



Frequently Asked Questions (FAQs) – Trees & Cleanup

Due to the recent storm activities, DPW is working hard to keep up with the demands related to the past storm. Crews are out in full force removing and trimming any damaged trees. Meantime, residents may have questions about the tree removal process.

Q: DPW crews removed or trimmed a tree, why is there still debris on the sidewalk?

A: DPW did not forget. All trees need special care and attention. While one group removes or trims the actual tree, another group follows and removes the debris from the sidewalks. This effort is coordinated between the two crews. Due to the enormous impact of the storm, it may take up to two weeks for City crews to remove all debris.

Q: How do I know if the tree is the responsibility of the City or the property owner?

A: DPW has a list of trees that are maintained by the City. Some trees are maintained by the City and some trees are privately maintained. For a list of City maintained trees: please [click here. \(http://www.sfgov.org/site/sfdpw_index.asp?id=33189\)](http://www.sfgov.org/site/sfdpw_index.asp?id=33189)

Q: My tree is privately maintained, what do I do if it was damaged by the storm?

A: Property owners need to contact the Bureau of Urban Forestry at 641-2676 to report damaged trees. They can also contact a certified arborist for an assessment. Tree services can be found in the local phonebook or by logging onto www.isa-arbor.com.

Q: My privately maintained tree fell during the storm. What do I do?

A: Property owners should remove any debris on the ground from the tree. Property owners will also need to contact the Bureau of Urban Forestry 641-2676 for documentation and for a permit to replace the tree.

Q: What do I need to do if my privately owned tree needs urgent removal?

A: Property owners need to contact the Bureau of Urban Forestry at 641-2676 for an emergency removal permit and contact a certified arborist for an assessment. Tree services can be found in the local phonebook or by logging onto www.isa-arbor.com.

Q: How do I report a damaged tree maintained by the City?

A: The public can call 3-1-1 to report damaged trees.