



Consolidated Direct Primary Election - June 3, 2014

Pct	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
Pct 1106	6:05:31 AM	Not Open / Locked: Insp called and pp locked. He has ballots	6:24:06 AM	Insp confirmed open
	6:23:51 AM	<i>&lt; Other: See Comments &gt;: Sean Martin on the telephone with the inspector</i>		
Pct 1107	3:51:26 PM	Edge Printer Operations:	3:59:14 PM	Incident reported durring FT Richard visit. VVPAT had a flashing green light and a screen message stating "Waiting to Print", Changed VVPAT, Issue resolved.
	3:55:20 PM	<i>Technician Contacted: Incident reported durring FT Richard visit. VVPAT had a flashing green light and a screen message stating "Waiting to Print", Changed VVPAT, Issue resolved.</i>		
Pct 1114	12:49:33 PM	Pollworker Issue: Complain that they pulled the stubs off of the ballot before getting it to her. Also overheard them commenting that she is a Republican in a "mean" way. Voter doesn't feel that is right.	1:04:28 PM	Confirmed pws followed procedures to tear off ballot stub receipt and ballot (the two are not connected, pws separate these for the voter).PW reported voter was very upset when informed that there are no separate party ballots.
	12:58:12 PM	<i>Pollworker Contacted: Confirmed pws followed procedures to tear off ballot stub receipt and ballot (the two are not connected, pws separate these for the voter).PW reported voter was very upset when informed that there are no separate party ballots.</i>		
Pct 1116	5:47:38 AM	Dispatch Clerk: Insp reported 4th clerk cancelled and an additional pollworker is needed per requirement.	7:03:28 AM	clerk has been dropped off
	6:33:27 AM	<i>Pollworker Dispatched: clerk dispatched</i>		
	6:40:41 PM	Edge PV audio voter: Dispatch tech to activate audio for provisional voter.	6:57:17 PM	When FT arrived, PCT INSP was already assisting the voter with paper ballot. Voter was able to complete ballot and left happy. Issue resolved. Voting continues.
	6:44:16 PM	<i>FED Contacted: FED contacted. Will assist with activating edge pv audio ballot. If requires additional assistance will call me back. ETA 2min.</i>		
	6:48:00 PM	<i>Technician Contacted: FT Richard contacted. ETA 5 min.</i>		
	6:48:48 PM	<i>Technician Contacted: FT on site and is helping to set up EDGE for Audio Provisional Voting.</i>		
	6:53:17 PM	<i>Technician Contacted: false alarm; voter voted paper ballot and left the pp.</i>		
6:54:12 PM	<i>Technician Contacted: When FT arrived, PCT INSP was already assisting the voter with paper ballot. Voter was able to complete ballot and left happy. Issue resolved. Voting continues.</i>			

Pct 1122	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:57:59 AM	Insight Operations: PW/INSP reports error message on Insight printout. Dispatch Tech.	9:10:13 AM	
	7:00:53 AM	Technician Contacted: FT dispatched. ETA 10 minutes		
	7:02:01 AM	FED Contacted: FED contacted and asked to assist pct. ETA 5min.		
	7:30:32 AM	FED Contacted: FED reports tech is assisting PCT.		
	7:54:57 AM	Technician Contacted: FT Kristopher #24 onsite. FT videoconferencing with Tuan to resolve issue.		
	8:03:22 AM	Technician Contacted: defective memory pack. New memory pack being burnt and being sent out. ETA 30 minutes.		
	8:10:48 AM	Computer Room: Prelat started on MemPack		
Pct 1123	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:24:22 AM	Insight Operations: INSP reports continual error message. Voting Continues via aux bin. Dispatch tech.	10:11:30 AM	Per Inspector, tech has resolved issue. Voting Continues.
	8:28:03 AM	FED Contacted: FED contacted and asked to troubleshoot. ETA 5min.		
	8:46:22 AM	FED Contacted: FED could not troubleshoot issue. Send Tech.		
	9:28:46 AM	Technician Contacted: FT Richard #22 dispatched. ETA 10 minutes		
	10:10:57 AM	Pollworker Contacted: Per Inspector, tech has resolved issue. Voting Continues.		
Pct 1127	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:42:29 PM	Insight Operations: Insight will not accept ballots. No error message. 62 ballots counted. Dominion tech happened to walk in and is going to recycle. Voting continues through aux bin.	4:55:10 PM	FT onsite doing regular visit and was able to resolve issue by cycling power off and on. Issue resolved. Insight accepting ballots. Voting continues.
	4:46:31 PM	Technician Contacted: FT onsite doing regular visit and was able to resolve issue by cycling power off and on. Issue resolved. Insight accepting ballots. Voting continues.		
	4:49:58 PM	FED Contacted: FED contacted and asked to assist precinct. ETA 3min.		
Pct 1133	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:35:30 AM	Other Polling Place Issues: FED reports after school program will be taking place in cafeteria at noon. This can be distracting to voters at PCTs 1133 and 1135 located in same building.	12:22:20 PM	DL confirmed the children had a quick lunch in the room and will not have to return to the café again today.
	11:28:36 AM	< Other: See Comments >: Precinct Services will contact school to get additional information		
	11:59:33 AM	District Driver Contacted: DL dispatched to see how things are going at the school.		
Pct 1148	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:35:54 AM	Dispatch Clerk: one clerk has not arrived, not answering phone and no vmail set up. Please replace when possible, insp is concerned about not having enough people	7:56:15 AM	clerk has been dropped off
	7:10:18 AM	Pollworker Dispatched: clerk dispatched		
Pct 1152	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:14:14 PM	Need Poll Signs: INSP reports that all 'No Electioneering 100 feet' signs are gone. He reports that it isn't too windy, and therefore suspects that someone took them down. See if FED can drop off replacements.	1:40:39 PM	DL confirmed signs delivered and hung
	1:28:22 PM	District Driver Contacted: DL dispatched		
Pct 7001	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:59:51 PM	Pickup Ballot / Data: Note: Entry door is locked. Clerk is waiting to let DPT inside.	9:23:28 PM	FED arrived at location and DPT and Deputy have already come and gone. Precinct is closed.
	9:12:13 PM	FED Contacted: Going over to precinct to clarify comment. Unable to talk with inspector via phone.		
	9:22:45 PM	FED Contacted: FED arrived at location and DPT and Deputy have already come and gone. Precinct is closed.		

Pct 7004	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:04:36 AM	Edge Printer Paper Low:	11:53:19 AM	
	7:09:16 AM	Technician Contacted: Dispatched FT Jay Bounds, & he is en route, ETA 10 minutes		
	7:49:22 AM	< Other: See Comments >: Need an update on this issue.		
	7:54:00 AM	Technician Contacted: FT rplcd VVPAT, but no resolution yet. Will attempt video conference trouble-shooting.		
	8:49:57 AM	Technician Contacted: Informed IT to burn cartridge to not delay process-replacement Edge may be need. Attempting to contact neighboring FT to provide Videoconferencing		
	9:07:53 AM	Computer Room:		
	9:18:15 AM	Technician Contacted: FT Tyrious is en route, ETA 10 minutes		
	9:27:05 AM	Technician Contacted: FT Ty is troubleshooting equipment. Possible that a replacement is not needed.		
	9:35:43 AM	Technician Contacted: FT Ty is testing using a replacement printer per Tuan.		
	9:48:20 AM	Technician Contacted: Edge replacement approved per Tuan.		
	10:57:47 AM	Computer Room: Machine dispatched		
	10:57:59 AM	< Other: See Comments >: Computer Room: please provide status update.		
	11:46:56 AM	Technician Contacted: FT Yuriy Replaced edge Pct inspector opened the polls issue resolved voting continues		
Pct 7005	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:16:21 AM	Dispatch Clerk: insp said student clerk Likang Li not there; hasn't been able to contact by txt or phone for 3 days	7:01:16 AM	cler k has been dropped off
	6:41:27 AM	Pollworker Dispatched: clerk dispatched		
Pct 7008	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:11:29 AM	Insight Operations: Error Message on Insight Tabulator. Invalid Pack Call Service Technician.	9:01:40 AM	FT Tyrious confirms that he unplugged and reconnected the power supply which corrected the issue. Issue resolved. Voting Continues.
	7:14:39 AM	FED Contacted: Please send teck ASAP. No tech showed up yet.		
	7:22:19 AM	Technician Contacted:		
	8:44:58 AM	Technician Contacted: FT Kristopher contacted. ETA 10 min.		
	8:52:15 AM	Technician Contacted: FT Kris ETA 2 minutes		
	9:00:14 AM	Technician Contacted: FT Tyrious confirms that he unplugged and reconnected the power supply which corrected the issue. Issue resolved. Voting Continues.		
Pct 7009	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:01:06 AM	Not Open / Locked: Person responsible to open has not yet showed up.	6:40:44 AM	Employee in parking lot had key and opened up location. Setting up now.
	6:26:58 AM	< Other: See Comments >: Sean Martin is on the phone with the property owner - She will be there in 15 mins		
	6:29:08 AM	FED Contacted: Need one clerk to replace one who didn't show up, and the polling place owner has not yet showed up to open up. FED will be at precinct in 5 min to start emergency voting procedures.		
	6:39:51 AM	FED Contacted: Employee in parking lot had key and opened up location. Setting up now.		
Pct 7013	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:49:05 AM	Need Poll Signs: FED reports pp needs the big "Your polling place is here" is missing. Please send replacement	12:22:03 PM	DL confirms sign delivered
	11:54:18 AM	District Driver Contacted: DL10 dispatched		
	12:21:38 PM	< Other: See Comments >: DL confirms sign delivered		

Pct 7017	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:19:48 AM	Insight Operations: INSP reports error message. Voting continues through aux bin. Dispatch tech.	10:07:51 AM	FT Jay pushed Memory Pack cartridge slightly forward to allow closure of Memory Pack door. Issue resolved, voting continues.
	8:42:08 AM	<i>Technician Contacted: FT Jay is en route; with ETA of 8 minutes</i>		
	10:04:12 AM	<i>Technician Contacted: FT Jay pushed Memory Pack cartridge slightly forward to allow closure of Memory Pack door. Issue resolved, voting continues.</i>		
Pct 7018	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:34:35 AM	Pollworker Issue: INSP requests FED assistance immediately. Having trouble setting up. Attempted advisory over the phone. Setup continues.	7:27:42 AM	FED will review job cards with INSP. Voting continues.
	6:37:24 AM	<i>FED Contacted: FED contacted. Eta 5 mins. Voting setup continues.</i>		
	7:20:15 AM	<i>FED Contacted: FED will review job cards with INSP. Voting continues.</i>		
Pct 7023	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:19:04 AM	Dispatch Clerk: INSP reports clerk no show.	7:54:18 AM	clerk has been dropped off
	6:58:54 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 7024	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:00:31 AM	Dispatch Inspector: Insp woke up at 6:00am and is driving to precinct from oakland. Hopes to arrive by 6:30. Said she would bring her inspector bag with ballots and supplies.	6:37:31 AM	insp dropped off
	6:03:53 AM	<i>FED Contacted: FED contacted, eta 10 mins. Notified to drop off ballots and supplies if Insp does not show up.</i>		
	6:10:31 AM	<i>Pollworker Dispatched: Inspector w/ supply bag dispatched</i>		
Pct 7027	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:27:20 AM	Edge Operations: INSP rep Edge Printer paper low. Send FED. Voting Continues	8:37:34 AM	FT Jay cleared issue by re-seating VVPAT power cord. Voting continues.
	7:36:04 AM	<i>FED Contacted: FED contacted, eta 5 mins. Will review troubleshooting guide with insp. Voting continues.</i>		
	7:37:50 AM	<i>Technician Contacted: Left msg w/ FT Jay; awaiting response.</i>		
	8:13:20 AM	<i>Technician Contacted: FT Jay en route; ETA 10 minutes</i>		
	8:25:57 AM	<i>Technician Contacted: Waiting to video conference in to evaluate whether Edge may need to be replaced.</i>		
	8:30:44 AM	<i>Technician Contacted: FT Jay cleared issue by re-seating VVPAT power cord. Voting continues.</i>		
Pct 7029	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:48 AM	Not Open / Locked: FED called to check on status	7:16:14 AM	Clerk confirmed poll unlock
	6:49:28 AM	<i>&lt; Other: See Comments &gt;: Security on the way to unlock</i>		
	7:07:59 AM	<i>Pollworker Contacted: left msg for INSP to call us and give us an update</i>		
	7:14:37 AM	<i>District Driver Contacted: DL10 to see if location is open</i>		
Pct 7032	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:45:40 AM	Not Open / Locked: FED reports this pp is still locked. Need Dispatch Insp. ASAP	7:43:20 AM	DL confirmed unlocked voting continues
	6:52:29 AM	<i>FED Contacted: FED contacted, eta 5 mins. Will setup emergency voting procedures.</i>		
	7:01:05 AM	<i>FED Contacted: need a table for emergency voting</i>		
	7:19:02 AM	<i>&lt; Other: See Comments &gt;: Called emergency contact with Rec and Park; sending someone to open</i>		
	7:30:30 AM	<i>FED Contacted: FED contacted and was at pp. set up emergency voting. Voting continues.</i>		

Pct 7034	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:16:21 AM	Dispatch Clerk: PP needs 1 add. Clerk. The original clerk went home and 1 clerk is running late.	7:13:43 AM	clerk has been dropped off
	6:50:05 AM	<i>Pollworker Dispatched: clerk dispatched</i>		
Pct 7036	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:39:48 AM	Edge Printer Paper Low: INSP has printer paper low message. Both cables firmly seated in back of machine. Send Tech.	8:45:48 AM	FT Richard resolved issue by having Inspector re-open Poll switch on Insight.
	8:08:16 AM	<i>Technician Contacted: FT Richard is en route; ETA</i>		
	8:19:13 AM	<i>FED Contacted: FED contacted, eta 5 mins. Will refer to trouble shooting guide. Voting continues via insight.</i>		
	8:43:57 AM	<i>Technician Contacted: FT Richard resolved issue by having Inspector re-open Poll switch on Edge</i>		
	6:52:44 PM	Other Polling Place Issues: Priests at the PP (missionary) are requesting the PP be closed at 8:30pm.	6:59:33 PM	Sean spoke to the FED - seems OK
	6:54:10 PM	<i>District Driver Contacted: Sean Martin spoke to Deacon Peoples about 30 mins ago and there is no problem . The pastor and deacon understand the deputies need to come by and they will stay open until then.</i>		
	6:54:43 PM	<i>&lt; Other: See Comments &gt;: Precinct Services contacted the Deacon; they will remain open for as long as is needed</i>		
Pct 7037	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:09:23 AM	Not Open / Locked: INSP says PP locked. INSP in front of the building. Has ballots and supplies but can't get in to PP.	7:06:59 AM	DL10a confirms polling place open settingup inside
	6:14:24 AM	<i>FED Contacted: FED contactd, FED is pp with insp and clerks, reviewing emergency voting procedures.</i>		
	6:32:42 AM	<i>FED Contacted: FED contacted and FED is at pp.</i>		
	6:38:09 AM	<i>District Driver Contacted: DL disxpatched</i>		
	6:52:07 AM	<i>District Driver Contacted: DL confirmed setting up for emergency voting</i>		
	7:06:30 AM	<i>&lt; Other: See Comments &gt;: DL 10a confirms polling place open settingup inside</i>		
Pct 7044	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:01:38 AM	Not Open / Locked:	7:10:54 AM	Door was unlocked all the time - they did not push the door hard enough. Inside now.
	6:19:00 AM	<i>FED Contacted: FED has arrived at pp. Will review with insp and clerks about emergency voting procedures.</i>		
	6:43:46 AM	<i>District Driver Contacted: DL confirms set up for emergency voting</i>		
	6:56:42 AM	<i>Pollworker Contacted: Inspector confirms the team is ready for emergency voting</i>		
	6:59:57 AM	<i>FED Contacted: DL dfispatched</i>		
	7:00:04 AM	<i>FED Contacted:</i>		
	7:01:52 AM	<i>FED Contacted: FED has prepared team for emergency voting, DL is there with supplies</i>		
	7:09:03 AM	<i>District Driver Contacted: DL on his way to unlock for the second time</i>		
Pct 7048	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:07:14 AM	Edge Printer Paper Low: Per insp printer papr is low.	9:38:46 AM	FT Jeff cleared tbl by re-seatng cords, power cycling the Edge, & hitting the Retry screen option. Problem resolved & voting resumes.
	9:16:37 AM	<i>FED Contacted: Contacted FED. Will call INSP to advise them on the troubleshooting guide for EDGE machine. Voting continues.</i>		
	9:34:16 AM	<i>Technician Contacted: FT Jeff cleared tbl by re-seatng cords, power cycling the Edge, &amp; hitting the Retry screen option. Problem resolved &amp; voting resumes.</i>		

<b>Pct 7202</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	7:45:36 AM	Edge Operations: INSP reports Edge Printer Paper Low message. Dispatch tech.	8:54:46 AM	FT authorized to replace printer per Tuan.
	8:05:25 AM	<i>Technician Contacted: FT Joseph contacted. ETA 10 min.</i>		
	8:27:18 AM	<i>Technician Contacted: FT arrived and is troubleshooting equipment.</i>		
	8:37:39 AM	<i>Technician Contacted: FT authorized to replace printer per Tuan.</i>		
<b>Pct 7203</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:25:08 AM	Other Soft Supplies: PW reports missing supplies: page magnifier, pen grip, demo ballot, 2-card ballot sign, ballot marking pens, blue secrecy folder, ca voter guide, 100 feet notification sign, election table folder and contents.	6:35:52 AM	
	6:33:01 AM	<i>FED Contacted: FED aware of the issue. Will be on the way to assist/provide. ETA 15 min.</i>		
<b>Pct 7204</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:12:10 AM	Dispatch Clerk: Pct needs adult Clerk, Insp has 2 students and requested assistance from adult Clerk.	6:59:45 AM	clerk has been dropped off
	6:40:01 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
<b>Pct 7209</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	9:19:27 AM	Insight Ballot Jam: FED reports inight machine not properly functioning and cant troubleshoot issue, Insight keeps jamming. Please send Tech.	10:14:38 AM	
	9:55:39 AM	<i>Technician Contacted: FT Stevenson Fong, ETA 10 min</i>		
	10:11:52 AM	<i>Technician Contacted: FT Stevenson noticed that the ballot bin was not open. Bin now open, issue resolved and voting has resumed</i>		
	9:53:37 PM	PPO Lock Out: Misunderstanding between PPO, FED and INSP resulted in PP team leaving before Deputy Sheriff pickup. DPT pickup did happen. Please attempt to contact PPO to see if PP can be opened. Sheriff is there waitin.	10:02:12 PM	
	10:01:57 PM	<i>&lt; Other: See Comments &gt;: ballots will be picked up tomorrow</i>		
	10:04:18 PM	<i>&lt; Other: See Comments &gt;:</i>		
<b>Pct 7305</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	5:18:25 PM	Other Soft Supplies: Dispatch FED to ensure INSP is aware of voting procedures for VBM voters who do not have their VBM ballot. Also deliver additional name tags to PWs.	5:27:11 PM	
	5:24:56 PM	<i>FED Contacted: FED on the way. ETA 5 min.</i>		
<b>Pct 7309</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	5:25:40 PM	Need Lights: INSP reports two light bulbs in the polling place went out. Please send DL with replacement lights.	6:02:57 PM	DL confirmed issue resolved
	6:01:35 PM	<i>District Driver Contacted: DL dispatched</i>		
<b>Pct 7311</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:42:07 PM	Edge Operations: FED reported issue with EDGE machine. Machine shows no sign of power; FED checked, it is plugged in, but unable to solve it. Please send tech to check the issue.	7:04:31 PM	
	6:47:31 PM	<i>Technician Contacted: Dispatch Bien ETA 5min</i>		
	7:02:18 PM	<i>Technician Contacted: FT Bien Onsite power cycle the edge resolved power issue, voting continues</i>		

Pct 7326	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:51:52 AM	Edge Operations: EDGE does not power cord; checked under touchscreen and not in lid.	7:34:54 AM	Crispen is dispatching someone with power cord to precinct.
	7:26:17 AM	Technician Contacted: FT Marie contacted. ETA 5 min.		
	7:26:39 AM	Technician Contacted: FT arrived and assessed that there is no power cable.		
	7:31:20 AM	Technician Contacted: Crispen is dispatching someone with power cord to precinct.		
Pct 7327	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:06 AM	Dispatch Clerk: FED reported this precinct need an additional clerk.	7:03:46 AM	clerk has been dropped off
	6:44:07 AM	Pollworker Dispatched: clerk dispatched.		
	6:35:17 AM	Dispatch Clerk:	8:21:53 AM	clerk has been dropped off
	7:07:40 AM	Pollworker Dispatched: clerk dispatched		
Pct 7328	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:52:23 AM	Other Polling Place Issues: INSP reports a huge puddle of water is in the way of the entrance to the polls. Insp afraid it is a hazard. Voting continues.	8:33:27 AM	L moved water and is covering the wet floor with a mat
	7:59:21 AM	District Driver Contacted: DL3 dispatched		
Pct 7335	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:28:34 AM	Dispatch Clerk: INSP reports Student Alvin Li is a no-show. INSP requests additional assistance. Dispatch Clerk.	8:05:55 AM	clerk has been dropped off
	7:05:49 AM	Pollworker Dispatched: clerk dispatched.		
Pct 7342	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:31:34 AM	Other Soft Supplies: FED reports PP missing Card Board Key	9:24:21 AM	DL confirms kiosk delivered
	7:56:44 AM	District Driver Contacted: DL dispatched - has to go to supply station for Kiosk		
	9:24:02 AM	< Other: See Comments >: DL confirms kiosk delivered		
Pct 7344	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:16:40 AM	Not Open / Locked: Frustrated Clerk. Clerk arrived at PP and nobody else is there. PP is locked.	6:38:06 AM	unlocked
	6:27:24 AM	FED Contacted: FED reported previously there are people at the PP, will be on the way to assess/assist. ETA 3 min.		
	6:35:01 AM	< Other: See Comments >: Sean Martin telephoning property owner		
	6:35:33 AM	District Driver Contacted: DL dispatched		
	6:40:34 AM	FED Contacted: FED reports inspector/clerk are present.		
Pct 7502	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:42:32 AM	Edge Printer Jam: INSP and FED report Edge paper rolled over itself and is jammed. Send Tech.	9:38:13 AM	Disctict lead replaced VVPAT and issue resolved
	8:23:35 AM	Technician Contacted: FT Dennis Tsuromoto, ETA 5 min		
	9:21:13 AM	Pollworker Contacted: Spoke to Insp. DL and Tech are both on location.		
	9:33:07 AM	Technician Contacted: FT and District lead is at Precint and discussing printer replacement with Department of elections		
	9:37:20 AM	Technician Contacted: Disctict lead replaced VVPAT and issue resolved		

Pct 7506	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:14:00 PM	Need Poll Signs: FED reports that the large vote here sign has gone missing. Please send replacement.	6:53:05 PM	DL confirms sign delivered
	6:18:00 PM	<i>District Driver Contacted: DL5 dispatched</i>		
	6:52:35 PM	<i>&lt; Other: See Comments &gt;: DL confirms sign delivered</i>		
Pct 7509/7	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:50 AM	Not Open / Locked: polling place locked	6:48:00 AM	INSP confirms Polling place open
	6:31:39 AM	<i>FED Contacted: FED is on the way to check situation. ETA 5 mins.</i>		
	6:46:41 AM	<i>FED Contacted: FED reports that polling place is open.</i>		
	6:47:43 AM	<i>&lt; Other: See Comments &gt;: Polling place open</i>		
Pct 7513	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:02:15 AM	Insight Operations: INSP says Insight Tabulator says "Hello, Invalid Pack, Send Service Technician." Voting continues though Aux Bin.	7:30:14 AM	FED is at the pct and a tech is being dispatched. Voting continues via aux bin
	7:09:18 AM	<i>FED Contacted: FED will go to assist insp. ETA 10 minutes</i>		
	7:29:42 AM	<i>FED Contacted: FED is at the pct and a tech is being dispatched. Voting continues via aux bin</i>		
Pct 7517	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:44:29 AM	Pollworker Issue: Need to send out a replacement to check on inspector as she is very upset today.	7:41:30 AM	Per monitor, FED instructed to dismiss INSP. Will request for INSP to be dispatched.
	6:53:58 AM	<i>FED Contacted: Left VM for FED to assess situation.</i>		
	7:10:24 AM	<i>FED Contacted: FED en route. ETA 10 mins.</i>		
	7:34:03 AM	<i>FED Contacted: Per monitor, FED instructed to dismiss INSP. Will request for INSP to be dispatched.</i>		
	7:43:28 AM	Dispatch Inspector: Per monitor, FED has dismissed INSP. Please dispatch INSP asap.	8:09:22 AM	insp has been dropped off
	7:54:12 AM	<i>Pollworker Dispatched: inspector dispatched.</i>		
	8:05:06 AM	<i>District Driver Contacted: DL Isaac Mirvis is standing in as Insp until the Insp arrives - He has been an Inspector in the past</i>		
Pct 7518	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:10:44 PM	Other Polling Place Issues: Per Insp a police segt is demanding that the doors to polling place be locked while the insp and pollworkers are inside. Renita LiVolsi spoke with sgt who said he will lock doors at 8:15 pm.	8:24:42 PM	Sgt Russo wants the door locked and have the PCO's and Deputy call Sgt Russo and he will unlock the door for pick up.
	8:16:10 PM	<i>&lt; Other: See Comments &gt;: Sean Martin is on the telephone with Sgt. Russo explaining we are paying for security and custodial at the college. They must stay open until the Deputies pick up the ballots.</i>		
Pct 7519	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:03:58 AM	Insight Tape: FED reports he is unable to trouble shoot Insight Tape issue. Tape is not aligned. Please send Tech.	10:23:17 AM	
	9:41:15 AM	<i>FED Contacted: FED instructed to report back status of tape.</i>		
	10:21:17 AM	<i>Technician Contacted: Dispatched Field James ETA 10min</i>		
	10:21:19 AM	<i>Technician Contacted: Field tech James adjusted tape repaired issues voting continue</i>		
	11:04:10 AM	Insight Tape: FED report problems that Insight continues to jam even after Tech came to troubleshoot. Voting continues amid the aux bin.	12:03:17 PM	FT reset the paper roll and refed. Verified that it was printing just fine. Issue resolved. Voting Resumes.
	11:36:20 AM	<i>Technician Contacted: FT Joe is en route; ETA is 7 minutes</i>		
	11:57:52 AM	<i>Technician Contacted: FT reset the paper roll and refed. Verified that it was printing just fine. Issue resolved. Voting Resumes.</i>		
	12:07:22 PM	<i>Technician Contacted: FT Joe observed for 15 minutes &amp; found no residual issues with the Insight tape. Voting continues.</i>		



3:56:31 PM Insight Operations: Not accepting ballots

4:03:08 PM During FT Joseph's visit, INSP mentioned that the Insight was not accepting ballots. FT assessed and found that the ballot box was not opened. FT had INSP open the ballot box and observed that the Insight was working. Issue Resolved. Voting Continues.

3:57:48 PM Technician Contacted: During FT Joseph's visit, INSP mentioned that the Insight was not accepting ballots. FT assessed and found that the ballot box was not opened. FT had INSP open the ballot box and observed that the Insight was working. Issue Resolved. Voting Continues.

4:02:36 PM Technician Contacted: FT Terry on his way, ETA 5min

Pct 7522	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:54:13 PM	Dispatch Clerk: There is only one inspector and two students at this PP. Need a clerk dispatched to this location for closing.	7:14:20 PM	clerk has been dropped off
	7:03:26 PM	Pollworker Dispatched: clerk dispatched.		

Pct 7524	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:29:21 PM	Other: Voter reported he could not find signage to polling place, and could not locate polling place. Precinct services was called and will send driver to confirm polling place is open.	7:00:14 PM	DL confirms polling place is open. Signage on the outside of polling place
	6:42:47 PM	District Driver Contacted: DL was dispatched 10 mins ago		
	6:46:19 PM	FED Contacted: FED is also going - ETA 5 mins		
	7:31:23 PM	Edge Operations: INSP having trouble activating touchscreen ballot for voter. Send FED ASAP.	7:35:41 PM	Was able to walk the Inspector through retrieving the card from Edge, re-activating and re-inserting the card. Voting continues via Edge. FED is coming by to review procedures.
	7:34:26 PM	FED Contacted: FED eta 3 min		

Pct 7529	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:24:16 AM	Need Table, Chairs, Booths: INSP says election table is missing a leg and will not stand up. Please send replacement table.	11:08:42 AM	Table replaced
	7:28:36 AM	District Driver Contacted: DL dispatched		
	11:08:32 AM	< Other: See Comments >: Table replaced		
	6:55:51 AM	Insight Operations: INSP reports Insight giving invalid pack message. Send Tech. Voting continues via aux bin.	7:33:17 AM	
	7:03:03 AM	Technician Contacted: Dispatch Touffic ETA 15mi		
	7:28:36 AM	Technician Contacted: Technician Touffic reset power, resolve issue. And voting continues		

Pct 7533	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:03:57 AM	Insight Operations: PW reports every ballot entered is jamming. Bin is open. Please send tech.	8:51:58 AM	
	8:50:49 AM	Technician Contacted: Dispatched field tech James ETA 10min		
	8:51:43 AM	FED Contacted: Ballot jam cleared. Voting continues.		
	5:23:19 PM	Other Polling Place Issues: INSP says homeless people are taking down the Polling Place Vote Here Sign and using it for their dog. INSP trying to tape sign to ramp away from homeless. Voting continues.	6:03:39 PM	DL confirmed flag sign posted
	5:43:13 PM	District Driver Contacted: DL dispatched		

Pct 7539	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:37:19 AM	Dispatch Clerk: INSP reports that only one clerk is there. They have called the FED.	8:15:40 AM	FED will transfer clerk from another pct that is full.
	8:07:26 AM	Pollworker Contacted: Please ask FED to transfer pw during the day from a fully staffed pct.		
	8:15:57 AM	FED Contacted: FED instructed to transfer a PW from another PP. FED will call back once complete.		

Pct 7545	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:41:43 PM	Other Polling Place Issues: INSP reports polling place restrooms have been mistakenly locked by building management, leaving no facilities for PWs.	5:17:13 PM	DL confirmed custodian unlocked the restrooms
	5:01:23 PM	<i>District Driver Contacted: DL dispatched</i>		
Pct 7554	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:22:57 PM	Campaign Sign Within 100 Feet: INSP reports repeated electioneering w/in 100 ft. Send FED to assess situation.	3:48:51 PM	FED says no electioneering taking place, INSP misunderstood but all is OK
	3:34:07 PM	<i>FED Contacted: FED will assess situation. ETA 10 mins.</i>		
	3:50:44 PM	<i>Campaign Contacted: Campaign contacted. Notified that PW will remove door hanger signs if w/in 100ft.</i>		
Pct 7603	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:53:16 AM	Dispatch Clerk: FED reports that PP needs one additional adult clerk with working contact cell phone number.	11:23:35 AM	CLERK DROPPED OFF
	10:38:13 AM	<i>FED Contacted: verified w/ FED that pp has 2 clerks present. Ok for now. Voting continues....</i>		
	11:08:10 AM	<i>Pollworker Dispatched: clerk with working cell phone dispatched.</i>		
Pct 7612	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:58:11 AM	Dispatch Inspector: PW reports that INSP delivered INSP bag w/ sick note. Dispatch Inspector, all supplies present.	6:15:34 AM	Poll unlocked
	6:02:04 AM	<i>FED Contacted:</i>		
	6:08:57 AM	<i>Pollworker Dispatched: Inspector dispatched</i>		
	6:18:56 AM	<i>Driver Dispatched: Insp has been dropped off</i>		
	9:02:38 AM	Edge Operations: "printer zero proof - please wait" on LED screen. FED was there, turned on and off, still the same.	10:12:20 AM	FT disconnected and reconnected the printer cable. EDGE was verified to be working. Issue Resolved Voting continues.
	9:31:54 AM	<i>Technician Contacted: FT Luan contacted. ETA 10 min.</i>		
	9:44:25 AM	<i>Technician Contacted: FT contacted. FT stuck in traffic. ETA changed to 15 min.</i>		
	9:55:05 AM	<i>Technician Contacted: FT arrived on site and is troubleshooting equipment.</i>		
	10:11:20 AM	<i>Technician Contacted: FT disconnected and reconnected the printer cable. EDGE was verified to be working. Issue Resolved Voting continues.</i>		
Pct 7614	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:27 AM	Dispatch Inspector: PW reports she is only person at PP.	6:47:55 AM	insp w/ supply bag has been dropped off
	6:26:45 AM	<i>FED Contacted: FED on they way to assist in the mean time. ETA 3 min.</i>		
	6:30:00 AM	<i>Pollworker Dispatched: Inspector w/ supply bag dispatched</i>		
Pct 7618	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:16:59 PM	Other Polling Place Issues: Send FED to assess staffing situation w/ PWs and INSP.	3:42:25 PM	FED has coached staff and settled the matter. Will review again around 5 p.m.
	2:27:20 PM	<i>FED Contacted: FED contacted and on his way to PP to check on situation. Stuck in traffic; no ETA available</i>		
	3:13:22 PM	<i>FED Contacted: FED has assess situation and it appears the conflict will not be resolved amicably. Asked FED to interview other adult PWs to make a final determination to resolve.</i>		
	3:41:46 PM	<i>FED Contacted: FED has coached staff and settled the matter. Will review again around 5 p.m.</i>		
Pct 7621	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:14:41 PM	Other Soft Supplies: INSP req missing pink bubble bag and seal.	5:23:09 PM	Will handle after dinner break or about half hour. Spare ones in Bag #5
	5:21:40 PM	<i>FED Contacted: Will handle after dinner break or about half hour. Spare ones in Bag #5</i>		

Pct 7623	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:32:32 AM	Dispatch Inspector: Insp called his is too sick and will not go to polling place. His insp bag is with him at home. Need to dispatch insp and insp bag immediately	6:16:47 AM	insp w/ supply bag has been dropped off
	5:38:26 AM	FED Contacted: Advised of situation. Advise when new inspector is dispatched to polling place.		
	5:47:28 AM	FED Contacted: Advised FED to drop off ballots at precinct.		
	5:48:56 AM	FED Contacted: FED was advised to drop off ballots and roster at PP before continuing on route		
	5:51:36 AM	FED Contacted: Ballots and Roster delivered per FED. Keys to open precinct arrived. Voting will start on time. Still need replacement inspector.		
	5:52:18 AM	Pollworker Dispatched: Inspector w/ supply bag dispatched.		
Pct 7627	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:52:00 AM	Dispatch Inspector: Insp is not at polling place. Clerk called is able to start some set up with the booths but there is no insp or insp bag. Polling place is open and clerks are inside polling place.	7:51:32 AM	inps has been dropped off
	7:00:50 AM	Pollworker Dispatched: inspector w/ supply bag dispatched.		
	7:02:27 AM	FED Contacted: ETA 10 min. Will deliver ballots and roster.		
	7:16:01 AM	FED Contacted: Replacement inspector still has not showed up. Please follow up with assigned person.		
	7:20:38 AM	FED Contacted: FED on the site with the pw team assisting while replacement inspector is on his way		
	7:21:10 AM	< Other: See Comments >:		
Pct 7631	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:19:15 AM	Not Open / Locked: INSP says PP locked. Has ballots and supplies and all clerks have arrived. INSP says it is cold and they need to get in.	6:39:45 AM	unlocked
	6:26:49 AM	FED Contacted: Precinct services: please advise status		
	7:34:04 AM	Insight Operations: INSP reports Insight error message. Dispatch tech. Voting Continues.	8:01:07 AM	FT had PCT INSP reseal the memory pack. Issue resolved. Voting Continues.
	7:53:59 AM	Technician Contacted: FT arrived on site and is troubleshooting equipment.		
	7:59:45 AM	Technician Contacted: FT Joseph contacted. ETA 10 min.		
	8:00:05 AM	Technician Contacted: FT had PCT INSP reseal the memory pack. Issue resolved. Voting Continues.		
Pct 7633	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:33:09 AM	Insight Operations: Insp called and started insight and it read HELO and then changed to 0083.	7:37:16 AM	FT was directed to initialize the memory pack for insight after powercycling and reseating did not correct. Issue resolved. Voting Continues.
	6:40:42 AM	Technician Contacted: FT Joseph contacted. ETA 10 min.		
	6:59:20 AM	Technician Contacted: FT contacted. ETA updated to 10 more min.		
	7:11:58 AM	Technician Contacted: FT arrived and is troubleshooting insight.		
	7:34:02 AM	Technician Contacted: FT was directed to initialize the memory pack for insight after powercycling and reseating did not correct. Issue resolved. Voting Continues.		
Pct 7642	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:43:37 PM	Other Soft Supplies: INSP req an additional purple closing bag due to high VBM turnout. Send FED.	8:07:58 PM	Inspector reports FED arrived with an extra purple bag.
	7:52:42 PM	FED Contacted: FED checking with precinct inspector to verify how many purple bags they have and whether they need a third one.		
	8:03:23 PM	Pollworker Contacted: Inspector reports FED arrived with an extra purple bag.		
Pct 7646	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:12:00 AM	Not Open / Locked: FED reports there is no one to open the door	6:16:47 AM	DL confirmed security has unlocked
	6:16:22 AM	District Driver Contacted: DL has keys in present trying keys. DL has contacted security to unlock		

Pct 7704	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	11:07:04 AM	Need Lights: Per insp need light before it begins to get dark.	11:47:19 AM	DI confirms lights delivered
	11:15:33 AM	District Driver Contacted: DL7A dispatched. ETA 15-20 min		
	11:46:52 AM	< Other: See Comments >: DI confirms lights delivered		
Pct 7705	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:14:37 AM	Edge Operations: INSP reports continual Edge Printer Paper low message. Dispatch Tech.	9:40:05 AM	FT power cycled Edge and corrected issue. Edge working. Issue resolved. Voting Continues.
	9:10:44 AM	Technician Contacted: FT Mark contacted. ETA 15 min.		
	9:17:15 AM	Technician Contacted: FT Mark called. ETA changed to 10 min.		
	9:39:10 AM	Technician Contacted: FT power cycled Edge and corrected issue. Edge working. Issue resolved. Voting Continues.		
Pct 7708	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:20:40 AM	Other Polling Place Issues: INSP reports no potable toilet at the PCT.	9:27:20 AM	DL confirms pottie delivered
	6:39:18 AM	FED Contacted: FED called in about same issue		
	7:20:31 AM	< Other: See Comments >: Port-a-potty vendor contacted		
	7:27:21 AM	< Other: See Comments >: Vendor was informed yesterday toilet was needed. Shelley has left a message for Vendor		
	8:42:53 AM	District Driver Contacted: DL dispatched		
Pct 7712	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:19:51 PM	Other Polling Place Issues: FED reports per experience of INSP that lights automatically turn off by 8pm. Please communicate w/ PP so this doesn't happen this election. Voting Continues.	5:44:47 PM	DL delivered clamps lights in case the lights go off - the power stays on so voting will continue
	4:51:04 PM	< Other: See Comments >: Shelley spoke to security and they are unaware.		
	4:51:30 PM	District Driver Contacted: DL dispatched		
Pct 7802	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:41:13 PM	Other Soft Supplies: INSP can't locate pink bubble bag. Assistd as best as possible over the phone. Send fed with replacement.	8:46:34 PM	FED has delivered bubble bag. Closing procedures continue.
	8:44:07 PM	FED Contacted: FED has delivered bubble bag. Closing procedures continue.		
Pct 7804	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:38:26 AM	Insight Ballot Jam: FED reports insight has piece of ballot jammed inside machine. FED has been unable to troubleshoot the issue. Please send Tech.	9:13:43 AM	
	8:43:52 AM	Technician Contacted: FieldTech Scott ETA 15min		
	8:55:31 AM	Technician Contacted: FT Scott just arrived on-site		
	9:10:24 AM	Technician Contacted: Field tech Scott found debris in the insight was able to remove all debris issue resolve voting continues		
Pct 7805	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:23:27 AM	Dispatch Clerk: Clerk is sick and must cancel.	7:44:31 AM	clerk has been dropped off
	7:03:59 AM	Pollworker Dispatched: clerk dispatched		
Pct 7811	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:15:41 AM	Dispatch Clerk: INSP reports that Clerk has not called or shown up as of 6:16.	6:59:03 AM	clerk has been dropped off
	6:47:36 AM	Pollworker Dispatched: clerk dispatched		

Pct 7812	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:43:56 AM	Insight Ballot Jam: Per Insp ballot jam. Tried the troubleshooting and it is still saying Pull. Aux bin is open and voting continues	9:36:06 AM	
	8:30:09 AM	Technician Contacted: Dispatch Field David Eta 10		
	9:27:16 AM	Technician Contacted: Field tech David found that bin was still closed. Had them open resolved issue voting continues		
Pct 7813	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:31:16 PM	Insight Operations: Two ballots have been returned with the 'Defective Ballot' message. Insight is not in strong sunlight, bin lid is open, ballot type is correct. Message reads 'Ballot Code 4 - Start Bar'. INSP is following correct procedures - voting continues. Send Tech.	2:37:48 PM	Disregard earlier defective read head issue as insight working. Ballots being read without issue after moving insight away from doorway. Issue resolved. Voting continues.
	1:39:25 PM	Technician Contacted: FT David V. dispatched. ETA 10 minutes.		
	1:55:18 PM	Technician Contacted: FT onsite diagnosing.		
	2:06:10 PM	Technician Contacted: Read head defective. Tuan authorized replacement. FT replacing insight.		
	2:22:40 PM	FED Contacted: Instructed FED to go to PP to run any voted ballots placed in the AUX bin. ETA 10 mins.		
	2:35:33 PM	Technician Contacted: Disregard earlier defective read head issue as insight working. Ballots being read without issue after moving insight away from doorway. Issue resolved. Voting continues.		
Pct 7825	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:28:13 AM	Edge Operations: Insp says that data cord for Edge printer is damaged and insp cannot connect to Edge properly.	8:19:38 AM	FT fixed serial port pin on Vpat connection. Issue resolved. Voting continues.
	7:43:12 AM	Technician Contacted: Dispatch Field Tech David ETA 10min		
	8:07:47 AM	Technician Contacted: Field tech David onsite looking for the polling area		
	8:18:15 AM	Technician Contacted: FT fixed serial port pin on Vpat connection. Issue resolved. Voting continues.		
Pct 7835	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:25:41 PM	Dispatch Clerk: Insp has been working with 2 students all day. Need adult clerk to be with Insp. After students leave.	5:57:28 PM	clerk has been dropped off
	5:35:38 PM	Pollworker Dispatched: clerk dispatched		
Pct 7838	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:10:43 AM	Other: PW told voter that scanner was not working and the ballot was put in the side bin. Call in at 7:40	8:21:27 AM	PW was following procedures and using aux bin due to machine malfunction. FED reported machine is now operational.
	8:20:29 AM	FED Contacted: PW was following procedures and using aux bin due to machine malfunction. FED reported machine is now operational.		
Pct 7841	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:02:38 AM	Other Polling Place Issues: INSP reports school is conducting a development conference in the agreed upon PP location. Asked to move them to the lobby, but there are no outlets there. Please call facility manager.	7:30:16 AM	Moved to another room; voting area set-up with power.
	7:19:38 AM	District Driver Contacted: DL dispatched		
	7:28:46 AM	< Other: See Comments >: Moved to another room; voting area set-up with power.		
Pct 7843	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:45:46 AM	Dispatch Clerk: Clerk called to cancel. All new team please dispatch experienced clerk if possible.	6:53:48 AM	clerk has been dropped off
	6:35:45 AM	Pollworker Dispatched: clerk dispatched.		

Pct 7846	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:49:30 AM	Other Polling Place Issues: PW with a disability cannot use the portable toilet, please call facility and ask if the disabled PW can use facility restroom.	9:33:28 AM	PW was relocated to nearby accessible pct - 7856.
	8:43:29 AM	<i>District Driver Contacted: The polling place is a private residence with a port-a-pottie. There is a firehouse near by. FED will send the PW to the firehouse.</i>		
	9:29:38 AM	<i>District Driver Contacted: DL dispatched to check up on situation</i>		
	9:32:36 AM	<i>FED Contacted: PW was relocated to nearby accessible pct - 7856.</i>		
	8:33:42 PM	Insight Tape: Dispatch Tech. Insight tape is not feeding properly. INSP requires assistance.	8:54:57 PM	
	12:00:00 AM	<i>Technician Contacted: FT Mark onsite was able to straighten the tape issue resolve voting continues</i>		
	8:36:49 PM	<i>Technician Contacted: Dispatch FT Mark ETA 5</i>		
Pct 7848	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	1:51:00 PM	Other: Voter was given only one ballot card. Please have FED follow up.	3:05:06 PM	FED contacted. She has contacted Insp and this issue was settled. FED explains It was a singular issue, it was not an ongoing issue. Voting continues,
	2:20:02 PM	<i>FED Contacted: FED contacted. She will follow-up with voting procedures. ETA 5 mins. Voting continues.</i>		
	2:58:13 PM	<i>FED Contacted: FED contacted. She has contacted Insp and this issue was settled. FED explains It was a singular issue, it was not an ongoing issue. Voting continues,</i>		
	7:21:05 PM	Other Polling Place Issues: FED reports that PP has an alarm going off. Voting continues.	8:34:12 PM	Poll workers will count the ballots in an adjacent room where the alarm is not ringing
	7:28:40 PM	<i>&lt; Other: See Comments &gt;: Called emergency contact with SFUSD; he will contact custodian at school to turn off.</i>		
	7:29:25 PM	<i>&lt; Other: See Comments &gt;: SFUSD security has been contacted</i>		
	7:29:44 PM	<i>District Driver Contacted: DL 8A dispatched to find custodian and confirm when alarm is off</i>		
	7:38:49 PM	<i>District Driver Contacted: DL Present - Waiting for custodial to turn off alarm</i>		
	7:51:32 PM	<i>&lt; Other: See Comments &gt;: Shelley spoke with security again - someone has been dispatched</i>		
Pct 7854	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:49:52 AM	Insight Operations: INSP reports Insight setup can't complete, Invalid Pack error. Advised to vote via aux bin. Send FED to assist.	8:01:08 AM	
	6:55:35 AM	<i>Technician Contacted: Dispatch Tech Gary Eta 10min</i>		
	7:31:20 AM	<i>FED Contacted: FED contacted to go check on pct. If problem with Insight has been resolved. ETA 5 mins.</i>		
	7:34:05 AM	<i>Technician Contacted: Technician Gary on site evaluating issue</i>		
	7:58:17 AM	<i>Technician Contacted: Field tech Gary recycle power on insight resolving invalid pack issue voting contiues</i>		
Pct 7859	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	12:02:48 PM	Need Lights: FED reports that PW request a light replacement for one of the voting booths. Voting continues.	12:30:34 PM	DL confirms delivery of 2 light bulbs
	12:11:03 PM	<i>District Driver Contacted: DL dispatched</i>		
	12:30:10 PM	<i>&lt; Other: See Comments &gt;: DL confirms delivery of 2 light bulbs</i>		
Pct 7871	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:45:07 PM	Other Soft Supplies: INSP reports their pink bubble bag is broken, can't use it. Please send FED with replacement.	8:24:56 PM	FED contacted and has delivered pink bubble bag replacement.
	7:59:17 PM	<i>FED Contacted: FED contacted about transporting pink bubble bag replacement. Voting continues.</i>		
	8:24:14 PM	<i>FED Contacted: FED contacted and has delivered pink bubble bag replacement.</i>		

Pct 7873	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:47:47 AM	Other Soft Supplies: Per clerk missing S-Clip and Pockets to Voter Information Kiosk. Also missing Polling Place Vote Here Sign. Clerk and Insp looked everywhere cannot find them.	10:33:30 AM	DL8 confirmed S-clips and pockets are missing; kiosk material are being displayed on table. Delivered flag sign. Went to a store and borrowed a cutter to remove cable tie from port-a-potty
	9:02:48 AM	< Other: See Comments >: In addition to the missing clips, the portable toilet that has been delivered is locked		
	9:25:46 AM	District Driver Contacted: DL8		
	10:03:48 AM	District Driver Contacted: DL8 was redirected to another issue. DL8A dispatched		
	10:31:35 AM	< Other: See Comments >: DL8 confirmed S-clips and pockets are missing; kiosk material are being displayed on table. Delivered flag sign. Went to a store and borrowed a cutter to remove cable tie from port-a-potty		
	5:47:48 PM	Need Lights: FED reports that PP will need lights as it gets dark. Also need voter information kiosk. Voting continues.	6:29:57 PM	DL confirmed delivered lights. Kiosk was there but just didn't have pockets, VIPs and info displayed on table.
	6:04:08 PM	District Driver Contacted: DL8 dispatched		
Pct 7875	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:32:56 PM	Electricity Off: INSP reports power outage in polling place. Voting continues via aux bin.	3:01:25 PM	DL confirmed the circuit breaker was flipped and the pwer was diverted so it should not go off again.
	2:38:14 PM	FED Contacted: FED Contacted. Will go to conduct emergency voting procedures. Voting continues via aux bin.		
	2:38:31 PM	District Driver Contacted: DL dispatched		
Pct 7902	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:32:18 AM	Dispatch Clerk: INSP reports clerk called in sick. 1 clerk needed.	8:01:56 AM	clerk has been dropped off
	7:08:25 AM	Pollworker Dispatched: clerk dispatched.		
Pct 7907	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:37:01 AM	Insight Operations: INSP reports no output from Insight. Multiple outlets attempted, electricity is functioning. Dispatch Tech.	7:03:19 AM	issue repaired by re-seating power cord, voting continues
	6:58:00 AM	Technician Contacted: Dispatched Jay Bounds @ 6:44, and he cleared the issue by 6:58 by re-seating the Insight power cord. Problem resolved, voting continues.		
Pct 7921	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:59:06 PM	Other Polling Place Issues: Doesn't like that polling place is in public housing. Would rather vote at park. Thinks polling places should be in safe places.	5:18:03 PM	
Pct 7922	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:42:33 AM	Need Table, Chairs, Booths: Missing 4 chairs	7:52:56 AM	DL confirms delivered 5 chairs
	7:31:05 AM	District Driver Contacted: DL dispatched		
Pct 7923	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	10:09:26 AM	Campaign Sign Within 100 Feet: INSP reports within 100 feet, four David Campos signs were placed. INSP took them down. Voting continues.	10:12:20 AM	INSP reports within 100 feet, four David Campos signs were placed. INSP took them down. Voting continues.
	10:23:14 AM	Campaign Contacted: Campaign was notified.		

Pct 7928	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:07:16 PM	Edge Operations: INSP reports frozen screen on Edge Machine which reads 'Please Wait'. Screen has been frozen for 5mins. Dispatch Tech to assist w/ closing	8:26:06 PM	VPAT power cable was disconnected by pollworker prior to closing. FT reconnected. Issue resolved.
	8:12:03 PM	Technician Contacted: FT dispatched. ETA 10 minutes.		
	8:17:09 PM	FED Contacted: Will go by to communicate with inspector at PP		
	8:17:40 PM	Technician Contacted: FT onsite and diagnosing issue.		
	8:25:08 PM	Technician Contacted: VPAT power cable was disconnected by pollworker prior to closing. FT reconnected. Issue resolved.		
Pct 7931	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:49:08 AM	Edge Printer Operations: Edge Printer says 'Printing Zero Proof Report' but printer is not printing. Paper not crumpled.	1:14:14 PM	Pollworker closed polls. Need new Edge. ETA 1 hour.
	8:29:16 AM	Technician Contacted: dispatched FT Boris; ETA 10 minutes		
	9:12:25 AM	Technician Contacted: FT Boris onsite diagnosing.		
	9:19:07 AM	Technician Contacted: Pollworker closed polls. Need new Edge. ETA 1 hour.		
	9:21:07 AM	Technician Contacted: Tuan will have a replacement Edge sent to that location. FT Boris will move to his next issue @ PCT 7937		
	10:28:04 AM	< Other: See Comments >: Spoke to Inspector Anne & updated her that FT Yuri should arrive with the new Edge about 12:30p		
	10:54:07 AM	Pollworker Contacted: Spoke with PP inspector and replacement Edge machine has still not been delivered. Please update status ASAP.		
	12:04:16 PM	Technician Contacted: Ft Yuriy on site replacing the edge will call when completed		
	12:38:53 PM	Technician Contacted: Ft Yuriy replaced edge, had inspector open the polls issue resolved voting continues		
	9:07:21 AM	PW Closed the Polls on the Edge: INSP reports trouble with Edge machine. Tech came to assist and INSP claims TECH closed the polls and closing report printed. Dispatch new Edge machine. No Edge voter present, instructed PW to call immediately if so.	12:38:05 PM	DRIVER COMING BACK
	10:01:01 AM	Computer Room: Prelat started		
	10:01:43 AM	Computer Room: RC Burning		
	10:57:13 AM	Computer Room: Machine dispatched		
Pct 7937	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:28:48 AM	Edge Printer Paper Low: Insp checked cords and said they were in firmly and fully. New printer needed.	9:45:17 AM	FT Boris says FED resolved issue @ 7:50a by following the Troubleshooting Guide: reseating cords, power-cycling, & hitting the Retry screen option.
	7:34:14 AM	FED Contacted: FED contacted, eta 4 mins. Will review troubleshooting guide with insp.		
	8:49:31 AM	Technician Contacted: Spoke to FT Boris, who will call back with update when he arrives at PCT 7931		
	9:25:00 AM	Technician Contacted: FT Boris is en route, ETA 6 minutes		
	9:39:52 AM	Technician Contacted: FT Boris says FED resolved issue @ 7:50a by following the Troubleshooting Guide: reseating cords, power-cycling, & hitting the Retry screen option.		
Pct 7941	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:33:44 PM	Need Poll Signs: Insp reports "polling place vote here" sign disappeared around 3:00. Needs new sign and new precinct number sign	4:25:52 PM	DI confirmed delivery
	3:38:11 PM	< Other: See Comments >: "Polling Place Vote Here" sign needs to be replaced.		
	3:55:31 PM	District Driver Contacted: DL dispatched		
Pct 7942	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:23:02 PM	Other Soft Supplies: Send FED to assess closing seals with INSP. Possible replacement seals (yellow/white fanged) may be needed.	6:41:10 PM	FED contacted and has reviewed closing and job cards with INSP. Will show up right when closing starts. Voting continues.
	6:29:01 PM	FED Contacted: FED contacted and is at pp. Will review closing procedures with INSP. Voting continues.		
	6:39:02 PM	FED Contacted: FED contacted and has reviewed closing and job cards with INSP. Will show up right when closing starts. Voting continues.		



Pct 7945	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:26:52 AM	Pollworker Issue: Per Insp a person came into the polling place and the insp felt frigten and called police. Police arrived and removed the person. Insp wants to be driven home from polling place after polls close. Per insp the person sadi they would return at 8 pm.	10:08:26 AM	
	10:04:45 AM	< Other: See Comments >: Driver dispatch will be contacted closer to the end of the day to arrange for insp escort home.		
	10:08:02 AM	< Other: See Comments >:		
Pct 7946	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:07:11 AM	Edge Operations: Per insp Edge is saying "System Event" 12 volt battery too low system will shut down. Edge machine is not working.	7:39:51 AM	FT arrived and assessed that the power cable was not fully connected. Connected cable and it it charging now. Issue resolved. Voting continues.
	7:20:31 AM	Technician Contacted: Dispatched FT Jeff E., ETA is 10 minutes		
	7:22:51 AM	Technician Contacted: FT Jeffrey contacted. ETA 10 min.		
	7:37:38 AM	Technician Contacted: FT arrived and assessed that the power cable was not fully connected. Connected cable and it it charging now. Issue resolved. Voting continues.		
	11:53:51 AM	Need Table, Chairs, Booths: PP needs a replacement booth light bulb for voting booth. FED reports that a replacement bulb is not in supplies.	12:34:10 PM	DL confirms booth swapped out
	11:56:31 AM	District Driver Contacted: DL dispatched		
Pct 7953	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:25 AM	Dispatch Inspector: Insp will not be able to make it. Contacted FED to drop off ballots and replacement roster. FED eta 5 mins.	6:56:32 AM	FED contacted. Dropped off ballots, replacement roster.
	6:51:20 AM	FED Contacted: FED contacted.		
	6:53:07 AM	Pollworker Dispatched: inspector dispatched.		
	6:56:35 AM	FED Contacted: FED contacted. Dropped off ballots, replacement roster.		
	7:32:13 AM	Driver Dispatched: insp has been dropped off		
	7:59:34 AM	Other Soft Supplies: Need two extention cords there is no power source the Edge and booths. Need long extentions cords	8:03:54 AM	FED contacted. ETA 5 mins. Will drop off extra extension cords. Voting continues via insight machine.
	8:02:20 AM	FED Contacted: FED contacted. ETA 5 mins. Will drop off extra extension cords. Voting continues via insight machine.		
	4:10:35 PM	Provisional Envelopes: INSP says many voters coming from outside of the precinct and want to vote at the PP. Running low on PV Envelopes. They need another 25 PV Envelopes. Voting Continues.	4:31:28 PM	FED contacted and is at pp. dropped off more pv envelopes. Voting continues.
	4:16:09 PM	FED Contacted: FED contacted. Eta is 5 mins. Will drop off PV envelopes and review voter redirection instructions. Voting continues.		
	4:30:40 PM	FED Contacted: FED contacted and is at pp. dropped off more pv envelopes. Voting continues.		
Pct 7955	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:59:37 AM	Insight Operations: Going th epolls with aux bin.	7:41:06 AM	FED contacted and has resolved the issue. Insight machine is up and running. Aux bin ballots being inserted by FED and INSP. Voting continues.
	7:11:35 AM	FED Contacted: FED contacted. Eta 5 mins. Will review voting machine troubleshoot guide. Voting continues via aux bin.		
	7:17:58 AM	FED Contacted: FED contacted and is at pp. Will review with INSP the machine troubleshooting guide. Voting continues via aux bin		
	7:25:58 AM	FED Contacted: FED contacted and at pp. reviewing troubleshooting guide. Voting continues via aux bin.		
	7:39:54 AM	FED Contacted: FED contacted and has resolved the issue. Insight machine is up and running. Aux bin ballots being inserted by FED and INSP. Voting continues.		
	7:52:13 AM	Insight Operations: Insight machine reads "Hello" msg. The door is very loose and beeping noises continues despite tightening yellow seal. 2nd time error. Please send tech for new machine.	10:04:49 AM	FT power cycled the Insight by unplugging ang reconnecting the power. Insight working. Issue Resolved. Voting Continues.
	8:13:58 AM	Technician Contacted: FT Jeffrey contacted. ETA 15 min.		
	8:25:35 AM	Technician Contacted: FT arrived on site and is troubleshooting equipment.		
	10:03:11 AM	Technician Contacted: FT power cycled the Insight by unplugging ang reconnecting the power. Insight working. Issue Resolved. Voting Continues.		

Pct 7957	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:37:08 AM	Dispatch Bilingual: PP needs two PW. One bilingual and additional PW. INSP concerned about breaks later on in the day.	9:20:16 AM	FED moving 1 clerk from another fully staff pct. Voting continues...
	9:07:46 AM	<i>Pollworker Contacted: Please ask FED to transfer pw from a fully staffed pct in territory.</i>		
	9:11:58 AM	<i>FED Contacted: FED contacted, eta 5 mins. Will assess which pct in territory with full staff to replace pw at this pp.</i>		
	9:19:32 AM	<i>FED Contacted: FED moving 1 clerk from another fully staffed pct. Voting continues...</i>		
	9:20:42 AM	<i>FED Contacted: FED contacted, taking 1 pw from pct 7953. voting continues.</i>		
Pct 9109	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:06:41 AM	Dispatch Clerk: Parent of Andrew Chen called. Andrew sick and will not be there. Please send another clerk	7:26:05 AM	clerk has been dropped off
	6:36:18 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9114	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:18:28 PM	Dispatch Clerk: Second request for clerk to be sent but preferably an inspector to help with closing.	3:40:40 PM	clerk has been dropped off
	3:25:03 PM	<i>Pollworker Dispatched: inspector dispatched.</i>		
Pct 9115	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:10:39 PM	Pollworker Issue: Clerk left polling place at 8:00 and went home; he reports that INSP was rude to him. There is still one student and one adult Clerk at PP. Have FED monitor as needed.	8:32:05 PM	Spoke with FED and he was dealing with a problem at another pct. He will go over when he finishes but the clerk has already left and there is not much to be done.
	8:21:56 PM	<i>FED Contacted: Spoke with FED and he was dealing with a problem at another pct. He will go over when he finishes but the clerk has already left and there is not much to be done.</i>		
Pct 9117	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:39:53 AM	Edge Printer Paper Low: EDGE replacement.	12:17:57 PM	Driver and DOE brought a new EDGE to the precinct 9117. FT Tina Ashton received the EDGE from the driver and DOE. FT Tina replaced the EDGE and issue is resolved, voting has resumed.
	7:57:58 AM	<i>Technician Contacted: FT Tina Ashton ETA 10 min</i>		
	8:06:10 AM	<i>Technician Contacted: FT Tina turned off Edge for 10 sec problem still occurs. Smart phone by Tuan used</i>		
	8:45:38 AM	<i>Technician Contacted: FT talked to FT Tuan, Low Paper error unable to resolve, Tuan authorized EDGE replacement.</i>		
	9:03:02 AM	<i>Computer Room: RC Burning</i>		
	9:28:09 AM	<i>Computer Room: Prelat Started</i>		
	10:58:33 AM	<i>Computer Room: machine dispatched</i>		
	11:56:59 AM	<i>Technician Contacted: Driver and DOE brought a new EDGE to the precinct 9117. FT Tina Ashton received the EDGE from the driver and DOE. FT Tina replaced the EDGE and issue is resolved, voting has resumed.</i>		
Pct 9118	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:50:09 PM	Other Polling Place Issues: PWS and ALL voting equipment outside of library and locked out!!! Please sent help to take equipment away!	10:22:03 PM	Both DL's arrived and are loading equipment
	9:57:12 PM	<i>District Driver Contacted: Jimmy Banzon has been dispatched to the site</i>		
	9:59:07 PM	<i>District Driver Contacted: Isaac Mirvis has been dispatched</i>		
Pct 9123	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:20:57 AM	Dispatch Clerk: INSP reports clerk no show.	7:30:26 AM	clerk has been dropped off
	6:56:35 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		

Pct 9127	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:05:02 PM	Other Soft Supplies: INSP req additional souvenir pins for PWs.	5:30:13 PM	Inspector to call Dept of Elections and we will mail him a pin.
	5:20:11 PM	< Other: See Comments >: FED does not have extra pw pins. Advised Inspector to call Dept of Elections and we will mail him a pin.		
Pct 9139	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:42 AM	Not Open / Locked: FED called, pp is locked, DL is there and someone else from election center. FED is continuing route but will go there ASAP to review emerg. Voting proc.	6:31:57 AM	
	6:19:48 AM	District Driver Contacted: DL present - gate is locked - we do not have key. Sean martin has made contact with property owner. She will be there in 10 mins to unlcok gate		
	6:23:48 AM	FED Contacted: FED on way to help with set up.		
	6:16:40 AM	Not Open / Locked: There is a chain lock keeping them out of pp.	6:20:45 AM	PPO will be ther in 10 mins
Pct 9144	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:03:26 AM	Other Polling Place Issues: When Inspector arrived at precinct, they found a lot of furniture where they are supposed to put polling place. They don't know what to do with furniture.	8:08:12 AM	DL reports just finishing up.
	7:21:26 AM	District Driver Contacted: DL dispatched		
	7:46:49 AM	Pollworker Contacted: spoke to the inspector; DL is on siof te assisting with the arranging		
	8:07:00 AM	< Other: See Comments >: DL reports just finishing up.		
Pct 9148	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:02:53 AM	Insight Ballot Jam: FED troubleshooed, I troubleshooed with INSP, can't get insight to accept ballots. Dispatch Tech. Voting continues via aux bin.	10:15:06 AM	FT spoke with Tuan and unable to clear ballot Jam. Tuan athesized the insight replacement.
	8:28:22 AM	Technician Contacted: FT Arnold VanKempen, 10 min		
	8:38:03 AM	Technician Contacted: FT Arnold has arrived.		
	8:42:04 AM	Technician Contacted: FT is waiting for a voter to vote to see if the ballot is invaid or not to resolve the issue		
	9:10:26 AM	Technician Contacted: FT spoke with Tuan and unable to clear ballot Jam. Tuan athesized the insight replacement.		
Pct 9149	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:00:13 PM	Edge Printer Operations: Edge Screen Message Displayed "Waiting to print"	4:19:56 PM	FT Arnold VanKempen was visiting the Precint and noticed that the EDGE had a error stating "Printer Paper is Low". FT inspected the EDGE and found that the polls were closed. FT had precinct inspector open polls. FT rebooted EDGE and issue was resolved
	4:06:04 PM	Technician Contacted: FT Arnold VanKempen was visiting the Precint and noticed that the EDGE had a error stating "Printer Paper is Low". FT inspected the EDGE and found that the polls were closed. FT had precinct inspector open polls. FT rebooted EDGE and issue was resolved		
Pct 9212	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:50:12 AM	Pollworker Issue: INSP needs assistance setting up the PP at 6:00 am. Send FED. Student Clerk cannot make it by 6:00 am due to Muni delays. Student Clerk will arrive by 6:20 am.	6:30:39 AM	FED confirmed that student arrived. PP continues set up.
	5:54:16 AM	FED Contacted: FED contacted and will go to pct. Will arrive to pct to assist by 6:10 and will confirm arrival.		
	6:30:19 AM	FED Contacted: FED confirmed that student arrived. PP continues set up.		
	7:05:18 AM	Edge Printer Paper Low: Paper Low on Edge. Insp reports she cannot finshing opening the edge machine. Insp checked cord and problem wasn't resolved.	7:44:47 AM	
	7:11:53 AM	Technician Contacted: FT Stevenson Fong. ETA 10mins		
	7:44:43 AM	Technician Contacted: Knob on VVPAT was too tight. FT Stevenson lossened the knob to let the paper flow. Voting has resumed		

Pct 9218	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:18:19 AM	Dispatch Clerk: FED reports that 2 clerks are missing. Please dispatch. Right now just ins and 1 student are there.	6:41:21 AM	pws have ben dropped off
	6:23:37 AM	<i>Pollworker Dispatched: Inspector dispatch</i>		
	6:24:46 AM	<i>FED Contacted: FED is at pct and helping with set up. Requested 2 clerks be dispatched</i>		
Pct 9222	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:20:16 AM	Insight Operations: FED reports insight is not working. When pluggedn in it powers up and then loses power. He has tried other power sources. Please send tech.	8:26:26 AM	
	7:27:51 AM	<i>Technician Contacted: FT Stevenson Fong ETA 20 min</i>		
	8:25:06 AM	<i>Technician Contacted: FT Stevenson Fong reseeded AC power Cable. Issue resolved and voting has resumed.</i>		
Pct 9224	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:27:59 AM	Need Table, Chairs, Booths: FED is at pct and requests accessible voting booth. The one at the pct is missing a leg. Please send accessible voting booth.	11:03:10 AM	Accessible booth delivered
	8:31:28 AM	<i>District Driver Contacted: DL dispatched</i>		
	11:02:10 AM	<i>&lt; Other: See Comments &gt;: Accessible booth delivered</i>		
Pct 9226	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:22:46 AM	Dispatch Clerk: FED confirms 1 insp and 1 clerk at pp. Please dispatch 2 clerks .	7:29:48 AM	clerk has been dropped off
	7:01:53 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9233	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:17:03 AM	Edge Operations: INSP req new Edge Printer. Current issued printer has damaged conecting prongs. Dispatch Tech. Voting Continues.	8:37:13 AM	
	7:22:32 AM	<i>Technician Contacted: FT Raul Freitas. ETA 5 min</i>		
	7:40:17 AM	<i>Technician Contacted: FT Raul F. Straigtened pin on printer cable. Now printer paper low error. FT Raul had to reseed printer cable and repower EDGE. Issue resolved and Voting continues</i>		
Pct 9234	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	4:58:26 PM	Provisional Envelopes: Only 10 PV's left. Please dispatch additional. Voting continues.	5:55:04 PM	FED dropped off pvs.
	5:07:55 PM	<i>FED Contacted: FED will go to precinct to drop by pvs and find out why so many pvs were being used. ETA 10 min</i>		
	5:54:51 PM	<i>Pollworker Contacted: confirmed pvs were delivered</i>		
Pct 9241	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:29:03 PM	Other Soft Supplies: Dispatch FED. Possible replacement of white fanged seal may be needed.	7:44:22 PM	FED confirmes insp found the seal. Voting continues.
	7:33:06 PM	<i>FED Contacted: FED ETA 15 mins. Voting continues</i>		
	7:43:46 PM	<i>FED Contacted: FED confirmes insp found the seal. Voting continues.</i>		

Pct 9245	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:00:06 AM	Edge Printer Operations: INSP says Edge Printer will not plug in. He is inserting it correctly with the Top Sticker Label Up. INSP says metal prongs in the printer are bent so he cannot fully attach the printer. Please replace printer. Voting continues.	11:16:32 AM	FT Sheila noticed that the pin on the VVPAT connector pins are bent. Tuan athesized to replace the VVPAT. Issue resolved and voting has resumed.
	8:33:55 AM	<i>FED Contacted: FED will go to access situation. ETA 20 min.</i>		
	8:39:14 AM	<i>Technician Contacted: FT Sheila is on her way to address the issue</i>		
	9:01:46 AM	<i>FED Contacted: FED reports tech is needed. They need a new printer cable cord. Might have been damaged in moving.</i>		
	10:52:07 AM	<i>Technician Contacted: FT Sheila noticed that the pin on the VVPAT connector pins are bent. Tuan athesized to replace the VVPAT. Issue resolved and voting has resumed.</i>		
Pct 9252	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:27:53 AM	Dispatch Inspector: FED is dropping off ballots and roster. Has appointed a clerk to be in charge now. Inspector is running late due to bus. Please dispatch inspector.	7:08:53 AM	
	6:50:31 AM	<i>FED Contacted: FED confirms Insp will not show -sick and going to the hospital. Please dispart ins. FED confirms pct will open on time but needs replacement insp.</i>		
	7:08:35 AM	<i>FED Contacted: one of the FEDs has been appointed to be an inspector</i>		
Pct 9253	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:21:34 PM	Need Lights: INSP reports two voting booth bulbs are burned out/not working. Please send replacements. Voting continues until sun goes down.	3:52:13 PM	DL fixed bulbs
	3:27:21 PM	<i>District Driver Contacted: Machine picked up and on it's way to polling place.</i>		
	3:27:53 PM	<i>District Driver Contacted: District Lead is on his way</i>		
	3:51:38 PM	<i>&lt; Other: See Comments &gt;: DL fixed bulbs</i>		
Pct 9258	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:35:21 AM	Edge Operations: Per insp the Edge screen is fozen "LCD contrast setup. Machine reads this while unplugged.	8:22:10 AM	
	7:59:50 AM	<i>Technician Contacted: FT Dennis Tsuromoto ETA 5 min</i>		
	8:13:55 AM	<i>Technician Contacted: FT Dennis toggled power switch to turn off power. Had to reboot Edge twice and issue resolved. Voting has resumed.</i>		
Pct 9405	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:33:59 PM	Other Soft Supplies: Broke white plastic seal for edge for closing. Please have fed drop off another white plastic seal.	8:10:40 PM	Fed went over and gave them a yellow seal.
	8:09:43 PM	<i>FED Contacted: Fed went over and gave them a yellow seal.</i>		
	8:10:24 PM	<i>FED Contacted: VotingClosed</i>		
Pct 9407	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:58:35 AM	Edge Printer Paper Low: insp reports "printer paper is low". Insp checked cables are tight.	10:50:20 AM	
	9:26:10 AM	<i>Technician Contacted: Dispatched FT Touffic Eta 5 min</i>		
	10:37:22 AM	<i>Technician Contacted: FT Touffic resolved issue with printer voting continues</i>		
Pct 9415	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:17:23 AM	Dispatch Clerk: PW has yet to arrive. 1 PW needed.	7:25:22 AM	clerk has been dropped off
	6:50:46 AM	<i>Pollworker Dispatched: clerk dispatched.</i>		
Pct 9418	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	8:11:44 AM	Insight Operations: Insight jammed. Could not walk them through problem. Voting continues via aux bin.	8:56:51 AM	Voting continues and they will transfer the ballots from the aux bin.
	8:56:01 AM	<i>FED Contacted: FED is at pct. And have solved the problem. Voting continues and they will transfer the ballots from the aux bin.</i>		

Pct 9419	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:58:55 PM	Other Polling Place Issues: Please Dispatch District Lead to Open Bathroom.	6:33:28 PM	DL confirms restrooms are now unlocked and available
	6:05:29 PM	<i>District Driver Contacted: DL4 dispatched to find custodian. ETA 5 min</i>		
Pct 9423	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	5:51:59 PM	Dispatch Clerk:	6:23:19 PM	clerk has been dropped off
	5:54:29 PM	<i>Pollworker Dispatched: clerk dispatched</i>		
Pct 9436	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:09:00 PM	Other: Porta-potty obstructed sidewalk for a wheelchair user and said it was a safety concern. Had to call PW to take VBM from sidewalk. Voter was glad that PWs were very accommodating. Can Pct Svcs repositioned porta potty as to not obstruct others?	3:03:10 PM	DL's moved pottie into a parking space to clear the sidewalk.
	2:29:28 PM	<i>District Driver Contacted: DL dispatched</i>		
	2:41:59 PM	<i>District Driver Contacted: Second DL dispatched to assist in moving pottie</i>		
Pct 9442	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:13:09 AM	Pollworker Issue: INSP is running late but on his way.	6:53:23 AM	Inspector has arrived. Voting continues.
	6:17:31 AM	<i>FED Contacted: Fed will continue rounds and go over to PP when finished. Knows to prepare to bring ballots.</i>		
	6:45:09 AM	<i>FED Contacted: ETA 10 minutes.</i>		
	6:53:07 AM	<i>FED Contacted: Inspector has arrived. Voting continues.</i>		
	7:58:46 AM	Other Polling Place Issues: Voter says VIP says polling place address is 2343 47th avenue; I checked EIMS and sent her to 2323 44th. Did polling place change?	11:03:16 AM	Signs were already there when Bill went by. He has taken photos
	9:36:48 AM	<i>&lt; Other: See Comments &gt;: The correct address is 2323 - 44th Avenue. This was a last minute replacement for the other address</i>		
	10:32:05 AM	<i>&lt; Other: See Comments &gt;: Bill delivering a polling place change sign</i>		
	2:09:49 PM	Pollworker Issue: Polling place change signs have been removed from 2343 47th Ave. People don't know to go to 44th Avenue. She is going to put posters up.	2:21:33 PM	Signs have been put up. Voting Continues.
	2:20:52 PM	<i>FED Contacted: Signs have been put up. Voting Continues.</i>		
Pct 9506	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:21:13 AM	Not Open / Locked: FED spoke to insp and they are outside of building. Have tried to contact building management. FED has told insp to prepare for emergency voting.	7:01:47 AM	unlocked
	6:43:15 AM	<i>Pollworker Contacted: Spoke to inspector and still locked out. Contacting FED to deliver emergency voting materials.</i>		
	6:54:32 AM	<i>FED Contacted: FED is on the way to this pct. ETA 5 min. will set up for emergency voting</i>		
	6:57:33 AM	<i>District Driver Contacted: DL dispatched</i>		
	6:58:56 AM	<i>District Driver Contacted: DL dispatched for emergency voting</i>		
	7:02:50 AM	<i>Pollworker Contacted: Spoke to inspector and they are in the room and voting has started.</i>		
Pct 9513	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:14:58 AM	Edge Operations: Edge printer can't be plugged in - one of the pins in the data cord is bent, INSP tried to straighten it but it doesn't feel like it will go into the port. Machine displays 'Printing Zero Proof report' but Printer is not printing.	8:05:39 AM	
	7:30:01 AM	<i>Technician Contacted: FT Dennis Tsuromoto, ETA 10min</i>		
	7:51:08 AM	<i>Technician Contacted: FT Dennis. Turned off EDGE, Straighten the pin. And Printer resolved and voting has resumed.</i>		

<b>Pct 9514/9</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:35:19 AM	Other Voting Equipment: INSP reports Insight display says "Invalid Pack. Call Tech."	7:34:37 AM	FT reseated memory pack. Issue resolved. Voting continues.
	6:45:45 AM	Technician Contacted: FT dispatched. ETA 10 minutes		
	7:33:48 AM	Technician Contacted: FT reseated memory pack. Issue resolved. Voting continues.		
	3:34:34 PM	Provisional Envelopes: INSP low on PVEs, send FED with more. Voting continues. Only has five left.	4:19:16 PM	FED dropped off PVE's and reviewed voting procedures. Voting continues.
	3:46:31 PM	FED Contacted: FED en route to PP. Will review voting procedures with PW. ETA 10 mins		
	4:05:21 PM	FED Contacted: Left VM for FED to call back with an update.		
	4:17:30 PM	FED Contacted: FED dropped off PVE's and reviewed voting procedures. Voting continues.		
<b>Pct 9519</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	7:59:18 AM	Insight Ballot Jam: INSP reports continual ballot jams, voting continues through aux bin. Dispatch Tech.	8:34:50 AM	Ballot jam cleared. Voting continues.
	8:08:31 AM	FED Contacted: FED instructed to visit PP and troubleshoot issue. ETA 15 mins		
	8:34:31 AM	FED Contacted: Ballot jam cleared. Voting continues.		
<b>Pct 9709</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:18:44 AM	Need Table, Chairs, Booths: FED reports that Insp is requesting additional table.	8:27:27 AM	DL resolved
	7:22:14 AM	District Driver Contacted: DL dispatched		
	8:27:16 AM	District Driver Contacted: DL dispatched		
<b>Pct 9712</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	3:05:14 PM	Need Lights: FED reports that voters put a different bulb in the accessible voting booth, which worked at first, but eventually burned a hole through the voting booth. Dispatch new booth/light	3:40:53 PM	DL replaced booth
	3:12:00 PM	District Driver Contacted: DL dispatched		
<b>Pct 9714</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:06:50 AM	Not Open / Locked: PW reports PP is locked, INSP yet to arrive.	6:30:42 AM	Poll Unlocked
	6:30:12 AM	FED Contacted: FED contacted about PP locked. Instructed to conduct emergency voting.		
<b>Pct 9723</b>	<b>Init. Call Time</b>	<b>Problem Comments</b>	<b>Time Resolved</b>	<b>Resolution Comment</b>
	6:11:41 AM	Not Open / Locked: Insp at polling place since 5:50 am and polling place is still locked. Insp has clerks and insp bag.	6:58:32 AM	Polling place open
	6:15:50 AM	FED Contacted: FED contacted and asked to assist polling place. ETA 2min.		
	6:39:26 AM	FED Contacted: FED has assisted with emergency voting. Voting will begin at 7am.		
	6:40:31 AM	FED Contacted: Polling Place still locked.		
	6:45:05 AM	District Driver Contacted: DL confirmed preparing for emergency voting		
	6:54:18 AM	District Driver Contacted: DL dispatched		
	6:55:38 AM	District Driver Contacted:		
	6:55:47 AM	District Driver Contacted: DL dispatched for emergency voting		
	6:58:16 AM	< Other: See Comments >: Polling place open at 6:57am		

Pct 9725	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	9:58:49 PM	PPO Lock Out: INSP reports that PPO custodian is kicking them out at 10, and Sheriff has not arrived. Send FED	10:43:53 PM	pct picked up
	10:02:50 PM	District Driver Contacted: DL is not available - she is locking up a polling place		
Pct 9729	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	7:13:46 AM	Insight Operations: INSP reports Insight error message. Dispatch tech. Voting continues.	10:07:13 AM	ft onsite diagnosing. Power cycled on and off. Issue resolved. Voting continues.
	7:25:10 AM	Technician Contacted: Asked to assist with troubleshooting. ETA 7min.		
	7:31:21 AM	FED Contacted: Informed FED tech will assist pct.		
	7:45:33 AM	Pollworker Contacted: Insp reports tech has not arrived and still using aux bin.		
	7:59:52 AM	Technician Contacted: FT Ron Ward dispatched. ETA 10 minutes		
	8:25:48 AM	Technician Contacted: ft onsite diagnosing. Power cycled on and off. Issue resolved. Voting continues.		
	8:43:47 AM	Technician Contacted: FT reporting ballots jamming on insight. Ft diagnosing.		
	8:52:17 AM	Technician Contacted: after troubleshooting protocol followed, ballots still jamming on insight. Issue with tension rollers. Tuan authorized replacing insight.		
	10:05:28 AM	Technician Contacted: Issue with ballot jam resolved. Pollworkers did not open insight bin, causing ballot jam. Disregard earlier issue with insight. No issue with insight machine. Voting continues.		
Pct 9731	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:34:16 AM	Other Polling Place Issues: INSP needs a new surge protector and three 3-prong adapters at the PP.	8:24:56 AM	DL confirms delivered
	7:46:02 AM	District Driver Contacted: DL dispatched		
Pct 9735	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:34:59 AM	Dispatch Bilingual: INSP reports bilingual clerk (only one) cancelled.	8:09:19 AM	
	6:57:17 AM	Pollworker Dispatched: Chinese bilingual clerk dispatched.		
	8:09:26 AM	Pollworker Contacted: replacement arrived		
Pct 9736	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	3:46:36 PM	Need Lights: Garage might get a little dark at night.Need lighting potentially for the night.	4:25:15 PM	DL confirmed delivery of 2 lights
	3:54:01 PM	District Driver Contacted: DL dispatched		
Pct 9748	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	2:40:05 PM	Dispatch Clerk: FED contacted to inform that there are no adult clerks at the pct for closing. Surrounding pct's all only have 1 adult clerk except one which requires two clerks to assist inspector with disability with closing. Please dispatch clerk.	3:16:59 PM	clerk has been dropped off
	2:45:55 PM	Pollworker Dispatched: clerk dispatched		
Pct 9753	Init. Call Time	Problem Comments	Time Resolved	Resolution Comment
	6:05:19 AM	Not Open / Locked: FED reports precinct locked out. Also, inspector reports that the phone number to call is not working.	6:28:23 AM	unlocked
	6:16:49 AM	FED Contacted: FED contacted and asked to provide assistance.		
	6:22:40 AM	FED Contacted: FED asked to assist with emergency voting ETA 7min.		
	6:33:52 AM	Need Lights: FED reports there is no lighting inside the precinct. Please send lights.	7:45:45 AM	DL confirms delivered
	7:29:44 AM	District Driver Contacted: DL dispatched		



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8:00:22 AM Other Polling Place Issues: pp was set up at main door of auditorium, door on south side. PW are being told to move to another area. I advsd to have them stay put unless advised otherwise by Dept. of Elections, we will contact PP

10:29:35 AM DL7 was dispatched - polling place set-up

10:28:13 AM *District Driver Contacted: DL7 was dispatched - polling place set-up*