvement of SRO tenant leaders in identifying solutions.

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Each Collaborative has a neighborhood, cultural, and language specific approach. Each agency contributes its particular expertise whether in housing and program development, property management, support services, tenant counseling and housing advocacy, case management and social service provision and/or community organizing and leadership development. Together these agencies contribute established and strong relationships with tenants, landlords, City agencies, neighborhood organizations, and social service providers. Utilizing the Collaboratives' expertise and experience in SRO hotel stabilization, these programs have been cost-effective and replicable models for other neighborhoods with a large concentration of SRO hotels. The Mission SRO Collaborative was formed in 1996. The Chinatown SRO Collaborative was formed in 2000, and the Central City SRO Collaborative was established in 2001. The SRO Families United Collaborative was founded in 2001.

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- 2. SRO Fire Safety and Prevention Organizing. The programs prevent fires in SROs. We partner with the San Francisco Fire Department to conduct fire prevention workshops several times a month in SRO hotels. The Collaboratives were instrumental in the creation of the Sprinkler Ordinance, and have played a key role in its implementation.
- 3. SRO Hotel Code Enforcement Monitoring and Public Education. The programs improve conditions in SRO hotels and promote permanent tenancy. The Collaboratives monitor hotel code violations and work with the City Attorney's Code Enforcement Task Force and the SRO

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- 4. SRO Emergency Planning and Response. The programs improve coordination among public and community agencies to better prevent and respond to emergencies, especially to those caused by the displacement of tenants after SRO hotel fires. Together with the SRO Health and Safety Task Force, this community-City partnership has greatly improved emergency procedures and strategies.
- 5. Technical Assistance to City Agencies and SRO Owners and Operators. Through one-on-one meetings and group workshops, the Collaboratives assist dozens of privately owned SRO hotels to improve their awareness of laws regulating SRO hotels and mediate conflicts between tenants and management. The Collaboratives work closely with City Agencies to create policies and strategies to improve and stabilize conditions in SROs.
- 6. Safe Housing for Families. The Collaboratives campaign to highlight the issues of families forced to live in crowded SRO hotel rooms. The Collaborative has networked with City departments, community-based organizations, and families living in SRO hotels, creating a citywide collaboration to address this disturbing trend. We conducted the first comprehensive Census of Families with Children Living in SROs in 2001, at that time, identifying over 450 families with children living in SROs. That number has continued to grow for every one family who has been able to move out to more appropriate housing, we have identified two to three new families moving into SROs every year. The SRO Families United Collaborative has provided critical home visits to ensure that isolated families are aware of and assist them in accessing desperately needed services, empowered SRO families to engage in civic participation and impact policies to improve the lives of low-income families, and created a replicable model of community-based outreach, advocacy and collaboration.
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FOR MORE INFORMATION PLEASE CONTACT:

Mission SRO Collaborative

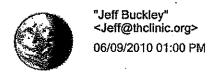
Wendy Phillips, Program Director, Dolores Street Community Services, Fiscal Agent tel: (415)558-0503 x 306, email: wendy@dscs.org

Chinatown SRO Collaborative and SRO Families United Collaborative

Wai Ching Kwan, Programs Manager, Chinatown Community Development Center, Fiscal Agent tel: (415)984-1459, email: wkwan@chinatowncdc.org

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Jeff Buckley, Director, Central City SRO Collaborative, Fiscal Agent tel: (415)775-7110, email: jeff@thclinic.org



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- 6. Safe Housing for Families. The Collaboratives campaign to highlight the issues of families forced to live in crowded SRO hotel rooms. The Collaborative has networked with City departments, community-based organizations, and families living in SRO hotels, creating a citywide collaboration to address this disturbing trend. We conducted the first comprehensive Census of Families with Children Living in SROs in 2001, at that time, identifying over 450 families with children living in SROs. That number has continued to grow - for every one family who has been able to move out to more appropriate housing, we have identified two to three new families moving into SROs every year. The SRO Families United Collaborative has provided critical home visits to ensure that isolated families are aware of and assist them in accessing desperately needed services, empowered SRO families to engage in civic participation and impact policies to improve the lives of low-income families, and created a replicable model of community-based outreach, advocacy and collaboration. Last fall the SRO Families United Collaborative together with the Human Services Agency and the Rental Subsidy Providers amended the city's Rental Subsidy program to create increased transparency, accountability and opportunities for low-income families to move out of unhealthy, unsafe and unstable living conditions and into better housing conditions and with the help of a case manager develop a plan that would create stability for them and allow them to stay housed when the subsidy ends.
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Mission SRO Collaborative

Jorge Portillo, Program Director, Dolores Street Community Services, Fiscal Agent tel: (415) 282-6209, email: jorge@dscs.org

Chinatown SRO Collaborative and SRO Families United Collaborative

Angela Chu, Programs Manager, Chinatown Community Development Center, Fiscal Agent tel: (415)984-1459, email: wkwan@chinatowncdc.org

Central City SRO Collaborative

Jeff Buckley, Director, Central City SRO Collaborative, Tenderloin Housing Clinic Fiscal Agent tel: (415)775-7110, email: jeff@thclinic.org

Anne Kronenberg/DPH/SFGOV 06/09/2010 04:45 PM To Alex Tse

cc Jim Soos

bcc

Subject Fw: Meeting next week

History:

為 This message has been forwarded.

Hi Alex - got your voice mail. Assume you got a copy of Jeff's draft letter? Obviously the section on funding requests would need to be taken out based on your office's earlier interpretation. Anything else here need to be modified? anne

---- Forwarded by Anne Kronenberg/DPH/SFGOV on 06/09/2010 04:44 PM -----



"Jeff Buckley" <Jeff@thclinic.org> 06/09/2010 01:00 PM

To <robles94102@aol.com>, <achu@Chinatowncdc.org>,
 <mmormino@Chinatowncdc.org>, <seth@conard.org>,
 <spatel@CSVHOSPITALITY.com>, <jorge@dscs.org>,
 <nagyoso@gmail.com>,
 <info@livingmiracleproductions.com>, "Anne Kronenberg"
 <Anne.Kronenberg@sfdph.org>, "Jim Soos"
 <Jim.Soos@sfdph.org>, "Johnson Ojo"
 <Johnson.Ojo@sfdph.org>, "Margot Antonetty"
 <Margot.Antonetty@sfdph.org>, <alex.tse@sfgov.org>,
 "Rosemary V. Bosque" <Rosemary.Bosque@sfgov.org>,
 <scott.walton@sfgov.org>, <pabbyman2000@yahoo.com>

CU

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Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

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WHAT WE NEED:

The Collaboratives need to continue receiving the full \$455,099 funding through the Department of Public Health in order to keep their programs vital and important to the community they serve. It is a cost-effective investment that saves the City millions of dollars in saved lives and property, reduced homelessness and emergency service utilization, and increased code and law compliance. The Fiscal Year 10-11 Health Department Budget calls for a \$455,099 cut in funding for the four Collaboratives—\$107,485 for the Mission, \$109,230 for Chinatown, \$102,512 for Central City, and \$125,872 for the Families.

WHAT WE DO:

The programs of the Mission, Chinatown, Central City, and SRO Families United Collaboratives involve a comprehensive approach to SRO hotel fire prevention, community stabilization and peer-to-peer tenant outreach and support. These programs create effective neighborhood partnerships between community-based organizations, SRO tenants, City Departments, and SRO owners and operators in working to preserve and improve this critical stock of very low-income housing.

One of the core programs is fire prevention and education. It is clear that SRO hotel fires are the result of a complex intersection of problems within them: isolation and instability of tenants, lack of education and awareness about fire prevention, code violations and illegal tenancy practices. As a

result, the program addresses the critical needs to organize and support tenants, prevent fires and improve conditions, and to coordinate community and public agencies in response to fires and other urgent issues. Also central to the program's approach is the development and involvement of SRO tenant leaders in identifying solutions.

WHO ARE WE:

The Mission SRO Collaborative is a partnership between Dolores Street Community Services (DSCS), St. Peter's Housing Committee (SPHC) and the Mission Neighborhood Resource Center (MNRC). The Chinatown SRO Collaborative is a partnership between Chinatown Community Development Center (CCDC), Chinese Progressive Association (CPA), and the Community Tenants Association. The Central City SRO Collaborative is a partnership between the Tenderloin Housing Clinic, Conard House, and the Mental Health Association. The SRO Families United Collaborative consists of five community-based organizations working in Chinatown/North Beach, Tenderloin, SoMa, and the Mission — they include Chinatown Community Development Center, Chinese Progressive Association, South of Market Community Action Network, Coalition on Homelessness and Dolores Street Community Services.

Each Collaborative has a neighborhood, cultural, and language specific approach. Each agency contributes its particular expertise whether in housing and program development, property management, support services, tenant counseling and housing advocacy, case management and social service provision and/or community organizing and leadership development. Together these agencies contribute established and strong relationships with tenants, landlords, City agencies, neighborhood organizations, and social service providers. Utilizing the Collaboratives' expertise and experience in SRO hotel stabilization, these programs have been cost-effective and replicable models for other neighborhoods with a large concentration of SRO hotels. The Mission SRO Collaborative was formed in 1996. The Chinatown SRO Collaborative was formed in 2000, and the Central City SRO Collaborative was established in 2001. The SRO Families United Collaborative was founded in 2001.

ACHIEVEMENTS:

- 1. SRO Tenant Outreach and Community Stabilization. The programs involve extensive door-to-door outreach in nearly all of the 530 SRO hotels in San Francisco, distributing thousands of educational and outreach materials. This outreach has resulted in abating hundreds of habitability issues before they enter the complaint system and helped to focus the system on the hotels that need the greatest concentration of city resources. Last year, city inspectors conducted room-by-room inspections at 6 different hotels that had systemic habitability issues resulting in over 700 units that were checked for code compliance and countless Notice of Violations issued for code issues. This was a result of door-to-door tenant outreach. We have been leaders in the development, implementation, and enforcement of legislation to protect other tenants' rights, including the *Uniform Visitor Policy legislation*.
- 2. SRO Fire Safety and Prevention Organizing. The programs prevent fires in SROs. We partner with the San Francisco Fire Department to conduct fire prevention workshops several times a month in SRO hotels. The Collaboratives were instrumental in the creation of the Sprinkler Ordinance, and have played a key role in its implementation.
- 3. SRO Hotel Code Enforcement Monitoring and Public Education. The programs improve conditions in SRO hotels and promote permanent tenancy. The Collaboratives monitor hotel code violations and work with the City Attorney's Code Enforcement Task Force and the SRO

Task Force. This has increased the City's capacity to address SRO hotel problems, enforce laws protecting tenants' rights, and promote landlord accountability.

- 4. SRO Emergency Planning and Response. The programs improve coordination among public and community agencies to better prevent and respond to emergencies, especially to those caused by the displacement of tenants after SRO hotel fires. Together with the SRO Health and Safety Task Force, this community-City partnership has greatly improved emergency procedures and strategies.
- 5. Technical Assistance to City Agencies and SRO Owners and Operators. Through one-on-one meetings and group workshops, the Collaboratives assist dozens of privately owned SRO hotels to improve their awareness of laws regulating SRO hotels and mediate conflicts between tenants and management. The Collaboratives work closely with City Agencies to create policies and strategies to improve and stabilize conditions in SROs. The Mission SRO Collaborative worked with supervisor David Campos to draft and pass legislation requiring that SRO Property Owners and Managers post information informing tenants of the new 311 program in all SRO's throughout the city. The Mission SRO Collaborative successfully met all our Tobacco Free Project Goals (A Department of Public Health Program), and through funding from this contractor and the work of our leadership development programs, realized the launch of a new system at the city's 311 project that will address a variety of SRO tenant concerns as they relate to issues of habitability.
- 6. Safe Housing for Families. The Collaboratives campaign to highlight the issues of families forced to live in crowded SRO hotel rooms. The Collaborative has networked with City departments, community-based organizations, and families living in SRO hotels, creating a citywide collaboration to address this disturbing trend. We conducted the first comprehensive Census of Families with Children Living in SROs in 2001, at that time, identifying over 450 families with children living in SROs. That number has continued to grow - for every one family who has been able to move out to more appropriate housing, we have identified two to three new families moving into SROs every year. The SRO Families United Collaborative has provided critical home visits to ensure that isolated families are aware of and assist them in accessing desperately needed services, empowered SRO families to engage in civic participation and impact policies to improve the lives of low-income families, and created a replicable model of community-based outreach, advocacy and collaboration. Last fall the SRO Families United Collaborative together with the Human Services Agency and the Rental Subsidy Providers amended the city's Rental Subsidy program to create increased transparency, accountability and opportunities for low-income families to move out of unhealthy, unsafe and unstable living conditions and into better housing conditions and with the help of a case manager develop a plan that would create stability for them and allow them to stay housed when the subsidy ends.
- 7. SRO Tenant Leadership Development. The Collaboratives involve SRO tenants in the planning, organizing, and implementation of all programs and campaigns. SRO tenants are employed by the Collaborative as peer advocates, tenant organizers, and building coordinators. Last year, the City Attorney's office, in an unprecedented move, sued the US Postal Service in federal court, charging the federal agency with discriminatory mail delivery practices to the City's most vulnerable residents. The Central City SRO Collaborative is a co-plaintiff in this lawsuit with the City. Without tenant leaders throughout the community, this lawsuit would not have been possible.

Mission SRO Collaborative

Jorge Portillo, Program Director, Dolores Street Community Services, Fiscal Agent tel: (415) 282-6209, email: jorge@dscs.org

Chinatown SRO Collaborative and SRO Families United Collaborative

Angela Chu, Programs Manager, Chinatown Community Development Center, Fiscal Agent tel: (415)984-1459, email: wkwan@chinatowncdc.org

Central City SRO Collaborative

Jeff Buckley, Director, Central City SRO Collaborative, Tenderloin Housing Clinic Fiscal Agent tel: (415)775-7110, email: jeff@thclinic.org

Alex Tse/CTYATT@CTYATT 06/09/2010 05:16 PM

To Anne Kronenberg/DPH/SFGOV@SFGOV

cc Jim Soos/DPH/SFGOV@SFGOV

bcc

Subject Re: Fw: Meeting next week

History:

This message has been forwarded.

Hi Anne and Jim,

Yes, the funding paragraph should not be included. I will run the remainder of the letter by our Ethics team, but my initial thought was the rest was fine. I know the Ethics attorney will want to review your draft of the letter, so if you want to go ahead and draft it, I'll tell the attorney we're drafting the letter, minus the funding paragraph.

AGT

Alex G. Tse
Deputy City Attorney
Office of the City Attorney
City and County of San Francisco
Fox Plaza
1390 Market Street, Seventh Floor
San Francisco, California 94102-5408

Direct Dial: (415) 554-4277 Fax: (415) 437-4644 Email: alex.tse@sfgov.org

Anne Kronenberg - 06/09/2010 04:56:26 PM - Hi Alex - got your voice mail. Assume you got a copy of Jef

From:

Anne Kronenberg/DPH/SFGOV@SFGOV

To:

Alex Tse

Cc:

Jim Soos

Date:

06/09/2010 04:56 PM

Subject:

Fw: Meeting next week

Hi Alex - got your voice mail. Assume you got a copy of Jeff's draft letter? Obviously the section on funding requests would need to be taken out based on your office's earlier interpretation. Anything else here need to be modified? anne

---- Forwarded by Anne Kronenberg/DPH/SFGOV on 06/09/2010 04:44 PM ----



"Jeff Buckley" <Jeff@thclinic.org> 06/09/2010 01:00 PM

CC

Subject Re: Meeting next week



Hello,

Please discard the previous support letter I drafted and please use this one.

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102

CONFIDENTIALITY NOTICE: This document is intended for the use of the party to whom it is addressed and may contain information that is privileged, confidential, and protected from disclosure under applicable law. If you are not the addressee, or a person authorized to accept documents on behalf of the addressee, you are hereby notified that any review, disclosure, dissemination, copying, or other action based on the content of this communication is not authorized. If you have received this document in error, please immediately reply to the sender and delete or shred all copies.

>>> Anne Kronenberg <Anne.Kronenberg@sfdph.org> 6/7/2010 3:55 PM >>>

Just a reminder SRO Task Force members - we have our regular meeting June 17th at 9:00. At our meeting last month we discussed writing a letter to the Board of Supervisors about the SRO Collaboratives 2009/10 I asked everyone to submit relevant information to Jim accomplishments. Soos by May 28th at the latest and he would take a crack at putting a letter together and getting it out to the group for review. recall, a member of the public correctly stated that we would need to vote on the letter at our June meeting. If you have changed your minds and do not want to put a letter together, please let me know immediately. If you do want to send a letter from the Task Force on behalf of the Collaboratives, we need your information no later than Wednesday June 9. If we get info from the Collaboratives by Wednesday we will distribute a draft letter for you to review by COB Friday the 9th. This will allow the early part of next week to consider any edits or changes prior to our meeting on the 17th. The Board of Sups is considering the DPH budget June To be effective, the letter needs to be delivered to the 21st and 28th. Board by Friday June 18th.

If we don't hear from you by the 9th we are effectively deciding NOT to send a letter to the Board this year.

anne

[attachment "SRO Collaboratives Summary for funding advocacy.doc" deleted by Alex Tse/CTYATT]

Anne Kronenberg/DPH/SFGOV 06/10/2010 11:38 AM To Jim Soos/DPH/SFGOV@SFGOV

cc achu@chinatowncdc.org, alex.tse@sfgov.org, Andrew Williams/DPH/SFGOV@SFGOV, dipak31@aol.com, info@livingmiracleproductions.com, jeff@thclinic.org,

bcc

Subject Draft Letter for consideration at SRO TF meeting June 17

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Jeff - Thanks for taking the lead and submitting the draft letter for discussion next week. On the advise of the City Attorney's Office, I have revised the draft to take out specific references to funding. If funding is mentioned, the Collaboratives would not be allowed to vote on the letter. Please see my revised draft.

Thanks all. Have a great meeting. See you in July.

anne



San Francisco SRO Task Force Letter to Board of Sups.doc



San Francisco SRO Task Force

101 Grove St., Room 312 San Francisco, CA 94102 (413) 554-2633

Members:

Angela Chu Chinatown SRO Collaborative

Jeff Buckley Central City SRO Collaborative

Jorge Portillo Mission SRO Collaborative

Matthias Mormino Families in SROs Collaborative

Bruce Burge SRO Operator

Sam Patel Independent Hotel Owners & Operators

Seth Katzman SRO Nonprofit Operator Manger

Charles Siron Tenant Representative

Patrick Flanagan Tenant Representative

Alex Tse, J.D. City Attorney's Office

Johnson Ojo DPH Environmental Health Services

Margot Antonetty DPH Housing & Urban Health

Rosemary Bosque, J.D. Department of Building Inspection

Scott Walton Human Services Agency

Chair:

Anne Kronenberg
DPH Office of Policy & Planning

June 17, 2010

Honorable John Avalos, Chair & Members Budget & Finance Committee San Francisco Board of Supervisors City Hall, Room 235 1 Dr. Carleton B. Goodlett Place San Francisco, CA. 94102

Dear Supervisor Avalos:

This proposal is being submitted by the SRO Task Force for your consideration for the FY10-11 budget. The San Francisco SRO Task Force, convened originally in 2000 and reconstituted in 2007, is comprised of City department representatives, SRO hotel tenants, service providers, managers, and owners. It advises the Mayor and Board of Supervisors on issues relevant to residents living in SRO Hotels and recommends policies, legislation, and services needed to achieve the following goals:

- Goal 1: San Francisco SRO Hotels are safe, accessible, stable, and 'just' places to live in.
- Goal 2: Affordable, healthy, and appropriate housing options are available in San Francisco so that extremely low-income families do not have to raise their children in SRO Hotels.

The City and County of San Francisco houses an estimated 18,500 residents in the 530 SRO hotels concentrated mainly in the Tenderloin, South of Market, Chinatown and Mission neighborhoods, although hotels are also located in the North Beach, Richmond, Castro and Bayview. According to the Human Services Agency's own survey results, SRO Hotels house the City's highest concentration of low-income seniors and people with physical and mental health disabilities. Increasingly over the last decade, SRO Hotels also provide housing for an estimated 500+ lowincome families with over 1,000 children living in conditions that the City has already declared inadequate for their needs. Families with children living in SROs, for example, are considered "homeless" under the City's homeless definition. Although 66 SRO Hotels operated under some form of city contract, 464 hotels are privately owned and managed and thus operate outside direct city monitoring control. A number of private hotel owners operate their hotels in a responsive and humane way, but some do not follow the city's guidelines for healthy and habitable housing set forth in its health and housing codes. The Mission, Chinatown, Central City, and SRO Families United Collaboratives were established to address these unmet needs and prevent displacement of this vulnerable at-risk population.

The programs of the Mission, Chinatown, Central City, and SRO Families United Collaboratives involve a comprehensive approach to SRO hotel fire prevention, community stabilization and peer-to-peer tenant outreach and support. These programs create effective neighborhood partnerships between community-based organizations, SRO tenants, City Departments, and SRO owners and operators in working to preserve and improve this critical stock of very low-income housing.

One of the core programs is fire prevention and education. It is clear that SRO hotel fires are the result of a complex intersection of problems within them: isolation and instability of tenants, lack of education and awareness about fire prevention, code violations and illegal tenancy practices. As a result, the program addresses the critical needs to organize and support tenants, prevent fires and improve conditions, and to coordinate community and public agencies in response to fires and other urgent issues. Also central to the program's approach is the development and involvement of SRO tenant leaders in identifying solutions.

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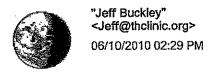
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The Collaborative model is a low-cost, high impact investment for San Francisco and for our most at-risk and marginalized populations. We urge you to continue supporting these programs. Thank you in advance for your consideration. Members of the Task Force are available to answer any questions you may have regarding these proposals.



To "Anne Kronenberg" <Anne.Kronenberg@sfdph.org>, "Jim Soos" <Jim.Soos@sfdph.org>

cc <dipak31@aol.com>, <robles94102@aol.com>, <achu@chinatowncdc.org>, <mmormino@chinatowncdc.org>,

bcc

Subject Re: Draft Letter for consideration at SRO TF meeting June 17

History 3 This message has been forwarded.

Looks good to me. Thanks to you Anne for revising the letter and thanks to the City Attorney's Office for the sound advice.

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102

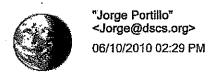
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>>> Anne Kronenberg <Anne.Kronenberg@sfdph.org> 6/10/2010 11:38 AM >>> Jeff - Thanks for taking the lead and submitting the draft letter for discussion next week. On the advise of the City Attorney's Office, I have revised the draft to take out specific references to funding. If funding is mentioned, the Collaboratives would not be allowed to vote on the letter. Please see my revised draft.

Thanks all. Have a great meeting. See you in July.

anne

(See attached file: San Francisco SRO Task Force Letter to Board of Sups.doc)



To "Anne Kronenberg" <Anne.Kronenberg@sfdph.org>, "Jim Soos" <Jim.Soos@sfdph.org>

cc <achu@chinatowncdc.org>, <alex.tse@sfgov.org>, "Andrew Williams" <Andrew.Williams@sfdph.org>, <dipak31@aol.com>, <info@livingmiracleproductions.com>,

bcc

Subject RE: Draft Letter for consideration at SRO TF meeting June 17

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Im good with it too. Thanks Anne jorge

----Original Message----

From: Anne Kronenberg [mailto:Anne.Kronenberg@sfdph.org]

Sent: Thursday, June 10, 2010 11:39 AM

To: Jim Soos

Cc: achu@chinatowncdc.org; alex.tse@sfgov.org; Andrew Williams; dipak31@aol.com; info@livingmiracleproductions.com; jeff@thclinic.org; Johnson Ojo; Jorge Portillo; Josh Vining; jupton@sfexaminer.com; Margot Antonetty; Mario Oblena; mmormino@Chinatowncdc.org; nagyoso@gmail.com; pabbyman2000@yahoo.com; pakasaw@yahoo.com; robles94102@aol.com; Rosemary V. Bosque; scott.walton@sfgov.org; seth@conard.org; spate1@CSVHOSPITALITY.com; t_picarello@yahoo.com; Wendy Phillips; wheeler@harmreduction.org; wkwan@chinatowncdc.org
Subject: Draft Letter for consideration at SRO TF meeting June 17

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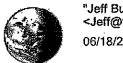
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is mentioned, the Collaboratives would not be allowed to vote on the letter. Please see my revised draft.

Thanks all. Have a great meeting. See you in July.

anne

(See attached file: San Francisco SRO Task Force Letter to Board of Sups.doc)



"Jeff Buckley" <Jeff@thclinlc.org> 06/18/2010 05:21 PM To "Jim Soos" <Jim.Soos@sfdph:org>

CC

bcc

Subject Fwd: Re: Task Force Next Week

History:

This message has been replied to and forwarded.

Hey Jim,

Here's one correspondence regarding the June 17th letter.

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102

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---- Message from "Jeff Buckley" < Jeff@thclinic.org> on Tue, 08 Jun 2010 15:27:59 -0700 ----- "Angela Chu" <achu@Chinatowncdc.org>, "Matthias Mormino"

To: <mmormino@Chinatowncdc.org>, "Wai Ching Kwan" <wkwan@Chinatowncdc.org>, "Jorge Portillo" <Jorge@dscs.org>

Subj Re: Task Force Next Week

I'll write a letter and turn it in tomorrow. It will be based on last year's letter.

I'll also contact Patrick Flanagan to get his support. Can someone call the other tenant seat rep and get his approval. I'll also make sure Rosemary and Seth attend the meeting.

Anyone want to work on either Alex, Margot or Scott?

Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street San Francisco, CA 94102 CONFIDENTIALITY NOTICE: This document is intended for the use of the party to whom it is addressed and may contain information that is privileged, confidential, and protected from disclosure under applicable law. If you are not the addressee, or a person authorized to accept documents on behalf of the addressee, you are hereby notified that any review, disclosure, dissemination, copying, or other action based on the content of this communication is not authorized. If you have received this document in error, please immediately reply to the sender and delete or shred all copies.

>>> "Jorge Portillo" <Jorge@dscs.org> 6/7/2010 6:42 PM >>> Hey All,

Just a quick word to see if we can all strategize around the Task Force meeting next week. I think we should, as the Collaboratives, decide how important it is to us to get the letter from the Task Force. I am concerned that we will either not have quorum (intentionally) or not have the necessary votes to get that support. If we want to pursue this and see to it that we get the votes I think it would be a good strategy to start making sure that those members of the Task Force that do support us are there and that we can count on their vote. If we don't feel like it's worth our time then maybe we just make sure we show up at the meeting to voice our opinion on the matter. Also I just found out today that Bruce the new owner and operator appointee is a paid legal representative of Deepak and Sam's, I find this a bit strange in terms of fairness and impartiality when voting on things on this Task Force.

K

Jorge

Jorge Portillo

Program Coordinator

Mission SRO Collaborative/

Dolores Street Community Services

[.] 938 Valencia St.

San Francisco, CA 94110

415-282-6209 ext. 16 (work)

415-671-5089 (cell)

415-282-2826 (fax)

Anne Kronenberg/DPH/SFGOV 06/23/2010 02:52 PM To Jim Soos

CC

bcc

Subject Fw: Draft Letter for consideration at SRO TF meeting June

17

History: This message has been forwarded.

--- Forwarded by Anne Kronenberg/DPH/SFGOV on 06/23/2010 02:52 PM ----

Anne Kronenberg/DPH/SFGOV

To "Jeff Buckley" < Jeff@thclinic.org>

06/10/2010 02:31 PM

CC

Subject Re: Draft Letter for consideration at SRO TF meeting June

my pleasure - sorry I will miss the meeting next week. anne "Jeff Buckley" <Jeff@thclinic.org>



"Jeff Buckley" <Jeff@thclinic.org> 06/10/2010 02:29 PM

- To "Anne Kronenberg" <Anne.Kronenberg@sfdph.org>, "Jim Soos" <Jim.Soos@sfdph.org>

Subject Re: Draft Letter for consideration at SRO TF meeting June 17

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Jeff Buckley Director of Community Organizing Tenderloin Housing Clinic Phone - (415) 775-7110 x107 Fax - (415) 775-7170

48 Turk Street

San Francisco, CA 94102

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>>> Anne Kronenberg <Anne.Kronenberg@sfdph.org> 6/10/2010 11:38 AM >>> Jeff - Thanks for taking the lead and submitting the draft letter for discussion next week. On the advise of the City Attorney's Office, I have revised the draft to take out specific references to funding. If funding is mentioned, the Collaboratives would not be allowed to vote on the letter. Please see my revised draft.

Thanks all. Have a great meeting. See you in July.

anne

(See attached file: San Francisco SRO Task Force Letter to Board of Sups.doc)

Anne

Kronenberg/DPH/SFGOV

To Jim Soos

06/23/2010 02:55 PM

bcc

Subject Fw: Meeting next week

History:

This message has been forwarded.

--- Forwarded by Anne Kronenberg/DPH/SFGOV on 06/23/2010 02:55 PM ---

Anne

Kronenberg/DPH/SFGOV

To Johnson Ojo/DPH/SFGOV

06/07/2010 04:56 PM

CC

Subject Re: Meeting next week

Okay - mistakes happen - we'll see how things go this week. anne Johnson Ojo/DPH/SFGOV

Johnson Ojo/DPH/SFGOV

06/07/2010 04:54 PM

To Anne Kronenberg/DPH/SFGOV@SFGOV

CC

Subject Re: Meeting next week

My apology. I thought of sending it to you only but mistakenly clicked on reply to all. I realized that afterwards.

Johnson OJo Anne Kronenberg/DPH/SFGOV

Anne

Kronenberg/DPH/SFGOV

To Johnson Ojo/DPH/SFGOV@SFGOV

06/07/2010 04:34 PM

CC

Subject Re: Meeting next week

Johnson - Wish you had called me to talk before you sent this out to everyone. anne Johnson Ojo/DPH/SFGOV

Johnson Ojo/DPH/SFGOV

06/07/2010 04:33 PM

To Anne Kronenberg/DPH/SFGOV@SFGOV

cc achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, Jim Soos/DPH/SFGOV@SFGOV, jorge@dscs.org, Margot Antonetty/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com

Subject Re: Meeting next week

In view of the budget crisis the City and my Department (DPH) are facing this year, I will not be supporting such a letter at this time.

Johnson OJo Anne Kronenberg/DPH/SFGOV

> Anne Kronenberg/DPH/SFGOV 06/07/2010 03:55 PM

To achu@Chinatowncdc.org, alex.tse@sfgov.org, info@livingmiracleproductions.com, jeff@thclinic.org, jorge@dscs.org, Johnson Ojo/DPH/SFGOV@SFGOV, mmormino@Chinatowncdc.org, Margot Antonetty/DPH/SFGOV@SFGOV, nagyoso@gmail.com, pabbyman2000@yahoo.com, robles94102@aol.com, Rosemary V. Bosque/DBI/SFGOV@SFGOV, scott.walton@sfgov.org, seth@conard.org, spatel@CSVHOSPITALITY.com, Jim Soos

CC

Subject Meeting next week -



Just a reminder SRO Task Force members - we have our regular meeting June 17th at 9:00. At our meeting last month we discussed writing a letter to the Board of Supervisors about the SRO Collaboratives 2009/10 accomplishments. I asked everyone to submit relevant information to Jim Soos by May 28th at the latest and he would take a crack at putting a letter together and getting it out to the group for review. If you recall, a member of the public correctly stated that we would need to vote on the letter at our June meeting. If you have changed your minds and do not want to put a letter together, please let me know immediately. If you do want to send a letter from the Task Force on behalf of the Collaboratives, we need your information no later than Wednesday June 9. If we get info from the Collaboratives by Wednesday we will distribute a draft letter for you to review by COB Friday the 9th. This will allow the early part of next week to consider any edits or changes prior to our meeting on the 17th. The Board of Sups is considering the DPH budget June 21st and 28th. To be effective, the letter needs to be delivered to the Board by Friday June 18th.

If we don't hear from you by the 9th we are effectively deciding NOT to send a letter to the Board this year.

anne

Anne

Kronenberg/DPH/SFGOV

06/23/2010 02:56 PM

To Jim Soos

CÇ bcc

Subject Fw: Draft Letter for consideration at SRO TF meeting June

This message has been forwarded.

Forwarded by Anne Kronenberg/DPH/SFGOV on 06/23/2010 02:57 PM ——

Anne

Kronenberg/DPH/SFGOV

06/10/2010 02:32 PM

To "Jorge Portillo" < Jorge@dscs.org>

CC

Subject RE: Draft Letter for consideration at SRO TF meeting June

good. have a great weekend. anne "Jorge Portillo" <Jorge@dscs.org>



"Jorge Portillo" <Jorge@dscs.org> 06/10/2010 02:29 PM

- To "Anne Kronenberg" <Anne.Kronenberg@sfdph.org>, "Jim Soos" < Jim.Soos@sfdph.org>
- <achu@chinatowncdc.org>, <alex.tse@sfgov.org>, "Andrew Williams" <Andrew.Williams@sfdph.org>, <dipak31@aol.com>, <info@livingmiracleproductions.com>,
 <jeff@thclinic.org>, "Johnson Ojo"
 <Johnson.Ojo@sfdph.org>, "Josh Vining" <Josh@dscs.org>,
 <jupton@sfexaminer.com>, "Margot Antonetty"

<Margot Antonetty@sfdph.org>, "Mario Oblena"

<Mario.Oblena@sfdph.org>,

<mmormino@Chinatowncdc.org>, <nagyoso@gmail.com>, <pabbyman2000@yahoo.com>, <pakasaw@yahoo.com>,

<robles94102@aol.com>, "Rosemary V. Bosque"

<Rosemary.Bosque@sfgov.org>, <scott.walton@sfgov.org>,
<seth@conard.org>, <spatel@CSVHOSPITALITY.com>,

<t_picarello@yahoo.com>, "Wendy Phillips"

<Wendy@dscs.org>, <wheeler@harmreduction.org>,

<wkwan@chinatowncdc.org>

Subject RE: Draft Letter for consideration at SRO TF meeting June

17

Im good with it too. Thanks Anne jorge

----Original Message----

From: Anne Kronenberg [mailto:Anne.Kronenberg@sfdph.org]

Sent: Thursday, June 10, 2010 11:39 AM

To: Jim Soos

Cc: achu@chinatowncdc.org; alex.tse@sfgov.org; Andrew Williams; dipak31@aol.com; info@livingmiracleproductions.com; jeff@thclinic.org;

Johnson Ojo; Jorge Portillo; Josh Vining; jupton@sfexaminer.com; Margot

Antonetty; Mario Oblena; mmormino@Chinatowncdc.org; nagyoso@gmail.com; pabbyman2000@yahoo.com; pakasaw@yahoo.com; robles94102@aol.com; Rosemary V. Bosque; scott.walton@sfgov.org; seth@conard.org; spatel@CSVHOSPITALITY.com; t_picarello@yahoo.com; Wendy Phillips; wheeler@harmreduction.org; wkwan@chinatowncdc.org
Subject: Draft Letter for consideration at SRO TF meeting June 17

Jeff - Thanks for taking the lead and submitting the draft letter for discussion next week. On the advise of the City Attorney's Office, I have revised the draft to take out specific references to funding. If funding is mentioned, the Collaboratives would not be allowed to vote on the letter. Please see my revised draft.

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anne

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